

## Massaro, Luly (PUC)

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**From:** DiBiase, Christine <CDiBiase@apslaw.com>  
**Sent:** Friday, May 22, 2020 5:13 PM  
**To:** Massaro, Luly (PUC)  
**Cc:** Shoer, Alan; 'David Bebyn'  
**Subject:** [EXTERNAL] : Woonsocket Water Division - Responses to Order 23826  
**Attachments:** 5022-PUC-COVID19-Ord23826 (5-8-20).pdf

Good Afternoon Luly,

On behalf of the Woonsocket Water Division, and in accordance with the attached Order, please find below WWD's responses. Should you have any questions, please let Alan Shoer or me know. Thank you.

- (1) Have collections dropped off for residential and nonresidential customers over the past two weeks, four weeks, six weeks compared to prior months and prior years?  
**The WWD is not able to readily breakout the collections for residential and nonresidential. Regarding overall collections, yes there appears to be a reduction in collections when compared to the prior month and prior years.**
- (2) If so, please quantify the extent of the reduction.  
**When reviewing the collection data from the WWD billing system there appears to be only a 4% reduction for the month of March when comparing the March 2020 and March 2019. The April collections appear to be an 11% reduction for the month when comparing the April 2020 and April 2019. It should be noted, however, that 3% of this reduction maybe due to a reduction in sales for the March billing when compared to the prior year. Regarding May, to date there appears to be a 31% reduction when comparing the May 2020 and May 2019.**
- (3) What effect has any such reduction had on utility's cash flow?  
**Any issues from any such reduction has little impact on the utilities cash flow. Fortunately, Woonsocket has several cash restricted accounts with balance to meet a short term reduction in cash flows.**
- (4) Has the utility been unable to meet any obligations, or does it expect to be unable to meet any financial obligations in the next two weeks if it cannot commence termination of service as a collections option?  
**No, the City has sufficient cash reserves to meet a short term reduction in cash flows. Woonsocket will be able to meet its financial obligations in the next two weeks.**
- (5) Provide any information on plans for termination of service for nonpayment absent an extension of this order.  
**Absent any additional orders by the PUC, the WWD plans to begin collection activities as outlined in WWD's plan filed with the PUC on May 19<sup>th</sup>. This could include water termination activities when the PUC's order expires.**

**CHRISTINE M. DIBIASE, ESQ.**

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