

LETICIA C. PIMENTEL

One Financial Plaza, 14th Floor
Providence, RI 02903-2485
Main (401) 709-3300
Fax (401) 709-3378
lpimentel@rc.com
Direct (401) 709-3337

Also admitted in Massachusetts

June 20, 2023

VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

**RE: Docket 4651 – Arrearage Management Program Monthly Report
May 2023**

Dear Ms. Massaro:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy (“Rhode Island Energy” or the “Company”), enclosed are six copies of the Arrearage Management Program monthly report for May 2023. As requested by the Public Utilities Commission, Rhode Island Energy is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3337.

Sincerely,



Leticia C. Pimentel

Enclosure

cc: Docket 4651 Service List
Christy Hetherington, Esq.
Linda George, Division

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate were electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.

Heidi J. Seddon

June 20, 2023

Date

**Docket No. 4651 – Rhode Island Energy – Arrearage Management Program
Service List updated 06/15/2022**

| Name/Address | E-mail Distribution | Phone |
|--|--|--------------|
| The Narragansett Electric Company d/b/a Rhode Island Energy Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza, 14th Floor Providence, RI 02903 | lpimentel@rc.com ; | 401-709-3337 |
| | hseaddon@rc.com ; | |
| | jhutchinson@pplweb.com ; | |
| | cobrien@pplweb.com | |
| | jscanlon@pplweb.com | |
| Tiffany Parenteau, Esq. Dept. of Attorney General 150 South Main St. Providence, RI 02903 | Tparenteau@riag.ri.gov ; | 401-274-4400 |
| | dmacrae@riag.ri.gov ; | |
| Christy Hetherington, Esq. Division of Public Utilities and Carriers | Christy.Hetherington@dpuc.ri.gov ; | |
| | thomas.kogut@dpuc.ri.gov ; | |
| | Margaret.L.Hogan@dpuc.ri.gov ; | |
| | John.bell@dpuc.ri.gov ; | |
| | Al.mancini@dpuc.ri.gov ; | |
| John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903 | jwillumsen@centerforjustice.org ; | 401-941-1101 |
| File an original & 3 copies w/: Luly E. Massaro, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888 | Luly.massaro@puc.ri.gov ; | 401-780-2017 |
| | Alan.nault@puc.ri.gov ; | |
| | Todd.bianco@puc.ri.gov ; | |
| | Cynthia.WilsonFrias@puc.ri.gov ; | |

| | | |
|--|--|--------------|
| Nicholas Ucci RI Office of Energy Resources | Nicholas.Ucci@energy.ri.gov ; | 401-574-9119 |
| | Christopher.Kearns@energy.ri.gov ; | |
| Frederick Sneesby, Dept. of Human Services | Frederick.sneesby@dhs.ri.gov ; | |
| The George Wiley Center | georgewileycenterri@gmail.com ; | 401-728-5555 |
| | camiloviveiros@gmail.com ; | |
| K. Bramson | K.bramson@rilegislature.gov ; | |

Arreage Management Program Report 2018

GAS AND ELECTRIC COMBINED

| | January | February | March | April | May | June | July | August | September | October | November | December | YTD 2018 |
|--|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|--------------|
| Number of Customers Active | 3,015 | 2,729 | 2,724 | 2,094 | 2,975 | 3,416 | 3,869 | 3,976 | 4,054 | 4,017 | 3,639 | 3,334 | 3,320 |
| Customers Newly Added to AMP Agreement | TBD | TBD | TBD | TBD | 1,907 | 904 | 692 | 613 | 488 | 549 | 305 | 206 | 5,664 |
| Customers Removed - Complete | 23 | 26 | 7 | 3 | 42 | 79 | 59 | 32 | 23 | 43 | 12 | 19 | 368 |
| Customers Removed - Defaulted | 299 | 220 | 115 | 472 | 205 | 211 | 129 | 327 | 334 | 479 | 572 | 457 | 3,820 |
| Customers Removed - Cancelled | 80 | 55 | 76 | 48 | 97 | 167 | 92 | 108 | 62 | 121 | 101 | 64 | 1,071 |
| Total Customer Payments | \$145,072 | \$170,527 | \$87,284 | \$74,726 | \$221,913 | \$279,168 | \$348,853 | \$403,711 | \$344,804 | \$404,746 | \$354,806 | \$303,331 | \$3,138,941 |
| Total Amount to be Forgiven For All Participating Customers | \$4,678,998 | \$4,214,284 | \$4,168,577 | \$3,045,371 | \$3,482,562 | \$3,902,809 | \$4,337,004 | \$4,400,473 | \$4,447,677 | \$4,368,631 | \$3,925,653 | \$3,573,090 | \$48,565,131 |
| Average Amount to be forgiven for all participating customers | \$1,552 | \$1,398 | \$1,530 | \$1,454 | \$1,171 | \$1,143 | \$1,126 | \$1,107 | \$1,097 | \$1,088 | \$1,079 | \$1,072 | \$1,235 |
| Total installment amount for all RI AMP customers | TBD | TBD | TBD | TBD | \$367,456 | \$422,847 | 481,556 | 473,705 | 482,651 | 489,371 | 438,081 | 397,866 | \$3,553,534 |
| Average installment amount for all RI AMP customers | TBD | TBD | TBD | TBD | TBD | \$124 | \$124 | \$119 | \$119 | \$122 | \$120 | \$119 | \$121 |
| Average arrears balance not yet forgiven | TBD | TBD | TBD | TBD | \$1,632 | \$1,624 | \$1,605 | \$1,533 | \$1,475 | \$1,424 | \$1,352 | \$1,303 | \$1,494 |
| Average arrearage balance as a percentage of the total balance | TBD | TBD | TBD | TBD | 87.18% | 90.61% | 90.81% | 88.73% | 87.02% | 85.12% | 81.85% | 79.28% | 86.33% |
| Total Amount of Arrears Outstanding | \$5,681,842 | \$5,155,910 | \$5,126,313 | \$3,950,048 | \$4,856,528 | \$5,548,427 | \$6,211,245 | \$6,094,054 | \$5,979,010 | \$5,720,409 | \$4,921,557 | \$4,344,614 | \$63,589,956 |
| Forgiveness Credits Applied during the reporting period | \$158,907 | \$227,533 | \$74,726 | \$221,488 | \$280,167 | \$120,388 | \$184,489 | \$279,380 | \$185,079 | \$299,842 | \$271,477 | \$205,466 | \$2,508,941 |
| Total Forgiveness Credits (count) | TBD | TBD | TBD | TBD | 1,871 | 1,154 | 1,713 | 2,611 | 1,729 | 2,690 | 2,581 | 1,928 | 16,277 |
| Average Monthly Forgiveness Credit | \$98 | \$99 | \$97 | \$96 | \$99 | \$104 | \$108 | \$107 | \$107 | \$111 | \$105 | \$107 | \$103 |
| Number of Participants Receiving LIHEAP | TBD | TBD | TBD | TBD | TBD | 117 | 161 | 274 | 0 | 0 | 3 | 0 | 555 |
| Percentage of Participants Receiving LIHEAP | TBD | TBD | TBD | TBD | TBD | 3.42% | 4.16% | 6.89% | 0.00% | 0.00% | 0.08% | 0.00% | 2.08% |
| Total fuel assistance payments | TBD | TBD | TBD | TBD | TBD | \$87,563 | \$126,604 | \$207,905 | \$0 | \$0 | \$4,445 | \$0 | \$426,517 |

ELECTRIC ONLY

| | January | February | March | April | May | June | July | August | September | October | November | December | YTD 2018 |
|--|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|--------------|
| Number of Customers Active | 1,975 | 1,791 | 1,799 | 1,392 | 1,878 | 2,115 | 2,386 | 2,499 | 2,572 | 2,573 | 2,360 | 2,178 | 2,140 |
| Customers Newly Added to AMP Agreement | TBD | TBD | TBD | TBD | 1,167 | 532 | 439 | 396 | 319 | 345 | 215 | 138 | 3,551 |
| Customers Removed - Complete | 20 | 14 | 6 | 22 | 31 | 57 | 45 | 34 | 22 | 29 | 7 | 13 | 300 |
| Customers Removed - Defaulted | 215 | 140 | 67 | 348 | 147 | 135 | 80 | 189 | 188 | 267 | 355 | 292 | 2,423 |
| Customers Removed - Cancelled | 54 | 41 | 76 | 48 | 71 | 118 | 73 | 79 | 50 | 92 | 74 | 46 | 822 |
| Total Customer Payments | \$101,653 | \$109,672 | \$62,774 | \$51,876 | \$169,725 | \$192,223 | \$236,392 | \$276,443 | \$239,595 | \$293,785 | \$260,476 | \$225,482 | \$2,220,095 |
| Total Amount to be Forgiven For All Participating Customers | \$3,105,865 | \$2,813,123 | \$2,792,238 | \$2,029,074 | \$2,182,566 | \$2,403,872 | \$2,678,620 | \$2,758,119 | \$2,802,564 | \$2,782,032 | \$2,530,126 | \$2,327,123 | \$31,205,323 |
| Average Amount to be forgiven for all participating customers | \$1,573 | \$1,424 | \$1,552 | \$1,458 | \$1,162 | \$1,137 | \$1,123 | \$1,104 | \$1,090 | \$1,081 | \$1,072 | \$1,068 | \$1,237 |
| Total installment amount for all RI AMP customers | TBD | TBD | TBD | TBD | \$240,909 | \$272,687 | \$310,498 | \$323,909 | \$337,938 | \$347,575 | \$319,617 | \$292,431 | \$2,445,563 |
| Average installment amount for all RI AMP customers | TBD | TBD | TBD | TBD | TBD | \$129 | \$130 | \$127 | \$131 | \$135 | \$135 | \$134 | \$132 |
| Average arrears balance not yet forgiven | TBD | TBD | TBD | TBD | \$1,661 | \$1,661 | \$1,656 | \$1,588 | \$1,524 | \$1,458 | \$1,387 | \$1,351 | \$1,536 |
| Average Arrearage balance as a percentage of the total balance | TBD | TBD | TBD | TBD | 86.45% | 89.78% | 90.21% | 88.44% | 86.98% | 85.11% | 82.12% | 80.05% | 86.14% |
| Total Amount of Arrears Outstanding | \$3,802,502 | \$3,487,055 | \$3,483,641 | \$2,689,419 | \$3,120,288 | \$3,514,004 | \$3,950,789 | \$3,969,359 | \$3,918,983 | \$3,752,597 | \$3,273,258 | \$2,943,086 | \$41,904,980 |
| Forgiveness Credits Applied during the reporting period | \$110,205 | \$153,422 | \$51,876 | \$154,308 | \$279,538 | \$81,237 | \$121,309 | \$175,992 | \$121,777 | \$187,830 | \$173,077 | \$134,324 | \$1,744,896 |
| Total Forgiveness Credits (count) | TBD | TBD | TBD | TBD | 1,239 | 780 | 1,131 | 1,667 | 1,129 | 1,713 | 1,666 | 1,268 | 10,593 |
| Average Monthly Forgiveness Credit | \$99 | \$100 | \$97 | \$96 | \$106 | \$104 | \$107 | \$105 | \$108 | \$110 | \$104 | \$106 | \$103 |
| Number of Participants Receiving LIHEAP | TBD | TBD | TBD | TBD | TBD | 24 | 39 | 49 | 0 | 0 | 0 | 0 | 112 |
| Percentage of Participants Receiving LIHEAP | TBD | TBD | TBD | TBD | TBD | 1.19% | 1.63% | 1.96% | 0.00% | 0.00% | 0.00% | 0.00% | 0.68% |

GAS ONLY

| | January | February | March | April | May | June | July | August | September | October | November | December | YTD 2018 |
|--|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|--------------|
| Number of Customers Active | 1,040 | 938 | 925 | 702 | 1,097 | 1,301 | 1,483 | 1,477 | 1,482 | 1,444 | 1,279 | 1,156 | 1,194 |
| Customers Newly Added to AMP Agreement | TBD | TBD | TBD | TBD | 740 | 372 | 253 | 217 | 169 | 204 | 90 | 68 | 2,113 |
| Customers Removed - Complete | 3 | 12 | 1 | 3 | 11 | 22 | 14 | 20 | 1 | 16 | 5 | 6 | 114 |
| Customers Removed - Defaulted | 84 | 80 | 48 | 124 | 58 | 76 | 49 | 138 | 146 | 212 | 217 | 165 | 1,397 |
| Customers Removed - Cancelled | 26 | 14 | 24 | 0 | 26 | 49 | 19 | 29 | 12 | 29 | 27 | 18 | 273 |
| Total Customer Payments | \$43,419 | \$60,855 | \$24,510 | \$22,849 | \$52,188 | \$86,945 | \$112,461 | \$127,267 | \$105,209 | \$110,961 | \$94,330 | \$77,849 | \$918,845 |
| Total Amount to be Forgiven For All Participating Customers | \$1,573,133 | \$1,401,161 | \$1,376,339 | \$1,016,298 | \$1,299,996 | \$1,498,938 | \$1,678,383 | \$1,642,354 | \$1,645,113 | \$1,586,599 | \$1,395,527 | \$1,245,967 | \$17,359,808 |
| Average Amount to be forgiven for all participating customers | \$1,513 | \$1,347 | \$1,488 | \$1,448 | \$1,185 | \$1,152 | \$1,112 | \$1,110 | \$1,099 | \$1,091 | \$1,091 | \$1,078 | \$1,230 |
| Total installment amount for all RI AMP customers | TBD | TBD | TBD | TBD | \$126,547 | \$150,160 | \$171,059 | \$149,796 | \$144,714 | \$141,796 | \$118,464 | \$105,436 | \$1,107,971 |
| Average installment amount for all RI AMP customers | TBD | TBD | TBD | TBD | TBD | \$115 | \$115 | \$101 | \$98 | \$98 | \$93 | \$91 | \$102 |
| Average arrears balance not yet forgiven | TBD | TBD | TBD | TBD | \$1,583 | \$1,564 | \$1,524 | \$1,439 | \$1,390 | \$1,363 | \$1,289 | \$1,212 | \$1,420 |
| Average Arrearage balance as a percentage of the total balance | TBD | TBD | TBD | TBD | 88.53% | 92.07% | 91.88% | 89.29% | 87.10% | 85.15% | 81.32% | 77.72% | 86.63% |
| Total Amount of Arrears Outstanding | \$1,879,340 | \$1,668,856 | \$1,642,671 | \$1,260,629 | \$1,736,240 | \$2,034,423 | \$2,260,456 | \$2,124,695 | \$2,060,027 | \$1,967,812 | \$1,648,299 | \$1,401,528 | \$21,684,976 |
| Forgiveness Credits Applied during the reporting period | \$48,702 | \$74,111 | \$22,849 | \$67,180 | \$129,024 | \$39,151 | \$63,140 | \$103,388 | \$63,302 | \$112,012 | \$98,400 | \$71,141 | \$892,400 |
| Total Forgiveness Credits (count) | TBD | TBD | TBD | TBD | 632 | 374 | 582 | 944 | 600 | 977 | 915 | 660 | 5,684 |
| Average Monthly Forgiveness Credit | \$97 | \$98 | \$96 | \$95 | \$95 | \$105 | \$108 | \$110 | \$106 | \$115 | \$108 | \$108 | \$103 |
| Number of Participants Receiving LIHEAP | TBD | TBD | TBD | TBD | TBD | 93 | 122 | 225 | 0 | 0 | 3 | 0 | 443 |
| Percentage of Participants Receiving LIHEAP | TBD | TBD | TBD | TBD | TBD | 7.14% | 8.22% | 15.23% | 0.00% | 0.00% | 0.23% | 0.00% | 4.40% |

Arrearage Management Program Report 2019

GAS AND ELECTRIC COMBINED

| | January | February | March | April | May | June | July | August | September | October | November | December | YTD 2019 |
|--|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|--------------|
| Number of Customers Active | 3,139 | 3,099 | 3,155 | 3,460 | 4,283 | 4,458 | 4,494 | 4,450 | 4,328 | 4,016 | 3,608 | 3,285 | 3,815 |
| Customers Newly Added to AMP Agreement | 314 | 351 | 407 | 626 | 1,382 | 742 | 562 | 555 | 440 | 444 | 257 | 182 | 6,262 |
| New Enrollments that were "transferred plans" | 14 | 15 | 18 | 18 | 19 | 13 | 26 | 32 | 28 | 33 | 30 | 20 | 266 |
| Customers Removed - Complete | 19 | 17 | 16 | 6 | 221 | 191 | 127 | 90 | 90 | 109 | 64 | 50 | 1,000 |
| Customers Removed - Defaulted | 442 | 366 | 279 | 285 | 321 | 233 | 356 | 354 | 435 | 544 | 412 | 486 | 4,513 |
| Customers Removed - Cancelled | 52 | 40 | 53 | 64 | 90 | 94 | 115 | 112 | 116 | 113 | 66 | 68 | 983 |
| Total Customer Payments | \$313,453 | \$296,568 | \$324,403 | \$334,048 | \$394,512 | \$386,637 | \$436,941 | \$402,613 | \$374,185 | \$363,475 | \$292,181 | \$297,639 | \$4,216,655 |
| Total Amount to be Forgiven For All Participating Customers | \$3,367,015 | \$3,319,790 | \$3,382,803 | \$3,729,772 | \$4,590,322 | \$4,759,787 | \$4,790,135 | \$4,726,112 | \$4,573,592 | \$4,213,028 | \$3,785,140 | \$3,460,132 | \$48,697,628 |
| Average Amount to be forgiven for all participating customers | \$1,073 | \$1,071 | \$1,072 | \$1,078 | \$1,072 | \$1,068 | \$1,066 | \$1,062 | \$1,057 | \$1,049 | \$1,049 | \$1,053 | \$1,064.17 |
| Total installment amount for all RI AMP customers | \$377,799 | \$371,416 | \$393,848 | \$421,907 | \$517,288 | \$510,340 | \$491,304 | \$468,514 | \$453,278 | \$416,040 | \$356,591 | \$313,598 | \$5,091,924 |
| Average installment amount for all RI AMP customers | \$120 | \$120 | \$125 | \$122 | \$121 | \$114 | \$103 | \$105 | \$105 | \$104 | \$99 | \$95 | \$111 |
| Average arrears balance not yet forgiven | \$1,250 | \$1,228 | \$1,194 | \$1,225 | \$1,337 | \$1,363 | \$1,379 | \$1,352 | \$1,332 | \$1,301 | \$1,268 | \$1,230 | \$1,288 |
| Average arrearage balance as a percentage of the total balance | 76.93% | 75.31% | 73.97% | 75.26% | 83.05% | 85.49% | 85.42% | 83.77% | 82.70% | 80.85% | 78.18% | 75.34% | 79.69% |
| Total Amount of Arrears Outstanding | \$3,923,761 | \$3,806,166 | \$3,766,438 | \$4,239,023 | \$5,725,051 | \$6,077,133 | \$6,197,829 | \$6,015,394 | \$6,763,718 | \$5,225,676 | \$4,573,639 | \$4,042,116 | \$60,355,944 |
| Forgiveness Credits Applied during the reporting period | \$211,516 | \$214,796 | \$222,834 | \$225,890 | \$233,601 | \$206,539 | \$299,484 | \$284,308 | \$254,523 | \$315,008 | \$225,329 | \$261,996 | \$2,955,822 |
| Total Forgiveness Credits (count) | 2004 | 2026 | 2172 | 2282 | 2,283 | 2,083 | 3,034 | 2,769 | 2,462 | 3,073 | 2,244 | 2,564 | \$28,996 |
| Average Monthly Forgiveness Credit | \$106 | \$106 | \$103 | \$99 | \$102 | \$99 | \$99 | \$103 | \$103 | \$103 | \$100 | \$102 | \$102 |
| Number of Participants Receiving LIHEAP | 0 | 177 | 31 | 229 | 216 | 610 | 243 | 8 | 3 | 47 | 5 | 19 | 1588 |
| Percentage of Participants Receiving LIHEAP | 0.00% | 5.71% | 0.98% | 6.61% | 5.04% | 13.68% | 5.43% | 0.17% | 0.06% | 1.17% | 0.13% | 0.57% | 3.30% |
| Total Fuel Assistance Payments | 0 | 136,936 | 23,931 | 185,238 | 169,000 | \$502,218 | \$192,065 | \$5,979 | \$2,298 | \$35,983 | \$3,709 | \$13,640 | \$1,270,997 |

ELECTRIC ONLY

| | January | February | March | April | May | June | July | August | September | October | November | December | YTD 2019 |
|--|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|--------------|
| Number of Customers Active | 2,037 | 1,984 | 1,997 | 2,138 | 2,598 | 2,697 | 2,746 | 2,764 | 2,748 | 2,593 | 2,347 | 2,138 | 2,399 |
| Customers Newly Added to AMP Agreement | 189 | 202 | 235 | 356 | 802 | 435 | 347 | 356 | 313 | 298 | 176 | 128 | 3,837 |
| New Enrollments that were "transferred plans" | 11 | 12 | 12 | 11 | 12 | 9 | 19 | 23 | 22 | 23 | 26 | 14 | 194 |
| Customers Removed - Complete | 12 | 10 | 11 | 5 | 136 | 109 | 70 | 63 | 73 | 84 | 48 | 40 | 661 |
| Customers Removed - Defaulted | 291 | 235 | 177 | 189 | 197 | 142 | 205 | 195 | 222 | 314 | 246 | 309 | 2,722 |
| Customers Removed - Cancelled | 36 | 28 | 39 | 51 | 67 | 72 | 89 | 89 | 87 | 86 | 49 | 51 | 744 |
| Total Customer Payments | \$230,339 | \$217,233 | \$229,161 | \$227,349 | \$280,657 | \$168,156 | \$303,196 | \$289,996 | \$276,876 | \$262,582 | \$219,383 | \$222,847 | \$2,927,773 |
| Total Amount to be Forgiven For All Participating Customers | \$2,189,542 | \$2,131,977 | \$2,137,203 | \$2,301,728 | \$2,781,204 | \$2,867,104 | \$2,906,198 | \$2,909,507 | \$2,876,706 | \$2,667,719 | \$2,423,575 | \$2,217,615 | \$30,410,078 |
| Average Amount to be forgiven for all participating customers | \$1,075 | \$1,075 | \$1,070 | \$1,077 | \$1,071 | \$1,063 | \$1,058 | \$1,053 | \$1,043 | \$1,033 | \$1,033 | \$1,037 | \$1,057 |
| Total installment amount for all RI AMP customers | \$272,313 | \$263,320 | \$269,552 | \$282,339 | \$337,401 | \$342,780 | \$336,191 | \$330,574 | \$326,088 | \$306,936 | \$269,527 | \$237,883 | \$3,574,903 |
| Average installment amount for all RI AMP customers | \$134 | \$133 | \$135 | \$132 | \$130 | \$127 | \$122 | \$120 | \$119 | \$119 | \$115 | \$111 | \$125 |
| Average arrears balance not yet forgiven | \$1,294 | \$1,279 | \$1,228 | \$1,267 | \$1,390 | \$1,397 | \$1,402 | \$1,371 | \$1,342 | \$1,310 | \$1,270 | \$1,236 | \$1,316 |
| Average Arrearage balance as a percentage of the total balance | 77.65% | 75.95% | 74.01% | 75.14% | 82.40% | 84.10% | 83.97% | 82.56% | 81.87% | 80.67% | 78.23% | 75.66% | 79.35% |
| Total Amount of Arrears Outstanding | \$2,635,580 | \$2,537,999 | \$2,451,544 | \$2,708,570 | \$3,611,568 | \$3,768,012 | \$3,851,053 | \$3,790,822 | \$3,688,734 | \$3,384,070 | \$2,980,742 | \$2,642,828 | \$38,051,522 |
| Forgiveness Credits Applied during the reporting period | \$136,710 | \$138,519 | \$146,260 | \$143,639 | \$152,262 | \$134,050 | \$185,372 | \$182,914 | \$162,728 | \$1,196,441 | \$144,729 | \$163,329 | \$2,886,953 |
| Total Forgiveness Credits (count) | 1297 | 1313 | 1430 | 1453 | 1,482 | 1,335 | 1,903 | 1,801 | 1,607 | 1,964 | 1,462 | 1,614 | \$18,661 |
| Average Monthly Forgiveness Credit | \$105 | \$105 | \$102 | \$99 | \$103 | \$100 | \$97 | \$102 | \$101 | \$100 | \$99 | \$101 | \$101 |
| Number of Participants Receiving LIHEAP | 0 | 65 | 14 | 43 | 132 | 46 | 50 | 5 | 1 | 9 | 0 | 3 | 368 |
| Percentage of Participants Receiving LIHEAP | 0.00% | 3.27% | 0.70% | 2.01% | 5.08% | 1.70% | 1.82% | 0.18% | 0.03% | 0.34% | 0.00% | 0.14% | 1.27% |
| Total Fuel Assistance Payments | \$0 | \$50,261 | \$11,026 | \$32,047 | \$102,149 | \$37,028 | \$37,897 | \$3,569 | \$668 | \$6,934 | \$0 | \$2,110 | \$283,889 |

GAS ONLY

| | January | February | March | April | May | June | July | August | September | October | November | December | YTD 2019 |
|--|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|--------------|
| Number of Customers Active | 1,102 | 1,115 | 1,158 | 1,322 | 1,685 | 1,761 | 1,748 | 1,686 | 1,580 | 1,433 | 1,261 | 1,147 | 1,417 |
| Customers Newly Added to AMP Agreement | 126 | 149 | 172 | 270 | 580 | 307 | 215 | 199 | 127 | 146 | 81 | 54 | 2,426 |
| New Enrollments that were "transferred plans" | 3 | 3 | 6 | 7 | 7 | 4 | 7 | 9 | 6 | 10 | 4 | 6 | 72 |
| Customers Removed - Complete | 7 | 7 | 5 | 1 | 85 | 82 | 57 | 27 | 17 | 25 | 16 | 10 | 339 |
| Customers Removed - Defaulted | 151 | 131 | 102 | 96 | 124 | 93 | 159 | 159 | 213 | 230 | 166 | 177 | 1,793 |
| Customers Removed - Cancelled | 16 | 12 | 14 | 13 | 23 | 22 | 26 | 23 | 29 | 27 | 17 | 17 | 239 |
| Total Customer Payments | \$83,114 | \$79,335 | \$95,243 | \$106,699 | \$113,855 | \$118,481 | \$133,745 | \$112,618 | \$97,309 | \$100,893 | \$72,799 | \$74,793 | \$1,188,881 |
| Total Amount to be Forgiven For All Participating Customers | \$1,177,474 | \$1,187,812 | \$1,245,600 | \$1,428,044 | \$1,809,119 | \$1,892,683 | \$1,884,937 | \$1,816,605 | \$1,706,486 | \$1,544,338 | \$1,361,565 | \$1,242,517 | \$18,297,180 |
| Average Amount to be forgiven for all participating customers | \$1,068 | \$1,065 | \$1,076 | \$1,080 | \$1,074 | \$1,075 | \$1,078 | \$1,077 | \$1,080 | \$1,078 | \$1,080 | \$1,083 | \$1,076 |
| Total installment amount for all RI AMP customers | 105,487 | 108,197 | 124,296 | 139,569 | 179,887 | \$167,560 | \$155,133 | \$137,941 | \$127,190 | \$109,104 | \$87,063 | \$75,715 | \$1,517,141 |
| Average installment amount for all RI AMP customers | \$96 | \$97 | \$107 | \$105 | \$107 | \$95,015 | \$89 | \$82 | \$90 | \$76 | \$69 | \$66 | \$8,000 |
| Average arrears balance not yet forgiven | 1,169 | 1,137 | 1,135 | 1,138 | \$1,254 | \$1,311 | \$1,343 | \$1,319 | \$1,313 | \$1,285 | \$1,263 | \$1,220 | \$1,241 |
| Average Arrearage balance as a percentage of the total balance | 75.50% | 74.06% | 73.90% | 75.48% | 84.18% | 87.87% | 87.91% | 85.77% | 84.22% | 81.17% | 78.10% | 74.73% | 80.24% |
| Total Amount of Arrears Outstanding | \$1,288,181 | \$1,268,167 | \$1,315,893 | \$1,530,453 | \$2,113,483 | \$2,309,141 | \$2,346,776 | \$2,224,572 | \$2,074,985 | \$1,841,606 | \$1,592,897 | \$1,399,288 | \$21,305,443 |
| Forgiveness Credits Applied during the reporting period | \$74,805 | \$76,277 | \$76,574 | \$82,251 | \$81,339 | \$72,489 | \$114,112 | \$101,394 | \$91,796 | \$118,567 | \$80,599 | \$98,667 | \$1,068,869 |
| Total Forgiveness Credits (count) | 707 | 713 | 742 | 829 | 801 | 748 | 1,131 | 968 | 855 | 1,109 | 782 | 950 | 10,335 |
| Average Monthly Forgiveness Credit | \$106 | \$107 | \$103 | \$99 | \$102 | \$97 | \$101 | \$105 | \$107 | \$107 | \$103 | \$104 | \$103 |
| Number of Participants Receiving LIHEAP | 0 | 112 | 17 | 186 | 84 | 564 | 195 | 3 | 2 | 38 | 5 | 16 | 1,222 |
| Percentage of Participants Receiving LIHEAP | 0.00% | 10.04% | 1.46% | 14.06% | 4.98% | 32.02% | 11.33% | 0.17% | 0.12% | 2.65% | 0.39% | 1.39% | 6.53% |
| Total Fuel Assistance Payments | \$0 | \$86,674 | \$12,905 | \$133,191 | \$66,851 | \$463,190 | \$154,168 | \$2,410 | \$1,630 | \$29,049 | \$3,709 | \$11,530 | \$965,307 |

Arreage Management Program Report 2020

GAS AND ELECTRIC COMBINED

| | January | February | March | April | May | June | July | August | September | October | November | December | YTD 2020 |
|--|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|
| Number of Customers Active | 3,089 | 2,866 | 2,811 | 2,772 | 2,576 | 2,431 | 2,477 | 2,130 | 1,890 | 1,613 | 1,513 | 1,425 | 2,299 |
| Customers Newly Added to AMP Agreement | 244 | 237 | 215 | 135 | 196 | 457 | 295 | 150 | 155 | 138 | 143 | 144 | 2,509 |
| New Enrollments that were "transferred plans" | 26 | 7 | 16 | 10 | 8 | 16 | 11 | 7 | 5 | 5 | 10 | 4 | 125 |
| Customers Removed - Complete | 57 | 75 | 111 | 125 | 242 | 207 | 140 | 110 | 82 | 96 | 66 | 40 | 1,351 |
| Customers Removed - Defaulted | 369 | 305 | 164 | 30 | 72 | 411 | 70 | 380 | 246 | 272 | 202 | 149 | 2,670 |
| Customers Removed - Cancelled | 52 | 46 | 42 | 27 | 25 | 39 | 79 | 44 | 84 | 69 | 39 | 39 | 585 |
| Total Customer Payments | \$ 261,536.60 | \$ 239,871.00 | \$ 241,718.37 | \$ 227,193.48 | \$ 229,587.69 | \$ 219,808.80 | \$ 222,891.48 | \$ 205,985.99 | \$ 195,036.63 | \$ 163,483.87 | \$ 149,234.16 | \$ 150,254.67 | \$2,506,602.74 |
| Total Amount to be Forgiven For All Participating Customers | \$ 3,244,912.08 | \$ 3,035,013.36 | \$ 2,965,498.08 | \$ 2,911,957.56 | \$ 2,685,543.48 | \$ 2,552,818.92 | \$ 2,580,344.40 | \$ 2,242,787.40 | \$ 2,012,978.88 | \$ 1,728,987.24 | \$ 1,636,875.00 | \$ 1,546,626.24 | \$29,144,342.64 |
| Average Amount to be forgiven for all participating customers | \$ 1,050.47 | \$ 1,058.97 | \$ 1,054.96 | \$ 1,050.48 | \$ 1,042.52 | \$ 1,050.11 | \$ 1,041.72 | \$ 1,052.95 | \$ 1,065.06 | \$ 1,071.90 | \$ 1,081.87 | \$ 1,085.35 | \$1,058.86 |
| Total installment amount for all RI AMP customers | \$ 291,721.24 | \$ 275,633.25 | \$ 286,846.42 | \$ 291,061.56 | \$ 283,274.84 | \$ 264,621.68 | \$ 267,544.39 | \$ 231,781.77 | \$ 208,099.97 | \$ 183,684.82 | \$ 174,737.84 | \$ 162,095.55 | \$2,921,103.34 |
| Average installment amount for all RI AMP customers | \$ 94.43 | \$ 96.17 | \$ 102.04 | \$ 105.00 | \$ 109.96 | \$ 108.85 | \$ 108.01 | \$ 108.81 | \$ 110.10 | \$ 113.87 | \$ 115.49 | \$ 113.75 | \$107.21 |
| Average arrears balance not yet forgiven | \$ 1,193.51 | \$ 1,217.64 | \$ 1,202.40 | \$ 1,180.46 | \$ 1,208.16 | \$ 1,349.63 | \$ 1,345.99 | \$ 1,387.55 | \$ 1,435.80 | \$ 1,445.51 | \$ 1,464.99 | \$ 1,457.09 | \$ 1,324.06 |
| Average arrearage balance as a percentage of the total balance | 73.13% | 72.14% | 71.39% | 70.88% | 73.72% | 79.58% | 80.78% | 81.13% | 81.59% | 81.37% | 80.60% | 79.69% | 77.17% |
| Total Amount of Arrears Outstanding | \$ 3,686,780.76 | \$ 3,489,756.39 | \$ 3,379,972.96 | \$ 3,272,236.35 | \$ 3,112,230.51 | \$ 3,280,951.92 | \$ 3,334,022.73 | \$ 2,955,483.61 | \$ 2,713,663.94 | \$ 2,331,609.72 | \$ 2,216,538.87 | \$ 2,076,358.30 | \$35,849,606.06 |
| Forgiveness Credits Applied during the reporting period | \$ 230,961.67 | \$ 209,126.60 | \$ 216,512.36 | \$ 170,471.22 | \$ 155,736.07 | \$ 151,673.10 | \$ 148,129.19 | \$ 158,802.29 | \$ 121,742.34 | \$ 132,804.63 | \$ 115,802.66 | \$ 90,791.69 | \$ 1,902,553.82 |
| Total Forgiveness Credits (count) | 2,236 | 2,072 | 2,225 | 1,782 | 1,601 | 1,587 | 1,548 | 1,607 | 1,212 | 1,306 | 1,139 | 899 | 19,214 |
| Average Monthly Forgiveness Credit | \$ 103.29 | \$ 100.92 | \$ 97.30 | \$ 95.66 | \$ 97.27 | \$ 95.57 | \$ 95.69 | \$ 98.81 | \$ 100.44 | \$ 101.68 | \$ 101.67 | \$ 100.99 | \$ 99.11 |
| Number of Participants Receiving LIHEAP | 72 | 395 | 42 | 39 | 74 | 9 | 29 | 13 | 50 | 0 | 0 | 0 | 723 |
| Percentage of Participants Receiving LIHEAP | 2.33% | 13.78% | 1.49% | 1.40% | 2.87% | 0.37% | 1.17% | 0.61% | 2.84% | 0.00% | 0.00% | 0.00% | 2.22% |
| Total Fuel Assistance Payments | \$ 62,083.00 | \$ 327,906.02 | \$ 34,026.00 | \$ 32,769.00 | \$ 61,364.00 | \$ 7,290.00 | \$ 23,674.00 | \$ 11,133.85 | \$ 41,078.00 | \$ - | \$ - | \$ - | \$601,323.87 |

ELECTRIC ONLY

| | January | February | March | April | May | June | July | August | September | October | November | December | YTD 2020 |
|--|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|
| Number of Customers Active | 2,011 | 1,867 | 1,852 | 1,844 | 1,734 | 1,674 | 1,729 | 1,513 | 1,332 | 1,149 | 1,091 | 1,037 | 1,569 |
| Customers Newly Added to AMP Agreement | 163 | 164 | 149 | 95 | 122 | 319 | 213 | 101 | 111 | 103 | 108 | 107 | 1,755 |
| New Enrollments that were "transferred plans" | 16 | 5 | 12 | 9 | 5 | 12 | 8 | 6 | 3 | 2 | 8 | 2 | 88 |
| Customers Removed - Complete | 35 | 41 | 65 | 76 | 145 | 122 | 83 | 79 | 66 | 68 | 47 | 28 | 855 |
| Customers Removed - Defaulted | 246 | 215 | 103 | 20 | 50 | 261 | 45 | 233 | 180 | 193 | 134 | 106 | 1,786 |
| Customers Removed - Cancelled | 39 | 34 | 30 | 21 | 21 | 32 | 59 | 35 | 58 | 51 | 29 | 28 | 437 |
| Total Customer Payments | \$ 200,069.93 | \$ 179,984.69 | \$ 182,036.23 | \$ 174,911.46 | \$ 176,445.85 | \$ 169,987.14 | \$ 175,766.96 | \$ 162,725.75 | \$ 156,984.88 | \$ 132,737.47 | \$ 124,408.67 | \$ 126,114.86 | \$1,962,172.89 |
| Total Amount to be Forgiven For All Participating Customers | \$ 2,065,996.80 | \$ 1,929,624.60 | \$ 1,900,239.12 | \$ 1,885,776.00 | \$ 1,757,125.92 | \$ 1,709,756.76 | \$ 1,748,503.68 | \$ 1,546,202.16 | \$ 1,381,086.84 | \$ 1,202,054.16 | \$ 1,163,444.16 | \$ 1,115,811.72 | \$19,405,621.92 |
| Average Amount to be forgiven for all participating customers | \$ 1,027.34 | \$ 1,033.54 | \$ 1,026.04 | \$ 1,022.65 | \$ 1,013.33 | \$ 1,021.36 | \$ 1,011.28 | \$ 1,021.94 | \$ 1,036.85 | \$ 1,046.17 | \$ 1,066.40 | \$ 1,075.99 | \$1,033.57 |
| Total installment amount for all RI AMP customers | \$ 217,878.34 | \$ 208,932.77 | \$ 217,114.72 | \$ 222,248.32 | \$ 217,050.36 | \$ 202,051.95 | \$ 205,953.24 | \$ 181,630.15 | \$ 165,421.06 | \$ 148,555.01 | \$ 142,840.72 | \$ 134,598.40 | \$2,264,275.04 |
| Average installment amount for all RI AMP customers | \$ 108.34 | \$ 111.90 | \$ 117.23 | \$ 120.52 | \$ 125.17 | \$ 120.70 | \$ 119.11 | \$ 120.04 | \$ 124.18 | \$ 129.29 | \$ 130.92 | \$ 129.79 | \$121.43 |
| Average arrears balance not yet forgiven | \$ 1,186.26 | \$ 1,212.11 | \$ 1,195.67 | \$ 1,165.92 | \$ 1,182.69 | \$ 1,334.19 | \$ 1,333.68 | \$ 1,362.64 | \$ 1,426.88 | \$ 1,421.77 | \$ 1,475.68 | \$ 1,478.74 | \$1,314.69 |
| Average Arrearage balance as a percentage of the total balance | 73.50% | 72.54% | 71.92% | 71.15% | 73.52% | 79.56% | 80.76% | 80.7% | 81.77% | 81.51% | 81.15% | 80.43% | 77.39% |
| Total Amount of Arrears Outstanding | \$ 2,385,580.88 | \$ 2,263,019.06 | \$ 2,214,381.43 | \$ 2,149,966.04 | \$ 2,050,795.71 | \$ 2,233,434.99 | \$ 2,305,945.92 | \$ 2,061,677.88 | \$ 1,900,609.93 | \$ 1,633,614.75 | \$ 1,609,968.21 | \$ 1,533,461.85 | \$24,342,456.65 |
| Forgiveness Credits Applied during the reporting period | \$ 146,310.11 | \$ 135,480.91 | \$ 137,127.83 | \$ 111,823.70 | \$ 101,973.57 | \$ 99,734.66 | \$ 98,644.12 | \$ 109,610.20 | \$ 85,519.22 | \$ 92,177.42 | \$ 80,373.35 | \$ 64,094.10 | \$1,262,869.19 |
| Total Forgiveness Credits (count) | 1,426 | 1,352 | 1,444 | 1,200 | 1,077 | 1,087 | 1,072 | 1,152 | 876 | 935 | 812 | 644 | 12,433 |
| Average Monthly Forgiveness Credit | \$ 102.60 | \$ 100.20 | \$ 94.96 | \$ 93.18 | \$ 94.68 | \$ 91.75 | \$ 92.01 | \$ 95.14 | \$ 97.62 | \$ 98.58 | \$ 98.98 | \$ - | \$88.31 |
| Number of Participants Receiving LIHEAP | 39 | 89 | 9 | 5 | 12 | 4 | 13 | 5 | 12 | 0 | 0 | 0 | 188 |
| Percentage of Participants Receiving LIHEAP | 1.93% | 4.76% | 0.05% | 0.27% | 0.69% | 0.23% | 0.75% | 0.33% | 0.90% | 0.00% | 0.00% | 0.00% | 0.83% |
| Total Fuel Assistance Payments | \$ 36,213.00 | \$ 74,091.02 | \$ 7,121.00 | \$ 4,584.00 | \$ 10,793.00 | \$ 3,575.00 | \$ 11,284.00 | \$ 4,935.85 | \$ 11,458.00 | \$ - | \$ - | \$ - | \$164,054.87 |

GAS ONLY

| | January | February | March | April | May | June | July | August | September | October | November | December | YTD 2020 |
|--|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|---------------|---------------|---------------|---------------|---------------|-----------------|
| Number of Customers Active | 1,078 | 999 | 959 | 928 | 842 | 757 | 748 | 617 | 558 | 464 | 422 | 388 | 730 |
| Customers Newly Added to AMP Agreement | 81 | 73 | 66 | 40 | 74 | 138 | 82 | 49 | 44 | 35 | 35 | 37 | 754 |
| New Enrollments that were "transferred plans" | 10 | 2 | 4 | 1 | 3 | 4 | 3 | 1 | 2 | 3 | 2 | 2 | 37 |
| Customers Removed - Complete | 22 | 34 | 46 | 49 | 97 | 85 | 57 | 31 | 16 | 28 | 19 | 12 | 496 |
| Customers Removed - Defaulted | 123 | 90 | 61 | 10 | 22 | 150 | 25 | 147 | 66 | 79 | 68 | 43 | 884 |
| Customers Removed - Cancelled | 13 | 12 | 12 | 6 | 4 | 7 | 20 | 9 | 26 | 18 | 10 | 11 | 148 |
| Total Customer Payments | \$ 61,466.67 | \$ 59,886.31 | \$ 59,682.14 | \$ 52,282.02 | \$ 53,141.84 | \$ 49,821.66 | \$ 47,125.52 | \$ 43,260.24 | \$ 38,051.75 | \$ 30,746.40 | \$ 24,825.49 | \$ 24,139.81 | \$544,429.85 |
| Total Amount to be Forgiven For All Participating Customers | \$ 1,178,915.28 | \$ 1,105,388.76 | \$ 1,065,258.96 | \$ 1,026,181.56 | \$ 928,417.56 | \$ 843,062.16 | \$ 831,840.72 | \$ 696,585.24 | \$ 631,892.04 | \$ 526,933.08 | \$ 473,430.84 | \$ 430,814.52 | \$9,738,720.72 |
| Average Amount to be forgiven for all participating customers | \$ 1,093.61 | \$ 1,106.49 | \$ 1,110.80 | \$ 1,105.79 | \$ 1,102.63 | \$ 1,113.68 | \$ 1,112.08 | \$ 1,128.98 | \$ 1,132.42 | \$ 1,135.63 | \$ 1,121.87 | \$ 1,110.34 | \$1,114.53 |
| Total installment amount for all RI AMP customers | \$ 73,842.90 | \$ 66,700.49 | \$ 69,731.70 | \$ 68,813.24 | \$ 66,224.48 | \$ 62,569.73 | \$ 61,591.15 | \$ 50,151.62 | \$ 42,678.91 | \$ 35,129.81 | \$ 31,897.12 | \$ 27,497.15 | \$656,828.30 |
| Average installment amount for all RI AMP customers | \$ 68.49 | \$ 66.76 | \$ 72.71 | \$ 74.15 | \$ 78.65 | \$ 82.65 | \$ 82.34 | \$ 81.28 | \$ 76.48 | \$ 75.71 | \$ 75.58 | \$ 70.86 | \$75.47 |
| Average arrears balance not yet forgiven | \$ 1,207.04 | \$ 1,227.96 | \$ 1,215.42 | \$ 1,209.34 | \$ 1,260.61 | \$ 1,383.77 | \$ 1,374.43 | \$ 1,448.63 | \$ 1,457.08 | \$ 1,504.29 | \$ 1,437.37 | \$ 1,399.21 | \$ 1,343.76 |
| Average Arrearage balance as a percentage of the total balance | 72.48% | 71.41% | 70.40% | 70.37% | 74.10% | 79.63% | 80.83% | 81.74% | 81.18% | 81.03% | 79.17% | 77.67% | |
| Total Amount of Arrears Outstanding | \$ 1,301,199.88 | \$ 1,226,737.33 | \$ 1,165,591.53 | \$ 1,122,270.31 | \$ 1,061,434.80 | \$ 1,047,516.93 | \$ 1,028,076.81 | \$ 893,805.73 | \$ 813,054.01 | \$ 697,994.97 | \$ 606,570.66 | \$ 542,896.45 | \$11,507,149.41 |
| Forgiveness Credits Applied during the reporting period | \$ 84,651.56 | \$ 73,645.69 | \$ 79,384.53 | \$ 58,647.52 | \$ 53,762.50 | \$ 51,938.44 | \$ 49,485.07 | \$ 49,192.09 | \$ 36,223.12 | \$ 40,627.21 | \$ 35,429.31 | \$ 26,697.59 | \$ 639,684.63 |
| Total Forgiveness Credits (count) | 810 | 720 | 781 | 582 | 524 | 500 | 476 | 455 | 336 | 371 | 327 | 255 | 6,137 |
| Average Monthly Forgiveness Credit | \$ 104.50 | \$ 102.28 | \$ 101.64 | \$ 100.76 | \$ 102.60 | \$ 103.87 | \$ 103.96 | \$ 108.11 | \$ 107.80 | \$ 109.50 | \$ 108.34 | \$ 104.69 | \$ 104.84 |
| Number of Participants Receiving LIHEAP | 33 | 306 | 33 | 34 | 62 | 5 | 16 | 8 | 38 | 0 | 0 | 0 | 535 |
| Percentage of Participants Receiving LIHEAP | 3.06% | 30.63% | 3.44% | 3.66% | 7.36% | 0.66% | 2.13% | 1.29% | 6.81% | 0.00% | 0.00% | 0.00% | 4.92% |
| Total Fuel Assistance Payments | \$ 25,870.00 | \$ 253,815.00 | \$ 26,905.00 | \$ 28,185.00 | \$ 50,571.00 | \$ 3,715.00 | \$ 12,390.00 | \$ 6,198.00 | \$ 29,620.00 | \$ - | \$ - | \$ - | \$ 437,269.00 |

Arrearage Management Program Report 2021

GAS AND ELECTRIC COMBINED

| | January | February | March | April | May | June | July | August | September | October | November | December | YTD 2021 |
|--|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|------------------|
| Number of Customers Active | 1,408 | 1,349 | 1,397 | 1,402 | 1,629 | 2,127 | 2,297 | 2,437 | 2,507 | 2,401 | 2,252 | 2,072 | 1,940 |
| Customers Newly Added to AMP Agreement | 182 | 133 | 227 | 171 | 346 | 714 | 392 | 299 | 220 | 130 | 91 | 68 | 2,973 |
| New Enrollments that were "transferred plans" | 12 | 2 | 6 | 2 | 3 | 10 | 3 | 9 | 16 | 8 | 15 | 11 | 97 |
| Customers Removed - Complete | 32 | 55 | 7 | 31 | 48 | 67 | 74 | 44 | 39 | 45 | 45 | 56 | 543 |
| Customers Removed - Defaulted | 141 | 136 | 130 | 97 | 89 | 119 | 106 | 88 | 81 | 146 | 153 | 144 | 1,430 |
| Customers Removed - Cancelled | 47 | 59 | 91 | 46 | 64 | 185 | 69 | 64 | 71 | 56 | 74 | 43 | 869 |
| Total Customer Payments | \$ 130,974.56 | \$ 134,886.40 | \$ 159,644.88 | \$ 149,813.98 | \$ 143,251.69 | \$ 228,129.04 | \$ 342,424.28 | \$ 469,024.25 | \$ 400,772.69 | \$ 242,466.72 | \$ 279,210.58 | \$ 195,083.74 | \$ 2,875,682.81 |
| Total Amount to be Forgiven For All Participating Customers | \$ 1,549,565.88 | \$ 1,513,656.12 | \$ 1,590,911.40 | \$ 1,614,967.44 | \$ 1,909,829.16 | \$ 2,534,855.64 | \$ 2,770,354.92 | \$ 2,977,308.60 | \$ 3,066,796.56 | \$ 2,951,789.88 | \$ 2,781,421.32 | \$ 2,557,140.48 | \$ 27,818,597.40 |
| Average Amount to be forgiven for all participating customers | \$ 1,100.54 | \$ 1,122.05 | \$ 1,138.80 | \$ 1,151.90 | \$ 1,172.39 | \$ 1,191.75 | \$ 1,206.07 | \$ 1,221.71 | \$ 1,223.29 | \$ 1,229.40 | \$ 1,235.08 | \$ 1,234.14 | \$ 1,185.59 |
| Total installment amount for all RI AMP customers | \$ 160,990.20 | \$ 159,232.41 | \$ 171,376.87 | \$ 180,700.58 | \$ 210,163.43 | \$ 267,706.66 | \$ 273,888.33 | \$ 275,284.57 | \$ 253,621.65 | \$ 226,181.48 | \$ 199,079.83 | \$ 171,138.16 | \$ 2,549,364.17 |
| Average installment amount for all RI AMP customers | \$ 114.33 | \$ 118.03 | \$ 122.67 | \$ 128.88 | \$ 129.01 | \$ 125.86 | \$ 119.23 | \$ 112.96 | \$ 101.16 | \$ 94.20 | \$ 88.40 | \$ 82.59 | \$ 111.44 |
| Average arrears balance not yet forgiven | \$ 1,491.11 | \$ 1,530.96 | \$ 1,585.29 | \$ 1,601.97 | \$ 1,679.74 | \$ 1,807.74 | \$ 1,886.47 | \$ 1,932.11 | \$ 1,924.67 | \$ 1,891.87 | \$ 1,830.94 | \$ 1,763.17 | \$ 1,743.84 |
| Average arrearage balance as a percentage of the total balance | 79.96% | 79.81% | 81.39% | 81.07% | 83.74% | 88.22% | 89.08% | 87.90% | 86.06% | 83.33% | 80.22% | 77.04% | 83.15% |
| Total Amount of Arrears Outstanding | \$ 2,099,488.97 | \$ 2,065,265.06 | \$ 2,214,656.79 | \$ 2,245,963.72 | \$ 2,736,298.68 | \$ 3,845,063.32 | \$ 4,333,235.66 | \$ 4,708,560.78 | \$ 4,825,149.08 | \$ 4,542,393.62 | \$ 4,123,286.99 | \$ 3,653,300.22 | \$ 41,392,662.89 |
| Forgiveness Credits Applied during the reporting period | \$ 85,870.30 | \$ 102,182.00 | \$ 115,671.78 | \$ 100,029.29 | \$ 91,153.25 | \$ 120,478.28 | \$ 137,860.98 | \$ 218,948.94 | \$ 201,815.58 | \$ 214,992.41 | \$ 219,097.89 | \$ 176,713.17 | \$ 1,784,813.87 |
| Total Forgiveness Credits (count) | 806 | 975 | 1,125 | 977 | 873 | 1,143 | 1,261 | 1,898 | 1,775 | 2,005 | 2,010 | 1,610 | 16,458 |
| Average Monthly Forgiveness Credit | \$ 106.53 | \$ 104.80 | \$ 102.81 | \$ 102.38 | \$ 104.41 | \$ 105.40 | \$ 109.32 | \$ 115.35 | \$ 113.69 | \$ 107.22 | \$ 109.00 | \$ 109.75 | \$ 107.56 |
| Number of Participants Receiving LIHEAP | 49 | 20 | 44 | 55 | 55 | 11 | 44 | 126 | 32 | 0 | 2 | 0 | 438 |
| Percentage of Participants Receiving LIHEAP | 3.48% | 1.48% | 3.14% | 3.92% | 3.37% | 0.51% | 1.91% | 5.17% | 1.27% | 0.00% | 0.08% | 0.00% | 2.03% |
| Total Fuel Assistance Payments | \$ 39,262.00 | \$ 14,461.00 | \$ 36,015.00 | \$ 39,941.00 | \$ 44,302.00 | \$ 8,614.00 | \$ 33,025.00 | \$ 92,059.00 | \$ 27,335.00 | \$ - | \$ 1,942.00 | \$ 0 | \$ 336,956.00 |

ELECTRIC ONLY

| | January | February | March | April | May | June | July | August | September | October | November | December | YTD 2021 |
|--|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|------------------|
| Number of Customers Active | 1,043 | 1,004 | 1,047 | 1,043 | 1,189 | 1,493 | 1,567 | 1,652 | 1,702 | 1,655 | 1,584 | 1,475 | 1,371 |
| Customers Newly Added to AMP Agreement | 142 | 104 | 172 | 119 | 232 | 446 | 240 | 191 | 136 | 78 | 62 | 47 | 1,969 |
| New Enrollments that were "transferred plans" | 9 | 2 | 5 | 1 | 2 | 6 | 2 | 6 | 13 | 4 | 11 | 8 | 69 |
| Customers Removed - Complete | 19 | 40 | 53 | 23 | 34 | 44 | 56 | 35 | 30 | 35 | 35 | 51 | 455 |
| Customers Removed - Defaulted | 98 | 98 | 96 | 70 | 62 | 79 | 78 | 51 | 57 | 62 | 62 | 77 | 890 |
| Customers Removed - Cancelled | 36 | 39 | 61 | 35 | 43 | 107 | 43 | 49 | 59 | 44 | 56 | 34 | 606 |
| Total Customer Payments | \$ 107,257.55 | \$ 112,465.28 | \$ 131,439.15 | \$ 120,460.10 | \$ 114,770.21 | \$ 188,470.39 | \$ 294,065.22 | \$ 403,796.60 | \$ 339,564.88 | \$ 184,427.72 | \$ 201,061.59 | \$ 144,015.29 | \$ 2,341,793.98 |
| Total Amount to be Forgiven For All Participating Customers | \$ 1,143,335.16 | \$ 1,126,663.44 | \$ 1,193,490.84 | \$ 1,208,828.88 | \$ 1,401,614.28 | \$ 1,796,581.56 | \$ 1,912,111.68 | \$ 2,041,515.72 | \$ 2,105,980.44 | \$ 2,053,258.08 | \$ 1,974,253.20 | \$ 1,838,530.32 | \$ 19,796,163.60 |
| Average Amount to be forgiven for all participating customers | \$ 1,096.19 | \$ 1,122.17 | \$ 1,139.91 | \$ 1,158.99 | \$ 1,178.81 | \$ 1,203.33 | \$ 1,220.23 | \$ 1,235.78 | \$ 1,237.35 | \$ 1,240.63 | \$ 1,246.37 | \$ 1,246.46 | \$ 1,193.85 |
| Total installment amount for all RI AMP customers | \$ 134,552.14 | \$ 131,072.15 | \$ 139,031.90 | \$ 143,528.19 | \$ 163,716.27 | \$ 202,516.80 | \$ 204,052.67 | \$ 205,712.14 | \$ 188,620.56 | \$ 170,729.02 | \$ 153,494.48 | \$ 135,566.75 | \$ 1,972,593.07 |
| Average installment amount for all RI AMP customers | \$ 129.00 | \$ 130.54 | \$ 132.79 | \$ 137.61 | \$ 137.69 | \$ 135.64 | \$ 130.21 | \$ 124.52 | \$ 110.82 | \$ 103.15 | \$ 96.90 | \$ 91.90 | \$ 121.73 |
| Average arrears balance not yet forgiven | \$ 1,515.03 | \$ 1,567.81 | \$ 1,637.93 | \$ 1,643.43 | \$ 1,702.69 | \$ 1,881.25 | \$ 1,991.31 | \$ 2,037.14 | \$ 2,017.57 | \$ 1,964.82 | \$ 1,893.17 | \$ 1,838.52 | \$ 1,807.56 |
| Average Arrearage balance as a percentage of the total balance | 80.59% | 80.52% | 82.26% | 81.38% | 83.27% | 87.51% | 88.35% | 87.10% | 85.13% | 82.51% | 79.57% | 76.76% | 82.91% |
| Total Amount of Arrears Outstanding | \$ 1,580,178.20 | \$ 1,574,089.83 | \$ 1,714,919.96 | \$ 1,718,274.89 | \$ 2,024,508.20 | \$ 2,808,714.33 | \$ 3,120,387.95 | \$ 3,365,370.25 | \$ 3,433,912.85 | \$ 3,251,784.83 | \$ 2,998,794.60 | \$ 2,711,821.79 | \$ 30,302,564.68 |
| Forgiveness Credits Applied during the reporting period | \$ 52,759.16 | \$ 75,758.84 | \$ 85,642.79 | \$ 75,745.20 | \$ 69,636.21 | \$ 90,701.43 | \$ 104,773.06 | \$ 162,865.79 | \$ 151,102.60 | \$ 156,498.14 | \$ 157,239.04 | \$ 128,506.13 | \$ 1,311,228.39 |
| Total Forgiveness Credits (count) | 595 | 728 | 844 | 741 | 659 | 853 | 940 | 1,382 | 1,330 | 1,499 | 1,484 | 1,201 | 12,256 |
| Average Monthly Forgiveness Credit | \$ 105.47 | \$ 104.06 | \$ 101.47 | \$ 102.22 | \$ 105.66 | \$ 106.33 | \$ 111.46 | \$ 117.84 | \$ 113.61 | \$ 104.40 | \$ 105.95 | \$ 106.99 | \$ 107.12 |
| Number of Participants Receiving LIHEAP | 18 | 6 | 20 | 15 | 16 | 1 | 10 | 36 | 8 | 0 | 1 | 0 | 131 |
| Percentage of Participants Receiving LIHEAP | 1.72% | 0.59% | 1.91% | 1.43% | 1.34% | 0.06% | 0.63% | 2.17% | 0.47% | 0.00% | 0.06% | 0.00% | 0.87% |
| Total Fuel Assistance Payments | \$ 15,769.00 | \$ 4,686.00 | \$ 17,719.00 | \$ 10,682.00 | \$ 14,900.00 | \$ 936.00 | \$ 7,763.00 | \$ 26,396.00 | \$ 8,241.00 | \$ - | \$ 1,059.00 | \$ - | \$ 108,151.00 |

GAS ONLY

| | January | February | March | April | May | June | July | August | September | October | November | December | YTD 2021 |
|--|---------------|---------------|---------------|---------------|---------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|---------------|------------------|
| Number of Customers Active | 365 | 345 | 350 | 359 | 440 | 634 | 730 | 785 | 805 | 746 | 668 | 597 | 569 |
| Customers Newly Added to AMP Agreement | 40 | 29 | 55 | 52 | 114 | 268 | 152 | 108 | 84 | 52 | 29 | 21 | 1,004 |
| New Enrollments that were "transferred plans" | 3 | 0 | 1 | 1 | 1 | 4 | 1 | 3 | 3 | 4 | 4 | 3 | 28 |
| Customers Removed - Complete | 13 | 15 | 17 | 8 | 14 | 23 | 18 | 9 | 9 | 10 | 10 | 5 | 151 |
| Customers Removed - Defaulted | 43 | 38 | 34 | 27 | 27 | 40 | 28 | 37 | 44 | 84 | 91 | 67 | 560 |
| Customers Removed - Cancelled | 11 | 20 | 30 | 11 | 21 | 78 | 26 | 15 | 12 | 12 | 18 | 9 | 263 |
| Total Customer Payments | \$ 23,717.01 | \$ 22,421.12 | \$ 28,205.73 | \$ 29,353.88 | \$ 28,481.48 | \$ 39,658.65 | \$ 48,359.60 | \$ 65,047.65 | \$ 61,207.81 | \$ 58,039.00 | \$ 78,148.99 | \$ 51,068.45 | \$ 533,709.37 |
| Total Amount to be Forgiven For All Participating Customers | \$ 406,230.72 | \$ 386,992.68 | \$ 396,756.96 | \$ 406,138.56 | \$ 508,214.88 | \$ 738,274.08 | \$ 858,243.24 | \$ 935,792.88 | \$ 960,095.64 | \$ 898,531.80 | \$ 807,168.12 | \$ 718,610.16 | \$ 8,021,049.72 |
| Average Amount to be forgiven for all participating customers | \$ 1,112.96 | \$ 1,121.71 | \$ 1,133.59 | \$ 1,131.30 | \$ 1,155.03 | \$ 1,164.47 | \$ 1,175.67 | \$ 1,192.09 | \$ 1,192.66 | \$ 1,204.46 | \$ 1,208.33 | \$ 1,203.70 | \$ 1,166.33 |
| Total installment amount for all RI AMP customers | \$ 26,438.06 | \$ 28,160.26 | \$ 32,344.97 | \$ 37,172.39 | \$ 46,447.16 | \$ 65,189.86 | \$ 69,835.66 | \$ 69,572.43 | \$ 65,001.09 | \$ 55,452.46 | \$ 45,585.35 | \$ 35,571.41 | \$ 576,771.10 |
| Average installment amount for all RI AMP customers | \$ 72.43 | \$ 81.62 | \$ 92.41 | \$ 103.54 | \$ 105.56 | \$ 102.82 | \$ 95.66 | \$ 88.62 | \$ 80.74 | \$ 74.33 | \$ 68.24 | \$ 59.58 | \$ 85.46 |
| Average arrears balance not yet forgiven | \$ 1,422.76 | \$ 1,423.69 | \$ 1,427.82 | \$ 1,469.88 | \$ 1,617.70 | \$ 1,634.61 | \$ 1,661.43 | \$ 1,711.07 | \$ 1,728.24 | \$ 1,730.03 | \$ 1,683.37 | \$ 1,577.01 | \$ 1,590.63 |
| Average Arrearage balance as a percentage of the total balance | 78.08% | 77.61% | 78.54% | 80.07% | 85.13% | 90.19% | 91.01% | 89.96% | 88.44% | 85.49% | 81.98% | 77.87% | 83.70% |
| Total Amount of Arrears Outstanding | \$ 519,310.77 | \$ 491,175.23 | \$ 499,739.83 | \$ 527,688.83 | \$ 711,790.48 | \$ 1,036,348.99 | \$ 1,212,847.71 | \$ 1,343,190.53 | \$ 1,391,236.23 | \$ 1,290,608.79 | \$ 1,124,492.39 | \$ 941,478.43 | \$ 10,590,168.38 |
| Forgiveness Credits Applied during the reporting period | \$ 23,111.14 | \$ 26,423.16 | \$ 30,028.99 | \$ 24,284.09 | \$ 21,517.04 | \$ 29,776.85 | \$ 33,087.92 | \$ 56,083.15 | \$ 50,712.98 | \$ 58,494.27 | \$ 61,858.85 | \$ 48,207.04 | \$ 463,585.48 |
| Total Forgiveness Credits (count) | 211 | 247 | 281 | 236 | 214 | 290 | 321 | 516 | 445 | 506 | 526 | 409 | 4,202 |
| Average Monthly Forgiveness Credit | \$ 109.53 | \$ 106.97 | \$ 106.86 | \$ 102.89 | \$ 100.54 | \$ 102.67 | \$ 103.07 | \$ 108.68 | \$ 113.96 | \$ 115.60 | \$ 117.60 | \$ 117.86 | \$ 108.85 |
| Number of Participants Receiving LIHEAP | 31 | 14 | 24 | 40 | 39 | 10 | 34 | 90 | 24 | 0 | 1 | 0 | 307 |
| Percentage of Participants Receiving LIHEAP | 8.49% | 4.05% | 6.85% | 11.14% | 8.86% | 1.57% | 4.65% | 11.46% | 2.94% | 0.00% | 0.14% | 0.00% | 5.02% |
| Total Fuel Assistance Payments | \$ 23,493.00 | \$ 9,775.00 | \$ 18,296.00 | \$ 29,259.00 | \$ 29,402.00 | \$ 7,678.00 | \$ 25,262.00 | \$ 65,663.00 | \$ 19,094.00 | \$ - | \$ 883.00 | \$ 0 | \$ 228,805.00 |

Arrearage Management Program Report 2022

GAS AND ELECTRIC COMBINED

| | January | February | March | April | May | June | July | August | September | October | November | December | YTD 2022 |
|--|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|------------------|
| Number of Customers Active | 1,915 | 1,814 | 1,667 | 1,775 | 2,072 | 2,121 | 2,192 | 2,167 | 2,144 | 1,494 | 1,418 | 1,341 | 1,843 |
| Customers Newly Added to AMP Agreement | 73 | 101 | 124 | 276 | 553 | 449 | 343 | 329 | 236 | 116 | 72 | 48 | 2,720 |
| New Enrollments that were "transferred plans" | 9 | 5 | 7 | 9 | 4 | 11 | 6 | 9 | 5 | 5 | 4 | 5 | 63 |
| Customers Removed - Complete | 65 | 63 | 113 | 85 | 108 | 299 | 170 | 162 | 71 | 43 | 4 | 9 | 1,203 |
| Customers Removed - Defaulted | 188 | 120 | 112 | 102 | 80 | 107 | 73 | 150 | 142 | 140 | 95 | 96 | 1,405 |
| Customers Removed - Cancelled | 39 | 42 | 60 | 74 | 112 | 48 | 61 | 83 | 82 | 607 | 47 | 25 | 1,280 |
| Total Customer Payments | \$ 203,337.63 | \$ 166,753.52 | \$ 202,559.79 | \$ 142,176.20 | \$ 221,396.70 | \$ 244,976.14 | \$ 228,965.63 | \$ 279,431.66 | \$ 429,808.62 | \$ 391,796.47 | \$ 194,454.70 | \$ 181,493.03 | \$ 2,887,150.09 |
| Total Amount to be Forgiven For All Participating Custs | \$ 2,371,048.80 | \$ 2,240,939.04 | \$ 2,072,976.00 | \$ 2,209,100.16 | \$ 2,562,118.08 | \$ 2,601,880.68 | \$ 2,694,274.68 | \$ 2,646,699.36 | \$ 2,601,571.44 | \$ 1,754,951.40 | \$ 1,658,763.00 | \$ 1,575,092.88 | \$ 26,989,415.52 |
| Average Amount to be forgiven for all participating cust | \$ 1,236.14 | \$ 1,235.35 | \$ 1,243.53 | \$ 1,244.56 | \$ 1,236.54 | \$ 1,236.54 | \$ 1,236.72 | \$ 1,229.13 | \$ 1,213.41 | \$ 1,174.66 | \$ 1,169.79 | \$ 1,174.56 | \$ 1,217.31 |
| Total installment amount for all RI AMP customers | \$ 153,134.38 | \$ 145,610.96 | \$ 148,334.75 | \$ 170,412.13 | \$ 214,362.16 | \$ 232,003.92 | \$ 244,209.52 | \$ 240,176.64 | \$ 231,650.77 | \$ 153,688.86 | \$ 117,072.69 | \$ 83,914.74 | \$ 2,134,571.52 |
| Average installment amount for all RI AMP customers | \$ 79.96 | \$ 80.27 | \$ 89.98 | \$ 96.00 | \$ 103.45 | \$ 109.28 | \$ 111.40 | \$ 110.83 | \$ 108.04 | \$ 102.87 | \$ 82.56 | \$ 62.57 | \$ 94.69 |
| Average arrear balance not yet forgiven | \$ 1,693.75 | \$ 1,629.58 | \$ 1,641.57 | \$ 1,716.12 | \$ 1,807.35 | \$ 1,914.45 | \$ 1,982.50 | \$ 2,006.37 | \$ 1,953.27 | \$ 1,904.50 | \$ 1,804.44 | \$ 1,721.82 | \$ 1,814.64 |
| Average arrearage balance as a percentage of the total | 74.12% | 72.15% | 71.02% | 74.03% | 79.12% | 85.16% | 88.09% | 89.40% | 88.44% | 86.65% | 85.59% | 81.72% | 81.46% |
| Total Amount of Arrears Outstanding | \$ 3,243,546.81 | \$ 2,956,074.87 | \$ 2,736,506.83 | \$ 3,046,116.15 | \$ 3,744,832.55 | \$ 4,060,556.47 | \$ 4,345,642.26 | \$ 4,437,819.38 | \$ 4,187,812.64 | \$ 2,845,325.47 | \$ 2,558,701.06 | \$ 2,308,973.58 | \$ 40,471,905.07 |
| Forgiveness Credits Applied during the reporting period | \$ 197,371.49 | \$ 151,427.36 | \$ 178,165.30 | \$ 137,557.46 | \$ 136,102.28 | \$ 175,307.93 | \$ 147,647.50 | \$ 192,464.40 | \$ 158,452.73 | \$ 153,599.50 | \$ 110,901.84 | \$ 108,462.28 | \$ 1,847,460.07 |
| Total Forgiveness Credits (count) | 1,786 | 1,382 | 1,617 | 1,248 | 1,242 | 1,595 | 1,319 | 1,673 | 1,361 | 1,327 | 977 | 987 | 16,514 |
| Average Monthly Forgiveness Credit | \$ 110.51 | \$ 109.57 | \$ 110.18 | \$ 110.22 | \$ 109.58 | \$ 109.91 | \$ 111.93 | \$ 115.04 | \$ 116.42 | \$ 115.74 | \$ 113.51 | \$ 109.89 | \$ 111.88 |
| Number of Participants Receiving LIHEAP | 78 | 40 | 31 | 62 | 75 | 43 | 87 | 5 | 0 | 0 | 0 | 0 | 421 |
| Percentage of Participants Receiving LIHEAP | 4.07% | 2.20% | 1.85% | 3.49% | 3.62% | 2.02% | 3.96% | 0.23% | 0.00% | 0.00% | 0.00% | 0.00% | 2.79% |
| Total Fuel Assistance Payments | \$ 52,700.00 | \$ 29,373.00 | \$ 19,752.00 | \$ 43,412.00 | \$ 55,661.00 | \$ 30,119.00 | \$ 59,996.00 | \$ 3,050.00 | \$ - | \$ - | \$ - | \$ - | \$ 294,063.00 |

ELECTRIC ONLY

| | January | February | March | April | May | June | July | August | September | October | November | December | YTD 2022 |
|--|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|------------------|
| Number of Customers Active | 1,383 | 1,292 | 1,182 | 1,220 | 1,372 | 1,365 | 1,414 | 1,406 | 1,407 | 1,007 | 962 | 939 | 1,246 |
| Customers Newly Added to AMP Agreement | 49 | 57 | 86 | 158 | 334 | 288 | 235 | 224 | 165 | 77 | 44 | 38 | 1,755 |
| New Enrollments that were "transferred plans" | 8 | 4 | 4 | 5 | 4 | 3 | 5 | 5 | 4 | 2 | 5 | 5 | 26 |
| Customers Removed - Complete | 54 | 56 | 86 | 72 | 86 | 234 | 126 | 119 | 49 | 29 | 10 | 6 | 927 |
| Customers Removed - Defaulted | 99 | 79 | 77 | 65 | 48 | 64 | 42 | 88 | 82 | 79 | 57 | 42 | 828 |
| Customers Removed - Cancelled | 28 | 28 | 31 | 24 | 73 | 31 | 44 | 64 | 62 | 300 | 33 | 19 | 868 |
| Total Customer Payments | \$ 159,146.26 | \$ 125,613.66 | \$ 153,249.89 | \$ 108,108.28 | \$ 155,059.92 | \$ 164,514.38 | \$ 165,988.96 | \$ 194,038.31 | \$ 352,906.41 | \$ 341,351.94 | \$ 159,406.79 | \$ 158,368.66 | \$ 2,237,753.46 |
| Total Amount to be Forgiven For All Participating Custs | \$ 1,727,430.60 | \$ 1,609,399.32 | \$ 1,482,229.08 | \$ 1,541,323.08 | \$ 1,745,364.94 | \$ 1,731,198.12 | \$ 1,796,836.56 | \$ 1,764,056.76 | \$ 1,754,404.92 | \$ 1,225,631.88 | \$ 1,163,264.28 | \$ 1,135,509.48 | \$ 18,676,648.92 |
| Average Amount to be forgiven for all participating cust | \$ 1,249.04 | \$ 1,245.66 | \$ 1,254.00 | \$ 1,263.37 | \$ 1,272.13 | \$ 1,268.27 | \$ 1,270.74 | \$ 1,254.66 | \$ 1,246.91 | \$ 1,217.11 | \$ 1,209.21 | \$ 1,209.27 | \$ 1,246.70 |
| Total installment amount for all RI AMP customers | \$ 123,223.34 | \$ 113,958.74 | \$ 111,493.36 | \$ 125,700.46 | \$ 152,378.76 | \$ 162,996.58 | \$ 172,791.65 | \$ 172,486.27 | \$ 170,807.04 | \$ 114,376.00 | \$ 86,385.59 | \$ 61,505.61 | \$ 1,568,105.40 |
| Average installment amount for all RI AMP customers | \$ 89.09 | \$ 88.20 | \$ 94.32 | \$ 103.03 | \$ 111.06 | \$ 119.41 | \$ 122.20 | \$ 122.67 | \$ 121.39 | \$ 113.58 | \$ 89.79 | \$ 65.50 | \$ 103.35 |
| Average arrear balance not yet forgiven | \$ 1,782.86 | \$ 1,707.55 | \$ 1,723.67 | \$ 1,807.47 | \$ 1,937.35 | \$ 2,106.17 | \$ 2,170.21 | \$ 2,194.93 | \$ 2,136.70 | \$ 2,081.12 | \$ 1,988.42 | \$ 1,860.66 | \$ 1,956.43 |
| Average arrearage balance as a percentage of the total | 74.31% | 72.10% | 71.04% | 73.98% | 78.47% | 85.19% | 88.36% | 90.21% | 89.50% | 89.28% | 86.15% | 82.34% | 81.72% |
| Total Amount of Arrears Outstanding | \$ 2,465,706.69 | \$ 2,206,163.92 | \$ 2,037,383.59 | \$ 2,205,120.97 | \$ 2,658,049.15 | \$ 2,874,933.48 | \$ 3,068,685.36 | \$ 3,086,075.61 | \$ 3,006,337.66 | \$ 2,095,689.44 | \$ 1,893,626.51 | \$ 1,747,162.71 | \$ 29,344,935.09 |
| Forgiveness Credits Applied during the reporting period | \$ 141,010.11 | \$ 111,587.01 | \$ 128,252.07 | \$ 100,375.93 | \$ 98,342.45 | \$ 122,798.56 | \$ 101,559.05 | \$ 127,150.84 | \$ 106,468.04 | \$ 110,959.29 | \$ 83,053.74 | \$ 79,206.63 | \$ 1,310,761.72 |
| Total Forgiveness Credits (count) | 1,307 | 1,026 | 1,179 | 914 | 897 | 1,109 | 879 | 1,086 | 886 | 715 | 410 | 387 | 11,618 |
| Average Monthly Forgiveness Credit | \$ 107.88 | \$ 108.75 | \$ 108.78 | \$ 109.82 | \$ 109.63 | \$ 110.72 | \$ 115.53 | \$ 117.08 | \$ 120.16 | \$ 121.93 | \$ 116.15 | \$ 111.55 | \$ 113.17 |
| Number of Participants Receiving LIHEAP | 36 | 9 | 7 | 7 | 40 | 10 | 19 | 0 | 0 | 0 | 0 | 0 | 128 |
| Percentage of Participants Receiving LIHEAP | 2.60% | 0.69% | 0.59% | 0.57% | 2.91% | 0.73% | 1.34% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.79% |
| Total Fuel Assistance Payments | \$ 25,970.00 | \$ 7,235.00 | \$ 3,826.00 | \$ 4,187.00 | \$ 31,375.00 | \$ 7,382.00 | \$ 13,607.00 | \$ - | \$ - | \$ - | \$ - | \$ - | \$ 93,582.00 |

GAS ONLY

| | January | February | March | April | May | June | July | August | September | October | November | December | YTD 2022 |
|--|---------------|---------------|---------------|---------------|-----------------|-----------------|-----------------|-----------------|-----------------|---------------|---------------|---------------|------------------|
| Number of Customers Active | 532 | 522 | 485 | 555 | 700 | 756 | 778 | 761 | 737 | 487 | 456 | 402 | 598 |
| Customers Newly Added to AMP Agreement | 24 | 44 | 38 | 118 | 219 | 161 | 108 | 105 | 71 | 39 | 28 | 10 | 965 |
| New Enrollments that were "transferred plans" | 11 | 7 | 3 | 4 | 4 | 3 | 1 | 4 | 3 | 1 | 2 | 0 | 26 |
| Customers Removed - Complete | 11 | 7 | 27 | 13 | 22 | 65 | 44 | 43 | 22 | 14 | 5 | 3 | 276 |
| Customers Removed - Defaulted | 89 | 41 | 35 | 37 | 32 | 43 | 31 | 62 | 60 | 61 | 38 | 54 | 583 |
| Customers Removed - Cancelled | 11 | 14 | 16 | 22 | 39 | 17 | 17 | 19 | 20 | 217 | 14 | 6 | 412 |
| Total Customer Payments | \$ 44,191.37 | \$ 41,139.86 | \$ 49,309.90 | \$ 34,067.92 | \$ 66,336.78 | \$ 80,461.76 | \$ 62,976.67 | \$ 85,393.35 | \$ 76,902.21 | \$ 50,444.53 | \$ 35,047.91 | \$ 23,124.37 | \$ 649,336.63 |
| Total Amount to be Forgiven For All Participating Custs | \$ 643,618.20 | \$ 631,539.72 | \$ 590,746.92 | \$ 667,777.08 | \$ 816,753.24 | \$ 868,832.84 | \$ 897,438.12 | \$ 882,642.60 | \$ 847,166.52 | \$ 528,849.24 | \$ 495,498.72 | \$ 439,583.40 | \$ 8,310,447.60 |
| Average Amount to be forgiven for all participating cust | \$ 1,209.80 | \$ 1,209.84 | \$ 1,218.03 | \$ 1,203.20 | \$ 1,166.79 | \$ 1,149.25 | \$ 1,153.51 | \$ 1,159.84 | \$ 1,149.47 | \$ 1,095.93 | \$ 1,086.62 | \$ 1,093.49 | \$ 1,157.15 |
| Total installment amount for all RI AMP customers | \$ 29,911.04 | \$ 31,652.22 | \$ 36,839.39 | \$ 44,711.67 | \$ 61,983.40 | \$ 69,007.34 | \$ 71,417.87 | \$ 67,690.37 | \$ 60,843.73 | \$ 39,312.86 | \$ 30,687.10 | \$ 22,409.13 | \$ 566,466.12 |
| Average installment amount for all RI AMP customers | \$ 56.22 | \$ 60.63 | \$ 75.95 | \$ 80.56 | \$ 88.54 | \$ 91.27 | \$ 91.79 | \$ 89.94 | \$ 82.55 | \$ 80.72 | \$ 67.29 | \$ 55.74 | \$ 76.68 |
| Average arrear balance not yet forgiven | \$ 1,462.10 | \$ 1,436.60 | \$ 1,441.49 | \$ 1,515.30 | \$ 1,552.54 | \$ 1,568.28 | \$ 1,641.33 | \$ 1,658.00 | \$ 1,603.08 | \$ 1,539.29 | \$ 1,458.49 | \$ 1,397.53 | \$ 1,522.84 |
| Average arrearage balance as a percentage of the total | 73.53% | 72.30% | 70.95% | 74.97% | 80.74% | 85.09% | 87.41% | 87.47% | 85.87% | 86.92% | 84.03% | 79.88% | 80.78% |
| Total Amount of Arrears Outstanding | \$ 777,840.12 | \$ 749,907.95 | \$ 699,123.24 | \$ 840,995.18 | \$ 1,086,783.40 | \$ 1,185,622.99 | \$ 1,276,956.90 | \$ 1,281,743.77 | \$ 1,181,474.98 | \$ 749,636.03 | \$ 665,074.55 | \$ 561,810.87 | \$ 11,036,969.98 |
| Forgiveness Credits Applied during the reporting period | \$ 56,361.38 | \$ 39,840.35 | \$ 49,913.23 | \$ 37,181.53 | \$ 37,759.83 | \$ 52,509.37 | \$ 46,088.45 | \$ 65,313.56 | \$ 51,996.69 | \$ 42,640.21 | \$ 27,848.10 | \$ 29,255.65 | \$ 536,698.35 |
| Total Forgiveness Credits (count) | 479 | 356 | 438 | 334 | 345 | 486 | 440 | 587 | 475 | 417 | 262 | 277 | 4,896 |
| Average Monthly Forgiveness Credit | \$ 117.66 | \$ 111.91 | \$ 113.95 | \$ 111.32 | \$ 109.44 | \$ 108.04 | \$ 104.74 | \$ 111.26 | \$ 109.44 | \$ 102.25 | \$ 106.29 | \$ 105.61 | \$ 109.33 |
| Number of Participants Receiving LIHEAP | 42 | 31 | 24 | 55 | 25 | 33 | 68 | 5 | 0 | 0 | 0 | 0 | 293 |
| Percentage of Participants Receiving LIHEAP | 7.89% | 5.93% | 4.94% | 9.90% | 5.00% | 4.36% | 8.74% | 0.65% | 0.00% | 0.00% | 0.00% | 0.00% | 3.95% |
| Total Fuel Assistance Payments | \$ 26,730.00 | \$ 22,138.00 | \$ 15,920.00 | \$ 39,225.00 | \$ 24,286.00 | \$ 22,737.00 | \$ 46,389.00 | \$ 3,050.00 | \$ - | \$ - | \$ - | \$ - | \$ 200,481.00 |

