

May 15, 2019

VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

**RE: Docket 4651 – Arrearage Management Program Monthly Report
April 2019**

Dear Ms. Massaro:

On behalf of National Grid,¹ enclosed are five copies of the Arrearage Management Program monthly report for April 2019. As requested by the Public Utilities Commission, National Grid is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at 781-907-2153.

Very truly yours,



Celia B. O'Brien

Enclosure

cc: Docket 4651 Service List
Christy Hetherington, Esq.
Kevin Lynch, Division

¹ The Narragansett Electric Company d/b/a National Grid (National Grid).

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.

Joanne M. Scanlon

May 15, 2019

Date

**Docket No. 4651 - National Grid – Arrearage Management Program
Service List updated 1/3/19**

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Arrearage Management Program Report 2019

GAS AND ELECTRIC COMBINED

	January	February	March	April	YTD 2019
Number of Customers Active	3,139	3,099	3,155	3,460	3,213
Customers Newly Added to AMP Agreement	314	351	407	626	1,698
New Enrollments that were "transferred plans"	14	15	18	18	65
Customers Removed - Complete	19	17	16	6	58
Customers Removed - Defaulted	442	366	279	285	1,372
Customers Removed - Cancelled	52	40	53	64	209
Total Customer Payments	\$313,453	\$296,568	\$324,403	\$334,048	\$1,268,471
Total Amount to be Forgiven For All Participating Customers	\$3,367,015	\$3,319,790	\$3,382,803	\$3,729,772	\$3,449,845
Average Amount to be forgiven for all participating customers	\$1,073	\$1,071	\$1,072	\$1,078	\$1,074
Total installment amount for all RI AMP customers	\$377,799	\$371,416	\$393,848	\$421,907	\$1,564,971
Average installment amount for all RI AMP customers	\$120	\$120	\$125	\$122	\$122
Average arrears balance not yet forgiven	\$1,250	\$1,228	\$1,194	\$1,225	\$1,224
Average arrearage balance as a percentage of the total balance	76.93%	75.31%	73.97%	75.26%	75.37%
Total Amount of Arrears Outstanding	\$3,923,761	\$3,806,166	\$3,766,438	\$4,239,023	\$3,934,097
Forgiveness Credits Applied during the reporting period	\$211,516	\$214,796	\$222,834	\$225,890	\$875,035
Total Forgiveness Credits (count)	2004	2026	2172	2282	8,484
Average Monthly Forgiveness Credit	\$106	\$106	\$103	\$99	\$103
Number of Participants Receiving LIHEAP	0	177	31	229	437
Percentage of Participants Receiving LIHEAP	0.00%	5.71%	0.98%	6.61%	3.33%
Total Fuel Assistance Payments	0	136,936	23,931	185,238	\$346,105

ELECTRIC ONLY

	January	February	March	April	YTD 2019
Number of Customers Active	2,037	1,984	1,997	2,138	2,039
Customers Newly Added to AMP Agreement	189	202	235	356	982
New Enrollments that were "transferred plans"	11	12	12	11	46
Customers Removed - Complete	12	10	11	5	38
Customers Removed - Defaulted	291	235	177	189	892
Customers Removed - Cancelled	36	28	39	51	154
Total Customer Payments	\$230,339	\$217,233	\$229,161	\$227,349	\$904,081
Total Amount to be Forgiven For All Participating Customers	\$2,189,542	\$2,131,977	\$2,137,203	\$2,301,728	\$2,190,113
Average Amount to be forgiven for all participating customers	\$1,075	\$1,075	\$1,070	\$1,077	\$1,074
Total installment amount for all RI AMP customers	\$272,313	\$263,320	\$269,552	\$282,339	\$1,087,523
Average installment amount for all RI AMP customers	\$134	\$133	\$135	\$132	\$133
Average arrears balance not yet forgiven	\$1,294	\$1,279	\$1,228	\$1,267	\$1,267
Average Arrearage balance as a percentage of the total balance	77.65%	75.95%	74.01%	75.14%	75.69%
Total Amount of Arrears Outstanding	\$2,635,580	\$2,537,999	\$2,451,544	\$2,708,570	\$2,583,423
Forgiveness Credits Applied during the reporting period	\$136,710	\$138,519	\$146,260	\$143,639	\$565,128
Total Forgiveness Credits (count)	1297	1313	1430	1453	5,493
Average Monthly Forgiveness Credit	\$105	\$105	\$102	\$99	\$100
Number of Participants Receiving LIHEAP	0	65	14	43	122
Percentage of Participants Receiving LIHEAP	0.00%	3.27%	0.70%	2.01%	1.50%
Total Fuel Assistance Payments	\$0	\$50,261	\$11,026	\$32,047	\$93,334

GAS ONLY

	January	February	March	April	YTD 2019
Number of Customers Active	1,102	1,115	1,158	1,322	1,174
Customers Newly Added to AMP Agreement	126	149	172	270	717
New Enrollments that were "transferred plans"	3	3	6	7	19
Customers Removed - Complete	7	7	5	1	20
Customers Removed - Defaulted	151	131	102	96	480
Customers Removed - Cancelled	16	12	14	13	55
Total Customer Payments	\$83,114	\$79,335	\$95,243	\$106,699	\$364,390
Total Amount to be Forgiven For All Participating Customers	\$1,177,474	\$1,187,812	\$1,245,600	\$1,428,044	\$1,259,733
Average Amount to be forgiven for all participating customers	\$1,068	\$1,065	\$1,076	\$1,080	\$1,072
Total installment amount for all RI AMP customers	105,487	108,197	124,296	139,569	\$477,548
Average installment amount for all RI AMP customers	\$96	\$97	\$107	\$105	\$101
Average arrears balance not yet forgiven	1,169	1,137	1,135	1,138	\$1,145
Average Arrearage balance as a percentage of the total balance	75.50%	74.06%	73.90%	75.48%	74.74%
Total Amount of Arrears Outstanding	\$1,288,181	\$1,268,167	\$1,315,893	\$1,530,453	\$1,350,674
Forgiveness Credits Applied during the reporting period	\$74,805	\$76,277	\$76,574	\$82,251	\$309,907
Total Forgiveness Credits (count)	707	713	742	829	2,991
Average Monthly Forgiveness Credit	\$106	\$107	\$103	\$99	\$104
Number of Participants Receiving LIHEAP	0	112	17	186	315
Percentage of Participants Receiving LIHEAP	0.00%	10.04%	1.46%	14.06%	6.39%
Total Fuel Assistance Payments	\$0	\$86,674	\$12,905	\$133,191	\$232,770