

February 28, 2020

**VIA HAND DELIVERY & ELECTRONIC MAIL**

Luly E. Massaro, Commission Clerk  
Rhode Island Public Utilities Commission  
89 Jefferson Boulevard  
Warwick, RI 02888

**RE: Docket 4770 – Performance Incentive Mechanism Annual Report**

Dear Ms. Massaro:

On behalf of National Grid, I enclose for filing with the Public Utilities Commission (PUC) one original and nine copies of the Company's Performance-Based Incentive Mechanism 2019 Annual Report in compliance with Article II, Section C.19.e of the Amended Settlement Agreement approved by the PUC on August 24, 2018 in the above-referenced docket.

Thank you for your attention to this matter. If you have any questions, please contact me at 401-784-7288.

Very truly yours,



**Jennifer Brooks Hutchinson**

Enclosures

cc: Docket 4770 Service List  
Jonathan Schrag, Division  
John Bell, Division  
Al Mancini, Division  
Leo Wold, Esq.  
Christy Hetherington, Esq.

The Narragansett Electric Company  
d/b/a National Grid

# **Performance-Based Incentive Mechanism and Scorecard Metrics**

2019 Annual Report  
January through December 2019

February 28, 2020

Docket No. 4770

**Submitted to:**  
Rhode Island Public Utilities Commission

Submitted by:

**nationalgrid**

**I. Introduction**

Pursuant to Article II, Section C.19 of the Amended Settlement Agreement dated August 16, 2018, in Docket No. 4770, The Narragansett Electric Company d/b/a National Grid (National Grid or the Company) submits to the Rhode Island Public Utilities Commission (PUC) this annual report for the period January 2019 through December 2019 on the Company’s Performance-Based Incentive Mechanism and Scorecard Metrics.

**II. Performance-based Incentive Mechanism**

*System Efficiency: Annual Megawatt Capacity Savings*

During the ISO-New England peak hour ending 18:00 on July 30, 2019, the Company curtailed 33.38 MW of capacity against a maximum goal of 20 MW. The Performance-based Incentive Mechanism outcome results in a positive revenue adjustment of \$362,085 that will be recovered from customers through the Performance Incentive Factor, proposed to be effective July 1, 2020.<sup>1</sup>

System Efficiency: Annual MW Capacity Savings Results (2019)

| Resource Type                               | Capacity Curtailment (MW) |
|---|---------------------------|
| Residential Thermostat Demand Response (DR) | 1.80                      |
| Residential Battery                         | 0.08                      |
| Commercial & Industrial DR                  | 31.50                     |
| Total                                       | 33.38                     |

System Efficiency: Annual MW Capacity Savings Targets and Maximum Earnings Opportunity

|                     | 2019      | 2020      | 2021      |
|---------------------|-----------|-----------|-----------|
| Minimum (MW)        | 14        | 17        | 21        |
| Target (MW)         | 17        | 21        | 24        |
| Maximum (MW)        | 20        | 25        | 29        |
| Earnings at Maximum | \$362,085 | \$622,370 | \$944,141 |

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<sup>1</sup> The Company will file the Performance Incentive Factor calculations with the Commission contemporaneously with this filing.

**III. Scorecard Metrics**

***Distributed Energy Resources – Carbon Dioxide: Consumer Electric Vehicles***

The Company reports 2,148 consumer electric vehicles (EVs) in operation as of December 31, 2019.<sup>2</sup> Battery electric vehicles (BEVs) comprised 42% of all the consumer EVs in operation at the end of 2019, and the remaining 58% were plug-in hybrid electric vehicles (PHEVs).

| Consumer EV Type | 2019 Registered Consumer EV Forecast | Registered Consumer EVs as of 12/31/2019 | Carbon Dioxide Savings |
|------------------|--------------------------------------|--|------------------------|
| BEV              | 1,035                                | 897                                      | 0                      |
| PHEV             | 1,647                                | 1,251                                    | 0                      |
| Total            | 2,682                                | 2,148                                    | 0                      |

***Distributed Energy Resources - Light Duty Government and Commercial Fleet Electrification***

The Company reports 111 light duty government and commercial fleet EVs in operation in its service territory as of December 31, 2019.<sup>3</sup>

**Distributed Energy Resources - Light Duty Government and Commercial Fleet Electrification**

| Fleet Type | 2019 Registered Fleet EV Forecast | Registered Fleet EVs as of 12/31/2019 |
|------------|-----------------------------------|---------------------------------------|
| Government | -                                 | 25                                    |
| Commercial | -                                 | 86                                    |
| Total      | 141                               | 111                                   |

***PST Enablement - Activated Apartment Building and Disadvantaged Community Electric Vehicle Supply Equipment Sites***

The Company activated 6 Electric Vehicle Supply Equipment (EVSE) sites at apartment buildings and in disadvantaged communities in the period January through December 2019.

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<sup>2</sup> According to vehicle registration data from IHSMarkit/R.L. Polk.

<sup>3</sup> According to vehicle registration data from IHSMarkit/R.L. Polk.

| EVSE Site Locations       | 2019 Make-Ready in Service | 2019 Charging Stations in Service |
|---------------------------|----------------------------|-----------------------------------|
| Apartment Buildings       | 1                          | 2                                 |
| Disadvantaged Communities | 5                          | 13                                |
| Total                     | 6                          | 15                                |

***Distributed Generation Interconnections***

| Interconnection Category | Average number of Business Days from Executed Interconnection Service Agreement (ISA) to Distribution System Modifications Complete |
|--------------------------|---|
| Simple                   | N/A – No applications required distribution system modification   |
| Expedited                | 91  |
| Standard                 | N/A – No applications received  |

***Distributed Generation-Friendly Substation Transformers***

The Company completed six incremental 3V<sub>0</sub> installations at its substations in the period January to December 2019: one under the RI 3V<sub>0</sub> program, and five supporting specific distributed generation (DG) projects.

| 3V <sub>0</sub> Installation Type | Number of Incremental Installations in 2019 |
|-----------------------------------|---|
| RI 3V <sub>0</sub> Program        | 1   |
| DG Project                        | 5   |
| Total                             | 6   |

***Utilization of EVSE in Low-income Areas***

The Company installed five EVSE sites through its Charging Station Demonstration Program in the period January to December 2019. Utilization figures are not available at this time.

***Reduction of Uncollectible Debt***

The Company reports a 12-month rolling average of 3,815 residential customer account enrollments in the Arrearage Management Program (AMP) as of December 31, 2019. The Company reports this metric for purposes of developing a baseline and eventually setting an improvement target from this baseline and to maintain service to the low-income customer and prevent expansion of uncollectible debt.

| Month Ending   | Gas Customers Enrolled in AMP | Electric Customers Enrolled in AMP | Total Customers Enrolled in AMP |
|----------------|-------------------------------|------------------------------------|---------------------------------|
| December 2019  | 1,147                         | 2,138                              | 3,285                           |
| November 2019  | 1,261                         | 2,347                              | 3,608                           |
| October 2019   | 1,433                         | 2,593                              | 4,026                           |
| September 2019 | 1,580                         | 2,748                              | 4,328                           |
| August 2019    | 1,686                         | 2,764                              | 4,450                           |
| July 2019      | 1,748                         | 2,746                              | 4,494                           |
| June 2019      | 1,761                         | 2,697                              | 4,458                           |
| May 2019       | 1,685                         | 2,598                              | 4,283                           |
| April 2019     | 1,322                         | 2,138                              | 3,406                           |
| March 2019     | 1,158                         | 1,997                              | 3,155                           |
| February 2019  | 1,115                         | 1,984                              | 3,099                           |
| January 2019   | 1,102                         | 2,037                              | 3,139                           |

***Increased Stability of Service through Increased Enrollment in the Low Income Discount***

The Company reports a 12-month rolling average of 53,796 residential customer account enrollments in the low-income discount (LID) as of December 31, 2019. This number represents residential accounts receiving delivery service on Rate A-60 for gas and or electric service. The Company reports this metric for purposes of developing a baseline and eventually setting an improvement target from this baseline.

| Month Ending  | Gas Customers Enrolled in LID | Electric Customers Enrolled in LID | Total Customers Enrolled in LID |
|---------------|-------------------------------|------------------------------------|---------------------------------|
| December 2019 | 18,007                        | 31,114                             | 49,121                          |
| November 2019 | 18,418                        | 32,838                             | 51,256                          |
| October 2019  | 20,758                        | 33,651                             | 54,409                          |

| Month Ending   | Gas Customers Enrolled in LID | Electric Customers Enrolled in LID | Total Customers Enrolled in LID |
|----------------|-------------------------------|------------------------------------|---------------------------------|
| September 2019 | 21,546                        | 33,485                             | 55,031                          |
| August 2019    | 21,761                        | 34,479                             | 56,240                          |
| July 2019      | 21,867                        | 33,944                             | 55,811                          |
| June 2019      | 21,666                        | 35,506                             | 57,172                          |
| May 2019       | 21,113                        | 34,837                             | 55,950                          |
| April 2019     | 20,546                        | 33,891                             | 54,437                          |
| March 2019     | 19,914                        | 34,101                             | 54,015                          |
| February 2019  | 19,352                        | 32,993                             | 52,345                          |
| January 2019   | 18,658                        | 31,106                             | 49,764                          |

***Nonregulated Power Producer Residential Customer Demand Response Participation***

As of December 31, 2019, the Company had enrolled 189 residential customers who purchase electricity from Nonregulated Power Producers (NPPs) enrolled in the residential DR program, ConnectedSolutions.

| Residential Customers Purchasing Supply from NPPs | Residential Customers Enrolled in DR Program | NPP Residential Customer DR Participants |
|---|--|--|
| 46,004  | 2,263  | 189                                      |

***Distributed Energy Resources - Installed Energy Storage Capacity***

The Company interconnected 0.3 MW (name plate rating) of energy storage capacity in calendar year 2019. This capacity represents 0.69 MW-hours of total storage capacity.

***Power Sector Transformation Enablement – Distributed Generation Interconnection – Time to ISA***

The Company outperformed the tariff timelines for providing an executable ISA in calendar year 2019.

| Interconnection Category | Tariff Allowed Days for ISA <sup>4</sup> | Avg. Actual Days for ISA January - December 2019 |
|--------------------------|--|--|
| Simple                   | 20                                       | 1  |
| Expedited                | 45                                       | 18   |
| Standard                 | 105                                      | 83   |

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<sup>4</sup> See RIPUC No. 2180, Standards for Connecting Distributed Generation, Section 3.5, Table 1.



I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.

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Joanne M. Scanlon

February 28, 2020  
Date

**National Grid Docket No. 4770 (Rate Application) & Docket No. 4780 (PST)  
Combined Service list updated 9/24/2019**

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