

September 1, 2020

**BY ELECTRONIC MAIL**

Luly E. Massaro, Commission Clerk  
Rhode Island Public Utilities Commission  
89 Jefferson Boulevard  
Warwick, RI 02888

**RE: Docket 5022 - Suspension of Service Terminations and Certain Collections Activities  
During the COVID-19 Emergency  
Response to PUC's Weekly Data Request**

Dear Ms. Massaro:

On behalf of National Grid,<sup>1</sup> I have enclosed the Company's response to the PUC's Weekly Data Request in the above-referenced matter.

Thank you for your attention to this filing. If you have any questions, please contact me at 781-907-2121.

Sincerely,



Raquel J. Webster

Enclosure

cc: Docket 5022 Service List  
Jon Hagopian, Esq.  
John Bell, Division  
Linda George, Division

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<sup>1</sup> The Narragansett Electric Company d/b/a National Grid (National Grid or the Company).

PUC 1-1

Request:

Please provide the following information on a weekly basis for the period commencing March 2020 (Please provide in the format provided to the Massachusetts Department of Public Utilities – referenced in Cargill Hearing Officer Memorandum dated April 9, 2020).

- Total Number of Customers
- Revenues (\$)
- Sales (kWh Electric/Therms Gas)
- Age Arrearages/Unpaid Bills
  - Arrears 30 Days - 60 Days
  - Arrears 60 Days – 90 Days
  - Arrears 90 Days >
  
- Number of Customers Eligible for Termination of Service (Shut-Off) Unpaid Bill
- Number of Customers on Arrearage Management Plan
- Number of Customers on Payment Plan
- Uncollected Accounts/Arrearages
- Sort by Rate Class:
  - Residential
  - Residential Low-Income
  - Small Commercial and Industrial (“C&I”)
  - Medium C&I
  - Large C&I
  
- Historic Comparisons -12 Months’ Historic Data
  - Variance in dollars
  - Variance percentage

Response:

Please see the enclosed Excel and PDF versions of Attachment PUC 1-1.

Company: Narragansett Electric Company (Electric Business)

Tab: ELECTRIC

Date: 8/29/2020

Table with columns for months (Mar, Apr, May, Jun, Jul, Aug, Sep, Oct, Nov, Dec, Jan, Feb) and rows for various metrics including # of Customers, # of Customers w/ Arrears, Total Arrears, and Difference Between Billed and Received Revenue. Includes variance and amount change data.



Company: Narragansett Electric Company (Electric Business)

Tab: GAS

Date: 8/29/2020

Table with columns for months (Mar, Apr, May, Jun, July, Aug, Sep, Oct, Nov, Dec, Jan, Feb) and rows for various metrics including # of Customers, # of Customers w/ Arrears, # of Arrears, and Revenue. Includes sub-headers for 2019, 2020, and 2019 / 2020 Variance (Percent Change) and Amount Change.





Company: Narragansett Electric Company (Electric Business)

Tab: COMBINED

Date: 8/29/2020

Table with columns for months (Mar, Apr, May, Jun, July, Aug, Sep, Oct, Nov, Dec, Jan, Feb) and rows for various financial metrics including # of Customers, # of Customers w/ Arrears, # of Arrears, Total Arrears, and Revenue. Includes variance and amount change columns.

