

June 30, 2020

BY ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

**RE: Docket 5022 - Suspension of Service Terminations and Certain Collections Activities
During the COVID-19 Emergency
Response to PUC's Weekly Data Request**

Dear Ms. Massaro:

On behalf of National Grid,¹ I have enclosed the Company's response to the PUC's Weekly Data Request in the above-referenced matter.

Thank you for your attention to this filing. If you have any questions, please contact me at 781-907-2121.

Sincerely,



Raquel J. Webster

Enclosure

cc: Docket 5022 Service List
Jon Hagopian, Esq.
John Bell, Division
Linda George, Division

¹ The Narragansett Electric Company d/b/a National Grid (National Grid or the Company).

PUC 1-1

Request:

Please provide the following information on a weekly basis for the period commencing March 2020 (Please provide in the format provided to the Massachusetts Department of Public Utilities – referenced in Cargill Hearing Officer Memorandum dated April 9, 2020).

- Total Number of Customers
- Revenues (\$)
- Sales (kWh Electric/Therms Gas)
- Age Arrearages/Unpaid Bills
 - Arrears 30 Days - 60 Days
 - Arrears 60 Days – 90 Days
 - Arrears 90 Days >

- Number of Customers Eligible for Termination of Service (Shut-Off) Unpaid Bill
- Number of Customers on Arrearage Management Plan
- Number of Customers on Payment Plan
- Uncollected Accounts/Arrearages
- Sort by Rate Class:
 - Residential
 - Residential Low-Income
 - Small Commercial and Industrial (“C&I”)
 - Medium C&I
 - Large C&I

- Historic Comparisons -12 Months’ Historic Data
 - Variance in dollars
 - Variance percentage

Response:

Per the PUC’s request, the Company is providing a PDF version of Attachment PUC 1-1. The Company has also provided the Excel document attached as Attachment PUC 1-1.

	2019												2020					2019 / 2020 Variance (Percent Change)									2019 / 2020 Variance (Amount Change)								
	Mar	Apr	May	Jun	July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	6/27/2020	Jul	Aug	Sep	Mar	Apr	May	Jun	Jul	Aug	Sep	Mar	Apr	May	Jun	Jul	Aug	Sep		
# of Customers	402,439	402,660	402,309	402,127	402,402	402,537	402,999	403,444	404,678	406,006	405,968	406,641	407,456	408,445	408,144	408,367				1.2%	1.4%	1.5%				5,017	5,785	5,835							
Residential	33,730	33,723	33,714	33,684	33,697	33,700	33,713	33,759	33,874	33,949	33,948	33,981	33,994	33,998	34,243	34,191				0.8%	0.8%	1.6%				264	275	529							
Low Income Residential	50,972	51,024	51,082	51,217	51,283	51,370	51,491	51,581	51,829	52,070	52,138	52,326	52,454	52,639	52,655	52,675				2.9%	3.2%	3.1%				1,482	1,615	1,573							
Small C&I	8,072	8,078	8,081	8,094	8,108	8,110	8,121	8,126	8,143	8,162	8,165	8,185	8,195	8,201	8,199	8,185				1.5%	1.5%	1.5%				123	123	118							
Medium C&I	1,043	1,043	1,044	1,045	1,045	1,045	1,049	1,051	1,052	1,052	1,052	1,053	1,054	1,056	1,055	1,052				1.2%	1.2%	1.1%				12	13	11							
Large C&I	496,255	496,528	496,230	496,167	496,535	496,764	497,373	497,959	499,574	501,239	501,271	502,189	503,153	504,339	504,296	504,473				1.4%	1.6%	1.6%				6,898	7,811	8,066							
Total	61,152	61,152	61,544	61,130	61,130	61,130	61,130	61,130	61,130	61,130	61,130	61,130	61,130	61,130	61,130	61,130				35.1%	31.0%	30.6%				21,446	20,242	18,836							
Residential	13,608	13,608	13,608	13,608	13,608	13,608	13,608	13,608	13,608	13,608	13,608	13,608	13,608	13,608	13,608	13,608				11.7%	11.7%	11.7%				1,590	1,146	950							
Low Income Residential	7,753	7,753	7,753	7,753	7,753	7,753	7,753	7,753	7,753	7,753	7,753	7,753	7,753	7,753	7,753	7,753				53.8%	53.8%	53.8%				4,170	2,606	635							
Small C&I	1,046	1,046	1,046	1,046	1,046	1,046	1,046	1,046	1,046	1,046	1,046	1,046	1,046	1,046	1,046	1,046				50.4%	50.4%	50.4%				527	560	517							
Medium C&I	81	81	81	81	81	81	81	81	81	81	81	81	81	81	81	81				60.7%	60.7%	60.7%				38	38	38							
Large C&I	83,643	83,643	83,643	83,643	83,643	83,643	83,643	83,643	83,643	83,643	83,643	83,643	83,643	83,643	83,643	83,643				33.2%	33.2%	33.2%				27,784	24,592	20,543							
Total	30,533	30,533	30,533	30,533	30,533	30,533	30,533	30,533	30,533	30,533	30,533	30,533	30,533	30,533	30,533	30,533				17.9%	17.9%	17.9%				5,468	1,289	3,079							
Residential	3,095	3,095	3,095	3,095	3,095	3,095	3,095	3,095	3,095	3,095	3,095	3,095	3,095	3,095	3,095	3,095				4.9%	4.9%	4.9%				(1,511)	(565)	(690)							
Low Income Residential	4,316	4,316	4,316	4,316	4,316	4,316	4,316	4,316	4,316	4,316	4,316	4,316	4,316	4,316	4,316	4,316				64.3%	64.3%	64.3%				2,776	(752)	(2,014)							
Small C&I	629	629	629	629	629	629	629	629	629	629	629	629	629	629	629	629				72.0%	72.0%	72.0%				453	119	(220)							
Medium C&I	88	88	88	88	88	88	88	88	88	88	88	88	88	88	88	88				87.7%	87.7%	87.7%				50	16	(11)							
Large C&I	57	57	57	57	57	57	57	57	57	57	57	57	57	57	57	57				22.3%	22.3%	22.3%				8,596	(2,471)	(6,022)							
Total	38,630	38,630	38,630	38,630	38,630	38,630	38,630	38,630	38,630	38,630	38,630	38,630	38,630	38,630	38,630	38,630				47.2%	47.2%	47.2%				47,236	41,034	33,483							
Residential	11,203	11,203	11,203	11,203	11,203	11,203	11,203	11,203	11,203	11,203	11,203	11,203	11,203	11,203	11,203	11,203				54.7%	54.7%	54.7%				6,130	6,067	2,158							
Low Income Residential	1,888	1,888	1,888	1,888	1,888	1,888	1,888	1,888	1,888	1,888	1,888	1,888	1,888	1,888	1,888	1,888				14.0%	14.0%	14.0%				265	(80)	(215)							
Small C&I	1,753	1,753	1,753	1,753	1,753	1,753	1,753	1,753	1,753	1,753	1,753	1,753	1,753	1,753	1,753	1,753				25.3%	25.3%	25.3%				443	1,559	(1,174)							
Medium C&I	241	241	241	241	241	241	241	241	241	241	241	241	241	241	241	241				10.8%	10.8%	10.8%				26	279	41							
Large C&I	14	14	14	14	14	14	14	14	14	14	14	14	14	14	14	14				6.7%	6.7%	6.7%				1	18	12							
Total	15,100	15,100	15,100	15,100	15,100	15,100	15,100	15,100	15,100	15,100	15,100	15,100	15,100	15,100	15,100	15,100				45.5%	45.5%	45.5%				6,865	7,843	1,822							
Residential	19,416	19,416	19,416	19,416	19,416	19,416	19,416	19,416	19,416	19,416	19,416	19,416	19,416	19,416	19,416	19,416				50.7%	50.7%	50.7%				9,848	15,464	19,753							
Low Income Residential	8,625	8,625	8,625	8,625	8,625	8,625	8,625	8,625	8,625	8,625	8,625	8,625	8,625	8,625	8,625	8,625				17.1%	17.1%	17.1%				1,476	1,791	1,861							
Small C&I	1,684	1,684	1,684	1,684	1,684	1,684	1,684	1,684	1,684	1,684	1,684	1,684	1,684	1,684	1,684	1,684				56.5%	56.5%	56.5%				951	1,799	2,823							
Medium C&I	176	176	176	176	176	176	176	176	176	176	176	176	176	176	176	176				27.3%	27.3%	27.3%				48	162	302							
Large C&I	12	12	12	12	12	12	12	12	12	12	12	12	12	12	12	12				0.0%	0.0%	0.0%				0	4	4							
Total	29,933	29,933	29,933	29,933	29,933	29,933	29,933	29,933	29,933	29,933	29,933	29,933	29,933	29,933	29,933	29,933				41.2%	41.2%	41.2%				12,323	19,223	24,743							
Residential	\$8,338,345	\$8,657,794	\$8,648,514	\$8,808,888	\$9,096,342	\$9,466,796	\$10,947,284	\$9,316,187	\$8,279,962	\$7,756,521	\$8,194,075	\$10,749,333	\$10,425,564	\$10,149,610	\$9,310,253	\$9,362,688				23.5%	17.2%	35.9%				\$1,987,219	1,491,826	2,461,739							
Low Income Residential	\$1,724,403	\$1,668,605	\$1,639,642	\$1,139,013	\$1,278,865	\$1,520,501	\$1,803,809	\$1,381,950	\$1,379,152	\$1,421,638	\$1,526,356	\$1,827,968	\$1,620,197	\$1,605,648	\$1,343,695	\$1,526,715				6.0%	11.3%	0.3%				(\$104,206)	(\$205,100)	(\$127,347)							
Small C&I	\$1,566,811	\$1,706,751	\$1,439,271	\$1,084,988	\$1,514,614	\$1,473,868	\$1,779,600	\$1,494,683	\$1,544,251	\$1,457,699	\$1,526,528	\$1,717,451	\$2,096,008	\$2,524,705	\$1,743,751	\$1,496,658				33.8%	48.5%	21.2%				\$529,197	\$2,752	304,480							
Medium C&I	\$1,963,992	\$2,200,862	\$1,564,576	\$1,342,715	\$1,944,172	\$1,568,200	\$1,973,551	\$1,582,906	\$1,915,740	\$1,794,912	\$1,676,691	\$1,888,360	\$2,412,444	\$3,582,826	\$3,331,151	\$2,800,390				23.1%	60.4%	49.0%				\$453,447	1,328,564	765,575							
Large C&I	\$1,765,305	\$2,086,877	\$1,421,078	\$1,217,107	\$1,785,934	\$933,926	\$2,207,733	\$855,084	\$1,482,084	\$2,208,117	\$2,064,025	\$1,559,699	\$2,311,369	\$2,210,494	\$1,897,341	\$2,005,005				30.9%	5.9%	33.5%				\$546,064	1,243,617	476,263							
Total	\$15,458,861	\$16,320,880	\$16,213,081	\$10,927,700	\$13,619,928	\$14,963,291	\$18,732,085	\$14,845,695	\$14,603,189	\$14,638,886	\$14,987,628	\$17,752,811	\$18,870,582	\$19,870,582	\$16,625,565	\$16,281,460				22.1%	21.9%	31.8%				\$3,411,720	\$3,566,850	\$4,012,484							
Residential	\$3,983,391	\$4,184,425	\$3,988,314	\$3,215,924	\$2,661,183	\$2,929,874	\$3,670,916	\$4,855,581	\$4,791,956	\$4,301,964	\$4,469,100	\$4,999,163	\$6,369,550	\$6,680,835	\$6,392,718	\$6,096,180				59.9%	59.7%	60.3%				\$2,386,159	2,496,410	2,404,405							
Low Income Residential	\$1,374,327	\$1,377,654	\$1,251,581	\$1,018,769	\$857,421	\$892,260	\$1,085,119	\$1,376,427	\$1,272,240	\$1,177,433	\$1,245,935	\$1,347,464	\$1,538,959	\$1,360,415	\$1,229,740	\$1,157,721				11.9%	-1.3%	-1.7%				\$163,768	(17,239)	(21,841)							
Small C&I	\$521,955	\$516,800	\$460,990	\$383,267	\$433,943	\$383,267	\$498,411	\$600,603	\$594,613	\$513,705	\$568,307	\$577,608	\$844,165	\$1,212,397	\$1,237,416	\$933,410				61.7%	134.6%	127.1%				\$322,210	\$69,597	692,590							
Medium C&I	\$403,232	\$480,764	\$469,207	\$345,141	\$358,638	\$386,214	\$372,763	\$404,441	\$469,360	\$421,878	\$415,520	\$414,927	\$648,991	\$1,182,224	\$1,150,504	\$897,821				60.9%	146.9%	145.2%				\$245,758	706,461	681,297							
Large C&I	\$363,949	\$346,64																																	

	2023	2022	2021	2020	2019	2018	2017	2016	2015	2014	2013	2012	2011	2010	2009	2008	2007	2006	2005	2004	2003	2002	2001	2000
Medium C&I																								
Large C&I																								
Total	914	1,040	1,334	1,461	1,463	1,485	1,400	1,338	1,219	1,113	1,049	992	959	947	876	739								
Customers Disconnected for Non-Payment																								
Residential	1	50	36	134	62	120	153	60	1				15											
Low Income Residential	3	13	14	32	13	37	38	35					2											
Small C&I	15	10	1	6	3	5	2	3	10	4	6	10	4											
Medium C&I	1	3	1							2		3												
Large C&I																								
Total	27	76	52	172	79	163	193	98	11	6	6	34	21	0	0	0								
Customers on Payment Plans																								
Residential	4,871	5,617	6,513	6,784	6,595	6,311	5,977	5,519	4,639	4,496	4,299	4,878	4,677	3,358	2,929	3,220								
Low Income Residential	1,334	1,474	1,843	1,783	1,614	1,627	1,643	1,705	1,554	1,454	1,267	858	767	592	606	654								
Small C&I	54	57	68	65	56	46	29	29	40	43	48	46	34	39	82	108								
Medium C&I	10	11	11	15	18	20	20	15	14	16	19	14	13	12	21	23								
Large C&I	1	1	1	1	1	1	1	1	1	1	1	1	2	4	2	2								
Total	6,270	7,160	8,435	8,648	8,284	8,005	7,669	7,268	6,247	6,010	5,634	5,797	5,493	4,005	3,640	4,007								
Current A/R																								
Residential	\$24,536,142	\$16,363,974	\$11,393,203	\$8,401,747	\$5,978,197	\$6,514,759	\$7,000,644	\$7,896,146	\$14,472,878	\$21,135,053	\$26,094,909	\$25,886,538	\$20,420,361	\$18,201,596	\$15,280,691	\$7,853,388								
Low Income Residential	\$3,493,717	\$1,573,701	\$967,014	\$575,532	\$373,305	\$399,484	\$443,889	\$565,131	\$927,007	\$1,486,557	\$1,961,164	\$1,312,359	\$1,109,048	\$1,009,276	\$801,553	\$424,558								
Small C&I	\$3,663,163	\$2,244,719	\$1,325,301	\$857,290	\$648,863	\$685,487	\$697,801	\$806,551	\$1,814,799	\$3,097,114	\$3,727,656	\$3,747,473	\$2,882,196	\$2,416,192	\$1,614,758	\$799,257								
Medium C&I	\$4,907,926	\$3,551,606	\$2,446,533	\$1,789,006	\$1,441,078	\$1,324,570	\$1,569,761	\$1,757,928	\$2,735,596	\$4,142,713	\$4,618,656	\$4,489,686	\$3,703,538	\$3,600,527	\$2,597,682	\$1,619,086								
Large C&I	\$2,636,702	\$2,236,176	\$1,531,388	\$1,366,618	\$1,516,664	\$844,734	\$1,203,357	\$1,237,119	\$1,965,837	\$3,192,934	\$3,251,478	\$2,631,929	\$2,550,201	\$3,418,983	\$2,162,061	\$1,924,961								
Total	\$39,237,650	\$25,970,176	\$17,663,440	\$12,990,192	\$9,958,107	\$9,769,034	\$10,815,452	\$12,262,875	\$21,916,116	\$33,054,371	\$39,653,862	\$38,067,987	\$30,674,345	\$28,646,574	\$22,456,745	\$12,621,250								
Collection Effectiveness																								
Residential		62.1%	57.1%	49.2%	45.6%	40.4%	41.2%	48.2%	42.6%	61.9%	65.0%	56.3%	58.0%	48.1%	46.5%	38.0%								
Low Income Residential		28.0%	25.2%	29.9%	19.2%	9.7%	9.0%	10.7%	8.7%	17.1%	13.8%	34.5%	16.9%	13.8%	15.4%	8.9%								
Small C&I		78.7%	76.6%	73.9%	70.9%	68.1%	67.7%	72.5%	77.6%	84.3%	81.7%	78.7%	73.7%	73.7%	64.5%	53.4%								
Medium C&I		80.0%	78.1%	76.8%	71.9%	71.4%	68.3%	72.0%	67.9%	76.6%	83.4%	79.5%	78.0%	61.1%	71.2%	63.6%								
Large C&I		82.4%	83.6%	89.2%	81.2%	87.0%	77.0%	86.6%	80.1%	84.6%	85.3%	85.2%	78.3%	61.4%	84.0%	72.6%								
Total		61.8%	58.0%	52.7%	47.3%	43.6%	41.6%	48.7%	44.4%	61.0%	64.6%	60.0%	58.8%	47.1%	50.1%	40.1%								

Footnotes (if necessary)
(1) Summed on billing month rather than calendar month.
(2) Dollars allocated to reinstate and pay bad debt have been excluded from these amounts.