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PUBLIC UTILITIES COMMISSION

11/9/2013

Jennifer Young  
039 Merrill Lane  
Prudence Island, RI 02872

Division of Public Utilities and Carriers  
89 Jefferson Boulevard  
Warwick, RI 02888

To Whom it May Concern,

I am a full time resident of Prudence Island, living here with my husband, daughter and father. I am writing to extend my full support to the A & R Marine Company in reference to DPUC Docket No. D-13-105. Although I have complete confidence in the crew of the current ferry, I am extremely uneasy with the current ownership.

Being full time islanders, we depend on the Prudence Ferry daily. I have no confidence that the ferry will continue to run while still owned by Bruce Medley. After having Bruce announce that he was stopping ferry service on December 1<sup>st</sup> of this year and after hearing his public comments at the most recent Prudence Planning Commission meeting, I no longer have faith that Bruce is fit to run such an important service. At the meeting he referred to himself as the "Kingpin" of the island, continuing his historic tendency to run his business in a very inappropriately aggressive and tyrannical manner.

It is also quite unacceptable that they do not provide access to the bathroom on the boat. This past October, my family ran into an issue while on the ferry. My young daughter was on her way home from a school trip. She needed to use the bathroom and physically could not wait. My husband climbed up the small ladder, past a sign that reads "Crew Members Only", to reach the Captain's cabin for assistance. This is the only way to access the crew for help. Although they were extremely apologetic, they were unable to give him the bathroom key because the room was now being used as a "storeroom". My husband was given a bucket and my young daughter had to climb up the small ladder and relieve herself outside into the bucket with no privacy. This was extremely embarrassing for her and completely unacceptable!

I have personally known the Rossi family for many years. I have known them to be extremely hard working and reliable people. I have every confidence that they could provide safe and dependable ferry service for my family. I believe that A & R Marine is the clear choice.

Sincerely,

  
Jennifer Young

039 Merrill Lane