

**Before the  
Rhode Island Public Utilities Commission**

Proceeding on the Narragansett Electric )  
Company d/b/a National Grid Proposed )  
Tariff Changes )

Dockets No. 4770 and 4780

**Testimony of  
Jonathan E. Schrag  
Supporting the Settlement Agreement**

On Behalf of  
The Division of Public Utilities and Carriers

June 6, 2018

1 **I. INTRODUCTION**

2 **Q. Please identify yourself for the record.**

3 A. My name is Jonathan E. Schrag. I am the Deputy Administrator for the Division of  
4 Public Utilities and Carriers (“Division”), reporting directly to the Administrator. I have  
5 been in that role since October 2016. In that role I have responsibility to develop and  
6 review DPUC regulatory filings and to work with staff across the Division to advance  
7 regulatory policy. Over the last two years I have worked extensively on electricity and  
8 gas matters related to National Grid. I also am responsible for supervising the regulatory  
9 and rate staff, and managing outside consultants hired by the Division to assist in the  
10 review of filings by the entities regulated by the Division and the Public Utilities  
11 Commission (“Commission”).

12  
13 **Q. Please describe your professional background.**

14 A. I have worked in energy policy for the last 15 years, including as Executive Director of  
15 the Lenfest Center for Sustainable Energy at Columbia University, Executive Director of  
16 the Regional Greenhouse Gas Initiative, Senior Fellow in Energy of the Guarini Institute  
17 of NYU School of Law, and Deputy Commissioner for Energy of the Connecticut  
18 Department of Energy and Environmental Protection. From 1997 to 2002 I was a  
19 graduate fellow enrolled in the Harvard University Department of History investigating  
20 the electrification of Mexico. I received an AB degree cum laude in History from  
21 Harvard University in 1993.

22

23

1 **Q. What was your role in the negotiation of the Settlement Agreement that was filed**  
2 **with the Commission?**

3 A. I was the lead negotiator on behalf of the Division in the settlement discussions.  
4

5 **Q. What is the purpose of your testimony?**

6 A. During a procedural conference discussing the expected filing of the Settlement  
7 Agreement, Commission counsel requested parties who would be signatories to the  
8 Settlement Agreement to file testimony in support of the Settlement Agreement. My  
9 testimony is provided in response to that request.  
10

11 **II. OVERVIEW**

12 **Q. How would you categorize the scope of this Settlement Agreement, compared to**  
13 **other types of settlements filed with the Commission of which you are familiar?**

14 A. This settlement is far more complex and comprehensive than a traditional settlement that  
15 typically results in parties agreeing to new rates during a base distribution rate case.  
16

17 **Q. Can you elaborate on this observation that this settlement is more complex and**  
18 **comprehensive than settlements of previous rate cases?**

19 A. Rhode Island's electric system is in the process of significant change as it incorporates  
20 both new grid facing technologies, new customer facing technologies and new demands  
21 to integrate significant variable carbon free energy resources. The Division understands  
22 this rate case to be one important step in that process of change. Many additional steps  
23 will be needed over the coming decade. However, with this rate case, National Grid and

1 the Division and all intervenors articulate a direction for change which the Commission  
2 may put into motion and continue to steer over the coming decade.

3  
4 **Q. How does this proposed settlement benefit Rhode Island ratepayers?**

5 A. There are six aspects of this settlement that will provide near and long-term benefits to  
6 ratepayers.

7 First, the settlement proposes a multi-year rate plan that provides an essential planning  
8 and budget discipline tool for the Company as it embarks on an accelerated pace of  
9 technology change. Based on the expert testimony of Tim Woolf, the Division believes  
10 this budget and planning tool is a necessary component to help the utility make the  
11 transition to seek least cost energy supply in a way consistent with the long-articulated  
12 goals of stakeholders and policymakers in Rhode Island.

13 Second, the settlement is designed to control and temper the trend of capital over-  
14 spending through a new capital efficiency incentive mechanism. This represents a  
15 significant structural victory for ratepayers to ensure the ISR does not create an open-  
16 ended stream of reconciling capital expenditures.

17 Third, the settlement creates a mechanism to fund a range of activities related to grid  
18 modernization, identified as Power Sector Transformation (“PST”) programs, without  
19 creating an additional cost tracker mechanism or expanding the scope of projects funded  
20 through the existing ISR mechanism. This approach also is consistent with the  
21 arguments the Division advanced that aspects of PST programs are appropriately  
22 considered as a core part of the distribution utility.

1 Fourth, the settlement delivers Power Sector Transformation investments as a part of the  
2 Company's core business planning for its operating expenses. Consistent with  
3 stakeholder priorities, it also sets in motion a stakeholder engagement process to continue  
4 over the course of the multiyear rate plan.

5 Fifth, the settlement achieves significant reductions in the revenue requirement request of  
6 the Company.

7 Sixth, the settlement establishes the first stage of performance incentive mechanisms to  
8 be refined and potentially expanded through future consultation.

9  
10 **Q. What considerations not in evidence in this docket affected the Division's**  
11 **consideration of the settlement?**

12 A. The most significant consideration not in evidence in this docket derives from the recent  
13 electric ISR dockets (4473, 4539, 4592,4682). Over the last 5 years, National Grid has  
14 overspent its capital budget by 6.8% on average for a total of \$27.75 million. Under the  
15 current statute, the Company's capital overspend is automatically recovered the  
16 subsequent year without any consequences. Expected technology investments over the  
17 coming three years will increase the potential risk to ratepayers of capital overspend. The  
18 capital efficiency mechanism set forth in section 28 establishes a 3-year capital budget  
19 that dovetails with the existing statute and corrects for overspending by and incentivizing  
20 the achievement of savings by the company.

1 **III. REVENUE REQUIREMENTS**

2 **Q. While the Settlement has many important non-quantified benefits for ratepayers,**  
3 **how does the level of base distribution increases compare to the case that was**  
4 **originally filed, and the amended cases filed by the Company, during the course of**  
5 **the proceedings?**

6 A. There are different ways to make this comparison because the Company’s original case  
7 did not include any PST costs in the base distribution revenue requirements. But the  
8 Division has compared the results of the Settlement in two primary ways. That is, the  
9 base distribution increase (without PST) in the first year and the cumulative incremental  
10 revenue to the Company over the three-year rate plan each compare very favorably.

11  
12 **Q. How does the base distribution increase without PST compare?**

13 A. Below is a chart that makes that comparison. Please note that the figures shown for the  
14 Settlement are rounded from the precise numbers. In any event, there is a substantial  
15 reduction in the base distribution component of the revenue requirement below the  
16 Company’s case in Rate Year 1, under all three of its filings. In addition, the Settlement  
17 yields a significantly lower cumulative amount over the course of the three-year plan,  
18 when comparing the Total 3-Year Incremental Impact across each case.

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		Rate Year 1 Increase	Total 3-Year Incremental Impact
<b>Original Filing</b>	(NO PST)	\$71,617,450	\$214,852,350
<b>March 2 Filing</b>	(NO PST)	\$45,842,884	\$137,528,652
<b>Co. Rebuttal</b>	(NO PST)	\$34,328,802	\$102,986,406
<b>Settlement</b>	(Excluding PST)	<b>\$19,659,000</b>	<b>\$82,983,000</b>

1

2 **Q. What were the annual revenue assumptions used in this analysis for the Company’s**  
3 **three filings shown in the chart, when calculating the Total 3-Year Incremental**  
4 **Impact?**

5 A. While the Company estimated revenue requirements for so-called “Data Years 1 and 2”  
6 in its filings, the Division used a more conservative assumption for the chart above.  
7 Specifically, the chart does not assume any increases in years 2 and 3 under the  
8 Company’s three filings. Instead, it assumes base distribution remains flat for years 2 and  
9 3, as would happen with a one-year rate case. Even without any base distribution  
10 increases in years 2 and 3, however, the Settlement – which does have modest increases  
11 in years 2 and 3 – is significantly lower in the cumulative 3-year incremental impact  
12 comparison.

13

14 **Q. What about the PST costs being added?**

15 A. It is, of course, important to take PST costs into account. But if we assume that PST  
16 programs would have advanced without the Settlement, then PST costs still would have  
17 been incurred by the Company and presumably recovered from ratepayers at some point  
18 in the future. We assume cost recovery would have occurred either (1) through the PST  
19 tracker which was opposed by the Division and intervenors, or (2) through base

1 distribution rates in the Company's next rate case filing, the timing of which probably  
2 would have been accelerated if the Company was required to pursue PST and incur  
3 incremental costs without a tracker. For that reason, we believe it is reasonable and  
4 appropriate to make a simplifying assumption when comparing the scenarios that the PST  
5 costs to ratepayers would have been close, if not identical, in all four cases. Having said  
6 this, the Division still believes that costs recovered from ratepayers for PST under the  
7 tracker would have lacked budgetary discipline. As a result, the Division believes there  
8 would have been a greater risk that ratepayers would have absorbed a higher cost for the  
9 PST programs that are now rolled into base distribution under the multi-year rate plan.  
10 By including the costs in base distribution in the Settlement, the potential for the "spend  
11 the money, get the money" phenomenon that can infect reconciliations is eliminated. The  
12 downside, of course, is if the Company can implement some of the PST programs at  
13 lower cost than forecasted, then there is no refund to ratepayers for the difference. But  
14 the Division believes in the overall scheme of ratemaking, rolling the foundational PST  
15 costs into base rates and placing shareholders at risk of performance is a more efficient  
16 means to regulate and likely drives costs to ratepayers lower than a tracker would  
17 typically yield when the Company has "no skin in the game."

18  
19 **Q. What is the incremental impact of adding the PST programs into base distribution**  
20 **rates?**

21 A. The Settlement has the benefit of locking down most of the PST-related costs in base  
22 distribution rates. The combined PST costs included in base distribution is \$6.7 million  
23 in year one, \$4.5 million in year two, and \$2.4 million in year three. This results in an



1 additional \$31.5 million of cumulative impact. Thus, the Total 3-Year Cumulative  
2 Impact of the combined base distribution increases shown in the table above plus the PST  
3 requirements, is approximately \$114.5 million over three years.

4  
5 **Q. How does this compare to the Company's first two filings?**

6 A. What is important to consider is that when we compare the cumulative impact of the  
7 Settlement (including the PST) with the Company's original filing before the tax  
8 reduction and the March 2 filing which reflected the entire tax adjustment effect, the  
9 cumulative impact of the Settlement is lower, even after the tax reduction is considered.  
10 In effect, a portion of the benefits of the corporate tax rate reduction are being used to pay  
11 for a significant portion of the foundational costs of transforming the utility business, but  
12 we are still obtaining a lower cumulative impact on ratepayers than the company's  
13 original two filings when considering the effect of the tax reduction.

14  
15 **Q. Can you summarize how the Division addressed its main concerns from its April 6**  
16 **testimony relating to base distribution costs, as they impacted the first-year revenue**  
17 **requirement?**

18 A. There were a number of adjustments recommended by the Division in its case. A matrix  
19 has been provided with the Settlement that identifies each of the adjustments to the  
20 revenue requirement resulting from the Settlement. But I will attempt to specifically  
21 address the most significant adjustments.

22  
23 **Q. Please provide an explanation of the ROE result.**

1 A. The Division recommended an ROE of 9% for gas distribution and 8.5% for electric  
2 distribution. The Settlement, as indicated elsewhere, establishes an ROE for both  
3 distribution businesses at 9.275%. As happens in most settlements of the revenue  
4 requirement, this reflects a compromise. But it is not a compromise that is arbitrary.  
5 The Division will make its cost of capital witness available during the hearings. Before  
6 agreeing to this ROE, the Division confirmed with its witness that 9.275% was a  
7 reasonable result. It also is worth noting that the ROE of 9.275% is lower than the current  
8 ROE of 9.5%. It also is substantially lower than the ROE's recently granted to electric  
9 and gas distribution companies in Massachusetts, which have been around 10%. In  
10 addition, it is only slightly higher than the ROE negotiated by the Company's affiliate in  
11 New York, which was 9%. Taking all of these data points into account, the result is  
12 beneficial to ratepayers in Rhode Island.

13  
14 **Q. Did the Division change its position that the ROE on the electric business should be**  
15 **lower because of Performance Incentives?**

16 A. We have not changed our position, but in this settlement, we compromised. In  
17 discussions with the Company, it was readily apparent that no settlement could have been  
18 achieved without giving some ground. In the overall scheme of transforming the utility  
19 model, implementing PST initiatives, and establishing new sets of PIMs, it was far more  
20 important to achieve a settlement than to insist on the position at this time and forgo the  
21 multi-year plan. The Division retains its right and intention to pursue this principle again  
22 at a later date. In fact, the earnings sharing mechanism on the electric earnings in this  
23 settlement requires the earnings from PIMs to be taken into account when determining

1 sharing with ratepayers. While the starting point is not a lower ROE, it establishes a  
2 framework the Division supports. If the Commission approves this settlement, it will be  
3 the first time that incentive payments are affirmatively considered in the calculation of  
4 earnings subject to sharing. From the Division's perspective, the mechanism sends the  
5 correct directional signal to the Company that earning above its allowed ROE is  
6 permitted through the PIMs and other efficiency measures. This is the same directional  
7 signal the Division was recommending in its original filing. In this context, while the  
8 settlement is not intended to establish binding precedent for anyone, the experience  
9 gained from this first three-year rate plan will be important to evaluate for the next rate  
10 filing. The settlement, in fact, requires the Company to file its next rate case after the  
11 third year of the rate plan is completed. The next filing must be timed to set rates with an  
12 effective date no later than January 1, 2022, unless the Division consents to an extension.  
13 At that time, this issue can be revisited with experience in hand.

14  
15 **Q. Can you explain what occurred with the Division's recommendation to reduce**  
16 **depreciation rates which has a combined value of \$6.2 million on the Division's**  
17 **position?**

18 A. Yes. Like the ROE, the adjustment reflected in the settlement was the result of  
19 compromise. During negotiations – and as may be implicit from the Company's Rebuttal  
20 filing – the Company indicated that its accountants were concerned with the  
21 methodologies recommended by the Division. But the Company indicated to the  
22 Division that it was comfortable reaching a depreciation outcome that was halfway to the  
23 Division's position. While the Division still believes its rationale is valid and reasonable,

1 the parties decided to split the difference on the depreciation adjustment. As a result, the  
2 combined adjustment reflected in the settlement is \$3.1 million. We urge the  
3 Commission to honor this compromise, even if it is not precise in its methodological path  
4 to the result.

5  
6 **Q. What about the Division’s recommendations relating to Gas Business Enablement?**

7 A. In sum, the Division’s core recommendations from April 6 were adopted in the  
8 settlement. These core recommendations related to (i) the implementation of a 15%/85%  
9 “slippage adjustment”, (ii) the inclusion of a special category of “Type II” savings to net  
10 against the costs, (iii) a cap on total program costs allocated to Rhode Island, (iv) a flow  
11 back to ratepayers to the extent program costs are less than the costs included in the  
12 revenue requirement, (v) elimination of the past one-time cost that the Company was  
13 proposing to include in rates, and (vi) amortization of the one-time O&M costs incurred  
14 during the rate plan period. Each of these adjustments were reflected in the settlement.

15  
16 **Q. Can you explain how the amortization issue was reflected in the settlement?**

17 A. Yes. The Company initially proposed to aggregate multiple years of one-time O&M  
18 costs from GBE and amortize them over ten years with a return. The Division proposed  
19 that only the rate year costs should be amortized over ten years and recovered with a  
20 return. But the Division indicated if there was a multi-year plan, then the forecasted costs  
21 over the three-year plan could be included in the amortization and recovered. It was this  
22 recommendation that was adopted in the settlement. When the Company returns for its  
23 next rate case, it can seek recovery of the balance of the prudently incurred and

1 forecasted costs beyond the rate plan period that have not been included in the  
2 amortization.

3

4 **Q. What about the Division's position on the IT investments?**

5 A. Similar to the GBE 15%/85% slippage adjustment, the Division proposed the same for  
6 the IT investments in its April 6 case. This treatment has been adopted for the  
7 settlement.

8

9 **Q. Can you explain what treatment is being given for the addition of the incremental  
10 FTEs relating to vacancies and pending retirements?**

11 A. Yes. The Division never took issue with the rationale of the Company filling the  
12 vacancies and addressing the retirements. Rather, the Division was concerned that all of  
13 the new hires were being contemplated all at once during the rate year. In the settlement,  
14 the Company agreed to phase in the new FTEs over the three-year rate plan period. This  
15 results in a lower cost in the first year, that rises slightly over the next two years, as the  
16 positions are filled. From the Division's perspective, this is a rational way of addressing  
17 the issue.

18

19 **Q. What about the incremental additions relating to DG interconnections?**

20 A. On this issue the Division did change its position. We were persuaded that funding the  
21 resources to address DG was consistent with the overarching policy to encourage the  
22 deployment of distributed generation, even though we initially were skeptical on the  
23 number being proposed. In the end, we are essentially deferring to the Company's

1 judgment in light of the policy directives to enable distributed generation. But here, the  
2 Company also agreed to phase in the FTE positions over the rate plan period, rather than  
3 filling all the new positions in one year. Given our reconsideration that was influenced  
4 by policy and the agreement from the Company to phase in the additions, the Division  
5 agreed to support the incremental FTEs relating to DG interconnections on this phased-in  
6 basis.

7  
8 **Q. Were there other adjustments recommended by the Division that were included in**  
9 **the settlement?**

10 A. Yes. The settlement also accepted the Division's adjustment relating to capital structure,  
11 as well as the debt rates used for the gas business. The settlement also reflects the  
12 Division's adjustment relating to the uncollectible rate used in the gas business revenue  
13 requirement. In addition, the Company has partially accepted an adjustment to its capital  
14 forecast for gas growth advocated by the Division. There also was another Division  
15 recommendation that was accepted by the Company in its rebuttal testimony relating to  
16 the excess deferred taxes. This too, of course, is reflected in the settlement.

17  
18 **Q. Were there any significant adjustments relating to the base distribution business**  
19 **that were not adopted in the determination of the revenue requirements for the**  
20 **settlement?**

21 A. Yes. The Division had argued for an adjustment to non-union wage increases, using a  
22 methodology that was based on the history of union wage increases as a proxy. In doing  
23 so, the Division was advancing an argument that would have reflected a shift from past

1 Commission policy, had it been adopted. The Company responded in rebuttal,  
2 maintaining the importance of using market data for analyzing the appropriateness of  
3 non-union wage adjustments. While the Division is not conceding the point for future  
4 purposes, the Division came to realize during negotiations that it was an issue that was  
5 very important to the Company, given the potential implications across multiple  
6 jurisdictions. For that reason, the Division dropped this issue as a point of contention for  
7 settlement purposes.

8  
9 **Q. Are there other effects on the revenue requirement?**

10 A. There are effects that flow through the revenue requirement as a result of settling on the  
11 ROE. Using a new ROE that is slightly higher than what was proposed by the Division  
12 and significantly lower than that which was proposed by the Company has flow-through  
13 effects relating to taxes, Service Company rents, and the revenue requirement  
14 calculations on rate base.

15  
16 **Q. Are there adjustments to base distribution rates in Rate Years 2 and 3 that relate to  
17 the non-PST electric distribution business?**

18 A. Yes. In the multi-year rate plan, fixed adjustments are proposed, as shown in the  
19 schedules included with the Settlement Agreement. On the electric side, modest base  
20 increases (not related to PST) are allowed equal to approximately \$3.9 million in Rate  
21 Year 2, and \$2 million in Rate Year 3. These are largely driven by predictable labor  
22 costs, the phase-in of incremental FTEs discussed earlier, depreciation on forecasted non-  
23 ISR capital additions, and a very small allowance for other O&M expenses.

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**Q. What about Rate Years 2 and 3 for the gas distribution business?**

A. The effects are very similar for the gas distribution business, except the increases are higher because of the impact of non-ISR capital additions. These are capital additions addressing the growth of the gas business which typically have positive economic development effects. As a result, the Division believes they are appropriate to be supported at this time. For Rate Year 2, the total non-PST adjustment is approximately \$5.5 million (approximately \$3 million of which relates to incremental depreciation and taxes on incremental rate base from new non-ISR capital investment). For Rate Year 3, the adjustment is \$3.2 million.

**Q. Why would the Division agree to incremental increases in base distribution rates for years 2 and 3 when a one-year rate case would not provide such relief?**

A. The answer to this question relates to the purpose and benefits of multi-year planning. As the Division has already explained in this case, we are moving to change the way the utility business is conducted. The benefits of phasing in new innovations through a multi-year process also come with the need to address the on-going costs of the ordinary business. The adjustments in years 2 and 3, in the larger scheme of ratemaking, are relatively small. In return, we are receiving the full cooperation and “buy-in” of the Company to multi-year planning and the inclusion of the foundational costs of PST in base distribution rates, through which the Company takes the risk of overspending. It also was the Division’s judgment that achieving a multi-year settlement and avoiding a cost-recovery dispute over PST in docket 4780 was not achievable without including



1 some modest relief in years 2 and 3 to cover other very predictable forecasted costs. In  
2 turn, the Division and the Commission should have significant visibility to the  
3 Company's business through the earnings reports, followed by another rate filing  
4 occurring shortly after the end of this multi-year plan.

5  
6 **Q. What are the PST annual costs that are added to the revenue requirement for each**  
7 **year?**

8 A. As I identified earlier, the approximate combined total (electric & gas) of PST costs  
9 added to each year of the rate plan are as follows: Year 1 – \$6.7 million; Year 2 – \$4.5  
10 million; and Year 3 – \$2.4 million. All but \$2.5 million over the three years – for  
11 relatively obvious reasons – are incurred on the electric side of the business. However,  
12 there are some improved foundational systems that benefit the gas side of the business.  
13 For that reason, \$2.5 million is appropriately allocated to the gas business.

14  
15 **Q. In the Division's April 6 case, the Division took issue with what appeared to be an**  
16 **inconsistent way that the Company was proposing to allocate costs for GBE and**  
17 **PST. How does the settlement address this issue?**

18 A. The Division's concern was that the GBE costs were allocated without any pre-conditions  
19 for cost recovery, based on cost causation. In contrast, when the Company proposed cost  
20 recovery for the PST programs, the allocation of costs for the PST programs that would  
21 ultimately benefit other jurisdictions were being conditioned on advance cost recovery  
22 being obtained in other jurisdictions. As it has turned out fortuitously, New York and  
23 Massachusetts have granted approvals for the foundational PST programs that are being

1 funded in the three-year revenue requirements in the settlement. For that reason, the  
2 conflict in this case has been rendered moot for the programs for which cost recovery is  
3 provided in this multi-year plan. To the extent the Division perceives inconsistent  
4 treatment in the future, the Division certainly would not hesitate to raise the issue again.  
5 But it is no longer pertinent to the costs being flowed through the revenue requirements  
6 in this settlement. Further, while Massachusetts has not approved any AMI deployment,  
7 New York is now on a similar track with Rhode Island for the potential approval and  
8 deployment of AMI. In sum, for each of the PST programs being funded in the revenue  
9 requirements that are also being implemented across jurisdictions, the rate allowances in  
10 the rate plan allocate the lower “multi-jurisdictional” cost to Rhode Island, as opposed to  
11 the higher cost that had been alternatively estimated for “Rhode Island only”  
12 implementation.

13  
14 **Q. How did the parties resolve the matter of the AMI study?**

15 **A.** After further discussions with the Company about the scope of the “study,” the Division  
16 agreed to a rate allowance of \$2 million, which is amortized over the three-year rate plan  
17 revenue requirements. In those discussions, we also came to realize that calling it a  
18 “study” may be a misnomer. It is more akin to an updated business case that includes  
19 planning and cost-estimating. It also will consider many issues, including alternative  
20 ownership scenarios. The potential deployment of AMI is ultimately going to be addressed  
21 in a separate filing. The settlement allows for a re-opener of base distribution rates to  
22 address any costs that may be incurred by the Company in deploying AMI, to the extent the

1 costs are incurred during the rate plan period. But Commission approval of AMI is a  
2 precondition.

3  
4 **IV. PERFORMANCE INCENTIVE MECHANISMS (PIMs)**

5 **Q. What considerations led the Division to revise its performance incentive mechanism**  
6 **design recommendations?**

7 **A.** The performance incentive mechanisms have the goal of meaningful performance  
8 incentives in support of key state energy policy goals. The settlement represents a starting  
9 point for the role of performance incentive mechanisms in RI; we believe it will be  
10 important for them to grow over time both in terms of their financial significance and their  
11 role in driving important outcomes.

12 Division witness Tim Woolf will be made available at the hearings to answer more  
13 granular questions, but the settlement proposes seven performance incentives (across three  
14 categories) intended to advance state policy goals and drive benefits for RI customers.

15 • **System Efficiency:** Annual MW Capacity Savings,

16 • **Distributed Energy Resources:** Installed Energy Storage Capacity, CO2: Consumer  
17 Electric Vehicles, Light Duty Government and Commercial Fleet Electrification, and  
18 CO2: Electric Heat,

19 • **PST Enablement:** Awarded Low-income and Multi-unit EVSE Sites; and  
20 Interconnection: Time to Interconnection Service Agreement (ISA)

1 **Q. Please describe how the incentive levels were set for the performance incentive**  
2 **mechanisms?**

3 A. For each of the performance incentive mechanisms above, the value of the incentive has  
4 been established using the following steps:

- 5 • the quantified net benefits of the relevant initiative were estimated using the Company's  
6 BCA assumptions and methodology;
- 7 • 45% of the quantified net benefits were used to determine the utility incentive, the  
8 remaining 55% of net benefits will go to customers;
- 9 • the utility incentive was increased to account for unquantified benefits, in terms of  
10 improved reliability and market transformation of distributed energy resources;
- 11 • the utility incentive was estimated both in terms of dollars and basis points, using the  
12 return on equity that was agreed to as part of this rate case settlement.

13 When the Company achieves one of the PIM targets, it will receive an incentive based upon the  
14 dollar value associated with the relevant target; not the basis points.

15 The magnitude of the utility incentive will be based upon the BCA results used at the time the  
16 Commission approves the PIM. The utility incentive will not be modified based on after-the-fact  
17 reassessment of benefits and costs of the initiatives. Establishing a certain and meaningful  
18 incentive value is essential in order to most effectively drive Company performance in the  
19 delivery of the objectives supported by these incentives.

20

21

1 **V. POWER SECTOR TRANSFORMATION INITIATIVES**

2 **Q. What PST initiatives are addressed in the settlement?**

3 A. In addition to the AMI study – which we also refer to as the updated business case – there  
4 are two other categories of initiatives that were directly addressed. One category relates to  
5 certain foundational initiatives. The Division had argued in its April 6 case that these  
6 should be considered core distribution functions. The second category was “special sector  
7 programs” which do not necessarily relate to the core the distribution business, but the  
8 parties believe are very important to address.

9

10 **Q. What foundational initiatives are addressed?**

11 A. Through this settlement, the Company commits to move forward with certain initiatives,  
12 without the PST cost recovery tracker that had been proposed in docket 4780. I will not re-  
13 describe each initiative here, because they are described in the Company’s original PST  
14 filing in docket 4780. But the list includes: GIS Enhancements, the System Data Portal,  
15 and DSCADA, among several other related initiatives. The costs of these initiatives that  
16 will be incurred during the rate plan period are included in the base distribution revenue  
17 requirements for each year. From the Division’s perspective, this is significant. The fact  
18 that the costs are included in base distribution like other run-the-business costs of operating  
19 the system is foundational, in and of itself.

20

21 **Q. What are the other foundational initiatives that you referred to generally in your list?**

1 A. These initiatives which are identified in the Company's PST filing include Enterprise  
2 Service Bus, Data Lake, PI Historian, Advanced Analytics, Telecommunications, and  
3 Cybersecurity.

4  
5 **Q. Were there any foundational-type initiatives that have been excluded?**

6 A. Yes. The Company agreed with the Division's recommendation not to pursue the next  
7 phase of feeder monitor installations, due to the potential for the advancement of AMI.

8

9 **Q. Are the costs of the foundational initiatives that have been included in the revenue**  
10 **requirement subject to reconciliation?**

11 A. No. The Company will have the responsibility to implement the initiatives in the same  
12 manner that it conducts its base distribution business. Similar to what the Company needs  
13 to do with the rest of its business, the Company needs to manage the costs and assume the  
14 risks if the project costs exceed the budget. Conversely, if the Company can implement the  
15 projects efficiently, the Company benefits from the cost savings. The risks are all on the  
16 Company.

17 There is one additional feature that relates to DSCADA. While the costs are not being  
18 reconciled, the revenue allowance attributable to the project will be accounted for  
19 separately to address the circumstances that could arise out of a delay in implementation.  
20 This was established because the most efficient implementation plan for DSCADA requires  
21 close coordination with the Massachusetts affiliate. Thus, while the costs are included in  
22 Rate Year 2, it is possible that the projects will not advance until later. Should there be a

1 delay, a deferral would be booked by the Company equal to the rate allowance and the  
2 allowance applied against the costs incurred in a later year.

3  
4 **Q. What are the Special Sector Programs that are being funded in the settlement?**

5 A. There are three. Electric Transportation, Electric Heat, and Energy Storage. I will not  
6 describe the details of these initiatives which are set forth in the Settlement Agreement.  
7 But the Division supports moving forward these on the terms set forth in the settlement.

8  
9 **Q. How is cost recovery addressed for the Special Sector Programs?**

10 A. The costs are not being reconciled for recovery, but the Settlement Agreement contains a  
11 separate section which requires the program costs to be tracked against the rate allowance –  
12 as described in Section 20(d). Because there are many factors associated with these three  
13 initiatives that are largely out of the control of the Company, the parties believed it was  
14 important to track the costs against the rate allowance. To the extent the costs incurred are  
15 below the rate allowance, a deferral will be created, where the funds can either be used  
16 later for the same program or allocated to another sector, as more specifically described in  
17 that section. To the extent the costs exceed the rate allowance, the Company is at risk.  
18 However, it is recognized that it may be in the interest of ratepayers to allow the cost  
19 recovery, to the extent the Company's actions were consistent with the program intent and  
20 were prudently incurred. However, unlike other reconciliations that provide a right to the  
21 Company to recover all prudently incurred costs, recovery in this instance would be left  
22 entirely to the discretion of the Commission.

1 **Q. Does stakeholder engagement on PST continue under the settlement?**

2 A. Yes. This is an important feature. Section 17(e) of the settlement proposes to create a  
3 “PST Advisory Group” that will continue engagement with the Company as it moves  
4 forward. In particular, the Company will need to make two important filings with the  
5 Commission during the rate plan period. The first is the filing of the AMI plan. The  
6 second is the filing of a Grid Modernization Plan which links to the AMI. The PST  
7 Advisory Group will be able to engage with the Company on the scope and parameters of  
8 the program proposals even before they are filed with the Commission. Finally, the PST  
9 Advisory Group or a subcommittee from the group will be able to continue dialogue with  
10 the Company on the Special Sector Programs.

11

12 **VI. RATE DESIGN ISSUES**

13 **Q. How did the Settlement resolve the electric residential rate design issue relating to the**  
14 **fixed customer charge?**

15 A. The settlement proposes a very modest increase from \$5.00 to \$6.00, essentially reflecting  
16 a compromise among all the parties. In effect, this is consistent with the Division’s view  
17 that any material changes to the fixed customer charge for residential customers should  
18 wait for the docket when time-varying rates are being considered in the context of AMF  
19 deployment.

20

21 **Q. Were there other rate design issues resolved by the settlement on the electric side?**



1 A. Yes. I will not elaborate here, but resolution of the issues includes agreement on the  
2 consolidation of the G-62 and G-32 rate classes, changes to the S-05 Streetlighting tariff to  
3 address concerns raised by NERI regarding the need to accommodate streetlight dimming,  
4 an adjustment to the allocation of costs to the X-01 rate that serves Amtrak, and a  
5 commitment by the Company to waive the demand ratchet for the Navy when the  
6 Hurricane Barrier needs to operate under emergency conditions during peak hours. The  
7 Division supports all of these proposals.

8

9 **Q. What about rate design issues on the gas side?**

10 A. The parties also agreed to a modest increase in the residential fixed customer charge on the  
11 gas side, moving to \$14.00, where the Company had sought an increase to \$16.00. There  
12 also were some other small matters that were addressed. As a separate issue, the Company  
13 agreed to the Division’s recommendation that demand billing units for medium, large and  
14 extra large C&I customers be normalized in future rate cases. There also was agreement  
15 on the returned check fee, which has been changed for both gas and electric to \$8.00.  
16 There also were some other agreements on a few other gas-related matters that are set forth  
17 in the issues matrix that was filed with the Commission.

18

19 **Q. What is the proposed outcome for low income rate discounts for electric and gas**  
20 **customers?**

21 A. The settlement proposes a substantial change in the discount that should provide significant  
22 relief for low income customers across the state. The agreement proposes a “total bill”

1 discount of 25% for both electric and gas service to eligible customers. In addition, for  
2 customers receiving benefits through Medicaid, General Public Assistance, and/or the  
3 Family Independence Program, an additional discount of 5 percent off of the total amount  
4 billed will be added. The application of these discounts actually result in rate decreases for  
5 both electric and gas customers eligible for these rates. The Division is very pleased to be  
6 able to address the financial need of these customers who face special challenges to pay  
7 their monthly bills.

## 8 9 **VII. CONCLUSION**

### 10 **Q. Do you have any other general comments about the settlement to add?**

11 A. Yes. If approved by the Commission, this settlement has the potential to provide a very  
12 important first step in making a significant directional change in the regulatory model. It  
13 moves the Company away from “one-year-at-a-time” regulatory processes and toward  
14 long-term planning that is needed to transform the business. This is not to say the  
15 Company is not supportive of long-term thinking, but the regulatory paradigm needs to  
16 be aligned to effectively support the type of sea-change that has been contemplated in the  
17 Power Sector Transformation process that began months before the Company filed this  
18 rate case.

### 19 20 **Q. Is the Division fully satisfied with all components of the agreement?**

21 A. The Division is very pleased with the proposed outcome as a whole. But, like most  
22 settlements, it consists of a series of compromises. When compromises occur, each party  
23 with different perspectives must give in order to receive. This two-way street of

1 negotiation means that the “very good” often is accompanied by features that must meet  
2 the competing needs of others in the negotiating room. In that sense, I believe it is fair to  
3 say that all the parties who worked hard to negotiate a settlement in good faith were  
4 eventually able to recognize the importance of not letting the perfect be the enemy of the  
5 good. This settlement surely is not perfect, but it provides the first big step toward  
6 changing the way the utility model has operated for a long time.

7  
8 The Division is aware that the Commission has an important role to assure that the  
9 outcome proposed by the settlement is just and reasonable, under the traditional standard  
10 of ratemaking. The Division sincerely hopes that we and the other parties can answer all  
11 of the Commission’s questions and address any concerns the Commission might have, in  
12 a way that will allow the Commission to comfortably approve it, with all of its carefully  
13 negotiated features.

14  
15 **Q. Does this conclude your testimony?**

16 **A. Yes.**