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November 16, 2023

**VIA HAND DELIVERY & ELECTRONIC MAIL**

Luly E. Massaro, Commission Clerk  
Rhode Island Public Utilities Commission  
89 Jefferson Boulevard  
Warwick, RI 02888

**RE: Docket 4651 – Arrearage Management Program Monthly Report  
October 2023**

Dear Ms. Massaro:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy (“Rhode Island Energy” or the “Company”), enclosed are six copies of the Arrearage Management Program monthly report for October 2023. As requested by the Public Utilities Commission, Rhode Island Energy is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3337.

Sincerely,



Leticia C. Pimentel

Enclosure

cc: Docket 4651 Service List  
Christy Hetherington, Esq.  
Linda George, Division

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate were electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.

Heidi J. Seddon

November 16, 2023

Date

**Docket No. 4651 – Rhode Island Energy – Arrearage Management Program  
Service List updated 06/15/2022**

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Arreage Management Program Report 2018

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	3,015	2,729	2,724	2,094	2,975	3,416	3,869	3,976	4,054	4,017	3,639	3,334	3,320
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,907	904	692	613	488	549	305	206	5,664
Customers Removed - Complete	23	26	7	3	42	79	59	32	23	43	12	19	368
Customers Removed - Defaulted	299	220	115	472	205	211	129	327	334	479	572	457	3,820
Customers Removed - Cancelled	80	55	76	48	97	167	92	108	62	121	101	64	1,071
Total Customer Payments	\$145,072	\$170,527	\$87,284	\$74,726	\$221,913	\$279,168	\$348,853	\$403,711	\$344,804	\$404,746	\$354,806	\$303,331	\$3,138,941
Total Amount to be Forgiven For All Participating Customers	\$4,678,998	\$4,214,284	\$4,168,577	\$3,045,371	\$3,482,562	\$3,902,809	\$4,337,004	\$4,400,473	\$4,447,677	\$4,368,631	\$3,925,653	\$3,573,090	\$48,565,131
Average Amount to be forgiven for all participating customers	\$1,552	\$1,398	\$1,530	\$1,454	\$1,171	\$1,143	\$1,126	\$1,107	\$1,097	\$1,088	\$1,079	\$1,072	\$1,235
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	\$367,456	\$422,847	481,556	473,705	482,651	489,371	438,081	397,866	\$3,553,534
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	\$124	\$124	\$119	\$119	\$122	\$120	\$119	\$121
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	\$1,632	\$1,624	\$1,605	\$1,533	\$1,475	\$1,424	\$1,352	\$1,303	\$1,494
Average arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	87.18%	90.61%	90.81%	88.73%	87.02%	85.12%	81.85%	79.28%	86.33%
Total Amount of Arrears Outstanding	\$5,681,842	\$5,155,910	\$5,126,313	\$3,950,048	\$4,856,528	\$5,548,427	\$6,211,245	\$6,094,054	\$5,979,010	\$5,720,409	\$4,921,557	\$4,344,614	\$63,589,956
Forgiveness Credits Applied during the reporting period	\$158,907	\$227,533	\$74,726	\$221,488	\$280,167	\$120,388	\$184,489	\$279,380	\$185,079	\$299,842	\$271,477	\$205,466	\$2,508,941
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,871	1,154	1,713	2,611	1,729	2,690	2,581	1,928	16,277
Average Monthly Forgiveness Credit	\$98	\$99	\$97	\$96	\$99	\$104	\$108	\$107	\$107	\$111	\$105	\$107	\$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	117	161	274	0	0	3	0	555
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	3.42%	4.16%	6.89%	0.00%	0.00%	0.08%	0.00%	2.08%
Total fuel assistance payments	TBD	TBD	TBD	TBD	TBD	\$87,563	\$126,604	\$207,905	\$0	\$0	\$4,445	\$0	\$426,517

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,975	1,791	1,799	1,392	1,878	2,115	2,386	2,499	2,572	2,573	2,360	2,178	2,140
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,167	532	439	396	319	345	215	138	3,551
Customers Removed - Complete	20	14	6	22	31	57	45	34	22	29	7	13	300
Customers Removed - Defaulted	215	140	67	348	147	135	80	189	188	267	355	292	2,423
Customers Removed - Cancelled	54	41	76	48	71	118	73	79	50	92	74	46	822
Total Customer Payments	\$101,653	\$109,672	\$62,774	\$51,876	\$169,725	\$192,223	\$236,392	\$276,443	\$239,595	\$293,785	\$260,476	\$225,482	\$2,220,095
Total Amount to be Forgiven For All Participating Customers	\$3,105,865	\$2,813,123	\$2,792,238	\$2,029,074	\$2,182,566	\$2,403,872	\$2,678,620	\$2,758,119	\$2,802,564	\$2,782,032	\$2,530,126	\$2,327,123	\$31,205,323
Average Amount to be forgiven for all participating customers	\$1,573	\$1,424	\$1,552	\$1,458	\$1,162	\$1,137	\$1,123	\$1,104	\$1,090	\$1,081	\$1,072	\$1,068	\$1,237
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	\$240,909	\$272,687	\$310,498	\$323,909	\$337,938	\$347,575	\$319,617	\$292,431	\$2,445,563
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	\$129	\$130	\$127	\$131	\$135	\$135	\$134	\$132
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	\$1,661	\$1,661	\$1,656	\$1,588	\$1,524	\$1,458	\$1,387	\$1,351	\$1,536
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	86.45%	89.78%	90.21%	88.44%	86.98%	85.11%	82.12%	80.05%	86.14%
Total Amount of Arrears Outstanding	\$3,802,502	\$3,487,055	\$3,483,641	\$2,689,419	\$3,120,288	\$3,514,004	\$3,950,789	\$3,969,359	\$3,918,983	\$3,752,597	\$3,273,258	\$2,943,086	\$41,904,980
Forgiveness Credits Applied during the reporting period	\$110,205	\$153,422	\$51,876	\$154,308	\$279,538	\$81,237	\$121,309	\$175,992	\$121,777	\$187,830	\$173,077	\$134,324	\$1,744,896
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,239	780	1,131	1,667	1,129	1,713	1,666	1,268	10,593
Average Monthly Forgiveness Credit	\$99	\$100	\$97	\$96	\$106	\$104	\$107	\$105	\$108	\$110	\$104	\$106	\$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	24	39	49	0	0	0	0	112
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	1.19%	1.63%	1.96%	0.00%	0.00%	0.00%	0.00%	0.68%

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,040	938	925	702	1,097	1,301	1,483	1,477	1,482	1,444	1,279	1,156	1,194
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	740	372	253	217	169	204	90	68	2,113
Customers Removed - Complete	3	12	1	3	11	22	14	20	1	16	5	6	114
Customers Removed - Defaulted	84	80	48	124	58	76	49	138	146	212	217	165	1,397
Customers Removed - Cancelled	26	14	24	0	26	49	19	29	12	29	27	18	273
Total Customer Payments	\$43,419	\$60,855	\$24,510	\$22,849	\$52,188	\$86,945	\$112,461	\$127,267	\$105,209	\$110,961	\$94,330	\$77,849	\$918,845
Total Amount to be Forgiven For All Participating Customers	\$1,573,133	\$1,401,161	\$1,376,339	\$1,016,298	\$1,299,996	\$1,498,938	\$1,678,383	\$1,642,354	\$1,645,113	\$1,586,599	\$1,395,527	\$1,245,967	\$17,359,808
Average Amount to be forgiven for all participating customers	\$1,513	\$1,347	\$1,488	\$1,448	\$1,185	\$1,152	\$1,112	\$1,110	\$1,099	\$1,091	\$1,091	\$1,078	\$1,230
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	\$126,547	\$150,160	\$171,059	\$149,796	\$144,714	\$141,796	\$118,464	\$105,436	\$1,107,971
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	\$115	\$115	\$101	\$98	\$98	\$93	\$91	\$102
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	\$1,583	\$1,564	\$1,524	\$1,439	\$1,390	\$1,363	\$1,289	\$1,212	\$1,420
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	88.53%	92.07%	91.88%	89.29%	87.10%	85.15%	81.32%	77.72%	86.63%
Total Amount of Arrears Outstanding	\$1,879,340	\$1,668,856	\$1,642,671	\$1,260,629	\$1,736,240	\$2,034,423	\$2,260,456	\$2,124,695	\$2,060,027	\$1,967,812	\$1,648,299	\$1,401,528	\$21,684,976
Forgiveness Credits Applied during the reporting period	\$48,702	\$74,111	\$22,849	\$67,180	\$129,024	\$39,151	\$63,140	\$103,388	\$63,302	\$112,012	\$98,400	\$71,141	\$892,400
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	632	374	582	944	600	977	915	660	5,684
Average Monthly Forgiveness Credit	\$97	\$98	\$96	\$95	\$95	\$105	\$108	\$110	\$106	\$115	\$108	\$108	\$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	93	122	225	0	0	3	0	443
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	7.14%	8.22%	15.23%	0.00%	0.00%	0.23%	0.00%	4.40%

Arreage Management Program Report 2019

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	3,139	3,099	3,155	3,460	4,283	4,458	4,494	4,450	4,328	4,016	3,608	3,285	3,815
Customers Newly Added to AMP Agreement	314	351	407	626	1,382	742	562	555	440	444	257	182	6,262
New Enrollments that were "transferred plans"	14	15	18	18	19	13	26	32	28	33	30	20	266
Customers Removed - Complete	19	17	16	6	221	191	127	90	90	109	64	50	1,000
Customers Removed - Defaulted	442	366	279	285	321	233	356	354	435	544	412	486	4,513
Customers Removed - Cancelled	52	40	53	64	90	94	115	112	116	113	66	68	983
Total Customer Payments	\$313,453	\$296,568	\$324,403	\$334,048	\$394,512	\$386,637	\$436,941	\$402,613	\$374,185	\$363,475	\$292,181	\$297,639	\$4,216,655
Total Amount to be Forgiven For All Participating Customers	\$3,367,015	\$3,319,790	\$3,382,803	\$3,729,772	\$4,590,322	\$4,759,787	\$4,790,135	\$4,726,112	\$4,573,592	\$4,213,028	\$3,785,140	\$3,460,132	\$48,697,628
Average Amount to be forgiven for all participating customers	\$1,073	\$1,071	\$1,072	\$1,078	\$1,072	\$1,068	\$1,066	\$1,062	\$1,057	\$1,049	\$1,049	\$1,053	\$1,064.17
Total installment amount for all RI AMP customers	\$377,799	\$371,416	\$393,848	\$421,907	\$517,288	\$510,340	\$491,304	\$468,514	\$453,278	\$416,040	\$356,591	\$313,598	\$5,091,924
Average installment amount for all RI AMP customers	\$120	\$120	\$125	\$122	\$121	\$114	\$103	\$105	\$105	\$104	\$99	\$95	\$111
Average arrears balance not yet forgiven	\$1,250	\$1,228	\$1,194	\$1,225	\$1,337	\$1,363	\$1,379	\$1,352	\$1,332	\$1,301	\$1,268	\$1,230	\$1,288
Average arrearage balance as a percentage of the total balance	76.93%	75.31%	73.97%	75.26%	83.05%	85.49%	85.42%	83.77%	82.70%	80.85%	78.18%	75.34%	79.69%
Total Amount of Arrears Outstanding	\$3,923,761	\$3,806,166	\$3,766,438	\$4,239,023	\$5,725,051	\$6,077,133	\$6,197,829	\$6,015,394	\$6,763,718	\$5,225,676	\$4,573,639	\$4,042,116	\$60,355,944
Forgiveness Credits Applied during the reporting period	\$211,516	\$214,796	\$222,834	\$225,890	\$233,601	\$206,539	\$299,484	\$284,308	\$254,523	\$315,008	\$225,329	\$261,996	\$2,955,822
Total Forgiveness Credits (count)	2004	2026	2172	2282	2,283	2,083	3,034	2,769	2,462	3,073	2,244	2,564	\$28,996
Average Monthly Forgiveness Credit	\$106	\$106	\$103	\$99	\$102	\$99	\$99	\$103	\$103	\$103	\$100	\$102	\$102
Number of Participants Receiving LIHEAP	0	177	31	229	216	610	243	8	3	47	5	19	1588
Percentage of Participants Receiving LIHEAP	0.00%	5.71%	0.98%	6.61%	5.04%	13.68%	5.43%	0.17%	0.06%	1.17%	0.13%	0.57%	3.30%
Total Fuel Assistance Payments	0	136,936	23,931	185,238	169,000	\$502,218	\$192,065	\$5,979	\$2,298	\$35,983	\$3,709	\$13,640	\$1,270,997

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	2,037	1,984	1,997	2,138	2,598	2,697	2,746	2,764	2,748	2,593	2,347	2,138	2,399
Customers Newly Added to AMP Agreement	189	202	235	356	802	435	347	356	313	298	176	128	3,837
New Enrollments that were "transferred plans"	11	12	12	11	12	9	19	23	22	23	26	14	194
Customers Removed - Complete	12	10	11	5	136	109	70	63	73	84	48	40	661
Customers Removed - Defaulted	291	235	177	189	197	142	205	195	222	314	246	309	2,722
Customers Removed - Cancelled	36	28	39	51	67	72	89	89	87	86	49	51	744
Total Customer Payments	\$230,339	\$217,233	\$229,161	\$227,349	\$280,657	\$168,156	\$303,196	\$289,996	\$276,876	\$262,582	\$219,383	\$222,847	\$2,927,773
Total Amount to be Forgiven For All Participating Customers	\$2,189,542	\$2,131,977	\$2,137,203	\$2,301,728	\$2,781,204	\$2,867,104	\$2,906,198	\$2,909,507	\$2,876,706	\$2,667,719	\$2,423,575	\$2,217,615	\$30,410,078
Average Amount to be forgiven for all participating customers	\$1,075	\$1,075	\$1,070	\$1,077	\$1,071	\$1,063	\$1,058	\$1,053	\$1,043	\$1,033	\$1,033	\$1,037	\$1,057
Total installment amount for all RI AMP customers	\$272,313	\$263,320	\$269,552	\$282,339	\$337,401	\$342,790	\$336,191	\$330,574	\$326,088	\$306,936	\$269,527	\$237,883	\$3,574,903
Average installment amount for all RI AMP customers	\$134	\$133	\$135	\$132	\$130	\$127	\$122	\$120	\$119	\$119	\$115	\$111	\$125
Average arrears balance not yet forgiven	\$1,294	\$1,279	\$1,228	\$1,267	\$1,390	\$1,397	\$1,402	\$1,371	\$1,342	\$1,310	\$1,270	\$1,236	\$1,316
Average Arrearage balance as a percentage of the total balance	77.65%	75.95%	74.01%	75.14%	82.40%	84.10%	83.97%	82.56%	81.87%	80.67%	78.23%	75.66%	79.35%
Total Amount of Arrears Outstanding	\$2,635,580	\$2,537,999	\$2,451,544	\$2,708,570	\$3,611,568	\$3,768,012	\$3,851,053	\$3,790,822	\$3,688,734	\$3,384,070	\$2,980,742	\$2,642,828	\$38,051,522
Forgiveness Credits Applied during the reporting period	\$136,710	\$138,519	\$146,260	\$143,639	\$152,262	\$134,050	\$185,372	\$182,914	\$162,728	\$1,196,441	\$144,729	\$163,329	\$2,886,953
Total Forgiveness Credits (count)	1297	1313	1430	1453	1,482	1,335	1,903	1,801	1,607	1,964	1,462	1,614	\$18,661
Average Monthly Forgiveness Credit	\$105	\$105	\$102	\$99	\$103	\$100	\$97	\$102	\$101	\$100	\$99	\$101	\$101
Number of Participants Receiving LIHEAP	0	65	14	43	132	46	50	5	1	9	0	3	368
Percentage of Participants Receiving LIHEAP	0.00%	3.27%	0.70%	2.01%	5.08%	1.70%	1.82%	0.18%	0.03%	0.34%	0.00%	0.14%	1.27%
Total Fuel Assistance Payments	\$0	\$50,261	\$11,026	\$32,047	\$102,149	\$37,028	\$37,897	\$3,569	\$668	\$6,934	\$0	\$2,110	\$283,889

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	1,102	1,115	1,158	1,322	1,685	1,761	1,748	1,686	1,580	1,433	1,261	1,147	1,417
Customers Newly Added to AMP Agreement	126	149	172	270	580	307	215	199	127	146	81	54	2,426
New Enrollments that were "transferred plans"	3	3	6	7	7	4	7	9	6	10	4	6	72
Customers Removed - Complete	7	7	5	1	85	82	57	27	17	25	16	10	339
Customers Removed - Defaulted	151	131	102	96	124	93	159	159	213	230	166	177	1,793
Customers Removed - Cancelled	16	12	14	13	23	22	26	23	29	27	17	17	239
Total Customer Payments	\$83,114	\$79,335	\$95,243	\$106,699	\$118,855	\$118,481	\$133,745	\$112,618	\$97,309	\$100,893	\$72,799	\$74,793	\$1,188,881
Total Amount to be Forgiven For All Participating Customers	\$1,177,474	\$1,187,812	\$1,245,600	\$1,428,044	\$1,809,119	\$1,892,683	\$1,884,937	\$1,816,605	\$1,706,486	\$1,544,338	\$1,361,565	\$1,242,517	\$18,297,180
Average Amount to be forgiven for all participating customers	\$1,068	\$1,065	\$1,076	\$1,080	\$1,074	\$1,075	\$1,078	\$1,077	\$1,080	\$1,078	\$1,080	\$1,083	\$1,076
Total installment amount for all RI AMP customers	105,487	108,197	124,296	139,569	\$179,887	\$167,560	\$155,133	\$137,941	\$127,190	\$109,104	\$87,063	\$75,715	\$1,517,141
Average installment amount for all RI AMP customers	\$96	\$97	\$107	\$105	\$107	\$95,015	\$89	\$82	\$90	\$76	\$69	\$66	\$8,000
Average arrears balance not yet forgiven	1,169	1,137	1,135	1,138	\$1,254	\$1,311	\$1,343	\$1,319	\$1,313	\$1,285	\$1,263	\$1,220	\$1,241
Average Arrearage balance as a percentage of the total balance	75.50%	74.06%	73.90%	75.48%	84.18%	87.87%	87.91%	85.77%	84.22%	81.17%	78.10%	74.73%	80.24%
Total Amount of Arrears Outstanding	\$1,288,181	\$1,268,167	\$1,315,893	\$1,530,453	\$2,113,483	\$2,309,141	\$2,346,776	\$2,224,572	\$2,074,985	\$1,841,606	\$1,592,897	\$1,399,288	\$21,305,443
Forgiveness Credits Applied during the reporting period	\$74,805	\$76,277	\$76,574	\$82,251	\$81,339	\$72,489	\$114,112	\$101,394	\$91,796	\$118,567	\$80,599	\$98,667	\$1,068,869
Total Forgiveness Credits (count)	707	713	742	829	801	748	1,131	968	855	1,109	782	950	10,335
Average Monthly Forgiveness Credit	\$106	\$107	\$103	\$99	\$102	\$97	\$101	\$105	\$107	\$107	\$103	\$104	\$103
Number of Participants Receiving LIHEAP	0	112	17	186	84	564	195	3	2	38	5	16	1,222
Percentage of Participants Receiving LIHEAP	0.00%	10.04%	1.46%	14.06%	4.98%	32.02%	11.33%	0.17%	0.12%	2.65%	0.39%	1.39%	6.53%
Total Fuel Assistance Payments	\$0	\$86,674	\$12,905	\$133,191	\$66,851	\$463,190	\$154,168	\$2,410	\$1,630	\$29,049	\$3,709	\$11,530	\$965,307

Arreage Management Program Report 2020

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	3,089	2,866	2,811	2,772	2,576	2,431	2,477	2,130	1,890	1,613	1,513	1,425	2,299
Customers Newly Added to AMP Agreement	244	237	215	135	196	457	295	150	155	138	143	144	2,509
New Enrollments that were "transferred plans"	26	7	16	10	8	16	11	7	5	5	10	4	125
Customers Removed - Complete	57	75	111	125	242	207	140	110	82	96	66	40	1,351
Customers Removed - Defaulted	369	305	164	30	72	411	70	380	246	272	202	149	2,670
Customers Removed - Cancelled	52	46	42	27	25	39	79	44	84	69	39	39	585
Total Customer Payments	\$ 261,536.60	\$ 239,871.00	\$ 241,718.37	\$ 227,193.48	\$ 229,587.69	\$ 219,808.80	\$ 222,891.48	\$ 205,985.99	\$ 195,036.63	\$ 163,483.87	\$ 149,234.16	\$ 150,254.67	\$ 2,506,602.74
Total Amount to be Forgiven For All Participating Customers	\$ 3,244,912.08	\$ 3,035,013.36	\$ 2,965,498.08	\$ 2,911,957.56	\$ 2,685,543.48	\$ 2,552,818.92	\$ 2,580,344.40	\$ 2,242,787.40	\$ 2,012,978.88	\$ 1,728,987.24	\$ 1,636,875.00	\$ 1,546,626.24	\$ 29,144,342.64
Average Amount to be forgiven for all participating customers	\$ 1,050.47	\$ 1,058.97	\$ 1,054.96	\$ 1,050.48	\$ 1,042.52	\$ 1,050.11	\$ 1,041.72	\$ 1,052.95	\$ 1,065.06	\$ 1,071.90	\$ 1,081.87	\$ 1,085.35	\$ 1,058.86
Total installment amount for all RI AMP customers	\$ 291,721.24	\$ 275,633.26	\$ 286,846.42	\$ 291,061.56	\$ 283,274.84	\$ 264,621.68	\$ 267,544.39	\$ 231,781.77	\$ 208,099.97	\$ 183,684.82	\$ 174,737.84	\$ 162,095.55	\$ 2,921,103.34
Average installment amount for all RI AMP customers	\$ 94.43	\$ 96.17	\$ 102.04	\$ 105.00	\$ 109.96	\$ 108.85	\$ 108.01	\$ 108.81	\$ 110.10	\$ 113.87	\$ 115.49	\$ 113.75	\$ 107.21
Average arrears balance not yet forgiven	\$ 1,193.51	\$ 1,217.64	\$ 1,202.40	\$ 1,180.46	\$ 1,208.16	\$ 1,349.63	\$ 1,345.99	\$ 1,387.55	\$ 1,435.80	\$ 1,445.51	\$ 1,464.99	\$ 1,457.09	\$ 1,324.06
Average arrearage balance as a percentage of the total balance	73.13%	72.14%	71.39%	70.88%	73.72%	79.58%	80.78%	81.13%	81.59%	81.37%	80.60%	79.69%	77.17%
Total Amount of Arrears Outstanding	\$ 3,686,780.76	\$ 3,489,756.39	\$ 3,379,972.96	\$ 3,272,236.35	\$ 3,112,230.51	\$ 3,280,951.92	\$ 3,334,022.73	\$ 2,955,483.61	\$ 2,713,663.94	\$ 2,331,609.72	\$ 2,216,538.87	\$ 2,076,358.30	\$ 35,849,606.06
Forgiveness Credits Applied during the reporting period	\$ 230,961.67	\$ 209,126.60	\$ 216,512.36	\$ 170,471.22	\$ 155,736.07	\$ 151,673.10	\$ 148,129.19	\$ 158,802.29	\$ 121,742.34	\$ 132,804.63	\$ 115,802.66	\$ 90,791.69	\$ 1,902,553.82
Total Forgiveness Credits (count)	2,236	2,072	2,225	1,782	1,601	1,587	1,548	1,607	1,212	1,306	1,139	899	19,214
Average Monthly Forgiveness Credit	\$ 103.29	\$ 100.92	\$ 97.30	\$ 95.66	\$ 97.27	\$ 95.57	\$ 95.69	\$ 98.81	\$ 100.44	\$ 101.68	\$ 101.67	\$ 100.99	\$ 99.11
Number of Participants Receiving LIHEAP	72	395	42	39	74	9	29	13	50	0	0	0	723
Percentage of Participants Receiving LIHEAP	2.33%	13.78%	1.49%	1.40%	2.87%	0.37%	1.17%	0.61%	2.84%	0.00%	0.00%	0.00%	2.22%
Total Fuel Assistance Payments	\$ 62,083.00	\$ 327,906.02	\$ 34,026.00	\$ 32,769.00	\$ 61,364.00	\$ 7,290.00	\$ 23,674.00	\$ 11,133.85	\$ 41,078.00	\$ -	\$ -	\$ -	\$ 601,323.87

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	2,011	1,867	1,852	1,844	1,734	1,674	1,729	1,513	1,332	1,149	1,091	1,037	1,569
Customers Newly Added to AMP Agreement	163	164	149	95	122	319	213	101	111	103	108	107	1,755
New Enrollments that were "transferred plans"	16	5	12	9	5	12	8	6	3	2	8	2	88
Customers Removed - Complete	35	41	65	76	145	122	83	79	66	68	47	28	855
Customers Removed - Defaulted	246	215	103	20	50	261	45	233	180	193	134	106	1,786
Customers Removed - Cancelled	39	34	30	21	21	32	59	35	58	51	29	28	437
Total Customer Payments	\$ 200,069.93	\$ 179,984.69	\$ 182,036.23	\$ 174,911.46	\$ 176,445.85	\$ 169,987.14	\$ 175,765.96	\$ 162,725.75	\$ 156,984.88	\$ 132,737.47	\$ 124,408.67	\$ 126,114.86	\$ 1,962,172.89
Total Amount to be Forgiven For All Participating Customers	\$ 2,065,996.80	\$ 1,929,624.60	\$ 1,900,239.12	\$ 1,885,776.00	\$ 1,757,125.92	\$ 1,709,756.76	\$ 1,748,503.68	\$ 1,546,202.16	\$ 1,381,086.84	\$ 1,202,054.16	\$ 1,163,444.16	\$ 1,115,811.72	\$ 19,405,621.92
Average Amount to be forgiven for all participating customers	\$ 1,027.34	\$ 1,033.54	\$ 1,026.04	\$ 1,022.65	\$ 1,013.33	\$ 1,021.36	\$ 1,011.28	\$ 1,021.94	\$ 1,036.85	\$ 1,046.17	\$ 1,066.40	\$ 1,075.99	\$ 1,033.57
Total installment amount for all RI AMP customers	\$ 217,878.34	\$ 208,932.77	\$ 217,114.72	\$ 222,248.32	\$ 217,050.36	\$ 202,051.95	\$ 205,953.24	\$ 181,630.15	\$ 165,421.06	\$ 148,555.01	\$ 142,840.72	\$ 134,598.40	\$ 2,264,275.04
Average installment amount for all RI AMP customers	\$ 108.34	\$ 111.90	\$ 117.23	\$ 120.52	\$ 125.17	\$ 120.70	\$ 119.11	\$ 120.04	\$ 124.18	\$ 129.29	\$ 130.92	\$ 129.79	\$ 121.43
Average arrears balance not yet forgiven	\$ 1,186.26	\$ 1,212.11	\$ 1,195.67	\$ 1,165.92	\$ 1,182.69	\$ 1,334.19	\$ 1,333.68	\$ 1,362.64	\$ 1,426.88	\$ 1,421.77	\$ 1,475.68	\$ 1,478.74	\$ 1,314.69
Average Arrearage balance as a percentage of the total balance	73.50%	72.54%	71.92%	71.15%	73.52%	79.56%	80.76%	80.7%	81.77%	81.51%	81.15%	80.43%	77.39%
Total Amount of Arrears Outstanding	\$ 2,385,580.88	\$ 2,263,019.06	\$ 2,214,381.43	\$ 2,149,966.04	\$ 2,050,795.71	\$ 2,233,434.99	\$ 2,305,945.92	\$ 2,061,677.88	\$ 1,900,609.93	\$ 1,633,614.75	\$ 1,609,968.21	\$ 1,533,461.85	\$ 24,342,456.65
Forgiveness Credits Applied during the reporting period	\$ 146,310.11	\$ 135,480.91	\$ 137,127.83	\$ 111,823.70	\$ 101,973.57	\$ 99,734.66	\$ 98,644.12	\$ 109,610.20	\$ 85,519.22	\$ 92,177.42	\$ 80,373.35	\$ 64,094.10	\$ 1,262,869.19
Total Forgiveness Credits (count)	1,426	1,352	1,444	1,200	1,077	1,087	1,072	1,152	876	935	812	644	12,433
Average Monthly Forgiveness Credit	\$ 102.60	\$ 100.20	\$ 94.96	\$ 93.18	\$ 94.68	\$ 91.75	\$ 92.01	\$ 95.14	\$ 97.62	\$ 98.58	\$ 98.98	\$ -	\$ 88.31
Number of Participants Receiving LIHEAP	39	89	9	5	12	4	13	5	12	0	0	0	188
Percentage of Participants Receiving LIHEAP	1.93%	4.76%	0.05%	0.27%	0.69%	0.23%	0.75%	0.33%	0.90%	0.00%	0.00%	0.00%	0.83%
Total Fuel Assistance Payments	\$ 36,213.00	\$ 74,091.02	\$ 7,121.00	\$ 4,584.00	\$ 10,793.00	\$ 3,575.00	\$ 11,284.00	\$ 4,935.85	\$ 11,458.00	\$ -	\$ -	\$ -	\$ 164,054.87

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	1,078	999	959	928	842	757	748	617	558	464	422	388	730
Customers Newly Added to AMP Agreement	81	73	66	40	74	138	82	49	44	35	35	37	754
New Enrollments that were "transferred plans"	10	2	4	1	3	4	3	1	2	3	2	2	37
Customers Removed - Complete	22	34	46	49	97	85	57	31	16	28	19	12	496
Customers Removed - Defaulted	123	90	61	10	22	150	25	147	66	79	68	43	884
Customers Removed - Cancelled	13	12	12	6	4	7	20	9	26	18	10	11	148
Total Customer Payments	\$ 61,466.67	\$ 59,886.31	\$ 59,682.14	\$ 52,282.02	\$ 53,141.84	\$ 49,821.66	\$ 47,125.52	\$ 43,260.24	\$ 38,051.75	\$ 30,746.40	\$ 24,825.49	\$ 24,139.81	\$ 544,429.85
Total Amount to be Forgiven For All Participating Customers	\$ 1,178,915.28	\$ 1,105,388.76	\$ 1,065,258.96	\$ 1,026,181.56	\$ 928,417.56	\$ 843,062.16	\$ 831,840.72	\$ 696,585.24	\$ 631,892.04	\$ 526,933.08	\$ 473,430.84	\$ 430,814.52	\$ 9,738,720.72
Average Amount to be forgiven for all participating customers	\$ 1,093.61	\$ 1,106.49	\$ 1,110.80	\$ 1,105.79	\$ 1,102.63	\$ 1,113.68	\$ 1,112.08	\$ 1,128.98	\$ 1,132.42	\$ 1,135.63	\$ 1,121.87	\$ 1,110.34	\$ 1,114.53
Total installment amount for all RI AMP customers	\$ 73,842.90	\$ 66,700.49	\$ 69,731.70	\$ 68,813.24	\$ 66,224.48	\$ 62,569.73	\$ 61,591.15	\$ 50,151.62	\$ 42,678.91	\$ 35,129.81	\$ 31,897.12	\$ 27,497.15	\$ 656,828.30
Average installment amount for all RI AMP customers	\$ 68.49	\$ 66.76	\$ 72.71	\$ 74.15	\$ 78.65	\$ 82.65	\$ 82.34	\$ 81.28	\$ 76.48	\$ 75.71	\$ 75.58	\$ 70.86	\$ 75.47
Average arrears balance not yet forgiven	\$ 1,207.04	\$ 1,227.96	\$ 1,215.42	\$ 1,209.34	\$ 1,260.61	\$ 1,383.77	\$ 1,374.43	\$ 1,448.63	\$ 1,457.08	\$ 1,504.29	\$ 1,437.37	\$ 1,399.21	\$ 1,343.76
Average Arrearage balance as a percentage of the total balance	72.48%	71.41%	70.40%	70.37%	74.10%	79.63%	80.83%	81.74%	81.18%	81.03%	79.17%	77.67%	76.67%
Total Amount of Arrears Outstanding	\$ 1,301,199.88	\$ 1,226,737.33	\$ 1,165,591.53	\$ 1,122,270.31	\$ 1,061,434.80	\$ 1,047,516.93	\$ 1,028,076.81	\$ 893,805.73	\$ 813,054.01	\$ 697,994.97	\$ 606,570.66	\$ 542,896.45	\$ 11,507,149.41
Forgiveness Credits Applied during the reporting period	\$ 84,651.56	\$ 73,645.69	\$ 79,384.53	\$ 58,647.52	\$ 53,762.50	\$ 51,938.44	\$ 49,485.07	\$ 49,192.09	\$ 36,223.12	\$ 40,627.21	\$ 35,429.31	\$ 26,697.59	\$ 639,684.63
Total Forgiveness Credits (count)	810	720	781	582	524	500	476	455	336	371	327	255	6,137
Average Monthly Forgiveness Credit	\$ 104.50	\$ 102.28	\$ 101.64	\$ 100.76	\$ 102.60	\$ 103.87	\$ 103.96	\$ 108.11	\$ 107.80	\$ 109.50	\$ 108.34	\$ 104.69	\$ 104.84
Number of Participants Receiving LIHEAP	33	306	33	34	62	5	16	3	38	0	0	0	535
Percentage of Participants Receiving LIHEAP	3.06%	30.63%	3.44%	3.66%	7.36%	0.66%	2.13%	1.29%	6.81%	0.00%	0.00%	0.00%	4.92%
Total Fuel Assistance Payments	\$ 25,870.00	\$ 253,815.00	\$ 26,905.00	\$ 28,185.00	\$ 50,571.00	\$ 3,715.00	\$ 12,390.00	\$ 6,198.00	\$ 29,620.00	\$ -	\$ -	\$ -	\$ 437,269.00

Arreage Management Program Report 2021

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,408	1,349	1,397	1,402	1,629	2,127	2,297	2,437	2,507	2,401	2,252	2,072	1,940
Customers Newly Added to AMP Agreement	182	133	227	171	346	714	392	299	220	130	91	68	2,973
New Enrollments that were "transferred plans"	12	2	6	2	3	10	3	9	16	8	15	11	97
Customers Removed - Complete	32	55	7	31	48	67	74	44	39	45	45	56	543
Customers Removed - Defaulted	141	136	130	97	89	119	106	88	81	146	153	144	1,430
Customers Removed - Cancelled	47	59	91	46	64	185	69	64	71	56	74	43	869
Total Customer Payments	\$ 130,974.56	\$ 134,886.40	\$ 159,644.88	\$ 149,813.98	\$ 143,251.69	\$ 228,129.04	\$ 342,424.28	\$ 469,024.25	\$ 400,772.69	\$ 242,466.72	\$ 279,210.58	\$ 195,083.74	\$ 2,875,682.81
Total Amount to be Forgiven For All Participating Customers	\$ 1,549,565.88	\$ 1,513,656.12	\$ 1,590,911.40	\$ 1,614,967.44	\$ 1,909,829.16	\$ 2,534,855.64	\$ 2,770,354.92	\$ 2,977,308.60	\$ 3,066,796.56	\$ 2,951,789.88	\$ 2,781,421.32	\$ 2,557,140.48	\$ 27,818,597.40
Average Amount to be forgiven for all participating customers	\$ 1,100.54	\$ 1,122.05	\$ 1,138.80	\$ 1,151.90	\$ 1,172.39	\$ 1,191.75	\$ 1,206.07	\$ 1,221.71	\$ 1,223.29	\$ 1,229.40	\$ 1,235.08	\$ 1,234.14	\$ 1,185.59
Total installment amount for all RI AMP customers	\$ 160,990.20	\$ 159,232.41	\$ 171,376.87	\$ 180,700.58	\$ 210,163.43	\$ 267,706.66	\$ 273,888.33	\$ 275,284.57	\$ 253,621.65	\$ 226,181.48	\$ 199,079.83	\$ 171,138.16	\$ 2,549,364.17
Average installment amount for all RI AMP customers	\$ 114.33	\$ 118.03	\$ 122.67	\$ 128.88	\$ 129.01	\$ 125.86	\$ 119.23	\$ 112.96	\$ 101.16	\$ 94.20	\$ 88.40	\$ 82.59	\$ 111.44
Average arrears balance not yet forgiven	\$ 1,491.11	\$ 1,530.96	\$ 1,585.29	\$ 1,601.97	\$ 1,679.74	\$ 1,807.74	\$ 1,886.47	\$ 1,932.11	\$ 1,924.67	\$ 1,891.87	\$ 1,830.94	\$ 1,763.17	\$ 1,743.84
Average arreage balance as a percentage of the total balance	79.96%	79.81%	81.39%	81.07%	83.74%	88.22%	89.08%	87.90%	86.06%	83.33%	80.22%	77.04%	83.15%
Total Amount of Arrears Outstanding	\$ 2,099,488.97	\$ 2,065,265.06	\$ 2,214,656.79	\$ 2,245,963.72	\$ 2,736,298.68	\$ 3,845,063.32	\$ 4,333,235.66	\$ 4,708,560.78	\$ 4,825,149.08	\$ 4,542,393.62	\$ 4,123,286.99	\$ 3,653,300.22	\$ 41,392,662.89
Forgiveness Credits Applied during the reporting period	\$ 85,870.30	\$ 102,182.00	\$ 115,671.78	\$ 100,029.29	\$ 91,153.25	\$ 120,478.28	\$ 137,860.98	\$ 218,948.94	\$ 201,815.58	\$ 214,992.41	\$ 219,097.89	\$ 176,713.17	\$ 1,784,813.87
Total Forgiveness Credits (count)	806	975	1,125	977	873	1,143	1,261	1,898	1,775	2,005	2,010	1,610	16,458
Average Monthly Forgiveness Credit	\$ 106.53	\$ 104.80	\$ 102.81	\$ 102.38	\$ 104.41	\$ 105.40	\$ 109.32	\$ 115.35	\$ 113.69	\$ 107.22	\$ 109.00	\$ 109.75	\$ 107.56
Number of Participants Receiving LIHEAP	49	20	44	55	55	11	44	126	32	0	2	0	438
Percentage of Participants Receiving LIHEAP	3.48%	1.48%	3.14%	3.92%	3.37%	0.51%	1.91%	5.17%	0.00%	0.00%	0.08%	0.00%	2.03%
Total Fuel Assistance Payments	\$ 39,262.00	\$ 14,461.00	\$ 36,015.00	\$ 39,941.00	\$ 44,302.00	\$ 8,614.00	\$ 33,025.00	\$ 92,059.00	\$ 27,335.00	\$ -	\$ 1,942.00	\$ -	\$ 336,956.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,043	1,004	1,047	1,043	1,189	1,493	1,567	1,652	1,702	1,655	1,584	1,475	1,371
Customers Newly Added to AMP Agreement	142	104	172	119	232	446	240	191	136	78	62	47	1,969
New Enrollments that were "transferred plans"	9	2	5	1	2	6	2	6	13	4	11	8	69
Customers Removed - Complete	19	40	53	23	34	44	56	35	30	35	35	51	455
Customers Removed - Defaulted	98	98	96	70	62	79	78	51	57	62	62	77	890
Customers Removed - Cancelled	36	39	61	35	43	107	43	49	59	44	56	34	606
Total Customer Payments	\$ 107,257.55	\$ 112,465.28	\$ 131,439.15	\$ 120,460.10	\$ 114,770.21	\$ 188,470.39	\$ 294,065.22	\$ 403,796.60	\$ 339,564.88	\$ 184,427.72	\$ 201,061.59	\$ 144,015.29	\$ 2,341,793.98
Total Amount to be Forgiven For All Participating Customers	\$ 1,143,335.16	\$ 1,126,663.44	\$ 1,193,490.84	\$ 1,208,828.88	\$ 1,401,614.28	\$ 1,796,581.56	\$ 1,912,111.68	\$ 2,041,515.72	\$ 2,105,980.44	\$ 2,053,258.08	\$ 1,974,253.20	\$ 1,838,530.32	\$ 19,796,163.60
Average Amount to be forgiven for all participating customers	\$ 1,096.19	\$ 1,122.17	\$ 1,139.91	\$ 1,158.99	\$ 1,178.81	\$ 1,203.33	\$ 1,220.23	\$ 1,235.78	\$ 1,237.35	\$ 1,240.63	\$ 1,246.37	\$ 1,246.46	\$ 1,193.85
Total installment amount for all RI AMP customers	\$ 134,552.14	\$ 131,072.15	\$ 139,031.90	\$ 143,528.19	\$ 163,716.27	\$ 202,516.80	\$ 204,052.67	\$ 205,712.14	\$ 188,620.56	\$ 170,729.02	\$ 153,494.48	\$ 135,566.75	\$ 1,972,593.07
Average installment amount for all RI AMP customers	\$ 129.00	\$ 130.54	\$ 132.79	\$ 137.61	\$ 137.69	\$ 135.64	\$ 130.21	\$ 124.52	\$ 110.82	\$ 103.15	\$ 96.90	\$ 91.90	\$ 121.73
Average arrears balance not yet forgiven	\$ 1,515.03	\$ 1,567.81	\$ 1,637.93	\$ 1,643.43	\$ 1,702.69	\$ 1,881.25	\$ 1,991.31	\$ 2,037.14	\$ 2,017.57	\$ 1,964.82	\$ 1,893.17	\$ 1,838.52	\$ 1,807.56
Average Arreage balance as a percentage of the total balance	80.59%	80.52%	82.26%	81.38%	83.27%	87.51%	88.35%	87.10%	85.13%	82.51%	79.57%	76.76%	82.91%
Total Amount of Arrears Outstanding	\$ 1,580,178.20	\$ 1,574,089.83	\$ 1,714,919.96	\$ 1,718,274.89	\$ 2,024,508.20	\$ 2,808,714.33	\$ 3,120,387.95	\$ 3,365,370.25	\$ 3,433,912.85	\$ 3,251,784.83	\$ 2,998,794.60	\$ 2,711,821.79	\$ 30,302,564.68
Forgiveness Credits Applied during the reporting period	\$ 52,759.16	\$ 75,758.84	\$ 85,642.79	\$ 75,745.20	\$ 69,636.21	\$ 90,701.43	\$ 104,773.06	\$ 162,865.79	\$ 151,102.60	\$ 156,498.14	\$ 157,239.04	\$ 128,506.13	\$ 1,311,228.39
Total Forgiveness Credits (count)	595	728	844	741	659	853	940	1,382	1,330	1,499	1,484	1,201	12,256
Average Monthly Forgiveness Credit	\$ 105.47	\$ 104.06	\$ 101.47	\$ 102.22	\$ 105.66	\$ 106.33	\$ 111.46	\$ 117.84	\$ 113.61	\$ 104.40	\$ 105.95	\$ 106.99	\$ 107.12
Number of Participants Receiving LIHEAP	18	6	20	15	16	1	10	36	8	0	1	0	131
Percentage of Participants Receiving LIHEAP	1.72%	0.59%	1.91%	1.43%	1.34%	0.06%	0.63%	2.17%	0.47%	0.00%	0.06%	0.00%	0.87%
Total Fuel Assistance Payments	\$ 15,769.00	\$ 4,886.00	\$ 17,719.00	\$ 10,682.00	\$ 14,900.00	\$ 936.00	\$ 7,763.00	\$ 26,396.00	\$ 8,241.00	\$ -	\$ 1,059.00	\$ -	\$ 108,151.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	365	345	350	359	440	634	730	785	805	746	668	597	569
Customers Newly Added to AMP Agreement	40	29	55	52	114	268	152	108	84	52	29	21	1,004
New Enrollments that were "transferred plans"	3	0	1	1	1	4	1	3	3	4	4	3	28
Customers Removed - Complete	13	15	17	8	14	23	18	9	9	10	10	5	151
Customers Removed - Defaulted	43	38	34	27	27	40	28	37	44	84	91	67	560
Customers Removed - Cancelled	11	20	30	11	21	78	26	15	12	12	18	9	263
Total Customer Payments	\$ 23,717.01	\$ 22,421.12	\$ 28,205.73	\$ 29,353.88	\$ 28,481.48	\$ 39,658.65	\$ 48,359.60	\$ 65,047.65	\$ 61,207.81	\$ 58,039.00	\$ 78,148.99	\$ 51,068.45	\$ 533,709.37
Total Amount to be Forgiven For All Participating Customers	\$ 406,230.72	\$ 386,992.68	\$ 396,756.96	\$ 406,138.56	\$ 508,214.88	\$ 738,274.08	\$ 858,243.24	\$ 935,792.88	\$ 960,095.64	\$ 898,531.80	\$ 807,168.12	\$ 718,610.16	\$ 8,021,049.72
Average Amount to be forgiven for all participating customers	\$ 1,112.96	\$ 1,121.71	\$ 1,133.59	\$ 1,131.30	\$ 1,155.03	\$ 1,164.47	\$ 1,175.67	\$ 1,192.09	\$ 1,192.66	\$ 1,204.46	\$ 1,208.33	\$ 1,203.70	\$ 1,166.33
Total installment amount for all RI AMP customers	\$ 26,438.06	\$ 28,160.26	\$ 32,344.97	\$ 37,172.39	\$ 46,447.16	\$ 65,189.86	\$ 69,835.66	\$ 69,572.43	\$ 65,001.09	\$ 55,452.46	\$ 45,585.35	\$ 35,571.41	\$ 576,771.10
Average installment amount for all RI AMP customers	\$ 72.43	\$ 81.62	\$ 92.41	\$ 103.54	\$ 105.56	\$ 102.82	\$ 95.66	\$ 88.62	\$ 80.74	\$ 74.33	\$ 68.24	\$ 59.58	\$ 85.46
Average arrears balance not yet forgiven	\$ 1,422.76	\$ 1,423.69	\$ 1,427.82	\$ 1,469.88	\$ 1,617.70	\$ 1,634.61	\$ 1,661.43	\$ 1,711.07	\$ 1,728.24	\$ 1,730.03	\$ 1,683.37	\$ 1,577.01	\$ 1,590.63
Average Arreage balance as a percentage of the total balance	78.08%	77.61%	78.54%	80.07%	85.13%	90.19%	91.01%	89.96%	88.44%	85.49%	81.98%	77.87%	83.70%
Total Amount of Arrears Outstanding	\$ 519,310.77	\$ 491,175.23	\$ 499,739.83	\$ 527,688.83	\$ 711,790.48	\$ 1,036,348.99	\$ 1,212,847.71	\$ 1,343,190.53	\$ 1,391,236.23	\$ 1,290,608.79	\$ 1,124,492.39	\$ 941,478.43	\$ 10,590,168.38
Forgiveness Credits Applied during the reporting period	\$ 23,111.14	\$ 26,423.16	\$ 30,028.99	\$ 24,284.09	\$ 21,517.04	\$ 29,776.85	\$ 33,087.92	\$ 56,083.15	\$ 50,712.98	\$ 58,494.27	\$ 61,858.85	\$ 48,207.04	\$ 463,585.48
Total Forgiveness Credits (count)	211	247	281	236	214	290	321	516	445	506	526	409	4,202
Average Monthly Forgiveness Credit	\$ 109.53	\$ 106.97	\$ 106.86	\$ 102.89	\$ 100.54	\$ 102.67	\$ 103.07	\$ 108.68	\$ 113.96	\$ 115.60	\$ 117.60	\$ 117.86	\$ 108.85
Number of Participants Receiving LIHEAP	31	14	24	40	39	10	34	90	24	0	1	0	307
Percentage of Participants Receiving LIHEAP	8.49%	4.05%	6.85%	11.14%	8.86%	1.57%	4.65%	11.46%	2.94%	0.00%	0.14%	0.00%	5.02%
Total Fuel Assistance Payments	\$ 23,493.00	\$ 9,775.00	\$ 18,296.00	\$ 29,259.00	\$ 29,402.00	\$ 7,678.00	\$ 25,262.00	\$ 65,663.00	\$ 19,094.00	\$ -	\$ 883.00	\$ -	\$ 228,805.00



Arrearage Management Program Report 2022

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	1,915	1,814	1,667	1,775	2,072	2,121	2,192	2,167	2,144	1,494	1,418	1,341	1,843
Customers Newly Added to AMP Agreement	73	101	124	276	553	449	343	329	236	116	72	48	2,720
New Enrollments that were "transferred plans"	9	5	7	9	4	11	6	9	5	5	4	5	63
Customers Removed - Complete	65	63	113	85	108	299	170	162	71	43	4	9	1,203
Customers Removed - Defaulted	188	120	112	102	80	107	73	150	142	140	95	96	1,405
Customers Removed - Cancelled	39	42	60	74	112	48	61	83	82	607	47	25	1,280
Total Customer Payments	\$ 203,337.63	\$ 166,753.52	\$ 202,559.79	\$ 142,176.20	\$ 221,396.70	\$ 244,976.14	\$ 228,965.63	\$ 279,431.66	\$ 429,808.62	\$ 391,796.47	\$ 194,454.70	\$ 181,493.03	\$ 2,887,150.09
Total Amount to be Forgiven For All Participating Custs	\$ 2,371,048.80	\$ 2,240,939.04	\$ 2,072,976.00	\$ 2,209,100.16	\$ 2,562,118.08	\$ 2,601,880.68	\$ 2,694,274.68	\$ 2,646,699.36	\$ 2,601,571.44	\$ 1,754,951.40	\$ 1,658,763.00	\$ 1,575,092.88	\$ 26,989,415.52
Average Amount to be forgiven for all participating cust	\$ 1,236.14	\$ 1,235.35	\$ 1,243.53	\$ 1,244.56	\$ 1,236.54	\$ 1,236.72	\$ 1,229.13	\$ 1,221.36	\$ 1,213.41	\$ 1,174.66	\$ 1,169.79	\$ 1,174.56	\$ 1,217.31
Total installment amount for all RI AMP customers	\$ 153,134.38	\$ 145,610.96	\$ 148,334.75	\$ 170,412.13	\$ 214,362.16	\$ 232,003.92	\$ 244,209.52	\$ 240,176.64	\$ 231,650.77	\$ 153,688.86	\$ 117,072.69	\$ 83,914.74	\$ 2,134,571.52
Average installment amount for all RI AMP customers	\$ 79.96	\$ 80.27	\$ 89.98	\$ 96.00	\$ 103.45	\$ 109.38	\$ 111.40	\$ 110.83	\$ 108.04	\$ 102.87	\$ 82.56	\$ 62.57	\$ 94.69
Average arrears balance not yet forgiven	\$ 1,693.75	\$ 1,629.58	\$ 1,641.57	\$ 1,716.12	\$ 1,807.35	\$ 1,914.45	\$ 1,982.50	\$ 2,006.37	\$ 1,953.27	\$ 1,904.50	\$ 1,804.44	\$ 1,721.82	\$ 1,814.64
Average arrearage balance as a percentage of the tota	74.12%	72.15%	71.02%	74.03%	79.12%	85.16%	88.09%	89.40%	88.44%	86.65%	85.59%	81.72%	81.46%
Total Amount of Arrears Outstanding	\$ 3,243,546.81	\$ 2,956,074.87	\$ 2,736,506.83	\$ 3,046,116.15	\$ 3,744,832.55	\$ 4,060,556.47	\$ 4,345,642.26	\$ 4,437,819.38	\$ 4,187,812.64	\$ 2,845,325.47	\$ 2,558,701.06	\$ 2,308,973.58	\$ 40,471,905.07
Forgiveness Credits Applied during the reporting period	\$ 197,371.49	\$ 151,427.36	\$ 178,165.30	\$ 137,557.46	\$ 136,102.28	\$ 175,307.93	\$ 147,647.50	\$ 192,464.40	\$ 158,452.73	\$ 153,599.50	\$ 110,901.84	\$ 108,462.28	\$ 1,847,460.07
Total Forgiveness Credits (count)	1,786	1,382	1,617	1,248	1,242	1,595	1,319	1,673	1,361	1,327	977	987	16,514
Average Monthly Forgiveness Credit	\$ 110.51	\$ 109.57	\$ 110.18	\$ 110.22	\$ 109.58	\$ 109.91	\$ 111.93	\$ 115.04	\$ 116.42	\$ 115.74	\$ 113.51	\$ 109.89	\$ 111.88
Number of Participants Receiving LIHEAP	78	40	31	62	75	43	87	5	0	0	0	0	421
Percentage of Participants Receiving LIHEAP	4.07%	2.20%	1.85%	3.49%	3.69%	2.02%	3.96%	0.23%	0.00%	0.00%	0.00%	0.00%	1.79%
Total Fuel Assistance Payments	\$ 52,700.00	\$ 29,373.00	\$ 19,752.00	\$ 43,412.00	\$ 55,661.00	\$ 30,119.00	\$ 59,996.00	\$ 3,050.00	\$ -	\$ -	\$ -	\$ -	\$ 294,063.00

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	1,383	1,292	1,182	1,220	1,372	1,365	1,414	1,406	1,407	1,007	962	939	1,246
Customers Newly Added to AMP Agreement	49	57	86	158	334	288	235	224	165	77	44	38	1,755
New Enrollments that were "transferred plans"	8	4	4	5	4	3	5	5	4	2	5	5	27
Customers Removed - Complete	54	56	86	72	86	234	126	119	49	29	10	6	927
Customers Removed - Defaulted	99	79	77	65	48	64	42	88	82	79	57	42	868
Customers Removed - Cancelled	28	28	31	52	73	31	44	64	62	300	33	19	828
Total Customer Payments	\$ 159,146.26	\$ 125,613.66	\$ 153,249.89	\$ 108,108.28	\$ 155,059.92	\$ 164,514.38	\$ 165,988.96	\$ 194,038.31	\$ 352,906.41	\$ 341,351.94	\$ 159,406.79	\$ 158,368.66	\$ 2,237,753.46
Total Amount to be Forgiven For All Participating Custs	\$ 1,727,430.60	\$ 1,609,399.32	\$ 1,482,229.08	\$ 1,541,323.08	\$ 1,745,364.94	\$ 1,731,198.12	\$ 1,796,836.56	\$ 1,764,056.76	\$ 1,754,404.92	\$ 1,225,631.88	\$ 1,163,264.28	\$ 1,135,509.48	\$ 18,676,648.92
Average Amount to be forgiven for all participating cust	\$ 1,249.04	\$ 1,245.66	\$ 1,254.00	\$ 1,263.37	\$ 1,272.13	\$ 1,268.27	\$ 1,270.74	\$ 1,254.66	\$ 1,246.91	\$ 1,217.11	\$ 1,209.21	\$ 1,209.27	\$ 1,246.70
Total installment amount for all RI AMP customers	\$ 123,223.34	\$ 113,958.74	\$ 111,493.36	\$ 125,700.46	\$ 152,378.76	\$ 162,996.58	\$ 172,791.65	\$ 172,486.27	\$ 170,807.04	\$ 114,376.00	\$ 86,385.59	\$ 61,505.61	\$ 1,568,105.40
Average installment amount for all RI AMP customers	\$ 89.09	\$ 88.20	\$ 94.32	\$ 103.03	\$ 111.06	\$ 119.41	\$ 122.20	\$ 122.67	\$ 121.39	\$ 113.58	\$ 89.79	\$ 65.50	\$ 103.35
Average arrears balance not yet forgiven	\$ 1,782.86	\$ 1,707.55	\$ 1,723.67	\$ 1,807.47	\$ 1,937.35	\$ 2,106.17	\$ 2,170.21	\$ 2,194.93	\$ 2,136.70	\$ 2,081.12	\$ 1,968.42	\$ 1,860.66	\$ 1,956.43
Average arrearage balance as a percentage of the tota	74.31%	72.10%	71.04%	73.68%	78.47%	85.19%	88.36%	90.21%	89.50%	89.28%	86.15%	82.34%	81.72%
Total Amount of Arrears Outstanding	\$ 2,465,706.69	\$ 2,206,163.92	\$ 2,037,383.59	\$ 2,205,120.97	\$ 2,658,049.15	\$ 2,874,933.48	\$ 3,068,685.36	\$ 3,086,076.61	\$ 3,006,337.66	\$ 2,095,689.44	\$ 1,893,626.51	\$ 1,747,162.71	\$ 29,344,935.09
Forgiveness Credits Applied during the reporting period	\$ 141,010.11	\$ 111,587.01	\$ 128,252.07	\$ 100,375.93	\$ 98,342.45	\$ 122,798.56	\$ 101,559.05	\$ 127,150.84	\$ 106,468.04	\$ 110,959.29	\$ 83,053.74	\$ 79,206.63	\$ 1,310,761.72
Total Forgiveness Credits (count)	1,307	1,026	1,179	914	897	1,109	879	1,086	886	715	410	370	11,618
Average Monthly Forgiveness Credit	\$ 107.88	\$ 108.75	\$ 108.78	\$ 109.82	\$ 109.63	\$ 110.72	\$ 115.53	\$ 117.08	\$ 120.16	\$ 121.93	\$ 116.15	\$ 111.55	\$ 113.17
Number of Participants Receiving LIHEAP	36	9	7	7	40	10	19	0	0	0	0	0	128
Percentage of Participants Receiving LIHEAP	2.60%	0.69%	0.59%	0.57%	2.91%	0.73%	1.34%	0.00%	0.00%	0.00%	0.00%	0.00%	0.79%
Total Fuel Assistance Payments	\$ 25,970.00	\$ 7,235.00	\$ 3,826.00	\$ 4,187.00	\$ 31,375.00	\$ 7,382.00	\$ 13,607.00	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 93,582.00

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	532	522	485	555	700	756	778	761	737	487	456	402	598
Customers Newly Added to AMP Agreement	24	44	38	118	219	161	108	105	71	39	28	10	965
New Enrollments that were "transferred plans"	11	7	3	4	4	3	1	4	3	1	2	0	26
Customers Removed - Complete	11	7	27	13	22	65	44	43	22	14	5	3	276
Customers Removed - Defaulted	89	41	35	37	32	43	31	62	60	61	38	54	583
Customers Removed - Cancelled	11	14	16	22	17	17	17	19	20	217	14	6	412
Total Customer Payments	\$ 44,191.37	\$ 41,139.86	\$ 49,309.90	\$ 34,067.92	\$ 66,336.78	\$ 80,461.76	\$ 62,976.67	\$ 85,393.35	\$ 76,902.21	\$ 50,444.53	\$ 35,047.91	\$ 23,124.37	\$ 649,336.63
Total Amount to be Forgiven For All Participating Custs	\$ 643,618.20	\$ 631,539.72	\$ 590,746.92	\$ 667,777.08	\$ 816,753.24	\$ 868,833.84	\$ 897,438.12	\$ 882,642.60	\$ 847,166.52	\$ 528,849.24	\$ 495,498.72	\$ 439,583.40	\$ 8,310,447.60
Average Amount to be forgiven for all participating cust	\$ 1,209.80	\$ 1,209.84	\$ 1,218.03	\$ 1,203.20	\$ 1,166.79	\$ 1,149.25	\$ 1,153.51	\$ 1,159.84	\$ 1,149.47	\$ 1,095.93	\$ 1,086.62	\$ 1,093.49	\$ 1,157.15
Total installment amount for all RI AMP customers	\$ 29,911.04	\$ 31,652.22	\$ 36,839.39	\$ 44,711.67	\$ 61,983.40	\$ 69,007.34	\$ 71,417.87	\$ 67,690.37	\$ 60,843.73	\$ 39,312.86	\$ 30,687.10	\$ 22,409.13	\$ 566,466.12
Average installment amount for all RI AMP customers	\$ 56.22	\$ 60.63	\$ 75.95	\$ 80.56	\$ 88.54	\$ 91.27	\$ 91.79	\$ 89.94	\$ 82.55	\$ 80.72	\$ 67.29	\$ 55.74	\$ 76.68
Average arrears balance not yet forgiven	\$ 1,462.10	\$ 1,436.60	\$ 1,441.49	\$ 1,515.30	\$ 1,552.54	\$ 1,568.28	\$ 1,641.33	\$ 1,658.00	\$ 1,603.08	\$ 1,539.29	\$ 1,458.49	\$ 1,397.53	\$ 1,522.84
Average arrearage balance as a percentage of the tota	73.53%	72.30%	70.95%	74.97%	80.74%	85.09%	87.41%	87.47%	85.87%	86.92%	84.03%	79.38%	80.78%
Total Amount of Arrears Outstanding	\$ 777,840.12	\$ 749,907.95	\$ 699,123.24	\$ 840,995.18	\$ 1,086,783.40	\$ 1,185,622.99	\$ 1,276,956.90	\$ 1,281,743.77	\$ 1,181,474.98	\$ 749,636.03	\$ 665,074.55	\$ 561,810.87	\$ 11,036,969.98
Forgiveness Credits Applied during the reporting period	\$ 56,361.38	\$ 39,840.35	\$ 49,913.23	\$ 37,181.53	\$ 37,759.83	\$ 52,509.37	\$ 46,088.45	\$ 65,313.56	\$ 51,996.69	\$ 42,640.21	\$ 27,848.10	\$ 29,255.65	\$ 536,698.35
Total Forgiveness Credits (count)	479	356	438	334	345	486	440	587	475	417	262	277	4,896
Average Monthly Forgiveness Credit	\$ 117.66	\$ 111.91	\$ 113.95	\$ 111.32	\$ 109.44	\$ 108.04	\$ 104.74	\$ 111.26	\$ 109.44	\$ 102.25	\$ 106.29	\$ 105.61	\$ 109.33
Number of Participants Receiving LIHEAP	42	31	24	55	25	33	68	5	0	0	0	0	293
Percentage of Participants Receiving LIHEAP	7.89%	5.93%	4.94%	9.90%	5.00%	4.36%	8.74%	0.65%	0.00%	0.00%	0.00%	0.00%	3.95%
Total Fuel Assistance Payments	\$ 26,730.00	\$ 22,138.00	\$ 15,920.00	\$ 39,225.00	\$ 24,286.00	\$ 22,737.00	\$ 46,389.00	\$ 3,050.00	\$ -	\$ -	\$ -	\$ -	\$ 200,481.00



Arrearage Management Program Report 2023

**GAS AND ELECTRIC COMBINED**

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	1,363	1,356	1,393	1,569	1,805	1,855	1,859	1,771	1,723	1,684			1,638
Customers Newly Added to AMP Agreement	126	110	135	224	466	311	267	274	220	211			2,344
New Enrollments that were "transferred plans"	5	3	7	5	4	7	3	13	9	7			63
Customers Removed - Complete	8	15	17	33	134	127	153	148	85	69			789
Customers Removed - Defaulted	104	76	57	43	67	66	100	171	148	185			1,017
Customers Removed - Cancelled	27	27	34	34	72	67	59	57	46	39			456
Total Customer Payments	\$ 77,265.85	\$ 74,570.37	\$ 86,710.32	\$ 81,796.04	\$ 120,344.25	\$ 158,654.91	\$ 151,048.21	\$ 189,823.67	\$ 164,004.34	\$ 178,627.71			\$1,282,845.67
Total Amount to be Forgiven For All Participating Customers	\$ 1,590,167.88	\$ 1,585,063.92	\$ 1,631,685.48	\$ 1,835,286.24	\$ 2,106,719.16	\$ 2,149,628.40	\$ 2,148,665.52	\$ 2,032,365.00	\$ 1,967,928.00	\$ 1,930,238.40			\$18,977,748.00
Average Amount to be forgiven for all participating customers	\$ 1,166.66	\$ 1,168.92	\$ 1,171.34	\$ 1,169.71	\$ 1,167.15	\$ 1,158.82	\$ 1,155.81	\$ 1,147.58	\$ 1,142.15	\$ 1,146.22			\$1,159.44
Total installment amount for all RI AMP customers	\$ 85,960.77	\$ 92,338.58	\$ 109,775.21	\$ 143,775.12	\$ 188,619.79	\$ 205,978.02	\$ 217,243.91	\$ 215,608.53	\$ 215,836.91	\$ 215,851.21			\$1,690,988.05
Average installment amount for all RI AMP customers	\$ 63.06	\$ 68.09	\$ 78.80	\$ 91.63	\$ 104.49	\$ 111.03	\$ 116.86	\$ 121.74	\$ 125.26	\$ 128.17			\$100.91
Average arrears balance not yet forgiven	\$ 1,630.35	\$ 1,576.87	\$ 1,536.87	\$ 1,548.10	\$ 1,621.06	\$ 1,609.16	\$ 1,625.46	\$ 1,608.64	\$ 1,564.45	\$ 1,564.46			\$ 1,588.54
Average arrearage balance as a percentage of the total balance	79.24%	76.59%	74.67%	76.48%	82.28%	83.54%	85.76%	87.47%	88.06%	87.93%			82.20%
Total Amount of Arrears Outstanding	\$ 2,222,176.34	\$ 2,138,236.86	\$ 2,140,871.70	\$ 2,428,975.37	\$ 2,926,019.44	\$ 2,984,995.74	\$ 3,021,730.90	\$ 2,848,903.57	\$ 2,695,554.78	\$ 2,634,566.17			\$26,042,030.87
Forgiveness Credits Applied during the reporting period	\$ 120,653.03	\$ 110,275.48	\$ 124,476.14	\$ 97,831.49	\$ 130,949.15	\$ 125,437.12	\$ 130,555.57	\$ 135,858.64	\$ 105,879.63	\$ 125,263.57			\$ 1,207,178.82
Total Forgiveness Credits (count)	1,099	1,069	1,220	946	1,270	1,207	1,246	1,245	971	1,143			11,416
Average Monthly Forgiveness Credit	\$ 109.78	\$ 103.15	\$ 102.02	\$ 103.41	\$ 103.10	\$ 103.92	\$ 104.77	\$ 109.12	\$ 109.04	\$ 109.59			\$ 105.79
Number of Participants Receiving LIHEAP	13	85	28	57	172	141	89	49	2	4			640
Percentage of Participants Receiving LIHEAP	0.95%	6.26%	2.01%	3.63%	9.50%	7.60%	4.78%	2.76%	0.11%	0.23%			3.78%
Total Fuel Assistance Payments	\$ 10,038.00	\$ 67,873.00	\$ 24,184.00	\$ 43,774.00	\$ 142,484.12	\$ 114,994.25	\$ 74,484.00	\$ 40,493.00	\$ 1,906.00	\$ 4,266.27			\$524,496.64

**ELECTRIC ONLY**

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	948	938	958	1,051	1,121	1,118	1,073	1,017	983	972			1,018
Customers Newly Added to AMP Agreement	69	51	83	130	217	162	148	155	134	138			1,287
New Enrollments that were "transferred plans"	4	3	4	3	4	5	3	8	7	5			46
Customers Removed - Complete	7	11	13	27	95	96	124	122	71	58			624
Customers Removed - Defaulted	48	34	32	21	27	36	59	73	72	90			492
Customers Removed - Cancelled	17	19	19	28	46	35	33	41	27	22			287
Total Customer Payments	\$ 52,766.45	\$ 49,972.92	\$ 54,704.20	\$ 50,138.16	\$ 77,708.25	\$ 106,927.97	\$ 97,610.33	\$ 129,169.76	\$ 113,842.63	\$ 126,495.85			\$859,336.52
Total Amount to be Forgiven For All Participating Customers	\$ 1,141,867.44	\$ 1,128,526.80	\$ 1,151,650.92	\$ 1,262,169.24	\$ 1,339,616.16	\$ 1,331,208.60	\$ 1,274,097.84	\$ 1,199,333.76	\$ 1,152,452.64	\$ 1,145,987.16			\$12,126,910.56
Average Amount to be forgiven for all participating customers	\$ 1,204.50	\$ 1,203.12	\$ 1,202.14	\$ 1,200.92	\$ 1,195.01	\$ 1,190.70	\$ 1,187.41	\$ 1,179.28	\$ 1,172.38	\$ 1,178.99			\$1,191.45
Total installment amount for all RI AMP customers	\$ 60,023.32	\$ 60,899.71	\$ 71,441.03	\$ 95,464.71	\$ 122,531.57	\$ 134,664.46	\$ 141,521.93	\$ 145,604.51	\$ 146,890.02	\$ 150,547.43			\$1,129,588.89
Average installment amount for all RI AMP customers	\$ 63.31	\$ 64.92	\$ 74.57	\$ 90.83	\$ 109.30	\$ 120.45	\$ 131.89	\$ 143.17	\$ 149.43	\$ 154.88			\$110.28
Average arrears balance not yet forgiven	\$ 1,759.55	\$ 1,696.80	\$ 1,641.42	\$ 1,654.46	\$ 1,738.23	\$ 1,739.64	\$ 1,758.61	\$ 1,761.92	\$ 1,712.86	\$ 1,730.48			\$1,719.40
Average Arrearage balance as a percentage of the total balance	79.50%	76.46%	74.36%	75.72%	79.73%	81.88%	84.71%	87.72%	89.61%	90.56%			82.03%
Total Amount of Arrears Outstanding	\$ 1,668,055.35	\$ 1,591,603.28	\$ 1,572,487.96	\$ 1,738,840.92	\$ 1,948,561.70	\$ 1,944,923.61	\$ 1,886,993.84	\$ 1,791,881.98	\$ 1,683,746.69	\$ 1,682,026.56			\$17,509,121.89
Forgiveness Credits Applied during the reporting period	\$ 92,902.26	\$ 80,373.63	\$ 91,899.84	\$ 72,557.14	\$ 91,376.34	\$ 88,825.76	\$ 85,167.00	\$ 85,796.30	\$ 63,967.53	\$ 75,270.14			\$828,135.94
Total Forgiveness Credits (count)	833	777	889	694	882	855	813	781	597	680			7,801
Average Monthly Forgiveness Credit	\$ 111.52	\$ 103.44	\$ 103.37	\$ 104.54	\$ 103.60	\$ 103.88	\$ 104.75	\$ 109.85	\$ 107.14	\$ 110.69			\$106.28
Number of Participants Receiving LIHEAP	7	31	9	16	24	27	10	8	1	2			135
Percentage of Participants Receiving LIHEAP	0.73%	3.30%	0.93%	1.52%	2.14%	2.41%	0.93%	0.78%	0.10%	0.20%			1.30%
Total Fuel Assistance Payments	\$ 5,358.00	\$ 25,362.00	\$ 8,150.00	\$ 12,059.00	\$ 17,421.00	\$ 21,689.25	\$ 7,923.00	\$ 6,146.00	\$ 983.00	\$ 2,806.27			\$107,897.52

**GAS ONLY**

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2023
Number of Customers Active	415	418	435	518	684	737	786	754	740	712			620
Customers Newly Added to AMP Agreement	57	59	52	94	249	149	119	119	86	73			1,057
New Enrollments that were "transferred plans"	1	0	3	2	0	2	0	2	2	2			17
Customers Removed - Complete	1	4	4	6	39	31	29	26	14	11			165
Customers Removed - Defaulted	56	42	25	22	40	30	41	98	76	95			525
Customers Removed - Cancelled	10	8	9	6	26	32	26	16	19	17			169
Total Customer Payments	\$ 24,499.40	\$ 24,597.45	\$ 32,006.12	\$ 31,657.88	\$ 42,636.00	\$ 51,726.94	\$ 53,437.88	\$ 60,653.91	\$ 50,161.71	\$ 52,131.86			\$423,509.15
Total Amount to be Forgiven For All Participating Customers	\$ 448,300.44	\$ 456,537.12	\$ 480,034.56	\$ 573,117.00	\$ 767,103.00	\$ 818,419.80	\$ 874,567.68	\$ 831,839.76	\$ 815,475.36	\$ 784,251.24			\$6,849,645.96
Average Amount to be forgiven for all participating customers	\$ 1,080.24	\$ 1,092.19	\$ 1,103.52	\$ 1,106.40	\$ 1,121.49	\$ 1,110.47	\$ 1,112.68	\$ 1,103.23	\$ 1,101.99	\$ 1,101.47			\$1,103.37
Total installment amount for all RI AMP customers	\$ 25,937.45	\$ 31,438.87	\$ 38,334.18	\$ 48,310.41	\$ 66,088.22	\$ 71,313.56	\$ 75,721.98	\$ 70,004.02	\$ 68,946.89	\$ 65,303.78			\$561,399.36
Average installment amount for all RI AMP customers	\$ 62.49	\$ 75.21	\$ 88.12	\$ 93.26	\$ 96.62	\$ 96.76	\$ 96.33	\$ 92.84	\$ 93.17	\$ 91.71			\$88.65
Average arrears balance not yet forgiven	\$ 1,335.23	\$ 1,307.73	\$ 1,306.62	\$ 1,332.30	\$ 1,429.03	\$ 1,411.22	\$ 1,443.68	\$ 1,401.88	\$ 1,367.30	\$ 1,337.83			\$ 1,367.28
Average Arrearage balance as a percentage of the total balance	78.49%	76.96%	75.55%	78.46%	84.58%	86.82%	87.57%	87.04%	85.59%	83.65%			82.47%
Total Amount of Arrears Outstanding	\$ 554,120.99	\$ 546,633.58	\$ 568,383.74	\$ 690,134.45	\$ 977,457.74	\$ 1,040,072.13	\$ 1,134,737.06	\$ 1,057,021.59	\$ 1,011,808.09	\$ 952,539.61			\$8,532,908.98
Forgiveness Credits Applied during the reporting period	\$ 27,750.77	\$ 29,901.85	\$ 32,576.30	\$ 25,274.35	\$ 39,572.81	\$ 36,611.36	\$ 45,388.57	\$ 50,062.34	\$ 41,912.10	\$ 49,993.43			\$ 379,043.88
Total Forgiveness Credits (count)	266	292	331	252	388	352	433	464	374	463			3,615
Average Monthly Forgiveness Credit	\$ 104.32	\$ 102.40	\$ 98.41	\$ 100.29	\$ 101.99	\$ 104.00	\$ 104.82	\$ 107.89	\$ 112.06	\$ 107.97			\$ 104.42
Number of Participants Receiving LIHEAP	6	54	19	41	148	114	79	41	1	2			505
Percentage of Participants Receiving LIHEAP	1.44%	12.91%	4.36%	7.91%	21.63%	15.46%	10.05%	5.43%	0.13%	0.28%			7.96%
Total Fuel Assistance Payments	\$ 4,680.00	\$ 42,511.00	\$ 16,034.00	\$ 31,715.00	\$ 125,063.12	\$ 93,305.00	\$ 66,561.00	\$ 34,347.00	\$ 923.00	\$ 1,460.00			\$ 416,599.12