

**STATE OF RHODE ISLAND  
PUBLIC UTILITIES COMMISSION**

**IN RE: SUSPENSION OF SERVICE TERMINATIONS :  
AND CERTAIN COLLECTIONS ACTIVITIES : DOCKET NO. 5022  
DURING THE COVID-19 EMERGENCY :**

**ORDER  
(Granting National Grid’s Request for an Extension of Time to Comply with Credit  
Card/Debit Card Fee Waiver)**

**Whereas,** On May 28, 2020, the Public Utilities Commission (PUC) ordered public utilities subject to Order No. 23836, in this docket, to temporarily suspend late fees, interest charges, credit card fees, debit card fees, and ACH fees effective June 1, 2020; and

**Whereas,** On June 4, 2020, The Narragansett Electric Company d/b/a National Grid filed with the PUC a request for an extension of time until July 3, 2020, to implement the suspension of credit card and debit card fees due to delays caused by the vendors through whom credit card and debit cards are processed; and

**Whereas,** After an exchange of discovery, the PUC granted National Grid’s request for an extension of time until July 3, 2020, finding that it was impossible for National Grid to comply with that portion of the order prior to that date.

Accordingly, it is hereby,

(23854) ORDERED:

Effective July 3, 2020, The Narragansett Electric Company d/b/a National Grid shall temporarily suspend credit card fees and debit card fees. National Grid should track all such suspended fees that are not collected and that are not included in its revenue requirement for later review by the PUC. This order will be reviewed in September 2020.

EFFECTIVE AT WARWICK, RHODE ISLAND, ON JULY 3, 2020, PURSUANT TO AN OPEN MEETING DECISION ON JUNE 25, 2020. WRITTEN ORDER ISSUED ON JUNE 25, 2020.

PUBLIC UTILITIES COMMISSION



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Margaret E. Curran, Chairperson



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Marion S. Gold, Commissioner



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Abigail Anthony, Commissioner

NOTICE OF RIGHT OF APPEAL: Pursuant to R.I. Gen. Laws §39-5-1, any person aggrieved by a decision or order of the PUC may, within seven (7) days from the date of the order, petition the Supreme Court for a Writ of Certiorari to review the legality and reasonableness of the decision or order.