

**STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS**

**DIVISION OF PUBLIC UTILITIES AND CARRIERS**

**RULES AND REGULATIONS  
GOVERNING THE TRANSPORTATION OF PASSENGERS  
VIA PUBLIC MOTOR VEHICLES**

**Date of Public Notices:**

**Date of Public Hearings:**

-----

**Effective Date: -----**

## **INTRODUCTION**

In 2002, the Rhode Island General Assembly enacted a set of statutes contained in Chapter 14.1 of Title 39 of the Rhode Island General Laws, providing for the regulation of intrastate for-hire passenger transportation services provided in what the Assembly identified as “Public Motor Vehicles.” The clear intent of the General Assembly at that time was to create regulatory oversight over a “premium” passenger-transportation industry akin neither to taxicab service as regulated under Chapter 14 of Title 39, nor to jitney service as regulated under Chapter 13 of Title 39.

In 2012, Rhode Island General Law §39-14.1-6 was amended to require that the Division of Public Utilities and Carriers (“Division”) establish a minimum allowable charge for transportation services provided by Public Motor Vehicles, as newly re-defined in §39-14.1-1(7). Again, the clear intent of the General Assembly in passing that legislation in June 2012 was to require the Division to devise a minimum charge for Public Motor Vehicle services that would appropriately delineate the types of services rendered under Chapter 14 and Chapter 14.1.

These rules and regulations are designed to facilitate the implementation of the aforementioned intent and directive.

1 **A. DEFINITIONS**

2 Terms used herein shall be construed as follows unless another meaning is expressed or is clearly  
3 apparent from the language or content.

- 4
- 5 1. ADMINISTRATOR: Means the Administrator of the Division of Public Utilities &  
6 Carriers or his duly appointed designee.
- 7
- 8 2. BLUE CARD: Means a Hackney Operator's License as defined in A-14 below.
- 9
- 10 3. BOOKING PARTY: Means the individual or entity which contracts with the Public  
11 Motor Vehicle certificate holder for the purpose of soliciting the service of that  
12 certificate holder's vehicle(s). That booking party shall designate where, when and for  
13 whom the service shall be provided.
- 14
- 15 4. BUSINESS ADDRESS: Means the location where the certificate holder maintains all  
16 records concerning the transportation business, keeps those records available for  
17 Division inspection, and where the certificate holder accepts solicitations and prepares  
18 the contract for public motor vehicle services to be rendered.
- 19
- 20 5. BUSINESS DAY: Means each and every day on which the Division of Public Utilities  
21 and Carriers is open for business. Business day does not include any day which is a  
22 Saturday, Sunday or legal State or Federal holiday.
- 23
- 24 6. CAB: Means taxicab or limited public motor vehicle.
- 25
- 26 7. CALL AND DEMAND: Means the spontaneous – as opposed to pre-arranged –  
27 solicitation or acceptance of a paying passenger for transportation service which may  
28 only be provided by taxicabs and limited public motor vehicles; public motor vehicles  
29 are not authorized to provide call-and-demand services. Call and Demand includes  
30 telephone, e-mail, other electronic solicitations for immediate transportation services,

1 as well as street hails and other direct solicitations of drivers.

2  
3 8. **CERTIFICATE:** Means a certificate of public convenience and necessity or a  
4 certificate of operating authority issued to a common carrier.

5  
6 9. **CERTIFICATE HOLDER:** Means the holder of a Certificate (as defined above) issued  
7 by the Division of Public Utilities and Carriers.

8  
9 10. **COMMON CARRIER:** Means any person or entity who holds himself, herself, or itself  
10 out to the general public as engaging in the transportation by motor vehicle of  
11 passengers for compensation in a taxicab, limited public motor vehicle, or a public  
12 motor vehicle.

13  
14 11. **DIVISION:** Means the Division of Public Utilities and Carriers.

15  
16 12. **DRIVER:** Means any person operating a public motor vehicle for the purposes of  
17 transporting passengers for hire.

18  
19 13. **GARAGE ADDRESS:** The location where a certificate holder stores the public motor  
20 vehicles authorized under its operating certificate and where the drivers report to obtain  
21 a vehicle for use as a public motor vehicle.

22  
23 14. **HACKNEY OPERATOR'S LICENSE:** A special license, commonly referred to as a  
24 "Blue Card," issued by the Division, authorizing the holder thereof to operate a taxicab,  
25 limited public motor vehicle or public motor vehicle upon the highways of the State of  
26 Rhode Island and any subdivision thereof, for the purpose of transporting passengers  
27 for hire.

28  
29 15. **LIMITED PUBLIC MOTOR VEHICLE:** Means and includes every motor vehicle for  
30 hire, other than a jitney as defined in § 39-13-1 or a taxicab as defined in § 39-14-1, or

1 a public motor vehicle as defined by § 39-14-.1-1, equipped with a taximeter used for  
2 transporting members of the general public for compensation only from a designated  
3 location on private property to such points as may be directed by the passenger.

4  
5 16. MINIMUM ALLOWABLE CHARGE: Means the absolute minimum charge a Public  
6 Motor Vehicle certificate holder or driver may require of a paying passenger for  
7 intrastate transportation services.

8  
9 17. MOTOR CARRIER SECTION: Refers to the Motor Carriers Section, Division of  
10 Public Utilities and Carriers.

11  
12 18. PASSENGER(S): Means the individual(s) transported for-hire intrastate in a Public  
13 Motor Vehicle. May be the same as the Booking Party.

14  
15 19. PERSON: Means and includes any individual, firm, partnership, corporation, company,  
16 association, joint stock association or company and his, her or its lessee, trustee,  
17 receiver, assignee or personal representative, and, where the context requires, “driver”,  
18 as herein defined.

19  
20 20. PUBLIC MOTOR VEHICLE: Means and includes every motor vehicle for hire, other  
21 than a jitney, as defined in R.I.G.L. § 39-13-1, or a taxicab or limited public motor  
22 vehicle, as defined in R.I.G.L. § 39-14-1, used for transporting members of the general  
23 public for compensation in unmarked vehicles at a predetermined or prearranged  
24 charge to such points as may be directed by the passenger. Transportation services  
25 provided by charter carriers, as defined in R.I.G.L. chapter 39-14.1, or by funeral  
26 homes in association with funeral services, and by ambulance companies, shall be  
27 exempt from these rules. Public motor vehicles must carry “Public” registration plates  
28 issued by the Division of Motor Vehicles (or the equivalent plate for out-of-state  
29 registrations). Public motor vehicle may be referred to as “PMV” in these rules.

30  
31 21. STRETCH LIMOUSINE: Means any sedan or SUV that has been manufactured (or

1 remanufactured) to transport no fewer than eight (8) passengers, excluding the driver.  
2 For the purposes of these rules, so-called “mini-buses” and buses shall be considered  
3 “stretch limousines.”  
4

5 22. **SUSPENSION:** Means an order of the Division requiring that a public motor vehicle or  
6 a number of public motor vehicles operated under a certificate, not be operated for hire  
7 for a set period of time. Such an order normally will be issued only after a public  
8 hearing, but may be issued prior to a hearing when deemed to be in the interest of  
9 public safety, such as when there has been a lapse in insurance coverage.  
10

11 23. **TAXICAB:** Means and includes every motor vehicle for hire, other than a jitney as  
12 defined in R.I.G.L. § 39-13-1, limited public motor vehicle as defined by § 39-14-1 and  
13 public motor vehicle as defined by §39-14.1-1, equipped with a taximeter, used for  
14 transporting members of the general public for compensation to any place within this  
15 state as may be directed by a passenger on a call-and-demand basis.  
16

17 24. **TAXICAB STAND:** Means, for the purposes of these rules and regulations, any area  
18 designated, by a sign posted by a local government or the owner of the property on  
19 which the sign is posted, as an area where taxicabs may wait for the purpose of  
20 accepting passengers.  
21

22 25. **TAXIMETER:** Means any instrument or device by which the charge for transportation  
23 in any taxicab or limited public motor vehicle is automatically calculated and indicated  
24 by means of figures, either for distances traveled or for waiting time, or for both.  
25

26 26. **UNMARKED VEHICLES:** Means motor vehicles that do not display the  
27 transportation company's name, address, telephone number, or other identifying marks,  
28 or any advertisements, or commercial information, beyond that included by the  
29 vehicle's manufacturer, on the vehicle's exterior surfaces. For the purposes of this  
30 definition, “advertising” and “commercial information” mean any marking whatsoever

1 that would serve to identify or distinguish a vehicle as belonging to one particular  
2 certificate holder over another. No such markings, be they painted or affixed, shall be  
3 allowed on the exterior of the vehicle or inside the vehicle where visible through its  
4 windows. However, when required by Federal law, USDOT numbers and/or company  
5 name may be displayed on such a vehicle.  
6

## 7 **B. CERTIFICATE REQUIREMENT**

- 8 1. No person shall operate a public motor vehicle in any city or town in the state until the  
9 person (or corporation) shall have obtained a certificate from the Division certifying  
10 that the applicant is fit, willing, and able to provide the services as a public motor  
11 vehicle in the transportation of passengers. The certificate shall be issued only after  
12 written application for it (accompanied by the applicable fee) has been filed and after a  
13 public hearing has been conducted on the application to gauge whether the applicant is  
14 “fit, willing and able” to conduct such a transportation service.  
15
- 16 2. Upon receipt of an application, the Division shall schedule the time and place for the  
17 hearing. Notice of the hearing shall be given by first class mail to the applicant and  
18 shall be published in a newspaper with statewide distribution and on the Division’s web  
19 site.  
20
- 21 3. Upon the approval of the application, the certificate holder shall file with the Division a  
22 certificate of insurance issued by an insurance company authorized to transact business  
23 in this state, showing that the owner has a policy insuring the public motor vehicle  
24 company against liability for injury to persons and damage to property which may be  
25 caused by the operation of the public motor vehicle, this policy to provide for the  
26 indemnity in the sum of not less than one million five hundred thousand dollars  
27 (\$1,500,000) for personal injury and indemnity of not less than one hundred thousand  
28 dollars (\$100,000) for damage to property. Such a policy shall remain in effect at all  
29 times. Failure to maintain such required insurance coverage shall be grounds for  
30 immediate suspension of a certificate holder’s operating authority.

- 1
- 2 4. Each certificate shall be renewed before the close of business on December 31 of each
- 3 calendar year in accordance with 39-14.1-3. The renewal fee shall be one hundred
- 4 dollars (\$100.00) and shall be submitted with the requisite renewal packet. The renewal
- 5 packet shall also include a listing of vehicles to be operated in the certificate holder's
- 6 fleet and shall also include the odometer reading of each such vehicle at the time the
- 7 form is completed.
- 8

9 **C. VEHICLES TO BE OPERATED AS PMV**

- 10 1. No vehicle may be utilized by a certificate holder to transport passengers for hire until
- 11 such vehicle has been registered with the Division. Certificate holders shall inform the
- 12 Division of all vehicles used in its passenger-transportation fleet by Make, Model, Year
- 13 and Registration Plate Number, and shall include an odometer reading of the vehicle.
- 14 The certificate holder shall inform the Division each time a vehicle is added to,
- 15 replaced, or removed from its fleet. There shall be no fee associated with the filing of
- 16 this information.
- 17
- 18 2. The Division of Motor Vehicles (DMV) shall have jurisdiction over the lighting,
- 19 equipment, safety, and sanitary condition of all public motor vehicles and shall cause
- 20 an inspection of such vehicles to be made before the vehicle may be registered.
- 21 Vehicles owned by the certificate holder must be registered to the certificate holder's
- 22 business or garage address (see Rule G) and must be registered in the name of the
- 23 certificate holder. Vehicles leased by the certificate holder shall be registered in
- 24 accordance with Registry of Motor Vehicle rules, but still must carry Public (or
- 25 equivalent out-of-state registration) license plates. A copy of any such lease shall be
- 26 filed with the Division.
- 27
- 28 3. Every certificate holder must institute a system of frequent and regular inspections in
- 29 order to keep vehicles in proper repair and sanitary at all times. Vehicles shall be in
- 30 proper mechanical operating condition prior to being dispatched to pick up



passenger(s). This includes safety features (brakes, tires, windshield wipers, lights. etc.), appearance features (body free of dents, dings, chipped paint, cracked windows and lights, etc.) and cleanliness/comfort features (unsoiled upholstery/carpet, odor-free passenger compartment, air conditioning, heating, interior lights, etc.).

4. Certificate holders shall keep written records of such inspections as outlined in preceding rule and maintain those records at its place of business in accordance with rule G-5 of these rules. The certificate holder shall make those records available for inspection by Division personnel upon request.
5. No vehicle being operated as a public motor vehicle may be equipped with a taximeter or any similar device for the purpose of calculating charges for transportation services.
6. All vehicles being operated as a public motor vehicle shall be UNMARKED as defined in Section A of these Rules, provided, however, that markings required by the USDOT shall be allowed.
7. No vehicle may be utilized as a public motor vehicle if said vehicle has previously been registered at any time as a taxicab. No exemption provision shall apply.
8. No vehicle which is beyond three (3) model years old shall be allowed to be placed into service as a public motor vehicle. Provided, however, that “classic” and “antique” vehicles greater than 25 years old that meet all other state regulations and Division requirements, may, at the Division’s discretion, be placed into service. Once in service, however, no public motor vehicle shall operate beyond an odometer reading of 300,000 miles. It shall be the sole responsibility of the certificate holder to remove a vehicle from service when it has traveled 300,000 miles, regardless of vehicle age or any engine or mechanical replacements or upgrades.
9. All vehicles being operated as a public motor vehicle shall be in compliance with the following vehicle criteria:

1 a) Sedans/Minivans/SUVs

2 1. Any such vehicle must be a 4-door model (at a minimum) and be, in the  
3 Division's discretion, acceptable and appropriate in appearance, both inside  
4 and out.

5 2. Must be no older than three (3) model years old to be placed into service

6 3. Must not be operated with an odometer reading in excess of 300,000 miles.

7 *(Note: Any time the odometer of any public motor vehicle is repaired or*  
8 *replaced, the certificate holder shall notify the Division of such change. It*  
9 *remains the responsibility of the certificate holder to realize when a vehicle*  
10 *has traveled 300,000 total miles, regardless of any odometer change, and*  
11 *remove the vehicle from service.)* There shall be no available exemption or  
12 waiver of this rule for this category of vehicle.

13 b) Stretch Limousines

14 1. Any such vehicle as defined in Rule A-21 of these rules must be a 4-door  
15 model (at a minimum) and be, in the Division's discretion, acceptable and  
16 appropriate in appearance, both inside and out. .

17 2. Must be no older than three (3) model years old to be placed into service.

18 3. Must not be operated with an odometer reading in excess of 300,000  
19 miles. *(Note: Any time the odometer of any public motor vehicle is repaired or*  
20 *replaced, the certificate holder shall notify the Division of such change. It*  
21 *remains the responsibility of the certificate holder to realize when a vehicle has*  
22 *traveled 300,000 in total miles, regardless of any odometer change, and remove*  
23 *the vehicle from service.)*

24 4. Certificate holders may request a waiver of the mile limitation in the  
25 preceding paragraph for this category of vehicle by applying for an "exemption  
26 review" to be conducted by a member of the Division's Motor Carrier Section.  
27 If, in the sole estimation of the Division reviewer, the vehicle is in such a  
28 condition that it warrants such, a one-time-only waiver may be granted for up to  
29 12 months from the date of the exemption review. Under no circumstance,  
30 however, shall a waiver be granted for longer than 12 months.

1  
2 **D. CHARGES FOR SERVICE**

3 1. The Minimum Allowable Charge for public motor vehicle service shall be:

4 a. No less than forty dollars (\$40.00), regardless of the length of the trip. That is,  
5 any time a passenger or booking agent requests to be picked up by any public  
6 motor vehicle, the charge assessed shall not be less than forty dollars (\$40.00).  
7

8 b. Any form of concession, rebate, coupon or other means of providing such  
9 service for less than the Minimum Allowable Charge outlined above is strictly  
10 prohibited. However, in accordance with R.I.G.L. §39-14.1-6, the Minimum  
11 Allowable Charge shall not apply to PMV service coordinated by or paid for by  
12 a State Department, Authority or Agency on behalf of clients of said State  
13 Department, Authority or Agency; provided, however, that the State  
14 Department, Authority or Agency requests the service no later than the day  
15 before the service is to be rendered.  
16

17 c. Public Motor Vehicles are prohibited from charging a per-person rate for  
18 transportation services. Each passenger or booking party shall be allowed,  
19 within reason, to dictate the specific passengers entitled to the service, provided  
20 that the number of passengers does not exceed the maximum number of  
21 passengers for the vehicle being utilized for the service. (See rule H-7).  
22

23 (1) Service provided for weddings, proms and other similar occasions shall be  
24 dictated by the booking party at a rate not less than the Minimum Allowable  
25 Charge outlined above. The booking party shall have the discretion, within  
26 reason, to dictate where each passenger may be picked up, transported and,  
27 eventually, discharged.  
28

29 (2) Tours and shuttle-type services arranged by a booking party for a group  
30 shall be allowed so long as the booking party dictates the service and,

1 further, that the rate is not less than the Minimum Allowable Charge  
2 outlined above. Tours and shuttle-type services in which each passenger is  
3 charged separately by the certificate holder (akin to jitney services as  
4 defined in R.I.G.L. Title 39, Chapter 13) shall be prohibited, regardless of  
5 monetary amount charged.  
6

#### 7 **E. SOLICITATION / ACCEPTANCE OF PASSENGERS FOR HIRE**

- 8 1. No Public Motor Vehicle operator shall transport any passenger for hire unless the  
9 transportation is requested by the passenger at an office of the certificate holder, either  
10 personally or by telephone and/or other electronic means (e.g. e-mail). Public Motor  
11 Vehicles shall be used only for transporting passengers at a predetermined or  
12 prearranged charge (in accordance with Rule D) to such points as may be directed by  
13 the passenger. Public Motor Vehicles shall not operate on a Call and Demand basis as  
14 defined in Rule A-5. Specifically, PMVs may not, at any time:
  - 15 a. Await or solicit passengers at a taxicab stand;
  - 16 b. Respond to “street hails” or “walk-up requests” by potential passengers.
- 17  
18 2. When solicited by a prospective customer, the certificate holder or its representative  
19 shall quote the actual charge for the requested service prior to such solicitation being  
20 accepted and prior to picking up the passenger(s). The certificate holder or its  
21 representative shall also inform the prospective client as to the year, make, model and  
22 color of the vehicle they are contracting.  
23

#### 24 **F. SERVICE DOCUMENTATION REQUIREMENTS**

- 25 1. PMV companies must maintain a written document or running log detailing the terms  
26 of the agreed-upon service rendered. Such document must contain, at a minimum, the  
27 following information required by Rhode Island General Law or by these rules. Such  
28 document may be kept individually by the driver or collectively by the company at its  
29 place of business. Either way, the document must contain:
  - 30 a. Name of client;

- b. Date and time of client's request;
- c. Date and time of service to be rendered;
- d. Duration of services requested (e.g.: point-to-point trip, extended block of time);
- e. Total charge;
- f. Vehicle registration plate number;
- g. Driver's name.

- 2. A receipt shall be furnished to the passenger/booking party upon request.

#### **G. RULES REGARDING THE CONDUCT OF BUSINESS**

- 1. Each certificate holder shall maintain a "business address" that must be a street address at which mailings may be delivered and said address shall be furnished to the Division. Post Office Boxes are not sufficient to satisfy this requirement. The certificate holder shall also provide the Division with the "garage address" where the vehicle(s) used in the business are stored when not in service. The "business address" and "garage address" may be the same. A change of business address or garage address shall be reported to the Division within ten (10) business days.
- 2. An attempt by a certificate holder or applicant to conceal the identity of a principal in the business shall be grounds for the denial of an application seeking the issuance of a certificate, or for revocation of an existing certificate.
- 3. The Division shall be notified in advance of all proposed changes of corporate officers, stockholders or members of the board of directors for corporations holding operating certificates. The Division reserves the right to approve or deny such proposed changes.
- 4. No certificate holder may use any other business name than that listed on the certificate. Should a business name be changed, the certificate holder must first, if the business is not a corporation, register the name with the city or town in which the

1 business is located. If a corporation, the business must first register the name with the  
2 Secretary of State's Office. After registration, all new business names must be filed  
3 with the Division. The Division will review the filing to determine whether the name  
4 could cause confusion with any existing business. If the Division rejects the name, the  
5 certificate holder will be notified within ten (10) business days of the filing.  
6

7 5. A certificate holder must retain required business documents at its business address for  
8 a minimum of 24 months after the end of the calendar year in which they were created.  
9 Such documents shall include, but not be limited to, vehicle inspection sheets pursuant  
10 to Rule C, written documents pursuant to Rule F, and driver Blue Card expiration logs  
11 pursuant to Rule H.  
12

13 6. A certificate holder shall grant to Division personnel, upon request, access to its  
14 business offices, fleet vehicles, other equipment and business records, as provided for  
15 in R.I.G.L. §39-1-21.  
16

17 7. A certificate holder must comply with any Division request for documents or  
18 information within ten (10) business days of the request, unless a written extension is  
19 granted by the Division. For the purpose of this rule, the word "comply" shall mean  
20 providing to the Division the documents requested or a sufficient reason why the  
21 documents are unavailable.  
22

23 8. Smoking by drivers shall not be allowed in a PMV at any time. The certificate holder  
24 may allow or prohibit passengers from smoking in a PMV.  
25

26 9. Failure by any certificate holder to adhere to and comply with any of these rules and/or  
27 any applicable state statutes may be grounds for disciplinary sanctions, up to and  
28 including suspension or revocation of operating authority. Generally, such sanctions  
29 shall be sought and imposed only after a formal hearing on the issue, but the Division  
30 reserves the right (under Rule A-22) to impose an immediate suspension of a certificate  
31 holders' authority if such an action is deemed in the public interest; if such a

discretionary action is taken, a formal hearing shall be scheduled as soon as possible to gauge the appropriateness of the immediate suspension and to determine if the suspension shall continue.

#### **H. RULES REGARDING DRIVERS AND THE OPERATION OF PMVs**

1. No person shall transport passengers for hire in a PMV unless he or she first acquires a hackney operator's license ("Blue Card") issued by the Division as prescribed in state law.
2. A certificate holder shall not employ as a driver any person whose driver's license is suspended or revoked or who does not possess a valid hackney operator's license ("blue card"). Certificate holders shall keep a business manifest or log to track the validity (expiration dates) of each of its driver's Hackney Operator's License.
3. Each driver shall have in his/her possession, a valid State of Rhode Island Hackney Operator's License when transporting passengers for hire in a PMV. The license need not be displayed in the vehicle. However, the driver shall present said license and make it available for review by any passenger upon request.
4. No person may operate a PMV carrying passengers without first having applied for such a Hackney Operator's License and received approval from the Division. In accordance with the Division's Rules and Regulations for Licensing Operators Transporting Passengers in Taxicabs, Limited Public Motor Vehicles and Public Motor Vehicles ("Driver Rules"), individuals who request such a license to operate a PMV must supply to the Division the following information:
  - a. Name;
  - b. Date of Birth (applicant must be 21 years old, as required by R.I.G.L. 31-10-5);
  - c. Residence;
  - d. Phone Number;
  - e. Driver's License Number (including type and class);

- f. Employer;
- g. Copies of the applicants' driving record obtained, within the previous thirty (30) days, from the Division of Motor Vehicles – Operator Control and record of all criminal convictions obtained from the Bureau of Criminal Identification of the Department of the Attorney General;
- h. Social Security Number (Disclosure is voluntary, see Appendix 'C' of the Driver Rules); and,
- i. Resident Status.

The Division shall approve or disapprove all requests for a Hackney Operator's License as soon as practicable within ten (10) business days after receiving the aforementioned information. This time period may be extended for not more than thirty (30) days, for just cause, by the Division, with notice of the extension to the applicant. The Division's review of the application will be to determine if operation of a PMV by said individual could constitute a danger to the public. If approved, the applicant will receive a Hackney Operator's License from the Division, which shall be carried at all times while operating a PMV for hire. If rejected, the applicant may request a full hearing before the Division by sending correspondence addressed to the Associate Administrator for Motor Carriers. At said hearing, the applicant will be given notice and an opportunity to be heard and has the right to be represented by counsel at his or her own expense.

5. The Hackney Operator's License may be suspended or revoked by the Division upon a finding of violation of these rules, any provision of Title 39 of the Rhode Island General Laws, any rule or order of the Division, or any other action which constitutes a danger to the public, after the licensee is given notice and an opportunity to be heard. Provided, however, that, in accordance with Rule A-22, such a license may be suspended without need for a hearing if warranted for "public safety" concerns; in such an event, a hearing shall be scheduled as soon as possible to gauge the appropriateness of such an immediate suspension and to determine if the suspension shall continue.



- 1 6. No person shall drive or be in physical control of any PMV, for the purpose of carrying  
2 passengers, for a period in excess of 12 hours in any 24-hour period, unless the driving  
3 time is broken by a period of eight full hours of rest. No certificate holder or his or her  
4 agent shall knowingly permit any PMV to be driven in violation of this paragraph.  
5
- 6 7. No PMV shall be driven when it is so loaded or when there is in the front seat such  
7 number of persons as to obstruct the view of the driver to the front or sides, or to  
8 interfere with his control over the PMV. No PMV shall carry more passengers than the  
9 manufacturer's designed capacity of the vehicle.  
10
- 11 8. Any individual who drives a PMV, including the certificate holder, must report any  
12 criminal conviction or adjudicated traffic violation to the Division within five (5)  
13 business days of the conviction or adjudication. If the Division investigation reveals  
14 that the criminal conviction or adjudicated traffic violation is of such a nature that  
15 continued operation of a PMV by said individual could constitute a danger to the  
16 public, the Division shall conduct a hearing, after notice and allowing a full opportunity  
17 to be heard, to determine whether the individual's Hackney Operator's License should  
18 be revoked, suspended or otherwise limited. Failure to follow this rule, including any  
19 failure by the certificate holder to ensure that his/her driver's comply with the rule, will  
20 be sufficient grounds for suspending or revoking the certificate holder's certificate of  
21 operating authority and/or the driver's hackney license (blue card).  
22

## 23 **I. MISCELLANEOUS RULES**

- 24 1. A certificate holder shall make arrangements for bringing to the attention of all drivers,  
25 employees and lessees these instant Rules and Regulations, the Division's Rules for  
26 Licensing Operators Transporting Passengers in Taxicabs, Limited Public Motor  
27 Vehicles and Public Motor Vehicles, Title 39 of the Rhode Island General Laws and  
28 any orders and notices from the Division of which the certificate holder has been made  
29 aware by the Division. The certificate holder is responsible to ensure that all employees  
30 follow all of the applicable rules, laws, orders and other provisions, and may be

1 disciplined, up to and including certificate suspension or revocation, for the failure of  
2 his or her drivers, employees and/or lessees to do so. A copy of these Rules and  
3 Regulations shall be kept at the business address of record and be made available to  
4 drivers and other employees.

- 5
- 6 2. Accidents resulting in loss of life or property damage exceeding one hundred thousand  
7 dollars (\$100,000.00) must be reported to the Division within ten (10) business days  
8 from the date of the accident.
- 9

## 10 J. COMPLAINTS

- 11 1. Any person may file a complaint with the Division regarding a violation of these rules  
12 and regulations, and, moreover, the Division shall have the authority to conduct  
13 investigations *sua sponte*. Complaints should be in writing and signed by the  
14 complainant stating the complainant's address and telephone number and either mailed  
15 or hand-delivered to the Division of Public Utilities and Carriers, 89 Jefferson Blvd.,  
16 Warwick, Rhode Island 02888. Nothing in this rule should be construed to prevent the  
17 Division from instituting an investigation or proceeding based upon an oral complaint  
18 or upon information developed in any other manner.
- 19
- 20 2. If the Division determines that the complaint alleges facts which could constitute a  
21 violation of these rules and regulations, the Division shall notify in writing the  
22 particular driver and/or certificate holder of the nature of the complaint. A sufficient  
23 written answer must be filed by the driver and/or certificate holder with the Division  
24 within ten (10) calendar days following the date of notice of the complaint. Upon  
25 receiving such answer(s), the Division shall notify the complainant of the contents or  
26 nature of the answer(s) and shall take whatever action deemed appropriate to resolve  
27 the complaint.
- 28
- 29 3. If the Division determines that the facts as alleged in any complaint are clearly not in  
30 violation of these rules and regulations, the complainant shall be so notified and no

1 further action will be taken.

2  
3 4. However, when the Division finds that a satisfactory response is not made to the  
4 notification of a complaint, or when no response is made to a complaint, or when the  
5 facts clearly warrant, a hearing shall be conducted by the Division concerning the  
6 complaint. The Division shall send written notice of hearing to all parties in a manner  
7 consistent with Section K of these rules and regulations.

8  
9 5. Failure of the certificate holder and/or driver to appear before the Division for a  
10 scheduled hearing may result in a possible suspension or revocation of the certificate  
11 and/or the driver's operating permit. Failure of the complainant to appear for a  
12 scheduled hearing may result in dismissal of the complaint, although the Division  
13 reserves the right to pursue the matter without the complainant if it determines such  
14 action to be in the public interest.

15  
16 **K. NOTICE**

17 1. The Division shall give notice of the commencement of a scheduled hearing in any  
18 pending matter to all parties and to such other persons as the Division designates.

19  
20 2. Notice shall be by first-class mail or personal service unless otherwise specified by the  
21 Division. The Division shall give at least ten (10) calendar days' written notice of the  
22 hearing unless the hearing officer determines that less notice is reasonable. Nothing  
23 herein, however, shall limit the power of the Division to order notice by other means,  
24 including but not limited to notice by publication.

25  
26 3. Unless notice to the contrary has been received by the Division, notices shall be  
27 sufficient if mailed or delivered to the following:

28  
29 a. If the addressee is a holder of certificate, the business address on file with the  
30 Division pursuant to Rule G-1.

- 1           b. If the addressee is a holder of Hackney Operator’s License (“Blue Card”), the  
2           home or mailing address listed on the most recent license application processed  
3           by the Division.  
4           c. If an attorney has entered an appearance on behalf of the addressee, to the office  
5           of the attorney.  
6

7   **L. VIOLATIONS**

- 8           1. Any person or persons who shall be found to have violated any provision of these rules  
9           and regulations adopted in accordance with Title 39, Chapter 14.1, Section 2 of the  
10          General Laws of Rhode Island, as amended, and the Administrative Procedures Act,  
11          shall be subject to the penalties provided under R.I.G.L. 39-14.1-9, which include  
12          certificate suspension or revocation, administrative civil fines, and/or criminal  
13          sanctions.  
14          2. Any person or persons who shall be found to have committed an unjust, unreasonable  
15          or discriminatory act while conducting business under the authority conferred through a  
16          Division-issued certificate, may be ordered by the Division to make appropriate  
17          monetary restitution (refund) to the aggrieved party.  
18

19   **M. EFFECTIVE DATE(S)**

- 20  
21          1. These rules are effective as of 0-00-0000. Amendments to these rules shall be effective  
22          20 days from the date they are filed with the Secretary of State’s Office.