

State of Rhode Island and Providence Plantations

Public Utilities Commission

Minutes of Open Meeting Held October 7, 2004

Attendees: Chairman Elia Germani, Commissioner Kate Racine, Commissioner Robert Holbrook, Cindy Wilson, Thomas Massaro, Alan Nault, Douglas Hartley and Luly Massaro.

Chairman Germani called the open meeting to order at 2:00 PM in the first-floor hearing room of the Public Utilities Commission. A quorum was present.

Minutes of Open Meetings held on September 28, 2004: Commissioner Racine moved to approve the minutes. The motion was seconded by Commissioner Holbrook and unanimously passed. **Vote 3-0.**

Competitive Telecommunications Service Providers:

The following companies filed tariff revisions. The Division has reviewed the tariff filings and does not recommend suspension of:

2618 - AT&T communications of New England (tariffs filed 9/24/04)

2472 - Sprint Communications (tariffs filed 9/27/04)

3374 - Dominion Telecom, Inc. (tariffs filed 9/27/04)

2262(L10) - Paetec Communications (tariffs filed 9/27/04)

2262(O) - VarTec Telecom, Inc. (tariff filed 9/21/04)

2262(E18) - Broadwing Communications LLC (9/20/04)

After review, the Commission followed the Division's recommendation that the tariff filings be allowed to go into effect without suspension.

3592 - Narragansett Bay Commission (NBC): After review, Chairman Germani asked for a motion to approve the NBC's 9/29/04 compliance tariff filing and Commissioner Racine moved to approve the compliance filing. The motion was seconded by Commissioner Holbrook and unanimously passed. **Vote 3-0.**

3617 - Narragansett Electric Co.: After review, Chairman Germani asked for a motion to approve Narragansett's 9/30/04 compliance tariff filing and Commissioner Racine moved to approve the compliance filing. The motion was seconded by Commissioner Holbrook and unanimously passed. **Vote 3-0.**

Motion to Amend the Open Meeting Agenda: Commissioner Racine asked for a motion to amend the open meeting agenda to discuss the following matter: Commissioner Holbrook moved and Chairman Germani seconded the motion to amend the agenda. **Vote 3-0.** Commissioner Racine noted that a customer called her to inform about her experience with New England Gas in trying to have a boiler serviced under the company's Comfort Service Plan. Whereas, the customer had paid the renewal fee for the agreement however, she was informed by the Company that the plan did not cover servicing for the type of boiler she had. Also, she was unaware that there was a new plan

in place. Commissioner Racine noted that there was a shortcoming on behalf of the Company to properly follow through, assist and inform the customer that she was no longer under the Comfort Service Plan. She noted that the Company and Division investigated and resolved the problem.

Motion to Amend the Open Meeting Agenda: Commissioner Racine asked for a motion to amend the open meeting agenda to discuss the following matter: Commissioner Holbrook moved and Chairman Germani seconded the motion to amend the agenda. **Vote 3-0.** She expressed concerns with New England Gas' bad debt write-offs and uncollectibles (in Docket 3548) and requested that the Company respond to data requests (she read at open meeting and to be followed in writing to the company).

Motion to initiate new docket: To comply with R.I.G.L. 39-26-9, Chairman moved to initiate a new docket for the purpose of promulgating rules regarding the disclosure of energy source by utilities. The motion was seconded by Commissioner Racine and unanimously passed. **Vote 3-0.**

There being no further business, the open meeting adjourned at 2:25 P.M.