



## STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS

### DIVISION OF PUBLIC UTILITIES & CARRIERS

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### Memorandum

To: Luly Massaro  
Commission Clerk

From: John Bell *JB*  
Chief Accountant

Date: April 10, 2020

Subject: Docket 5024 - Narragansett Bay Commission's Credit Card Waiver Request

On April 3, 2020, as a result of the current COVID-19 emergency, the Narragansett Bay Commission (NBC) submitted a request that it be allowed to absorb the current \$2.95/transaction credit card convenience fee in order to facilitate customer bill payments. The NBC requested the change remain effective through June 30, 2020. The NBC estimated that the proposal would increase expenses by \$12,000 - \$18,000 per month. On April 10, 2020, the NBC provided responses to Commission data requests.

The Division reviewed the filing and responses to the data requests. The proposal will provide customers with a cost free and convenient method for making bill payments and it may also assist the NBC with its cash flow during these extremely difficult economic times. The Division supports the NBC's request and recommends the Commission approve the request as filed.