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Christopher E Bean
Manager
State Gov't Relations

December 12, 2019

Ms. Luly Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, Rhode Island 02888

Dear Ms. Massaro:

We are filing, herewith, for effect January 15, 2020, tariff material consisting of:

PUC RI No. 18

Part/Section	Revision of Pages	Original of Pages
B/6	6	N/A
F/1	1	3 and 4

With this filing, Verizon Rhode Island ("Verizon RI") proposes to withdraw the following service in wire centers where Verizon intends to migrate its network to all fiber and retire its copper network.

- Direct Inward Dialing Service for analog PBX trunks (This does not impact ISDN PRI or Centrex DID subscribers)

As shown in the attached RI 18 tariff pages, beginning Part F Section 1 Page 3, Verizon plans to withdraw this service in the given wire centers over a 24 month period. Verizon's fiber network is deployed and ready for customers to move from copper to fiber at different times across the wire centers. Allowing a 24 month rolling period to move all customers off the copper services listed for withdrawal and onto fiber based services gives the greatest flexibility to Verizon in maintaining a high quality of service to its impacted customers.

Additionally, DID Inward Dialing Service for analog PBX trunks (This does not impact ISDN PRI or Centrex DID subscribers), ISDN Basic Service with Digital Centrex and Feature Group A (FGA) services will be grandfathered in the identified wire centers listed in RI 18 Tariff.



Verizon is working with the customers to find alternative services to meet the individual customer's needs. Listed below are some of the alternative services:

- Fiber-based voice services
- Fios Internet Service
- Switched Ethernet Service
- Private Internet Protocol Service
- DS1 Service
- Machine-to-Machine Services through Verizon or Verizon Partner Program
- LTE

Verizon representatives will continue to work with each of the customers impacted to determine the best solution to meet their needs prior to service withdrawal. Verizon plans to notify the customers ninety, sixty and then again thirty days prior to the withdrawal date via direct mail. Copies of the customer notifications are attached.

If you have any questions regarding this filing, please contact me at 857-415-5161.

Respectfully submitted,



Christopher Bean
Attachment

Verizon New England Inc.

6. Local Switching
6.1 Line Ports

6.1.2 Line Port Features	
J.	Centrex Intercom Dialing — Provides the basic switch capability to allow four digit dialing between line port members of a TC defined centrex group.
K.	Customized Ringing — Allows a distinctive ring on calls routed to an alternate telephone number on a line.
L.	Direct Inward Dialing (DID)* — Allows an incoming exchange call to be dialed directly to a station associated with a switching system located on the subscriber's premises. The ports equipped with DID outpulse dial-pulse, multifrequency or dual tone multifrequency type digits to the switching equipment on the subscriber's premises. The number of digits out-pulsed will be uniform for both the listed number to the attendant's console and for the stations associated with the switching equipment.
1.	DID is only available with a DS1 DID/DOD/PBX line port.
M.	Hunting Groups — Provides the ability to sequentially access two or more line side connections in the originating direction, when the access code of the line group is dialed. This feature is provided in all Telephone Company end offices. All lines in the hunt group must be provided in the same manner.
1.	Uniform Call Distribution Arrangement — Provides a type of multiline hunting arrangement which provides for an even distribution of calls among the available lines in a hunt group. Where available this feature is provided in Telephone Company electronic end offices only. All lines in the multiline hunting arrangement must be provided in the same manner.
2.	Nonhunting Number for Use with Hung Group or Uniform Call Distribution Arrangements — Provides an arrangement for an individual line within a multi-line hunt or uniform call distribution group that provides access to that line within the hunt or uniform call distribution group when it is idle or provides busy tone when it is busy, when the nonhunting number is dialed. Where available this feature is provided in Telephone Company electronic end offices only.
N.	Originating Call Usage Recordings — Makes available the provision of call usage recording information as pertaining to originating call traffic on a particular line port.
O.	Per Call Blocking — Prevents display for a single call of the calling number to another line equipped with Caller ID – Number Only, Call Waiting ID, or Call Waiting ID Deluxe – Number Only, and of the calling name and number to another line equipped with Caller ID, Call Waiting ID with Name, or Call Waiting ID Deluxe. In order to activate the feature for a particular call a special code must be dialed on the line port.

(N)

* Please refer to Part F, Section 1, for limitations on the availability of Direct Inward Dialing for analog PBX trunks. Contracts with this service may not be extended nor renewed. (This does not impact ISDN PRI or Centrex DID subscribers). (N)
 (N)
 (N)

Verizon New England Inc.

1. Services Affected by Network Transformation - Serving Wire Center Information
1.1 General

1.1.1 Description	
A.	<p>The following service has already been grandfathered on a statewide basis. This service is subject to the additional limitations stated in Section 1.1.2. A below, with respect to the serving wire centers listed in that section.</p> <p style="text-align: center;">ISDN Basic Service</p>
B.	<p>The following service has already been grandfathered on a statewide basis. This service is subject to the additional limitations stated in Section 1.1.2.B and 1.1.2.E, below, with respect to the serving wire centers listed in that section.</p> <p style="text-align: center;">ISDN Basic Service with Digital Centrex Service</p>
C.	<p>The following service is subject to the limitations on availability stated in Section 1.1.2.C and 1.1.2.E, below, with respect to the serving wire centers listed in that section.</p> <p style="text-align: center;">Feature Group A (FGA)</p>
D.	<p>The following service is subject to the limitations on availability stated in Section 1.1.2.D and 1.1.2.E, below, with respect to the serving wire centers listed in that section.</p> <p style="text-align: center;">Direct Inward Dialing for analog PBX trunks. Contracts with this service may not be extended nor renewed. (This does not impact ISDN PRI or Centrex DID subscribers).</p>

(T)
 (T)
 (N)
 (N)

1.1.2 Serving Wire Center Information											
A.	<p>Serving Wire Center Information:</p> <table border="1" style="margin-left: 20px;"> <thead> <tr> <th style="text-align: left;">Exchange Name</th> <th></th> </tr> </thead> <tbody> <tr> <td>Narraganset</td> <td>June 15, 2018</td> </tr> <tr> <td>Riverside</td> <td>June 15, 2018</td> </tr> <tr> <td>Scituate Structure</td> <td>June 15, 2018</td> </tr> <tr> <td>Washington St.</td> <td>June 15, 2018</td> </tr> </tbody> </table> <p style="margin-left: 20px;">Service listed in section 1.1.1.A service has already been grandfathered on a statewide basis and will be withdrawn, upon 90 days-notice to the customer, on a location by location basis. The service withdrawal will occur over a 24 month period starting on the effective date below. Services are withdrawn from all customers at the end of the 24 month period.</p>	Exchange Name		Narraganset	June 15, 2018	Riverside	June 15, 2018	Scituate Structure	June 15, 2018	Washington St.	June 15, 2018
Exchange Name											
Narraganset	June 15, 2018										
Riverside	June 15, 2018										
Scituate Structure	June 15, 2018										
Washington St.	June 15, 2018										

(T)

Verizon New England Inc.

1. Services Affected by Network Transformation - Serving Wire Center Information
1.1 General

(N)

1.1.2 Serving Wire Center Information											
D.	<p>Serving Wire Center Information:</p> <table border="1"> <tr> <td style="text-align: center;">Exchange Name</td> <td> <p>Service listed in section 1.1.1.D will be withdrawn, upon 90 days-notice to the customer, on a location by location basis. The service withdrawal will occur over a 24 month period starting on the effective date below. Service is withdrawn from all customers at the end of the 24 month period.</p> </td> </tr> <tr> <td>Narraganset</td> <td>January 15, 2020</td> </tr> <tr> <td>Riverside</td> <td>January 15, 2020</td> </tr> <tr> <td>Scituate Structure</td> <td>January 15, 2020</td> </tr> <tr> <td>Washington St.</td> <td>January 15, 2020</td> </tr> </table>	Exchange Name	<p>Service listed in section 1.1.1.D will be withdrawn, upon 90 days-notice to the customer, on a location by location basis. The service withdrawal will occur over a 24 month period starting on the effective date below. Service is withdrawn from all customers at the end of the 24 month period.</p>	Narraganset	January 15, 2020	Riverside	January 15, 2020	Scituate Structure	January 15, 2020	Washington St.	January 15, 2020
Exchange Name	<p>Service listed in section 1.1.1.D will be withdrawn, upon 90 days-notice to the customer, on a location by location basis. The service withdrawal will occur over a 24 month period starting on the effective date below. Service is withdrawn from all customers at the end of the 24 month period.</p>										
Narraganset	January 15, 2020										
Riverside	January 15, 2020										
Scituate Structure	January 15, 2020										
Washington St.	January 15, 2020										

(N)

Verizon New England Inc.

1. Services Affected by Network Transformation - Serving Wire Center Information
1.1 General

(N)

1.1.2 Serving Wire Center Information		
E. Serving Wire Center Information:		
Exchange Name	Service is no longer available to new customers; moves, adds or changes to existing subscribers' channels are permitted at locations determined by the Company; effective:	Services listed in sections 1.1.1.A through 1.1.1.D will be withdrawn, upon 90 days-notice to the customer, on a location by location basis. The service withdrawal will occur over a 24 month period starting on the effective date below. Services are withdrawn from all customers at the end of the 24 month period.
Ashaway	January 15, 2020	
Ashton	January 15, 2020	
Broad Street	January 15, 2020	
Carolina	January 15, 2020	
Centredale	January 15, 2020	
Coventry	January 15, 2020	
Cranston	January 15, 2020	
East Greenwich	January 15, 2020	
East Providence	January 15, 2020	
Glocester	January 15, 2020	
Hope Valley	January 15, 2020	
North Kingstown	January 15, 2020	
Pascoag	January 15, 2020	
Pawtucket	January 15, 2020	
Warwick	January 15, 2020	
Weekapaug	January 15, 2020	
West Warwick	January 15, 2020	
Westerly	January 15, 2020	
Woonsocket	January 15, 2020	

(N)



Business Name
Billing Address 1
Billing Address 2
City, State Zip

September 30, 2019

Switched/Special Access and Intra-LATA DS0 Services to be Grand-fathered in Areas of CT, RI, MA, NY, NJ, PA and VA

Dear Valued Customer,

Account Number: <BTN-Field2>
Circuit ID: <CKT_ID>

Verizon is engaged in a multi-year program to update select wire centers to all-fiber facilities including the **CT, RI, MA, NY, NJ, PA and VA** wire centers listed on **Attachment 1**. In order to complete this fiber initiative we plan to grandfather and eventually withdraw certain legacy PUC services that are provisioned over the existing copper infrastructure. Our records indicate you subscribe to one or more of these services found in **Attachment 2**.

On or after **January 15, 2020**, and subject to regulatory approval where required, Verizon will stop accepting new circuit requests for these services if they will originate or terminate in an Attachment 1 office. Circuit moves or changes will also be prohibited. Modifications in service offerings for customers with existing contracts are subject to the terms of their contract or of the tariff.

The timeframe to discontinue (i.e. disconnect) these services will depend on our schedule for fiber rollout in your area. We will provide you a future communication of those plans when finalized.

You may have received previous disconnection notifications for segments of this circuit at other locations. If you have a point-to-point service, the location with the earliest disconnection date will serve as the disconnection date for the entire point-to-point service.

In the interim, please take this time to review your application(s) using these services, and determine what alternative Verizon product or other Carrier you may wish to migrate these applications to prior to the disconnect of your current service. We are happy to work with you to find alternative solutions such as:

- *Fiber-based voice services with/ without toll free or unlimited long distance options*
- *Fios Internet Services*
- *Switched Ethernet Service or Private Internet Protocol Service*
- *DS1 Service*
- *LTE or Machine-to-Machine Services through Verizon or Verizon Partner Program*
- *VOIP Services including Business Digital Voice or Virtual Communications Express*

Please contact your Verizon Account Manager, or call Customer Service at the toll-free number shown on your invoice for this service to initiate this process. We value your business and look forward to helping you realize the benefits our advanced offerings can unlock for you.

Sincerely,
Verizon

Attachment 1

State	Wire Center
-------	-------------

CT	GREENWICH CT
MA	ACTON
MA	ANDOVER
MA	ARLINGTON
MA	BEDFORD
MA	BELMONT
MA	BEVERLY
MA	BILLERICA
MA	BOSTON BACK BAY
MA	BOYLSTON
MA	BRAINTREE
MA	BRIGHTON
MA	BROCKTON
MA	BROOKLINE
MA	BURLINGTON
MA	BUZZARDS BAY
MA	CAMBRIDGE WARE
MA	CANTON
MA	CARVER
MA	CONCORD
MA	DEDHAM
MA	EAST BOSTON
MA	EAST DOUGLAS
MA	EASTON
MA	FITCHBURG
MA	FOXBORO
MA	GEORGETOWN
MA	GRAFTON
MA	GROTON
MA	HAMILTON
MA	HARRISON
MA	HINGHAM
MA	HUDSON
MA	KENDALL SQUARE
MA	KINGSTON
MA	LEXINGTON
MA	LOWELL
MA	LYNN

State	Wire Center
-------	-------------

MA	MALDEN
MA	MANOMET
MA	MANSFIELD
MA	MARION
MA	MARLBORO
MA	MATTAPOISETT
MA	MAYNARD
MA	MEDFIELD
MA	MIDDLEBORO
MA	MILFORD
MA	MILLBURY
MA	MILTON
MA	NATICK
MA	NEEDHAM
MA	NEWBURYPORT
MA	NOBSCOT
MA	NORTH ATTLEBORO
MA	NORTH READING
MA	NORTHBORO
MA	NORWELL
MA	NORWOOD
MA	PLYMOUTH
MA	READING
MA	ROCHESTER
MA	ROCKLAND
MA	ROWLEY
MA	SAGAMORE
MA	SCITUATE
MA	SHARON
MA	SHREWSBURY
MA	SOMERVILLE
MA	SUDBURY
MA	TEWKSBURY
MA	TYNGSBORO
MA	WAKEFIELD
MA	WALPOLE
MA	WALTHAM SPRING STREET
MA	WALTHAM WEST STREET

State	Wire Center
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MA	WAREHAM
MA	WELLESLEY
MA	WEST NEWBURY
MA	WESTBORO
MA	WESTFORD
MA	WEYMOUTH
MA	WHITINSVILLE
MA	WILMINGTON
MA	WINCHESTER
MA	WORCESTER
MA	WRENTHAM
NJ	ALLENTOWN
NJ	ATLANTIC HIGHLANDS
NJ	AVALON
NJ	BAYONNE
NJ	BEDMINSTER
NJ	BELLEVILLE
NJ	BERNARDSVILLE
NJ	BOONTON
NJ	BORDENTOWN
NJ	BRIDGETON
NJ	BROWNS MILLS
NJ	CALDWELL
NJ	CAMDEN
NJ	CHERRY HILL
NJ	CLIFFSIDE
NJ	CLIFTON
NJ	CLOSTER
NJ	DOVER
NJ	DUMONT
NJ	EATONTOWN
NJ	EDISON
NJ	EGG HARBOR
NJ	ELIZABETH
NJ	ENGLISHTOWN
NJ	FAIR LAWN
NJ	FAIRFIELD
NJ	FRANKLIN PARK

NJ	GLOUCESTER
NJ	HALEDON
NJ	HAMMONTON
NJ	HIGHTSTOWN
NJ	HOLMDEL
NJ	HOPEWELL
NJ	HUMBOLDT
NJ	IRONBOUND
NJ	JAMESBURG
NJ	KEANSBURG
NJ	KEARNY
NJ	LAKEHURST
NJ	LAKEWOOD
NJ	LITTLE FALLS
NJ	LITTLE FERRY
NJ	LONG BRANCH
NJ	MADISON
NJ	MARKET
NJ	MENDHAM
NJ	MERCERVILLE
NJ	MIDDLETOWN
NJ	MILLBURN
NJ	MILLINGTON
NJ	MONMOUTH JUNCTION
NJ	MOORESTOWN
NJ	MOUNT HOLLY
NJ	MURRAY HILL
NJ	NEPTUNE
NJ	NEW EGYPT
NJ	NORTH BERGEN
NJ	NUTLEY
NJ	OAKLAND
NJ	ORADELL
NJ	PASSAIC
NJ	PATERSON
NJ	PEMBERTON
NJ	PENNS NECK
NJ	PLAINFIELD
NJ	PLEASANTVILLE
NJ	POINT PLEASANT
NJ	POMPTON LAKES
NJ	PRINCETON
NJ	PROSPECT PLAINS

NJ	RAHWAY
NJ	RAMSEY
NJ	ROCHELLE PARK
NJ	ROCKAWAY
NJ	RUTHERFORD
NJ	SEASIDE PARK
NJ	SOUTH AMBOY
NJ	SOUTH ORANGE
NJ	SPOTSWOOD
NJ	SPRING LAKE
NJ	SUCCASUNNA
NJ	SUMMIT
NJ	SWEDESBORO
NJ	TRENTON
NJ	UNIONVILLE
NJ	VAN HISEVILLE
NJ	VILLAS
NJ	VINCENTOWN
NJ	VINELAND
NJ	WAVERLY
NJ	WEST ORANGE
NJ	WEST OSBORNVILLE
NJ	WESTFIELD
NJ	WESTWOOD
NJ	WHIPPANY
NJ	WHITE HORSE
NJ	WILLIAMSTOWN
NJ	WILLINGBORO
NJ	WOODBIDGE
NJ	WRIGHTSTOWN
NJ	WYCKOFF
NY	ALBANY STATE
NY	ALBANY WASHINGTON
NY	ALTAMONT
NY	AMHERST
NY	ARMONK
NY	AUBURN
NY	BABYLON
NY	BALDWINSVILLE
NY	BALLSTON SPA
NY	BEACON
NY	BEDFORD VILLAGE

NY	BREWSTER
NY	BRIDGEPORT
NY	BUFFALO HERTEL AVE
NY	BUFFALO MAIN ST
NY	BUFFALO SOUTH PARK
NY	CAMILLUS
NY	CARMEL
NY	CHAPPAQUA
NY	CHEEKTOWAGA
NY	CICERO
NY	CLARENCE CENTER
NY	CLIFTON PARK
NY	COMMACK
NY	CROTON
NY	DELMAR
NY	DOBBS FERRY
NY	EAST FIRE ISLAND
NY	FAYETTEVILLE
NY	FISHKILL EAST
NY	FLORAL PARK
NY	FRANKLIN
NY	GLEN COVE
NY	GREAT NECK
NY	GUILDERLAND
NY	HAMBURG
NY	HARRISON
NY	HICKSVILLE
NY	HUNTINGTON
NY	ITHACA PLEASANT GROVE
NY	ITHACA TIOGA STREET
NY	JORDAN
NY	KATONAH
NY	LANCASTER
NY	LARCHMONT
NY	LATHAM
NY	LEVITTOWN
NY	LIVERPOOL CLAY
NY	MAMARONECK

NY	MANHASSET
NY	MARLBORO
NY	MECHANICVILLE
NY	MID NASSAU
NY	MINOA
NY	MOUNT KISCO
NY	NEW CITY
NY	NEW WINDSOR
NY	NEWBURGH
NY	NEWBURGH WEST
NY	NORTH SYRACUSE
NY	NYACK
NY	ORANGEBURG
NY	OSSINING
NY	OWASCO
NY	OYSTER BAY
NY	PATCHOGUE
NY	PATTERSON
NY	PEARL RIVER
NY	PEEKSKILL
NY	PLEASANTVILLE
NY	POMONA
NY	PORT JEFFERSON
NY	PORT WASHINGTON
NY	PORTCHESTER
NY	POUGHKEEPSIES S HAMILTON
NY	POUGHKEEPSIES SPACKENKILL
NY	PURDYS
NY	PUTNAM VALLEY
NY	RONKONKOMA
NY	ROSLYN
NY	RYE
NY	SARATOGA
NY	SAYVILLE
NY	SCARSDALE
NY	SCHENECTADY CLINTON ST
NY	SCHENECTADY CURRY RD

NY	SETAUKET
NY	SLOATSBURG
NY	SMITHTOWN
NY	SOUTH BETHLEHEM
NY	SOUTH SALEM
NY	SPRING VALLEY
NY	SUFFERN
NY	SYOSSET
NY	SYRACUSE DIPPOLD
NY	SYRACUSE EAST GENESEE
NY	SYRACUSE ELECTRONIC PARK
NY	SYRACUSE FAIRMOUNT
NY	SYRACUSE JAMES
NY	SYRACUSE SOUTH SALINA
NY	SYRACUSE STATE
NY	TARRYTOWN
NY	TONAWANDA
NY	TROY 3RD AVENUE
NY	TROY 4TH STREET
NY	TUCKAHOE
NY	VOORHEESVILLE
NY	WANAKAH
NY	WANTAGH
NY	WAPPINGERS FALLS
NY	WEST HAVERSTRAW
NY	WESTBURY
NY	YAPHANK
NY	YONKERS
NY	YORKTOWN
PA	DILLSBURG
PA	DOVER
PA	HERSHEY
PA	SHELLSVILLE

PA	YORK MAIN
PA	YORK NORTH
RI	ASHAWAY
RI	ASHTON
RI	BROAD STREET
RI	CAROLINA
RI	CENTREDALE
RI	COVENTRY
RI	CRANSTON
RI	EAST GREENWICH
RI	EAST PROVIDENCE
RI	GLOCESTER
RI	HOPE VALLEY
RI	NORTH KINGSTOWN
RI	PASCOAG
RI	PAWTUCKET
RI	WARWICK
RI	WEEKAPAUG
RI	WEST WARWICK
RI	WESTERLY
RI	WOONSOCKET
VA	ARCOLA
VA	BATTLEFIELD
VA	CHANCELLOR
VA	CHANCELLOR 2
VA	CRITTENDEN
VA	DALE CITY
VA	GREAT BRIDGE
VA	HAYMARKET
VA	INDEPENDENT HILL
VA	KING GEORGE
VA	LORTON
VA	MANASSAS
VA	NOKESVILLE
VA	OCCOQUAN
VA	PRINCESS ANNE
VA	STAFFORD
VA	TRIANGLE

Attachment 2 continued

PUC INTRALATA LOCAL TARIFF/PRODUCT GUIDE	CT	MA	NJ	NY	PA	RI	VA
ISDN Basic Rate Interface Service/ISDN Basic Exchange Service	X ³	X ³		X ³	X ³	X ³	
Residential IntelliLinQ [®] BRI/ Individual Line Business IntelliLinQ [®] BRI Service			X ³				X ³
ISDN Basic with Digital Centrex Service	X	X		X		X	
Centrex IntelliLinQ [®] - Basic Rate Interface (BRI)			X				X
CENTRANET [®] /DIGITAL (ISDN) CENTRANET [®] SERVICE					X		
Digital Electronic Telephone Set (DETS) with Basic ISDN Service	X			X			
Intellipath Digital Centex/Digital Centrex Plus Service Proprietary Telephone Set Programmable Features		X				X	
Electronic Telephone Set with Centrex Digital Features			X				
Digital (ISDN) CentraNet [®] Multi-Button Key Set (MBKS) Basic/Deluxe/3000 Deluxe Package options					X		
CentraNet [®] with Business Proprietary Set; Electronic Key Telephone System (EKTS) Voice Feature of ISDN - Single Line							X
WATS-Inward WATS Terminations (ESS Optional Services)			X ³				
Toll Free Service access line/Dedicated Inward WATS Toll Free Service Access Line	X ³						
Wide Area Telecommunications (WATS)/WATS Access Lines	X ³			X ³			X ³
WATS Service					X ²		X ²
Outward WATS/Outward WATS Access Line	X ³		X ³				
Switched 56 Kb service (NJ) or Switched Data Service (PA and VA)			X		X		X
Switchway /Switchway Service	X	X		X		X	
Direct Inward Dialing (DID) Service on analog trunks ⁴	X						X
Direct Inward Dialing (DID) Service for Private Branch Exchange Systems on analog trunks ⁴		X				X	
Direct Inward Dialing (DID) Service for use with PBX Equipment on analog trunks ⁴				X			
P.B.X. Trunk Services with Direct Inward Dialing (DID) on analog trunks ⁴			X				
Digital Direct Inward Dial on analog trunks ⁴					X		
PUC IntraState Special Access	CT	MA	NJ	NY	PA	RI	VA
DIGIPATH [®] Digital Service II (DDSII)		X					
Digital Data Service Special Access	X	X	X		X		X
Fractional T1 Special Access		X					
Switched Access Feature Group A (FGA)	X	X	X	X	X	X	X
Lineside Basic Service Arrangement (BSA)					X		X
Voice Grade Service	X	X					
Voice Grade Special Access	X		X	X	X		X
Voice Grade Special Access Secure III + IV		X					
Voice Grade Special Access (Secure communications) I, II, III, IV	X		X	X			X
WATS Access Line (WAL)	X	X				X	
Wideband Digital Service or Wideband Digital Access Secure Communications I, II, III/ Wideband Digital Special Access Service	X	X	X	X	X		X
¹ VA Customers - Series 2006A Foreign Exchange (FX) Contiguous NORVA Flat Rate (1LHU9) is exempt from this discontinuation.							
² Service already discontinued in Vz North and VZ South							
³ Service already grandfathered VZ-wide							
⁴ Only impacts Direct Inward Dialing Service on analog trunks (i.e. Primary Rate ISDN and Flexpath are not impacted)							



June 19, 2019

Business Name
Billing Address 1
Billing Address 2
City, State Zip

Withdrawal of Direct Inward Dialing (DID) Service on Analog Trunks

Dear Valued Customer,

Account #:

Product Withdrawal Circuit ID:

Verizon is engaged in a multi-year program to update select wire centers to next-generation platforms and all-fiber facilities. Pursuant to this initiative, we plan to discontinue the following intrastate service (see Attachment 1 for state-specific terminology of this service):

Direct Inward Dialing (DID) Service on analog trunks

According to our records, you currently subscribe to this service¹.

On or after **December 16, 2019**, pending government approval where required, Verizon will begin the withdrawal of Direct Inward Dialing (DID) Service on analog trunks (i.e. disconnection of circuits) within the Serving Wire Centers identified in Attachment 2. Verizon will notify you at least 90 days in advance of the actual date on which particular service arrangements will be disconnected. The date will depend upon the installation of fiber in the affected area, in order to ensure our alternative, fiber-based services are available to serve you. Modifications in service offerings for customers with existing contracts are subject to the terms of their contracts.

To avoid service disruption, we urge you to make arrangements to migrate your Direct Inward Dialing (DID) Service on analog trunks to an alternative Verizon service. Other providers may also offer alternative services. Please use this interim period to review the application(s) for which you are currently using Direct Inward Dialing (DID) Service on analog trunks.

We are eager to partner with you to develop the optimal technology upgrade for your business. Verizon offers several services which may suit your needs depending on your applications. You may enjoy efficiencies with our Integrated Services Digital Network Primary Rate Interface (ISDN PRI) with Direct Inward Dialing (DID) or VoIP solutions such as Session Initiation Protocol (SIP) Trunking which also supports Direct Inward Dialing features. We encourage you to contact your Verizon Account Manager or call Customer Service at the toll-free number shown on your invoice to discuss the best solution for you.

We value your business and look forward to helping you realize the benefits that our advanced offerings can unlock for you.

Sincerely,
Verizon

¹ Direct Inward Dialing Service on Digital trunks (e.g. Primary Rate ISDN and Flexpath) is not impacted.

ATTACHMENT 1: Product References by State

State	Service Name
Massachusetts	Direct Inward Dialing (DID) Service for Private Branch Exchange Systems on analog trunks
New Jersey	P.B.X. Trunk Services: Direct Inward Dialing (DID) on analog trunks
New York	Direct Inward Dialing Service for use with PBX Equipment on analog trunks
Rhode Island	Direct Inward Dialing (DID) Service for Private Branch Exchange Systems on analog trunks

ATTACHMENT 2: Impacted Serving Wire Centers

State	Wire Center
MA	ASHLAND
MA	BOSTON NEW ENGLAND TEL & TEL BOWDOIN
MA	CHELMSFORD STRUCTURE/COB
MA	DANVERS
MA	DORCHESTER
MA	DUXBURY
MA	FRAMINGHAM
MA	FRANKLIN
MA	FRANKLIN ST.
MA	HANOVER
MA	HOLLISTON
MA	HOPKINTON
MA	HYDE PARK
MA	IPSWICH
MA	LAWRENCE
MA	LEOMINSTER
MA	LITTLETON
MA	MARBLEHEAD
MA	MARSHFIELD
MA	MEDWAY
MA	MILLIS
MA	NEWTON
MA	NORTH CHELMSFORD
MA	RANDOLPH BLDG
MA	ROXBURY
MA	SOUTH BOSTON
MA	STOUGHTON
MA	TAUNTON
MA	TOPSFIELD
MA	W ROXBURY
MA	WAYLAND
NY	BAYSHORE
NY	BRENTWOOD
NY	CONGERS
NY	CORNWALL
NY	DEER PARK
NY	EAST NORTHPORT
NY	FAIRVIEW
NY	FARMINGDALE
NY	FREEPORT
NY	HEMPSTEAD
NY	LINDENHURST
NY	LONG BEACH
NY	LYNBROOK
NY	MAHOPAC
NY	MASSAPEQUA
NY	MINEOLA
NY	MOUNT VERNON
NY	NEW DORP

State	Wire Center
NY	NEW ROCHELLE
NY	PLAINVIEW
NY	SKANEATELES
NY	WEST 42ND STREET
NY	WEST SENECA UNION
NY	WHITE PLAINS
NY	WILLIAMSVILLE
NJ	ASBURY PARK
NJ	BERGEN
NJ	BERLIN
NJ	BLOOMFIELD
NJ	BOUND BROOK
NJ	CAPE MAY COURTHOUSE
NJ	COLLINGSWOOD
NJ	CRANFORD
NJ	EAST DOVER
NJ	EAST ORANGE
NJ	ENGLEWOOD
NJ	EWING
NJ	FREEHOLD
NJ	GLASSBORO
NJ	HACKENSACK
NJ	HADDONFIELD
NJ	IRVINGTON ESSEX BLDG
NJ	JOURNAL SQUARE
NJ	KEYPORT
NJ	LEONIA
NJ	LIVINGSTON
NJ	MARLTON
NJ	MAYS LANDING
NJ	MEDFORD
NJ	MERCHANTVILLE
NJ	MONTCLAIR
NJ	MORRISTOWN
NJ	NEW BRUNSWICK
NJ	PENNINGTON
NJ	PERTH AMBOY
NJ	RED BANK
NJ	RIDGEWOOD
NJ	ROSELLE
NJ	SALEM
NJ	SOMERVILLE
NJ	TOMS RIVER
NJ	UNION CITY
NJ	WALL
NJ	WOODBURY
RI	NARRAGANSETT
RI	RIVERSIDE
RI	SCITUATE STRUCTURE
RI	WASHINGTON ST

ATTACHMENT 2: Impacted Serving Wire Centers

State	Wire Center
NY (NYC)	115TH AVENUE OZONE PARK
NY (NYC)	2ND AVENUE
NY (NYC)	14TH AVENUE
NY (NYC)	14TH STREET
NY (NYC)	71ST STREET
NY (NYC)	77TH STREET
NY (NYC)	ALBEMARLE ROAD
NY (NYC)	ASTORIA
NY (NYC)	AVENUE I
NY (NYC)	AVENUE R
NY (NYC)	AVENUE U
NY (NYC)	AVENUE Y
NY (NYC)	BAYSIDE
NY (NYC)	BELLE HARBOR
NY (NYC)	BRIDGE STREET
NY (NYC)	BROAD STREET
NY (NYC)	BUSHWICK AVENUE
NY (NYC)	CITY ISLAND
NY (NYC)	CLINTON AVENUE
NY (NYC)	CONVENT AVENUE
NY (NYC)	CORONA
NY (NYC)	CRUGER AVENUE
NY (NYC)	EAST 30TH STREET
NY (NYC)	EAST 37TH STREET
NY (NYC)	EAST 56TH STREET
NY (NYC)	EAST 79TH STREET
NY (NYC)	EAST 97TH STREET
NY (NYC)	EAST 150TH STREET
NY (NYC)	EAST 167TH STREET
NY (NYC)	FAIRVIEW AVENUE
NY (NYC)	FAR ROCKAWAY
NY (NYC)	FLUSHING

State	Wire Center
NY (NYC)	FOREST HILLS
NY (NYC)	GRAND CONCOURSE (East 175th St)
NY (NYC)	HOE AVENUE
NY (NYC)	HOLLIS
NY (NYC)	JAMAICA
NY (NYC)	JFK AIRPORT
NY (NYC)	KENMORE PLACE
NY (NYC)	KINGSBRIDGE
NY (NYC)	LAURELTON
NY (NYC)	LIBERTY AVENUE
NY (NYC)	LONG ISLAND CITY
NY (NYC)	MANHATTAN AVENUE
NY (NYC)	NEWTOWN
NY (NYC)	NORTH JAMAICA
NY (NYC)	NORTH STATEN ISLAND
NY (NYC)	RICHMOND HILL
NY (NYC)	ROCKAWAY AVENUE
NY (NYC)	SOUTH STATEN ISLAND
NY (NYC)	THAYER STREET
NY (NYC)	TIEBOUT AVENUE
NY (NYC)	TRATMAN AVENUE
NY (NYC)	TROY AVENUE
NY (NYC)	VARICK STREET
NY (NYC)	WEST 18TH STREET
NY (NYC)	WEST 36TH STREET
NY (NYC)	WEST 50TH STREET
NY (NYC)	WEST 73RD STREET
NY (NYC)	WEST 176TH STREET
NY (NYC)	WEST STATEN ISLAND
NY (NYC)	WEST STREET
NY (NYC)	WILLIAMSBURG