

October 12, 2020

BY ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

**RE: Docket 5022 - Suspension of Service Terminations and Certain Collections Activities
During the COVID-19 Emergency
Response to PUC's Weekly Data Request**

Dear Ms. Massaro:

On behalf of National Grid,¹ I have enclosed the Company's response to the PUC's Weekly Data Request in the above-referenced matter.

Thank you for your attention to this filing. If you have any questions, please contact me at 781-907-2121.

Sincerely,



Raquel J. Webster

Enclosure

cc: Docket 5022 Service List
Jon Hagopian, Esq.
John Bell, Division
Linda George, Division

¹ The Narragansett Electric Company d/b/a National Grid (National Grid or the Company).

PUC 1-1

Request:

Please provide the following information on a weekly basis for the period commencing March 2020 (Please provide in the format provided to the Massachusetts Department of Public Utilities – referenced in Cargill Hearing Officer Memorandum dated April 9, 2020).

- Total Number of Customers
- Revenues (\$)
- Sales (kWh Electric/Therms Gas)
- Age Arrearages/Unpaid Bills
 - Arrears 30 Days - 60 Days
 - Arrears 60 Days – 90 Days
 - Arrears 90 Days >

- Number of Customers Eligible for Termination of Service (Shut-Off) Unpaid Bill
- Number of Customers on Arrearage Management Plan
- Number of Customers on Payment Plan
- Uncollected Accounts/Arrearages
- Sort by Rate Class:
 - Residential
 - Residential Low-Income
 - Small Commercial and Industrial (“C&I”)
 - Medium C&I
 - Large C&I

- Historic Comparisons -12 Months’ Historic Data
 - Variance in dollars
 - Variance percentage

Response:

Per the PUC’s request, the Company is providing a PDF version of Attachment PUC 1-1. The Company has also provided the Excel document attached as Attachment PUC 1-1.

Company: Narragansett Electric Company (Electric Business)
Tab: ELECTRIC
Date: 10/10/2020

Main data table with columns for months (Mar-Oct) and years (2019, 2020) for various metrics like # of Customers, Residential, Low Income Residential, Small C&I, Medium C&I, Large C&I, Total, and various financial metrics.

Customers Disconnected for Non-Payment
Residential
Low Income Residential
Small C&I
Medium C&I
Large C&I
Total

ELECTRIC

Table with multiple columns and rows, including categories like 'Large C&I', 'Total', 'Customers on Payment Plans', 'Residential', 'Low Income Residential', 'Small C&I', 'Medium C&I', 'Current A/R', and 'Collection Effectiveness'. It contains numerical data and percentages across various time periods.

Footnotes (if necessary)
(1) Summed on billing month rather than calendar month.
(2) Dollars allocated to reinstate and pay bad debt have been excluded from these amounts.

Company: Narragansett Electric Company (Electric Business)
Tab: GAS
Date: 10/10/2020

Table with columns for months (Mar-Oct) and years (2019, 2020, 2019/2020 Variance). Rows include categories like # of Customers, Residential, Low Income Residential, Small C&I, Medium C&I, Large C&I, Total, and various financial metrics like Total Revenue, Total Arrears, and Difference Between Billed and Received Revenue.

GAS

	2023	2024	2025	2026	2027	2028	2029	2030	2031	2032	2033	2034	2035	2036	2037	2038	2039	2040	2041	2042	2043	2044	2045	2046	2047	2048	2049	2050	2051	2052	2053	2054	2055	2056	2057	2058	2059	2060		
Large C&I					1																																			
Total					27																																			
Customers on Payment Plans																																								
Residential					4,971																																			
Low Income Residential					1,334																																			
Small C&I					54																																			
Medium C&I					10																																			
Large C&I					1																																			
Total					6,270																																			
Current A/R					7,669																																			
Residential	\$24,536,142	\$16,363,974	\$11,393,203	\$8,401,747	\$5,978,197	\$6,514,759	\$7,000,644	\$7,896,146	\$10,472,878	\$21,135,053	\$26,094,909	\$25,886,538	\$20,420,361	\$18,201,596	\$15,280,691	\$7,853,388	\$6,998,390	\$6,772,026	\$6,463,279	\$7,286,015	-16.8%	11.2%	34.1%	-6.5%	17.1%	3.9%	-7.7%	(\$0,115,780)	1,837,621	3,887,488	(548,359)	1,020,193	257,267	(537,365)						
Low Income Residential	\$3,493,717	\$1,573,701	\$967,014	\$575,532	\$373,305	\$399,484	\$443,889	\$565,131	\$927,007	\$1,486,557	\$1,961,164	\$1,312,359	\$1,109,048	\$1,009,276	\$801,553	\$424,568	\$365,336	\$342,016	\$385,246	\$374,988	-68.3%	-35.9%	17.1%	-26.2%	-2.1%	-14.4%	-13.2%	(\$2,384,668)	(564,425)	(165,461)	(150,974)	(7,969)	(57,468)	(58,643)						
Small C&I	\$3,663,163	\$2,244,719	\$1,325,301	\$897,290	\$648,863	\$685,467	\$697,801	\$806,951	\$1,814,799	\$3,097,714	\$3,727,656	\$3,747,473	\$2,882,196	\$2,416,197	\$1,614,758	\$799,257	\$684,507	\$708,602	\$654,284	\$765,067	-21.3%	7.6%	21.8%	6.8%	9.5%	3.4%	-6.2%	(\$780,967)	171,473	289,257	(58,033)	35,639	23,115	(13,517)						
Medium C&I	\$4,807,976	\$3,551,606	\$2,446,531	\$1,789,006	\$1,441,078	\$1,325,071	\$1,366,761	\$1,757,928	\$2,735,506	\$4,147,711	\$4,618,654	\$4,489,686	\$3,703,538	\$3,600,527	\$2,597,682	\$1,610,060	\$1,340,770	\$1,433,212	\$1,276,883	\$1,664,802	-24.5%	1.4%	6.7%	-9.5%	-7.7%	4.7%	-18.7%	(\$1,438,388)	48,921	251,145	(169,920)	(140,388)	108,642	(202,376)						
Large C&I	\$2,636,702	\$2,236,176	\$1,531,388	\$1,266,616	\$844,734	\$1,203,257	\$1,237,119	\$1,965,837	\$3,162,944	\$3,251,476	\$2,631,929	\$2,559,201	\$3,418,985	\$2,162,061	\$1,924,961	\$936,294	\$1,624,485	\$1,470,047	\$2,444,747	\$2,444,747	-2.9%	52.9%	41.2%	40.9%	-38.1%	92.3%	22.2%	(\$77,501)	1,182,807	630,873	558,243	(376,310)	779,749	266,690						
Total	\$39,237,650	\$25,970,176	\$17,663,440	\$12,996,192	\$9,958,107	\$9,769,034	\$10,915,452	\$12,262,875	\$21,916,116	\$33,054,371	\$39,653,862	\$38,067,987	\$30,674,345	\$28,646,574	\$22,456,745	\$12,621,260	\$10,317,292	\$10,880,339	\$10,249,739	\$12,535,619	-21.8%	10.3%	27.4%	-2.8%	3.6%	11.4%	-6.1%	(\$8,663,805)	\$2,676,399	\$4,793,305	(\$468,943)	\$359,185	\$1,111,305	(\$665,713)						
Collection Effectiveness					62.1%																																			
Residential					57.1%																																			
Low Income Residential					28.0%																																			
Small C&I					78.7%																																			
Medium C&I					80.0%																																			
Large C&I					82.4%																																			
Total					61.8%																																			

Footnotes (if necessary)
 (1) Summed on billing month rather than calendar month.
 (2) Dollars allocated to reinstate and pay bad debt have been excluded from these amounts.

Company: Narragansett Electric Company (Electric Business)
Tab: COMBINED
Date: 10/10/2020

Table with columns for months (Mar, Apr, May, Jun, Jul, Aug, Sep, Oct, Nov, Dec, Jan, Feb, Mar, Apr, May, Jun, Jul, Aug, Sept, 10/10/2020, Mar, Apr, May, Jun, Jul, Aug, Sept, Oct) and rows for various metrics including # of Customers, # of Customers w/ Arrears, # of Arrears 30-60, # of Arrears 60-90, # of Total Arrears, # of Total Customers, # of Total Revenue, # of Total Revenue \$, # of Supplier Receivables Purchased, # of Total Revenue Billed, # of Revenue (Payments) Received, # of Revenue (Payments) Received, # of Customers on Arreage Mgmt/Forfeiture Plans, and # of Customers Disconnected for Non-Payment.

