

May 15, 2018

**VIA HAND DELIVERY & ELECTRONIC MAIL**

Luly E. Massaro, Commission Clerk  
Rhode Island Public Utilities Commission  
89 Jefferson Boulevard  
Warwick, RI 02888

**RE: Docket 4651 – Arrearage Management Adjustment Factor Filing**

Dear Ms. Massaro:

On behalf of National Grid,<sup>1</sup> enclosed please find 10 copies of the Arrearage Management Adjustment Factor (AMAF) filing submitted pursuant to the Company's Arrearage Management Program (AMP) Provision, RIPUC No. 2171, approved by the Public Utilities Commission in the above-referenced docket. The proposed AMAF is designed to recover the entire balance of arrearages owed by AMP participants who have not satisfied the conditions of R.I. Gen. Laws § 39-2-1(d)(2) in the calendar year, as well as the amount of arrearages of customers who have successfully satisfied the conditions of R.I. Gen. Laws § 39-2-1(d)(2) subject to the bad debt test prescribed in the AMP Provision.

This filing includes the direct testimony and schedules of Robin E. Pieri. Ms. Pieri's testimony describes National Grid's proposed AMAF of \$0.00002 per kilowatt-hour (kWh), applicable to all electric customers, effective July 1, 2018. For customers who did not successfully complete their AMP payment plan, a total of \$126,694 in arrearages was forgiven during calendar year (CY) 2017. Of that amount, \$104,552 was due to participants who defaulted from the AMP, and an additional \$22,142 was due to customers who voluntarily opted out of the AMP prior to successful completion. For customers who successfully completed their AMP payment plan, a total of \$42,354 in arrearages was forgiven in CY 2017. As demonstrated in Schedule REP-1 at Page 1, Line (7), the Company experienced \$77,444 more bad debt in 2017 than the adjusted allowable bad debt amount of \$10,902,954. Accordingly, the entire \$42,354 of arrearages forgiven for successful AMP participants is recoverable under Section XII of the AMP Provision and R.I. Gen. Laws § 39-2-1(d)(2)(xiv). As a result of the proposed AMAF, an average residential Standard Offer Service customer using 500 kWh per month will experience a total bill increase of \$0.01, or a 0.00%, from the current existing rates.

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<sup>1</sup> The Narragansett Electric Company d/b/a National Grid (National Grid or the Company).

Luly E. Massaro, Commission Clerk  
Docket 4651 – Arrearage Management Adjustment Factor Filing  
May 15, 2018  
Page 2 of 2

Finally, Ms. Pieri's testimony proposes a minor revision to the description of the calculation of the adjusted allowable bad debt in Section XII of the AMP Provision to include updates for current calendar year Long Term Contracting Renewable Energy Recovery and Renewable Energy Growth related bad debt. Clean and redlined versions of the AMP Provision are provided in Schedule REP-4.

Thank you for your attention to this filing. If you have any questions, please contact me at 401-784-7415.

Very truly yours,



Robert J. Humm

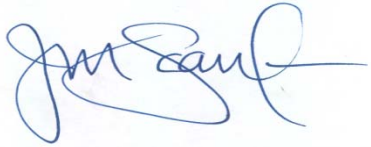
Enclosures

cc: Docket 4651 Service List  
Leo Wold, Esq.  
Kevin Lynch

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



\_\_\_\_\_  
Joanne M. Scanlon

May 15, 2018  
Date

**Docket No. 4290 – Office of Energy Resources – LIHEAP Enhancement Charge Filing  
Service List updated 12/26/17**

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The Narragansett Electric Company

Arrearage Management Adjustment  
Factor Filing

Consisting of the  
Direct Testimony and Schedules of  
Robin E. Pieri

May 15, 2018

Submitted to:  
Rhode Island Public Utilities Commission  
RIPUC Docket No. 4651

Submitted by:

The logo for National Grid, featuring the word "national" in a light blue sans-serif font and "grid" in a darker blue sans-serif font, with a small blue star above the "i" in "grid".

**DIRECT TESTIMONY**

**OF**

**ROBIN E. PIERI**

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1   **I.     Introduction and Qualifications**

2   **Q.     Please state your full name and business address.**

3   A.     My name is Robin E. Pieri. My business address is 40 Sylvan Road, Waltham,  
4           Massachusetts 02451.

6   **Q.     By whom are you employed and in what capacity?**

7   A.     I am a Senior Analyst (New England Electric Pricing) in the Regulation and Pricing  
8           department of National Grid USA Service Company, Inc. (National Grid). This  
9           department provides rate-related support to The Narragansett Electric Company d/b/a  
10          National Grid (the Company).

12  **Q.     Please describe your educational background.**

13  A.     In 1998, I graduated from the University of Massachusetts in Lowell, Massachusetts with  
14          a Bachelor of Science degree in Psychology.

16  **Q.     Please describe your professional experience.**

17  A.     For approximately 15 years before joining National Grid, I was employed by Advantage  
18          Resourcing America (Advantage) as a Senior Financial Analyst, where I was responsible  
19          for budgeting, forecasting, and analysis for numerous Advantage business units around  
20          the world, as well Advantage's Corporate Division. Prior to working at Advantage, I  
21          held various positions in accounting and finance. In March 2015, I began my



1 employment with National Grid as a Senior Analyst in the New England Electric Pricing  
2 department.

3  
4 **Q. Have you previously testified before the Rhode Island Public Utilities Commission**  
5 **(PUC)?**

6 A. Yes, on March 21, 2017, I testified before the PUC at the evidentiary hearing in the  
7 Arrearage Management Program (AMP) proceeding in Docket No. 4651. I also testified  
8 before the PUC on June 21, 2017 at the evidentiary hearing in the Storm Fund Recovery  
9 Factor proceeding in Docket No. 4686. Additionally, I submitted pre-filed testimony  
10 before the PUC in the last two Revenue Decoupling Mechanism (RDM) filings in Docket  
11 Nos. 4617 and 4699, as well as in the Company-Owned LED Streetlighting Proposal in  
12 Docket No. 4628.

13  
14 **II. Purpose of Testimony**

15 **Q. What is the purpose of your testimony?**

16 A. The purpose of my testimony is to support the Company's proposal of an Arrearage  
17 Management Adjustment Factor (AMAF) of \$0.00002 per kilowatt-hour (kWh),  
18 applicable to all electric customers, effective July 1, 2018. The Company submits this  
19 filing in compliance with the Company's Arrearage Management Program Provision,  
20 RIPUC No. 2171, approved by the PUC on March 21, 2017 in Docket No. 4651.<sup>1</sup> The

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<sup>1</sup> The Company's AMAF for gas customers is included in the Company's annual Distribution Adjustment Charge filing. See RIPUC NG-GAS No. 101, Section 7, Schedule C, Sheets 10-11, subpart XII.

1 proposed AMAF is designed to recover the entire balance of arrearages owed by AMP  
2 participants who have not satisfied the conditions of R.I. Gen. Laws § 39-2-1(d)(2) in the  
3 calendar year, as well as the amount of arrearages of customers who have successfully  
4 satisfied the conditions of R.I. Gen. Laws § 39-2-1(d)(2) subject to the bad debt test  
5 prescribed in the AMP Provision.  
6

7 **Q. Are you presenting any schedules in support of the Company's proposal in this**  
8 **filing?**

9 A. Yes. I am presenting the following four schedules in support of the Company's proposal  
10 in this filing:

11	Schedule REP-1	Calculation of Recoverable Arrearage Management Forgiveness
12		Amount
13		
14	Schedule REP-2	Arrearage Management Adjustment Factor Calculation
15	Schedule REP-3	Typical Bills
16	Schedule REP-4	Revised Arrearage Management Program Provision

17  
18 **Q. Is the Company proposing changes to its Summary of Retail Delivery Service Rates,**  
19 **RIPUC No. 2095?**

20 A. No, not at this time. The Company is proposing a new RDM Adjustment Factor and a  
21 new Long-Term Contracting for Renewable Energy Recovery Factor in separate filings  
22 which would, if approved, also take effect on July 1, 2018. Therefore, to avoid the  
23 confusion that may arise from filing multiple versions of the Summary of Retail Delivery

1       Service Rates, the Company will file a revised Summary of Retail Delivery Service Rates  
2       that incorporates all rate changes effective July 1, 2018 once the PUC has ruled on these  
3       proposals.

4  
5   **III.   Calculation of Recoverable Arrearage Forgiveness Amount**

6   **Q.    Please describe the Company's calculation of the amount recoverable arrearage**  
7       **forgiveness.**

8    A.   Pursuant to Section XII of the AMP Provision, at the end of each calendar year ending  
9       December 31, the Company is required to perform the calculation of the amount of  
10       arrearage forgiveness eligible for recovery each year for the calendar year. The arrearage  
11       amounts eligible for recovery consists of the following two components: (1) amounts for  
12       AMP participants who did not successfully complete the AMP; and (2) amounts for AMP  
13       participants who successfully completed the AMP, which is subject to a bad debt test  
14       (discussed in more detail later in my testimony).

15  
16   **Q.    Has the Company prepared such a calculation for calendar year 2017?**

17    A.   Yes, the calendar year (CY) 2017 calculation recoverable arrearage forgiveness is  
18       presented in Schedule REP-1.

1   **IV.   Recoverable Arrearage Forgiveness for CY 2017**

2           **A.   Unsuccessful Participants**

3   **Q.   What does the Company mean when it refers to a customer who has not successfully**  
4       **completed the AMP, or an “unsuccessful participant”?**

5   A.   The AMP Provision sets forth several reasons why an AMP participant may be deemed  
6       unsuccessful, such as:

7           a.   An AMP participant who misses more than two payments of the 12-month  
8               payment plan.

9           b.   An AMP participant who does not pay the entire amount due under the 12-month  
10              payment by the conclusion of the 12 months.

11          c.   An AMP participant who opts out of the payment plan prior to its conclusion.

12          d.   An AMP participant who moves out of the Company service territory prior to the  
13              conclusion of the payment plan.

14  
15   **Q.   How does the Company treat the amounts forgiven for unsuccessful AMP**  
16       **participants?**

17   A.   Section XII (Cost Recovery), subsection i., of the AMP Provision provides as follows:

18       “If a customer does not satisfy the conditions of R.I. Gen. Laws § 39-2-1(d)(2), the  
19       amount of arrearage forgiven by the Company to that point shall remain forgiven and be  
20       written off by the Company. However, the amount of arrearage forgiven by the  
21       Company is recoverable in full.”

1   **Q.     How much arrearage did the Company forgive for unsuccessful AMP participants**  
2       **in CY 2017?**

3   A.     As shown on Schedule REP-1, Lines (12) and (13), a total of \$126,694 in arrearages was  
4       forgiven during CY 2017 for unsuccessful participants. Of that amount, \$104,552 was  
5       due to participants who defaulted from the AMP, and an additional \$22,142 was due to  
6       customers who voluntarily opted out of the AMP prior to successful completion.

7  
8       **B.     Successful Participants**

9   **Q.     What constitutes a successful participant under the AMP?**

10  A.     A successful AMP participant is a participating customer who pays the full balance of her  
11       or her payment plan within the 12- month period, or whose payment plan has been  
12       extended beyond the initial 12-month period.

13  
14  **Q.     How does the Company treat the amounts of arrearage forgiven for successful AMP**  
15       **participants?**

16  A.     Section XII (Cost Recovery), subsection ii., of the AMP Provision currently provides as  
17       follows: “If a customer does satisfy the conditions of R.I. Gen. Laws § 39-2-1(d)(2), all  
18       arrearage amounts forgiven will be treated as bad debt. At the end of each calendar year,  
19       the Company will perform a test to determine if the amount of bad debt for the year  
20       exceeds the adjusted allowable bad debt from the Company’s most recent general rate  
21       case. This adjusted allowable bad debt will be calculated using the distribution

1 uncollectible amount determined in the last general rate case, updated for the current  
2 calendar year Standard Offer Service, transmission, and energy efficiency-related bad  
3 debt.<sup>2</sup> Should the actual amount of bad debt incurred by the Company for the year  
4 exceed this adjusted allowable bad debt amount, the Company will be entitled to recover,  
5 in the following year, all amounts of arrearage forgiven under R.I. Gen. Laws § 39-2-  
6 1(d)(2)(xiv) in the prior year in excess of the allowable bad debt. If, however, the  
7 amount of the arrearage forgiven under § 39-2-1(d)(2)(xiv) in excess of the adjusted  
8 allowable bad debt for a given year is not significant enough to calculate an annual  
9 reconciling factor for that year, the Company may reflect such amount in its next  
10 Revenue Decoupling Mechanism reconciliation filing.”  
11

12 **Q. How much arrearage was forgiven in CY 2017 for successful AMP participants?**

13 A. Schedule REP-1 at Page 1, Line (10) demonstrates that a total of \$42,354 of arrearage  
14 was forgiven for successful participants in CY 2017.  
15

16 **Q. How much of the arrearage forgiven for successful AMP participants is for**  
17 **allowable recovery after performing the bad debt test?**

18 A. Schedule REP-1 at Page 1, Line (7) demonstrates that the Company experienced \$77,444  
19 more bad debt in CY 2017 than the adjusted allowable bad debt of \$10,902,954.<sup>3</sup>

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<sup>2</sup> The Company is proposing revisions to the description of adjusted allowable bad debt, to incorporate updated Long Term Contracting for Renewable Energy Resources and Renewable Energy Growth related bad debt.

<sup>3</sup> In other words, in CY 2017 the Company experienced a total of \$10,980,398 in bad debt, compared to an adjusted allowable bad debt amount of \$10,902,954.

1           Therefore, the entire \$42,354 of arrearage forgiven for successful participants is  
2           recoverable.

3  
4   **V.    AMAF Factor Calculation and Bill Impacts**

5   **Q.    How was the CY 2017 AMAF calculated?**

6   A.    As demonstrated on Schedule REP-1 at Page 1, the Company added the total amount of  
7           unsuccessful arrearage forgiveness of \$126,694 to the recoverable amount for  
8           unsuccessful participants of \$42,354, for a total of \$169,048, as shown in Schedule REP-  
9           2 at Page 1, Line (1). This amount is then divided by the forecasted kWh for July 2018  
10          through June 2019 to come to the proposed AMAF of \$0.00002 per kWh.

11  
12   **Q.    What is the bill impact as a result of the proposed AMAF?**

13   A.    The typical bill analysis is included as Schedule REP-3. The impact of the proposed  
14           AMAF on a typical residential Standard Offer Service (SOS) customer using 500 kWh  
15           per month is an increase of \$0.01, or 0.0%, from \$98.96 to \$98.97.

16  
17   **VI.   Tariff Revisions.**

18   **Q.    Is the Company proposing to make any revisions to the AMP Provision in this filing?**

19   A.    Yes, the Company proposes to revise the description of the calculation of the adjusted  
20           allowable bad debt in the AMP Provision to include updates for current calendar year  
21           Long Term Contracting Renewable Energy Recovery (LTCRER) and Renewable Energy

1 Growth (RE Growth) related bad debt. Clean and redlined versions of the AMP Provision  
2 are provided in Schedule REP-4.  
3

4 **Q. Why is the Company including the bad debt associated with LTCRER and RE**  
5 **Growth in the AMAF filing and proposing to change the tariff to include them?**

6 A. Similar to SOS, Transmission, and Energy Efficiency, the Company does not recover  
7 uncollectibles associated with RE Growth and LTCRER in base distribution  
8 rates. Pursuant to the recovery provisions for each – Renewable Energy Growth Program  
9 Cost Recovery Provision, RIPUC No. 2208, and Long Term Contracting for Renewable  
10 Energy Recovery Provision, RIPUC No. 2174, and Long Term Contracting for  
11 Renewable Energy Recovery Reconciliation Provision, RIPUC No. 2175 – there is an  
12 adjustment for uncollectibles at the uncollectible percentage approved by the PUC in the  
13 Company’s most recent rate case. The exclusion of these adjustments from the  
14 description of adjusted allowable bad debt in the Arrearage Management Program  
15 Provision, RIPUC No. 2171, was an unintentional omission on the Company’s part. Not  
16 including them in the calculation of adjusted allowable bad debt would result in the  
17 understatement of that amount for the calendar year.  
18

19 **VII. Conclusion**

20 **Q. Does this conclude your testimony?**

21 A. Yes.



## Schedule REP-1

Calculation of Recoverable Arrearage

Management Forgiveness Amount

The Narragansett Electric Company  
Calculation of Recoverable Arrearage Foregiveness Amount

Uncollectible Recovery from:

(1)	Rate Year Base Distribution Rates	\$3,302,735
(2)	Calendar Year Commodity Rates	\$3,540,262
(3)	Calendar Year Transmission Rates	\$2,493,267
(4)	Calendar Year Energy Efficiency Program Factor	\$1,021,773
(5)	Calendar Year Long Term Contract Renewable Energy Recovery Factor	\$501,396
(6)	Calendar Year RE Growth Factor	<u>\$43,521</u>
(7)	Total Allowable Bad Debt	\$10,902,954
(8)	Total Actual Net Charge Offs	\$10,980,398
(9)	Actual Above / (Below) Allowable Bad Debt	\$77,444
(10)	Amount of AMP Successful Participants Arrearage Foregiveness	<u>\$42,354</u>
(11)	Recoverable Arrearage Foregiveness Due to AMP Successful Participants	\$42,354
(12)	Recoverable Arrearage Foregiveness Due to AMP Unsuccessful Participants (Cancelled)	\$22,142
(13)	Recoverable Arrearage Foregiveness Due to AMP Unsuccessful Participants (Default)	<u>\$104,552</u>
(14)	Total Recoverable Arrearage Foregiveness Amount	\$169,048

- (1) RIPUC Docket No. 4323, Compliance (Book 1), Compliance Attachment 1 (Schedule MDL-3-ELEC), page 6, Line (15), Col (e) + page 7, Line (31), Col (e)
- (2) RIPUC Docket No. 4805 Schedule ASC-5 Revised, Page 6, Column (f) + Page 7, Column (f) + Page 8, Column (f)
- (3) RIPUC Docket No. 4805 Schedule ASC - 15, Page 1, Line (7)
- (4) Per Page 2, Section 1, Line (7)
- (5) RIPUC Docket No. 4805 Schedule ASC - 18, Page 3, Column (f)
- (6) Per Page 2, Section 2, Line (3)
- (7) Sum of lines (1) through (6)
- (8) Per Page 3, Column (d)
- (9) Line (8) - Line (7)
- (10) Per Page 4, Lines (5) and (6)
- (11) If Line (9) > 0 then Min of Line (9) or Line (10), Else 0
- (12) Per Page 4, Lines (3) and (4)
- (13) Per Page 4, Lines (1) and (2)
- (14) Line (11) + Line (12) + Line (13)

The Narragansett Electric Company  
Calculation of Recoverable Arrearage Foregiveness Amount

Section 1: Energy Efficiency

(1) Energy Efficiency Billings	\$83,915,390
(2) kWh Deliveries	7,245,194,836
(3) Renewable Energy Charge	\$0.00030
(4) Renewable Billings	\$2,173,558
(5) Net Energy Efficiency Billings	\$81,741,832
(6) Uncollectible Percentage	1.25%
(7) Energy Efficiency Allowable Bad Debt	\$1,021,773

- (1) Per Company Revenue Reports for calendar year 2017
- (2) Per Company Revenue Reports for calendar year 2017
- (3) per R.I.G.L. §39-2-1.2
- (4) Line (2) x Line (3)
- (5) Line (1) - Line (4)
- (6) per Energy Efficiency Program Provision, RIPUC 2172
- (7) Line (5) x Line (6)

Section 2: Renewable Energy Growth

(1) Renewable Energy Growth Billings	\$3,481,715
(2) Uncollectible Percentage	1.25%
(3) Renewable Energy Growth Allowable Bad Debt	\$43,521

- (1) Per Company Revenue Reports for calendar year 2017
- (2) Uncollectible percentage approved in RIPUC Docket No. 4323
- (3) Line (1) x Line (2)

The Narragansett Electric Company  
Calculation of Recoverable Arrearage Foregiveness Amount  
Calendar Year 2017 Net Charge - Offs

	Beginning Balance <u>FERC 144</u> (a)	Adjustments to Reserve <u>FERC 904</u> (b)	Ending Balance <u>FERC 144</u> (c)	Net <u>Charge Offs</u> (d)
(1)	\$13,418,615	\$9,415,547	\$11,853,764	\$10,980,398

- (a) Per Company's Financial Statements
- (b) Per Company's Financial Statements
- (c) Per Company's Financial Statements
- (d) Column (a) + Column (b) - Column (c)

The Narragansett Electric Company  
Calculation of Recoverable Arrearage Foregiveness Amount  
Arrearage Forgiveness Amounts

Unsuccessful Accounts (Default)

(1) Number of accounts not successful as of 12/31/2017	845
(2) Amount forgiven prior to defaulting	\$104,552

Unsuccessful Accounts (Cancelled)

(3) Number of accounts not successful as of 12/31/2017	187
(4) Amount forgiven prior to defaulting	\$22,142

Successful Accounts

(5) Number of accounts successfully completing the first year of the program	35
(6) Amount forgiven during 2017	\$42,354

Enrolled Accounts

(7) Number of accounts enrolled as of 12/31/2017	2,197
(8) Amount forgiven during 2017	\$509,154

Total Enrolled Accounts

(9) Number of accounts enrolled as of 12/31/2017	3,264
(10) Amount forgiven during 2017	\$678,202

- (1) Page 5 (Arrearage Management Program Report to PUC Electric Only), Line (4)
- (2) Per Company Records
- (3) Page 5 (Arrearage Management Program Report to PUC Electric Only), Line (5)
- (4) Per Company Records
- (5) Page 5, (Arrearage Management Program Report to PUC Electric Only), Line (3)
- (6) Per Company Records
- (7) Page 5, (Arrearage Management Program Report to PUC Electric Only), Line (1)
- (8) Per Company Records
- (9) Sum of Lines (1), (3), (5), and (7)
- (10) Sum of Lines (2), (4), (6), and (8); Page 5 (Arrearage Management Program Report to PUC Electric Only), Line (13)

Arrearage Management Program Report Sept 2016 to December 2017

GAS AND ELECTRIC COMBINED	September 2017			Nov-2017	Dec-2017	YTD 2017
	October 2017	September 2017	August 2017			
Number of Customers Active	3,667	3,667	3,667	3,667	3,667	3,310
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	TBD	TBD
Customers Removed - Complete	7	913	45	7	31	45
Customers Removed - Defaulted	163	913	179	401	1,493	1,493
Customers Removed - Cancelled	163	163	11	128	302	302
Total Customer Payments	\$777,530	\$777,530	\$193,296	\$213,650	\$1,184,476	\$1,184,476
Total Amount to be Forgiven For All Participating Customers	\$4,332,122	\$4,332,122	\$5,958,395	\$5,207,349	\$5,207,349	\$5,207,349
Average Amount to be forgiven for all participating customers	\$1,186	\$1,186	\$1,634	\$1,573	\$1,573	\$1,573
Total amount to be paid under the payment plan at the end of the reporting period	TBD	TBD	TBD	TBD	TBD	TBD
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	TBD	TBD
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	TBD	TBD
Total Amount of Arrears Outstanding	\$5,958,395	\$5,958,395	\$5,430,870	\$6,305,446	\$6,305,446	\$6,305,446
Forgiveness Credits Applied during the reporting period	\$660,023	\$660,023	\$160,879	\$184,287	\$1,005,189	\$1,005,189
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	TBD	TBD
Average Monthly Forgiveness Credit	\$138.95	\$138.95	\$205.83	\$195.10	\$179.96	\$179.96
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	TBD
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	TBD

ELECTRIC ONLY

1	Number of Customers Active	2,144	2,404	2,197	2,197	2,197
2	Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	TBD
3	Customers Removed - Complete	6	5	24	35	35
4	Customers Removed - Defaulted	499	116	230	845	845
5	Customers Removed - Cancelled	97	4	86	187	187
6	Total Customer Payments	\$540,388	\$141,101	\$154,439	\$835,928	\$835,928
7	Total Amount to be Forgiven For All Participating Customers	\$2,570,646	\$3,568,946	\$3,495,538	\$3,495,538	\$3,495,538
8	Average Amount to be forgiven for all participating customers	\$1,205	\$1,485	\$1,591	\$1,427	\$1,427
9	Total amount to be paid under the payment plan at the end of the reporting period	TBD	TBD	TBD	TBD	TBD
10	Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	TBD
11	Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	TBD
12	Total Amount of Arrears Outstanding	\$3,568,946	\$3,737,340	\$4,279,506	\$4,279,506	\$4,279,506
13	Forgiveness Credits Applied during the reporting period	\$438,865	\$111,356	\$130,981	\$678,202	\$678,202
14	Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	TBD
15	Average Monthly Forgiveness Credit	\$188.67	\$209.03	\$207.71	\$191.80	\$191.80
16	Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD
17	Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD

GAS ONLY

1	Number of Customers Active	1,523	1,243	1,113	1,113	1,113
2	Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	TBD
3	Customers Removed - Complete	1	2	7	10	10
4	Customers Removed - Defaulted	414	63	171	648	648
5	Customers Removed - Cancelled	66	7	42	115	115
6	Total Customer Payments	\$237,142	\$52,195	\$59,211	\$348,548	\$348,548
7	Total Amount to be Forgiven For All Participating Customers	\$1,761,476	\$2,389,449	\$1,711,811	\$1,711,811	\$1,711,811
8	Average Amount to be forgiven for all participating customers	\$1,160	\$1,157	\$1,538	\$1,285	\$1,285
9	Total amount to be paid under the payment plan at the end of the reporting period	TBD	TBD	TBD	TBD	TBD
10	Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	TBD
11	Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	TBD
12	Total Amount of Arrears Outstanding	\$2,389,449	\$1,693,531	\$2,025,940	\$2,025,940	\$2,025,940
13	Forgiveness Credits Applied during the reporting period	\$224,158	\$49,523	\$53,306	\$326,987	\$326,987
14	Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	TBD
15	Average Monthly Forgiveness Credit	\$111.91	\$199.53	\$173.37	\$161.60	\$161.60
16	Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD
17	Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD

## Schedule REP-2

### Arrearage Management Adjustment Factor Calculation

The Narragansett Electric Company  
Arrearage Management Adjustment Factor Calculation

(1) Total Recoverable Arrearage Forgiveness Amount	\$169,048
(2) Forecasted July 1, 2018 - June 30, 2019 kWh Deliveries	7,259,876,855
(3) Proposed Arrearage Management Adjustment Factor	\$0.00002

- (1) Schedule REP-1, Page 1, Line (14)
- (2) Company forecast
- (3)  $[\text{Line (1)} \div \text{Line (2)}]$ , truncated to 5 decimal places



Schedule REP-3

Typical Bills

Calculation of Monthly Typical Bill  
Total Bill Impact of Proposed  
Rates Applicable to A-16 Rate Customers

Monthly kWh (a)	Present Rates			Proposed Rates Effective July 1, 2018			\$ Increase (Decrease)			Increase (Decrease) % of Total Bill			Percentage of Customers (n)				
	Delivery Services (b)	Supply Services (c)	GET (d)	Total (e)	Delivery Services (b)	Supply Services (c)	GET (d)	Total (e)	Delivery Services (f)	Supply Services (g)	GET (h)	Total (i)		Delivery Services (j)	Supply Services (k)	GET (l)	Total (m)
150	\$20.39	\$12.73	\$1.38	\$34.50	\$20.39	\$12.73	\$1.38	\$34.50	\$0.00	\$0.00	\$0.00	\$0.00	0.0%	0.0%	0.0%	0.0%	30.1%
300	\$34.18	\$25.46	\$2.49	\$62.13	\$34.18	\$25.46	\$2.49	\$62.13	\$0.00	\$0.00	\$0.00	\$0.00	0.0%	0.0%	0.0%	0.0%	12.9%
400	\$43.37	\$33.94	\$3.22	\$80.53	\$43.37	\$33.94	\$3.22	\$80.53	\$0.00	\$0.00	\$0.00	\$0.00	0.0%	0.0%	0.0%	0.0%	11.6%
500	\$52.57	\$42.43	\$3.96	\$98.96	\$52.58	\$42.43	\$3.96	\$98.97	\$0.01	\$0.00	\$0.00	\$0.01	0.0%	0.0%	0.0%	0.0%	9.6%
600	\$61.76	\$50.92	\$4.70	\$117.38	\$61.78	\$50.92	\$4.70	\$117.40	\$0.02	\$0.00	\$0.00	\$0.02	0.0%	0.0%	0.0%	0.0%	7.7%
700	\$70.95	\$59.40	\$5.43	\$135.78	\$70.97	\$59.40	\$5.43	\$135.80	\$0.02	\$0.00	\$0.00	\$0.02	0.0%	0.0%	0.0%	0.0%	19.0%
1,200	\$116.93	\$101.83	\$9.12	\$227.88	\$116.95	\$101.83	\$9.12	\$227.90	\$0.02	\$0.00	\$0.00	\$0.02	0.0%	0.0%	0.0%	0.0%	6.8%
2,000	\$190.49	\$169.72	\$15.01	\$375.22	\$190.53	\$169.72	\$15.01	\$375.26	\$0.04	\$0.00	\$0.00	\$0.04	0.0%	0.0%	0.0%	0.0%	2.3%

	Present Rates			Proposed Rates Effective July 1, 2018			Line Item on Bill		
	(o)	(p)	(q)	(r)	(s)	(t)	(u)	(v)	(w)
(1) Distribution Customer Charge	\$5.00	\$5.00					Customer Charge		
(2) LIHEAP Enhancement Charge	\$0.81	\$0.81					LIHEAP Enhancement Charge		
(3) Renewable Energy Growth Charge	\$0.78	\$0.78					RE Growth Program		
(4) Distribution Charge (per kWh)	\$0.03664	\$0.03664							
(5) Operating & Maintenance Expense Charge	\$0.00175	\$0.00175							
(6) Operating & Maintenance Expense Reconciliation Factor	(\$0.00001)	(\$0.00001)							
(7) FY18 CapEx Factor Charge	\$0.00355	\$0.00355							
(8) CapEx Reconciliation Factor	(\$0.00135)	(\$0.00135)							
(9) Revenue Decoupling Adjustment Factor	\$0.00118	\$0.00118					Distribution Energy Charge		
(10) Pension Adjustment Factor	(\$0.00085)	(\$0.00085)							
(11) Storm Fund Replenishment Factor	\$0.00288	\$0.00288							
(12) Arrearage Management Adjustment Factor	\$0.00000	\$0.00000							
(13) Long-term Contracting for Renewable Energy Charge	\$0.00587	\$0.00587					Renewable Energy Distribution Charge		
(14) Net Metering Charge	\$0.00043	\$0.00043							
(15) Base Transmission Charge	\$0.03154	\$0.03154							
(16) Transmission Adjustment Factor	\$0.00076	\$0.00076					Transmission Charge		
(17) Transmission Uncollectible Factor	\$0.00041	\$0.00041							
(18) Base Transition Charge	(\$0.00083)	(\$0.00083)					Transition Charge		
(19) Transition Adjustment	(\$0.00004)	(\$0.00004)					Energy Efficiency Programs		
(20) Energy Efficiency Program Charge	\$0.01002	\$0.01002							
(21) Standard Offer Service Base Charge	\$0.08315	\$0.08315							
(22) SOS Adjustment Factor	\$0.00007	\$0.00007							
(23) SOS Administrative Cost Adjustment Factor	\$0.00160	\$0.00160					Supply Services Energy Charge		
(24) Renewable Energy Standard Charge	\$0.00004	\$0.00004							

Line Item on Bill

(25) Customer Charge	\$5.00	\$5.00							
(26) LIHEAP Enhancement Charge	\$0.81	\$0.81							
(27) RE Growth Program	\$0.78	\$0.78							
(28) Transmission Charge	kWh x	\$0.03271							
(29) Distribution Energy Charge	kWh x	\$0.04379							
(30) Transition Charge	kWh x	(\$0.00087)							
(31) Energy Efficiency Programs	kWh x	\$0.01002							
(32) Renewable Energy Distribution Charge	kWh x	\$0.00630							
(33) Supply Services Energy Charge	kWh x	\$0.08486							

Column (o): per Summary of Retail Delivery Service Rates, R.I.P.U.C. No. 2095 effective 4/1/2018, and Summary of Rates Standard Offer Service tariff, R.I.P.U.C. No. 2096, effective 4/1/2018

Column (p):

Lines (12): Proposed AMAF charge

Calculation of Monthly Typical Bill  
Total Bill Impact of Proposed  
Rates Applicable to A-60 Rate Customers

Monthly kWh (a)	Present Rates			Proposed Rates			\$ Increase (Decrease)			Increase (Decrease) % of Total Bill			Percentage of Customers (n)
	Delivery Services (b)	Supply Services (c)	GET (d)	Total (e)	Delivery Services (b)	Supply Services (c)	GET (d)	Total (e)	Delivery Services (f)	Supply Services (g)	GET (h)	Total (i)	
150	\$13.37	\$12.73	\$1.09	\$27.19	\$13.37	\$12.73	\$1.09	\$27.19	\$0.00	\$0.00	\$0.00	\$0.00	0.0%
300	\$25.14	\$25.46	\$2.11	\$52.71	\$25.14	\$25.46	\$2.11	\$52.71	\$0.00	\$0.00	\$0.00	\$0.00	0.0%
400	\$32.98	\$33.94	\$2.79	\$69.71	\$32.98	\$33.94	\$2.79	\$69.71	\$0.00	\$0.00	\$0.00	\$0.00	0.0%
500	\$40.83	\$42.43	\$3.47	\$86.73	\$40.84	\$42.43	\$3.47	\$86.74	\$0.01	\$0.00	\$0.00	\$0.01	0.0%
600	\$48.68	\$50.92	\$4.15	\$103.75	\$48.69	\$50.92	\$4.15	\$103.76	\$0.01	\$0.00	\$0.00	\$0.01	0.0%
700	\$56.52	\$59.40	\$4.83	\$120.75	\$56.53	\$59.40	\$4.83	\$120.76	\$0.01	\$0.00	\$0.00	\$0.01	0.0%
1,200	\$95.76	\$101.83	\$8.23	\$205.82	\$95.78	\$101.83	\$8.23	\$205.84	\$0.02	\$0.00	\$0.00	\$0.02	0.0%
2,000	\$158.55	\$169.72	\$13.68	\$341.95	\$158.57	\$169.72	\$13.68	\$341.97	\$0.02	\$0.00	\$0.00	\$0.02	0.0%

Present Rates

Proposed Rates Effective July 1, 2018

Line Item on Bill

	(o)	(p)
(1) Distribution Customer Charge	\$0.00	\$0.00
(2) LIHEAP Enhancement Charge	\$0.81	\$0.81
(3) Renewable Energy Growth Charge	\$0.78	\$0.78
(4) Distribution Charge (per kWh)	\$0.02317	\$0.02317
(5) Operating & Maintenance Expense Charge	\$0.00175	\$0.00175
(6) Operating & Maintenance Expense Reconciliation Factor	(\$0.00001)	(\$0.00001)
(7) FY18 CapEx Factor Charge	\$0.00355	\$0.00355
(8) CapEx Reconciliation Factor	(\$0.00135)	(\$0.00135)
(9) Revenue Decoupling Adjustment Factor	\$0.00118	\$0.00118
(10) Pension Adjustment Factor	(\$0.00085)	(\$0.00085)
(11) Storm Fund Replenishment Factor	\$0.00288	\$0.00288
(12) Arrearage Management Adjustment Factor	\$0.00000	\$0.00001
(13) Long-term Contracting for Renewable Energy Charge	\$0.00587	\$0.00587
(14) Net Metering Charge	\$0.00043	\$0.00043
(15) Base Transmission Charge	\$0.03154	\$0.03154
(16) Transmission Adjustment Factor	\$0.00076	\$0.00076
(17) Transmission Uncollectible Factor	\$0.00041	\$0.00041
(18) Base Transition Charge	(\$0.00083)	(\$0.00083)
(19) Transition Adjustment	(\$0.00044)	(\$0.00044)
(20) Energy Efficiency Program Charge	\$0.08315	\$0.08315
(21) Standard Offer Service Base Charge	\$0.00007	\$0.00007
(22) SOS Adjustment Factor	\$0.00160	\$0.00160
(23) SOS Administrative Cost Adjustment Factor	\$0.00004	\$0.00004
(24) Renewable Energy Standard Charge		
Line Item on Bill		
(25) Customer Charge	\$0.00	\$0.00
(26) LIHEAP Enhancement Charge	\$0.81	\$0.81
(27) RE Growth Program	\$0.78	\$0.78
(28) Transmission Charge	\$0.03271	\$0.03271
(29) Distribution Energy Charge	\$0.03032	\$0.03033
(30) Transition Charge	(\$0.00087)	(\$0.00087)
(31) Energy Efficiency Programs	\$0.01002	\$0.01002
(32) Renewable Energy Distribution Charge	\$0.00630	\$0.00630
(33) Supply Services Energy Charge	\$0.08486	\$0.08486

Column (o): per Summary of Retail Delivery Service Rates, R.I.P.U.C. No. 2095 effective 4/1/2018, and Summary of Rates Standard Offer Service tariff, R.I.P.U.C. No. 2096, effective 4/1/2018

Column (p):

Lines (12): Proposed AMAF charge

Calculation of Monthly Typical Bill  
Total Bill Impact of Proposed  
Rates Applicable to C-06 Rate Customers

Monthly kWh (a)	Present Rates			Proposed Rates			\$ Increase (Decrease)			Increase (Decrease) % of Total Bill				Percentage of Customers (n)			
	Delivery Services (b)	Supply Services (c)	GET (d)	Total (e)	Delivery Services (b)	Supply Services (c)	GET (d)	Total (e)	Delivery Services (f)	Supply Services (g)	GET (h)	Total (i)	Delivery Services (j)		Supply Services (k)	GET (l)	Total (m)
250	\$32.63	\$20.48	\$2.21	\$55.32	\$32.63	\$20.48	\$2.21	\$55.32	\$0.00	\$0.00	\$0.00	\$0.00	0.0%	0.0%	0.0%	0.0%	56.3%
500	\$53.19	\$40.95	\$3.92	\$98.06	\$53.19	\$40.95	\$3.92	\$98.06	\$0.00	\$0.00	\$0.00	\$0.00	0.0%	0.0%	0.0%	0.0%	16.9%
1,000	\$94.30	\$81.90	\$7.34	\$183.54	\$94.31	\$81.90	\$7.34	\$183.55	\$0.01	\$0.00	\$0.00	\$0.01	0.0%	0.0%	0.0%	0.0%	8.1%
1,500	\$135.42	\$122.85	\$10.76	\$269.03	\$135.43	\$122.85	\$10.76	\$269.04	\$0.01	\$0.00	\$0.00	\$0.01	0.0%	0.0%	0.0%	0.0%	5.0%
2,000	\$176.53	\$163.80	\$14.18	\$354.51	\$176.55	\$163.80	\$14.18	\$354.53	\$0.02	\$0.00	\$0.00	\$0.02	0.0%	0.0%	0.0%	0.0%	13.6%

Present Rates

Proposed Rates Effective July 1, 2018

Line Item on Bill

(1) Distribution Customer Charge	(o)	(p)
(2) LIHEAP Enhancement Charge	\$10.00	\$10.00
(3) Renewable Energy Growth Charge	\$0.81	\$0.81
	\$1.26	\$1.26
(4) Distribution Charge (per kWh)	\$0.03253	\$0.03253
(5) Operating & Maintenance Expense Charge	\$0.00176	\$0.00176
(6) Operating & Maintenance Expense Reconciliation Factor	(\$0.00001)	(\$0.00001)
(7) FY18 CapEx Factor Charge	\$0.00322	\$0.00322
(8) CapEx Reconciliation Factor	(\$0.00119)	(\$0.00119)
(9) Revenue Decoupling Adjustment Factor	\$0.00118	\$0.00118
(10) Pension Adjustment Factor	(\$0.00085)	(\$0.00085)
(11) Storm Fund Replenishment Factor	\$0.00288	\$0.00288
(12) Arrearage Management Adjustment Factor	\$0.00000	\$0.00001
(13) Long-term Contracting for Renewable Energy Charge	\$0.00587	\$0.00587
(14) Net Metering Charge	\$0.00043	\$0.00043
(15) Base Transmission Charge	\$0.03167	\$0.03167
(16) Transmission Adjustment Factor	(\$0.00474)	(\$0.00474)
(17) Transmission Uncollectible Factor	\$0.00033	\$0.00033
(18) Base Transition Charge	(\$0.00083)	(\$0.00083)
(19) Transition Adjustment	(\$0.00044)	(\$0.00044)
(20) Energy Efficiency Program Charge	\$0.01002	\$0.01002
(21) Standard Offer Service Base Charge	\$0.08068	\$0.08068
(22) SOS Adjustment Factor	(\$0.00041)	(\$0.00041)
(23) SOS Administrative Cost Adjustment Factor	\$0.00159	\$0.00159
(24) Renewable Energy Standard Charge	\$0.00004	\$0.00004
Line Item on Bill		
(25) Customer Charge	\$10.00	\$10.00
(26) LIHEAP Enhancement Charge	\$0.81	\$0.81
(27) RE Growth Program	\$1.26	\$1.26
(28) Transmission Charge	\$0.02726	\$0.02726
(29) Distribution Energy Charge	\$0.03952	\$0.03953
(30) Transition Charge	(\$0.00087)	(\$0.00087)
(31) Energy Efficiency Programs	\$0.01002	\$0.01002
(32) Renewable Energy Distribution Charge	\$0.00630	\$0.00630
(33) Supply Services Energy Charge	\$0.08190	\$0.08190

Column (o): per Summary of Retail Delivery Service Rates, R.I.P.U.C. No. 2095 effective 4/1/2018, and Summary of Rates Standard Offer Service tariff, R.I.P.U.C. No. 2096, effective 4/1/2018

Column (p):

Lines (12): Proposed AMAF charge

Calculation of Monthly Typical Bill  
Total Bill Impact of Proposed  
Rates Applicable to G-02 Rate Customers

kW	Monthly Power Hours Use (a)	kWh	Present Rates				Proposed Rates				\$ Increase (Decrease)				Increase (Decrease) % of Total Bill			
			Delivery Services (b)	Supply Services (c)	GET (d)	Total (e)	Delivery Services (b)	Supply Services (c)	GET (d)	Total (e)	Delivery Services (f)	Supply Services (g)	GET (h)	Total (i)	Delivery Services (j)	Supply Services (k)	GET (l)	Total (m)
20	200	4,000	\$427.20	\$327.60	\$31.45	\$786.25	\$427.28	\$327.60	\$31.45	\$786.33	\$0.08	\$0.00	\$0.00	\$0.08	0.0%	0.0%	0.0%	0.0%
50	200	10,000	\$931.26	\$819.00	\$72.93	\$1,823.19	\$931.46	\$819.00	\$72.94	\$1,823.40	\$0.20	\$0.00	\$0.01	\$0.21	0.0%	0.0%	0.0%	0.0%
100	200	20,000	\$1,771.36	\$1,638.00	\$142.06	\$3,551.42	\$1,771.76	\$1,638.00	\$142.07	\$3,551.83	\$0.40	\$0.00	\$0.01	\$0.41	0.0%	0.0%	0.0%	0.0%
150	200	30,000	\$2,611.46	\$2,457.00	\$211.19	\$5,279.65	\$2,612.06	\$2,457.00	\$211.21	\$5,280.27	\$0.60	\$0.00	\$0.02	\$0.62	0.0%	0.0%	0.0%	0.0%
20	300	6,000	\$495.02	\$491.40	\$41.10	\$1,027.52	\$495.14	\$491.40	\$41.11	\$1,027.65	\$0.12	\$0.00	\$0.01	\$0.13	0.0%	0.0%	0.0%	0.0%
50	300	15,000	\$1,100.81	\$1,228.50	\$97.05	\$2,426.36	\$1,101.11	\$1,228.50	\$97.07	\$2,426.68	\$0.30	\$0.00	\$0.02	\$0.32	0.0%	0.0%	0.0%	0.0%
100	300	30,000	\$2,110.46	\$2,457.00	\$190.31	\$4,757.77	\$2,111.06	\$2,457.00	\$190.34	\$4,758.40	\$0.60	\$0.00	\$0.03	\$0.63	0.0%	0.0%	0.0%	0.0%
150	300	45,000	\$3,120.11	\$3,685.50	\$283.57	\$7,089.18	\$3,121.01	\$3,685.50	\$283.60	\$7,090.11	\$0.90	\$0.00	\$0.03	\$0.93	0.0%	0.0%	0.0%	0.0%
20	400	8,000	\$562.84	\$655.20	\$50.75	\$1,268.79	\$563.00	\$655.20	\$50.76	\$1,268.96	\$0.16	\$0.00	\$0.01	\$0.17	0.0%	0.0%	0.0%	0.0%
50	400	20,000	\$1,270.36	\$1,638.00	\$121.18	\$3,029.54	\$1,270.76	\$1,638.00	\$121.20	\$3,029.96	\$0.40	\$0.00	\$0.02	\$0.42	0.0%	0.0%	0.0%	0.0%
100	400	40,000	\$2,449.56	\$3,276.00	\$238.57	\$5,964.13	\$2,450.36	\$3,276.00	\$238.60	\$5,964.96	\$0.80	\$0.00	\$0.03	\$0.83	0.0%	0.0%	0.0%	0.0%
150	400	60,000	\$3,628.76	\$4,914.00	\$355.95	\$8,898.71	\$3,629.96	\$4,914.00	\$356.00	\$8,899.96	\$1.20	\$0.00	\$0.05	\$1.25	0.0%	0.0%	0.0%	0.0%
20	500	10,000	\$630.66	\$819.00	\$60.40	\$1,510.06	\$630.86	\$819.00	\$60.41	\$1,510.27	\$0.20	\$0.00	\$0.01	\$0.21	0.0%	0.0%	0.0%	0.0%
50	500	25,000	\$1,439.91	\$2,047.50	\$145.31	\$3,632.72	\$1,440.41	\$2,047.50	\$145.33	\$3,633.24	\$0.50	\$0.00	\$0.02	\$0.52	0.0%	0.0%	0.0%	0.0%
100	500	50,000	\$2,788.66	\$4,095.00	\$286.82	\$7,170.48	\$2,789.66	\$4,095.00	\$286.86	\$7,171.52	\$1.00	\$0.00	\$0.04	\$1.04	0.0%	0.0%	0.0%	0.0%
150	500	75,000	\$4,137.41	\$6,142.50	\$428.33	\$10,708.24	\$4,138.91	\$6,142.50	\$428.39	\$10,709.80	\$1.50	\$0.00	\$0.06	\$1.56	0.0%	0.0%	0.0%	0.0%
20	600	12,000	\$698.48	\$982.80	\$70.05	\$1,751.33	\$698.72	\$982.80	\$70.06	\$1,751.58	\$0.24	\$0.00	\$0.01	\$0.25	0.0%	0.0%	0.0%	0.0%
50	600	30,000	\$1,609.46	\$2,457.00	\$169.44	\$4,225.90	\$1,610.06	\$2,457.00	\$169.46	\$4,226.52	\$0.60	\$0.00	\$0.02	\$0.62	0.0%	0.0%	0.0%	0.0%
100	600	60,000	\$3,127.76	\$4,914.00	\$335.07	\$8,376.83	\$3,128.96	\$4,914.00	\$335.12	\$8,378.08	\$1.20	\$0.00	\$0.05	\$1.25	0.0%	0.0%	0.0%	0.0%
150	600	90,000	\$4,646.06	\$7,371.00	\$500.71	\$12,517.77	\$4,647.86	\$7,371.00	\$500.79	\$12,519.65	\$1.80	\$0.00	\$0.08	\$1.88	0.0%	0.0%	0.0%	0.0%

Line Item on Bill

Proposed Rates Effective July 1, 2018

Present Rates

Line Item on Bill		Present Rates		Proposed Rates Effective July 1, 2018	
(1) Distribution Customer Charge		\$135.00	\$135.00	Customer Charge	
(2) LIHEAP Enhancement Charge		\$0.81	\$0.81	LIHEAP Enhancement Charge	
(3) Renewable Energy Growth Charge		\$11.85	\$11.85	RE Growth Program	
(4) Base Distribution Demand Charge (per kW > 10kW)		\$4.85	\$4.85	Distribution Demand Charge	
(5) Distribution Charge (per kWh)		\$0.00468	\$0.00468		
(6) Operating & Maintenance Expense Charge		\$0.00128	\$0.00128		
(7) Operating & Maintenance Expense Reconciliation Factor		(\$0.00001)	(\$0.00001)		
(8) FY18 CapEx Factor Demand Charge (per kW > 10kW)		\$0.80	\$0.80		
(9) CapEx Reconciliation Factor		(\$0.00098)	(\$0.00098)	Distribution Energy Charge	
(10) Revenue Decoupling Adjustment Factor		\$0.00118	\$0.00118		
(11) Pension Adjustment Factor		(\$0.00085)	(\$0.00085)		
(12) Storm Fund Replenishment Factor		\$0.00288	\$0.00288		
(13) Arrangement Management Adjustment Factor		\$0.00000	\$0.00002		
(14) Long-term Contracting for Renewable Energy Charge		\$0.00587	\$0.00587	Renewable Energy Distribution Charge	
(15) Net Metering Charge		\$0.00043	\$0.00043		
(16) Transmission Demand Charge		\$4.37	\$4.37	Transmission Demand Charge	
(17) Base Transmission Charge		\$0.01231	\$0.01231		
(18) Transmission Adjustment Factor		(\$0.00236)	(\$0.00236)	Transmission Adjustment	
(19) Transmission Uncollectible Factor		\$0.00033	\$0.00033		
(20) Base Transition Charge		(\$0.00083)	(\$0.00083)	Transition Charge	
(21) Transition Adjustment		(\$0.00004)	(\$0.00004)		
(22) Energy Efficiency Program Charge		\$0.01002	\$0.01002	Energy Efficiency Programs	
(23) Standard Offer Service Base Charge		\$0.08068	\$0.08068		
(24) SOS Adjustment Factor		(\$0.00041)	(\$0.00041)	Supply Services Energy Charge	
(25) SOS Administrative Cost Adjustment Factor		\$0.00159	\$0.00159		
(26) Renewable Energy Standard Charge		\$0.00004	\$0.00004		

Line Item on Bill

(27) Customer Charge	\$135.00	\$135.00
(28) LIHEAP Enhancement Charge	\$0.81	\$0.81
(29) RE Growth Program	\$11.85	\$11.85
(30) Transmission Adjustment	\$0.01028	\$0.01028
(31) Distribution Energy Charge	\$0.00820	\$0.00820
(32) Distribution Demand Charge	\$5.65	\$5.65
(33) Transmission Demand Charge	\$4.37	\$4.37
(32) Transition Charge	(\$0.00087)	(\$0.00087)
(33) Energy Efficiency Programs	\$0.01002	\$0.01002
(34) Renewable Energy Distribution Charge	\$0.00630	\$0.00630
(35) Supply Services Energy Charge	\$0.08190	\$0.08190

Column (o): per Summary of Retail Delivery Service Rates, R.I.P.U.C. No. 2095 effective 4/1/2018, and Summary of Rates Standard Offer Service tariff, R.I.P.U.C. No. 2096, effective 4/1/2018

Column (p):

Line (13): Proposed AMAT charge

Calculation of Monthly Typical Bill  
Total Bill Impact of Proposed  
Rates Applicable to G-32 Rate Customers

kW	Monthly Power Hours Use	kWh	Present Rates			Proposed Rates			\$ Increase (Decrease)			Increase (Decrease) % of Total Bill						
			Delivery Services (b)	Supply Services (c)	GET (d)	Total (e)	Delivery Services (b)	Supply Services (c)	GET (d)	Total (e)	Delivery Services (f)	Supply Services (g)	GET (h)	Total (i)	Delivery Services (j)	Supply Services (k)	GET (l)	Total (m)
200	200	40,000	\$3,265.47	\$2,411.20	\$236.63	\$5,913.30	\$3,265.87	\$2,411.20	\$236.54	\$5,913.61	\$0.40	\$0.00	\$0.01	\$0.41	0.0%	0.0%	0.0%	0.0%
750	200	150,000	\$12,249.17	\$9,042.00	\$887.13	\$22,178.30	\$12,250.67	\$9,042.00	\$887.19	\$22,179.86	\$1.50	\$0.00	\$0.06	\$1.56	0.0%	0.0%	0.0%	0.0%
1,000	200	200,000	\$16,332.67	\$12,056.00	\$1,182.86	\$29,571.53	\$16,334.67	\$12,056.00	\$1,182.94	\$29,573.61	\$2.00	\$0.00	\$0.08	\$2.08	0.0%	0.0%	0.0%	0.0%
1,500	200	300,000	\$24,499.67	\$18,084.00	\$1,774.32	\$44,357.99	\$24,502.67	\$18,084.00	\$1,774.44	\$44,361.11	\$3.00	\$0.00	\$0.12	\$3.12	0.0%	0.0%	0.0%	0.0%
2,500	200	500,000	\$40,833.67	\$30,140.00	\$2,957.24	\$73,930.91	\$40,838.67	\$30,140.00	\$2,957.44	\$73,936.11	\$5.00	\$0.00	\$0.20	\$5.20	0.0%	0.0%	0.0%	0.0%
200	300	60,000	\$3,972.87	\$3,616.80	\$316.24	\$7,905.91	\$3,973.47	\$3,616.80	\$316.26	\$7,906.53	\$0.60	\$0.00	\$0.02	\$0.62	0.0%	0.0%	0.0%	0.0%
750	300	225,000	\$14,901.92	\$13,563.00	\$1,186.04	\$29,650.96	\$14,904.17	\$13,563.00	\$1,186.13	\$29,653.30	\$2.25	\$0.00	\$0.09	\$2.34	0.0%	0.0%	0.0%	0.0%
1,000	300	300,000	\$19,869.67	\$18,084.00	\$1,581.40	\$39,535.07	\$19,872.67	\$18,084.00	\$1,581.53	\$39,538.20	\$3.00	\$0.00	\$0.13	\$3.13	0.0%	0.0%	0.0%	0.0%
1,500	300	450,000	\$29,805.17	\$27,126.00	\$2,372.13	\$59,303.30	\$29,809.67	\$27,126.00	\$2,372.32	\$59,307.99	\$4.50	\$0.00	\$0.19	\$4.69	0.0%	0.0%	0.0%	0.0%
2,500	300	750,000	\$49,676.17	\$45,210.00	\$3,953.59	\$98,839.76	\$49,683.67	\$45,210.00	\$3,953.90	\$98,847.57	\$7.50	\$0.00	\$0.31	\$7.81	0.0%	0.0%	0.0%	0.0%
200	400	80,000	\$4,680.27	\$4,822.40	\$395.94	\$9,898.61	\$4,681.07	\$4,822.40	\$395.98	\$9,899.45	\$0.80	\$0.00	\$0.04	\$0.84	0.0%	0.0%	0.0%	0.0%
750	400	300,000	\$17,554.67	\$18,084.00	\$1,484.94	\$37,123.61	\$17,557.67	\$18,084.00	\$1,485.07	\$37,126.74	\$3.00	\$0.00	\$0.13	\$3.13	0.0%	0.0%	0.0%	0.0%
1,000	400	400,000	\$23,406.67	\$24,112.00	\$1,979.94	\$49,498.61	\$23,410.67	\$24,112.00	\$1,980.11	\$49,502.78	\$4.00	\$0.00	\$0.17	\$4.17	0.0%	0.0%	0.0%	0.0%
1,500	400	600,000	\$33,110.67	\$36,168.00	\$2,969.94	\$72,248.61	\$33,116.67	\$36,168.00	\$2,970.19	\$72,254.86	\$6.00	\$0.00	\$0.25	\$6.25	0.0%	0.0%	0.0%	0.0%
2,500	400	1,000,000	\$58,518.67	\$60,280.00	\$4,949.94	\$123,748.61	\$58,528.67	\$60,280.00	\$4,950.36	\$123,759.03	\$10.00	\$0.00	\$0.42	\$10.42	0.0%	0.0%	0.0%	0.0%
200	500	100,000	\$5,387.67	\$6,028.00	\$475.65	\$11,891.32	\$5,388.67	\$6,028.00	\$475.69	\$11,892.36	\$1.00	\$0.00	\$0.04	\$1.04	0.0%	0.0%	0.0%	0.0%
750	500	375,000	\$20,207.42	\$22,605.00	\$1,783.85	\$44,596.27	\$20,211.17	\$22,605.00	\$1,784.01	\$44,600.18	\$3.75	\$0.00	\$0.16	\$3.91	0.0%	0.0%	0.0%	0.0%
1,000	500	500,000	\$26,943.67	\$30,140.00	\$2,378.49	\$59,462.16	\$26,948.67	\$30,140.00	\$2,378.69	\$59,467.36	\$5.00	\$0.00	\$0.20	\$5.20	0.0%	0.0%	0.0%	0.0%
1,500	500	750,000	\$40,416.17	\$45,210.00	\$3,567.76	\$89,193.93	\$40,423.67	\$45,210.00	\$3,568.07	\$89,201.74	\$7.50	\$0.00	\$0.31	\$7.81	0.0%	0.0%	0.0%	0.0%
2,500	500	1,250,000	\$67,361.17	\$75,550.00	\$5,946.30	\$148,657.47	\$67,373.67	\$75,550.00	\$5,946.82	\$148,670.49	\$12.50	\$0.00	\$0.52	\$13.02	0.0%	0.0%	0.0%	0.0%
200	600	120,000	\$6,095.07	\$7,233.60	\$555.36	\$13,884.03	\$6,096.27	\$7,233.60	\$555.41	\$13,885.28	\$1.20	\$0.00	\$0.05	\$1.25	0.0%	0.0%	0.0%	0.0%
750	600	450,000	\$22,860.17	\$27,126.00	\$2,082.76	\$52,068.93	\$22,864.67	\$27,126.00	\$2,082.94	\$52,073.61	\$4.50	\$0.00	\$0.18	\$4.68	0.0%	0.0%	0.0%	0.0%
1,000	600	600,000	\$30,480.67	\$36,168.00	\$2,777.03	\$69,425.70	\$30,486.67	\$36,168.00	\$2,777.28	\$69,431.95	\$6.00	\$0.00	\$0.25	\$6.25	0.0%	0.0%	0.0%	0.0%
1,500	600	900,000	\$45,721.67	\$45,252.00	\$4,165.57	\$104,139.24	\$45,730.67	\$45,252.00	\$4,165.94	\$104,148.61	\$9.00	\$0.00	\$0.37	\$9.37	0.0%	0.0%	0.0%	0.0%
2,500	600	1,500,000	\$76,203.67	\$90,420.00	\$6,942.65	\$173,566.32	\$76,218.67	\$90,420.00	\$6,943.28	\$173,581.95	\$15.00	\$0.00	\$0.63	\$15.63	0.0%	0.0%	0.0%	0.0%

Line Item on Bill

Proposed Rates Effective July 1, 2018

Present Rates

(1) Distribution Customer Charge	\$825.00	Customer Charge
(2) LIHEAP Enhancement Charge	\$0.81	LIHEAP Enhancement Charge
(3) Renewable Energy Growth Charge	\$86.86	RE Growth Program
(4) Base Distribution Demand Charge (per kW > 200kW)	\$3.70	
(5) Distribution Charge (per kWh)	\$0.00551	
(6) Operating & Maintenance Expense Charge	\$0.00083	
(7) Operating & Maintenance Expense Reconciliation Factor	(\$0.00001)	
(8) FY18 CapEx Factor Demand Charge (per kW > 10kW)	\$0.87	
(9) CapEx Reconciliation Factor	(\$0.00050)	Distribution Energy Charge
(10) Revenue Decoupling Adjustment Factor	\$0.00118	
(11) Pension Adjustment Factor	(\$0.00085)	
(12) Storm Fund Replenishment Factor	\$0.00288	
(13) Arrangement Management Adjustment Factor	\$0.00001	
(14) Long-term Contracting for Renewable Energy Charge	\$0.00587	Renewable Energy Distribution Charge
(15) Net Metering Charge	\$0.00043	
(16) Transmission Demand Charge	\$4.69	
(17) Base Transmission Charge	\$0.01159	
(18) Transmission Adjustment Factor	(\$0.00100)	Transmission Adjustment
(19) Transmission Uncollectible Factor	\$0.00029	
(20) Base Transition Charge	(\$0.00083)	
(21) Transition Adjustment	(\$0.00004)	Transition Charge
(22) Energy Efficiency Program Charge	\$0.01002	Energy Efficiency Programs
(23) Standard Offer Service Base Charge	\$0.06890	
(24) SOS Adjustment Factor	(\$0.00830)	
(25) SOS Administrative Cost Adjustment Factor	\$0.00174	Supply Services Energy Charge
(26) Renewable Energy Standard Charge	\$0.00004	

Line Item on Bill

(27) Customer Charge	\$825.00
(28) LIHEAP Enhancement Charge	\$0.81
(29) RE Growth Program	\$86.86
(30) Transmission Adjustment	\$0.01088
(31) Distribution Energy Charge	\$0.00904
(32) Distribution Demand Charge	\$4.57
(33) Transmission Demand Charge	\$4.69
(32) Transition Charge	(\$0.00087)
(33) Energy Efficiency Programs	\$0.01002
(34) Renewable Energy Distribution Charge	\$0.00630
(35) Supply Services Energy Charge	\$0.00028

Column (o): per Summary of Retail Delivery Service Rates, R.I.P.U.C. No. 2095 effective 4/1/2018, and Summary of Rates Standard Offer Service tariff, R.I.P.U.C. No. 2096, effective 4/1/2018

Column (p):

Line (13): Proposed AMAF charge

Calculation of Monthly Typical Bill  
Total Bill Impact of Proposed  
Rates Applicable to G-62 Rate Customers

Monthly Power kW	Hours Use (a)	Present Rates			Proposed Rates			\$ Increase (Decrease)			Increase (Decrease) % of Total Bill		
		Delivery Services (b)	Supply Services (c)	GET (d)	Total (e)	Delivery Services (b)	Supply Services (c)	GET (d)	Total (e)	Delivery Services (f)	Supply Services (g)	GET (h)	Total (i)
3,000	200	\$63,028.89	\$36,168.00	\$4,133.20	\$103,330.09	\$63,034.89	\$36,168.00	\$4,133.45	\$103,336.34	\$600	\$0.00	\$0.25	\$625
5,000	200	\$92,428.89	\$60,280.00	\$6,362.87	\$159,071.76	\$92,438.89	\$60,280.00	\$6,363.29	\$159,082.18	\$10.00	\$0.00	\$0.42	\$10.42
7,500	200	\$120,178.89	\$90,420.00	\$9,149.95	\$220,748.84	\$120,193.89	\$90,420.00	\$9,150.58	\$220,764.47	\$15.00	\$0.00	\$0.63	\$15.63
10,000	200	\$165,928.89	\$120,560.00	\$11,937.04	\$298,425.93	\$165,948.89	\$120,560.00	\$11,937.87	\$298,446.76	\$20.00	\$0.00	\$0.83	\$20.83
20,000	200	\$312,928.89	\$241,120.00	\$23,085.37	\$577,134.26	\$312,948.89	\$241,120.00	\$23,087.04	\$577,175.93	\$40.00	\$0.00	\$1.67	\$41.67
3,000	300	\$73,798.89	\$54,252.00	\$5,335.45	\$133,386.34	\$73,807.89	\$54,252.00	\$5,335.83	\$133,395.72	\$9.00	\$0.00	\$0.38	\$9.38
5,000	300	\$110,378.89	\$90,420.00	\$8,566.62	\$209,165.51	\$110,393.89	\$90,420.00	\$8,567.25	\$209,181.14	\$15.00	\$0.00	\$0.63	\$15.63
7,500	300	\$156,103.89	\$135,630.00	\$12,155.58	\$303,889.47	\$156,126.39	\$135,630.00	\$12,156.52	\$303,912.91	\$22.50	\$0.00	\$0.94	\$23.44
10,000	300	\$201,828.89	\$180,840.00	\$15,944.54	\$398,613.43	\$201,858.89	\$180,840.00	\$15,945.79	\$398,644.68	\$30.00	\$0.00	\$1.25	\$31.25
20,000	300	\$384,728.89	\$361,680.00	\$31,100.37	\$777,509.26	\$384,788.89	\$361,680.00	\$31,102.87	\$777,571.76	\$60.00	\$0.00	\$2.50	\$62.50
3,000	400	\$84,568.89	\$72,336.00	\$6,537.70	\$163,442.59	\$84,580.89	\$72,336.00	\$6,538.20	\$163,455.09	\$12.00	\$0.00	\$0.50	\$12.50
5,000	400	\$126,328.89	\$120,560.00	\$10,370.37	\$259,259.26	\$126,348.89	\$120,560.00	\$10,371.20	\$259,280.09	\$20.00	\$0.00	\$0.83	\$20.83
7,500	400	\$183,028.89	\$180,840.00	\$15,161.20	\$379,030.09	\$183,058.89	\$180,840.00	\$15,162.45	\$379,061.34	\$30.00	\$0.00	\$1.25	\$31.25
10,000	400	\$237,728.89	\$241,120.00	\$19,952.04	\$498,800.93	\$237,768.89	\$241,120.00	\$19,953.71	\$498,842.60	\$40.00	\$0.00	\$1.67	\$41.67
20,000	400	\$456,528.89	\$482,240.00	\$39,115.37	\$977,884.26	\$456,608.89	\$482,240.00	\$39,118.71	\$977,967.60	\$80.00	\$0.00	\$3.34	\$83.34
3,000	500	\$95,338.89	\$90,420.00	\$7,739.95	\$193,498.84	\$95,353.89	\$90,420.00	\$7,740.58	\$193,514.47	\$15.00	\$0.00	\$0.63	\$15.63
5,000	500	\$146,278.89	\$150,700.00	\$12,374.12	\$309,353.01	\$146,303.89	\$150,700.00	\$12,375.16	\$309,379.05	\$25.00	\$0.00	\$1.04	\$26.04
7,500	500	\$209,953.89	\$226,050.00	\$18,166.83	\$454,170.72	\$209,991.39	\$226,050.00	\$18,168.39	\$454,209.78	\$37.50	\$0.00	\$1.56	\$39.06
10,000	500	\$273,628.89	\$301,400.00	\$23,599.54	\$598,988.43	\$273,678.89	\$301,400.00	\$23,961.62	\$599,040.51	\$50.00	\$0.00	\$2.08	\$52.08
20,000	500	\$528,528.89	\$602,800.00	\$47,130.37	\$1,178,259.26	\$528,428.89	\$602,800.00	\$47,134.54	\$1,178,363.43	\$100.00	\$0.00	\$4.17	\$104.17
3,000	600	\$106,108.89	\$108,504.00	\$8,942.20	\$223,555.09	\$106,126.89	\$108,504.00	\$8,942.95	\$223,573.84	\$18.00	\$0.00	\$0.75	\$18.75
5,000	600	\$164,228.89	\$180,840.00	\$14,377.87	\$359,446.76	\$164,258.89	\$180,840.00	\$14,379.12	\$359,478.01	\$30.00	\$0.00	\$1.25	\$31.25
7,500	600	\$236,878.89	\$271,260.00	\$21,172.46	\$529,311.35	\$236,923.89	\$271,260.00	\$21,174.33	\$529,358.22	\$45.00	\$0.00	\$1.87	\$46.87
10,000	600	\$309,528.89	\$361,680.00	\$27,967.04	\$699,175.93	\$309,588.89	\$361,680.00	\$27,969.54	\$699,238.43	\$60.00	\$0.00	\$2.50	\$62.50
20,000	600	\$600,128.89	\$723,360.00	\$55,145.37	\$1,378,634.26	\$600,248.89	\$723,360.00	\$55,150.37	\$1,378,759.26	\$120.00	\$0.00	\$5.00	\$125.00

		Present Rates (o)		Proposed Rates Effective July 1, 2018 (p)		Line Item on Bill	
(1)	Distribution Customer Charge					Customer Charge	
(2)	LIHEAP Enhancement Charge	\$17,000.00		\$17,000.00		LIHEAP Enhancement Charge	
(3)	Renewable Energy Growth Charge	\$0.81		\$0.81		RE Growth Program	
(4)	Base Distribution Demand Charge per kW	\$2.99		\$2.99		Distribution Demand Charge	
(5)	Distribution Charge (per kWh)	\$0.00000		\$0.00000			
(6)	Operating & Maintenance Expense Charge per KW	\$0.41		\$0.41			
(7)	Operating & Maintenance Expense Reconciliation Factor	(\$0.00001)		(\$0.00001)			
(8)	FY18 CapEx Factor Demand Charge per kW	\$0.72		\$0.72		Distribution Energy Charge	
(9)	CapEx Reconciliation Factor	(\$0.00038)		(\$0.00038)			
(10)	Revenue Decoupling Adjustment Factor	\$0.00118		\$0.00118			
(11)	Pension Adjustment Factor	(\$0.00085)		(\$0.00085)			
(12)	Storm Fund Replenishment Factor	\$0.00288		\$0.00288			
(13)	Average Management Adjustment Factor	\$0.00000		\$0.00001			
(14)	Long-term Contracting for Renewable Energy Charge	\$0.00587		\$0.00587		Renewable Energy Distribution Charge	
(15)	Net Metering Charge	\$0.00043		\$0.00043			
(16)	Transmission Demand Charge	\$3.40		\$3.40			
(17)	Base Transmission Charge	\$0.01489		\$0.01489			
(18)	Transmission Adjustment Factor	\$0.00242		\$0.00242		Transmission Adjustment	
(19)	Transmission Uncollectible Factor	\$0.00032		\$0.00032			
(20)	Base Transition Charge	(\$0.00083)		(\$0.00083)		Transition Charge	
(21)	Transition Adjustment	(\$0.00004)		(\$0.00004)			
(22)	Energy Efficiency Program Charge	\$0.01002		\$0.01002		Energy Efficiency Programs	
(23)	Standard Offer Service Base Charge	\$0.06680		\$0.06680			
(24)	SOS Adjustment Factor	(\$0.00830)		(\$0.00830)			
(25)	SOS Administrative Cost Adjustment Factor	\$0.00174		\$0.00174		Supply Services Energy Charge	
(26)	Renewable Energy Standard Charge	\$0.00004		\$0.00004			

Line Item on Bill		
(27)	Customer Charge	\$17,000.00
(28)	LIHEAP Enhancement Charge	\$0.81
(29)	RE Growth Program	\$1,928.08
(30)	Transmission Adjustment	\$0.01763
(31)	Distribution Energy Charge	\$0.00283
(32)	Distribution Demand Charge	\$4.12
(33)	Transmission Demand Charge	\$3.40
(32)	Transition Charge	(\$0.00087)
(33)	Energy Efficiency Programs	\$0.01002
(34)	Renewable Energy Distribution Charge	\$0.00630
(35)	Supply Services Energy Charge	\$0.00028

Column (o): per Summary of Retail Delivery Service Rates, R.I.P.U.C. No. 2095 effective 4/1/2018, and Summary of Rates Standard Offer Service tariff, R.I.P.U.C. No. 2096, effective 4/1/2018  
Column (p):  
Line (13): Proposed AMAF charge

Schedule REP-4

Revised Arrearage Management

Program Provision



R-IP-U-C No. ~~2471~~2209  
Sheet 1 of 6  
Canceling RIPUC No. 2171

THE NARRAGANSETT ELECTRIC COMPANY  
ARREARAGE MANAGEMENT PROGRAM PROVISION

In accordance with R.I. Gen. Laws § 39-2-1(d)(2), commencing on September 1, 2016, the Company shall implement an Arrearage Management Program (“AMP”) pursuant to this tariff provision.

**I. PROGRAM ELIGIBILITY**

In order to be considered eligible for enrollment in the AMP, a customer who has been terminated from electric service or is recognized, pursuant to a rule or decision by the Division of Public Utilities and Carriers, as being scheduled for actual shut-off of service on a specific date, shall meet all of the following criteria:

- The applicant must be the customer of record, although the customer of record may authorize someone else to communicate with the Company to help enroll the customer of record in the AMP;
- The applicant must be eligible for the federal low-income home energy assistance program (“LIHEAP”);
- The account must be receiving retail delivery service on the Company’s Residential Low-Income Rate A-60;
- The customer’s account must have a minimum balance of \$300.00 that is more than 60 days past due;
- If service to the account has been terminated, the customer must make an initial payment of 25% of the total unpaid balance (current and past due), unless otherwise directed by the Public Utilities Commission (“PUC”) as a result of an emergency regulation;
- The customer must agree to a payment plan, as further described in Section III;
- The customer must agree to remain current with payments. “Remaining current” means that the customer:
  - 1) misses no more than two (2) payments in the 12-month term of the payment plan; and
  - 2) pays the amount due under the payment plan in full by the conclusion of the payment plan’s 12-month term;
- The customer must agree to participate in the Company’s Energy Efficiency programs; and
- The customer must apply for other available energy assistance programs, such as fuel assistance and weatherization.

**II. ENROLLMENT**

To participate, the customer must affirmatively apply to participate in the AMP.

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THE NARRAGANSETT ELECTRIC COMPANY  
ARREARAGE MANAGEMENT PROGRAM PROVISION

The Company shall administer the AMP enrollment process in compliance with the eligibility qualifications outlined in Section I. By applying to participate in the AMP, the customer agrees to comply with the terms of the AMP, including the customer's specific payment plan. After a customer has applied to the AMP, the Company shall determine whether the customer has met all of the AMP eligibility criteria set forth in Section I, based on the Company's records. The Company will coordinate with the Community Action Program ("CAP") agencies to validate customer eligibility when appropriate.

**III. PAYMENT PLAN**

AMP participants shall enroll in a 12-month payment plan, paid in equal monthly installments, that will cover new charges based upon their current estimated annual usage ("Payment Plan").

The current component of the Payment Plan shall be based on the customer's average monthly usage for the previous year less the customer's actual or anticipated fuel assistance commitments, and shall be converted to a fixed monthly payment.

**IV. ARREARS FORGIVENESS**

AMP participants will be eligible for forgiveness of their account balance that is past due at the time of the first bill under their Payment Plan, up to an annual maximum of \$1,500. With each payment under the Payment Plan, a portion of the participant's outstanding past due account balance as described above is forgiven in an amount equal to the total past due account balance or \$1,500, whichever is less, divided by 12; provided, however, that the annual arrearage forgiveness amount shall not exceed \$1,500.

If an AMP participant's past due account balance at the time their Payment Plan takes effect exceeds \$1,500, the AMP participant may request an extension of the Payment Plan beyond the initial 12-month term to establish a new Payment Plan to accommodate the additional account balance in excess of \$1,500. To be eligible for an extension, the AMP participant must be current with their Payment Plan at the conclusion of the initial 12-month term. Such AMP participant's Payment Plan will be extended upon the AMP participant's timely request for an extension.

**V. PAYMENT PLAN REVIEW**

Customers applying to participate in the AMP will be advised that the amount of their required monthly payment under their Payment Plan may change over the lifetime of the Payment Plan.

The Company shall review the Payment Plans of active AMP participants every three months and may adjust the installment payments based on the following:

- A fuel assistance commitment is made subsequent to enrollment;

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THE NARRAGANSETT ELECTRIC COMPANY  
ARREARAGE MANAGEMENT PROGRAM PROVISION

- There is a change in fuel assistance, such as a change in the amount, from what was understood at enrollment;
- The customer moves to a new address with a different average monthly usage for the previous year;
- Actual usage patterns differ from what was estimated as annual usage at enrollment; or
- There is a significant change in the Company's rates from what was anticipated at enrollment.

**VI. DEFAULT**

The Company shall consider the AMP participant's billing account in default if either of the following occurs:

- The AMP participant misses more than two (2) payments in the 12-month Payment Plan term; or
- If the amount due under the Payment Plan is not paid in full by the conclusion of the 12-month Payment Plan term.

Upon default, the Company shall terminate an AMP participant from the AMP and the customer's unpaid balance will be due and payable in full. However, any arrearage forgiven under the AMP prior to termination of participation in the AMP will remain forgiven.

Customers shall have the option to opt out of continued participation in the AMP at any time, with the understanding that any unpaid balance will be due and payable in full. Customers who voluntarily opt out of the AMP will receive the same treatment as those customers who default on their Payment Plans under the AMP, as set forth in Section X (Subsequent Eligibility).

**VII. TERMINATION**

In addition to termination upon default, a customer's participation in the AMP shall terminate if the AMP participant moves outside of the Company's service territory.

If a customer is terminated from AMP participation, the customer's unpaid balance will be due and payable in full. However, any arrearage forgiven under the AMP prior to termination of participation in the AMP will remain forgiven.

**VIII. COLLECTION ACTIVITY**

AMP participants shall not be subject to the Company's normal collections activities while actively participating in the AMP. The Company shall resume normal collections activities if an AMP participant defaults while participating in the AMP or terminates the AMP.

**IX. AMP BILLING AND ACTIVE PLAN NOTICING**

The Company shall remove the amount of an AMP participant's arrears balance up to \$1,500 from the "current amount due" field on certain views of AMP participant accounts in the

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THE NARRAGANSETT ELECTRIC COMPANY  
ARREARAGE MANAGEMENT PROGRAM PROVISION

Company's billing system. However, the arrears balance up to \$1,500 shall remain on the customer's bill.

Customers who are enrolled in the AMP will receive an AMP "Enrollment Letter" outlining the terms and conditions of their participation in the AMP.

Customers in danger of defaulting from the AMP will receive a default letter advising them of the need to make all required payments or risk default, termination from the AMP, and a return to the Company's normal collections activities.

**X. SUBSEQUENT ELIGIBILITY**

A customer is eligible for subsequent enrollment in the AMP provided two years have passed since either (a) the date of the customer's successful completion of the AMP, or (b) the date on which the customer's participation in the AMP was terminated as a result of default or because the customer voluntarily opted out of the AMP, so long as a CAP agency has provided a recommendation to allow eligibility notwithstanding the customer's default or voluntary opt out of the AMP. The Company shall review requests for re-enrollment on a case-by-case basis to determine that the foregoing criteria are met.

**XI. REPORTING METRICS**

The Company shall report monthly and annually the metrics below to allow for the evaluation of the effectiveness of the AMP. The monthly and annual reports shall be submitted to the PUC in Docket No. 4290.

- Number of customers enrolled in the program at the end of the reporting period;
- Number of customers added to the program during the reporting period;
- Number of customers terminated from the program (by choice or default) during the reporting period;
- Number of customers who successfully completed the program during the reporting period;
- Total customer payments during the reporting period;
- Total amount to be forgiven for all participating customers at the end of the reporting period;
- Average amount to be forgiven for all participating customers at the end of the reporting period;
- Total amount to be paid under a payment plan for all participating customers at the end of the reporting period;
- Average arrears balance not yet forgiven of all participating customers at the end of the reporting period;
- Average arrears balance as a percentage of the total balance due for all participating customers at the end of the reporting period;
- Total amount of arrears outstanding for all participants at the end of the reporting period;

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THE NARRAGANSETT ELECTRIC COMPANY  
ARREARAGE MANAGEMENT PROGRAM PROVISION

- Total amount of forgiveness credits (allowances) given during the reporting period;
- Number of forgiveness credits (allowances) given during the reporting period;
- Average amount of forgiveness credits (allowances) given during the reporting period;
- Number of participants receiving LIHEAP at the end of the reporting period;
- Percentage of participants receiving LIHEAP at the end of the reporting period; and
- Total LIHEAP payments received during the reporting period.

The Company shall also provide a schedule with the number of customers enrolled in the AMP, by month, together with the number of defaults and program terminations.

**XII. COST RECOVERY**

The prices for Retail Delivery Service contained in all the rates of the Company are subject to adjustment to reflect an Arrearage Management Adjustment Factor ("AMAF") designed to recover incremental costs incurred associated with the AMP. Incremental costs include the amount of arrearage forgiven. The recovery of the arrearage amounts forgiven by the Company through the AMP is dependent on the following criteria:

- i. If a customer does not satisfy the conditions of R.I. Gen. Laws § 39-2-1(d)(2), the amount of arrearage forgiven by the Company to that point shall remain forgiven and be written off by the Company. However, the amount of arrearage forgiven by the Company is recoverable in full.
- ii. If a customer does satisfy the conditions of R.I. Gen. Laws § 39-2-1(d)(2), all arrearage amounts forgiven will be treated as bad debt. At the end of each calendar year, the Company will perform a test to determine if the amount of bad debt for the year exceeds the adjusted allowable bad debt from the Company's most recent general rate case. This adjusted allowable bad debt will be calculated using the distribution uncollectible amount determined in the last general rate case, updated for the current calendar year Standard Offer Service, transmission, Renewable Energy Growth, Long Term Contracting for Renewable Energy Recovery, and energy efficiency-related bad debt. Should the actual amount of bad debt incurred by the Company for the year exceed this adjusted allowable bad debt amount, the Company will be entitled to recover, in the following year, all amounts of arrearage forgiven under R.I. Gen. Laws § 39-2-1(d)(2)(xiv) in the prior year in excess of the allowable bad debt. If, however, the amount of the arrearage forgiven under § 39-2-1(d)(2)(xiv) in excess of the adjusted allowable bad debt for a given year is not significant enough to calculate an annual reconciling factor for that year, the Company may reflect such amount in its next Revenue Decoupling Mechanism reconciliation filing.

The AMAF shall be a uniform per kilowatt-hour factor based on the estimated kilowatt-hours to be delivered by the Company to its retail delivery customers over a 12-month period. For billing purposes, the AMAF will be included with the distribution kilowatt-hour charge on customers' bills. Should any balance remain outstanding subsequent to the recovery of costs

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THE NARRAGANSETT ELECTRIC COMPANY  
ARREARAGE MANAGEMENT PROGRAM PROVISION

associated with the AMP as described above, the Company shall reflect this balance as an adjustment in the subsequent period.

**XIII. ADJUSTMENT TO RATES**

Adjustments to rates pursuant to the Arrears Management Program Provision are subject to review and approval by the PUC. Modifications to the factor contained in this Provision shall be made in accordance with a notice filed with the PUC pursuant to R.I. Gen. Laws § 39-3-11(a) setting forth the amount(s) of the revised factor(s) and the amount(s) of the increase(s) or decrease(s). The notice shall further specify the effective date of such charges.

Effective Date: ~~April 1, 2017~~ July 1, 2018

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Canceling RIPUC No. 2171

THE NARRAGANSETT ELECTRIC COMPANY  
ARREARAGE MANAGEMENT PROGRAM PROVISION

In accordance with R.I. Gen. Laws § 39-2-1(d)(2), commencing on September 1, 2016, the Company shall implement an Arrearage Management Program ("AMP") pursuant to this tariff provision.

**I. PROGRAM ELIGIBILITY**

In order to be considered eligible for enrollment in the AMP, a customer who has been terminated from electric service or is recognized, pursuant to a rule or decision by the Division of Public Utilities and Carriers, as being scheduled for actual shut-off of service on a specific date, shall meet all of the following criteria:

- The applicant must be the customer of record, although the customer of record may authorize someone else to communicate with the Company to help enroll the customer of record in the AMP;
- The applicant must be eligible for the federal low-income home energy assistance program ("LIHEAP");
- The account must be receiving retail delivery service on the Company's Residential Low-Income Rate A-60;
- The customer's account must have a minimum balance of \$300.00 that is more than 60 days past due;
- If service to the account has been terminated, the customer must make an initial payment of 25% of the total unpaid balance (current and past due), unless otherwise directed by the Public Utilities Commission ("PUC") as a result of an emergency regulation;
- The customer must agree to a payment plan, as further described in Section III;
- The customer must agree to remain current with payments. "Remaining current" means that the customer:
  - 1) misses no more than two (2) payments in the 12-month term of the payment plan; and
  - 2) pays the amount due under the payment plan in full by the conclusion of the payment plan's 12-month term;
- The customer must agree to participate in the Company's Energy Efficiency programs; and
- The customer must apply for other available energy assistance programs, such as fuel assistance and weatherization.

**II. ENROLLMENT**

To participate, the customer must affirmatively apply to participate in the AMP.

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Canceling RIPUC No. 2171

**THE NARRAGANSETT ELECTRIC COMPANY  
ARREARAGE MANAGEMENT PROGRAM PROVISION**

The Company shall administer the AMP enrollment process in compliance with the eligibility qualifications outlined in Section I. By applying to participate in the AMP, the customer agrees to comply with the terms of the AMP, including the customer's specific payment plan. After a customer has applied to the AMP, the Company shall determine whether the customer has met all of the AMP eligibility criteria set forth in Section I, based on the Company's records. The Company will coordinate with the Community Action Program ("CAP") agencies to validate customer eligibility when appropriate.

**III. PAYMENT PLAN**

AMP participants shall enroll in a 12-month payment plan, paid in equal monthly installments, that will cover new charges based upon their current estimated annual usage ("Payment Plan").

The current component of the Payment Plan shall be based on the customer's average monthly usage for the previous year less the customer's actual or anticipated fuel assistance commitments, and shall be converted to a fixed monthly payment.

**IV. ARREARS FORGIVENESS**

AMP participants will be eligible for forgiveness of their account balance that is past due at the time of the first bill under their Payment Plan, up to an annual maximum of \$1,500. With each payment under the Payment Plan, a portion of the participant's outstanding past due account balance as described above is forgiven in an amount equal to the total past due account balance or \$1,500, whichever is less, divided by 12; provided, however, that the annual arrearage forgiveness amount shall not exceed \$1,500.

If an AMP participant's past due account balance at the time their Payment Plan takes effect exceeds \$1,500, the AMP participant may request an extension of the Payment Plan beyond the initial 12-month term to establish a new Payment Plan to accommodate the additional account balance in excess of \$1,500. To be eligible for an extension, the AMP participant must be current with their Payment Plan at the conclusion of the initial 12-month term. Such AMP participant's Payment Plan will be extended upon the AMP participant's timely request for an extension.

**V. PAYMENT PLAN REVIEW**

Customers applying to participate in the AMP will be advised that the amount of their required monthly payment under their Payment Plan may change over the lifetime of the Payment Plan.

The Company shall review the Payment Plans of active AMP participants every three months and may adjust the installment payments based on the following:

- A fuel assistance commitment is made subsequent to enrollment;



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THE NARRAGANSETT ELECTRIC COMPANY  
ARREARAGE MANAGEMENT PROGRAM PROVISION

- There is a change in fuel assistance, such as a change in the amount, from what was understood at enrollment;
- The customer moves to a new address with a different average monthly usage for the previous year;
- Actual usage patterns differ from what was estimated as annual usage at enrollment; or
- There is a significant change in the Company's rates from what was anticipated at enrollment.

**VI. DEFAULT**

The Company shall consider the AMP participant's billing account in default if either of the following occurs:

- The AMP participant misses more than two (2) payments in the 12-month Payment Plan term; or
- If the amount due under the Payment Plan is not paid in full by the conclusion of the 12-month Payment Plan term.

Upon default, the Company shall terminate an AMP participant from the AMP and the customer's unpaid balance will be due and payable in full. However, any arrearage forgiven under the AMP prior to termination of participation in the AMP will remain forgiven.

Customers shall have the option to opt out of continued participation in the AMP at any time, with the understanding that any unpaid balance will be due and payable in full. Customers who voluntarily opt out of the AMP will receive the same treatment as those customers who default on their Payment Plans under the AMP, as set forth in Section X (Subsequent Eligibility).

**VII. TERMINATION**

In addition to termination upon default, a customer's participation in the AMP shall terminate if the AMP participant moves outside of the Company's service territory.

If a customer is terminated from AMP participation, the customer's unpaid balance will be due and payable in full. However, any arrearage forgiven under the AMP prior to termination of participation in the AMP will remain forgiven.

**VIII. COLLECTION ACTIVITY**

AMP participants shall not be subject to the Company's normal collections activities while actively participating in the AMP. The Company shall resume normal collections activities if an AMP participant defaults while participating in the AMP or terminates the AMP.

**IX. AMP BILLING AND ACTIVE PLAN NOTICING**

The Company shall remove the amount of an AMP participant's arrears balance up to \$1,500 from the "current amount due" field on certain views of AMP participant accounts in the

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THE NARRAGANSETT ELECTRIC COMPANY  
ARREARAGE MANAGEMENT PROGRAM PROVISION

Company's billing system. However, the arrears balance up to \$1,500 shall remain on the customer's bill.

Customers who are enrolled in the AMP will receive an AMP "Enrollment Letter" outlining the terms and conditions of their participation in the AMP.

Customers in danger of defaulting from the AMP will receive a default letter advising them of the need to make all required payments or risk default, termination from the AMP, and a return to the Company's normal collections activities.

**X. SUBSEQUENT ELIGIBILITY**

A customer is eligible for subsequent enrollment in the AMP provided two years have passed since either (a) the date of the customer's successful completion of the AMP, or (b) the date on which the customer's participation in the AMP was terminated as a result of default or because the customer voluntarily opted out of the AMP, so long as a CAP agency has provided a recommendation to allow eligibility notwithstanding the customer's default or voluntary opt out of the AMP. The Company shall review requests for re-enrollment on a case-by-case basis to determine that the foregoing criteria are met.

**XI. REPORTING METRICS**

The Company shall report monthly and annually the metrics below to allow for the evaluation of the effectiveness of the AMP. The monthly and annual reports shall be submitted to the PUC in Docket No. 4290.

- Number of customers enrolled in the program at the end of the reporting period;
- Number of customers added to the program during the reporting period;
- Number of customers terminated from the program (by choice or default) during the reporting period;
- Number of customers who successfully completed the program during the reporting period;
- Total customer payments during the reporting period;
- Total amount to be forgiven for all participating customers at the end of the reporting period;
- Average amount to be forgiven for all participating customers at the end of the reporting period;
- Total amount to be paid under a payment plan for all participating customers at the end of the reporting period;
- Average arrears balance not yet forgiven of all participating customers at the end of the reporting period;
- Average arrears balance as a percentage of the total balance due for all participating customers at the end of the reporting period;
- Total amount of arrears outstanding for all participants at the end of the reporting period;

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THE NARRAGANSETT ELECTRIC COMPANY  
ARREARAGE MANAGEMENT PROGRAM PROVISION

- Total amount of forgiveness credits (allowances) given during the reporting period;
- Number of forgiveness credits (allowances) given during the reporting period;
- Average amount of forgiveness credits (allowances) given during the reporting period;
- Number of participants receiving LIHEAP at the end of the reporting period;
- Percentage of participants receiving LIHEAP at the end of the reporting period; and
- Total LIHEAP payments received during the reporting period.

The Company shall also provide a schedule with the number of customers enrolled in the AMP, by month, together with the number of defaults and program terminations.

**XII. COST RECOVERY**

The prices for Retail Delivery Service contained in all the rates of the Company are subject to adjustment to reflect an Arrearage Management Adjustment Factor ("AMAF") designed to recover incremental costs incurred associated with the AMP. Incremental costs include the amount of arrearage forgiven. The recovery of the arrearage amounts forgiven by the Company through the AMP is dependent on the following criteria:

- i. If a customer does not satisfy the conditions of R.I. Gen. Laws § 39-2-1(d)(2), the amount of arrearage forgiven by the Company to that point shall remain forgiven and be written off by the Company. However, the amount of arrearage forgiven by the Company is recoverable in full.
- ii. If a customer does satisfy the conditions of R.I. Gen. Laws § 39-2-1(d)(2), all arrearage amounts forgiven will be treated as bad debt. At the end of each calendar year, the Company will perform a test to determine if the amount of bad debt for the year exceeds the adjusted allowable bad debt from the Company's most recent general rate case. This adjusted allowable bad debt will be calculated using the distribution uncollectible amount determined in the last general rate case, updated for the current calendar year Standard Offer Service, transmission, Renewable Energy Growth, Long Term Contracting for Renewable Energy Recovery, and energy efficiency-related bad debt. Should the actual amount of bad debt incurred by the Company for the year exceed this adjusted allowable bad debt amount, the Company will be entitled to recover, in the following year, all amounts of arrearage forgiven under R.I. Gen. Laws § 39-2-1(d)(2)(xiv) in the prior year in excess of the allowable bad debt. If, however, the amount of the arrearage forgiven under § 39-2-1(d)(2)(xiv) in excess of the adjusted allowable bad debt for a given year is not significant enough to calculate an annual reconciling factor for that year, the Company may reflect such amount in its next Revenue Decoupling Mechanism reconciliation filing.

The AMAF shall be a uniform per kilowatt-hour factor based on the estimated kilowatt-hours to be delivered by the Company to its retail delivery customers over a 12-month period. For billing purposes, the AMAF will be included with the distribution kilowatt-hour charge on customers' bills. Should any balance remain outstanding subsequent to the recovery of costs

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THE NARRAGANSETT ELECTRIC COMPANY  
ARREARAGE MANAGEMENT PROGRAM PROVISION

associated with the AMP as described above, the Company shall reflect this balance as an adjustment in the subsequent period.

**XIII. ADJUSTMENT TO RATES**

Adjustments to rates pursuant to the Arrears Management Program Provision are subject to review and approval by the PUC. Modifications to the factor contained in this Provision shall be made in accordance with a notice filed with the PUC pursuant to R.I. Gen. Laws § 39-3-11(a) setting forth the amount(s) of the revised factor(s) and the amount(s) of the increase(s) or decrease(s). The notice shall further specify the effective date of such charges.

Effective Date: July 1, 2018