# Robinson+Cole

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Also admitted in Massachusetts

August 11, 2022

## VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk Rhode Island Public Utilities Commission 89 Jefferson Boulevard Warwick, RI 02888

RE: Docket 4651 – Arrearage Management Program Monthly Report July 2022

Dear Ms. Massaro:

On behalf of The Narragansett Electric Company d/b/a Rhode Island Energy ("Rhode Island Energy" or the "Company"), enclosed are six copies of the Arrearage Management Program monthly report for July 2022. As requested by the Public Utilities Commission, Rhode Island Energy is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3337.

Sincerely,

Leticia C. Pimentel

Leticia Pimentel

Enclosure

cc: Docket 4651 Service List Christy Hetherington, Esq. Linda George, Division

## Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate were electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.

Heidi J. Seddon

<u>August 11, 2022</u> Date

# Docket No. 4651 – Rhode Island Energy – Arrearage Management Program Service List updated 06/15/2022

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	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	3,015	2,729	2,724	2,094	2,975	3,416	3,869	3,976	4,054	4,017	3,639	3,334	3,320
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,907	904	692	613	488	549	305	206	5,664
Customers Removed - Complete	23	26	7	3	42	79	59	32	23	43	12	19	368
Customers Removed - Defaulted	299	220	115	472	205	211	129	327	334	479		457	3.820
Customers Removed - Cancelled	80	55	76	48	97	167	92	108	62	121	101	64	1071
Total Customer Payments	\$145.072	\$170.527	\$87.284	\$74.726	\$221.913	\$279.168	\$348.853	\$403.711	\$344.804			\$303.331	\$3,138,94
Total Amount to be Forgiven For All Participating Customers	\$4.678.998	\$4,214,284	\$4,168,577	\$3,045,371	\$3,482,562	\$3,902,809	\$4,337,004		\$4,447,677	\$4,368,631			\$48,565,13
Average Amount to be forgiven for all participating customers	\$1,552	\$1,398	\$1,530	\$1,454	\$1,171	\$1,143	\$1,126	\$1,107	\$1,097	\$1,088	\$1,079	\$1,072	\$1,235
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	\$367,456	\$422,847	481,556	473,705	482,651	489,371	438,081	397,866	\$3,553,534
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	\$124	\$124	\$119	\$119	\$122	\$120	\$119	\$12
	TBD	TBD	TBD	TBD	\$1,632	\$1,624	\$1,605	\$1,533	\$1,475	\$1,424	\$1,352	\$1,303	\$1,494
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD		90.61%							
Average arrearage balance as a percentage of the total balance					87.18%		90.81%	88.73%	87.02%	85.12%	81.85%	79.28%	86.33%
Total Amount of Arrears Outstanding	\$5,681,842	\$5,155,910	\$5,126,313	\$3,950,048	\$4,856,528	\$5,548,427	\$6,211,245	\$6,094,054		\$5,720,409		\$4,344,614	\$63,589,956
Forgiveness Credits Applied during the reporting period	\$158,907	\$227,533	\$74,726	\$221,488	\$280,167	\$120,388	\$184,489	\$279,380	\$185,079	\$299,842	\$271,477		\$2,508,941
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,871	1,154	1,713	2,611	1,729	2,690	2,581	1,928	16,277
Average Monthly Forgiveness Credit	\$98	\$99	\$97	\$96	\$99	\$104	\$108	\$107	\$107	\$111	\$105	\$107	\$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	117	161	274	0	0	3	. 0	555
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	3.42%	4.16%	6.89%	0.00%	0.00%	0.08%	0.00%	2.08%
Total fuel assistance payments	TBD	TBD	TBD	TBD	TBD	\$87,563	\$126,604	\$207,905	\$0	\$0	\$4,445	\$0	\$426,517
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ELECTRIC ONLY													
	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,975	1,791	1.799	1.392	1.878	2.115	2.386	2,499	2.572	2.573	2.360	2,178	2.140
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,167	532	439	396	319	345			3,551
Customers Removed - Complete	20	14	6	22	31	57	45	34	22	29		13	300
Customers Removed - Defaulted	215	140	67	348	147	135	80	189	188	267			2,423
	54	41	76	48	71	118	73	79	50	92			822
Customers Removed - Cancelled													
Total Customer Payments	\$101,653	\$109,672	\$62,774	\$51,876	\$169,725	\$192,223	\$236,392	\$276,443	\$239,595	\$293,785			\$2,220,095
Total Amount to be Forgiven For All Participating Customers	\$3,105,865	\$2,813,123	\$2,792,238	\$2,029,074	\$2,182,566	\$2,403,872	\$2,678,620	\$2,758,119	\$2,802,564	\$2,782,032	\$2,530,126	\$2,327,123	\$31,205,323
Average Amount to be forgiven for all participating customers	\$1,573	\$1,424	\$1,552	\$1,458	\$1,162	\$1,137	\$1,123	\$1,104	\$1,090	\$1,081	\$1,072	\$1,068	\$1,237
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	\$240,909	\$272,687	\$310,498	\$323,909	\$337,938	\$347,575	\$319,617		\$2,445,563
Average installment amoutn for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	\$129	\$130	\$127	\$131	\$135	\$135	\$134	\$132
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	\$1,661	\$1,661	\$1,656	\$1,588	\$1,524	\$1,458	\$1,387	\$1,351	\$1,536
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	86.45%	89.78%	90.21%	88.44%	86.98%	85.11%	82.12%	80.05%	86.14%
Total Amount of Arrears Outstanding	\$3,802,502	\$3,487,055	\$3,483,641	\$2,689,419	\$3,120,288	\$3,514,004	\$3,950,789	\$3,969,359	\$3,918,983	\$3,752,597	\$3,273,258	\$2,943,086	\$41,904,980
Forgiveness Credits Applied during the reporting period	\$110,205	\$153,422	\$51,876	\$154,308	\$279,538	\$81,237	\$121,309	\$175,992	\$121,777	\$187,830	\$173,077	\$134,324	\$1,744,896
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,239	780	1,131	1,667	1,129	1,713	1,666	1,268	10,593
Average Monthly Forgiveness Credit	\$99	\$100	\$97	\$96	\$106	\$104	\$107	\$105	\$108	\$110	\$104	\$106	\$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	24	39	49	0	0	0	0	112
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	1.19%	1.63%	1.96%	0.00%	0.00%	0.00%	0.00%	0.68%
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GAS ONLY								l!			I		
GAS ONE!	January	February	March	April	May	June	July	August	September	October	Nevember	December	YTD 2018
Number of Customers, Active	1,040	938	925	702	1,097	1,301	1,483	1,477	1,482	1,444			
Number of Customers Active													1,194
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	740	372	253	217	169	204	90	68	2,113
Customers Removed - Complete	3	12	1	3	11	22	14	20	1	16		6	114
Customers Removed - Defaulted	84	80	48	124	58	76	49	138	146	212		165	1,397
Customers Removed - Cancelled	26	14	24	0	26	49	19	29	12	29	27	18	273
Total Customer Payments	\$43,419	\$60,855	\$24,510	\$22,849	\$52,188	\$86,945	\$112,461	\$127,267	\$105,209	\$110,961	\$94,330	\$77,849	\$918,845
Total Amount to be Forgiven For All Participating Customers	\$1,573,133	\$1,401,161	\$1,376,339	\$1,016,298	\$1,299,996	\$1,498,938	\$1,678,383	\$1,642,354	\$1,645,113	\$1,586,599			\$17,359,808
Average Amount to be forgiven for all participating customers	\$1,513	\$1,347	\$1,488	\$1,448	\$1,185	\$1,152	\$1,132	\$1,112	\$1,110	\$1,099	\$1,091	\$1,078	\$1,230
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	\$126,547	\$150,160	\$171,059	\$149,796	\$144,714	\$141,796		\$105,436	\$1,107,971
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	\$115	\$115	\$101	\$98	\$98		\$91	\$102
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	\$1,583	\$1,564	\$1,524	\$1,439	\$1,390	\$1,363	\$1,289	\$1,212	\$1,420
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	88.53%	92.07%	91.88%	89.29%	87.10%	85.15%	81.32%	77.72%	86.63%
Total Amount of Arrears Outstanding	\$1,879,340	\$1,668,856	\$1,642,671	\$1,260,629	\$1,736,240	\$2,034,423	\$2,260,456	\$2,124,695	\$2,060,027	\$1,967,812		\$1,401,528	\$21,684,976
Forgiveness Credits Applied during the reporting period	\$48,702	\$74,111	\$22,849	\$67,180	\$129,024	\$39,151	\$63,140	\$103,388	\$63,302	\$112,012	\$98,400	\$71,141	\$892,400
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	632	374	582	944	600	977	915	660	5,684
Average Monthly Forgiveness Credit	\$97	\$98	\$96	\$95	\$95	\$105	\$108	\$110	\$106	\$115		\$108	\$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	93	122	225	φ.00	Ψ113	ψ100	φ100	443
Percentage of Participants Receiving LIHEAP								15.23%	0.000/	0.00%	0.23%	0.00%	4.40%
	TDU	TDU											
r orderitage of r antispanie reconving Entern	TBD	TBD	TBD	TBD	TBD	7.14%	8.22%	15.23%	0.00%	0.00%	0.23%	0.00%	4.40 /
- Goomage of Farmopaine Robotting Emily in	TBD	TBD	IBD	IBD	IBD	7.14%	8.22%	15.23%	0.00%	0.00%	0.23%	0.00%	4.4070

GAS AND ELECTRIC COMBINED	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	3,139	3,099	3,155	3,460	4,283	4,458	4,494		4,328	4,016	3,608		3,815
Customers Newly Added to AMP Agreement	314	351	407	626	1,382	742	562	555	440	444	257		6,262
New Enrollments that were "transferred plans"	14	15	18	18	19	13	26	32	28	33	30	20	266
Customers Removed - Complete	19	17	16	6	221	191	127	90	90	109	64	50	1000
Customers Removed - Defaulted	442	366	279	285	321	233	356	354	435	544	412	486	4,513
Customers Removed - Cancelled	52	40	53	64	90	94	115	112	116	113	66	68	983
Total Customer Payments	\$313,453	\$296,568	\$324,403	\$334,048	\$394,512	\$386,637	\$436,941	\$402,613	\$374,185	\$363,475	\$292,181	\$297,639	\$4,216,655
Total Amount to be Forgiven For All Participating Customers	\$3,367,015	\$3,319,790	\$3,382,803	\$3,729,772	\$4,590,322	\$4,759,787	\$4,790,135	\$4,726,112	\$4,573,592	\$4,213,028	\$3,785,140	\$3,460,132	\$48,697,628
Average Amount to be forgiven for all participating customers	\$1,073	\$1,071	\$1,072	\$1,078	\$1,072	\$1,068	\$1,066	\$1,062	\$1,057	\$1,049	\$1,049	\$1,053	\$1,064.17
Total installment amount for all RI AMP customers	\$377,799	\$371,416	\$393,848	\$421,907	\$517,288	\$510,340	\$491,304	\$468,514	\$453,278	\$416,040	\$356,591	\$313,598	\$5,091,924
Average installment amount for all RI AMP customers	\$120	\$120	\$125	\$122	\$121	\$114	\$103	\$105	\$105	\$104	\$99		\$111
Average arrears balance not yet forgiven	\$1,250	\$1,228	\$1,194	\$1,225	\$1,337	\$1,363	\$1,379	\$1,352	\$1,332	\$1,301	\$1,268		\$1,288
Average arrearage balance as a percentage of the total balance	76.93%	75.31%	73.97%	75.26%	83.05%	85.49%	85.42%	83.77%	82.70%	80.85%	78.18%	75.34%	79.69%
Total Amount of Arrears Outstanding	\$3,923,761	\$3,806,166	\$3,766,438	\$4,239,023	\$5,725,051	\$6,077,133	\$6,197,829	\$6,015,394	\$6,763,718	\$5,225,676	\$4,573,639	\$4,042,116	\$60,355,944
Forgiveness Credits Applied during the reporting period	\$211,516	\$214,796	\$222,834	\$225,890	\$233,601	\$206,539	\$299,484	\$284,308	\$254,523	\$315,008	\$225,329		\$2,955,822
Total Forgiveness Credits (count)	2004	2026	2172	2282	2,283	2,083	3,034	2,769	2,462	3,073	2,244	2,564	\$28,996
Average Monthly Forgiveness Credit	\$106	\$106	\$103	\$99	\$102	\$99	\$99	\$103	\$103	\$103	\$100	\$102	\$102
Number of Participants Receiving LIHEAP	0	177	31	229	216	610	243	8	3	47	5	19	1588
Percentage of Participants Receiving LIHEAP	0.00%	5.71%	0.98%	6.61%	5.04%	13.68%	5.43%	0.17%	0.06%	1.17%	0.13%		3.30%
Total Fuel Assistance Payments	0	136,936	23,931	185,238	169,000	\$502,218	\$192,065	\$5,979	\$2,298	\$35,983	\$3,709	\$13,640	\$1,270,997
ELECTRIC ONLY	1	l						l		l			l
LLLOTRIC CIVLI	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	2.037	1,984	1,997	2.138	2.598	2.697	2,746		2.748		2.347		2,399
Customers Newly Added to AMP Agreement	189	202	235	356	802	435	347	356	313	2,393	176		3,837
New Enrollments that were "transferred plans"	11	12	12	11	12		19		22	230	26		
Customers Removed - Complete	12		11	5	136	109	70			84	48		
Customers Removed - Defaulted	291		177	189	197	142	205		222	314	246		
Customers Removed - Cancelled	36		39	51	67	72	89		87	86	49		
Total Customer Payments	\$230.339	\$217.233	\$229,161	\$227.349	\$280.657	\$168.156	\$303.196		\$276.876	\$262.582	\$219.383	0.	
Total Amount to be Forgiven For All Participating Customers	\$2,189,542	\$2,131,977	\$2,137,203	\$2,301,728	\$2,781,204	\$2.867.104	\$2,906,198		\$2,876,706		\$2,423,575		
Average Amount to be forgiven for all participating customers	\$1,075	\$1,075	\$1,070	\$1,077	\$1,071	\$1,063	\$1,058	\$1,053	\$1,043	\$1,033	\$1,033	\$1,037	\$1,057
Total installment amount for all RI AMP customers	\$272,313	\$263,320	\$269,552	\$282,339	\$337,401	\$342,780	\$336,191	\$330,574	\$326,088	\$306,936	\$269,527	\$237,883	\$3,574,903
Average installment amount for all RI AMP customers	\$134	\$133	\$135	\$132	\$130	\$127	\$122	\$120	\$119	\$119	\$115		\$125
Average arrears balance not yet forgiven	\$1,294	\$1,279	\$1,228	\$1,267	\$1,390	\$1,397	\$1,402		\$1,342	\$1,310	\$1,270		\$1,316
Average Arrearage balance as a percentage of the total balance	77.65%	75.95%	74.01%	75.14%	82.40%	84.10%	83.97%	82.56%	81.87%	80.67%	78.23%	75.66%	79.35%
Total Amount of Arrears Outstanding	\$2,635,580	\$2,537,999		\$2,708,570	\$3,611,568	\$3,768,012	\$3,851,053	\$3,790,822	\$3,688,734		\$2,980,742		
Forgiveness Credits Applied during the reporting period	\$136,710	\$138,519	\$146,260	\$143,639	\$152,262	\$134,050	\$185,372			\$1,196,441			
Total Forgiveness Credits (count)	1297	1313	1430	1453	1,482	1,335	1,903	1,801	1,607	1,964	1,462		\$18,661
Average Monthly Forgiveness Credit	\$105	\$105	\$102	\$99	\$103	\$100	\$97	\$102	\$101	\$100	\$99		
Number of Participants Receiving LIHEAP	0.00	65	14	43	132	46	50	5	1	9.00	0		368
Percentage of Participants Receiving LIHEAP	0.00%	3.27%	0.70%	2.01%	5.08%	1.70%	1.82%	0.18%	0.03%	0.34%	0.00%	0.14%	1.27%
Total Fuel Assistance Payments	\$0		\$11,026	\$32.047	\$102,149	\$37,028	\$37,897	\$3,569	\$668	\$6,934	\$0		\$283,689
Total Facilitation Faymonia	<del>\$</del> \$	φου,Σο:	ψ11,020	ψοΣ,σ	ψ102,110	ψ0.,020	\$0.,00.	φο,σσσ	<b>\$</b>	φο,σσ.		ψ2,110	\$0
GAS ONLY	1												
	January	February	March	April	May	June	July	August	September	October		December	YTD 2019
Number of Customers Active	1,102		1,158	1,322	1,685	1,761	1,748	,	1,580	1,433	1,261		
Customers Newly Added to AMP Agreement	126	149	172	270	580	307	215		127	146	81		
New Enrollments that were "transferred plans"	3	3	6	7	7	4	7	9	6		4	v	
Customers Removed - Complete		7	5	1	85	82	57				16		
Customers Removed - Defaulted	151	131	102	96	124	93	151	159	213	230	166		1,793
Customers Removed - Cancelled	16	12	14	13	23	22	26	23	29	27	17		239
Total Customer Payments	\$83,114	\$79,335	\$95,243	\$106,699	\$113,855	\$118,481	\$133,745		\$97,309	\$100,893	\$72,799		\$1,188,881
Total Amount to be Forgiven For All Participating Customers	\$1,177,474	\$1,187,812	\$1,245,600	\$1,428,044	\$1,809,119	\$1,892,683	\$1,884,937	\$1,816,605	\$1,706,486	\$1,544,338	\$1,361,565		\$18,297,180
Average Amount to be forgiven for all participating customers	\$1,068	\$1,065	\$1,076	\$1,080	\$1,074	\$1,075	\$1,078	\$1,077	\$1,080	\$1,078	\$1,080		\$1,076
Total installment amount for all RI AMP customers	105,487	108,197	124,296	139,569	\$179,887	\$167,560	\$155,133	\$137,941	\$127,190	\$109,104	\$87,063	\$75,715	\$1,517,141
Average installment amount for all RI AMP customers	\$96	\$97	\$107	\$105	\$107	\$95,015	\$89	\$82	\$90	\$76	\$69		\$8,000
Average arrears balance not yet forgiven	1,169	1,137	1,135	1,138	\$1,254	\$1,311	\$1,343	\$1,319	\$1,313	\$1,285	\$1,263	\$1,220	\$1,241
Average Arrearage balance as a percentage of the total balance	75.50%	74.06%	73.90%	75.48%	84.18%	87.87%	87.91%	85.77%	84.22%	81.17%	78.10%	74.73%	80.24%
Total Amount of Arrears Outstanding	\$1,288,181	\$1,268,167	\$1,315,893	\$1,530,453	\$2,113,483	\$2,309,141	\$2,346,776		\$2,074,985		\$1,592,897		\$21,305,443
Forgiveness Credits Applied during the reporting period	\$74,805	\$76,277	\$76,574	\$82,251	\$81,339	\$72,489	\$114,112	\$101,394	\$91,796		\$80,599		\$1,068,869
Total Forgiveness Credits (count)	707	713	742	829	801	748	1,131	968	855	1,109	782	950	10,335
Average Monthly Forgiveness Credit	\$106	\$107	\$103	\$99	\$102	\$97	\$101	\$105	\$107	\$107	\$103		\$103
	\$100									. 20			1222
Number of Participants Receiving LIHEAP	0	112	17	186	84	564	195	3		38	J	16	
Percentage of Participants Receiving LIHEAP	0.00%	10.04%	1.46%	14.06%	4.98%	32.02%	11.13%	0.17%	0.12%	2.65%	0.39%	1.39%	6.53%
	0							0.17% \$2,410	0.12% \$1,630		0.39% \$3,709	1.39%	6.53% \$965,307

GAS AND ELECTRIC COMBINED	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	3,089	2,866	2,811	2,772	2,576	2,431	2.477	2,130	1,890	1,613	1,513	1,425	2,299
Customers Newly Added to AMP Agreement	244	237	215	135	196	457	295	150	155	138	143	144	2,509
New Enrollments that were "transferred plans"	26	7	16	10		16	11		5	5	10	4	125
Customers Removed - Complete	57	75	111	125		207	140		82	96		40	1,351
Customers Removed - Defaulted	369	305	164	30	72	411	70	380	246	272	202	149	2,670
Customers Removed - Cancelled	52	46	42	27	25	39	79	44	84	69	39	39	585
Total Customer Payments	\$ 261,536.60	\$ 239,871.00	\$ 241,718.37	\$ 227,193.48	\$ 229,587.69	\$ 219,808.80	\$ 222,891.48	\$ 205,985.99	\$ 195,036.63	\$ 163,483.87	\$ 149,234.16	\$ 150,254.67	\$2,506,602.74
Total Amount to be Forgiven For All Participating Customers	\$ 3,244,912.08	\$ 3,035,013.36	\$ 2,965,498.08	\$ 2,911,957.56	\$ 2,685,543.48	\$ 2,552,818.92	\$ 2,580,344.40	\$ 2,242,787.40	\$ 2,012,978.88	\$ 1,728,987.24	\$ 1,636,875.00	\$ 1,546,626.24	\$29,144,342.64
Average Amount to be forgiven for all participating customers	\$ 1,050.47	\$ 1,058.97	\$ 1,054.96	\$ 1,050.48	\$ 1,042.52	\$ 1,050.11	\$ 1,041.72	\$ 1,052.95	\$ 1,065.06	\$ 1,071.90	\$ 1,081.87	\$ 1,085.35	\$1,058.86
Total installment amount for all RI AMP customers	\$ 291,721.24	\$ 275,633.26	\$ 286,846.42	\$ 291,061.56	\$ 283,274.84	\$ 264,621.68	\$ 267,544.39	\$ 231,781.77	\$ 208,099.97	\$ 183,684.82	\$ 174,737.84	\$ 162,095.55	\$2,921,103.34
Average installment amount for all RI AMP customers	\$ 94.43	\$ 96.17	\$ 102.04	\$ 105.00	\$ 109.96	\$ 108.85	\$ 108.01	\$ 108.81	\$ 110.10	\$ 113.87	\$ 115.49	\$ 113.75	\$107.21
Average arrears balance not yet forgiven	\$ 1,193.51	\$ 1,217.64	\$ 1,202.40	\$ 1,180.46	\$ 1,208.16	\$ 1,349.63	\$ 1,345.99	\$ 1,387.55	\$ 1,435.80	\$ 1,445.51	\$ 1,464.99	\$ 1,457.09	\$ 1,324.06
Average arrearage balance as a percentage of the total balance	73.13%	72.14%	71.39%	70.88%	73.72%	79.58%	80.78%	81.13%	81.59%	81.37%	80.60%	79.69%	77.17%
Total Amount of Arrears Outstanding	\$ 3,686,780.76	\$ 3,489,756.39	\$ 3,379,972.96	\$ 3,272,236.35	\$ 3,112,230.51	\$ 3,280,951.92	\$ 3,334,022.73	\$ 2,955,483.61	\$ 2,713,663.94	\$ 2,331,609.72	\$ 2,216,538.87	\$ 2,076,358.30	\$35,849,606.06
Forgiveness Credits Applied during the reporting period	\$ 230,961.67	\$ 209,126.60	\$ 216,512.36		\$ 155,736.07	\$ 151,673.10	\$ 148,129.19	\$ 158,802.29	\$ 121,742.34	\$ 132,804.63	\$ 115,802.66	<b>4</b> 00).000	\$ 1,902,553.82
Total Forgiveness Credits (count)	2,236	2,072	2,225	1,782	1,601	1,587	1,548	1,607	1,212	1,306	1,139	899	19,214
Average Monthly Forgiveness Credit	\$ 103.29	\$ 100.92	\$ 97.30	\$ 95.66	\$ 97.27	\$ 95.57	\$ 95.69	\$ 98.81	\$ 100.44	\$ 101.68	\$ 101.67	\$ 100.99	\$ 99.11
Number of Participants Receiving LIHEAP	72	395	42	39	74	9	29	13	50	0	0	0	723
Percentage of Participants Receiving LIHEAP	2.33%	13.78%	1.49%	1.40%	2.87%	0.37%	1.17%	0.61%	2.64%	0.00%	0.00%	0.00%	2.22%
Total Fuel Assistance Payments	\$ 62,083.00	\$ 327,906.02	\$ 34,026.00	\$ 32,769.00	\$ 61,364.00	\$ 7,290.00	\$ 23,674.00	\$ 11,133.85	\$ 41,078.00	\$ -	\$ -	\$ -	\$601,323.87
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ELECTRIC ONLY													
	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	2,011	1,867	1,852	1,844	1,734	1,674	1,729	1,513	1,332	1,149		1,037	1,569
Customers Newly Added to AMP Agreement	163	164	149	95		319	213	101	111	103		107	1,755
New Enrollments that were "transferred plans"	16	5	12	9		12	8	6	3	2	_	2	88
Customers Removed - Complete	35	41	65	76		122	83		66	68		28	855
Customers Removed - Defaulted	246	215	103	20		261	45		180	193	134	106	1,786
Customers Removed - Cancelled	39	34	30	21		32	59	35	00	51	\$ 124 408 67	28	437
Total Customer Payments	\$ 200,069.93	\$ 179,984.69	\$ 182,036.23 \$ 1.900.239.12		\$ 176,445.85		\$ 175,765.96			\$ 132,737.47	\$ 124,408.67 \$ 1,163,444.16	\$ 126,114.86	\$1,962,172.89 \$19,405,621.92
Total Amount to be Forgiven For All Participating Customers	\$ 2,065,996.80 \$ 1.027.34	\$ 1,929,624.60 \$ 1.033.54		\$ 1,885,776.00 \$ 1,022.65						\$ 1,202,054.16 \$ 1,046.17	\$ 1,163,444.16	\$ 1,115,811.72 \$ 1,075.99	\$19,405,621.92
Average Amount to be forgiven for all participating customers  Total installment amount for all RI AMP customers		, , , , , ,	\$ 1,026.04		+ .,	\$ 1,021.36	\$ 1,011.28 \$ 205.953.24	4 .,					
Average installment amount for all RI AMP customers		\$ 208,932.77 \$ 111.90	\$ 217,114.72	¥ ===;=:::::=	\$ 217,050.36			\$ 181,630.15 \$ 120.04	Ţ :00;:=::00	·,	\$ 142,840.72	\$ 134,598.40 \$ 129.79	\$2,264,275.04
Average arrears balance not yet forgiven	\$ 108.34 \$ 1,186.26	\$ 1,212.11	\$ 117.23 \$ 1,195.67	\$ 120.52 \$ 1,165.92	\$ 125.17 \$ 1,182.69	\$ 120.70 \$ 1,334.19	\$ 119.11 \$ 1,333.68	\$ 120.04 \$ 1,362.64	\$ 124.18 \$ 1,426.88	\$ 129.29 \$ 1,421.77	\$ 130.92 \$ 1,475.68	\$ 1,478.74	\$121.43 \$1,314.69
Average Arrearage balance as a percentage of the total balance	73.50%	72.54%	71.92%	71.15%	73.52%	79.56%	80.76%	\$ 1,362.64	\$ 1,420.00 81.77%	81.51%	\$ 1,475.66 81.15%	\$ 1,476.74	77.39%
Total Amount of Arrears Outstanding			\$ 2,214,381.43				\$ 2,305,945.92		\$ 1,900,609.93	\$ 1,633,614.75	\$ 1,609,968.21	\$ 1,533,461.85	\$24,342,456.65
Forgiveness Credits Applied during the reporting period		\$ 135,480.91			\$ 101,973.57	\$ 99,734.66	\$ 98.644.12	\$ 109,610.20		\$ 92,177.42		\$ 64,094.10	\$1,262,869.19
Total Forgiveness Credits (count)	1.426	1,352	1,444	1,200	1,077	1.087	1,072	1.152	876	935	812	644.99.52	12,433
Average Monthly Forgiveness Credit	\$ 102.60	\$ 100.20	\$ 94.96	\$ 93.18	\$ 94.68	\$ 91.75	\$ 92.01	\$ 95.14	\$ 97.62	\$ 98.58	\$ 98.98	\$ -	\$88.31
Number of Participants Receiving LIHEAP	39	89	9	5	12	4	13	5	12	00.00	0.00	0	188
Percentage of Participants Receiving LIHEAP	1.93%	4.76%	0.05%	0.27%	0.69%	0.23%	0.75%	0.33%	0.90%	0.00%	0.00%	0.00%	0.83%
Total Fuel Assistance Payments	\$ 36,213.00	\$ 74,091.02	\$ 7,121.00	\$ 4,584.00	\$ 10,793.00	\$ 3,575.00	\$ 11,284.00	\$ 4,935.85		\$ -	\$ -		\$164,054.87
,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	<b>4</b> 00,=10.00	*,	* 1,121100	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	,	, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	*,==	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	4,	*	1		<b>\$101,001.01</b>
GAS ONLY													
	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	1,078	999	959	928		757	748		558	464	422	388	730
Customers Newly Added to AMP Agreement	81	73	66	40		138	82	49	44	35	35	37	754
New Enrollments that were "transferred plans"	10	2	4	1		4	3	1	2	3	2	2	37
Customers Removed - Complete	22	34	46	49		85	57		16	28		12	496
Customers Removed - Defaulted	123	90	61	10	22	150	25	147	66	79	68	43	884
Customers Removed - Cancelled	13	12	12	6	4	7	20	9	26	18	10	11	148
Total Customer Payments	\$ 61,466.67			\$ 52,282.02			\$ 47,125.52					\$ 24,139.81	\$544,429.85
Total Amount to be Forgiven For All Participating Customers		\$ 1,105,388.76	\$ 1,065,258.96	\$ 1,026,181.56	\$ 928,417.56	\$ 843,062.16	\$ 831,840.72	\$ 696,585.24	\$ 631,892.04	\$ 526,933.08	\$ 473,430.84	\$ 430,814.52	\$9,738,720.72
Average Amount to be forgiven for all participating customers	\$ 1,093.61	\$ 1,106.49	\$ 1,110.80	\$ 1,105.79	\$ 1,102.63	\$ 1,113.68	\$ 1,112.08	\$ 1,128.98	\$ 1,132.42	\$ 1,135.63	\$ 1,121.87	\$ 1,110.34	\$1,114.53
Total installment amount for all RI AMP customers	·	\$ 66,700.49	\$ 69,731.70	\$ 68,813.24	\$ 66,224.48	\$ 62,569.73		\$ 50,151.62	\$ 42,678.91	\$ 35,129.81	\$ 31,897.12	\$ 27,497.15	\$656,828.30
Average installment amount for all RI AMP customers	\$ 68.49	\$ 66.76	\$ 72.71	\$ 74.15	\$ 78.65	\$ 82.65	\$ 82.34	\$ 81.28	\$ 76.48	\$ 75.71	\$ 75.58	\$ 70.86	\$75.47
Average arrears balance not yet forgiven	\$ 1,207.04	\$ 1,227.96	\$ 1,215.42	\$ 1,209.34	\$ 1,260.61	\$ 1,383.77	\$ 1,374.43	\$ 1,448.63	\$ 1,457.08	\$ 1,504.29	\$ 1,437.37	\$ 1,399.21	\$ 1,343.76
Average Arrearage balance as a percentage of the total balance	72.48%	71.41%	70.40%	70.37%	74.10%	79.63%	80.83%	81.74%	81.18%	81.03%	79.17%	77.68%	76.67%
Total Amount of Arrears Outstanding	\$ 1,301,199.88	\$ 1,226,737.33	\$ 1,165,591.53		\$ 1,061,434.80	\$ 1,047,516.93		\$ 893,805.73		\$ 697,994.97	\$ 606,570.66	\$ 542,896.45	\$11,507,149.41
Forgiveness Credits Applied during the reporting period	Ψ 01,001.00	\$ 73,645.69	\$ 79,384.53	Ψ 00,017.02		\$ 51,938.44			\$ 36,223.12	\$ 40,627.21		\$ 26,697.59	\$ 639,684.63
Total Forgiveness Credits (count)	\$ 104.50	720 \$ 102.28	781 \$ 101.64	\$ 100.76	524 \$ 102.60	500 \$ 103.87	\$ 103.96	455 \$ 108.11	\$ 107.80	371 \$ 109.50	327 \$ 108.34	255 \$ 104.69	6,137 \$ 104.84
Average Monthly Forgiveness Credit  Number of Participants Receiving LIHEAP	\$ 104.50 33	\$ 102.28 306	\$ 101.64	\$ 100.76	\$ 102.60 62	φ 103.87 -	\$ 103.96 16	φ 108.11 ^	\$ 107.80	a 109.50	φ 108.34	a 104.69	\$ 104.84 535
Percentage of Participants Receiving LIHEAP	3.06%	306	33	3.66%	7.36%	0.66%	2.13%	1.29%	6.81%	0.00%	0.00%	0.00%	4.92%
Total Fuel Assistance Payments	\$ 25,870.00	\$ 253,815.00	\$ 26,905.00	\$ 28,185.00	\$ 50,571.00	\$ 3,715.00	\$ 12,390.00	\$ 6,198.00	\$ 29,620.00	0.00%	¢ 0.00%	0.00%	\$ 437,269.00
Total Fuol Assistance Fayments	Ψ 20,010.00	Ψ 200,010.00	ψ 20,800.00	ψ 20,100.00	ψ 50,571.00	ψ 5,715.00	Ψ 12,380.00	ψ 0,130.00	ψ 23,020.00	· -	Ψ -	· -	Ψ 401,203.00
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GAS AND ELECTRIC COMBINED	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,408	1,349	1.397	1,402		2.127		2.437	2.507	2,401	2.252	2.072	1.940
Customers Newly Added to AMP Agreement	1,406	1,349	227	171	346	714		2,437	2,307	130	, -	2,072	.,
		133										11	
New Enrollments that were "transferred plans"	12	2	6	2	V	10		9	16				
Customers Removed - Complete	32	55	/	31		67			39	45		56	
Customers Removed - Defaulted	141	136	130	97		119		88	81			144	
Customers Removed - Cancelled	47	59	91	46	64	185	69	64	71	56	74	43	869
Total Customer Payments	\$ 130,974.56	\$ 134,886.40	\$ 159,644.88	\$ 149,813.98	\$ 143,251.69	\$ 228,129.04	\$ 342,424.28	\$ 469,024.25	\$ 400,772.69	\$ 242,466.72	\$ 279,210.58	\$ 195,083.74	\$2,875,682.81
Total Amount to be Forgiven For All Participating Customers	\$ 1,549,565.88	\$ 1,513,656.12	\$ 1,590,911.40	\$ 1,614,967.44	\$ 1,909,829.16	\$ 2,534,855.64	\$ 2,770,354.92	\$ 2,977,308.60	\$ 3,066,796.56	\$ 2,951,789.88	\$ 2,781,421.32	\$ 2,557,140.48	\$27,818,597.40
Average Amount to be forgiven for all participating customers	\$ 1,100,54			\$ 1,151.90								\$ 1,234.14	\$1,185.59
Total installment amount for all RI AMP customers			\$ 171,376.87				\$ 273,888.33					\$ 171,138,16	\$2,549,364.17
Average installment amount for all RI AMP customers	\$ 114.33			\$ 128.88			\$ 119.23		\$ 101.16			. ,	\$111.44
Average arrears balance not yet forgiven	\$ 1,491.11	\$ 1,530.96	\$ 1,585.29	\$ 1,601.97	\$ 1,679.74	\$ 1,807.74	\$ 1,886.47	\$ 1.932.11	\$ 1,924.67	\$ 1,891.87	\$ 1.830.94	\$ 1,763.17	\$ 1,743.84
Average arrearage balance as a percentage of the total balance	79.96%	79.81%	81.39%	81.07%	83.74%	88.22%	89.08%	87.90%	86.06%	83.33%	80.22%	77.04%	83.15%
Total Amount of Arrears Outstanding	\$ 2,099,488.97	. ,,	\$ 2,214,656.79	\$ 2,245,963.72				\$ 4,708,560.78		\$ 4,542,393.62	\$ 4,123,286.99	\$ 3,653,300.22	\$41,392,662.89
Forgiveness Credits Applied during the reporting period	\$ 85,870.30	\$ 102,182.00	\$ 115,671.78	\$ 100,029.29	\$ 91,153.25	\$ 120,478.28	\$ 137,860.98	\$ 218,948.94	\$ 201,815.58	\$ 214,992.41	\$ 219,097.89	\$ 176,713.17	
Total Forgiveness Credits (count)	806	975	1,125	977	873	1,143	1,261	1,898	1,775	2,005	2,010	1,610	16,458
Average Monthly Forgiveness Credit	\$ 106.53	\$ 104.80	\$ 102.81	\$ 102.38	\$ 104.41	\$ 105.40	\$ 109.32	\$ 115.35	\$ 113.69	\$ 107.22	\$ 109.00	\$ 109.75	\$ 107.56
Number of Participants Receiving LIHEAP	49	20	44	55	55	11	44	126	32	0	2	0	438
Percentage of Participants Receiving LIHEAP	3.48%	1.48%	3.14%	3.92%	3.37%	0.51%	1.91%	5.17%	1.27%	0.00%	0.08%	0.00%	2.03%
Total Fuel Assistance Payments	\$ 39,262.00	\$ 14,461.00		\$ 39,941.00		\$ 8,614.00		\$ 92,059.00	\$ 27,335.00	\$ -	\$ 1,942.00	\$ -	\$336,956.00
	. 23,202.30	,	. 23,0.0.00	,	,002.00	. 5,0100	. 23,020.00	. 52,000.00	,,000.00		, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		<b>+==0,000.00</b>
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ELECTRIC ONLY	1		l				·	I.			l .		ı
LLLOTRIC ONLT	lance	Cabrers	Marri	A w =!!	M	luce e	1,000	August	Containt	Ontober	Maurotes	Desember	VTD cood
VI 1 (0 i 1 i 1 i 1 i 1 i 1 i 1 i 1 i 1 i 1 i	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,043	1,004	1,047	1,043	1,189	1,493	1,567	1,652	1,702	1,655		1,475	1,371
Customers Newly Added to AMP Agreement	142	104	172	119	232	446			136	78		47	
New Enrollments that were "transferred plans"	9	2	5	1	2	6		6	13	4	11	8	
Customers Removed - Complete	19	40	53	23	34	44	56	35	30	35	35	51	455
Customers Removed - Defaulted	98	98	96	70	62	79	78	51	57	62	62	77	890
Customers Removed - Cancelled	36	39	61	35		107	43		59	44		34	
Total Customer Payments	\$ 107,257.55	\$ 112,465.28	\$ 131,439.15	\$ 120,460.10		\$ 188,470.39	\$ 294,065.22		\$ 339,564.88	\$ 184,427.72		\$ 144,015.29	\$2 341 793 98
Total Amount to be Forgiven For All Participating Customers		\$ 1.126.663.44		\$ 1,208,828,88	\$ 1,401,614.28	\$ 1,796,581.56	\$ 1.912.111.68		Ψ 000,001.00	\$ 2.053.258.08	\$ 1.974.253.20	\$ 1.838.530.32	\$19,796,163,60
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Average Amount to be forgiven for all participating customers	\$ 1,096.19	\$ 1,122.17	\$ 1,139.91	\$ 1,158.99	\$ 1,178.81	\$ 1,203.33	\$ 1,220.23	\$ 1,235.78	\$ 1,237.35	\$ 1,240.63	\$ 1,246.37	\$ 1,246.46	\$1,193.85
Total installment amount for all RI AMP customers		\$ 131,072.15	\$ 139,031.90	\$ 143,528.19	\$ 163,716.27	\$ 202,516.80	\$ 204,052.67	\$ 205,712.14	\$ 188,620.56	\$ 170,729.02	\$ 153,494.48	\$ 135,566.75	\$1,972,593.07
Average installment amoutn for all RI AMP customers	\$ 129.00	\$ 130.54	\$ 132.79	\$ 137.61	\$ 137.69	\$ 135.64	\$ 130.21	\$ 124.52	\$ 110.82	\$ 103.15	\$ 96.90	\$ 91.90	\$121.73
Average arrears balance not yet forgiven	\$ 1,515.03	\$ 1,567.81	\$ 1,637.93	\$ 1,643.43	\$ 1,702.69	\$ 1,881.25	\$ 1,991.31	\$ 2,037.14	\$ 2,017.57	\$ 1,964.82	\$ 1,893.17	\$ 1,838.52	\$1,807.56
Average Arrearage balance as a percentage of the total balance	80.59%	80.52%	82.26%	81.38%	83.27%	87.51%	88.35%	87.10%	85.13%	82.51%	79.57%	76.76%	82.91%
Total Amount of Arrears Outstanding	\$ 1,580,178.20	\$ 1,574,089.83	\$ 1,714,916.96	\$ 1,718,274.89	\$ 2,024,508.20	\$ 2,808,714.33	\$ 3,120,387.95	\$ 3,365,370.25	\$ 3,433,912.85	\$ 3,251,784.83	\$ 2,998,794.60	\$ 2,711,821.79	\$30,302,754.68
Forgiveness Credits Applied during the reporting period	\$ 52,759.16	\$ 75,758,84	\$ 85,642.79	\$ 75,745,20	\$ 69,636.21		\$ 104,773,06	\$ 162,865.79	\$ 151,102,60	\$ 156,498,14		\$ 128,506.13	\$1,311,228.39
Total Forgiveness Credits (count)	595	728	844	741		853			1,330	1,499		1,201	12,256
Average Monthly Forgiveness Credit	\$ 105.47	\$ 104.06	\$ 101.47	\$ 102.22		\$ 106.33	\$ 111.46		\$ 113.61	\$ 104.40		\$ 106.99	\$107.12
Number of Participants Receiving LIHEAP	18	ψ 104.00 6	20	ψ 102.22 15	16	ψ 100.00	10	36	Ψ 110.01	ψ 104.40	ψ 100.00	Ψ 100.55	131
	1.72%	0.59%	1.91%	1.43%	1.34%	0.06%	0.63%	2.17%	0.47%	0.00%	0.06%	0.00%	0.87%
Percentage of Participants Receiving LIHEAP										0.00%			
Total Fuel Assistance Payments	\$ 15,769.00	\$ 4,686.00	\$ 17,719.00	\$ 10,682.00	\$ 14,900.00	\$ 936.00	\$ 7,763.00	\$ 26,396.00	\$ 8,241.00	\$ -	\$ 1,059.00	\$ -	\$108,151.00
GAS ONLY													
	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	365	345	350	359	440	634	730	785	805	746	668	597	569
Customers Newly Added to AMP Agreement	40	29	55	52	114	268	152	108	84	52		21	1,004
New Enrollments that were "transferred plans"	3	0	1	1	1	4	1	3	3	4			28
Customers Removed - Complete	13	15	17	R	14	23	18	a	a	10		5	
Customers Removed - Defaulted	43	38	34	27		40			44	84			
	43	20	30	11		10	20		44	Ů.		07	263
Customers Removed - Cancelled	11	ı	00		21	78			12	12		9	
Total Customer Payments	\$ 23,717.01	\$ 22,421.12	\$ 28,205.73	\$ 29,353.88	\$ 28,481.48	\$ 39,658.65			\$ 61,207.81	\$ 58,039.00		\$ 51,068.45	\$533,709.37
Total Amount to be Forgiven For All Participating Customers	4	\$ 386,992.68	\$ 396,756.96	\$ 406,138.56	\$ 508,214.88	\$ 738,274.08	\$ 858,243.24	\$ 935,792.88	\$ 960,095.64	\$ 898,531.80		\$ 718,610.16	\$8,021,049.72
Average Amount to be forgiven for all participating customers	\$ 1,112.96	\$ 1,121.71	\$ 1,133.59	\$ 1,131.30	\$ 1,155.03	\$ 1,164.47	\$ 1,175.67	\$ 1,192.09	\$ 1,192.66	\$ 1,204.46	\$ 1,208.33	\$ 1,203.70	\$1,166.33
Total installment amount for all RI AMP customers	\$ 26,438.06	\$ 28,160.26	\$ 32,344.97	\$ 37,172.39	\$ 46,447.16	\$ 65,189.86	\$ 69,835.66	\$ 69,572.43	\$ 65,001.09	\$ 55,452.46	\$ 45,585.35	\$ 35,571.41	\$576,771.10
Average installment amount for all RI AMP customers	\$ 72.43	\$ 81.62	\$ 92.41	\$ 103.54	\$ 105.56	\$ 102.82	\$ 95.66	\$ 88.62	\$ 80.74	\$ 74.33	\$ 68.24	\$ 59.58	\$85.46
Average arrears balance not yet forgiven	\$ 1,422.76	\$ 1,423.69	\$ 1,427.82	\$ 1,469.88	\$ 1,617.70	\$ 1,634.61	\$ 1,661.43	\$ 1,711.07	\$ 1,728.24	\$ 1,730.03	\$ 1,683.37	\$ 1,577.01	\$ 1,590.63
Average Arrearage balance as a percentage of the total balance	78.08%	77.61%	78.54%	80.07%	85.13%	90.19%	91.01%	89.98%	88.44%	85.49%	81.98%	77.87%	83.70%
Total Amount of Arrears Outstanding	\$ 519.310.77	\$ 491,175,23	499,739,83	\$ 527,688.83	\$ 711,790.48	\$ 1.036.348.99	\$ 1.212.847.71		\$ 1.391.236.23	\$1,290,608.79	\$ 1.124.492.39	\$ 941.478.43	\$10,590,168.38
Forgiveness Credits Applied during the reporting period		\$ 26,423.16		\$ 24,284.09	\$ 21,517.04	\$ 29,776.85		\$ 56,083.15					
Total Forgiveness Credits (count)	211	247	281	236	214	290		516	445	506		409	
Average Monthly Forgiveness Credit	\$ 109.53	\$ 106.97	\$ 106.86	\$ 102.89	\$ 100.54	\$ 102.67	\$ 103.07	\$ 108.68	\$ 113.96	\$ 115.60	\$ 117.60	\$ 117.86	\$ 108.85
Number of Participants Receiving LIHEAP	31	14	24	40	39	10	34	90	24	0	1	0	307
Percentage of Participants Receiving LIHEAP	8.49%	4.05%	6.85%	11.14%	8.86%	1.57%	4.65%	11.46%	2.98%	0.00%	0.14%	0.00%	5.02%
Total Fuel Assistance Payments	\$ 23,493.00	\$ 9,775.00	\$ 18,296.00	\$ 29,259.00	\$ 29,402.00	\$ 7,678.00	\$ 25,262.00	\$ 65,663.00	\$ 19,094.00	\$ -	\$ 883.00	\$ -	\$ 228,805.00
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GAS AND ELECTRIC COMBINED	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	1,915	1.814	1.667	Aprii 1.775	2.072				September	October	November	December	1.937
Customers Newly Added to AMP Agreement	73	1,614	1,007	276	553	449	343						1,919
New Enrollments that were "transferred plans"	73	5	7	270	333	11							51
Customers Removed - Complete	65	63	113	85	108	299							903
Customers Removed - Complete  Customers Removed - Defaulted	188	120	112	102	80	107							782
		42											
Customers Removed - Cancelled	39	_	60	74	112	48							436
Total Customer Payments						\$ 244,976.14							\$1,410,165.6
Total Amount to be Forgiven For All Participating Customers													\$16,752,337.4
Average Amount to be forgiven for all participating customers		\$ 1,235.35		\$ 1,244.56	\$ 1,236.54								\$1,236.28
Total installment amount for all RI AMP customers				\$ 170,412.13		\$ 232,003.92							\$1,308,067.8
Average installment amount for all RI AMP customers	\$ 79.96	\$ 80.27	\$ 88.98	\$ 96.00	\$ 103.45	\$ 109.38	\$ 111.40						\$95.63
Average arrears balance not yet forgiven	\$ 1,693.75	\$ 1,629.58	\$ 1,641.57	\$ 1,716.12	\$ 1,807.35	\$ 1,914.45	\$ 1,982.50						\$ 1,769.33
Average arrearage balance as a percentage of the total balance	74.12%	72.15%	71.02%	74.03%	79.12%	85.16%	88.09%						77.67%
Total Amount of Arrears Outstanding	\$ 3,243,546.81	\$ 2,956,071.87	\$ 2,736,506.83	\$ 3,046,116.15	\$ 3,744,832.55	\$ 4,060,556.47	\$ 4,345,642.26						\$24,133,272.9
Forgiveness Credits Applied during the reporting period				\$ 137,557.46	\$ 136,102.28		\$ 147,647.50						\$ 1,123,579.32
Total Forgiveness Credits (count)	1,786	1,382	1,617	1,248	1,242	1,595	1,319						10,18
Average Monthly Forgiveness Credit	\$ 110.51	\$ 109.57	\$ 110.18	\$ 110,22	\$ 109.58	\$ 109.91	\$ 111.93						\$ 110,27
Number of Participants Receiving LIHEAP	Ψ 110.51 78	40	31	62	Ψ 103.30 75	43							41
Percentage of Participants Receiving LIHEAP	4.07%	2.20%	1.85%	3.49%	3.61%	2.02%	3.96%		-			-	3.03%
Total Fuel Assistance Payments		\$ 29,373.00							-			-	\$291,013.0
Total Fuel Assistance Fayments	\$ 52,700.00	φ 29,373.00	φ 19,732.00	\$ 43,412.00	φ 33,001.00	\$ 30,119.00	\$ 59,990.00						\$291,013.00
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ELECTRIC ONLY	┥ .												
	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	1,383	1,292	1,182	1,220	1,372								1,31
Customers Newly Added to AMP Agreement	49	57	86	158	334	288	235						1,20
New Enrollments that were "transferred plans"	8	4	4	5	1	8	5						35
Customers Removed - Complete	54	56	86	72	86	234	126						714
Customers Removed - Defaulted	99	79	77	65	48	64	42						474
Customers Removed - Cancelled	28	28	44	52	73	31	44						30
Total Customer Payments		\$ 125,613.66	\$ 153,249.89	\$ 108,108.28	\$ 155,059.92		\$ 165,988.96						\$1,031,681.3
Total Amount to be Forgiven For All Participating Customers			\$ 1,482,229.08			\$ 1,731,198.12							\$11,633,781.60
Average Amount to be forgiven for all participating customers	\$ 1,249.04		\$ 1,254.00	\$ 1,263.37	\$ 1,272.13				-			-	\$1,260.46
Total installment amount for all RI AMP customers													\$962,544.89
		\$ 113,958.74	\$ 111,495.36	\$ 125,700.46	\$ 152,378.76	\$ 162,996.58							
Average installment amoutn for all RI AMP customers	\$ 89.09	\$ 88.20	\$ 94.32	\$ 103.03	\$ 111.06	\$ 119.41							\$103.90
Average arrears balance not yet forgiven	\$ 1,782.86	\$ 1,707.55	\$ 1,723.67	\$ 1,807.47	\$ 1,937.35	\$ 2,106.17	\$ 2,170.21						\$1,890.7
Average Arrearage balance as a percentage of the total balance	74.31%	72.10%	71.04%	73.68%	78.47%	85.19%	88.38%						77.60%
Total Amount of Arrears Outstanding		\$ 2,206,163.92	\$ 2,037,383.59		\$ 2,658,049.15								\$17,516,043.10
Forgiveness Credits Applied during the reporting period	\$ 141,010.11	\$ 111,587.01	\$ 128,252.07	\$ 100,375.93	\$ 98,342.45	\$ 122,798.56							\$803,925.1
Total Forgiveness Credits (count)	1,307	1,026	1,179	914	897	1,109							7,31
Average Monthly Forgiveness Credit	\$ 107.88	\$ 108.75	\$ 108.78	\$ 109.82	\$ 109.63	\$ 110.72	\$ 115.53						\$110.10
Number of Participants Receiving LIHEAP	36	9	7	7	40	10	19						128
Percentage of Participants Receiving LIHEAP	2.60%	0.69%	0.59%	0.57%	2.91%	0.73%	1.34%						1.35%
Total Fuel Assistance Payments		\$ 7,235.00	\$ 3,826.00	\$ 4,187.00	\$ 31,375.00								\$93,582.00
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GAS ONLY	+			<u> </u>	l .						1		
GAS ONE I	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2022
Number of Customers Active	532	February 522	Warch 485	555	700	756			September	October	November	December	61:
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Customers Newly Added to AMP Agreement	24	44	38	118	219	161	108		-	-	1	-	71
New Enrollments that were "transferred plans"	1	1	3	4	3	3	1			ļ			11
Customers Removed - Complete	11	7	27	13	22	65							18
Customers Removed - Defaulted	89	41	35	37	32	43					ļ		30
Customers Removed - Cancelled	11	14	16	22	39	17							13
Total Customer Payments	\$ 44,191.37			¥ 0.,000=	\$ 66,336.78	\$ 80,461.76	\$ 62,976.67						\$378,484.2
Total Amount to be Forgiven For All Participating Customers	\$ 643,618.20	\$ 631,539.72	\$ 590,746.92	\$ 667,777.08	\$ 816,753.24	\$ 868,833.84	\$ 897,438.12						\$5,116,707.12
Average Amount to be forgiven for all participating customers	\$ 1,209.80	\$ 1,209.84	\$ 1,218.03	\$ 1,203.20	\$ 1,166.79	\$ 1,149.25	\$ 1,153.51						\$1,187.2
Total installment amount for all RI AMP customers	\$ 29,911.04	\$ 31,652.22	\$ 36,839.39	\$ 44,711.67	\$ 61,983.40	\$ 69,007.34	\$ 71,417.87						\$345,522.93
Average installment amount for all RI AMP customers	\$ 56.22	\$ 60.63		\$ 80.56	\$ 88.54				1			1	\$77.8
Average arrears balance not yet forgiven		\$ 1,436.60	\$ 1,441.49	\$ 1,515.30	\$ 1,552.54			†	t	1	1	t	\$ 1,516.81
Average Arrearage balance as a percentage of the total balance	73.53%	72.30%	70.95%	74.97%	80.74%	85.09%	87.41%						77.869
Total Amount of Arrears Outstanding		\$ 749.907.95	\$ 699.123.24	\$ 840.995.18	\$ 1.086.783.40			1	+	1	}	+	\$6.617.229.7
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Forgiveness Credits Applied during the reporting period	¥ 00,0000	\$ 39,840.35		\$ 37,181.53	\$ 37,759.83	\$ 52,509.37		ļ	-	-	ļ	-	\$ 319,654.14
Total Forgiveness Credits (count)	479	356	438	334	345	486		ļ	-	-	ļ	-	2,87
Average Monthly Forgiveness Credit	\$ 117.66	\$ 111.91	\$ 113.95	\$ 111.32	\$ 109.44	\$ 108.04	\$ 104.74				ļ		\$ 111.01
Number of Participants Receiving LIHEAP	42	31	24	55	35	33	68						28
Percentage of Participants Receiving LIHEAP	7.89%	5.93%	4.94%	9.90%	5.00%	4.36%	8.74%						6.68%
Total Fuel Assistance Payments	\$ 26,730.00	\$ 22,138.00	\$ 15,926.00	\$ 39,225.00	\$ 24,286.00	\$ 22,737.00	\$ 46,389.00						\$ 197,431.00
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