Comm. 1-1: Have collections dropped off for residential and nonresidential customers over the past two weeks, four weeks, and six weeks compared to prior months and prior years?

Response: NBC does not yet have month-end figures; however, a comparison of receipts through the 28th of each of the last four months shows a continuous decline as follows:

The data below shows receipts through the 28th of each of the past four months:

<table>
<thead>
<tr>
<th>Month</th>
<th>Receipts</th>
</tr>
</thead>
<tbody>
<tr>
<td>January</td>
<td>$8,880,114</td>
</tr>
<tr>
<td>February</td>
<td>7,816,492</td>
</tr>
<tr>
<td>March</td>
<td>7,552,662</td>
</tr>
<tr>
<td>April</td>
<td>6,838,333</td>
</tr>
</tbody>
</table>

See chart below with data through 4/28/20:

Prepared by: Karen Giebink
Comm. 1-2: If collections have dropped off, please quantify the reduction.

Response: When comparing April month-to-date daily receipts versus the same time in March we see a reduction of $714,329. When comparing to the same time in February there is a reduction of $978,159.

Prepared by: Mike Cook
Comm. 1-3: What effect has any such reduction had on the utility’s cash flow?

Response: NBC is unable to fully fund its restricted debt service accounts.

Prepared by: Karen Giebink
Comm. 1-4: Has the utility been unable to meet any financial obligations or does it expect to be unable to meet any financial obligations over the next two weeks if it cannot commence termination of service as a collections option?

Response: If collections continue to lag or further degrade, NBC will not be able to fully fund its restricted debt service accounts.

Prepared by: Karen Giebink
Comm. 1-5: Please provide any information on your plans for termination of service through April 30, 2020 absent an order by the PUC.

Response: Absent of any additional orders by the PUC, the NBC plans to begin collection activities, which could include water termination activities when the PUC order expires.

Prepared by: Karen Giebink