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Division of Public Utilities and Carriers
89 Jefferson Blvd.
Warwick, RI 02888

2013 OCT 28 PM 3: 37
PUBLIC UTILITIES COMMISSION

Re: DPUC Docket No. D-13-105

To Whom it May Concern,

I am writing in regard to the DPUC Docket relating to the Prudence Island Ferry service. Specifically, I would like to make a statement regarding the lack of online resources available to residents of Prudence Island.

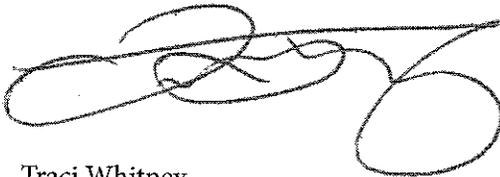
Early in 2010, I contacted the existing ferry service with a proposal to help them create and build an online ferry service, which would have been at no cost to them. In turn, I would have charged a small online transaction fee for reservations made through the online system. Unfortunately, they turned my proposal down. I was not given a specific reason as to why they weren't interested in pursuing the project further.

I believe that many residents of the island are looking for the ferry service to provide online access to a reservation system. Many residents rely on ferry transportation for things like doctor's visits and holiday travel - all of which can depend on securing a ferry reservation. But often times there is not someone available to make or change a reservation over the phone, which can make scheduling appointments and such quite difficult.

If you have any questions regarding my concerns please don't hesitate to contact me at 860-324-7880.

Thank you for your time and consideration.

Sincerely,



Traci Whitney

