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May 26, 2020

Ms. Luly Massaro, Clerk
Rhode Island Division of Public Utilities
and Carriers
89 Jefferson Boulevard
Warwick, RI 02888

Re: *The Pawtucket Water Supply Board - Docket 5022*
In Re: Suspension Of Service Terminations And
Certain Collection Activities During The COVID-19 Emergency

Dear Ms. Massaro:

Enclosed herewith please find an original and nine copies of the Pawtucket Water Supply Board's Response to the Rhode Island Public Utilities Commission's Noninvestor Utility Financial Questions.

Thank you for your attention to this matter.

Sincerely,



Joseph A. Keough, Jr.

Enclosures
cc: Service List via electronic mail

Comm. 1-1: Have collections dropped off for residential and nonresidential customers over the past eight weeks vs. last year?

Response: No, collections have not dropped off over the past eight weeks. The 2020 collections are actually 60.3K or 3.1% higher than the same eight weeks in 2019. Our utility billing software does not allow us to report collections separately between residential and nonresidential customers.

Prepared by: Robert Benson

STATE OF RHODE ISLAND
PUBLIC UTILITIES COMMISSION
Response of The Pawtucket Water Supply Board
to the Rhode Island Public Utilities Commission's
Noninvestor Utility Financial Questions
May 22, 2020

Comm. 1-2: If collections have dropped off, please quantify the reduction.

Response: As set forth in respons to Comm. 1-1, collections have not dropped off for the eight week period ending May 15, 2020.

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Comm. 1-3: What effect has any such reduction had on the utility's cash flow?

Response: For the eight week period ending May 15, 2020, the PWSB has not had a reduction in its cash flow.

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Comm. 1-4: Has the utility been unable to meet any financial obligations or does it expect to be unable to meet any financial obligations over the next two weeks if it cannot commence termination of service as a collections option?

Response: PWSB has been able to meet its financial obligations and anticipates meeting its financial obligations over the next two weeks.

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Comm. 1-5: Please provide any information on your plans for termination of service through April 30, 2020 absent an order by the PUC.

Response: PWSB currently has no plans for terminating service this year.

Prepared by: Robert Benson