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November 20, 2018

Ms. Luly Massaro, Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

**Re: *Narragansett Bay Commission – Tariff Advice –
Credit Card Fees***

Dear Ms. Massaro:

Pursuant to Rule 1.9(c) of the Rhode Island Public Utilities Commission's Rules of Practice and Procedure, enclosed please find the Narragansett Bay Commission's proposed revised tariffs. In this filing, the Narragansett Bay Commission ("NBC") proposes to change its credit card transaction fees. Under the NBC's proposal its customers will pay a \$2.95 fee per transaction and credit card payments will be allowed up to a \$400 maximum per transaction. Currently, NBC's customers pay a fee of 1.75% of the charge rounded up to the nearest \$0.50, plus a \$1.00 flat transaction fee. The proposed changes to the NBC's Tariffs are requested to be effective on or after January 21, 2019 to coincide with NBC's implementation of its new Customer Service billing application.

Enclosed in this filing is testimony supporting the NBC's proposed changes as well as the NBC's existing tariffs, a marked-up copy of the existing tariffs showing the proposed changes, and a clean copy of the proposed changes. I have also enclosed a copy of the proposed public notice. Please review the proposed notice as soon as possible so that it can be approved for publication.

Please note that an electronic copy of this filing has been sent to the service list from Docket 4890, the NBC's current general rate filing with the Rhode Island Public Utilities Commission, and a hard copy has been mailed to the Rhode Island Attorney General's Office.

Thank you for your attention to these matters.

Sincerely,



Joseph A. Keough, Jr.

cc: Docket 4890 Service List (via email)

**STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS
PUBLIC UTILITIES COMMISSION**

IN RE: THE NARRAGANSETT BAY COMMISSION

NOTICE OF PROPOSED TARIFF REVISIONS

The Narragansett Bay Commission ("NBC") hereby gives notice that on November 20, 2018, it submitted to the Rhode Island Public Utilities Commission ("Commission") a proposal to revise its existing Tariff pursuant to Rule 1.9(c) of the Commission's Rules of Practice and Procedure.

In its filing, the NBC proposes to change its credit card transaction fees. Under the NBC's proposal NBC's customers will pay a \$2.95 fee per transaction and credit card payments will be allowed up to a \$400 maximum per transaction. Currently, NBC's customers pay a fee of 1.75% of the charge rounded up to the nearest \$0.50, plus a \$1.00 flat transaction fee. The proposed changes to the NBC's Tariffs are requested to be effective on or after January 21, 2019 to coincide with NBC's implementation of its new Customer Service billing application.

A copy of the proposed change to the NBC's Tariff is on file for examination at the NBC's office at One Service Road, Providence, RI and at the offices of the Public Utilities Commission, 89 Jefferson Boulevard, Warwick, RI.

The Narragansett Bay Commission
One Service Road, Providence, RI 02905
<http://www.narrabay.com>

1 **NARRAGANSETT BAY COMMISSION**

2 **PRE-FILED DIRECT TESTIMONY**

3 **OF CLARA D. CASIMIRO**

4

5

6

7 **Q. Please state your name and address.**

8 A. Clara Casimiro. My business address is the Narragansett Bay Commission, One

9 Service Road, Providence, RI 02905.

10

11 **Q. By whom are you employed and what is your position?**

12 A. I am employed by the Narragansett Bay Commission (NBC) as the Customer

13 Service Manager.

14

15 **Q. For how long have you been so employed?**

16 A. I have been in the position of Customer Service Manager for 18 years. Prior to my

17 promotion to Customer Service Manager I held other positons in the Customer

18 Service Department for a total of 30 years.

19

20 **Q. Have you previously testified before the Rhode Island Public Utilities**

21 **Commission?**

22 A. Yes, I have previously provided testimony in support of a proposed change to the

23 consumption billing frequency filed by the NBC on November 7, 2018.

24

25 **Q. What is the purpose of your testimony?**

26 A. To provide information regarding a proposed change to the NBC's tariffs related

27 to the credit card transaction fee. (See attached Revised Marked-up Tariffs,

28 Schedule B, Credit Card Transaction Fee).

29

1 **Q. Was this change included in the NBC’s filings in Docket 4885 or 4890?**

2 A. No. Docket 4885 is a debt service compliance filing, and the NBC is restricted in
3 the relief it can request in such a filing, which does not include a tariff revision.
4 The filing in Docket 4890 did not include these changes because the NBC is
5 requesting that the proposed tariff revisions become effective on or after January
6 21, 2019, and a final order in Docket 4890 won’t be issued until July 2019. Thus,
7 for the sake of clarity, the marked-up tariffs submitted with this filing only show
8 the tariff revisions requested herein.

9

10 **Q. Can you please you please explain the proposed changes?**

11 A. Yes, NBC is implementing a new Customer Service software application and will
12 utilize a new third party payment processor. This new solution will provide
13 enhanced customer service through e-bills, multiple account payment
14 functionality, and automatic account payments in addition to other account
15 management tools. As part of this process, NBC will be working with a payment
16 processing vendor that is fully integrated into the Customer Service software
17 application. With the new vendor, the fee structure for credit card payments shall
18 change from the current fee of 1.75% rounded up to the nearest \$0.50 of the user
19 selected amount, plus \$1.00 to a flat transaction fee of \$2.95 per transaction.
20 Credit card payments will be allowed up to a \$400.00 maximum per transaction.

21

22 **Q. Is the credit card fee paid to NBC?**

23 A. No, the vendor collects the credit card fee.

24

25 **Q. How does the NBC propose to amend its tariffs to effectuate this change?**

26 A. The NBC proposes to change the language in Schedule B, Credit Card Transaction
27 Fee, as set forth in its marked up tariffs, or to eliminate the credit card
28 transaction fee language all together to reflect the fact that NBC does not collect
29 the fee.

1 **Q. Will all customers would be affected by this change?**

2 A. Although the proposed tariff change would apply to all customers, this change
3 would apply to only those customers who chose to pay their bills with a credit
4 card. Customers may also make payments on-line via ACH at no charge.

5

6 **Q. When does the NBC request that these changes take effect?**

7 A. The NBC requests that the proposed tariff revisions take effect on or after
8 January 21, 2019 to coincide with the implementation of the new Customer
9 Service software application.

10

11 **Q. Does this conclude your testimony?**

12 A. Yes.

SCHEDULE A

EFFECTIVE:	CUSTOMER CHARGE	July 1, 2016
	CONSUMPTION CHARGE	July 1, 2016

Applicability

Applicable throughout the entire territory served by the Field's Point and Bucklin Point Wastewater Treatment Facilities and operated by the Narragansett Bay Commission.

Sewer Use Fee Schedule**RESIDENTIAL**

All residential structures up to and including six (6) dwelling units. All residential condominiums will be billed under residential tariffs regardless of the number of dwelling units per structure/meter.

NBC Service Area:**CUSTOMER CHARGE:**

\$ 218.80 per dwelling unit per year

CONSUMPTION CHARGE:

\$ 3.531 per hundred cubic feet of 100% of water used

RESIDENTIAL WELL CUSTOMERS:

\$ 499.90 Based upon fixed fee and average annual usage of 79.61 HCF

INDUSTRIAL

All structures in which water is utilized for the production and/or manufacturing based operations including non-contact cooling water. As of May 1st, 2010 this category includes industrial laundries as defined by the EPA and categorized by the North American Industry Classification System (NAICCS) code 812332.

CUSTOMER CHARGE:**METER SIZE:****FIXED FEE**

5/8"	\$523
3/4"	\$782
1"	\$1,300
1 1/2"	\$2,607
2"	\$4,164
3"	\$7,802
4"	\$13,000
6"	\$26,010
8"	\$41,615
10"	\$59,824

CONSUMPTION CHARGE:**NBC Service Area:**

\$ 3.292 per hundred cubic feet of 100% of water used.

COMMERCIAL

All other structures. This includes mixed use structures (i.e., combined residential/non-residential) and half-way houses and/or boarding type facilities where unrelated persons rent rooms.

<u>CUSTOMER CHARGE:</u>	<u>METER SIZE:</u>	<u>FIXED FEE</u>
	5/8"	\$523
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	1"	\$1,300
	1 ½"	\$2,607
	2"	\$4,164
	3"	\$7,802
	4"	\$13,000
	6"	\$26,010
	8"	\$41,615
	10"	\$59,824

CONSUMPTION CHARGE:

NBC Service Area: \$ 5.120 per hundred cubic feet of 100% of water used.

BILLING

Residential - Fixed fees and consumption to be billed monthly.

Condominiums (residential) - Fixed fees and consumption bills to be rendered to property owners and/or associations monthly.

Industrial - Fixed fees and consumption to be billed monthly.

Commercial - Fixed fees and consumption to be billed monthly.

Industrial Surcharge - If any, to be billed with consumption.

PAYMENT

All bills are due and payable upon receipt. Interest will be charged 30 days after the billing date at the rate of 1% per month on any unpaid balance, including any outstanding interest charges.

SCHEDULE B**Miscellaneous Charges****EFFECTIVE:**

Pretreatment Annual Permit Fee:	June 30, 2003
New Sewer Connection Fee:	July 1, 2005
Septic Tank Waste Discharge Fee:	
A. Septic Tank Waste Discharge Fee:	May 6, 2005
B. Uniform Septage Disposal Fee:	April 1, 2008
Sewer Back-up Removal Fee:	March 24, 1995
Abatement Application Fee:	June 1, 2018
Credit Card Transaction Fee	On or after February 2, 2011
BOD/TSS Surcharge:	January 1, 2013
Abatement Meter Reading Fee:	June 1, 2018
Real Estate Closing Request Fee:	June 1, 2018

1. Pretreatment Annual Permit Fee: Applicable to all users regulated under R.I.G.L. 46-25-25 and the NBC's Rules and Regulations.

CAT #	User Classification	Annual Permit Fee
11	Electroplater/Metalfinisher	
	Flow < 2,500 GPD	\$1,811
	Flow ≥ 2,500 < 10,000 GPD	\$3,623
	Flow ≥ 10,000 GPD < 50,000	\$7,246
	Flow ≥ 50,000 GPD < 100,000 GPD	\$10,144
	Flow ≥ 100,000	\$10,869
12	Metal Molding and Casting	\$1,087
13	Organic Chemical Manufacturers	\$7,246
14	Other Categorical Industries	\$1,087
15	Metal Formers	\$5,797
21	Tubbing/Vibratory/Mass Finishing	
	Flow < 5,000 GPD	\$725
	Flow ≥ 5,000 GPD	\$1,449
22	Chemical Transporters, Refiners, Recyclers, Manufacturers	\$2,898
23	Textile Processing Firms	
	Flow < 2,500 GPD	\$1,449
	Flow ≥ 2,500 < 10,000 GPD	\$3,768
	Flow ≥ 10,000 < 50,000	\$5,072
	Flow ≥ 50,000 GPD	\$7,246

CAT #	User Classification	Annual Permit Fee
24	Printers	
	Gravure	\$3,623
	Other Flow \geq 2,500 GPD	\$1,087
	Other Flow < 2,500 GPD	\$725
25	Industrial Laundries	\$3,623
26	Machine Shops/Machinery Rebuilders	\$1,449
27	Other firms discharging toxics and/or prohibited pollutants	
	Flow \geq 10,000 GPD	\$2,898
	Flow \geq 2,500 GPD < 10,000 GPD	\$1,449
	Flow < 2,500 GPD	\$725
28	Central Treatment Facilities - Hazardous Waste	\$14,492
29	Central Treatment Facilities	\$4,348
	Non-Hazardous Waste	
34	Manufacturers with high BOD/TSS wastestreams	
	Flow \geq 100,000 GPD	\$5,797
	50,000 GPD \leq Flow < 100,000 GPD	\$3,623
	10,000 GPD \leq Flow < 50,000 GPD	\$1,811
	Flow < 10,000 GPD	\$1,087
35	Other facilities discharging conventional pollutants	
	Flow \geq 10,000 GPD	\$1,449
	Flow < 10,000 GPD	\$725
37	Automotive Maintenance/Service Facilities	
	Small \leq 2 Bays	\$435
	Large \geq 3 Bays	\$1,449
40	Groundwater Remediation/Excavation Projects	
	Flow \geq 10,000 GPD	\$1,449
	Flow < 10,000 GPD	\$725
41	Recycle or Disconnected Electroplating or Chemical Processes	\$725
42	Other Process Operations Disconnected or Recycled	\$290
43	Recycle or Disconnected Electroplating or Chemical Processes with Cooling Water or Boiler Discharges	\$870

CAT #	User Classification	Annual Permit Fee
44	Other Recycled or Disconnected Process Operations with Cooling Water or Boiler Discharges	\$362
46	Cooling Water with Solvent, Toxic and/or Hazardous Chemicals on Site	\$362
49	Other Discharges with Solvents, Toxics and/or Hazardous Chemicals on Site	
	Flow \geq 10,000 GPD	\$1,087
	Flow < 10,000 GPD	\$725
51	Cooling Water with No Solvents, Toxic or Hazardous Chemicals on Site	\$362
52	Boiler Blowdown/Condensate Discharges	\$362
53	Cooling Tower Discharges	\$362
59	Other Non-Toxic Industrial Discharges	
	Flow \geq 5,000 GPD	\$725
	Flow < 5,000 GPD	\$362
80	Septage Haulers/Dischargers	\$435
81	Food/Fish/Meat/Produce Processing (wholesale)	
	Flow < 1,000 GPD	\$362
	1,000 GPD \leq Flow < 10,000 GPD	\$725
	Flow \geq 10,000 GPD	\$1,449
82	Supermarkets (Retail Food Processing)	\$725
83	Parking Garages/Lots	\$725
84	Cooling Water/Groundwater/Boiler Discharges with Potential to Discharge Conventional Pollutants	\$362
85	Restaurants	
	< 50 seats	\$217
	\geq 50 seats < 100 seats	\$435
	>100 seats of fast food (2 or more fryolators and/or drive through window)	\$580
86	Commercial Buildings with Cafeteria and/or laundry operations	\$725
89	Other Commercial Facilities with Potential to Discharge Conventional Pollutants	
	< 2,500 GPD	\$362
	\geq 2,500 GPD	\$725

CAT #	User Classification	Annual Permit Fee
90	Hospitals	\$3,623
91	Cooling Water/Groundwater/Boiler Discharges with Potential to Discharge Toxic, Prohibited and/or Conventional Pollutants	\$362
92	Laundries/Dry Cleaners	
	Laundromats	\$725
	Dry Cleaners with 1 washer or less	\$362
	Dry Cleaners with ≥ 2 washers	\$725
93	Photo Processing	
	< 1,000 GPD	\$362
	1,000 GPD \leq Flow < 2,500	\$725
	2,500 GPD - 5,000 GPD	\$1,087
	> 5,000 GPD	\$1,449
94	X-Ray Processing	
	≤ 2 processors	\$362
	3 - 4 processors	\$725
	5 - 9 processors	\$1,087
	≥ 10 processors	\$1,449
95	Clinical, Medical and Analytical Laboratories	\$725
96	Funeral Homes/Embalming Operations	\$362
97	Motor Vehicle Service/Washing Operations	
	rate per tunnel	\$725
	rate per bay	\$217
	maximum rate per facility	\$1,449
99	Other Commercial Users with Potential to Discharge Toxic, Prohibited and/or Conventional Pollutants	
	Flow < 2,500 GPD	\$362
	Flow $\geq 2,500$ GPD	\$725

NOTE: All flow rates are based upon operating days.

2. New Sewer Connection Fee: Applicable to all applications for a new service connection directly or indirectly to NBC facilities. Payable at the time of application.

Residential	\$260	per connection
Commercial	\$779	per connection
Industrial	\$779	per connection

3. Sewer Back-up Removal Fee: Applicable to all visits by Commission personnel to clear a sewer blockage when such blockage is determined to be a private sewer and is cleared by Commission personnel.

Charge: \$75.00 per incident

4. Septic Tank Waste Discharge Fee: Applicable to all discharges of septic tank waste into the NBC system.

A. Charge: \$42 per thousand gallons

B. Uniform Septage Disposal fee: \$1.00 per hundred gallons

5. BOD/TSS Surcharge: (if applicable)

Charge: \$0 per 1,000 pounds of BOD with a concentration of >300 mg/l

Charge: \$0 per 1,000 pounds of TSS with a concentration of >300 mg/l

* To be assessed as the result of compliance with an industrial permit of NBC requirement.

6. Abatement Application Fee: Applicable to all applicants who request an abatement to sewer user fees charged.
Payable at the time of application.

Charge: \$70.00

7. Credit Card Transaction Fee: For payments with credit cards NBC will charge a fee of 1.75% rounded up to the nearest \$0.50 of the user-selected amount, plus \$1.00

8. Abatement Meter Reading Fee: Applicable to current abatement customers that request a member of NBC's staff conduct a site visit to obtain meter readings.

Charge: \$35.00

9. Real Estate Closing Request Fee: Applicable to all parties that submit a real estate closing or refinance request.

Charge: \$30.00 per request

SCHEDULE A

EFFECTIVE: CUSTOMER CHARGE July 1, 2016
CONSUMPTION CHARGE July 1, 2016

Applicability

Applicable throughout the entire territory served by the Field's Point and Bucklin Point Wastewater Treatment Facilities and operated by the Narragansett Bay Commission.

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21	Tubbing/Vibratory/Mass Finishing	
	Flow < 5,000 GPD	\$725
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	Flow $\geq 2,500$ GPD	\$725

NOTE: All flow rates are based upon operating days.

2. New Sewer Connection Fee: Applicable to all applications for a new service connection directly or indirectly to NBC facilities. Payable at the time of application.

Residential	\$260	per connection
Commercial	\$779	per connection
Industrial	\$779	per connection

3. Sewer Back-up Removal Fee: Applicable to all visits by Commission personnel to clear a sewer blockage when such blockage is determined to be a private sewer and is cleared by Commission personnel.

Charge: \$75.00 per incident

4. Septic Tank Waste Discharge Fee: Applicable to all discharges of septic tank waste into the NBC system.

A. Charge: \$42 per thousand gallons

B. Uniform Septage Disposal fee: \$1.00 per hundred gallons

5. BOD/TSS Surcharge: (if applicable)

Charge: \$0 per 1,000 pounds of BOD with a concentration of >300 mg/l

Charge: \$0 per 1,000 pounds of TSS with a concentration of >300 mg/l

* To be assessed as the result of compliance with an industrial permit of NBC requirement.

6. Abatement Application Fee: Applicable to all applicants who request an abatement to sewer user fees charged.

Payable at the time of application.

Charge: \$70.00

7. Credit Card Transaction Fee: ~~For payments with credit cards NBC will charge a fee of 1.75% rounded up to the nearest \$0.50 of the user-selected amount, plus \$1.00~~

NBC's customers will pay a credit card fee of \$2.95 per transaction and credit card payments will be allowed up to a \$400 maximum per transaction.

8. Abatement Meter Reading Fee: Applicable to current abatement customers that request a member of NBC's staff conduct a site visit to obtain meter readings.

Charge: \$35.00

9. Real Estate Closing Request Fee: Applicable to all parties that submit a real estate closing or refinance request.

Charge: \$30.00 per request

SCHEDULE A

EFFECTIVE: CUSTOMER CHARGE July 1, 2016
CONSUMPTION CHARGE July 1, 2016

Applicability

Applicable throughout the entire territory served by the Field's Point and Bucklin Point Wastewater Treatment Facilities and operated by the Narragansett Bay Commission.

Sewer Use Fee Schedule**RESIDENTIAL**

All residential structures up to and including six (6) dwelling units. All residential condominiums will be billed under residential tariffs regardless of the number of dwelling units per structure/meter.

NBC Service Area:**CUSTOMER CHARGE:**

\$ 218.80 per dwelling unit per year

CONSUMPTION CHARGE:

\$ 3.531 per hundred cubic feet of 100% of water used

RESIDENTIAL WELL CUSTOMERS:

\$ 499.90 Based upon fixed fee and average annual usage of 79.61 HCF

INDUSTRIAL

All structures in which water is utilized for the production and/or manufacturing based operations including non-contact cooling water. As of May 1st, 2010 this category includes industrial laundries as defined by the EPA and categorized by the North American Industry Classification System (NAICCS) code 812332.

CUSTOMER CHARGE:**METER SIZE:****FIXED FEE**

5/8"	\$523
3/4"	\$782
1"	\$1,300
1 ½"	\$2,607
2"	\$4,164
3"	\$7,802
4"	\$13,000
6"	\$26,010
8"	\$41,615
10"	\$59,824

CONSUMPTION CHARGE:**NBC Service Area:**

\$ 3.292 per hundred cubic feet of 100% of water used.

COMMERCIAL

All other structures. This includes mixed use structures (i.e., combined residential/non-residential) and half-way houses and/or boarding type facilities where unrelated persons rent rooms.

<u>CUSTOMER CHARGE:</u>	<u>METER SIZE:</u>	<u>FIXED FEE</u>
	5/8"	\$523
	3/4"	\$782
	1"	\$1,300
	1 ½"	\$2,607
	2"	\$4,164
	3"	\$7,802
	4"	\$13,000
	6"	\$26,010
	8"	\$41,615
	10"	\$59,824

CONSUMPTION CHARGE:

NBC Service Area: \$ 5.120 per hundred cubic feet of 100% of water used.

BILLING

Residential - Fixed fees and consumption to be billed monthly.

Condominiums (residential) - Fixed fees and consumption bills to be rendered to property owners and/or associations monthly.

Industrial - Fixed fees and consumption to be billed monthly.

Commercial - Fixed fees and consumption to be billed monthly.

Industrial Surcharge - If any, to be billed with consumption.

PAYMENT

All bills are due and payable upon receipt. Interest will be charged 30 days after the billing date at the rate of 1% per month on any unpaid balance, including any outstanding interest charges.

SCHEDULE B**Miscellaneous Charges****EFFECTIVE:**

Pretreatment Annual Permit Fee:	June 30, 2003
New Sewer Connection Fee:	July 1, 2005
Septic Tank Waste Discharge Fee:	
A. Septic Tank Waste Discharge Fee:	May 6, 2005
B. Uniform Septage Disposal Fee:	April 1, 2008
Sewer Back-up Removal Fee:	March 24, 1995
Abatement Application Fee:	June 1, 2018
Credit Card Transaction Fee	On or after January 21, 2019
BOD/TSS Surcharge:	January 1, 2013
Abatement Meter Reading Fee:	June 1, 2018
Real Estate Closing Request Fee:	June 1, 2018

1. Pretreatment Annual Permit Fee: Applicable to all users regulated under R.I.G.L. 46-25-25 and the NBC's Rules and Regulations.

CAT #	User Classification	Annual Permit Fee
11	Electroplater/Metalfinisher	
	Flow < 2,500 GPD	\$1,811
	Flow ≥ 2,500 < 10,000 GPD	\$3,623
	Flow ≥ 10,000 GPD < 50,000	\$7,246
	Flow ≥ 50,000 GPD < 100,000 GPD	\$10,144
	Flow ≥ 100,000	\$10,869
12	Metal Molding and Casting	\$1,087
13	Organic Chemical Manufacturers	\$7,246
14	Other Categorical Industries	\$1,087
15	Metal Formers	\$5,797
21	Tubbing/Vibratory/Mass Finishing	
	Flow < 5,000 GPD	\$725
	Flow ≥ 5,000 GPD	\$1,449
22	Chemical Transporters, Refiners, Recyclers, Manufacturers	\$2,898
23	Textile Processing Firms	
	Flow < 2,500 GPD	\$1,449
	Flow ≥ 2,500 < 10,000 GPD	\$3,768
	Flow ≥ 10,000 < 50,000	\$5,072
	Flow ≥ 50,000 GPD	\$7,246

CAT #	User Classification	Annual Permit Fee
24	Printers	
	Gravure	\$3,623
	Other Flow \geq 2,500 GPD	\$1,087
	Other Flow < 2,500 GPD	\$725
25	Industrial Laundries	\$3,623
26	Machine Shops/Machinery Rebuilders	\$1,449
27	Other firms discharging toxics and/or prohibited pollutants	
	Flow \geq 10,000 GPD	\$2,898
	Flow \geq 2,500 GPD < 10,000 GPD	\$1,449
	Flow < 2,500 GPD	\$725
28	Central Treatment Facilities - Hazardous Waste	\$14,492
29	Central Treatment Facilities	\$4,348
	Non-Hazardous Waste	
34	Manufacturers with high BOD/TSS wastestreams	
	Flow \geq 100,000 GPD	\$5,797
	50,000 GPD \leq Flow < 100,000 GPD	\$3,623
	10,000 GPD \leq Flow < 50,000 GPD	\$1,811
	Flow < 10,000 GPD	\$1,087
35	Other facilities discharging conventional pollutants	
	Flow \geq 10,000 GPD	\$1,449
	Flow < 10,000 GPD	\$725
37	Automotive Maintenance/Service Facilities	
	Small \leq 2 Bays	\$435
	Large \geq 3 Bays	\$1,449
40	Groundwater Remediation/Excavation Projects	
	Flow \geq 10,000 GPD	\$1,449
	Flow < 10,000 GPD	\$725
41	Recycle or Disconnected Electroplating or Chemical Processes	\$725
42	Other Process Operations Disconnected or Recycled	\$290
43	Recycle or Disconnected Electroplating or Chemical Processes with Cooling Water or Boiler Discharges	\$870

CAT #	User Classification	Annual Permit Fee
44	Other Recycled or Disconnected Process Operations with Cooling Water or Boiler Discharges	\$362
46	Cooling Water with Solvent, Toxic and/or Hazardous Chemicals on Site	\$362
49	Other Discharges with Solvents, Toxics and/or Hazardous Chemicals on Site	
	Flow \geq 10,000 GPD	\$1,087
	Flow < 10,000 GPD	\$725
51	Cooling Water with No Solvents, Toxic or Hazardous Chemicals on Site	\$362
52	Boiler Blowdown/Condensate Discharges	\$362
53	Cooling Tower Discharges	\$362
59	Other Non-Toxic Industrial Discharges	
	Flow \geq 5,000 GPD	\$725
	Flow < 5,000 GPD	\$362
80	Septage Haulers/Dischargers	\$435
81	Food/Fish/Meat/Produce Processing (wholesale)	
	Flow < 1,000 GPD	\$362
	1,000 GPD \leq Flow < 10,000 GPD	\$725
	Flow \geq 10,000 GPD	\$1,449
82	Supermarkets (Retail Food Processing)	\$725
83	Parking Garages/Lots	\$725
84	Cooling Water/Groundwater/Boiler Discharges with Potential to Discharge Conventional Pollutants	\$362
85	Restaurants	
	< 50 seats	\$217
	\geq 50 seats < 100 seats	\$435
	>100 seats of fast food (2 or more fryolators and/or drive through window)	\$580
86	Commercial Buildings with Cafeteria and/or laundry operations	\$725
89	Other Commercial Facilities with Potential to Discharge Conventional Pollutants	
	< 2,500 GPD	\$362
	\geq 2,500 GPD	\$725

CAT #	User Classification	Annual Permit Fee
90	Hospitals	\$3,623
91	Cooling Water/Groundwater/Boiler Discharges with Potential to Discharge Toxic, Prohibited and/or Conventional Pollutants	\$362
92	Laundries/Dry Cleaners	
	Laundromats	\$725
	Dry Cleaners with 1 washer or less	\$362
	Dry Cleaners with ≥ 2 washers	\$725
93	Photo Processing	
	< 1,000 GPD	\$362
	1,000 GPD \leq Flow < 2,500	\$725
	2,500 GPD - 5,000 GPD	\$1,087
	> 5,000 GPD	\$1,449
94	X-Ray Processing	
	≤ 2 processors	\$362
	3 - 4 processors	\$725
	5 - 9 processors	\$1,087
	≥ 10 processors	\$1,449
95	Clinical, Medical and Analytical Laboratories	\$725
96	Funeral Homes/Embalming Operations	\$362
97	Motor Vehicle Service/Washing Operations	
	rate per tunnel	\$725
	rate per bay	\$217
	maximum rate per facility	\$1,449
99	Other Commercial Users with Potential to Discharge Toxic, Prohibited and/or Conventional Pollutants	
	Flow < 2,500 GPD	\$362
	Flow $\geq 2,500$ GPD	\$725

NOTE: All flow rates are based upon operating days.

2. New Sewer Connection Fee: Applicable to all applications for a new service connection directly or indirectly to NBC facilities. Payable at the time of application.

Residential	\$260	per connection
Commercial	\$779	per connection
Industrial	\$779	per connection

3. Sewer Back-up Removal Fee: Applicable to all visits by Commission personnel to clear a sewer blockage when such blockage is determined to be a private sewer and is cleared by Commission personnel.

Charge: \$75.00 per incident

4. Septic Tank Waste Discharge Fee: Applicable to all discharges of septic tank waste into the NBC system.

A. Charge: \$42 per thousand gallons

B. Uniform Septage Disposal fee: \$1.00 per hundred gallons

5. BOD/TSS Surcharge: (if applicable)

Charge: \$0 per 1,000 pounds of BOD with a concentration of >300 mg/l

Charge: \$0 per 1,000 pounds of TSS with a concentration of >300 mg/l

* To be assessed as the result of compliance with an industrial permit of NBC requirement.

6. Abatement Application Fee: Applicable to all applicants who request an abatement to sewer user fees charged. Payable at the time of application.

Charge: \$70.00

7. Credit Card Transaction Fee: NBC customers will pay a credit card fee of \$2.95 per transaction and credit card payments will be allowed up to a \$400 maximum per transaction.

8. Abatement Meter Reading Fee: Applicable to current abatement customers that request a member of NBC's staff conduct a site visit to obtain meter readings.

Charge: \$35.00

9. Real Estate Closing Request Fee: Applicable to all parties that submit a real estate closing or refinance request.

Charge: \$30.00 per request