

April 30, 2021

**VIA ELECTRONIC MAIL**

Luly E. Massaro, Commission Clerk  
Rhode Island Public Utilities Commission  
89 Jefferson Boulevard  
Warwick, RI 02888

**RE: Docket 4770 – Gas Business Enablement Program**  
**Quarterly Report – Second Quarter of Rate Year 3**

Dear Ms. Massaro:

On behalf of National Grid,<sup>1</sup> I attach for filing with the Public Utilities Commission (“Commission”) in the above-referenced docket the Company’s Gas Business Enablement Program quarterly report for the second quarter of Rate Year 3, pursuant to Article II, Section C.12.f. of the Amended Settlement Agreement approved by the Commission at its August 24, 2018 Open Meeting.<sup>2,3</sup>

Thank you for your attention to this matter. If you have any questions, please contact me at 401-480-1425.

Very truly yours,



Jennifer Brooks Hutchinson

Attachment

cc: Docket 4770 Service List  
Linda George, Division  
John Bell, Division  
Al Mancini, Division  
Christy Hetherington, Esq.

---

<sup>1</sup> The Narragansett Electric Company d/b/a National Grid (“National Grid” or the “Company”).

<sup>2</sup> See Report and Order No. 23823, In re Application of The Narragansett Electric Company d/b/a National Grid for Approval of a Change in Electric and Gas Base Distribution Rates Pursuant to R.I. Gen. Laws §§ 39-3-10 and 39-3-11 (Docket Nos. 4770 and 4780) (May 5, 2020).

<sup>3</sup> Per Commission counsel’s update on October 2, 2020, concerning the COVID-19 Pandemic emergency period, the Company is submitting an electronic version of this filing. The Company will provide the Commission Clerk with five (5) hard copies and, if needed, additional hard copies of the enclosures upon request.

The Narragansett Electric Company  
d/b/a National Grid

**Gas Business Enablement  
Program Quarterly Report**  
Second Quarter of Rate Year 3

April 30, 2021

Docket No. 4770

**Submitted to:**  
Rhode Island Public Utilities Commission

Submitted by:

**nationalgrid**

**Table of Contents**

I. Introduction..... 1

II. Overall Program Status ..... 2

III. Overview of Budgets to Actual Spending ..... 6

IV. Deferral Balance ..... 6

V. Conclusion ..... 6

## **I. Introduction**

The Narragansett Electric Company d/b/a National Grid (the Company)<sup>1</sup> submits its quarterly report on the Gas Business Enablement Program for the second quarter of Rate Year (RY) 3<sup>2</sup> ended February 28, 2021 (Q2 RY3) in compliance with Article II, Section C.12.f. of the Amended Settlement Agreement filed in Docket No. 4770 and approved by the Rhode Island Public Utilities Commission (PUC or the Commission) at its Open Meeting on August 24, 2018 (see Report and Order No. 23823 issued May 5, 2020).

The Gas Business Enablement Program is a comprehensive business transformational program focused on strengthening and improving the performance of National Grid USA's (National Grid) gas business with regard to managing assets, delivering work, and serving customers. Specifically, the Gas Business Enablement Program will replace a number of aged computer systems; support continuous improvement in gas safety performance, including the implementation of American Petroleum Institute (API) Recommended Practice 1173 (API 1173); facilitate more effective and efficient delivery of the overall work plan; and progress the satisfaction of evolving customer expectations.

The Gas Business Enablement Program will implement the following capabilities:

- an industry-standard enterprise asset and work management platform;
- a scheduling platform to support optimized scheduling, work bundling, and routing of work;
- a Geographic Information System (GIS) with accurate foundation maps and conversion of gas service records and sketches, available with offline mobile functionality;
- a field mobility solution with base capabilities that include views of work assignment, electronic work packages, capture of work status and completion data, and capabilities to initiate work, attach pictures, and view legacy maps;
- an enterprise asset investment planning project portfolio management platform for project routing and approval, with the ability to forecast costs, integrated with scheduling and design;

---

<sup>1</sup> The term "Company" refers to The Narragansett Electric Company's electric and gas distribution operations on a collective basis. The electric and gas operations of The Narragansett Electric Company together represent the entirety of the regulated operations conducted in Rhode Island by the Company. In this report, the regulated entity is referred to as the Company. Where there is a need to refer to the individual electric and gas distribution operations of the Company, the terms "Narragansett Electric" or "Narragansett Gas," respectively, are used in this report.

<sup>2</sup> Rate Year 3 is the twelve-month period beginning September 1, 2020, and ending August 31, 2021.

- an Asset Risk Management tool integrated with the GIS to assess asset condition and perform risk ranking/prioritization for asset replacement;
- a new Customer Contact Center “front end” solution to allow order creation and provide visibility of field work; and
- enhancements to existing customer platforms/portal to allow interactions between National Grid and the customer based on customer channel preferences to enable customers to have greater visibility and control of work to be completed at their premises.

The Gas Business Enablement Program also includes a comprehensive approach to change management to support delivery of the anticipated benefits associated with the Program’s newly implemented capabilities.

Gas Business Enablement Program investments are shared investments that are implemented and owned by National Grid USA Service Company, Inc. (Service Company) and allocated to the US operating companies that benefit from these shared investments, including the Company. Gas Business Enablement Program capital expenses are allocated to benefitting US operating companies in the form of an annual Service Company rent expense once the investments are in-service. The Service Company rent expense includes a return on the capital investment (net of deferred taxes) plus booked depreciation expense. Gas Business Enablement Program operating expenses are allocated to benefitting US operating companies as they are incurred.

## **II. Overall Program Status**

The Program made good progress against the roadmap, delivering seven releases in Rhode Island and Niagara Mohawk during the period of April 2018 to November 2020, including:

- Portfolio Anchor (PA) 1 (formerly referred to as Program Anchor 1) April 2018: The first Gas Business Enablement solution deployment with a minimum viable product (MVP) release of solutions for Corrosion, Instrumentation and Regulation, and Customer Meter Services (CMS) Collections capabilities including deployment of the enterprise asset management application (IBM Maximo), and the scheduling and dispatch and field mobility applications under Salesforce Field Service Lightning.
- PA2.1 October 2018: Enhancements to the capabilities delivered in PA1 and delivery of the MVP solution for resource management with the first release of the Workforce Time and Attendance application and the first implementation of the GIS solution.

- PA2.2 December 2018: Enhancements to the Asset Investment Planning and Management application (Copperleaf C55) that automate and improve workflows for investment decision processes and the first MVP release of the Asset Risk Modelling software (Synergi Pipeline), including a standalone asset risk management solution for distribution integrity management (DIMP).
- PA2.2.5 April 2019: Expanded capabilities to the Asset Risk Modelling software (Synergi Pipeline) including risk ranking and scoring for Pressure Regulation facility assets (district regulator stations and custody transfer stations).
- PA2.3 July 2019: This release included new and expanded CMS solution for the Rhode Island business enabling gas and electric capabilities and Massachusetts electric businesses. This release also included the first deployment of the Salesforce customer relationship management solution in the Customer Contact Center integrated with the legacy customer information/billing system and the Salesforce field mobile application. Additionally, the release included further enhancements to Instrumentation & Regulation and Corrosion end to end solution (i.e., Maximo, Salesforce, and GIS), including expanded work types, and features enhancements and expanded functionality for the resource management solution (i.e., Workforce). The Asset Risk Management software enhancements included integration with the ESRI GIS solution to support asset risk ranking for distribution system assets and GIS enhancements in the ESRI and Lemur solutions. The release also delivered an MVP solution for leak management accelerating the delivery of these capabilities to Rhode Island that originally were planned to be delivered in 2020. The release delivered the above functionality to approximately 1160 users in Rhode Island, Massachusetts and New York.
- PA4.1 August 2020: Solution deployment with an MVP release of solutions for Construction & Maintenance to Rhode Island. Functionality includes Scheduling and Dispatch, Compatible Unit Library and Estimating, Restoration and Paving, Supply Chain, and Finance Integrations. This release impacted 92 users across Rhode Island, Massachusetts, and New York, which is a subset of the Program's overall stakeholders. The functionality provided by this release will be implemented to the remaining stakeholders via the subsequent releases.
- PA3.1 November 2020: Included additional enhancements and added features previously delivered in Rhode Island for PA1 and PA2 along with the release of an MVP solution to support the leak response, investigation, and grading of leaks. CMS and Field Operations employees will receive iPads; all will have access to view assets on maps through the GIS application. This release is the first deployment of the solution in New York and to Niagara Mohawk and impacted 1,856 users across New York and Massachusetts.

As discussed in the Company's Q1 RY3 report, the Gas Business Enablement Program's activities continued to focus on essential work necessary to maintain safe and reliable service and safeguard the health of the Company's workforce, customers, and communities given the impact of the COVID-19 pandemic, the post go-live support to the most recent Rhode Island release (PA4.1) on August 18, 2020, as well as the first deployment to Niagara Mohawk (PA 3.1) on November 9, 2020. In addition, the Company continued to monitor COVID-19 pandemic developments in order to make appropriate and necessary adjustments to the comprehensive review of the pandemic's impact on subsequent releases as discussed in the Company's Q1 RY3 report according to the still-evolving COVID-19 pandemic.

#### **A. Q2 RY3 Major Activities and Program Updates**

During the quarter ended February 28, 2021, the Gas Business Enablement Program's activities focused on essential work necessary to maintain safe and reliable service and safeguard the health of the Company's workforce, customers, and communities given the impact of the COVID-19 pandemic, the post go-live support to the most recent Rhode Island release (PA4.1) on August 18, 2020, and the first deployment to Niagara Mohawk (PA 3.1) on November 9, 2020, as well as the completion and sanction on the comprehensive review of the roadmap for all remaining releases as shown in the Company's Q1 RY3 report Attachment 2. In addition, the Gas Business Enablement Program continued to work toward delivering the current construction solution to two new operating yards (the Lincoln Yard and the Dexter Street, Providence Yard) in Rhode Island by spring 2021.

In addition to the above, the Gas Business Enablement Program team actively engaged stakeholders within the business through key activities preparing the impacted end users at all levels through hands-on, scenario-based training, and upskilling the core stakeholders for the PA3.1 release. This included a total of 19<sup>[CY1]</sup> engagements in the form of 1 Linear Referencing System (LRS) engagement in Rhode Island and Niagara Mohawk, 2 New England Enhanced User Network engagements, 6 post go-live support touchpoints, 4 Niagara Mohawk Optimizer Town Halls, 1 Long Island Dispatcher Town Hall, 2 Niagara Mohawk management touchpoint calls, and 3 Dispatch supervisor touchpoints; a total of 22 total training sessions including 1 Rhode Island and Niagara Mohawk LRS training session, 2 Lincoln Crew Leader/Supervisor training sessions, 18 CMS Niagara Mohawk upskilling sessions, and 1 Dispatch/Resource Management Salesforce refresher training.

In addition to the above, Sustainment discussions with both Rhode Island and Niagara Mohawk leadership have been taken place twice weekly to ensure we continue to learn and evolve the operational performance from the new solutions and incorporate learn lessons for future releases. The Program plans to continue delivering small releases that include both solution fixes prioritized with business input and enhancements to eliminate any remaining defects.

## **B. On-Going Implementation Plans for the Company**

National Grid's business contingency planning in response to the evolving COVID-19 pandemic has imposed some limitations on implementation plans for the Gas Business Enablement Program. National Grid continues to evaluate its options to move the future program releases forward utilizing available technology. As discussed in the Company's previous quarterly reports, National Grid has suspended or limited business stakeholder engagement activities that require close personal contact, such as instructor-led training, workshops, and post-go-live-support activities, pending the identification and evaluation of virtual techniques that could serve as satisfactory alternatives. While the Gas Business Enablement Program is following National Grid's business contingency protocols and procedures because of the COVID-19 pandemic, stakeholder business readiness activities for major system implementation are impacted by the timing of the Gas Business Unit being able to return to normal and stable business operations.

As discussed above, the Gas Business Enablement Program team has adjusted the ways in which it has conducted deployment activities related to future releases. These adjustments include strengthening cutover and post go-live support processes and training business users on new functionality, utilizing tools and platforms to deliver online trainings with the approved virtual delivery training strategy from the business leadership.

Given the uncertainty of the length of the COVID-19 pandemic, the Gas Business Enablement Program team continues to evaluate alternative approaches, such as whether to group releases together to compress the schedule to mitigate the impacts of the COVID-19 restrictions, and further delays in deploying the solution to the remaining jurisdictions.

In addition, the Gas Business Enablement Program continues to demonstrate its agile approach to development and deployment, delivering small releases that included both solution fixes prioritized with business input and enhancements to users serving the Rhode Island business. As discussed in the Q4 RY2 report, the Gas Business Enablement Program team has successfully released the elements of the planned Niagara Mohawk (PA3.1) code to Rhode Island existing users to provide them the benefits from removal of a number of workarounds, planned defect fixes, and over 30 enhancements. This builds on the ongoing program of minor releases to existing users, as part of the Program's agile methodology to take user feedback into account and refine the solution accordingly. Rhode Island users will continue to benefit from the periodic deployment of enhancements to the Gas Business Enablement solution, either as mini-releases or concurrent with deployments in other jurisdictions throughout the Gas Business Enablement Program.



### **III. Overview of Budgets to Actual Spending**

The Gas Business Enablement Program spend (total Service Company capital and operating costs) allocated to the Company through Q2 RY3 was \$4.5 million compared to a budget of \$4.1 million. The difference in capital costs on Attachment 1, Schedule 1 is caused primarily by System Integrator contract change from milestone arrangement to times and materials and increased spend on software as well as more capitalized work as a result of the actual program activities.

Attachment 1, Schedule 1 provides the Gas Business Enablement Program RY3 cumulative budget versus actual results through Q2. Attachment 1, Schedule 2 provides the RY3 cumulative Gas Business Enablement Program spend allocated to the Company through Q2.

### **IV. Deferral Balance**

As of February 28, 2021, \$8,717,358.77 has been deferred on the books of Narragansett Gas and \$1,419,521.64 has been deferred on the books of Narragansett Electric for recovery of Gas Business Enablement Program costs incurred through Q2 RY3 that exceeded the level of recovery allowed under the Amended Settlement Agreement. Of the \$8,717,358.77 deferred for Narragansett Gas, \$4,791,044.53 is related to Gas Business Enablement Program capital investment and \$3,926,314.24 is related to incremental Gas Business Enablement Program operating expenses. Of the \$1,419,521.64 deferred for Narragansett Electric, \$895,246.66 is related to Gas Business Enablement Program capital investment and \$524,274.98 is related to incremental Gas Business Enablement Program operating expenses.

### **V. Conclusion**

As noted in this report for Rate Year 3 the second quarter ending February 28, 2021, National Grid has made good progress with the seven releases in Rhode Island and Niagara Mohawk during the period of April 2018 to November 2020 impacting 986<sup>(CY21)</sup> employees in Rhode Island, including the most recent release (PA4.1) to Rhode Island. The Gas Business Enablement Program also has continued to focus on the post go-live support, the work on delivering small releases that include both solution fixes prioritized with business input and enhancements to eliminate any remaining defects, as well as the preparations including the design and development activities, testing, business engagement, and readiness activities for the next major releases to both Rhode Island and Long Island in late 2021.

As described above, given the impact of the COVID-19 pandemic on the Company and its customers and the Company's need to focus on maintaining safe and reliable service and safeguarding the health our workforce, customers, and communities, the Program will continue to monitor developments related to the COVID-19 pandemic and make appropriate and necessary adjustments accordingly. In the meantime, the Program currently is working toward delivering the current construction solution to two new operating yards in Rhode Island by spring 2021, contingent upon the necessary activities being able to take place as planned during the COVID-19 pandemic. The Program will also continue to incorporate lessons learned into planning of future deployments, effectively manage risks and controls, and provide timely updates on program status to ensure transparency and deliver long-term success.

**TOTAL SERVICE COMPANY SPEND BY COST CENTER**  
**September 2020 - February 2021**  
**GAS BUSINESS ENABLEMENT**

		Q1 - Q2 RY21				
GBE - COST CENTER DESCRIPTION	GBE - COST CENTER #	Sep'20-Feb'21 BUDGET	Sep'20-Feb'21 ACTUALS	Sep'20-Feb'21 VARIANCE \$	Sep'20-Feb'21 VARIANCE %	Variance Explanation
Processes & Business Requirements	4386	\$17,768,683	\$23,936,140	(\$6,167,457)	-14.76%	Represents CAPEX variance primarily driven by System Integrator contract change from milestone arrangement to times and materials
Information Services	4387	\$18,426,038	\$18,544,969	(\$118,931)	-0.28%	Represents CAPEX variance primarily driven by increased spend on software, offset by System Integrator contract change from milestone arrangement to times and materials and hardware costs
Business Design, Readiness & Deployment	4388	\$4,077,797	\$5,267,155	(\$1,189,358)	-2.85%	Represents CAPEX variance primarily driven by System Integrator contract change from milestone arrangement to times and materials
Portfolio Management	4389	\$1,513,140	\$1,852,959	(\$339,819)	-0.81%	Represents CAPEX variance primarily driven by System Integrator contract change from milestone arrangement to times and materials, offset by tightening Program support costs and expenses
<b>TOTAL GBE - CAPEX</b>		<b>\$41,785,658</b>	<b>\$49,601,223</b>	<b>(\$7,815,565)</b>	<b>-18.70%</b>	
<b>TOTAL GBE SPEND - TOTEX</b>		<b>\$50,452,734</b>	<b>\$60,880,925</b>	<b>(\$10,428,191)</b>		

**THE NARRAGANSETT ELECTRIC COMPANY**  
**ALLOCATED SPEND BY CATEGORY**  
**September 2020 - February 2021**  
**GAS BUSINESS ENABLEMENT**

		Q1 - Q2 RY21		
GBE - COST CENTER DESCRIPTION	GBE - COST CENTER #	Sep'20-Feb'21 BUDGET	Sep'20-Feb'21 ACTUALS	Sep'20-Feb'21 VARIANCE \$
Processes & Business Requirements	4386	\$1,595,627	\$1,583,150	\$12,477
Information Services	4387	\$1,420,648	\$1,436,211	(\$15,563)
Business Design, Readiness & Deployment	4388	\$314,398	\$406,098	(\$91,699)
Portfolio Management	4389	\$116,663	\$142,863	(\$26,200)
<b>TOTAL GBE - CAPEX</b>		<b>\$3,447,336</b>	<b>\$3,568,322</b>	<b>(\$120,986)</b>
<b>TOTAL GBE SPEND - TOTEX</b>		<b>\$4,129,674</b>	<b>\$4,455,861</b>	<b>(\$326,188)</b>

**Note:** Amount reflects Capital Spending for September 2020 - February 2021 only and does not reflect actual rent expense charged to Narragansett Electric Company through the Service Company. Cumulative Capital Spend, once placed in service, will be charged as rent expense through the Service Company.

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



\_\_\_\_\_  
Joanne M. Scanlon

April 30, 2021

Date

**National Grid Docket No. 4770 (Rate Application) & Docket No. 4780 (PST)  
Combined Service list updated 4/1/2021**

<b>Docket No. 4770 Name/Address</b>	<b>E-mail Distribution List</b>	<b>Phone</b>
<b>National Grid</b> Jennifer Hutchinson, Esq. Celia O'Brien, Esq. National Grid 280 Melrose St. Providence, RI 02907  Electric Transportation: Bonnie Crowley Raffetto, Esq. Nancy Israel, Esq. National Grid 40 Sylvan Road Waltham, MA 02451	<a href="mailto:Jennifer.hutchinson@nationalgrid.com">Jennifer.hutchinson@nationalgrid.com</a> ;	781-907-2153 401-784-7288
	<a href="mailto:Andrew.marcaccio@nationalgrid.com">Andrew.marcaccio@nationalgrid.com</a> ;	
	<a href="mailto:Celia.obrien@nationalgrid.com">Celia.obrien@nationalgrid.com</a> ;	
	<a href="mailto:Najat.coye@nationalgrid.com">Najat.coye@nationalgrid.com</a> ;	
	<a href="mailto:Joanne.scanlon@nationalgrid.com">Joanne.scanlon@nationalgrid.com</a> ;	
	<a href="mailto:Bill.Malee@nationalgrid.com">Bill.Malee@nationalgrid.com</a> ;	
	<a href="mailto:Theresa.burns@nationalgrid.com">Theresa.burns@nationalgrid.com</a> ;	
	<a href="mailto:Ann.leary@nationalgrid.com">Ann.leary@nationalgrid.com</a> ;	
	<a href="mailto:Scott.mccabe@nationalgrid.com">Scott.mccabe@nationalgrid.com</a> ;	
	<a href="mailto:kate.grant2@nationalgrid.com">kate.grant2@nationalgrid.com</a> ;	
	<a href="mailto:Timothy.roughan@nationalgrid.com">Timothy.roughan@nationalgrid.com</a> ;	
	<a href="mailto:Jason.Small@nationalgrid.com">Jason.Small@nationalgrid.com</a> ;	
<a href="mailto:bonnie.raffetto@nationalgrid.com">bonnie.raffetto@nationalgrid.com</a> ;		
<a href="mailto:nancy.israel@nationalgrid.com">nancy.israel@nationalgrid.com</a> ;		
Adam Ramos, Esq. Hinckley Allen 100 Westminster Street, Suite 1500 Providence, RI 02903-2319	<a href="mailto:aramos@hinckleyallen.com">aramos@hinckleyallen.com</a> ;	401-457-5164
John Habib Keegan Werlin LLP 99 High Street, Suite 2900 Boston, MA 02110	<a href="mailto:jhabib@keeganwerlin.com">jhabib@keeganwerlin.com</a> ;	617-951-1400
<b>Division of Public Utilities (Division)</b> Leo Wold, Esq. Christy Hetherington, Esq. Division of Public Utilities and Carriers	<a href="mailto:Leo.Wold@dpuc.ri.gov">Leo.Wold@dpuc.ri.gov</a> ;	401-780-2140
	<a href="mailto:Christy.Hetherington@dpuc.ri.gov">Christy.Hetherington@dpuc.ri.gov</a> ;	
	<a href="mailto:Margaret.L.Hogan@dpuc.ri.gov">Margaret.L.Hogan@dpuc.ri.gov</a> ;	

89 Jefferson Blvd. Warwick, RI 02888	<a href="mailto:John.bell@dpuc.ri.gov">John.bell@dpuc.ri.gov</a> ;	
	<a href="mailto:Linda.George@dpuc.ri.gov">Linda.George@dpuc.ri.gov</a> ;	
	<a href="mailto:Al.mancini@dpuc.ri.gov">Al.mancini@dpuc.ri.gov</a> ;	
	<a href="mailto:Thomas.kogut@dpuc.ri.gov">Thomas.kogut@dpuc.ri.gov</a> ;	
Tim Woolf Jennifer Kallay Synapse Energy Economics 22 Pearl Street Cambridge, MA 02139	<a href="mailto:twoolf@synapse-energy.com">twoolf@synapse-energy.com</a> ;	617-661-3248
	<a href="mailto:jkallay@synapse-energy.com">jkallay@synapse-energy.com</a> ;	
	<a href="mailto:mwhited@synapse-energy.com">mwhited@synapse-energy.com</a> ;	
David Effron Berkshire Consulting 12 Pond Path North Hampton, NH 03862-2243	<a href="mailto:Djeffron@aol.com">Djeffron@aol.com</a> ;	603-964-6526
Gregory L. Booth, PLLC 14460 Falls of Neuse Rd. Suite 149-110 Raleigh, N. C. 27614	<a href="mailto:gboothpe@gmail.com">gboothpe@gmail.com</a> ;	919-441-6440
		919-810-1616
Linda Kushner L. Kushner Consulting, LLC 514 Daniels St. #254 Raleigh, NC 27605		
<b>Office of Energy Resources (OER)</b> Albert Vitali, Esq. Dept. of Administration Division of Legal Services One Capitol Hill, 4 <sup>th</sup> Floor Providence, RI 02908	<a href="mailto:Albert.Vitali@doa.ri.gov">Albert.Vitali@doa.ri.gov</a> ;	401-222-8880
	<a href="mailto:nancy.russolino@doa.ri.gov">nancy.russolino@doa.ri.gov</a> ;	
	<a href="mailto:Christopher.Kearns@energy.ri.gov">Christopher.Kearns@energy.ri.gov</a> ;	
	<a href="mailto:Nicholas.Ucci@energy.ri.gov">Nicholas.Ucci@energy.ri.gov</a> ;	
	<a href="mailto:Becca.Trietch@energy.ri.gov">Becca.Trietch@energy.ri.gov</a> ;	
	<a href="mailto:Carrie.Gill@energy.ri.gov">Carrie.Gill@energy.ri.gov</a> ;	
	<a href="mailto:Yasmin.Yacoby.CTR@energy.ri.gov">Yasmin.Yacoby.CTR@energy.ri.gov</a> ;	
<b>Conservation Law Foundation (CLF)</b> Jerry Elmer, Esq. Max Greene, Esq. Conservation Law Foundation 235 Promenade Street Suite 560, Mailbox 28 Providence, RI 02908	<a href="mailto:jelmer@clf.org">jelmer@clf.org</a> ;	401-228-1904
	<a href="mailto:mgreene@clf.org">mgreene@clf.org</a> ;	
<b>Dept. of Navy (DON)</b> Kelsey A. Harrer, Esq. Office of Counsel NAVFAC Atlantic, Department of the Navy 6506 Hampton Blvd. Norfolk, VA 23508-1278	<a href="mailto:kelsey.a.harrer@navy.mil">kelsey.a.harrer@navy.mil</a> ;	757-322-4119

Kay Davoodi, Director Larry R. Allen, Public Utilities Specialist Utilities Rates and Studies Office NAVFAC HQ, Department of the Navy 1322 Patterson Avenue SE Suite 1000 Washington Navy Yard, D.C. 20374	<a href="mailto:khojasteh.davoodi@navy.mil">khojasteh.davoodi@navy.mil</a> ;	
	<a href="mailto:larry.r.allen@navy.mil">larry.r.allen@navy.mil</a> ;	
Ali Al-Jabir Maurice Brubaker Brubaker and Associates	<a href="mailto:aaljabir@consultbai.com">aaljabir@consultbai.com</a> ;	
<b>New Energy Rhode Island (NERI)</b> Seth H. Handy, Esq. Handy Law, LLC 42 Weybosset St. Providence, RI 02903  The RI League of Cities and Towns c/o Brian Daniels, Executive Director  PRISM & WCRPC c/o Jeff Broadhead, Executive Director  Newport Solar c/o Doug Sabetti  Green Development, LLC c/o Hannah Morini  Clean Economy Development, LLC c/o Julian Dash  ISM Solar Development, LLC c/o Michael Lucini  Heartwood Group, Inc. c/o Fred Unger	<a href="mailto:seth@handylawllc.com">seth@handylawllc.com</a> ;	401-626-4839
	<a href="mailto:helen@handylawllc.com">helen@handylawllc.com</a> ;	
	<a href="mailto:bdaniels@rileague.org">bdaniels@rileague.org</a> ;	401 272-3434
	<a href="mailto:jb@wcrpc.org">jb@wcrpc.org</a> ;	401-792-9900
	<a href="mailto:doug@newportsolarri.com">doug@newportsolarri.com</a> ;	401.787.5682
	<a href="mailto:hm@green-ri.com">hm@green-ri.com</a> ;	
	<a href="mailto:jdash@cleaneconomydevelopment.com">jdash@cleaneconomydevelopment.com</a> ;	
	<a href="mailto:mlucini@ismgroup.com">mlucini@ismgroup.com</a> ;	401.435.7900
<a href="mailto:unger@hrtwd.com">unger@hrtwd.com</a> ;	401.861.1650	
<b>Energy Consumers Alliance of NE</b> James Rhodes Rhodes Consulting 860 West Shore Rd. Warwick, RI 02889  Larry Chretien, PPL	<a href="mailto:jamie.rhodes@gmail.com">jamie.rhodes@gmail.com</a> ;	401-225-3441
	<a href="mailto:larry@massenergy.org">larry@massenergy.org</a> ;	

<b>Acadia Center</b> Robert D. Fine, Esq. Chace, Rutenberg & Freedman, LLP One Park Row, Suite 300 Providence, RI 02903  Amy Boyd, Esq. Acadia Center 31 Milk St., Suite 501 Boston MA 02109-5128	<a href="mailto:rfine@crflp.com">rfine@crflp.com</a> ;	401-453-6400 Ext. 115
	<a href="mailto:aboyd@acadiacenter.org">aboyd@acadiacenter.org</a> ;	617-472-0054 Ext. 102
<b>Northeast Clean Energy Council</b> Joseph A. Keough, Jr., Esq. Keough & Sweeney 41 Mendon Ave. Pawtucket, RI 02861  Jeremy McDiarmid, NECEC Dan Bosley, NECEC Sean Burke	<a href="mailto:jkeoughjr@keoughsweeney.com">jkeoughjr@keoughsweeney.com</a> ;	401-724-3600
	<a href="mailto:jmcdiarmid@necec.org">jmcdiarmid@necec.org</a> ;	
	<a href="mailto:dbosley@necec.org">dbosley@necec.org</a> ;	
	<a href="mailto:sburke@necec.org">sburke@necec.org</a> ;	
<b>The George Wiley Center</b> Jennifer Wood Rhode Island Center for Justice 1 Empire Plaza, Suite 410 Providence, RI 02903  Camilo Viveiros, Wiley Center	<a href="mailto:jwood@centerforjustice.org">jwood@centerforjustice.org</a> ;	401-491-1101
	<a href="mailto:georgewileycenterri@gmail.com">georgewileycenterri@gmail.com</a> ;	
	<a href="mailto:Camiloviveiros@gmail.com">Camiloviveiros@gmail.com</a> ;	
	<a href="mailto:chloechassaing@hotmail.com">chloechassaing@hotmail.com</a> ;	
<b>Wal-Mart Stores East &amp; Sam's East, Inc.</b> Melissa M. Horne, Esq. Higgins, Cavanagh & Cooney, LLC 10 Dorrance St., Suite 400 Providence, RI 20903  Gregory W. Tillman, Sr. Mgr./ERA Walmart	<a href="mailto:mhorne@hcc-law.com">mhorne@hcc-law.com</a> ;	401-272-3500
	<a href="mailto:Greg.tillman@walmart.com">Greg.tillman@walmart.com</a> ;	479-204-1594
<b>AMTRAK</b> Clint D. Watts, Esq. Paul E. Dwyer, Esq. McElroy, Deutsch, Mulvaney & Carpenter 10 Dorrance St., Suite 700 Providence, RI 02903  Robert A. Weishaar, Jr., Esq. Kenneth R. Stark, Esq.	<a href="mailto:CWatts@mdmc-law.com">CWatts@mdmc-law.com</a> ;	401-519-3848
	<a href="mailto:PDwyer@mdmc-law.com">PDwyer@mdmc-law.com</a> ;	
	<a href="mailto:BWeishaar@mcneeslaw.com">BWeishaar@mcneeslaw.com</a> ;	
	<a href="mailto:KStark@mcneeslaw.com">KStark@mcneeslaw.com</a> ;	



<b>Original &amp; 9 copies file w/:</b> Luly E. Massaro, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	<a href="mailto:Luly.massaro@puc.ri.gov">Luly.massaro@puc.ri.gov</a> ;	401-780-2107
	<a href="mailto:Cynthia.WilsonFrias@puc.ri.gov">Cynthia.WilsonFrias@puc.ri.gov</a> ;	
	<a href="mailto:Alan.nault@puc.ri.gov">Alan.nault@puc.ri.gov</a> ;	
	<a href="mailto:Todd.bianco@puc.ri.gov">Todd.bianco@puc.ri.gov</a> ;	
	<a href="mailto:Margaret.hogan@puc.ri.gov">Margaret.hogan@puc.ri.gov</a> ;	
	<a href="mailto:John.harrington@puc.ri.gov">John.harrington@puc.ri.gov</a> ;	
<b>DOCKET NO. 4780</b>		
<b>ChargePoint, Inc.</b> Edward D. Pare, Jr., Esq. Brown Rudnick LLP One Financial Center Boston, MA 02111  Anne Smart, Charge Point, Inc.	<a href="mailto:EPare@brownrudnick.com">EPare@brownrudnick.com</a> ;	617-856-8338
	<a href="mailto:jreyes@brownrudnick.com">jreyes@brownrudnick.com</a> ;	
	<a href="mailto:Anne.Smart@chargepoint.com">Anne.Smart@chargepoint.com</a> ;	
	<a href="mailto:Kevin.Miller@chargepoint.com">Kevin.Miller@chargepoint.com</a> ;	
<b>Direct Energy</b> Craig R. Waksler, Esq. Eckert Seamans Cherin & Mellott, LLC Two International Place, 16 <sup>th</sup> Floor Boston, MA 02110  Marc Hanks, Sr. Mgr./GRA Direct Energy Services,	<a href="mailto:cwaksler@eckertseamans.com">cwaksler@eckertseamans.com</a> ;	617-342-6800
	<a href="mailto:rmmurphy@eckertseamans.com">rmmurphy@eckertseamans.com</a> ;	413-642-3575
	<a href="mailto:dclearfield@eckertseamans.com">dclearfield@eckertseamans.com</a> ;	
	<a href="mailto:Marc.hanks@directenergy.com">Marc.hanks@directenergy.com</a> ;	
<b>INTERESTED PERSONS</b>		
EERMC Marisa Desautel, Esq	<a href="mailto:marisa@desautelesq.com">marisa@desautelesq.com</a> ;	401-477-0023
	<a href="mailto:guerard@optenergy.com">guerard@optenergy.com</a> ;	
John DiTomasso, AARP	<a href="mailto:jditomasso@aarp.org">jditomasso@aarp.org</a> ;	401-248-2655
Frank Epps, EDP	<a href="mailto:Frank@edp-energy.com">Frank@edp-energy.com</a> ;	
Matt Davey	<a href="mailto:mdavey@ssni.com">mdavey@ssni.com</a> ;	
Jesse Reyes	<a href="mailto:JReyes@brownrudnick.com">JReyes@brownrudnick.com</a> ;	
Nathan Phelps	<a href="mailto:nathan@votesolar.org">nathan@votesolar.org</a> ;	
Douglas W. Gablinske, TEC-RI	<a href="mailto:doug@tecri.org">doug@tecri.org</a> ;	
Radina Valova, Pace Energy & Climate Ctr.	<a href="mailto:rvalova@law.pace.edu">rvalova@law.pace.edu</a> ;	
Marc Hanks, Sr. Mgr./GRA Direct Energy Services	<a href="mailto:Marc.hanks@directenergy.com">Marc.hanks@directenergy.com</a> ;	413-642-3575
	<a href="mailto:cwaksler@eckertseamans.com">cwaksler@eckertseamans.com</a> ;	
Lisa Fontanella	<a href="mailto:Lisa.Fontanella@spglobal.com">Lisa.Fontanella@spglobal.com</a> ;	
Janet Gail Besser, SEPA (Smart Electric Power Alliance)	<a href="mailto:jbesser@sepapower.org">jbesser@sepapower.org</a> ;	
Frank Lacey, EAC Power	<a href="mailto:frank@eacpower.com">frank@eacpower.com</a> ;	
Hank Webster Policy Advocate & Staff Attorney Acadia Center 144 Westminster Street, Suite 203 Providence, RI 02903-2216	<a href="mailto:hwebster@acadiacenter.org">hwebster@acadiacenter.org</a> ;	401-276-0600

PPL Electric Utilities Ronald Reybitz Stephen Breininger	<a href="mailto:rjreybitz@pplweb.com">rjreybitz@pplweb.com</a> ;	
	<a href="mailto:skbreininger@pplweb.com">skbreininger@pplweb.com</a> ;	