

**Mary B. Shekarchi**  
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May 13, 2020

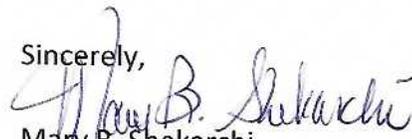
Ms. Luly Massaro, Clerk  
RI Public Utilities Commission  
89 Jefferson Blvd.  
Warwick, RI 02888

RE: Kent County Water Authority – Docket No. 5012

Dear Ms. Massaro:

Please find enclosed herewith Kent County Water Authority's Petition for Waiver. An electronic copy has been provided to the service list. Should you have any questions, please contact me. Thank you.

Sincerely,

  
Mary B. Shekarchi  
Attorney at Law

MBS/mdc  
Enclosure

Cc: Docket 5012 Service List (via electronic mail)

STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS  
PUBLIC UTILITIES COMMISSION

IN RE: KENT COUNTY WATER AUTHORITY  
Docket No. 5012

KENT COUNTY WATER AUTHORITY'S PETITION FOR WAIVER

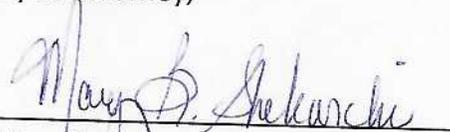
Pursuant to the RI Public Utilities Commission Rules of Practice and Procedure Rule 1.11 ("Rules"), the Kent County Water Authority ("KCWA") hereby requests, the Rhode Island Public Utilities Commission ("Commission") allow KCWA to immediately waive charging its customers processing fees for credit card and Automatic Clearing House or electronic check ("ACH") payments in response to the State of Rhode Island's declaration of a state of emergency in response to the COVID-19 virus and for the reasons stated in this Commission's Order in Docket # 5022.

Specifically, KCWA's customers who pay their invoices by credit card or by electronic checks/ACH (Automatic Clearing House) are charged a processing fee each time these forms of payment are utilized. The credit card fees are 1.75% of the balance plus One Dollar (\$1.00) and the ACH fees are Fifty Cents (\$0.50) per an electronic check processed online. KCWA submits that removing these additional fees during this difficult time will provide some relief to its customers, assist some customers in making their payments, and continue to fairly promote and incentivize full contactless payment methods for the safety of its employees and its customers. The credit card fees average \$2,448.00 and the ACH fees average \$554.00, monthly.

KCWA has discussed this Petition with the Division of Public Utilities Commission attorney, Ms. Tiffany A. Parenteau, Esq. who does not have an objection. Therefore, KCWA respectfully requests that the Commission grant the within petition for a waiver and any other relief it deems fair and just.

Dated: May 13, 2020

KENT COUNTY WATER AUTHORITY  
By its attorney,

A handwritten signature in cursive script, reading "Mary B. Shekarchi", is written over a horizontal line.

Mary B. Shekarchi (#4767)

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cc: Docket 5012 Service List  
(via electronic mail)

**Docket No. 5012 - Kent County Water Authority – Abbreviated Rate Filing  
Service List 2/11/2020**

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