

July 14, 2020

BY ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

**RE: Docket 5022 - Suspension of Service Terminations and Certain Collections Activities
During the COVID-19 Emergency
Response to PUC's Weekly Data Request**

Dear Ms. Massaro:

On behalf of National Grid,¹ I have enclosed the Company's response to the PUC's Weekly Data Request in the above-referenced matter.

Thank you for your attention to this filing. If you have any questions, please contact me at 781-907-2121.

Sincerely,



Raquel J. Webster

Enclosure

cc: Docket 5022 Service List
Jon Hagopian, Esq.
John Bell, Division
Linda George, Division

¹ The Narragansett Electric Company d/b/a National Grid (National Grid or the Company).

PUC 1-1

Request:

Please provide the following information on a weekly basis for the period commencing March 2020 (Please provide in the format provided to the Massachusetts Department of Public Utilities – referenced in Cargill Hearing Officer Memorandum dated April 9, 2020).

- Total Number of Customers
- Revenues (\$)
- Sales (kWh Electric/Therms Gas)
- Age Arrearages/Unpaid Bills
 - Arrears 30 Days - 60 Days
 - Arrears 60 Days – 90 Days
 - Arrears 90 Days >

- Number of Customers Eligible for Termination of Service (Shut-Off) Unpaid Bill
- Number of Customers on Arrearage Management Plan
- Number of Customers on Payment Plan
- Uncollected Accounts/Arrearages
- Sort by Rate Class:
 - Residential
 - Residential Low-Income
 - Small Commercial and Industrial (“C&I”)
 - Medium C&I
 - Large C&I

- Historic Comparisons -12 Months’ Historic Data
 - Variance in dollars
 - Variance percentage

Response:

Per the PUC’s request, the Company is providing a PDF version of Attachment PUC 1-1. The Company has also provided the Excel document attached as Attachment PUC 1-1.

The Narragansett Electric Company
d/b/a National Grid
RIPUC Docket No. 5022
COVID -19 Emergency
Responses to Commission's Recurring Weekly Data Requests
Issued June 4, 2020

ELECTRIC

Company: Narragansett Electric Company (Electric Business)

Contact information

Date: 7/11/2020

Table with columns for months (Mar, Apr, May, Jun, Jul, Aug, Sep, Oct, Nov, Dec, Jan, Feb) and rows for various metrics including # of Customers, # of Customers w/ Arrears, \$ Areas 30-60, \$ Areas 60-90, \$ Areas 90+, \$ Total Arrears, \$ Total Revenue, \$ Supplier Receivables, \$ Revenue (Payments) Received, and \$ Difference Between Billed and Received Revenue. Includes variance and amount change data for 2019 and 2020.

ELECTRIC

| Category | Period 1 | | | | | | | | | | | | Period 2 | | | | | | | | | | | | Period 3 | | | | Period 4 | | | |
|---|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|----|----|----|----|----|---------|---------|----------|---------|---------------|-------------|-------------|-------------|---------|-------|
| | Q1 | Q2 | Q3 | Q4 | Q1 | Q2 | Q3 | Q4 | Q1 | Q2 | Q3 | Q4 | Q1 | Q2 | Q3 | Q4 | Q1 | Q2 | Q3 | Q4 | Q1 | Q2 | Q3 | Q4 | | | | | | | | |
| Medium C&I | | | | | | | | | | | | | | | | | | | | | | | | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Large C&I | | | | | | | | | | | | | | | | | | | | | | | | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total | 1,625 | 1,745 | 2,077 | 2,235 | 2,294 | 2,396 | 2,405 | 2,371 | 2,252 | 2,083 | 1,969 | 1,864 | 1,848 | 1,858 | 1,755 | 1,624 | 1,702 | | | | | | | | 13.7% | 6.5% | -15.5% | -27.3% | 223 | 113 | (322) | (611) |
| Customers Disconnected for Non-Payment | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Residential | | 184 | 838 | 1,119 | 714 | 1,174 | 1,230 | 666 | 1 | 1 | | 5 | 6 | | | | | | | | | | | 0.0% | -100.0% | -100.0% | -100.0% | 6 | (184) | (838) | (1,119) | |
| Low Income Residential | | 25 | 274 | 349 | 205 | 344 | 244 | 196 | 2 | 2 | | 2 | 1 | | | | | | | | | | | 0.0% | -100.0% | -100.0% | -100.0% | 1 | (25) | (274) | (349) | |
| Small C&I | 20 | 47 | 25 | 36 | 23 | 29 | 29 | 14 | 48 | 28 | 18 | 15 | 4 | | | | | | | | | | | -80.0% | -100.0% | -100.0% | -100.0% | (16) | (47) | (25) | (36) | |
| Medium C&I | 1 | 5 | 3 | 4 | 4 | 4 | 4 | 5 | 2 | 2 | 1 | 2 | 3 | | | | | | | | | | | 100.0% | 100.0% | 100.0% | 100.0% | 2 | (5) | (3) | (4) | |
| Large C&I | | | | | | | | | | | | | | | | | | | | | | | | 0.0% | 0.0% | 0.0% | 0.0% | 0 | 0 | 0 | 0 | |
| Total | 21 | 261 | 1,140 | 1,508 | 946 | 1,554 | 1,505 | 881 | 51 | 31 | 19 | 25 | 14 | 0 | 0 | 0 | 0 | | | | | | -33.3% | -100.0% | -100.0% | -100.0% | (7) | (261) | (1,140) | (1,508) | | |
| Customers on Payment Plans | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Residential | 8,238 | 8,796 | 9,709 | 10,119 | 9,713 | 9,547 | 9,925 | 10,231 | 9,675 | 9,309 | 8,841 | 9,042 | 8,200 | 5,622 | 4,731 | 5,091 | 5,246 | | | | | | -0.5% | -36.1% | -51.3% | -49.7% | (38) | (3,174) | (4,978) | (5,028) | | |
| Low Income Residential | 2,648 | 2,746 | 3,427 | 3,747 | 3,538 | 3,555 | 3,614 | 3,693 | 3,385 | 3,100 | 2,663 | 2,386 | 2,134 | 1,657 | 1,601 | 1,721 | 1,782 | | | | | | -19.4% | -39.7% | -53.3% | -54.1% | (514) | (1,089) | (1,826) | (2,026) | | |
| Small C&I | 136 | 162 | 182 | 176 | 171 | 172 | 145 | 158 | 188 | 187 | 201 | 179 | 148 | 106 | 169 | 247 | 254 | | | | | | 8.8% | -34.6% | -17.1% | 40.3% | 12 | (56) | (13) | 71 | | |
| Medium C&I | 27 | 30 | 35 | 41 | 37 | 34 | 23 | 24 | 26 | 29 | 33 | 28 | 18 | 17 | 41 | 45 | 41 | | | | | | -33.3% | -43.3% | 17.1% | 9.8% | (9) | (13) | 6 | 6 | | |
| Large C&I | 3 | 3 | 3 | 3 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 2 | 3 | | | | | | -100.0% | -66.7% | -66.7% | -33.3% | (3) | (2) | (2) | (1) | | |
| Total | 11,052 | 11,737 | 13,356 | 14,086 | 13,460 | 13,309 | 13,707 | 14,107 | 13,274 | 12,625 | 11,738 | 11,635 | 10,500 | 7,403 | 6,543 | 7,106 | 7,326 | | | | | | -5.0% | -36.9% | -51.0% | -49.6% | (552) | (4,334) | (6,813) | (6,980) | | |
| Current A/R | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Residential | \$30,955,905 | \$25,608,882 | \$24,214,210 | \$28,050,501 | \$35,332,063 | \$43,437,885 | \$36,535,957 | \$28,964,608 | \$28,844,286 | \$35,487,362 | \$40,109,691 | \$35,265,331 | \$31,722,305 | \$30,721,872 | \$30,670,306 | \$30,343,883 | \$36,158,694 | | | | | | -2.5% | -20.0% | -26.7% | -8.2% | \$766,399 | 5,112,990 | 6,456,096 | 2,293,382 | | |
| Low Income Residential | \$2,576,328 | \$2,146,608 | \$1,973,847 | \$2,095,656 | \$2,344,416 | \$3,020,792 | \$2,653,930 | \$2,248,411 | \$2,269,251 | \$2,737,027 | \$3,088,911 | \$2,479,572 | \$2,232,924 | \$2,227,272 | \$2,105,180 | \$1,948,791 | \$2,198,980 | | | | | | -13.3% | -3.8% | -6.7% | -7.0% | (\$343,404) | 80,664 | 131,333 | (146,865) | | |
| Small C&I | \$7,431,596 | \$6,556,675 | \$5,872,706 | \$6,449,981 | \$7,156,249 | \$7,897,689 | \$7,528,843 | \$6,451,059 | \$6,342,639 | \$7,671,336 | \$8,364,728 | \$7,831,699 | \$7,211,184 | \$6,907,526 | \$5,864,376 | \$5,949,302 | \$6,539,620 | | | | | | -3.0% | -5.4% | -0.1% | -7.8% | (\$220,413) | 350,851 | (8,330) | (500,672) | | |
| Medium C&I | \$12,767,530 | \$11,641,174 | \$10,810,664 | \$11,347,866 | \$12,030,758 | \$12,527,810 | \$12,330,254 | \$11,208,640 | \$10,567,197 | \$12,431,401 | \$13,672,164 | \$12,927,091 | \$11,710,033 | \$12,099,491 | \$10,666,033 | \$11,148,120 | \$11,311,786 | | | | | | -8.3% | -3.9% | -1.3% | -1.8% | (\$1,057,497) | 458,312 | (144,631) | (199,746) | | |
| Large C&I | \$15,252,895 | \$14,598,453 | \$12,564,331 | \$14,148,291 | \$13,826,719 | \$14,646,131 | \$15,663,749 | \$14,326,614 | \$13,951,053 | \$14,233,765 | \$14,617,621 | \$15,238,560 | \$12,527,458 | \$15,138,288 | \$13,497,589 | \$15,202,310 | \$14,346,686 | | | | | | -17.9% | 3.7% | 7.4% | 7.4% | (\$2,725,437) | 539,835 | 933,258 | 1,054,019 | | |
| Total | 68,984,255 | \$60,551,791 | \$55,435,758 | \$62,092,294 | \$70,620,204 | \$81,530,307 | \$74,712,732 | \$63,199,332 | \$61,974,425 | \$72,560,892 | \$79,853,115 | \$73,742,253 | \$65,403,904 | \$67,094,449 | \$62,803,484 | \$64,592,406 | \$70,555,766 | | | | | | -5.2% | 10.8% | 13.3% | 4.0% | (\$3,580,351) | \$6,542,658 | \$7,367,726 | \$2,500,112 | | |
| Collection Effectiveness | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Residential | | 63.1% | 64.5% | 62.2% | 68.4% | 68.6% | 67.5% | 66.3% | 56.1% | 60.4% | 63.8% | 57.4% | 57.1% | 52.1% | 50.9% | 50.1% | 29.0% | | | | | | -17.3% | -21.0% | -19.4% | -12.0% | | -10.9% | -13.5% | -12.0% | | |
| Low Income Residential | | 21.1% | 24.5% | 21.0% | 24.2% | 22.5% | 21.9% | 22.3% | 16.9% | 19.2% | 18.9% | 20.9% | 17.8% | 15.9% | 16.9% | 16.6% | 3.5% | | | | | | -24.4% | -30.8% | -20.8% | -4.4% | | -5.1% | -7.5% | -4.4% | | |
| Small C&I | | 75.6% | 76.3% | 77.0% | 77.0% | 79.1% | 76.1% | 78.0% | 71.4% | 74.3% | 77.3% | 74.6% | 70.1% | 58.7% | 62.3% | 60.6% | 35.6% | | | | | | -22.4% | -18.4% | -21.3% | -16.4% | | -16.9% | -14.0% | -16.4% | | |
| Medium C&I | | 85.6% | 88.2% | 88.6% | 88.7% | 89.0% | 86.8% | 88.7% | 82.7% | 84.7% | 88.1% | 86.4% | 82.9% | 70.0% | 77.2% | 76.1% | 55.9% | | | | | | -18.2% | -12.6% | -14.1% | -12.5% | | -15.6% | -11.1% | -12.5% | | |
| Large C&I | | 89.5% | 92.3% | 91.2% | 90.8% | 94.0% | 88.2% | 95.0% | 90.3% | 88.1% | 89.3% | 91.4% | 86.9% | 85.5% | 88.2% | 88.8% | 58.8% | | | | | | -4.5% | -4.3% | -3.1% | -2.9% | | -4.0% | -4.0% | -2.9% | | |
| Total | | 68.2% | 70.1% | 67.9% | 72.1% | 72.4% | 69.8% | 71.3% | 61.8% | 64.8% | 68.0% | 63.8% | 62.0% | 55.6% | 57.4% | 56.7% | 31.7% | | | | | | -18.5% | -18.1% | -16.5% | -11.2% | | -12.6% | -12.7% | -11.2% | | |

Footnotes (if necessary)
 (1) Summed on billing month rather than calendar month.
 (2) Dollars allocated to reinstate and pay bad debt have been excluded from these amounts.

GAS

Table with columns for months (Mar, Apr, May, Jun, Jul, Aug, Sep, Oct, Nov, Dec, Jan, Feb) and rows for various metrics including # of Customers, # of Customers w/ Arrears, # of Arrears, and Total Revenue. Includes variance and amount change data for 2019 and 2020.

GAS

| | 2023 | 2022 | 2021 | 2020 | 2019 | 2018 | 2017 | 2016 | 2015 | 2014 | 2013 | 2012 | 2011 | 2010 | 2009 | 2008 | 2007 | 2006 | 2005 | 2004 | 2003 | 2002 | 2001 | 2000 |
|---|---------------------|---------------------|---------------------|---------------------|--------------------|--------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|----------|----------|----------|----------|----------|----------|----------|
| Medium C&I | | | | | | | | | | | | | | | | | | | | | | | | |
| Large C&I | | | | | | | | | | | | | | | | | | | | | | | | |
| Total | 914 | 1,040 | 1,334 | 1,461 | 1,463 | 1,485 | 1,400 | 1,338 | 1,219 | 1,113 | 1,049 | 992 | 959 | 947 | 876 | 739 | 755 | | | | | | | |
| Customers Disconnected for Non-Payment | | | | | | | | | | | | | | | | | | | | | | | | |
| Residential | 1 | 50 | 36 | 134 | 62 | 120 | 153 | 60 | 1 | | | | 15 | | | | | | | | | | | |
| Low Income Residential | 3 | 13 | 14 | 32 | 13 | 37 | 38 | 35 | | | | | 2 | | | | | | | | | | | |
| Small C&I | 15 | 10 | 1 | 6 | 3 | 5 | 2 | 3 | 10 | 4 | 6 | 10 | 4 | | | | | | | | | | | |
| Medium C&I | 4 | 3 | 1 | | | | | | | 2 | | 3 | | | | | | | | | | | | |
| Large C&I | | | | | | | | | | | | | | | | | | | | | | | | |
| Total | 27 | 76 | 52 | 172 | 79 | 163 | 193 | 98 | 11 | 6 | 6 | 34 | 21 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Customers on Payment Plans | | | | | | | | | | | | | | | | | | | | | | | | |
| Residential | 4,871 | 5,617 | 6,513 | 6,784 | 6,595 | 6,311 | 5,977 | 5,519 | 4,639 | 4,496 | 4,299 | 4,878 | 4,677 | 3,358 | 2,929 | 3,220 | 3,342 | | | | | | | |
| Low Income Residential | 1,334 | 1,474 | 1,843 | 1,783 | 1,614 | 1,627 | 1,643 | 1,705 | 1,554 | 1,454 | 1,267 | 858 | 767 | 592 | 606 | 654 | 734 | | | | | | | |
| Small C&I | 54 | 57 | 68 | 65 | 56 | 46 | 29 | 29 | 40 | 43 | 48 | 46 | 34 | 39 | 82 | 108 | 106 | | | | | | | |
| Medium C&I | 10 | 11 | 11 | 15 | 18 | 20 | 20 | 15 | 14 | 16 | 19 | 14 | 13 | 12 | 21 | 23 | 22 | | | | | | | |
| Large C&I | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 2 | 4 | 2 | 2 | 2 | | | | | | | |
| Total | 6,270 | 7,160 | 8,435 | 8,648 | 8,284 | 8,005 | 7,669 | 7,268 | 6,247 | 6,010 | 5,634 | 5,797 | 5,493 | 4,005 | 3,640 | 4,007 | 4,206 | | | | | | | |
| Current AJR | | | | | | | | | | | | | | | | | | | | | | | | |
| Residential | \$24,536,142 | \$16,363,974 | \$11,393,203 | \$8,401,747 | \$5,978,197 | \$6,514,759 | \$7,000,644 | \$7,896,146 | \$14,472,878 | \$21,135,053 | \$26,094,909 | \$25,886,538 | \$20,420,361 | \$18,201,596 | \$15,280,691 | \$7,853,388 | \$7,177,831 | | | | | | | |
| Low Income Residential | \$3,493,717 | \$1,573,701 | \$967,014 | \$575,532 | \$373,305 | \$399,484 | \$443,889 | \$565,131 | \$927,007 | \$1,486,557 | \$1,961,164 | \$1,312,359 | \$1,109,048 | \$1,009,276 | \$801,553 | \$424,558 | \$371,103 | | | | | | | |
| Small C&I | \$3,663,163 | \$2,244,719 | \$1,325,301 | \$857,290 | \$648,863 | \$685,487 | \$697,801 | \$806,551 | \$1,814,799 | \$3,097,114 | \$3,727,656 | \$3,747,473 | \$2,882,196 | \$2,416,192 | \$1,614,758 | \$799,257 | \$706,831 | | | | | | | |
| Medium C&I | \$4,907,926 | \$3,551,606 | \$2,446,533 | \$1,789,006 | \$1,441,078 | \$1,324,570 | \$1,569,761 | \$1,757,928 | \$2,735,596 | \$4,142,713 | \$4,618,656 | \$4,489,686 | \$3,703,538 | \$3,600,527 | \$2,597,682 | \$1,619,086 | \$1,501,472 | | | | | | | |
| Large C&I | \$2,636,702 | \$2,236,176 | \$1,531,388 | \$1,366,618 | \$1,516,664 | \$844,734 | \$1,203,357 | \$1,237,119 | \$1,965,837 | \$3,192,934 | \$3,251,478 | \$2,631,929 | \$2,550,201 | \$3,418,983 | \$2,162,061 | \$1,924,961 | \$2,321,293 | | | | | | | |
| Total | \$39,237,650 | \$25,970,176 | \$17,663,440 | \$12,990,192 | \$9,958,107 | \$9,769,034 | \$10,915,452 | \$12,262,875 | \$21,916,116 | \$33,054,371 | \$39,653,862 | \$38,067,987 | \$30,674,345 | \$28,646,574 | \$22,456,745 | \$12,621,250 | \$12,078,530 | | | | | | | |
| Collection Effectiveness | | | | | | | | | | | | | | | | | | | | | | | | |
| Residential | | 62.1% | 57.1% | 49.2% | 45.6% | 40.4% | 41.2% | 48.2% | 42.6% | 61.9% | 65.0% | 56.3% | 58.0% | 48.1% | 46.5% | 38.9% | 17.8% | | | | | | | |
| Low Income Residential | | 28.0% | 25.2% | 29.9% | 19.2% | 9.7% | 9.0% | 10.7% | 8.7% | 17.1% | 13.8% | 34.5% | 16.9% | 13.8% | 15.4% | 9.7% | -1.1% | | | | | | | |
| Small C&I | | 78.7% | 76.6% | 73.9% | 70.9% | 68.1% | 67.7% | 72.5% | 77.6% | 84.3% | 81.7% | 78.7% | 73.7% | 73.7% | 64.5% | 54.2% | 26.4% | | | | | | | |
| Medium C&I | | 80.0% | 78.1% | 76.8% | 71.9% | 71.4% | 68.3% | 72.0% | 67.9% | 76.6% | 83.4% | 79.5% | 78.0% | 61.1% | 71.2% | 64.3% | 36.2% | | | | | | | |
| Large C&I | | 82.4% | 83.6% | 89.2% | 81.2% | 87.0% | 77.0% | 86.6% | 80.1% | 84.6% | 85.3% | 85.2% | 78.3% | 61.4% | 84.0% | 73.2% | 38.3% | | | | | | | |
| Total | | 61.8% | 58.0% | 52.7% | 47.3% | 43.6% | 41.6% | 48.7% | 44.4% | 61.0% | 64.6% | 60.0% | 58.8% | 47.1% | 50.1% | 41.0% | 17.8% | | | | | | | |

Footnotes (if necessary)
 (1) Summed on billing month rather than calendar month.
 (2) Dollars allocated to reinstate and pay bad debt have been excluded from these amounts.

Table with columns for months (Mar, Apr, May, Jun, July, Aug, Sep, Oct, Nov, Dec, Jan, Feb) and rows for various metrics including # of Customers, # of Customers w/ Arrears, Total Arrears, and Revenue. Includes sub-headers for 2019, 2020, and 2019 / 2020 Variance (Percent Change) and Amount Change.

