

J. A. Gipson Advisors, PLLC

414 Holly Grove Circle
Braxton, MS 39044

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July 25, 2022

Via USPS Priority

Ms. Luly E. Massaro, Clerk
Public Utility Commission
State of Rhode Island
89 Jefferson Boulevard
Warwick, Rhode Island 02888

RECEIVED
2023 JUL 27 PM 4: 17
PUBLIC UTILITIES COMMISSION

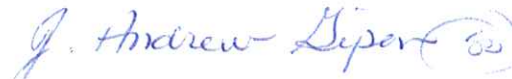
**Re: Boomerang Wireless LLC d/b/a enTouch Wireless ("Boomerang Wireless")
Application of Seeking Partial Relinquishment of Designation as an Eligible
Telecommunications Carrier on a Wireless Basis (Low-Income Only) in a Certain
Service Area Previously Served by Underlying Carrier Verizon Wireless and
Removal of AT&T Mobility as an Underlying Carrier**

Dear Ms. Massaro:

Enclosed for filing on behalf of our client, Boomerang Wireless, LLC is the above referenced Application. If you have any questions, please contact me or my legal assistant, Sherry Boyd at 601-954-2286 / sherry@jagipsonadvisors.com.

Sincerely,

J.A. GIPSON ADVISORS, PLLC



J. Andrew Gipson

JAG/ssb

ecc: Lesli Rowe Marcee
Julia Redman-Carter
Regulatory@enTouchwireless.com
Richard Ratcliffe, Esq.

1

**BEFORE THE
STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS
PUBLIC UTILITIES COMMISSION**

**IN THE MATTER OF THE
APPLICATION OF BOOMERANG
WIRELESS, LLC D/B/A ENTOUCH
WIRELESS SEEKING PARTIAL
RELINQUISHMENT OF DESIGNATION AS
AN ELIGIBLE TELECOMMUNICATIONS
CARRIER ON A WIRELESS BASIS (LOW-
INCOME ONLY) IN A CERTAIN SERVICE
AREA PREVIOUSLY SERVED BY
UNDERLYING CARRIER VERIZON
WIRELESS AND REMOVAL OF AT&T
MOBILITY AS AN UNDERLYING CARRIER**

Docket No. _____

**APPLICATION OF BOOMERANG WIRELESS, LLC D/B/A ENTOUCH WIRELESS
SEEKING PARTIAL RELINQUISHMENT OF DESIGNATION AS AN ELIGIBLE
TELECOMMUNICATIONS CARRIER ON A WIRELESS BASIS (LOW-INCOME
ONLY) IN A CERTAIN SERVICE AREA PREVIOUSLY SERVED BY UNDERLYING
CARRIER VERIZON WIRELESS AND REMOVAL OF AT&T MOBILITY AS AN
UNDERLYING CARRIER**

I. INTRODUCTION

Boomerang Wireless, LLC d/b/a enTouch Wireless, (“Boomerang”), by its undersigned counsel, and pursuant to Section 214(e)(4) of the Communications Act of 1934, as amended (the “Act”),¹ the Rules of the Federal Communications Commission (“FCC”),² and the rules and regulations of the State of Rhode Island and Providence Plantation Public Utilities Commission (the “Commission”), hereby submits this application of Boomerang Wireless, LLC d/b/a enTouch Wireless’ Eligible Telecommunications Carrier (“ETC”) seeking the partial relinquishment of its ETC designation in the service area served by underlying carrier, Verizon

¹ 47 U.S.C. §214(c)(2)

² 47 C.F.R. §§ 54.101-54.207.

Wireless and removal of AT&T Mobility as an underlying carrier, in the State of Rhode Island (“Application”). Boomerang was designated as a Lifeline-only ETC by Commission Order issued September 29, 2016, in Docket No. 4642 for purposes of receiving federal low-income Universal Service Fund (“USF”) support³. All correspondence, communications, pleadings, notices, orders and decisions relating to this Application should be addressed to:

J. Andrew Gipson, Esq.
J. A. Gipson Advisors, PLLC
414 Holly Grove Circle
Braxton, MS 39044
Telephone: (601) 519-1880
Email: jag@jagipsonadvisors.com

II. BOOMERANG’S PROPOSED PARTIAL RELINQUISHMENT OF ITS ETC DESIGNATED SERVICE AREA

Boomerang was designated by the Commission as an ETC in the State of Rhode Island in certain designated wire centers served by its underlying carriers including Sprint, Verizon Wireless, T-Mobile and AT&T Mobility (the “ETC Designation Order”) as set forth in **Exhibit “A”** hereto.

In February 2022, as previously noticed with the Commission in this docket, the corporate ownership of Boomerang officially changed to ViaOne Services. As a result of a new MVNE arrangement, Boomerang no longer utilizes the Verizon Wireless and AT&T Mobility networks as underlying carriers. At the same time, Boomerang will continue to utilize the T-Mobile network, which following its merger with the Sprint network includes an expanded service area. Attached as **Exhibit “B”** is a listing of the zip codes in which Boomerang is requesting partial relinquishment. As a result of these changes approximately 2 subscribers in

³ *In the matter of the Petition of Boomerang Wireless, LLC d/b/a enTouch Wireless for Designation as a Federal Eligible Telecommunications Carrier in the State of Rhode Island for the Limited Purpose of Offering Wireless Lifeline Service to Qualified Households (Low Income Only)*, Report and Order September 29, 2016 (“ETC Designation Order”).

the former Verizon Wireless service area will be impacted. The impacted subscribers will need to choose whether to port their service to Boomerang's alternate underlying carrier, or to transfer their service to a new ETC designated service provider in their area. If the subscriber does not port their service to a Boomerang alternate underlying carrier or transfer their service to another ETC service provider, their services will be disconnected October 20, 2023. There are no subscribers on the AT&T Mobility platform therefore no subscribers will be affected.

III. BOOMERANG'S RELINQUISHMENT OF ETC DESIGNATION COMPLIES WITH FEDERAL LAW

47 U.S.C. Section 214 (e)(4) requires a state regulatory commission to "permit an eligible telecommunications carrier to relinquish its designation as such a carrier in any area served by more than one eligible telecommunications carrier" under specific conditions. The conditions for relinquishing ETC designation are: (1) there must be more than one ETC serving in the area of the ETC seeking relinquishment; (2) the ETC seeking relinquishment must provide advance notice to the relevant state commission; (3) the subscribers served by the relinquishing ETC must continue to be served by an ETC; and (4) to the extent that additional facilities are required to serve any of the relinquishing ETC's subscribers, sufficient notice must be provided to ensure that the construction or purchase of any additional facilities necessary to serve the relinquishing ETC's subscribers can be timely completed.⁴

A. More than One ETC currently serves the ETC Service Area.

The Verizon Wireless service area is also currently served by more than one ETC as required by 47 U.S.C. § 214(e)(4). Specifically, each of the areas listed in **Exhibit "B"** is currently served by an Incumbent Local Exchange Carrier ("ILEC"), also an ETC. In addition, the Commission has designated multiple other wireless ETCs to provide Lifeline service within

⁴ 47 U.S.C. § 214 (e)(4).

Boomerang's current ETC designation area. **Exhibit "C"** is a list of alternate ETCs serving the applicable zip code areas. These lists include Life Wireless (Docket No. 4293) and Tempo Telecom (Docket No. 4475) that serve one or more of the service areas listed in **Exhibit "B."**⁵

Boomerang will continue to provide all services supported by the universal service program, as detailed in Section 54.101(a) of the FCC's Rules (47 C.F.R. § 54.101(a)), using T-Mobile USA as its underlying carrier instead of Verizon Wireless or AT&T Mobility.

Boomerang's Lifeline service provides broadband Internet access service ("BIAS") in addition to voice telephony service, and Boomerang commits that its Lifeline-supported services (both voice and broadband) will continue to meet or exceed the minimum service standards set forth in 47 C.F.R. § 54.408, including as they change going forward.

B. Boomerang is Providing Advance Notice to the Commission

Consistent with 47 U.S.C. § 214 (e)(4), Boomerang is filing this petition in advance of its requested effective date of relinquishment meeting the requirement to provide advance notice to the Commission of its intent to relinquish such support. In addition, the affected subscribers will receive proposed advance notices described in subsection "E" below which will be distributed beginning 60 days prior to the proposed effective date of October 20, 2023.

C. Other ETCS Will Serve Consumers Within the ETC Service Area.

The Remaining ETCs (See **Exhibit "C"**) will remain available to serve the affected subscribers, and subscribers are receiving advance notice of their availability contemplated by 47 U.S.C. §214 (e)(4) following relinquishment of its ETC designation, effective October 20, 2023

⁵ A list of the designated ETCs whose service area includes the withdrawn service areas (by Zip Codes) listed in **Exhibit "B"**. This information was obtained from USAC's 'Companies Near Me' tool available at <https://cnm.universalservice.org>.

D. No Additional Facilities Will Need to Be Purchased or Constructed by the Remaining Eligible Telecommunications Carriers.

To the best of Boomerang's knowledge, none of the remaining ETCs will be required to purchase or construct additional facilities to continue to serve consumers within the service area.

Because there is at least one additional ETC throughout Boomerang's ETC service area, there is no bar to prevent this Commission from allowing Boomerang to relinquish its service area as set forth in **Exhibit "B"** in Rhode Island, and the requirements set forth in § 214(e)(4) of the Act, § 54.205 of the Rules have been met.

E. In addition, Boomerang is taking extra steps to notify all affected subscribers.

Shortly after filing this Petition, Boomerang proposes to begin notifying each of its impacted Lifeline subscribers on the Verizon Wireless network in Rhode Island that if they want to continue to receive their Lifeline benefit, they will need to choose whether to: i) port their service to Boomerang's alternate underlying carrier; or ii) transfer their service to a new ETC designated service provider in their area. If the subscriber does not port their service to a Boomerang alternate underlying carrier or transfer their service to another ETC service provider, their services will be disconnected October 20, 2023. If a Boomerang subscriber decides to obtain service from another provider there will not be any early termination fees, as Boomerang subscribers are not subject to such fees.

Boomerang's impacted subscribers will receive multiple notices that Boomerang intends to discontinue their service via text messages and mail. Boomerang may also follow-up with phone calls/messages or emails if the subscriber has provided an email address. Text messages have historically been the mechanism by which Boomerang communicated with its subscribers

and has been the most effective method of ensuring Boomerang's subscribers receive this important information.

Boomerang will send each affected Lifeline subscriber notices 60-days, 45-days, 30-days, 15-days and 5-days, beginning August 21, 2023, which is sixty (60) days prior to Boomerang's preferred relinquishment date of October 20, 2023. The messages will contain a link to a web page with details and contacts for questions. During the final three weeks enTouch Customer Service may reach out to impacted subscribers who have not responded to Customer Service via the specially designated number. Boomerang may attempt to contact these subscribers via email (if the subscriber has provided Boomerang with an email address) or telephone call. The contents of these messages will include the following information: (1) Boomerang is changing how we provide Lifeline service in your area which requires impacted subscribers to take action to maintain their Lifeline services; (2) subscribers can make arrangements to keep their Lifeline benefit and remain with Boomerang; or select another service provider that can provide Lifeline benefit in your area, and provide a link where alternative Lifeline providers in your area in Rhode Island can be identified; (3) if the subscriber chooses another Lifeline service provider, the subscriber must make arrangements to continue receiving Lifeline service before the disconnect date; and (4) a designated toll-free number will be provided that subscribers may call to reach Boomerang's subscriber service representatives to assist with the transition. See **Exhibit "D"** for a sample of the draft notices and information to be included on the Landing Page.

Boomerang will continue to provide its existing Lifeline subscribers with the Lifeline Rhode Island discount and claim reimbursement for the Lifeline discount until Boomerang discontinues the services provided via the Verizon Wireless network in Rhode Island.

Boomerang expects to stop seeking reimbursement for the Lifeline discount in the service areas noted in Exhibit "B" on or about October 20, 2023.

IV. CONCLUSION

Boomerang has met the conditions set forth in 47 U.S.C. §214 (e)(4) for relinquishment of its designation as an ETC on a wireless basis (low-income only) in the service area previously served by underlying carrier Verizon Wireless.

WHEREFORE, Boomerang requests that the Commission:

1. Enter an Order approving Boomerang's Application for partial relinquishment of its designation as an ETC on a wireless basis (low-income only) in the service area previously served by underlying carrier Verizon Wireless and eliminate AT&T Mobility as an underlying carrier for Boomerang Wireless.
2. Enter a final decision on the Application prior to the proposed effective date of October 20, 2023.

Respectfully submitted,

BOOMERANG WIRELESS LLC D/B/A
ENTOUCH WIRELESS

By: J. Andrew Gipson (502)
J. Andrew Gipson, Esq., MSB #100792
J. A. GIPSON ADVISORS, PLLC
414 Holly Grove Circle
Braxton, MS 39044
Telephone: (601) 519-1880
Email: jag@jagipsonadvisors.com
Attorney or Boomerang Wireless, LLC

CERTIFICATION

STATE OF TEXAS

COUNTY OF DALLAS

Personally appeared before the undersigned, an officer duly authorized to administer oath, I, Julia Redman-Carter, first being duly sworn, depose and state that I am the Regulatory and Compliance Officer of Boomerang Wireless, LLC d/b/a EnTouch Wireless, Applicant in this Petition, and have read the same and know the contents thereof, and confirm that the statements made herein are true and correct to the best of and within my personal knowledge. Boomerang further certifies that it will comply with the service requirements applicable to the low-income support that it receives.

Julia Redman-Carter

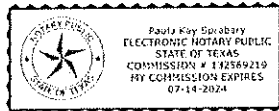
Julia Redman, Carter
Boomerang Wireless LLC dba EnTouch Wireless

Subscribed and sworn to before me this
25 day of July, 2023.

(Notary Seal)

Notary: *Paula Kay Spangberg*

My Commission expires: _____



Certificate of Service

I, J. ANDREW GIPSON, hereby certify that I have electronically filed the foregoing Application of Boomerang Wireless, LLC d/b/a EnTouch Wireless for Partial Relinquishment of Designation as an Eligible Telecommunications Carrier on a wireless basis (Low-Income Only) in a Certain Service Area previously served by Underlying Carrier Verizon Wireless and Removal of AT&T Mobility as an Underlying Carrier with the following:

Ms. Luly E. Massaro, Clerk
Public Utility Commission
State of Rhode Island
89 Jefferson Boulevard
Warwick, Rhode Island 02888

This the 25th day of July, 2023.

Respectfully submitted,

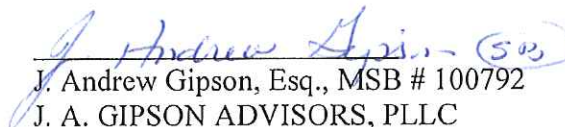

J. Andrew Gipson, Esq., MSB # 100792
J. A. GIPSON ADVISORS, PLLC
414 Holly Grove Circle
Braxton, MS 39044
Telephone: (601) 519-1880
Email: jag@jagipsonadvisors.com
Attorney for Boomerang Wireless, LLC

EXHIBIT "A"

CURRENT APPROVED SERVICE AREA

Boomerang Wireless, LLC.
Rhode Island Proposed Wire Center List
2016-07-20

STATE	SHORT SWITCH	OCN_NAME	CATEGORY	RC ABBRE
RI	EPRVRINB	BANDWIDTH.COM CLEC, LLC - RI	CLEC	LTLCOMPTON
RI	NWPTRIEB	NECLEC, LLC	CLEC	LTLCOMPTON
RI	PRVDRI95	CONVERSENT COMMUNICATIONS OF RHODE ISLAND, LLC	CLEC	PAWTUCKET
RI	PRVDRI95	MCIMETRO ACCESS TRANSMISSION SERVICES LLC - RI	CLEC	LTLCOMPTON
RI	PRVDRI95	AT&T LOCAL	CLEC	PAWTUCKET
RI	PRVDRI95	PAETEC COMMUNICATIONS, INC. - RI	CLEC	PAWTUCKET
RI	PRVDRI95	YMAX COMMUNICATIONS CORP. - RI	CLEC	PAWTUCKET
RI	PRVDRI95	LEVEL 3 COMMUNICATIONS - RI	CLEC	LTLCOMPTON
RI	PRVDRI95	RNK, INC.	CLEC	LTLCOMPTON
RI	PRVDRI95	TELEPORT COMMUNICATIONS GROUP - RI	CLEC	LTLCOMPTON
RI	PRVDRI95	GLOBAL NAPS, INC. - RI	CLEC	LTLCOMPTON
RI	PRVDRI95	RNK, INC.	CLEC	PAWTUCKET
RI	PRVDRI95	CTC COMMUNICATIONS CORP. - RI	CLEC	LTLCOMPTON
RI	PRVDRI95	BROADVIEW NETWORKS, INC. - RI	CLEC	PAWTUCKET
RI	PRVDRI95	DSCI CORPORATION - RI	CLEC	PAWTUCKET
RI	PRVDRI95	CHOICE ONE COMMUNICATIONS OF RHODE ISLAND, INC.	CLEC	PAWTUCKET
RI	PRVDRI95	AT&T LOCAL	CLEC	BRISTOL
RI	PRVDRI95	NEUTRAL TANDEM-RHODE ISLAND, LLC - RI	CLEC	PROVIDENCE
RI	PRVDRI95	PAETEC COMMUNICATIONS, INC. - RI	CLEC	PROVIDENCE
RI	PRVDRI95	CCCRI, INC. DBA TOTAL CONNECT! - RI	CLEC	PROVIDENCE
RI	PRVDRI95	KNOLGY PROVIDER SOLUTIONS GROUP, INC. - RI	CLEC	WARREN
RI	PRVDRI95	COX RHODE ISLAND TELECOM INC	CLEC	LTLCOMPTON
RI	PRVDRI95	OMNIPOINT MIAMI E LICENSE, LLC	PCS	PAWTUCKET
RI	PRVDRI95	SPRINT SPECTRUM L.P.	PCS	PAWTUCKET
RI	PRVDRI95	METRO PCS, INC.	PCS	PAWTUCKET
RI	PRVDRI95	VERIZON NEW ENGLAND INC.	RBOC	PAWTUCKET
RI	PRVDRI95	VERIZON NEW ENGLAND INC.	RBOC	WESTERLY
RI	PRVDRI95	VERIZON NEW ENGLAND INC.	RBOC	BLOCK IS
RI	PRVDRI95	VERIZON NEW ENGLAND INC.	RBOC	PROVIDENCE
RI	PRVDRI95	VERIZON NEW ENGLAND INC.	RBOC	COVENTRY
RI	PRVDRI95	VERIZON NEW ENGLAND INC.	RBOC	CAROLINA
RI	PRVDRI95	VERIZON NEW ENGLAND INC.	RBOC	GREENWICH
RI	PRVDRI95	VERIZON NEW ENGLAND INC.	RBOC	PROVIDENCE
RI	PRVDRI95	VERIZON NEW ENGLAND INC.	RBOC	SCITUATE
RI	PRVDRI95	VERIZON NEW ENGLAND INC.	RBOC	HOPEVALLEY
RI	PRVDRI95	VERIZON NEW ENGLAND INC.	RBOC	JAMESTOWN
RI	PRVDRI95	VERIZON NEW ENGLAND INC.	RBOC	LTLCOMPTON
RI	PRVDRI95	VERIZON NEW ENGLAND INC.	RBOC	NO KINGSTN
RI	PRVDRI95	VERIZON NEW ENGLAND INC.	RBOC	PROVIDENCE
RI	PRVDRI95	VERIZON NEW ENGLAND INC.	RBOC	NARRAGNSTT
RI	PRVDRI95	VERIZON NEW ENGLAND INC.	RBOC	NEWPORT
RI	PRVDRI95	VERIZON NEW ENGLAND INC.	RBOC	PROVIDENCE
RI	PRVDRI95	VERIZON NEW ENGLAND INC.	RBOC	PROVIDENCE
RI	PRVDRI95	VERIZON NEW ENGLAND INC.	RBOC	PASCOAG
RI	PRVDRI95	VERIZON NEW ENGLAND INC.	RBOC	PORTSMOUTH
RI	PRVDRI95	VERIZON NEW ENGLAND INC.	RBOC	PAWTUCKET
RI	PRVDRI95	VERIZON NEW ENGLAND INC.	RBOC	WARREN
RI	PRVDRI95	VERIZON NEW ENGLAND INC.	RBOC	SCITUATE
RI	PRVDRI95	VERIZON NEW ENGLAND INC.	RBOC	TIVERTON
RI	PRVDRI95	VERIZON NEW ENGLAND INC.	RBOC	WESTERLY
RI	PRVDRI95	VERIZON NEW ENGLAND INC.	RBOC	WOONSOCKET
RI	PRVDRI95	VERIZON NEW ENGLAND INC.	RBOC	WESTERLY
RI	PRVDRI95	VERIZON NEW ENGLAND INC.	RBOC	WARREN
RI	PRVDRI95	VERIZON NEW ENGLAND INC.	RBOC	W WARWICK
RI	PRVDRI95	VERIZON NEW ENGLAND INC.	RBOC	W WARWICK
RI	PRVDRI95	VERIZON NEW ENGLAND INC.	RBOC	PROVIDENCE
RI	PRVDRI95	CELLCO PARTNERSHIP DBA VERIZON WIRELESS - RI	WIRELESS	PROVIDENCE
RI	PRVDRI95	NEXTEL COMMUNICATIONS, INC.	WIRELESS	COVENTRY

Boomerang Wireless, LLC.
Rhode Island Proposed Wire Center List
2016-07-20

STATE	SHORT SWITCH	OCN_NAME	CATEGORY	RC ABBRE
RI	PRVDRIWA	USA MOBILITY WIRELESS, INC.	WIRELESS	PROVIDENCE
RI	PRVDRIWA	NEW CINGULAR WIRELESS PCS, LLC - DC	WIRELESS	PROVIDENCE

EXHIBIT "B"

VERIZON WIRELESS SERVICE AREAS TO BE RELINQUISHED

02827

02833

02873

EXHIBIT "C"

ALTERNATIVE ETC PROVIDERS

Tempo Telecom

Safelink Wireless

Life Wireless

StandUP Wireless

Access Wireless

Q Link Wireless

Assurance Wireless

True Wireless

EXHIBIT "D"

SUBSCRIBER NOTICES – DRAFT

**FIRST NOTICE – 60-DAYS PRIOR TO END DATE
DELIVERY BY SMS**

Lifeline Alert: IMPORTANT MESSAGE: enTouch Wireless's coverage area changes require you to ACT before October 20 2023 to keep or continue your Lifeline and/or ACP services. Learn more at [bit.ly link] or call [Dedicated CS#].

**SECOND NOTICE – 45-DAYS PRIOR TO END DATE
DELIVERY BY US MAIL**

First + Last Name
Address Line 1
Address Line 2
City, State 99999

In reference to account ending in <Number>

Dear <Name>,

Thank you for choosing enTouch Wireless to provide your Lifeline service and/or Affordable Connectivity Program (ACP) service.

enTouch Wireless is making changes to our coverage area that will impact the Lifeline benefit and ACP services in your area on October 20, 2023. If you still qualify to receive Lifeline benefit and/or ACP services, there are various options available to you that may enable you to keep your Lifeline benefit and/or ACP service. But you must act before **October 20, 2023**. For more information about the options, contact enTouch Customer services at [Dedicated CS#] and we can assist you or provide information about the options available to you.

The options available to you and the actions that you will need to take depend upon the Lifeline benefit, ACP service or combination thereof that you have with enTouch Wireless.

Subscribers with a Lifeline benefit and ACP services –

- Who want to stay with enTouch Wireless as your Service Provider, call enTouch Customer Service at [Dedicated CS#] for arrangements to port your Lifeline benefit and/or phone number to our alternate underlying carrier. And we can put both your Lifeline benefit and ACP service on one device, which will upgrade your Lifeline service with Lifeline and ACP services on one device.
- Who want to change Service Providers for either their Lifeline benefit or ACP service and if you still qualify to receive Lifeline benefit and/or ACP services, you can transfer your Lifeline benefit or ACP service to another provider. You can find **information about other Lifeline and ACP service providers in your area using USAC's 'Companies Near Me' tool available at <https://cnm.universalservice.org>**. There are no fees or charges for ending your service with enTouch Wireless.

If you do not contact enTouch Customer services at [Dedicated CS#], to confirm arrangements to keep your Lifeline benefit and/or ACP service with enTouch Wireless or do not

transfer your Lifeline benefit, ACP service, and/or assigned telephone number(s) to another service provider(s) before October 20, 2023, you will be de-enrolled from the Lifeline program and/or ACP program, and your device(s) and services will be disconnected on October 20, 2023.

If you have any questions, please contact us at [Dedicated CS#].

Thank you again for choosing enTouch Wireless. We appreciate the opportunity to provide Lifeline and/or ACP service to you.

Best Regards,
enTouch Wireless

**THIRD NOTICE – 30 DAYS PRIOR TO END DATE
DELIVERY BY SMS**

Lifeline Alert: IMPORTANT MESSAGE: enTouch Wireless's coverage area changes require you to ACT before October 20 2023 to keep or continue your Lifeline and/or ACP services. Learn more at [bit.ly link] or call [Dedicated CS#].

**FOURTH) NOTICE – 15-DAYS PRIOR TO END DATE
DELIVERY BY SMS**

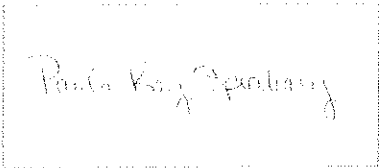
Lifeline Alert: IMPORTANT MESSAGE: enTouch Wireless's coverage area changes require you to ACT before October 20 2023 to continue your Lifeline and/or ACP services. Learn more at [bit.ly link] or call [Dedicated CS#] NOW.

**FIFTH NOTICE – 5-DAYS PRIOR TO END DATE
DELIVERY BY SMS**

Lifeline Alert: FINAL NOTICE: Your enTouch Lifeline and/or ACP services will end and your device(s) will be disconnected October 20 2023. Call [Dedicated CS#] NOW. See [bit.ly link].

Signature Certificate

Reference number: PWKOK-IGYWW-DEI7S-3UUTO

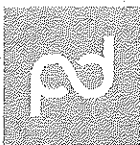
Signer	Timestamp	Signature
Paula Sprabary Email: paula.sprabary@viaoneservices.com Sent: 25 Jul 2023 14:31:17 UTC Viewed: 25 Jul 2023 14:31:27 UTC Signed: 25 Jul 2023 14:33:04 UTC		 IP address: 35.150.26.3 Location: Fort Worth, United States

Julia Redman-Carter Email: julia.redmancarter@viaoneservices.com Sent: 25 Jul 2023 14:31:17 UTC Viewed: 25 Jul 2023 14:31:21 UTC Signed: 25 Jul 2023 14:33:04 UTC		 IP address: 209.252.175.203 Location: Cedar Rapids, United States
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Recipient Verification:
✓Email verified 25 Jul 2023 14:31:21 UTC
✓Personally Known 25 Jul 2023 14:31:05 UTC

Document notarized online using audio-video communication on:
25 Jul 2023 14:33:04 UTC

Page 1 of 1



Signed with PandaDoc

PandaDoc is a document workflow and certified eSignature solution trusted by 40,000+ companies worldwide.

