

February 15, 2019

**VIA HAND DELIVERY & ELECTRONIC MAIL**

Luly E. Massaro, Commission Clerk  
Rhode Island Public Utilities Commission  
89 Jefferson Boulevard  
Warwick, RI 02888

**RE: Docket 4651 – Arrearage Management Program Monthly Report  
January 2019**

Dear Ms. Massaro:

On behalf of National Grid,<sup>1</sup> enclosed please find five copies of the Arrearage Management Program monthly report for January 2019. As requested by the Public Utilities Commission, National Grid is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at 401-784-7415.

Very truly yours,



Robert J. Humm

Enclosure

cc: Docket 4651 Service List  
Christy Hetherington, Esq.  
Kevin Lynch, Division

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<sup>1</sup> The Narragansett Electric Company d/b/a National Grid.

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.

\_\_\_\_\_  
Joanne M. Scanlon

February 15, 2019  
Date

**Docket No. 4651 - National Grid – Arrearage Management Program  
Service List updated 1/3/19**

<b>Name/Address</b>	<b>E-mail Distribution</b>	<b>Phone</b>
Robert Humm, Esq. National Grid. 280 Melrose St. Providence, RI 02907	<a href="mailto:Robert.humm@nationalgrid.com">Robert.humm@nationalgrid.com</a> ;	401-784-7415
	<a href="mailto:Celia.obrien@nationalgrid.com">Celia.obrien@nationalgrid.com</a> ;	
	<a href="mailto:Joanne.scanlon@nationalgrid.com">Joanne.scanlon@nationalgrid.com</a> ;	
Christy Hetherington, Esq. Dept. of Attorney General 150 South Main St. Providence, RI 02903	<a href="mailto:Chetherington@riag.ri.gov">Chetherington@riag.ri.gov</a> ;	401-274-4400
	<a href="mailto:dmacrae@riag.ri.gov">dmacrae@riag.ri.gov</a> ;	
Kevin Lynch, Deputy Administrator Division of Public Utilities and Carriers	<a href="mailto:Kevin.lynch@dpuc.ri.gov">Kevin.lynch@dpuc.ri.gov</a> ;	
	<a href="mailto:thomas.kogut@dpuc.ri.gov">thomas.kogut@dpuc.ri.gov</a> ;	
	<a href="mailto:Jonathan.schrag@dpuc.ri.gov">Jonathan.schrag@dpuc.ri.gov</a> ;	
	<a href="mailto:John.bell@dpuc.ri.gov">John.bell@dpuc.ri.gov</a> ;	
John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903	<a href="mailto:jwillumsen@centerforjustice.org">jwillumsen@centerforjustice.org</a> ;	401-941-1101
<b>File an original &amp; 9 copies w/:</b> Luly E. Massaro, Commission Clerk Margaret Hogan, PUC Counsel Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	<a href="mailto:Luly.massaro@puc.ri.gov">Luly.massaro@puc.ri.gov</a> ;	401-780-2017
	<a href="mailto:Margaret.Hogan@puc.ri.gov">Margaret.Hogan@puc.ri.gov</a> ;	
	<a href="mailto:Alan.nault@puc.ri.gov">Alan.nault@puc.ri.gov</a> ;	
	<a href="mailto:Todd.bianco@puc.ri.gov">Todd.bianco@puc.ri.gov</a> ;	
	<a href="mailto:Cynthia.WilsonFrias@puc.ri.gov">Cynthia.WilsonFrias@puc.ri.gov</a> ;	
	<a href="mailto:Sharon.ColbyCamara@puc.ri.gov">Sharon.ColbyCamara@puc.ri.gov</a> ;	
Carol Grant, Administrator RI Office of Energy Resources	<a href="mailto:Carol.grant@energy.ri.gov">Carol.grant@energy.ri.gov</a> ;	401-574-9119
	<a href="mailto:Christopher.Kearns@energy.ri.gov">Christopher.Kearns@energy.ri.gov</a> ;	
Frederick Sneesby, Dept. of Human Services	<a href="mailto:Frederick.sneesby@dhs.ri.gov">Frederick.sneesby@dhs.ri.gov</a> ;	
The George Wiley Center	<a href="mailto:camiloviveiros@gmail.com">camiloviveiros@gmail.com</a> ;	401-728-5555
	<a href="mailto:debbiec@georgewileycenter.org">debbiec@georgewileycenter.org</a> ;	
	<a href="mailto:b.flambeau@juno.com">b.flambeau@juno.com</a> ;	
K. Bramson	<a href="mailto:K.bramson@rilegislature.gov">K.bramson@rilegislature.gov</a> ;	

## Arrearage Management Program Report 2019

### GAS AND ELECTRIC COMBINED

	January	YTD 2019
Number of Customers Active	3,139	3,139
Customers Newly Added to AMP Agreement	314	314
New Enrollments that were "transferred plans"	14	14
Customers Removed - Complete	19	19
Customers Removed - Defaulted	442	442
Customers Removed - Cancelled	52	52
Total Customer Payments	\$313,453	\$313,453
Total Amount to be Forgiven For All Participating Customers	\$3,367,015	\$3,367,015
Average Amount to be forgiven for all participating customers	\$1,073	\$1,073
Total installment amount for all RI AMP customers	377799.06	\$0
Average installment amount for all RI AMP customers	\$120	\$120
Average arrears balance not yet forgiven	\$1,250	\$1,250
Average arrearage balance as a percentage of the total balance	76.93%	76.93%
Total Amount of Arrears Outstanding	\$3,923,761	\$3,923,761
Forgiveness Credits Applied during the reporting period	\$211,516	\$211,516
Total Forgiveness Credits (count)	2004	2,004
Average Monthly Forgiveness Credit	\$106	\$106
Number of Participants Receiving LIHEAP	0	0
Percentage of Participants Receiving LIHEAP	0	0.00%
Total fuel assistance payments	0	\$0

### ELECTRIC ONLY

	January	YTD 2019
Number of Customers Active	2,037	2,037
Customers Newly Added to AMP Agreement	189	189
New Enrollments that were "transferred plans"	11	11
Customers Removed - Complete	12	12
Customers Removed - Defaulted	291	291
Customers Removed - Cancelled	36	36
Total Customer Payments	\$230,339	\$230,339
Total Amount to be Forgiven For All Participating Customers	\$2,189,542	\$2,189,542
Average Amount to be forgiven for all participating customers	\$1,075	\$1,075
Total installment amount for all RI AMP customers	\$272,313	\$272,313
Average installment amount for all RI AMP customers	\$134	\$134
Average arrears balance not yet forgiven	\$1,294	\$1,294
Average Arrearage balance as a percentage of the total balance	77.65%	77.65%
Total Amount of Arrears Outstanding	\$2,635,580	\$2,635,580
Forgiveness Credits Applied during the reporting period	\$136,710	\$136,710
Total Forgiveness Credits (count)	\$1,297	1,297
Average Monthly Forgiveness Credit	\$105	\$100
Number of Participants Receiving LIHEAP	0	0
Percentage of Participants Receiving LIHEAP	0	0.00%

### GAS ONLY

	January	YTD 2019
Number of Customers Active	1,102	1,102
Customers Newly Added to AMP Agreement	126	126
New Enrollments that were "transferred plans"	3	3
Customers Removed - Complete	7	7
Customers Removed - Defaulted	151	151
Customers Removed - Cancelled	16	16
Total Customer Payments	\$83,114	\$83,114
Total Amount to be Forgiven For All Participating Customers	\$1,177,474	\$1,177,474
Average Amount to be forgiven for all participating customers	\$1,068	\$1,068
Total installment amount for all RI AMP customers	105,487	\$105,487
Average installment amount for all RI AMP customers	\$96	\$96
Average arrears balance not yet forgiven	1,169	\$1,169
Average Arrearage balance as a percentage of the total balance	75.50%	75.50%
Total Amount of Arrears Outstanding	\$1,288,181	\$1,288,181
Forgiveness Credits Applied during the reporting period	\$74,805	\$74,805
Total Forgiveness Credits (count)	707	707
Average Monthly Forgiveness Credit	\$106	\$106
Number of Participants Receiving LIHEAP	0	0
Percentage of Participants Receiving LIHEAP	0	0.00%