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September 28, 2018

Ms. Luly Massaro, Commission Clerk  
Rhode Island Public Utilities Commission  
89 Jefferson Boulevard  
Warwick, Rhode Island 02888

Dear Ms. Massaro:

We are filing, herewith, for effect November 1, 2018, tariff material consisting of:

PUC RI No. 15

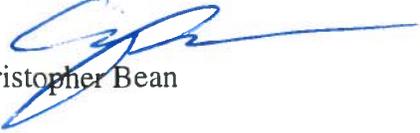
<b>Part/Section</b>	<b>Revision of Pages</b>	<b>Original of Pages</b>
M/1	22 and 23	N/A

With this filing, Verizon Rhode Island (“Verizon RI”) proposes the following rate increases:

	<b>Current Rate</b>	<b>Proposed Rate</b>
Directory Assistance Service - Residence - Directly Dialed Directory Assistance Calls - Each	\$2.75	\$2.99
Directory Assistance Service - Residence - Calls to Directory Assistance via a Local or Message Telecommunications Service operator - Each	\$2.75	\$2.99
N-411 Per Direct Dialed Call - Each	\$2.75	\$2.99

Enclosed are an original and nine copies of the tariff pages. Please return a copy of this letter with your stamp of receipt.

Respectfully submitted,



Christopher Bean

Attachment

Verizon New England Inc.

**1. Exchange and Network Services**  
**1.5 Exchange Service**

<b>1.5.7 Directory Assistance Service</b>				
<b>ID</b>	<b>Service Category</b>	<b>Rate Element</b>	<b>Rate</b>	<b>USOC</b>
	Directory Assistance Service	Residence - Directly Dialed Directory Assistance Calls - Each	2.99	(I)
		Residence - Calls to Directory Assistance via a Local or Message Telecommunications Service operator - Each	2.99	(I)

<b>1.5.8 Nynex Call Connect Service</b>				
<b>ID</b>	<b>Service Category</b>	<b>Rate Element</b>	<b>Rate</b>	<b>USOC</b>
	Nynex Call Connect	Each Call Dialed and Completed	.35	

**1.5.9 Busy Line Verification and Busy Line Interrupt** – Effective April 6, 2013, Busy Line Verification and Busy Line Interrupt are withdrawn from this tariff, and Verizon will no longer provide these services as of that date.

**1.5.10 Reserved for Future Use**

Verizon New England Inc.

**1. Exchange and Network Services**  
**1.5 Exchange Service**

**1.5.11 Reserved for Future**

**1.5.12 National-411 (N-411) Service**

ID	Service Category	Rate Element	Rate	USOC
	N-411	Per Direct Dialed Call - Each	2.99	

(l)

## Customer Notification

### English Copy:

#### Headline: **Changes to Directory Assistance**

#### Body:

On October 31, 2018, the price for Local Directory Assistance and National Directory Assistance is increasing from \$2.75 to \$2.99 per call.

Verizon values your business and offers many services that can enhance your Internet, TV and phone experience.

### Spanish Copy:

#### Headline: **Cambios en Servicio de Asistencia de Directorio**

#### Body:

El 31 de octubre de 2018, el precio de Asistencia de Directorio Local y Nacional de Asistencia Directorio está aumentando a partir de \$2.75 a \$2.99 por llamada.

Verizon valora su negocio y ofrece muchos servicios que pueden mejorar su Internet, TV y experiencia con el teléfono.