

July 7, 2020

**BY ELECTRONIC MAIL**

Luly E. Massaro, Commission Clerk  
Rhode Island Public Utilities Commission  
89 Jefferson Boulevard  
Warwick, RI 02888

**RE: Docket 5022 - Suspension of Service Terminations and Certain Collections Activities  
During the COVID-19 Emergency  
Response to PUC's Weekly Data Request**

Dear Ms. Massaro:

On behalf of National Grid,<sup>1</sup> I have enclosed the Company's response to the PUC's Weekly Data Request in the above-referenced matter.

Thank you for your attention to this filing. If you have any questions, please contact me at 781-907-2121.

Sincerely,



Raquel J. Webster

Enclosure

cc: Docket 5022 Service List  
Jon Hagopian, Esq.  
John Bell, Division  
Linda George, Division

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<sup>1</sup> The Narragansett Electric Company d/b/a National Grid (National Grid or the Company).

PUC 1-1

Request:

Please provide the following information on a weekly basis for the period commencing March 2020 (Please provide in the format provided to the Massachusetts Department of Public Utilities – referenced in Cargill Hearing Officer Memorandum dated April 9, 2020).

- Total Number of Customers
- Revenues (\$)
- Sales (kWh Electric/Therms Gas)
- Age Arrearages/Unpaid Bills
  - Arrears 30 Days - 60 Days
  - Arrears 60 Days – 90 Days
  - Arrears 90 Days >
  
- Number of Customers Eligible for Termination of Service (Shut-Off) Unpaid Bill
- Number of Customers on Arrearage Management Plan
- Number of Customers on Payment Plan
- Uncollected Accounts/Arrearages
- Sort by Rate Class:
  - Residential
  - Residential Low-Income
  - Small Commercial and Industrial (“C&I”)
  - Medium C&I
  - Large C&I
  
- Historic Comparisons -12 Months’ Historic Data
  - Variance in dollars
  - Variance percentage

Response:

Per the PUC’s request, the Company is providing a PDF version of Attachment PUC 1-1. The Company has also provided the Excel document attached as Attachment PUC 1-1.

ELECTRIC

Company: Narragansett Electric Company (Electric Business)

Contact information

Date: 7/4/2020

Table with columns for months (Mar, Apr, May, Jun, Jul, Aug, Sep, Oct, Nov, Dec, Jan, Feb) and rows for various metrics like # of Customers, # of Customers w/ Arrears, Total Arrears, and Revenue. Includes sub-headers for 2019, 2020, and 2019 / 2020 Variance (Percent Change) and Amount Change.



GAS

Company: Narragansett Electric Company (Gas Business)

Contact information: 7/4/2020

Table with columns for months (Mar, Apr, May, Jun, Jul, Aug, Sep, Oct, Nov, Dec, Jan, Feb) and rows for various categories including # of Customers, # of Customers w/ Arrears, # Arrears 30-60, # Arrears 60-90, # Arrears 90+, Total Arrears, and Bill Sales kWh or therms. Includes variance and amount change data.

**GAS**

	2023	2022	2021	2020	2019	2018	2017	2016	2015	2014	2013	2012	2011	2010	2009	2008	2007	2006	2005	2004	2003	2002	2001	2000
Medium C&I																								
Large C&I																								
<b>Total</b>	<b>914</b>	<b>1,040</b>	<b>1,334</b>	<b>1,461</b>	<b>1,463</b>	<b>1,485</b>	<b>1,400</b>	<b>1,338</b>	<b>1,219</b>	<b>1,113</b>	<b>1,049</b>	<b>992</b>	<b>959</b>	<b>947</b>	<b>876</b>	<b>739</b>	<b>752</b>							
<b>Customers Disconnected for Non-Payment</b>																								
Residential	1	50	36	134	62	120	153	60	1				15											
Low Income Residential	3	13	14	32	13	37	38	35					2											
Small C&I	15	10	1	6	3	5	2	3	10	4	6	10	4											
Medium C&I	1	3	1							2		3												
Large C&I																								
<b>Total</b>	<b>27</b>	<b>76</b>	<b>52</b>	<b>172</b>	<b>79</b>	<b>163</b>	<b>193</b>	<b>98</b>	<b>11</b>	<b>6</b>	<b>6</b>	<b>34</b>	<b>21</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>Customers on Payment Plans</b>																								
Residential	4,871	5,617	6,513	6,784	6,595	6,311	5,977	5,519	4,639	4,496	4,299	4,878	4,677	3,358	2,929	3,220	3,287							
Low Income Residential	1,334	1,474	1,843	1,783	1,614	1,627	1,643	1,705	1,554	1,454	1,267	858	767	592	606	654	708							
Small C&I	54	57	68	65	56	46	29	29	40	43	48	46	34	39	82	108	107							
Medium C&I	10	11	11	15	18	20	20	15	14	16	19	14	13	12	21	23	21							
Large C&I	1	1	1	1	1	1	1	1	1	1	1	1	2	4	2	2	2							
<b>Total</b>	<b>6,270</b>	<b>7,160</b>	<b>8,435</b>	<b>8,648</b>	<b>8,284</b>	<b>8,005</b>	<b>7,669</b>	<b>7,268</b>	<b>6,247</b>	<b>6,010</b>	<b>5,634</b>	<b>5,797</b>	<b>5,493</b>	<b>4,005</b>	<b>3,640</b>	<b>4,007</b>	<b>4,125</b>							
<b>Current AJR</b>																								
Residential	\$24,536,142	\$16,363,974	\$11,393,203	\$8,401,747	\$5,978,197	\$6,514,759	\$7,000,644	\$7,896,146	\$14,472,878	\$21,135,053	\$26,094,909	\$25,886,538	\$20,420,361	\$18,201,596	\$15,280,691	\$7,853,388	\$7,537,133							
Low Income Residential	\$3,493,717	\$1,573,701	\$967,014	\$575,532	\$373,305	\$399,484	\$443,889	\$565,131	\$927,007	\$1,486,557	\$1,961,164	\$1,312,359	\$1,109,048	\$1,009,276	\$801,553	\$424,558	\$412,138							
Small C&I	\$3,663,163	\$2,244,719	\$1,325,301	\$857,290	\$648,863	\$685,487	\$697,801	\$806,551	\$1,814,799	\$3,097,114	\$3,727,656	\$3,747,473	\$2,882,196	\$2,416,192	\$1,614,758	\$799,257	\$722,233							
Medium C&I	\$4,907,926	\$3,551,606	\$2,446,533	\$1,789,006	\$1,441,078	\$1,324,570	\$1,569,761	\$1,757,928	\$2,735,596	\$4,142,713	\$4,618,656	\$4,489,686	\$3,703,538	\$3,600,527	\$2,597,682	\$1,619,086	\$1,464,116							
Large C&I	\$2,636,702	\$2,236,176	\$1,531,388	\$1,366,618	\$1,516,664	\$844,734	\$1,203,357	\$1,237,119	\$1,965,837	\$3,192,934	\$3,251,478	\$2,631,929	\$2,550,201	\$3,418,983	\$2,162,061	\$1,924,961	\$1,955,441							
<b>Total</b>	<b>\$39,237,650</b>	<b>\$25,970,176</b>	<b>\$17,663,440</b>	<b>\$12,990,192</b>	<b>\$9,958,107</b>	<b>\$9,769,034</b>	<b>\$10,915,452</b>	<b>\$12,262,875</b>	<b>\$21,916,116</b>	<b>\$33,054,371</b>	<b>\$39,653,862</b>	<b>\$38,067,987</b>	<b>\$30,674,345</b>	<b>\$28,646,574</b>	<b>\$22,456,745</b>	<b>\$12,621,250</b>	<b>\$12,091,061</b>							
<b>Collection Effectiveness</b>																								
Residential		62.1%	57.1%	49.2%	45.6%	40.4%	41.2%	48.2%	42.6%	61.9%	65.0%	56.3%	58.0%	48.1%	46.5%	38.9%	7.8%							
Low Income Residential		28.0%	25.2%	29.9%	19.2%	9.7%	9.0%	10.7%	8.7%	17.1%	13.8%	34.5%	16.9%	13.8%	15.4%	9.7%	3.9%							
Small C&I		78.7%	76.6%	73.9%	70.9%	68.1%	67.7%	72.5%	77.6%	84.3%	81.7%	78.7%	73.7%	73.7%	64.5%	54.2%	13.2%							
Medium C&I		80.0%	78.1%	76.8%	71.9%	71.4%	68.3%	72.0%	67.9%	76.6%	83.4%	79.5%	78.0%	61.1%	71.2%	64.3%	21.0%							
Large C&I		82.4%	83.6%	89.2%	81.2%	87.0%	77.0%	86.6%	80.1%	84.6%	85.3%	85.2%	78.3%	61.4%	84.0%	73.2%	27.5%							
<b>Total</b>		<b>61.8%</b>	<b>58.0%</b>	<b>52.7%</b>	<b>47.3%</b>	<b>43.6%</b>	<b>41.6%</b>	<b>48.7%</b>	<b>44.4%</b>	<b>61.0%</b>	<b>64.6%</b>	<b>60.0%</b>	<b>58.8%</b>	<b>47.1%</b>	<b>50.1%</b>	<b>41.0%</b>	<b>8.2%</b>							

Footnotes (if necessary)  
 (1) Summed on billing month rather than calendar month.  
 (2) Dollars allocated to reinstate and pay bad debt have been excluded from these amounts.



Table with columns for months (Mar, Apr, May, Jun, July, Aug, Sep, Oct, Nov, Dec, Jan, Feb) and rows for various metrics including # of Customers, # of Customers w/ Arrears, Total Arrears, and Revenue. Includes sub-headers for 2019, 2020, and 2019 / 2020 Variance (Percent Change) and Amount Change.

