Raquel J. Webster
Senior Counsel

August 22, 2018

BY HAND DELIVERY AND ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

RE: Docket 4692 – Standard Offer Service Procurement Plan
Responses to PUC Data Requests – Set 1

Dear Ms. Massaro:

On behalf of National Grid,[1] I have enclosed ten (10) copies of the Company's responses to the first set of data requests issued by the Rhode Island Public Utilities Commission in the above-referenced docket.

Thank you for your attention to this transmittal. If you have any questions, please contact me at 781-907-2121.

Very truly yours,

Raquel J. Webster

Enclosures

cc: Docket 4692 Service List
John Bell, Division
Leo Wold, Esq.

[1] The Narragansett Electric Company d/b/a National Grid (National Grid or the Company).

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Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.

Joanne M. Scanlon

August 22, 2018
Date

Docket No. 4692 - National Grid – 2018 Standard Offer Service (SOS) and Renewable Energy Standard (RES) Procurement Plans
Service List updated 8/21/18

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PUC 1-1

Request:

Please identify, if possible, the number and percentage of ratepayers in the Standard Offer Service Residential Group whose energy use was greater during the period of April 2016 through September 2016 than during the period of October 2016 through March 2017. What were the total amount of kWhs used in each period.

Response:

For the purposes of answering this question, the Company has selected only Residential Customers who were on Standard Offer Service for the entire 12-month period of April 2016 through March 2017. Of the total 196,616 Residential customers who received Standard Offer Service and had 12 months of bills, 140,835 customers (71.6%) had usage that was greater during the April through September period than during the October through March period.

For the 196,616 Residential customers who received Standard Offer Service for the 12-month period of April 2016 through March 2017, a total of 1,459,002,520 kWhs were used, with 785,129,763 kWh or 53.8% used in the April through September period and 673,872,757 kWh or 46.2% used during October through March period.

PUC 1-2

Request:

Please identify, if possible, the number and percentage of low-income ratepayers in the Standard Offer Service Residential Group whose energy use was greater during the period of April 2016 through September 2016 than during the period of October 2016 through March 2017. What were the total amount of kWhs used in each period.

Response:

For the purposes of answering this question, the Company has selected only Low-Income Residential Customers who were on Standard Offer Service for the entire 12-month period of April 2016 through March 2017. Of the total 14,427 Low-Income Residential customers who received Standard Offer Service and had 12 months of bill, 9,991 customers (69.3%) had usage greater during the April through September period than during the October through March period.

For the 14,427 Low-Income Residential customers who received Standard Offer Service for the 12-month period of April 2016 through March 2017, a total of 93,698,004 kWhs were used, with 51.9% or 48,657,434 kWh or 51.9% used in the April through September period and 45,040,570 kWh or 48.9% used during the October through March period.

PUC 1-3

Request:

Please identify, if possible, the number and percentage of ratepayers in the Standard Offer Service Commercial Group taking the fixed-price option whose energy use was greater during the period of April 2016 through September 2016 than during the period of October 2016 through March 2017. What were the total amount of kWhs used in each period.

Response:

For the purposes of answering this question, the Company has selected only Commercial Customers who were on fixed-price Standard Offer Service for the entire 12-month period of April 2016 through March 2017. Of the total 30,174 Commercial fixed-priced customers who received Standard Offer Service and had 12 months of bills, 14,778 customers (49.0%) had usage greater during the April through September period than during the October through March period.

For the 30,174 Commercial fixed-price customers who received Standard Offer Service for the 12-month period of April 2016 through March 2017, a total of 333,561,082 kWhs were used, with 173,553,886 kWh or 52.0% used in the April through September period and 160,027,196 kWh or 48.0% used during the October through March period.

PUC 1-4

Request:

Including the impact of rate case Docket 4770 (an estimate is fine if actual is not available) and assuming all other rates proposed for effect October 1st (ISR factor Docket 4682, Pension Adjustment Factor Docket 4855, REG Factor Docket 4847) are approved as proposed, please provide the residential (A-16, A-60/25%, A-60/30%) bill impact schedules as of October 1st assuming the following:

a. Six-month SOS rate beginning October 1st of $0.12129
b. Twelve-month SOS rate beginning October 1st of $0.9965
c. Six-month SOS rate beginning October 1st of $0.1099

Response:

Please see Attachments PUC 1-4(a), PUC 1-4(b), and PUC 1-4(c) for the requested residential bill impacts for rate classes A-16, A-60 (25% discount rate), and A-60 (30% discount rate), respectively. These attachments present the impact from present rates (August 2018) to all rates proposed (or to be proposed) for effect as of October 1, 2018. The proposed rates include the following rates, which the Company has proposed to change on September 1, 2018 as a result of the pending rate case in Docket Nos. 4770/4780:

- Distribution Customer Charge
- Base Distribution Charge (per kWh)
- FY19 CapEx Factor Charge
- Low Income Discount Recovery Factor (for A-16 only)
- Transmission Uncollectible Factor
- SOS Administrative Cost Adjustment Factor
- Low Income Discounts of 25% and 30%

The bill impacts also reflect the proposed Renewable Energy Growth Program Charges, which rates have been recalculated using the new rate base allocation and the 1.30% uncollectible rate pending approval in Docket Nos. 4770/4780. These revised proposed rates for effect October 1, 2018 will be submitted in a separate compliance filing in Docket No. 4847 subsequent to the PUC's decision in Docket Nos. 4770/4780.

The bill impacts also reflect proposed FY18 CapEx Reconciliation Factors that have been recalculated using the new rate base allocation as presented in Docket Nos. 4770/4780. These

revised proposed rates for effect October 1, 2018 will be also be submitted in a separate compliance filing in Docket No. 4682 subsequent to the decision in Docket Nos. 4770/4780.

Finally, the bill impacts reflect the FY 18 Operations & Maintenance Expense Reconciliation Factor and Pension Adjustment Factors which have been proposed in Dockets No. 4682 and 4855, respectively.

Please note that Attachment PUC 1-4(a) presents the impact of a six-month SOS rate beginning on October 1, 2018 of $0.12134 as opposed to $0.12129. The increase in the proposed rate is a result of an increase in the Standard Offer Service Administrative Cost Adjustment Factor from $0.00160 to $0.00165 as a result of the proposed increase in the uncollectibles rate from 1.25% to 1.30% proposed in general rate case Docket Nos. 4770/4780.

Similarly, Attachment PUC 1-4(b) presents the impact of a twelve-month SOS rate beginning on October 1, 2018 of $0.09970 as opposed to $0.09965.

Attachment PUC 1-4(c) presents the impact of a six-month SOS rate of $0.1099 beginning on October 1, 2018. This rate has not been adjusted by the change in the SOS Administrative Cost Adjustment Factor because the $0.1099 was a targeted total SOS rate.

The Narragansett Electric Company
Calculation of Monthly Typical Bill
Total Bill Impact of Proposed
Rates Applicable to A-16 Rate Customers

Monthly kWh (a)	Present Rates Delivery Services (b)	Present Rates Supply Services (c)	Present Rates GET (d)	Present Rates Total (e) = (a) + (b) + (c)	Proposed Rates Effective October 1, 2018 Delivery Services (f)	Proposed Rates Supply Services (g)	Proposed Rates GET (h)	Proposed Rates Total (i) = (f) + (g) + (h)	$ Increase (Decrease) Delivery Services (j) = (f) - (b)	$ Increase (Decrease) Supply Services (k) = (g) - (c)	$ Increase (Decrease) GET (l) = (h) - (d)	$ Increase (Decrease) Total (m) = (j) + (k) + (l)	Increase (Decrease) % of Total Bill Delivery Services (n) = (j) / (e)	Increase (Decrease) % of Total Bill Supply Services (o) = (g) / (e)	Increase (Decrease) % of Total Bill GET (p) = (h) / (e)	Increase (Decrease) % of Total Bill Total (q) = (m) / (e)	Percentage of Customers (r)
150	$20.57	$12.73	$1.39	$34.69	$23.26	$18.20	$1.73	$43.19	$2.69	$5.47	$0.34	$8.50	7.8%	15.8%	1.0%	24.5%	30.1%
300	$34.56	$25.46	$2.50	$62.52	$38.10	$36.40	$3.10	$77.60	$3.54	$10.94	$0.60	$15.08	5.7%	17.5%	1.0%	24.1%	12.9%
400	$43.88	$33.94	$3.24	$81.06	$48.00	$48.54	$4.02	$100.56	$4.12	$14.60	$0.78	$19.50	5.1%	18.0%	1.0%	24.1%	11.6%
500	$53.21	$42.43	$3.99	$99.63	$57.90	$60.67	$4.94	$123.51	$4.69	$18.24	$0.95	$23.88	4.7%	18.3%	1.0%	24.0%	9.6%
600	$62.53	$50.92	$4.73	$118.18	$67.79	$72.80	$5.86	$146.45	$5.26	$21.88	$1.13	$28.27	4.5%	18.5%	1.0%	23.9%	7.7%
700	$71.85	$59.40	$5.47	$136.72	$77.69	$84.94	$6.78	$169.41	$5.84	$25.54	$1.31	$32.69	4.3%	18.7%	1.0%	23.9%	19.0%
1,200	$118.47	$101.83	$9.18	$229.48	$127.17	$145.61	$11.37	$284.15	$8.70	$43.78	$2.19	$54.67	3.8%	19.1%	1.0%	23.8%	6.8%
2,000	$193.05	$169.72	$15.12	$377.89	$206.35	$242.68	$18.71	$467.74	$13.30	$72.96	$3.59	$89.85	3.5%	19.3%	1.0%	23.8%	2.3%

		Present Rates (s)	Proposed Rates Effective October 1, 2018 (t)	Line Item on Bill
(1)	Distribution Customer Charge	$5.00	$6.00	Customer Charge
(2)	LIHEAP Enhancement Charge	$0.81	$0.81	LIHEAP Enhancement Charge
(3)	Renewable Energy Growth Program Charge	$0.78	$1.60	RE Growth Program
(4)	Distribution Charge (per kWh)	$0.03664	$0.04298	Distribution Energy Charge
(5)	Operating & Maintenance Expense Charge	$0.00175	$0.00175	
(6)	Operating & Maintenance Expense Reconciliation Factor	($0.00001)	($0.00002)	
(7)	FY19 CapEx Factor Charge	$0.00355	$0.00000	
(8)	CapEx Reconciliation Factor	($0.00135)	($0.00055)	
(9)	Revenue Decoupling Adjustment Factor	$0.00184	$0.00184	
(10)	Pension Adjustment Factor	($0.00085)	($0.00023)	
(11)	Storm Fund Replenishment Factor	$0.00288	$0.00288	
(12)	Arrearage Management Adjustment Factor	$0.00002	$0.00002	
(13)	Low Income Discount Recovery Factor	$0.00000	$0.00152	
(14)	Long-term Contracting for Renewable Energy Charge	$0.00647	$0.00647	Renewable Energy Distribution Charge
(15)	Net Metering Charge	$0.00043	$0.00043	
(16)	Base Transmission Charge	$0.03154	$0.03154	Transmission Charge
(17)	Transmission Adjustment Factor	$0.00076	$0.00076	
(18)	Transmission Uncollectible Factor	$0.00041	$0.00043	
(19)	Base Transition Charge	($0.00083)	($0.00083)	Transition Charge
(20)	Transition Adjustment	($0.00004)	($0.00004)	
(21)	Energy Efficiency Program Charge	$0.01002	$0.01002	Energy Efficiency Programs
(22)	Standard Offer Service Base Charge	$0.08315	$0.11958	Supply Services Energy Charge
(23)	SOS Adjustment Factor	$0.00007	$0.00007	
(24)	SOS Adminstrative Cost Adjustment Factor	$0.00160	$0.00165	
(25)	Renewable Energy Standard Charge	$0.00004	$0.00004	

	Line Item on Bill			
(26)	Customer Charge		$5.00	$6.00
(27)	LIHEAP Enhancement Charge		$0.81	$0.81
(28)	RE Growth Program		$0.78	$1.60
(29)	Transmission Charge	kWh x	$0.03271	$0.03273
(30)	Distribution Energy Charge	kWh x	$0.04447	$0.05019
(31)	Transition Charge	kWh x	($0.00087)	($0.00087)
(32)	Energy Efficiency Programs	kWh x	$0.01002	$0.01002
(33)	Renewable Energy Distribution Charge	kWh x	$0.00690	$0.00690
(34)	Supply Services Energy Charge	kWh x	$0.08486	$0.12134

Column (s): per Summary of Retail Delivery Service Rates, R.I.P.U.C. No. 2095 effective 7/1/2018, and Summary of Rates Standard Offer Service tariff, R.I.P.U.C. No. 2096, effective 7/1/2018

Column (t): Lines (2), (5), (9), (11), (12), (14) through (17), (19) through (21), (23) and (25) per Summary of Retail Delivery Service Rates, R.I.P.U.C. No. 2095 effective 7/1/2018, and Summary of Rates Standard Offer Service tariff, R.I.P.U.C. No. 2096, effective 7/1/2018

Line (1): per RIPUC Docket No. 4770/4780, Compliance Attachment 12, Page 1, Line (3), Column (b)
Line (3): per forthcoming Compliance filing in RIPUC Docket No. 4787
Line (4): per RIPUC Docket No. 4770/4780, Compliance Attachment 12, Page 1, Line (7), Column (b)
Line (6): per RIPUC Docket No. 4682, Attachment ASC-3, Page 1, Line (7)
Line (8): per forthcoming Compliance filing in RIPUC Docket No. 4682
Line (10): per RIPUC Docket No. 4855, Schedule JDO-2, Page 1, Line (9)
Line (13): per RIPUC Docket No. 4770/4780, Compliance Attachment 20, Schedule 2, Page 1, Section 2, Line (3)
Line (18): per forthcoming Compliance filing in RIPUC Docket No. 4770/4780
Line (22): Proposed Residential Standard Offer Service Base Rate per Schedule Attachment 1, Page 3, Line (10), Column (g)
Line (24): per forthcoming Compliance filing in RIPUC Docket No. 4770/4780

The Narragansett Electric Company
Calculation of Monthly Typical Bill
Total Bill Impact of Proposed
Rates Applicable to A-60 Rate Customers

Monthly kWh	Present Rates				Proposed Rates Effective October 1, 2018						$ Increase (Decrease)				Increase (Decrease) % of Total Bill				Percentage of Customers
	Delivery Services	Supply Services	GET	Total	Delivery Services	Supply Services	Low Income Discount	Discounted Total	GET	Total	Delivery Services	Supply Services	GET	Total	Delivery Services	Supply Services	GET	Total	
(a)	(b)	(c)	(d)	(e) = (b) + (c) + (d)	(f)	(g)	(h) = [(f)+(g)] x-.25	(i) = (f) + (g) + (h)	(j)	(k) = (i) + (j)	(l) = (f) + (h) - (b)	(m) = (g) - (c)	(n) = ji) - (d)	(o) = (l) + (m) + (n)	(p) = (l) / (d)	(q) = (m) / (d)	(r) = (n) / (d)	(s) = (o) / (d)	(t)
150	$13.55	$12.73	$1.10	$27.38	$19.03	$18.20	($9.31)	$27.92	$1.16	$29.08	($3.83)	$5.47	$0.06	$1.70	-14.0%	20.0%	0.2%	6.2%	32.1%
300	$25.52	$25.46	$2.12	$53.10	$33.65	$36.40	($17.51)	$52.54	$2.19	$107.27	($9.38)	$10.94	$0.07	$1.63	-17.7%	20.6%	0.1%	3.1%	15.4%
400	$33.49	$33.94	$2.81	$70.24	$43.39	$48.54	($22.98)	$68.95	$2.87	$140.77	($13.08)	$14.60	$0.06	$1.58	-18.6%	20.8%	0.1%	2.2%	12.5%
500	$41.47	$42.43	$3.50	$87.40	$53.14	$60.67	($28.45)	$85.36	$3.56	$174.28	($16.78)	$18.24	$0.06	$1.52	-19.2%	20.9%	0.1%	1.7%	9.6%
600	$49.45	$50.92	$4.18	$104.55	$62.88	$72.80	($33.92)	$101.76	$4.24	$207.76	($20.49)	$21.88	$0.06	$1.45	-19.6%	20.9%	0.1%	1.4%	7.2%
700	$57.42	$59.40	$4.87	$121.69	$72.63	$84.94	($39.39)	$118.18	$4.92	$241.28	($24.18)	$25.54	$0.05	$1.41	-19.9%	21.0%	0.0%	1.2%	16.4%
1,200	$97.30	$101.83	$8.30	$207.43	$121.35	$145.61	($66.74)	$200.22	$8.34	$408.78	($42.69)	$43.78	$0.04	$1.13	-20.6%	21.1%	0.0%	0.5%	5.2%
2,000	$161.11	$169.72	$13.78	$344.61	$199.31	$242.68	($110.50)	$331.49	$13.81	$676.79	($72.30)	$72.96	$0.03	$0.69	-21.0%	21.2%	0.0%	0.2%	1.6%

		Present Rates	Proposed Rates Effective October 1, 2018	Line Item on Bill
		(u)	(v)	
(1)	Distribution Customer Charge	$0.00	$2.00	Customer Charge
(2)	LIHEAP Enhancement Charge	$0.81	$0.81	LIHEAP Enhancement Charge
(3)	Renewable Energy Growth Program Charge	$0.78	$1.60	RE Growth Program
(4)	Distribution Charge (per kWh)	$0.02317	$0.04298	
(5)	Operating & Maintenance Expense Charge	$0.00175	$0.00175	
(6)	Operating & Maintenance Expense Reconciliation Factor	($0.00001)	($0.00002)	
(7)	FY19 CapEx Factor Charge	$0.00355	$0.00000	
(8)	CapEx Reconciliation Factor	($0.00135)	($0.00055)	Distribution Energy Charge
(9)	Revenue Decoupling Adjustment Factor	$0.00184	$0.00184	
(10)	Pension Adjustment Factor	($0.00085)	($0.00023)	
(11)	Storm Fund Replenishment Factor	$0.00288	$0.00288	
(12)	Arrearage Management Adjustment Factor	$0.00002	$0.00002	
(13)	Low Income Discount Recovery Factor	$0.00000	$0.00000	
(14)	Long-term Contracting for Renewable Energy Charge	$0.00647	$0.00647	Renewable Energy Distribution Charge
(15)	Net Metering Charge	$0.00043	$0.00043	
(16)	Base Transmission Charge	$0.03154	$0.03154	
(17)	Transmission Adjustment Factor	$0.00076	$0.00076	Transmission Charge
(18)	Transmission Uncollectible Factor	$0.00041	$0.00043	
(19)	Base Transition Charge	($0.00083)	($0.00083)	Transition Charge
(20)	Transition Adjustment	($0.00004)	($0.00004)	
(21)	Energy Efficiency Program Charge	$0.01002	$0.01002	Energy Efficiency Programs
(22)	Standard Offer Service Base Charge	$0.08315	$0.11958	
(23)	SOS Adjustment Factor	$0.00007	$0.00007	Supply Services Energy Charge
(24)	SOS Adminstrative Cost Adjustment Factor	$0.00160	$0.00165	
(25)	Renewable Energy Standard Charge	$0.00004	$0.00004	
	Line Item on Bill			
(26)	Customer Charge	$0.00	$2.00	
(27)	LIHEAP Enhancement Charge	$0.81	$0.81	
(28)	RE Growth Program	$0.78	$1.60	
(29)	Transmission Charge	$0.03271	$0.03273	
(30)	Distribution Energy Charge	$0.03100	$0.04867	
(31)	Transition Charge	($0.00087)	($0.00087)	
(32)	Energy Efficiency Programs	$0.01002	$0.01002	
(33)	Renewable Energy Distribution Charge	$0.00690	$0.00690	
(34)	Supply Services Energy Charge	$0.08486	$0.12134	
(35)	Discount percentage		25%	

Column (u): per Summary of Retail Delivery Service Rates, R.I.P.U.C. No. 2095 effective 7/1/2018, and Summary of Rates Standard Offer Service tariff, R.I.P.U.C. No. 2096, effective 7/1/2018
Column (v): Lines (2), (5), (9), (11), (12), (14) through (17), (19) through (21), (23) and (25) per Summary of Retail Delivery Service Rates, R.I.P.U.C. No. 2095 effective 7/1/2018, and Summary of Rates Standard Offer Service tariff, R.I.P.U.C. No. 2096, effective 7/1/2018
Line (1): per RIPUC Docket No. 4770/4780, Compliance Attachment 12, Page 2, Line (3), Column (b)
Line (3): per forthcoming Compliance filing in RIPUC Docket No. 4787
Line (4): per RIPUC Docket No. 4770/4780, Compliance Attachment 12, Page 2, Line (7), Column (b)
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Line (22): Proposed Residential Standard Offer Service Base Rate per Schedule Attachment 1, Page 3, Line (10), Column (g)
Line (24): per forthcoming Compliance filing in RIPUC Docket No. 4770/4780

The Narragansett Electric Company
Calculation of Monthly Typical Bill
Total Bill Impact of Proposed
Rates Applicable to A-60 Rate Customers

Monthly kWh	Present Rates				Proposed Rates Effective October 1, 2018						$ Increase (Decrease)				Increase (Decrease) % of Total Bill				Percentage of Customers
	Delivery Services	Supply Services	GET	Total	Delivery Services	Supply Services	Low Income Discount	Discounted Total	GET	Total	Delivery Services	Supply Services	GET	Total	Delivery Services	Supply Services	GET	Total	
(a)	(b)	(c)	(d)	(e) = (b) + (c) + (d)	(f)	(g)	(h) = [(f)+(g)] x-.30	(i) = (f) + (g) + (h)	(j)	(k) = (i) + (j)	(l) = (f) + (h) - (b)	(m) = (g) - (c)	(n) = ji) - (d)	(o) = (l) + (m) + (n)	(p) = (l) / (d)	(q) = (m) / (d)	(r) = (n) / (d)	(s) = (o) / (d)	(t)
150	$13.55	$12.73	$1.10	$27.38	$19.03	$18.20	($11.17)	$26.06	$1.09	$27.15	($5.69)	$5.47	($0.01)	($0.23)	-20.8%	20.0%	0.0%	-0.8%	32.1%
300	$25.52	$25.46	$2.12	$53.10	$33.65	$36.40	($21.02)	$49.03	$2.04	$100.10	($12.89)	$10.94	($0.08)	($2.03)	-24.3%	20.6%	-0.2%	-3.8%	15.4%
400	$33.49	$33.94	$2.81	$70.24	$43.39	$48.54	($27.58)	$64.35	$2.68	$131.38	($17.68)	$14.60	($0.13)	($3.21)	-25.2%	20.8%	-0.2%	-4.6%	12.5%
500	$41.47	$42.43	$3.50	$87.40	$53.14	$60.67	($34.14)	$79.67	$3.32	$162.66	($22.47)	$18.24	($0.18)	($4.41)	-25.7%	20.9%	-0.2%	-5.0%	9.6%
600	$49.45	$50.92	$4.18	$104.55	$62.88	$72.80	($40.70)	$94.98	$3.96	$193.92	($27.27)	$21.88	($0.22)	($5.61)	-26.1%	20.9%	-0.2%	-5.4%	7.2%
700	$57.42	$59.40	$4.87	$121.69	$72.63	$84.94	($47.27)	$110.30	$4.60	$225.20	($32.06)	$25.54	($0.27)	($6.79)	-26.3%	21.0%	-0.2%	-5.6%	16.4%
1,200	$97.30	$101.83	$8.30	$207.43	$121.35	$145.61	($80.09)	$186.87	$7.79	$381.53	($56.04)	$43.78	($0.51)	($12.77)	-27.0%	21.1%	-0.2%	-6.2%	5.2%
2,000	$161.11	$169.72	$13.78	$344.61	$199.31	$242.68	($132.60)	$309.39	$12.89	$631.67	($94.40)	$72.96	($0.89)	($22.33)	-27.4%	21.2%	-0.3%	-6.5%	1.6%

		Present Rates	Proposed Rates Effective October 1, 2018	Line Item on Bill
		(u)	(v)	
(1)	Distribution Customer Charge	$0.00	$2.00	Customer Charge
(2)	LIHEAP Enhancement Charge	$0.81	$0.81	LIHEAP Enhancement Charge
(3)	Renewable Energy Growth Program Charge	$0.78	$1.60	RE Growth Program
(4)	Distribution Charge (per kWh)	$0.02317	$0.04298	
(5)	Operating & Maintenance Expense Charge	$0.00175	$0.00175	
(6)	Operating & Maintenance Expense Reconciliation Factor	($0.00001)	($0.00002)	
(7)	FY19 CapEx Factor Charge	$0.00355	$0.00000	
(8)	CapEx Reconciliation Factor	($0.00135)	($0.00055)	Distribution Energy Charge
(9)	Revenue Decoupling Adjustment Factor	$0.00184	$0.00184	
(10)	Pension Adjustment Factor	($0.00085)	($0.00023)	
(11)	Storm Fund Replenishment Factor	$0.00288	$0.00288	
(12)	Arrearage Management Adjustment Factor	$0.00002	$0.00002	
(13)	Low Income Discount Recovery Factor	$0.00000	$0.00000	
(14)	Long-term Contracting for Renewable Energy Charge	$0.00647	$0.00647	Renewable Energy Distribution Charge
(15)	Net Metering Charge	$0.00043	$0.00043	
(16)	Base Transmission Charge	$0.03154	$0.03154	
(17)	Transmission Adjustment Factor	$0.00076	$0.00076	Transmission Charge
(18)	Transmission Uncollectible Factor	$0.00041	$0.00043	
(19)	Base Transition Charge	($0.00083)	($0.00083)	Transition Charge
(20)	Transition Adjustment	($0.00004)	($0.00004)	
(21)	Energy Efficiency Program Charge	$0.01002	$0.01002	Energy Efficiency Programs
(22)	Standard Offer Service Base Charge	$0.08315	$0.11958	
(23)	SOS Adjustment Factor	$0.00007	$0.00007	Supply Services Energy Charge
(24)	SOS Adminstrative Cost Adjustment Factor	$0.00160	$0.00165	
(25)	Renewable Energy Standard Charge	$0.00004	$0.00004	
	Line Item on Bill			
(26)	Customer Charge	$0.00	$2.00	
(27)	LIHEAP Enhancement Charge	$0.81	$0.81	
(28)	RE Growth Program	$0.78	$1.60	
(29)	Transmission Charge	$0.03271	$0.03273	
(30)	Distribution Energy Charge	$0.03100	$0.04867	
(31)	Transition Charge	($0.00087)	($0.00087)	
(32)	Energy Efficiency Programs	$0.01002	$0.01002	
(33)	Renewable Energy Distribution Charge	$0.00690	$0.00690	
(34)	Supply Services Energy Charge	$0.08486	$0.12134	
(35)	Discount percentage		30%	

Column (t): per Summary of Retail Delivery Service Rates, R.I.P.U.C. No. 2095 effective 7/1/2018, and Summary of Rates Standard Offer Service tariff, R.I.P.U.C. No. 2096, effective 7/1/2018
Column (u): Lines (2), (5), (9), (11), (12), (14) through (17), (19) through (21), (23) and (25) per Summary of Retail Delivery Service Rates, R.I.P.U.C. No. 2095 effective 7/1/2018, and Summary of Rates Standard Offer Service tariff, R.I.P.U.C. No. 2096, effective 7/1/2018
Line (1): per RIPUC Docket No. 4770/4780, Compliance Attachment 12, Page 2, Line (3), Column (b)
Line (3): per forthcoming Compliance filing in RIPUC Docket No. 4787
Line (4): per RIPUC Docket No. 4770/4780, Compliance Attachment 12, Page 2, Line (7), Column (b)
Line (6): per RIPUC Docket No. 4682, Attachment ASC-3, Page 1, Line (7)
Line (8): per forthcoming Compliance filing in RIPUC Docket No. 4682
Line (10): per RIPUC Docket No. 4855, Schedule JDO-2, Page 1, Line (9)
Line (18): per forthcoming Compliance filing in RIPUC Docket No. 4770/4780
Line (22): Proposed Residential Standard Offer Service Base Rate per Schedule Attachment 1, Page 3, Line (10), Column (g)
Line (24): per forthcoming Compliance filing in RIPUC Docket No. 4770/4780

The Narragansett Electric Company
Calculation of Monthly Typical Bill
Total Bill Impact of Proposed
Rates Applicable to A-16 Rate Customers

Monthly kWh	Present Rates				Proposed Rates Effective October 1, 2018				$ Increase (Decrease)				Increase (Decrease) % of Total Bill				Percentage of Customers
	Delivery Services	Supply Services	GET	Total	Delivery Services	Supply Services	GET	Total	Delivery Services	Supply Services	GET	Total	Delivery Services	Supply Services	GET	Total	
(a)	(b)	(c)	(d)	(e) = (a) + (b) + (c)	(f)	(g)	(h)	(i) = (f) + (g) + (h)	(j) = (f) - (b)	(k) = (g) - (c)	(l) = (h) - (d)	(m) = (j) + (k) + (l)	(n) = (j) / (e)	(o) = (g) / (e)	(p) = (h) / (e)	(q) = (m) / (e)	(r)
150	$20.57	$12.73	$1.39	$34.69	$23.26	$14.96	$1.59	$39.81	$2.69	$2.23	$0.20	$5.12	7.8%	6.4%	0.6%	14.8%	30.1%
300	$34.56	$25.46	$2.50	$62.52	$38.10	$29.91	$2.83	$70.84	$3.54	$4.45	$0.33	$8.32	5.7%	7.1%	0.5%	13.3%	12.9%
400	$43.88	$33.94	$3.24	$81.06	$48.00	$39.88	$3.66	$91.54	$4.12	$5.94	$0.42	$10.48	5.1%	7.3%	0.5%	12.9%	11.6%
500	$53.21	$42.43	$3.99	$99.63	$57.90	$49.85	$4.49	$112.24	$4.69	$7.42	$0.50	$12.61	4.7%	7.4%	0.5%	12.7%	9.6%
600	$62.53	$50.92	$4.73	$118.18	$67.79	$59.82	$5.32	$132.93	$5.26	$8.90	$0.59	$14.75	4.5%	7.5%	0.5%	12.5%	7.7%
700	$71.85	$59.40	$5.47	$136.72	$77.69	$69.79	$6.15	$153.63	$5.84	$10.39	$0.68	$16.91	4.3%	7.6%	0.5%	12.4%	19.0%
1,200	$118.47	$101.83	$9.18	$229.48	$127.17	$119.64	$10.28	$257.09	$8.70	$17.81	$1.10	$27.61	3.8%	7.8%	0.5%	12.0%	6.8%
2,000	$193.05	$169.72	$15.12	$377.89	$206.35	$199.40	$16.91	$422.66	$13.30	$29.68	$1.79	$44.77	3.5%	7.9%	0.5%	11.8%	2.3%

		Present Rates (s)	Proposed Rates Effective October 1, 2018 (t)	Line Item on Bill
(1)	Distribution Customer Charge	$5.00	$6.00	Customer Charge
(2)	LIHEAP Enhancement Charge	$0.81	$0.81	LIHEAP Enhancement Charge
(3)	Renewable Energy Growth Program Charge	$0.78	$1.60	RE Growth Program
(4)	Distribution Charge (per kWh)	$0.03664	$0.04298	Distribution Energy Charge
(5)	Operating & Maintenance Expense Charge	$0.00175	$0.00175	
(6)	Operating & Maintenance Expense Reconciliation Factor	($0.00001)	($0.00002)	
(7)	FY19 CapEx Factor Charge	$0.00355	$0.00000	
(8)	CapEx Reconciliation Factor	($0.00135)	($0.00055)	
(9)	Revenue Decoupling Adjustment Factor	$0.00184	$0.00184	
(10)	Pension Adjustment Factor	($0.00085)	($0.00023)	
(11)	Storm Fund Replenishment Factor	$0.00288	$0.00288	
(12)	Arrearage Management Adjustment Factor	$0.00002	$0.00002	
(13)	Low Income Discount Recovery Factor	$0.00000	$0.00152	
(14)	Long-term Contracting for Renewable Energy Charge	$0.00647	$0.00647	Renewable Energy Distribution Charge
(15)	Net Metering Charge	$0.00043	$0.00043	
(16)	Base Transmission Charge	$0.03154	$0.03154	Transmission Charge
(17)	Transmission Adjustment Factor	$0.00076	$0.00076	
(18)	Transmission Uncollectible Factor	$0.00041	$0.00043	
(19)	Base Transition Charge	($0.00083)	($0.00083)	Transition Charge
(20)	Transition Adjustment	($0.00004)	($0.00004)	
(21)	Energy Efficiency Program Charge	$0.01002	$0.01002	Energy Efficiency Programs
(22)	Standard Offer Service Base Charge	$0.08315	$0.09794	Supply Services Energy Charge
(23)	SOS Adjustment Factor	$0.00007	$0.00007	
(24)	SOS Adminstrative Cost Adjustment Factor	$0.00160	$0.00165	
(25)	Renewable Energy Standard Charge	$0.00004	$0.00004	

	Line Item on Bill			
(26)	Customer Charge		$5.00	$6.00
(27)	LIHEAP Enhancement Charge		$0.81	$0.81
(28)	RE Growth Program		$0.78	$1.60
(29)	Transmission Charge	kWh x	$0.03271	$0.03273
(30)	Distribution Energy Charge	kWh x	$0.04447	$0.05019
(31)	Transition Charge	kWh x	($0.00087)	($0.00087)
(32)	Energy Efficiency Programs	kWh x	$0.01002	$0.01002
(33)	Renewable Energy Distribution Charge	kWh x	$0.00690	$0.00690
(34)	Supply Services Energy Charge	kWh x	$0.08486	$0.09970

Column (s): per Summary of Retail Delivery Service Rates, R.I.P.U.C. No. 2095 effective 7/1/2018, and Summary of Rates Standard Offer Service tariff, R.I.P.U.C. No. 2096, effective 7/1/2018
Column (t): Lines (2), (5), (9), (11), (12), (14) through (17), (19) through (21), (23) and (25) per Summary of Retail Delivery Service Rates, R.I.P.U.C. No. 2095 effective 7/1/2018, and Summary of Rates Standard Offer Service tariff, R.I.P.U.C. No. 2096, effective 7/1/2018
Line (1): per RIPUC Docket No. 4770/4780, Compliance Attachment 12, Page 1, Line (3), Column (b)
Line (3): per forthcoming Compliance filing in RIPUC Docket No. 4787
Line (4): per RIPUC Docket No. 4770/4780, Compliance Attachment 12, Page 1, Line (7), Column (b)
Line (6): per RIPUC Docket No. 4682, Attachment ASC-3, Page 1, Line (7)
Line (8): per forthcoming Compliance filing in RIPUC Docket No. 4682
Line (10): per RIPUC Docket No. 4855, Schedule JDO-2, Page 1, Line (9)
Line (13): per RIPUC Docket No. 4770/4780, Compliance Attachment 20, Schedule 2, Page 1, Section 2, Line (3)
Line (18): per forthcoming Compliance filing in RIPUC Docket No. 4770/4780
Line (22): Twelve Month Residential Standard Offer Service Base Rate Required for a total SOS rate of $0.09965 before revising SOS Administrative Cost Adjustment Factor
Line (24): per forthcoming Compliance filing in RIPUC Docket No. 4770/4780

The Narragansett Electric Company
Calculation of Monthly Typical Bill
Total Bill Impact of Proposed
Rates Applicable to A-60 Rate Customers

Monthly kWh	Present Rates				Proposed Rates Effective October 1, 2018						$ Increase (Decrease)				Increase (Decrease) % of Total Bill				Percentage of Customers
	Delivery Services	Supply Services	GET	Total	Delivery Services	Supply Services	Low Income Discount	Discounted Total	GET	Total	Delivery Services	Supply Services	GET	Total	Delivery Services	Supply Services	GET	Total	
(a)	(b)	(c)	(d)	(e) = (b) + (c) + (d)	(f)	(g)	(h) = [(f)+(g)] x-.25	(i) = (f) + (g) + (h)	(j)	(k) = (i) + (j)	(l) = (f) + (h) - (b)	(m) = (g) - (c)	(n) = ji) - (d)	(o) = (l) + (m) + (n)	(p) = (l) / (d)	(q) = (m) / (d)	(r) = (n) / (d)	(s) = (o) / (d)	(t)
150	$13.55	$12.73	$1.10	$27.38	$19.03	$14.96	($8.50)	$25.49	$1.06	$26.55	($3.02)	$2.23	($0.04)	($0.83)	-11.0%	8.1%	-0.1%	-3.0%	32.1%
300	$25.52	$25.46	$2.12	$53.10	$33.65	$29.91	($15.89)	$47.67	$1.99	$97.33	($7.76)	$4.45	($0.13)	($3.44)	-14.6%	8.4%	-0.2%	-6.5%	15.4%
400	$33.49	$33.94	$2.81	$70.24	$43.39	$39.88	($20.82)	$62.45	$2.60	$127.50	($10.92)	$5.94	($0.21)	($5.19)	-15.5%	8.5%	-0.3%	-7.4%	12.5%
500	$41.47	$42.43	$3.50	$87.40	$53.14	$49.85	($25.75)	$77.24	$3.22	$157.70	($14.08)	$7.42	($0.28)	($6.94)	-16.1%	8.5%	-0.3%	-7.9%	9.6%
600	$49.45	$50.92	$4.18	$104.55	$62.88	$59.82	($30.68)	$92.02	$3.83	$187.87	($17.25)	$8.90	($0.35)	($8.70)	-16.5%	8.5%	-0.3%	-8.3%	7.2%
700	$57.42	$59.40	$4.87	$121.69	$72.63	$69.79	($35.61)	$106.81	$4.45	$218.07	($20.40)	$10.39	($0.42)	($10.43)	-16.8%	8.5%	-0.3%	-8.6%	16.4%
1,200	$97.30	$101.83	$8.30	$207.43	$121.35	$119.64	($60.25)	$180.74	$7.53	$369.01	($36.20)	$17.81	($0.77)	($19.16)	-17.5%	8.6%	-0.4%	-9.2%	5.2%
2,000	$161.11	$169.72	$13.78	$344.61	$199.31	$199.40	($99.68)	$299.03	$12.46	$610.52	($61.48)	$29.68	($1.32)	($33.12)	-17.8%	8.6%	-0.4%	-9.6%	1.6%

		Present Rates (u)	Proposed Rates Effective October 1, 2018 (v)	Line Item on Bill
(1)	Distribution Customer Charge	$0.00	$2.00	Customer Charge
(2)	LIHEAP Enhancement Charge	$0.81	$0.81	LIHEAP Enhancement Charge
(3)	Renewable Energy Growth Program Charge	$0.78	$1.60	RE Growth Program
(4)	Distribution Charge (per kWh)	$0.02317	$0.04298	
(5)	Operating & Maintenance Expense Charge	$0.00175	$0.00175	
(6)	Operating & Maintenance Expense Reconciliation Factor	($0.00001)	($0.00002)	
(7)	FY19 CapEx Factor Charge	$0.00355	$0.00000	
(8)	CapEx Reconciliation Factor	($0.00135)	($0.00055)	Distribution Energy Charge
(9)	Revenue Decoupling Adjustment Factor	$0.00184	$0.00184	
(10)	Pension Adjustment Factor	($0.00085)	($0.00023)	
(11)	Storm Fund Replenishment Factor	$0.00288	$0.00288	
(12)	Arrearage Management Adjustment Factor	$0.00002	$0.00002	
(13)	Low Income Discount Recovery Factor	$0.00000	$0.00000	
(14)	Long-term Contracting for Renewable Energy Charge	$0.00647	$0.00647	Renewable Energy Distribution Charge
(15)	Net Metering Charge	$0.00043	$0.00043	
(16)	Base Transmission Charge	$0.03154	$0.03154	
(17)	Transmission Adjustment Factor	$0.00076	$0.00076	Transmission Charge
(18)	Transmission Uncollectible Factor	$0.00041	$0.00043	
(19)	Base Transition Charge	($0.00083)	($0.00083)	Transition Charge
(20)	Transition Adjustment	($0.00004)	($0.00004)	
(21)	Energy Efficiency Program Charge	$0.01002	$0.01002	Energy Efficiency Programs
(22)	Standard Offer Service Base Charge	$0.08315	$0.09794	
(23)	SOS Adjustment Factor	$0.00007	$0.00007	Supply Services Energy Charge
(24)	SOS Adminstrative Cost Adjustment Factor	$0.00160	$0.00165	
(25)	Renewable Energy Standard Charge	$0.00004	$0.00004	
	Line Item on Bill			
(26)	Customer Charge	$0.00	$2.00	
(27)	LIHEAP Enhancement Charge	$0.81	$0.81	
(28)	RE Growth Program	$0.78	$1.60	
(29)	Transmission Charge	$0.03271	$0.03273	
(30)	Distribution Energy Charge	$0.03100	$0.04867	
(31)	Transition Charge	($0.00087)	($0.00087)	
(32)	Energy Efficiency Programs	$0.01002	$0.01002	
(33)	Renewable Energy Distribution Charge	$0.00690	$0.00690	
(34)	Supply Services Energy Charge	$0.08486	$0.09970	
(35)	Discount percentage		25%	

Column (u): per Summary of Retail Delivery Service Rates, R.I.P.U.C. No. 2095 effective 7/1/2018, and Summary of Rates Standard Offer Service tariff, R.I.P.U.C. No. 2096, effective 7/1/2018
Column (v): Lines (2), (5), (9), (11), (12), (14) through (17), (19) through (21), (23) and (25) per Summary of Retail Delivery Service Rates, R.I.P.U.C. No. 2095 effective 7/1/2018, and Summary of Rates Standard Offer Service tariff, R.I.P.U.C. No. 2096, effective 7/1/2018
Line (1): per RIPUC Docket No. 4770/4780, Compliance Attachment 12, Page 2, Line (3), Column (b)
Line (3): per forthcoming Compliance filing in RIPUC Docket No. 4787
Line (4): per RIPUC Docket No. 4770/4780, Compliance Attachment 12, Page 2, Line (7), Column (b)
Line (6): per RIPUC Docket No. 4682, Attachment ASC-3, Page 1, Line (7)
Line (8): per forthcoming Compliance filing in RIPUC Docket No. 4682
Line (10): per RIPUC Docket No. 4855, Schedule JDO-2, Page 1, Line (9)
Line (18): per forthcoming Compliance filing in RIPUC Docket No. 4770/4780
Line (22): Twelve Month Residential Standard Offer Service Base Rate Required for a total SOS rate of $0.09965 before revising SOS Administrative Cost Adjustment Factor
Line (24): per forthcoming Compliance filing in RIPUC Docket No. 4770/4780

The Narragansett Electric Company
Calculation of Monthly Typical Bill
Total Bill Impact of Proposed
Rates Applicable to A-60 Rate Customers

Monthly kWh	Present Rates				Proposed Rates Effective October 1, 2018						$ Increase (Decrease)				Increase (Decrease) % of Total Bill				Percentage of Customers
	Delivery Services	Supply Services	GET	Total	Delivery Services	Supply Services	Low Income Discount	Discounted Total	GET	Total	Delivery Services	Supply Services	GET	Total	Delivery Services	Supply Services	GET	Total	
(a)	(b)	(c)	(d)	(e) = (b) + (c) + (d)	(f)	(g)	(h) = [(f)+(g)] x-.30	(i) = (f) + (g) + (h)	(j)	(k) = (i) + (j)	(l) = (f) + (h) - (b)	(m) = (g) - (c)	(n) = ji) - (d)	(o) = (l) + (m) + (n)	(p) = (l) / (d)	(q) = (m) / (d)	(r) = (n) / (d)	(s) = (o) / (d)	(t)
150	$13.55	$12.73	$1.10	$27.38	$19.03	$14.96	($10.20)	$23.79	$0.99	$24.78	($4.72)	$2.23	($0.11)	($2.60)	-17.2%	8.1%	-0.4%	-9.5%	32.1%
300	$25.52	$25.46	$2.12	$53.10	$33.65	$29.91	($19.07)	$44.49	$1.85	$90.83	($10.94)	$4.45	($0.27)	($6.76)	-20.6%	8.4%	-0.5%	-12.7%	15.4%
400	$33.49	$33.94	$2.81	$70.24	$43.39	$39.88	($24.98)	$58.29	$2.43	$119.01	($15.08)	$5.94	($0.38)	($9.52)	-21.5%	8.5%	-0.5%	-13.6%	12.5%
500	$41.47	$42.43	$3.50	$87.40	$53.14	$49.85	($30.90)	$72.09	$3.00	$147.18	($19.23)	$7.42	($0.50)	($12.31)	-22.0%	8.5%	-0.6%	-14.1%	9.6%
600	$49.45	$50.92	$4.18	$104.55	$62.88	$59.82	($36.81)	$85.89	$3.58	$175.36	($23.38)	$8.90	($0.60)	($15.08)	-22.4%	8.5%	-0.6%	-14.4%	7.2%
700	$57.42	$59.40	$4.87	$121.69	$72.63	$69.79	($42.73)	$99.69	$4.15	$203.53	($27.52)	$10.39	($0.72)	($17.85)	-22.6%	8.5%	-0.6%	-14.7%	16.4%
1,200	$97.30	$101.83	$8.30	$207.43	$121.35	$119.64	($72.30)	$168.69	$7.03	$344.41	($48.25)	$17.81	($1.27)	($31.71)	-23.3%	8.6%	-0.6%	-15.3%	5.2%
2,000	$161.11	$169.72	$13.78	$344.61	$199.31	$199.40	($119.61)	$279.10	$11.63	$569.83	($81.41)	$29.68	($2.15)	($53.88)	-23.6%	8.6%	-0.6%	-15.6%	1.6%

		Present Rates	Proposed Rates Effective October 1, 2018	Line Item on Bill
		(u)	(v)	
(1)	Distribution Customer Charge	$0.00	$2.00	Customer Charge
(2)	LIHEAP Enhancement Charge	$0.81	$0.81	LIHEAP Enhancement Charge
(3)	Renewable Energy Growth Program Charge	$0.78	$1.60	RE Growth Program
(4)	Distribution Charge (per kWh)	$0.02317	$0.04298	
(5)	Operating & Maintenance Expense Charge	$0.00175	$0.00175	
(6)	Operating & Maintenance Expense Reconciliation Factor	($0.00001)	($0.00002)	
(7)	FY19 CapEx Factor Charge	$0.00355	$0.00000	
(8)	CapEx Reconciliation Factor	($0.00135)	($0.00055)	Distribution Energy Charge
(9)	Revenue Decoupling Adjustment Factor	$0.00184	$0.00184	
(10)	Pension Adjustment Factor	($0.00085)	($0.00023)	
(11)	Storm Fund Replenishment Factor	$0.00288	$0.00288	
(12)	Arrearage Management Adjustment Factor	$0.00002	$0.00002	
(13)	Low Income Discount Recovery Factor	$0.00000	$0.00000	
(14)	Long-term Contracting for Renewable Energy Charge	$0.00647	$0.00647	Renewable Energy Distribution Charge
(15)	Net Metering Charge	$0.00043	$0.00043	
(16)	Base Transmission Charge	$0.03154	$0.03154	
(17)	Transmission Adjustment Factor	$0.00076	$0.00076	Transmission Charge
(18)	Transmission Uncollectible Factor	$0.00041	$0.00043	
(19)	Base Transition Charge	($0.00083)	($0.00083)	Transition Charge
(20)	Transition Adjustment	($0.00004)	($0.00004)	
(21)	Energy Efficiency Program Charge	$0.01002	$0.01002	Energy Efficiency Programs
(22)	Standard Offer Service Base Charge	$0.08315	$0.09794	
(23)	SOS Adjustment Factor	$0.00007	$0.00007	Supply Services Energy Charge
(24)	SOS Adminstrative Cost Adjustment Factor	$0.00160	$0.00165	
(25)	Renewable Energy Standard Charge	$0.00004	$0.00004	
	Line Item on Bill			
(26)	Customer Charge	$0.00	$2.00	
(27)	LIHEAP Enhancement Charge	$0.81	$0.81	
(28)	RE Growth Program	$0.78	$1.60	
(29)	Transmission Charge	$0.03271	$0.03273	
(30)	Distribution Energy Charge	$0.03100	$0.04867	
(31)	Transition Charge	($0.00087)	($0.00087)	
(32)	Energy Efficiency Programs	$0.01002	$0.01002	
(33)	Renewable Energy Distribution Charge	$0.00690	$0.00690	
(34)	Supply Services Energy Charge	$0.08486	$0.09970	
(35)	Discount percentage		30%	

Column (t): per Summary of Retail Delivery Service Rates, R.I.P.U.C. No. 2095 effective 7/1/2018, and Summary of Rates Standard Offer Service tariff, R.I.P.U.C. No. 2096, effective 7/1/2018
Column (u): Lines (2), (5), (9), (11), (12), (14) through (17), (19) through (21), (23) and (25) per Summary of Retail Delivery Service Rates, R.I.P.U.C. No. 2095 effective 7/1/2018, and Summary of Rates Standard Offer Service tariff, R.I.P.U.C. No. 2096, effective 7/1/2018
Line (1): per RIPUC Docket No. 4770/4780, Compliance Attachment 12, Page 2, Line (3), Column (b)
Line (3): per forthcoming Compliance filing in RIPUC Docket No. 4787
Line (4): per RIPUC Docket No. 4770/4780, Compliance Attachment 12, Page 2, Line (7), Column (b)
Line (6): per RIPUC Docket No. 4682, Attachment ASC-3, Page 1, Line (7)
Line (8): per forthcoming Compliance filing in RIPUC Docket No. 4682
Line (10): per RIPUC Docket No. 4855, Schedule JDO-2, Page 1, Line (9)
Line (18): per forthcoming Compliance filing in RIPUC Docket No. 4770/4780
Line (22): Twelve Month Residential Standard Offer Service Base Rate Required for a total SOS rate of $0.09965 before revising SOS Administrative Cost Adjustment Factor
Line (24): per forthcoming Compliance filing in RIPUC Docket No. 4770/4780

The Narragansett Electric Company
Calculation of Monthly Typical Bill
Total Bill Impact of Proposed
Rates Applicable to A-16 Rate Customers

Monthly kWh (a)	Present Rates: Delivery Services (b)	Present Rates: Supply Services (c)	Present Rates: GET (d)	Present Rates: Total (e) = (a) + (b) + (c)	Proposed Rates Effective October 1, 2018: Delivery Services (f)	Proposed Rates: Supply Services (g)	Proposed Rates: GET (h)	Proposed Rates: Total (i) = (f) + (g) + (h)	$ Increase (Decrease): Delivery Services (j) = (f) - (b)	$ Increase: Supply Services (k) = (g) - (c)	$ Increase: GET (l) = (h) - (d)	$ Increase: Total (m) = (j) + (k) + (l)	Increase (Decrease) % of Total Bill: Delivery Services (n) = (j) / (e)	% of Total Bill: Supply Services (o) = (g) / (e)	% of Total Bill: GET (p) = (h) / (e)	% of Total Bill: Total (q) = (m) / (e)	Percentage of Customers (r)
150	$20.57	$12.73	$1.39	$34.69	$23.26	$16.49	$1.66	$41.41	$2.69	$3.76	$0.27	$6.72	7.8%	10.8%	0.8%	19.4%	30.1%
300	$34.56	$25.46	$2.50	$62.52	$38.10	$32.97	$2.96	$74.03	$3.54	$7.51	$0.46	$11.51	5.7%	12.0%	0.7%	18.4%	12.9%
400	$43.88	$33.94	$3.24	$81.06	$48.00	$43.96	$3.83	$95.79	$4.12	$10.02	$0.59	$14.73	5.1%	12.4%	0.7%	18.2%	11.6%
500	$53.21	$42.43	$3.99	$99.63	$57.90	$54.95	$4.70	$117.55	$4.69	$12.52	$0.71	$17.92	4.7%	12.6%	0.7%	18.0%	9.6%
600	$62.53	$50.92	$4.73	$118.18	$67.79	$65.94	$5.57	$139.30	$5.26	$15.02	$0.84	$21.12	4.5%	12.7%	0.7%	17.9%	7.7%
700	$71.85	$59.40	$5.47	$136.72	$77.69	$76.93	$6.44	$161.06	$5.84	$17.53	$0.97	$24.34	4.3%	12.8%	0.7%	17.8%	19.0%
1,200	$118.47	$101.83	$9.18	$229.48	$127.17	$131.88	$10.79	$269.84	$8.70	$30.05	$1.61	$40.36	3.8%	13.1%	0.7%	17.6%	6.8%
2,000	$193.05	$169.72	$15.12	$377.89	$206.35	$219.80	$17.76	$443.91	$13.30	$50.08	$2.64	$66.02	3.5%	13.3%	0.7%	17.5%	2.3%

		Present Rates (s)	Proposed Rates Effective October 1, 2018 (t)	Line Item on Bill
(1)	Distribution Customer Charge	$5.00	$6.00	Customer Charge
(2)	LIHEAP Enhancement Charge	$0.81	$0.81	LIHEAP Enhancement Charge
(3)	Renewable Energy Growth Program Charge	$0.78	$1.60	RE Growth Program
(4)	Distribution Charge (per kWh)	$0.03664	$0.04298	Distribution Energy Charge
(5)	Operating & Maintenance Expense Charge	$0.00175	$0.00175	
(6)	Operating & Maintenance Expense Reconciliation Factor	($0.00001)	($0.00002)	
(7)	FY19 CapEx Factor Charge	$0.00355	$0.00000	
(8)	CapEx Reconciliation Factor	($0.00135)	($0.00055)	
(9)	Revenue Decoupling Adjustment Factor	$0.00184	$0.00184	
(10)	Pension Adjustment Factor	($0.00085)	($0.00023)	
(11)	Storm Fund Replenishment Factor	$0.00288	$0.00288	
(12)	Arrearage Management Adjustment Factor	$0.00002	$0.00002	
(13)	Low Income Discount Recovery Factor	$0.00000	$0.00152	
(14)	Long-term Contracting for Renewable Energy Charge	$0.00647	$0.00647	Renewable Energy Distribution Charge
(15)	Net Metering Charge	$0.00043	$0.00043	
(16)	Base Transmission Charge	$0.03154	$0.03154	Transmission Charge
(17)	Transmission Adjustment Factor	$0.00076	$0.00076	
(18)	Transmission Uncollectible Factor	$0.00041	$0.00043	
(19)	Base Transition Charge	($0.00083)	($0.00083)	Transition Charge
(20)	Transition Adjustment	($0.00004)	($0.00004)	
(21)	Energy Efficiency Program Charge	$0.01002	$0.01002	Energy Efficiency Programs
(22)	Standard Offer Service Base Charge	$0.08315	$0.10814	Supply Services Energy Charge
(23)	SOS Adjustment Factor	$0.00007	$0.00007	
(24)	SOS Adminstrative Cost Adjustment Factor	$0.00160	$0.00165	
(25)	Renewable Energy Standard Charge	$0.00004	$0.00004	

	Line Item on Bill			
(26)	Customer Charge		$5.00	$6.00
(27)	LIHEAP Enhancement Charge		$0.81	$0.81
(28)	RE Growth Program		$0.78	$1.60
(29)	Transmission Charge	kWh x	$0.03271	$0.03273
(30)	Distribution Energy Charge	kWh x	$0.04447	$0.05019
(31)	Transition Charge	kWh x	($0.00087)	($0.00087)
(32)	Energy Efficiency Programs	kWh x	$0.01002	$0.01002
(33)	Renewable Energy Distribution Charge	kWh x	$0.00690	$0.00690
(34)	Supply Services Energy Charge	kWh x	$0.08486	$0.10990

Column (s): per Summary of Retail Delivery Service Rates, R.I.P.U.C. No. 2095 effective 7/1/2018, and Summary of Rates Standard Offer Service tariff, R.I.P.U.C. No. 2096, effective 7/1/2018
Column (t): Lines (2), (5), (9), (11), (12), (14) through (17), (19) through (21), (23) and (25) per Summary of Retail Delivery Service Rates, R.I.P.U.C. No. 2095 effective 7/1/2018, and Summary of Rates Standard Offer Service tariff, R.I.P.U.C. No. 2096, effective 7/1/2018
Line (1): per RIPUC Docket No. 4770/4780, Compliance Attachment 12, Page 1, Line (3), Column (b)
Line (3): per forthcoming Compliance filing in RIPUC Docket No. 4787
Line (4): per RIPUC Docket No. 4770/4780, Compliance Attachment 12, Page 1, Line (7), Column (b)
Line (6): per RIPUC Docket No. 4682, Attachment ASC-3, Page 1, Line (7)
Line (8): per forthcoming Compliance filing in RIPUC Docket No. 4682
Line (10): per RIPUC Docket No. 4855, Schedule JDO-2, Page 1, Line (9)
Line (13): per RIPUC Docket No. 4770/4780, Compliance Attachment 20, Schedule 2, Page 1, Section 2, Line (3)
Line (18): per forthcoming Compliance filing in RIPUC Docket No. 4770/4780
Line (22): Residential Standard Offer Service Base Rate Required for a total SOS rate of $0.10990
Line (24): per forthcoming Compliance filing in RIPUC Docket No. 4770/4780

The Narragansett Electric Company
Calculation of Monthly Typical Bill
Total Bill Impact of Proposed
Rates Applicable to A-60 Rate Customers

Monthly kWh	Present Rates				Proposed Rates Effective October 1, 2018						$ Increase (Decrease)				Increase (Decrease) % of Total Bill				Percentage of Customers
	Delivery Services	Supply Services	GET	Total	Delivery Services	Supply Services	Low Income Discount	Discounted Total	GET	Total	Delivery Services	Supply Services	GET	Total	Delivery Services	Supply Services	GET	Total	
(a)	(b)	(c)	(d)	(e) = (b) + (c) + (d)	(f)	(g)	(h) = [(f)+(g)] x-.25	(i) = (f) + (g) + (h)	(j)	(k) = (i) + (j)	(l) = (f) + (h) - (b)	(m) = (g) - (c)	(n) = ji) - (d)	(o) = (l) + (m) + (n)	(p) = (l) / (d)	(q) = (m) / (d)	(r) = (n) / (d)	(s) = (o) / (d)	(t)
150	$13.55	$12.73	$1.10	$27.38	$19.03	$16.49	($8.88)	$26.64	$1.11	$27.75	($3.40)	$3.76	$0.01	$0.37	-12.4%	13.7%	0.0%	1.4%	32.1%
300	$25.52	$25.46	$2.12	$53.10	$33.65	$32.97	($16.66)	$49.96	$2.08	$102.00	($8.53)	$7.51	($0.04)	($1.06)	-16.1%	14.1%	-0.1%	-2.0%	15.4%
400	$33.49	$33.94	$2.81	$70.24	$43.39	$43.96	($21.84)	$65.51	$2.73	$133.75	($11.94)	$10.02	($0.08)	($2.00)	-17.0%	14.3%	-0.1%	-2.8%	12.5%
500	$41.47	$42.43	$3.50	$87.40	$53.14	$54.95	($27.02)	$81.07	$3.38	$165.52	($15.35)	$12.52	($0.12)	($2.95)	-17.6%	14.3%	-0.1%	-3.4%	9.6%
600	$49.45	$50.92	$4.18	$104.55	$62.88	$65.94	($32.21)	$96.61	$4.03	$197.25	($18.78)	$15.02	($0.15)	($3.91)	-18.0%	14.4%	-0.1%	-3.7%	7.2%
700	$57.42	$59.40	$4.87	$121.69	$72.63	$76.93	($37.39)	$112.17	$4.67	$229.01	($22.18)	$17.53	($0.20)	($4.85)	-18.2%	14.4%	-0.2%	-4.0%	16.4%
1,200	$97.30	$101.83	$8.30	$207.43	$121.35	$131.88	($63.31)	$189.92	$7.91	$387.75	($39.26)	$30.05	($0.39)	($9.60)	-18.9%	14.5%	-0.2%	-4.6%	5.2%
2,000	$161.11	$169.72	$13.78	$344.61	$199.31	$219.80	($104.78)	$314.33	$13.10	$641.76	($66.58)	$50.08	($0.68)	($17.18)	-19.3%	14.5%	-0.2%	-5.0%	1.6%

		Present Rates	Proposed Rates Effective October 1, 2018	Line Item on Bill
		(u)	(v)	
(1)	Distribution Customer Charge	$0.00	$2.00	Customer Charge
(2)	LIHEAP Enhancement Charge	$0.81	$0.81	LIHEAP Enhancement Charge
(3)	Renewable Energy Growth Program Charge	$0.78	$1.60	RE Growth Program
(4)	Distribution Charge (per kWh)	$0.02317	$0.04298	
(5)	Operating & Maintenance Expense Charge	$0.00175	$0.00175	
(6)	Operating & Maintenance Expense Reconciliation Factor	($0.00001)	($0.00002)	
(7)	FY19 CapEx Factor Charge	$0.00355	$0.00000	
(8)	CapEx Reconciliation Factor	($0.00135)	($0.00055)	Distribution Energy Charge
(9)	Revenue Decoupling Adjustment Factor	$0.00184	$0.00184	
(10)	Pension Adjustment Factor	($0.00085)	($0.00023)	
(11)	Storm Fund Replenishment Factor	$0.00288	$0.00288	
(12)	Arrearage Management Adjustment Factor	$0.00002	$0.00002	
(13)	Low Income Discount Recovery Factor	$0.00000	$0.00000	
(14)	Long-term Contracting for Renewable Energy Charge	$0.00647	$0.00647	Renewable Energy Distribution Charge
(15)	Net Metering Charge	$0.00043	$0.00043	
(16)	Base Transmission Charge	$0.03154	$0.03154	
(17)	Transmission Adjustment Factor	$0.00076	$0.00076	Transmission Charge
(18)	Transmission Uncollectible Factor	$0.00041	$0.00043	
(19)	Base Transition Charge	($0.00083)	($0.00083)	Transition Charge
(20)	Transition Adjustment	($0.00004)	($0.00004)	
(21)	Energy Efficiency Program Charge	$0.01002	$0.01002	Energy Efficiency Programs
(22)	Standard Offer Service Base Charge	$0.08315	$0.10814	
(23)	SOS Adjustment Factor	$0.00007	$0.00007	Supply Services Energy Charge
(24)	SOS Adminstrative Cost Adjustment Factor	$0.00160	$0.00165	
(25)	Renewable Energy Standard Charge	$0.00004	$0.00004	
	Line Item on Bill			
(26)	Customer Charge	$0.00	$2.00	
(27)	LIHEAP Enhancement Charge	$0.81	$0.81	
(28)	RE Growth Program	$0.78	$1.60	
(29)	Transmission Charge	$0.03271	$0.03273	
(30)	Distribution Energy Charge	$0.03100	$0.04867	
(31)	Transition Charge	($0.00087)	($0.00087)	
(32)	Energy Efficiency Programs	$0.01002	$0.01002	
(33)	Renewable Energy Distribution Charge	$0.00690	$0.00690	
(34)	Supply Services Energy Charge	$0.08486	$0.10990	
(35)	Discount percentage		25%	

Column (u): per Summary of Retail Delivery Service Rates, R.I.P.U.C. No. 2095 effective 7/1/2018, and Summary of Rates Standard Offer Service tariff, R.I.P.U.C. No. 2096, effective 7/1/2018
Column (v): Lines (2), (5), (9), (11), (12), (14) through (17), (19) through (21), (23) and (25) per Summary of Retail Delivery Service Rates, R.I.P.U.C. No. 2095 effective 7/1/2018, and Summary of Rates Standard Offer Service tariff, R.I.P.U.C. No. 2096, effective 7/1/2018
Line (1): per RIPUC Docket No. 4770/4780, Compliance Attachment 12, Page 2, Line (3), Column (b)
Line (3): per forthcoming Compliance filing in RIPUC Docket No. 4787
Line (4): per RIPUC Docket No. 4770/4780, Compliance Attachment 12, Page 2, Line (7), Column (b)
Line (6): per RIPUC Docket No. 4682, Attachment ASC-3, Page 1, Line (7)
Line (8): per forthcoming Compliance filing in RIPUC Docket No. 4682
Line (10): per RIPUC Docket No. 4855, Schedule JDO-2, Page 1, Line (9)
Line (18): per forthcoming Compliance filing in RIPUC Docket No. 4770/4780
Line (22): Proposed Residential Standard Offer Service Base Rate per Schedule Attachment 1, Page 3, Line (10), Column (g)
Line (24): per forthcoming Compliance filing in RIPUC Docket No. 4770/4780

The Narragansett Electric Company
Calculation of Monthly Typical Bill
Total Bill Impact of Proposed
Rates Applicable to A-60 Rate Customers

Monthly kWh	Present Rates				Proposed Rates Effective October 1, 2018						$ Increase (Decrease)				Increase (Decrease) % of Total Bill				Percentage of Customers
	Delivery Services	Supply Services	GET	Total	Delivery Services	Supply Services	Low Income Discount	Discounted Total	GET	Total	Delivery Services	Supply Services	GET	Total	Delivery Services	Supply Services	GET	Total	
(a)	(b)	(c)	(d)	(e) = (b) + (c) + (d)	(f)	(g)	(h) = [(f)+(g)] x-.30	(i) = (f) + (g) + (h)	(j)	(k) = (i) + (j)	(l) = (f) + (h) - (b)	(m) = (g) - (c)	(n) = ji) - (d)	(o) = (l) + (m) + (n)	(p) = (l) / (d)	(q) = (m) / (d)	(r) = (n) / (d)	(s) = (o) / (d)	(t)
150	$13.55	$12.73	$1.10	$27.38	$19.03	$16.49	($10.66)	$24.86	$1.04	$25.90	($5.18)	$3.76	($0.06)	($1.48)	-18.9%	13.7%	-0.2%	-5.4%	32.1%
300	$25.52	$25.46	$2.12	$53.10	$33.65	$32.97	($19.99)	$46.63	$1.94	$95.20	($11.86)	$7.51	($0.18)	($4.53)	-22.3%	14.1%	-0.3%	-8.5%	15.4%
400	$33.49	$33.94	$2.81	$70.24	$43.39	$43.96	($26.21)	$61.14	$2.55	$124.83	($16.31)	$10.02	($0.26)	($6.55)	-23.2%	14.3%	-0.4%	-9.3%	12.5%
500	$41.47	$42.43	$3.50	$87.40	$53.14	$54.95	($32.43)	$75.66	$3.15	$154.47	($20.76)	$12.52	($0.35)	($8.59)	-23.8%	14.3%	-0.4%	-9.8%	9.6%
600	$49.45	$50.92	$4.18	$104.55	$62.88	$65.94	($38.65)	$90.17	$3.76	$184.10	($25.22)	$15.02	($0.42)	($10.62)	-24.1%	14.4%	-0.4%	-10.2%	7.2%
700	$57.42	$59.40	$4.87	$121.69	$72.63	$76.93	($44.87)	$104.69	$4.36	$213.74	($29.66)	$17.53	($0.51)	($12.64)	-24.4%	14.4%	-0.4%	-10.4%	16.4%
1,200	$97.30	$101.83	$8.30	$207.43	$121.35	$131.88	($75.97)	$177.26	$7.39	$361.91	($51.92)	$30.05	($0.91)	($22.78)	-25.0%	14.5%	-0.4%	-11.0%	5.2%
2,000	$161.11	$169.72	$13.78	$344.61	$199.31	$219.80	($125.73)	$293.38	$12.22	$598.98	($87.53)	$50.08	($1.56)	($39.01)	-25.4%	14.5%	-0.5%	-11.3%	1.6%

		Present Rates	Proposed Rates Effective October 1, 2018	Line Item on Bill
		(u)	(v)	
(1)	Distribution Customer Charge	$0.00	$2.00	Customer Charge
(2)	LIHEAP Enhancement Charge	$0.81	$0.81	LIHEAP Enhancement Charge
(3)	Renewable Energy Growth Program Charge	$0.78	$1.60	RE Growth Program
(4)	Distribution Charge (per kWh)	$0.02317	$0.04298	Distribution Energy Charge
(5)	Operating & Maintenance Expense Charge	$0.00175	$0.00175	
(6)	Operating & Maintenance Expense Reconciliation Factor	($0.00001)	($0.00002)	
(7)	FY19 CapEx Factor Charge	$0.00355	$0.00000	
(8)	CapEx Reconciliation Factor	($0.00135)	($0.00055)	
(9)	Revenue Decoupling Adjustment Factor	$0.00184	$0.00184	
(10)	Pension Adjustment Factor	($0.00085)	($0.00023)	
(11)	Storm Fund Replenishment Factor	$0.00288	$0.00288	
(12)	Arrearage Management Adjustment Factor	$0.00002	$0.00002	
(13)	Low Income Discount Recovery Factor	$0.00000	$0.00000	
(14)	Long-term Contracting for Renewable Energy Charge	$0.00647	$0.00647	Renewable Energy Distribution Charge
(15)	Net Metering Charge	$0.00043	$0.00043	
(16)	Base Transmission Charge	$0.03154	$0.03154	Transmission Charge
(17)	Transmission Adjustment Factor	$0.00076	$0.00076	
(18)	Transmission Uncollectible Factor	$0.00041	$0.00043	
(19)	Base Transition Charge	($0.00083)	($0.00083)	Transition Charge
(20)	Transition Adjustment	($0.00004)	($0.00004)	
(21)	Energy Efficiency Program Charge	$0.01002	$0.01002	Energy Efficiency Programs
(22)	Standard Offer Service Base Charge	$0.08315	$0.10814	Supply Services Energy Charge
(23)	SOS Adjustment Factor	$0.00007	$0.00007	
(24)	SOS Adminstrative Cost Adjustment Factor	$0.00160	$0.00165	
(25)	Renewable Energy Standard Charge	$0.00004	$0.00004	
	Line Item on Bill			
(26)	Customer Charge	$0.00	$2.00	
(27)	LIHEAP Enhancement Charge	$0.81	$0.81	
(28)	RE Growth Program	$0.78	$1.60	
(29)	Transmission Charge	$0.03271	$0.03273	
(30)	Distribution Energy Charge	$0.03100	$0.04867	
(31)	Transition Charge	($0.00087)	($0.00087)	
(32)	Energy Efficiency Programs	$0.01002	$0.01002	
(33)	Renewable Energy Distribution Charge	$0.00690	$0.00690	
(34)	Supply Services Energy Charge	$0.08486	$0.10990	
(35)	Discount percentage		30%	

Column (t): per Summary of Retail Delivery Service Rates, R.I.P.U.C. No. 2095 effective 7/1/2018, and Summary of Rates Standard Offer Service tariff, R.I.P.U.C. No. 2096, effective 7/1/2018
Column (u): Lines (2), (5), (9), (11), (12), (14) through (17), (19) through (21), (23) and (25) per Summary of Retail Delivery Service Rates, R.I.P.U.C. No. 2095 effective 7/1/2018, and Summary of Rates Standard Offer Service tariff, R.I.P.U.C. No. 2096, effective 7/1/2018
Line (1): per RIPUC Docket No. 4770/4780, Compliance Attachment 12, Page 2, Line (3), Column (b)
Line (3): per forthcoming Compliance filing in RIPUC Docket No. 4787
Line (4): per RIPUC Docket No. 4770/4780, Compliance Attachment 12, Page 2, Line (7), Column (b)
Line (6): per RIPUC Docket No. 4682, Attachment ASC-3, Page 1, Line (7)
Line (8): per forthcoming Compliance filing in RIPUC Docket No. 4682
Line (10): per RIPUC Docket No. 4855, Schedule JDO-2, Page 1, Line (9)
Line (18): per forthcoming Compliance filing in RIPUC Docket No. 4770/4780
Line (22): Proposed Residential Standard Offer Service Base Rate per Schedule Attachment 1, Page 3, Line (10), Column (g)
Line (24): per forthcoming Compliance filing in RIPUC Docket No. 4770/4780

PUC 1-5

Request:

In Docket 4770, the Company indicated it will increase efforts to enroll eligible customers in rate A-60.

a. Does the Company have a target goal for increased A-60 enrollment in the months of August 2018 through March 2019?

b. How is the Company preparing to enroll customers in A-60 prior to October 1?

c. What efforts are being undertaken in August, and will be undertaken through the winter to achieve increased A-60 enrollment?

d. What level of increased A-60 enrollment is the Company capable of managing and completing in the upcoming months?

Response:

a. No, the Company does not yet have a target goal for increased A-60 enrollment through March 2019. The Company expects that there will be a lag between incremental investments in outreach and education and increased enrollment in the A-60 rate

b. All customers currently enrolled in the A-60 rate will remain enrolled in that tariff once new rates go into effect on October 1. For each of these customers, the Company is also reviewing a specific field associated with each account within the Customer Service System billing database and identifying those accounts which currently include a description about the specific form of public assistance that led to the customer's qualification for the A-60 rate. Those accounts flagged as receiving a specific form of public assistance (General Public Assistance, Medicaid, or Family Independence Program) qualifying the applicable customer's household for the additional discount adder will automatically have that adder discount applied to their account.

PUC 1-5, page 2

Moving forward, the Company is planning to make additional changes to the Customer Service System billing database, which will allow the company to categorize customer accounts enrolled in the A-60 rate based on the nature of the received public assistance qualifying their household for the A-60 rate. Once in place, this will allow the Company to categorize customers qualifying for the adder more systematically, and ensure that this adder is applied consistently and appropriately for all qualifying customers.

c. In August and September, the Company will continue with outreach and education through Consumer Advocate engagement with CAP agencies regarding the availability and benefits of the A-60 rate. Company Customer Service Representatives in the Contact Center will be trained and given tools through the Contact Center Personalization Engine to identify customers who may be eligible for the A-60 rate but whoare not currently enrolled under the rate. The Company will conduct this outreach and education to drive increased awareness of the discount rate.

   Consumer Advocates are also engaged in ongoing outreach to the Rhode Island Department of Human Services offices.

   Additionally, the Company is continuing to offer Customer Assistance Expos, including promoting these events through broadcast phone calls that include a discussion of the availability of the discount rate.

   Starting in October, the Company anticipates launching additional outreach and education investments (see the description in the direct testimony of John Isberg's in Docket 4770) to promote customer awareness of and enrollment in the A-60 rate. These efforts will include targeted mailing and digital outreach, print, outdoor, and digital advertising, and development and distribution of co-branded educational materials through CAP agencies.

d. Through existing processes and tools, the Company is capable of managing the A-60 enrollment of as many customers who demonstrate that they qualify for the discount tariff. Customers can demonstrate their qualification by submitting required documentation to the Company either through the Company's dedicated e-mail inbox, through CAP agencies, or through existing Consumer Advocate outreach and resources.

PUC 1-6

Request:

How will customer service representatives be prepared to inform customers of the new rates and enroll eligible customers in A-60?

Response:

Customer service representatives will be trained on the new rate qualifications and percentage discount applied under the new A-60 rate by August 30, 2018. Reference material will be updated, and a communication reinforcing the training will be sent to the customer service representatives in the first week of September 2018.

PUC 1-7

Request:

What near-term and medium-term efforts are the Company taking to inform community partners (like CAP agencies) regarding the A-60 rate change and opportunities for eligible customers to enroll in A-60?

Response:

The Company has meet with the Administrator of the Rhode Island Department of Human Services and CAP agency representatives to discuss the A-60 rate changes. The Company will be participating in the annual LIHEAP season Kick-Off meeting in September and will provide information and answer questions regarding the changes to the A-60 rate. Outreach by the Consumer Advocate at community expos and Department of Transitional Assistance offices is ongoing and includes information regarding the changes to the A-60 rate.

PUC 1-8

Request:

What efforts has the Company undertaken or will undertake to ensure that eligible customers can receive the additional 5% discount (A-60/30%) for the neediest customers? Will the Company have a system in place prior to October 1?

Response:

The Company is in the process of making enhancements to the Customer Service System to create a unique Public Assistance Plan code for customers receiving General Public Assistance, Families Independence Program and Medicaid. This code, along with other changes to the system, will make it possible to apply the additional 5% discount. The expected completion date for the changes is September 1, 2018.

PUC 1-9

Request:

Please provide all customer service scripts related to enrollment of A-60, A-60/25%, and A-60/30%?

Response:

Please see below for the customer service script related to enrollment of A-60, A-60/25%, and A-60 30%:

Opening:
Good morning/afternoon/evening, thank you for calling National Grid. This is _____ how may I help you?

During Call:
Verify name, last 4 of SS#, service address, phone number, and account number; or they can give the exact amount of last payment made on acct, bank account information saved on the account or the email address associated with the account. (Please, thank you), Call customer by name.

You may be eligible to receive a discount of either 25% or 30% on your total electric bill if you meet certain criteria. Do you receive any assistance? You do, let me give you Human Services phone number. It is 401-462-5300 please have them mail us proof of your benefits so that we may update your rate and give you the low-income discount.

Updates to plan on 9/1/18

PA plans:

- LIHEAP = 25% discount
- SNAP = 25% discount
- SSI = 25% discount
- LIHEAP & SNAP = 25% discount
- LIHEAP & SSI = 25% discount
- Public Assistance = 30% discount

LIHEAP & Public Assistance = 30% discount

Closing:
Summarize call reviewing any follow-up actions that may take place. Have I answered all of your questions today? Thank you for calling National Grid.