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April 3, 2020

Via Email Only

John R. Harrington, Esquire
Rhode Island Public Utilities Commission
89 Jefferson Blvd.
Warwick, RI 02888

RE: *The Narragansett Bay Commission*

Dear Attorney Harrington:

I am writing in follow up to Karen Giebink's correspondence with you, Attorney Cynthia Wilson-Frias and Alan Nault on April 1, 2019. As you know, the Rhode Island Public Utilities Commission recently opened Docket 5022 In Re: Suspension of Service Terminations And Certain Collection Activities During the COVID-19 Emergency. In response to the current COVID-19 Emergency, the Narragansett Bay Commission has a proposal related to credit card fees.

In order to facilitate customer payments during this difficult time, the NBC is requesting that it be allowed to absorb credit card fees to facilitate payments for its customers and ultimately for the benefit of all ratepayers. The existing tariffs require that a customer pay a convenience fee of \$2.95/transaction for a maximum transaction amount of \$400. Depending upon the volume of transactions, the NBC anticipates that this will result in an increase in expense of \$12,000 - \$18,000 per month. NBC requests that this change remain effective through June 30, 2020.

Your prompt consideration of this request is appreciated since NBC anticipates it will take about a week for this change to be implemented. Thank you for your attention to this matter.

Sincerely,



Joseph A. Keough, Jr.

cc: Cynthia Wilson-Frias, Esquire
Alan Nault