

Christopher Bean
Senior Consultant
Regulatory Rhode Island



125 High Street, Floor 738
Boston, MA 02110

Phone 617 743-8878
Fax 617 743-8881

January 26, 2015

Ms. Luly Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, Rhode Island 02888

Dear Ms. Massaro:

We are filing, herewith, for effect February 27, 2015, tariff material consisting of:

PUC RI No. 15

Part/Section	Revision of Pages	Original of Pages
A/1	19 & 20	N/A
M/1	1	N/A

With this filing, Verizon Rhode Island ("Verizon RI") proposes to eliminate the One-Time Bill Credit Offer as this offer has been discontinued.

If you have any questions regarding this filing, please contact me at 617-743- 8878.

Enclosed are an original and nine copies of the tariff pages. Please return a copy of this letter with your stamp of receipt.

Respectfully submitted,



Christopher Bean

Attachment

Verizon New England Inc.

1. Tariff Information and General Regulations
1.4 Responsibility of the Telephone Company

1.4.3 Liability	
E.	The Telephone Company is not liable for any defacement of or damage to the premises of a customer (or authorized user) resulting from the attachment of the Telephone Company's instruments, apparatus and associated wiring on such premises or by the installation or removal thereof, when such defacement or damage is not the result of negligence of the Telephone Company.
F.	The Telephone Company is not responsible to the customer, authorized user, joint user, sharer of service, or patron of a reseller for injuries or damages to persons or property arising from the existence of a customer-provided power supply.

1.4.4 Failure of Service	
A.	For any complete failure of local exchange service continued more 24 hours and brought to the notice of the Telephone Company within ten days, the Telephone Company will make a prorata adjustment of charges or guarantee. For the purpose of determining a prorata adjustment, every month is considered to have 30 days.

1.4.5 Reserved for Future Use	
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Verizon New England Inc.

1. Tariff Information and General Regulations
1.4 Responsibility of the Telephone Company

1.4.5 Reserved for Future Use		(T)
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B.		
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E.		

1.4.6 Installation Warranty	
A.	Residence Service — The Telephone Company assures that when a residence customer orders a network access line, service will be installed on the agreed upon scheduled date.
1.	If service has not been installed on that date due to Telephone Company reasons, the customer will receive a credit in the amount of the total of one month of recurring rates for any basic exchange, auxiliary exchange, Selective Calling and Rhode Island Statewide Call Plan services that the customer initially ordered.
a.	The customer can only receive one credit per installation

1.4.7 Customer Satisfaction Guarantee	
A.	This guarantee provides a credit on the Telephone Company bill to residence customers who notify the Telephone Company to disconnect any of the following services/features because the customer is dissatisfied.
1.	Custom Calling — Call Forwarding, Call Forwarding Busy Line Don't Answer, Call Forwarding Busy Line and Call Forwarding Don't Answer, Call Waiting, Speed Dialing 8, Speed Dialing 30, Three Way Calling
2.	Phonesmart — Caller ID, Busy Redial
3.	Distinctive Ring
B.	The customer is responsible for notifying the Telephone Company of his decision to disconnect within sixty days of installation. When the expiration of the sixty day period falls on a weekend or legal holiday, the customer has until the first day following the weekend or legal holiday to notify the Telephone Company. In such event, the customer will be entitled to a credit for the service/feature charge(s) and monthly rate(s) accrued through the disconnect date.

Verizon New England Inc.

1. Exchange and Network Services
1.1 Tariff Information and General Regulations

1.1.1 Reserved for Future Use				

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1.1.2 Payment of Bills				
ID	Service Category	Rate Element	Rate	USOC
	Returned Check or Draft	Per check or draft	15.00	

1.1.3 Reserved for Future Use				
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