

STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS  
**PUBLIC UTILITIES COMMISSION**

VERIZON RHODE ISLAND'S :  
CARRIER-TO-CARRIER GUIDELINES, : DOCKET NO. 3195  
PERFORMANCE STANDARDS :  
AND REPORTS :

ORDER

On December 3, 2001, the Rhode Island Public Utilities Commission (“Commission”) approved certain carrier-to-carrier (“C2C”) service quality guidelines, entitled “*State of Rhode Island Carrier-to-Carrier Guidelines, Performance Standards and Reports*” (“C2C Guidelines”), to be used in Verizon Rhode Island’s (“VZ-RI”) monthly C2C reports to measure the quality of VZ-RI’s wholesale performance with respect to Competitive Local Exchange Carriers (“CLECs”) doing business in Rhode Island.<sup>1</sup> Among other things, the Commission’s Order required VZ-RI to

*...file with this Commission within 30 days of its compliance filing with any other state Commission located in the Verizon service territory, as well as in the former Bell Atlantic territory (prior to its merger with GTE), any new metrics for the Commission’s consideration.<sup>2</sup>*

On December 16, 2004, the New York Public Service Commission (“NYPSC”) ordered modifications to the New York C2C Guidelines, which included modifications to existing hot cut metrics so as to encompass large job and batch hot cut processes. On February 8, 2005, VZ-RI filed

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<sup>1</sup> See Order No. 16809 (issued December 3, 2001), approving the C2C Guidelines filed by VZ-RI on February 16, 2001, as modified (“C2C Order”).

<sup>2</sup> Id., at Ordering Para. 1.B.

proposed revisions to its Rhode Island C2C Guidelines incorporating the modifications ordered by the NYPSC. On April 1, 2005, the Division of Public Utilities and Carriers (“Division”) reviewed VZ-RI’s filing and recommended approval of the proposed modifications to the Rhode Island C2C Guidelines. At an open meeting on April 7, 2005, the Commission approved the modifications to VZ-RI’s C2C Guidelines for Rhode Island based on the NYPSC’s order of December 16, 2004.<sup>3</sup>

The Commission finds that incorporating the various modifications ordered by the NYPSC into the Rhode Island C2C Guidelines will improve the metrics and standards for measuring the quality of VZ-RI’s wholesale performance with respect to CLECs doing business in Rhode Island, as well as promote uniformity within Verizon’s service territory. In addition, we note that no CLEC has objected to the implementation of the NYPSC’s modifications in the Rhode Island C2C Guidelines. Therefore, we presume that the implementation of the NYPSC’s modifications in the Rhode Island C2C Guidelines will not adversely affect CLECs doing business in Rhode Island.<sup>4</sup>

Accordingly it is

(18238) ORDERED:

1. The modifications filed on February 8, 2005 by Verizon Rhode Island to the Rhode Island C2C Guidelines, based upon the

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<sup>3</sup> VZ-RI stated that the consensual revisions to the C2C Guidelines would be used for C2C reports beginning with February 2005 performance, but that the non-consensual revisions to the C2C Guidelines would be used for C2C reports beginning in May 2005.

New York Public Service Commission's order of December 16, 2004 approving similar modifications to the New York C2C Guidelines, are hereby approved.

EFFECTIVE AT WARWICK, RHODE ISLAND, PURSUANT TO OPEN MEETING DECISION ON APRIL 7, 2005. WRITTEN ORDER ISSUED MAY 20, 2005.

PUBLIC UTILITIES COMMISSION

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Elia Germani, Chairman

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Robert B. Holbrook, Commissioner

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<sup>4</sup> Order No. 16809, at pp. 37-38.