



December 16, 2019

Rhode Island Public Utilities Commission  
Ms. Luly Massaro  
Commission Clerk  
89 Jefferson Blvd.  
Warwick, RI 02888

Re: RIPUC Docket 4991 Hearing

Dear Ms. Massaro;

In the hearing on RIPUC Docket 4991 for Pascoag Utility District's Demand Side Management Program. Alan Nault requested information on the District's Write offs as the related to the protected class in Docket 4990 Pascoag Utility District's Year End Status Reports.

The District would like to report the following information:

**Breakdown by Customer Type**

Standard Customer	\$	13,193.57	41%
AMP	\$	11,221.05	35%
Protected Status	\$	6,124.14	19%
Financial Hardship	\$	893.44	3%
Elderly Protection	\$	460.81	1%
	\$	31,893.01	100%

The total write offs per the protected classes for 2019 was 59%, or \$18,699.35 and 41%, or \$13,193.57 for the standard customer class.

Very truly yours,

Harle J. Round  
Manager of Finance & Customer Service