

# 4501



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April 17, 2014

Ms. Luly Massaro, Commission Clerk  
Rhode Island Public Utilities Commission  
89 Jefferson Boulevard  
Warwick, Rhode Island 02888

Dear Ms. Massaro:

We are filing, herewith, for effect May 17, 2014, tariff material consisting of:

**PUC RI No. 15**

Part/Section	Revision of Page(s)	Original of Page(s)
A/7	3, 17, 18, 19, 29, 30, 30.1 and 32	N/A
A/9	11	N/A
A/10	1 - 10 and 14	N/A
A/15	1, 2, 14, 17, and 25	N/A
C/10	1 - 21	17.1.1 and 19.3
M/1	26.1, 27, 29, 30, 31, 33.1, 38, and 39	N/A
M/3	23 - 32	N/A

With this filing, Verizon Rhode Island (“Verizon RI”) plans to withdraw the following services for residential customers.

- Custom Calling Service Packages consisting of:
  - Call Forwarding/Call Waiting/Speed Dialing 8
  - Call Forwarding/Three-Way Calling/Speed Dialing 30
  - Call Forwarding/Call Waiting/Speed Call 30
  - Call Forwarding/Three-Way Calling/Speed Dialing 8

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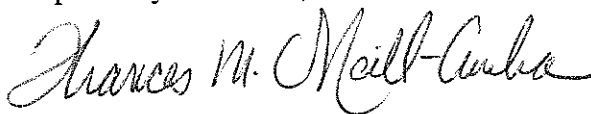
- Call Waiting/Three-Way Calling/Speed Dialing 30
  - Call Waiting/Three-Way Calling/Speed Dialing 8
  - Call Waiting/Speed Dialing 8/Speed Dialing 30
  - Call Forwarding/Speed Dialing 8/Speed Dialing 30
  - Three-Way Calling/Speed Dialing 8/Speed Dialing 30
  - Call Forwarding/Call Waiting/Speed Dialing 8/Speed Dialing 30
  - Call Waiting/Three-Way Calling/Speed Dialing 8/Speed Dialing 30
  - Call Forwarding/Three-Way Calling/Speed Dialing 8/Speed Dialing 30
- The Value Added Package
  - INTELLIDIAL<sup>®</sup> Calling Service
  - The Phonesmart<sup>®</sup> Service of Call Waiting ID Deluxe
  - The following Optional Toll Calling Plans:
    - Selective Calling Service
    - The unlimited option of Rhode Island Statewide Calling Service only for those customers who subscribe to residence unlimited 2-party basic exchange service or measured basic exchange service.
  - Integrated Services Digital Network (ISDN) Services Optional Features consisting of:
    - Call Forwarding Don't Answer
    - Call Forwarding Busy Line

The proposed tariff revisions are part of a Verizon-wide initiative to streamline the Company's product offerings by retiring services with few subscribers and little market value.

Additionally, this filing proposes to grandfather the ISDN Basic Service and Virtual Serving Arrangement (VSA) and ISDN Primary Service. A clerical error is also corrected by removing a reference to Network Reconfiguration Service (NRS), which is not available to residence customers.

If you have any questions regarding this filing, please contact me at 401 525-3560. Enclosed are an original and nine copies of the tariff pages. Please return a copy of this letter with your stamp of receipt.

Respectfully submitted,



Frances M. O'Neill-Cunha

Attachment

Verizon New England Inc.

**7. Auxiliary Exchange Services**  
**7.1 Custom Calling Service**

<b>7.1.3 Application of Rates and Charges</b>	
<b>C. (Cont'd)</b>	
	<p><b>Custom Calling Services Package</b> — As of May 17, 2014, the following Custom Calling Service Packages for residential customers are withdrawn from this tariff, and Verizon will no longer provide these packages as of that date.</p> <ul style="list-style-type: none"> <li>• Call Forwarding/Call Waiting/Speed Dialing 8</li> <li>• Call Forwarding/Three-Way Calling/Speed Dialing 30</li> <li>• Call Forwarding/Call Waiting/Speed Call 30</li> <li>• Call Forwarding/Three-Way Calling/Speed Dialing 8</li> <li>• Call Waiting/Three-Way Calling/Speed Dialing 30</li> <li>• Call Waiting/Three-Way Calling/Speed Dialing 8</li> <li>• Call Waiting/Speed Dialing 8/Speed Dialing 30</li> <li>• Call Forwarding/Speed Dialing 8/Speed Dialing 30</li> <li>• Three-Way Calling/Speed Dialing 8/Speed Dialing 30</li> <li>• Call Forwarding/Call Waiting/Speed Dialing 8/Speed Dialing 30</li> <li>• Call Waiting/Three-Way Calling/Speed Dialing 8/Speed Dialing 30</li> <li>• Call Forwarding/Three-Way Calling/Speed Dialing 8/Speed Dialing 30</li> </ul>
<b>D.</b>	<p><b>Value Added Package</b> — As of May 17, 2014, Value Added Packages for residential customers are withdrawn from this tariff, and Verizon will no longer provide this service as of that date.</p>
<b>1.</b>	

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Verizon New England Inc.

**7. Auxiliary Exchange Services**  
**7.13 INTELLIDIAL® Calling Service**

As of May 17, 2014, INTELLIDIAL® Calling Service for residential customers is withdrawn from this tariff, and Verizon will no longer provide this service as of that date.

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7.13.2 Reserved for Future Use	
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7.13.3 Reserved for Future Use	
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Verizon New England Inc.

**7. Auxiliary Exchange Services**  
**7.13 INTELLIDIAL® Calling Service**

As of May 17, 2014, INTELLIDIAL® Calling Service for residential customers is withdrawn from this tariff, and Verizon will no longer provide this service as of that date.

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<b>7.13.3</b>	<b>Reserved for Future Use</b>	(T)
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<b>7.13.4</b>	<b>Reserved for Future Use</b>	(T)
A.		(D)
B.		
C.		(D)

<b>7.13.5</b>	<b>Reserved for Future</b>
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Verizon New England Inc.

**7. Auxiliary Exchange Services**  
**7.17 PHONESMART® Service**

7.17.1	Description
A.	<p>PHONESMART® Services are applicable to calls placed to/from compatible central offices or within a compatible central office offering the service. These services are offered based on information stored within the switch or provided to the switch through call setup signaling and are subject to limitations associated with the availability and content of that information.</p> <p>Effective June 16, 2012, the following PHONESMART® services are no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain these services at existing locations.</p> <ul style="list-style-type: none"> <li>• Busy Redial (monthly subscription option only)</li> <li>• Caller-ID Number Only</li> <li>•</li> <li>• * 69 (monthly subscription option only)</li> <li>• Call Intercept</li> </ul> <p>As of May 17, 2014, the Call Waiting ID Deluxe feature for residential customers is withdrawn from this tariff, and Verizon will no longer provide this service as of that date.</p> <p><b>1. Busy Redial</b> automatically monitors and redials the telephone number of the most recent outgoing call. Dependent upon the customer's serving central office, an audible announcement that alerts the customer to the availability and instructions to activate this service may be provided. If the redialed telephone number is idle, the call completes immediately. If the redialed telephone number is busy, the called line is monitored for a maximum of 30 minutes. When the called line becomes idle, a distinctive ringing signal alerts the calling customer that the number is available and the call can be completed. The following types of calls cannot be automatically redialed.</p> <ol style="list-style-type: none"> <li>a. Calls to 800 service numbers</li> <li>b. Calls to 900 service numbers</li> <li>c. Calls to 224 service number</li> <li>d. Calls preceded by an interexchange carrier access code</li> <li>e. Calls made on an international direct distance dialed basis</li> <li>f. Calls to directory assistance service</li> <li>g. Calls to universal emergency number service (911)</li> </ol> <p><b>2. Caller ID – Number Only</b> provides the originating telephone number of a non-blocked incoming call (subject to technical and other limitations, including availability of the number for forwarding) typically by the second telephone ring. This information is displayed on customer-provided equipment.</p> <p><b>3. Caller ID</b> provides the telephone number and name associated with the line from which an incoming call originates, subject to limitations such as those described below. The name and telephone number of the caller may not be displayed for every incoming call. "Out of Area," "Unavailable," the calling party's state name, or a similar message may appear for certain calls, including (i) calls made through certain networks, (ii) operator-assisted calls, calls from toll-free numbers, calling card calls, and international calls, (iii) when phone numbers or caller name information is not made available to Verizon, (iv) for certain telephone numbers for which Verizon does not purchase Caller ID information, and (v) for other technical reasons. In addition, "Private," "Anonymous" or a similar message may appear when the caller has blocked caller identification information. This information is displayed on customer-provided equipment, typically by the second ring.</p>

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Verizon New England Inc.

**7. Auxiliary Exchange Services**  
**7.17 PHONESMART® Service**

7.17.1	Description
<b>A.</b>	(Continued)
<b>4.</b>	<p><b>Call Waiting ID Deluxe</b>— As of May 17, 2014, the Call Waiting ID Deluxe feature for residential customers is withdrawn from this tariff, and Verizon will no longer provide this service as of that date.</p>
<b>a.</b>	
<b>5.</b>	<p><b>Call Waiting ID With Name</b> provides for an expanded use of Caller ID by allowing a customer, who also subscribes to Call Waiting, while off hook on an existing call, to receive Caller ID (name and number) information for a new incoming call. This information is displayed on customer-provided equipment, subject to limitations such as those described below. The name and telephone number of the caller may not be displayed for every incoming call. "Out of Area," "Unavailable," the calling party's state name, or a similar message may appear for certain calls, including (i) calls made through certain networks, (ii) operator-assisted calls, calls from toll-free numbers, calling card calls, and international calls, (iii) when phone number or caller name information is not made available to Verizon, (iv) for certain telephone numbers for which Verizon does not purchase Caller ID information, and (v) for other technical reasons. In addition, "Private," "Anonymous" or a similar message may appear when the caller has blocked caller identification information.</p>
<b>6.</b>	<p><b>*69</b> allows a customer to obtain information about the last incoming call when the service is activated by dialing *69. Upon dialing *69, the telephone number associated with the last incoming call is announced if it is available from the network and the calling party has not blocked the calling information. Depending on the serving central office, the date and time of the call may also be announced. The announced telephone number does not always identify the calling party and, in some cases, cannot be used to return the call automatically or by manual dial back.</p>
	<p>If possible, the service may also allow a customer to return the call automatically by dialing "1". *69 cannot return all calls for which it can announce a number. When a telephone number is announced, the customer is instructed to dial "1" to return the call automatically. If the customer dials "1" and the line associated with the called number is busy, the call is queued for up to 30 minutes or until both lines are idle. When both lines are idle, the customer is given an indication with a distinctive ringing pattern that the network will attempt to set up the call. Once the customer answers the distinctive ring, the network attempts to set up the call. The following types of calls cannot be returned:</p>
<b>a.</b>	Calls from PBX station lines
<b>b.</b>	Calls from DID station lines
<b>c.</b>	Calls from lines equipped with line blocking
<b>d.</b>	Calls from lines which have activated per call blocking

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Verizon New England Inc.

**7. Auxiliary Exchange Services**  
**7.17 PHONESMART® Service**

7.17.1	Description
A.	(Continued)
7.	<p><b>Call Trace</b> allows a customer to trace the most recent incoming call by dialing a code immediately after terminating the call. The Telephone Company's central office equipment records and stores the incoming call message detail (date, time and originating telephone number of the call) provided that the call was completed over a suitably equipped facility and the customer has not received another call after the call to be traced was terminated. The results of the trace are not provided to the customer directly, but are automatically reported to the annoyance call bureau where call details can be obtained by an appropriate law enforcement agency when the customer files a complaint.</p>
8.	<p><b>Anonymous Call Rejection</b> allows a customer to redirect incoming calls for which calling name and number display has been suppressed through the use of per call or line blocking, to an announcement indicating that the customer is not presently accepting such calls. The customer may activate and deactivate the feature without charge by dialing a code.</p>
a.	<p>Upon receiving the anonymous call rejection announcement, the calling party may either reverse the blocking status of his/her line and redial the call or elect not to redial the call.</p>
b.	<p>Anonymous Call Rejection is provided automatically to customers subscribing to Caller ID – Number Only, Caller ID, and Call Waiting ID With Name. Anonymous Call Rejection initially will be provided in a deactivated state.</p>
9.	<p><b>Call Intercept (CI)</b> which is furnished subject to the availability of central office facilities, is an optional residential service that is available as an enhancement to Caller ID. CI gives subscribers the ability to request that callers identify themselves, prior to answering calls, even when callers have blocked their numbers or are calling from telephone numbers that do not send name and number information. Subscribers of CI must have Caller ID in order to use this service.</p>
a.	<p>CI allows calls on which an originating telephone number is available to complete in the normal manner.</p>
b.	<p>CI will screen calls on the originating number where they do not present a valid number and/or do not adhere to the North American Telephone Plan. These calls typically show up as "Unavailable", "Out of Area", "Anonymous", or "Private" on the Caller ID display. Calls on which a number is not available will be screened by CI. The CI announcement will be played to callers informing them that the number they are calling has CI and does not accept calls from unidentified numbers. The recording will request that callers record their name and press the pound key or simply stay on the line. At this point, a caller with an override code can enter that code and be immediately connected, or if the caller stays on the line, the call will be processed by CI. If the calling party records a name, CI will ring the called party's number with a distinctive ring and the Caller ID display will show "Call Intercept". When the subscriber answers, CI will identify itself and play the recorded name.</p>
c.	<p>The subscriber then has the option to (1) accept the call, (2) decline the call and play an announcement to the caller, (3) refuse a sales/telemarketing call and transfer the call to a sales screener announcement, (4) send the call to voice mail, or (5) repeat the recording.</p>
d.	<p>If the calling party records a name and the subscriber does not answer the call, the calling party will be connected to the subscriber's answering device (answering machine or voice mail), if available.</p>
e.	<p><b>Optional Features</b> – CI offers the following two optional features.</p>
f.	<p>A PIN override feature for acquaintances who may call from locations not displaying name and number.</p>
g.	<p>Alternate language capability (Spanish) for subscriber prompts and menu choices.</p>

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Verizon New England Inc.

**7. Auxiliary Exchange Services**  
**7.17 PHONESMART® Service**

<b>7.17.3 Application of Rates and Charges</b>	
<b>A.</b>	Phonesmart service rates and charges are in addition to all other applicable rates and charges for the associated one-party residence main telephone exchange service and other associated services.
<b>B.</b>	A S&E charge applies if a feature of Phonesmart service is the only service being provided. It does not apply if one or more features of Phonesmart service are provided at the same time as another service for which a S&E charge applies.
<b>C.</b>	Call trace and busy redial and *69 are available on a per activation basis and a monthly cap applies to the per activation charge for each feature. The per activation charge applies for each successful activation only. For *69, per activation customers are charged upon announcement of the telephone number associated with the last incoming call. The charge applies regardless of whether the customer attempts to return the call by dialing "1" and regardless of whether the announced number identifies the calling party or can be used to return the call automatically or by manual dial back. Additional charges associated with calls returned using *69 may apply. Busy redial is also available on a monthly charge basis and activation charges do not apply when the customer elects monthly billing. A S&E charge applies each time the customer changes from per activation to a monthly charge basis.
<b>D.</b>	Anonymous Call Rejection is provided without charge to customers subscribing to Caller ID - Number Only, Caller ID, and Call Waiting ID With Name.

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Verizon New England Inc.

**9. Message Telecommunications Service (MTS)**  
**9.6 Message Telecommunications Service for Disabled Persons**

<b>9.6.1 Description</b>	
<b>A.</b>	Reduced MTS charges apply if a residence service customer, or a member of a residence service customer's household, is certified as having a disability that requires the use of a Telecommunications Device for the Deaf (TDD) for communicating over the telecommunications network.
1.	TDD is a generic term describing keyboard devices specifically designed or modified for the purpose of assisting deaf people to communicate with others over the telecommunications network. These include such devices as teleprinters or other keyboard units that use Cathode Ray Tubes (CRTs) or Light Emitting Diodes (LEDs) to display messages. These devices may also be used by persons with other disabilities who require a keyboard and visual display to communicate with others over the telecommunications network.
<b>B.</b>	Certification of the disability requires the completion of an application form certified by a licensed physician, speech pathologist, audiologist, or appropriate state or federal agency.
1.	An application must be renewed every two years. A renewal application does not require recertification.

<b>9.6.2 Application of Rates and Charges</b>	
<b>A.</b>	Reduced charges apply only to customer dialed station-to-station messages.
1.	The night and weekend rates (discounted) apply to dial station-to-station messages in all time periods.
2.	Reduced charges apply only to messages originated from one line designated as the customer's residence service.

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Verizon New England Inc.

**10. Message Telecommunications Service (MTS) Optional Toll Calling Plans**  
**10.1 Selective Calling Service**

As of May 17, 2014, Selective Calling Service for residential customers is withdrawn from this tariff, and Verizon will no longer provide this service as of that date. (C)  
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10.1.1 Reserved for Future Use		(T)
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10.1.2 Reserved for Future Use		(T)
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Verizon New England Inc.

**10. Message Telecommunications Service (MTS) Optional Toll Calling Plans**

**10.1 Selective Calling Service**

As of May 17, 2014, Selective Calling Service for residential customers is withdrawn from this tariff, and Verizon will no longer provide this service as of that date. (C)  
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Verizon New England

**10. Message Telecommunications Service (MTS) Optional Toll Calling Plans**

**10.1 Selective Calling Service**

As of May 17, 2014, Selective Calling Service for residential customers is withdrawn from this tariff, and Verizon will no longer provide this service as of that date. (C)  
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<b>10.1.2 Reserved for Future</b>		(T)
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Verizon New England Inc.

**10. Message Telecommunications Service (MTS) Optional Toll Calling Plans**

**10.1 Selective Calling Service**

As of May 17, 2014, Selective Calling Service for residential customers is withdrawn from this tariff, and Verizon will no longer provide this service as of that date. (C)  
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10.1.2 Reserved for Future		(T)
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Verizon New England Inc.

**10. Message Telecommunications Service (MTS) Optional Toll Calling Plans**

**10.1 Selective Calling Service**

As of May 17, 2014, Selective Calling Service for residential customers is withdrawn from this tariff, and Verizon will no longer provide this service as of that date. (C)  
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<b>10.1.2 Reserved for Future</b>		(T)
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Verizon New England Inc.

**10. Message Telecommunications Service (MTS) Optional Toll Calling Plans**

**10.1 Selective Calling Service**

As of May 17, 2014, Selective Calling Service for residential customers is withdrawn from this tariff, and Verizon will no longer provide this service as of that date.

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<b>10.1.2 Reserved for Future</b>	

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Verizon New England Inc.

**10. Message Telecommunications Service (MTS) Optional Toll Calling Plans**  
**10.1 Selective Calling Service**

As of May 17, 2014, Selective Calling Service for residential customers is withdrawn from this tariff, and Verizon will no longer provide this service as of that date. (C)  
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10.1.2 Reserved for Future		(T)
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Verizon New England Inc.

**10. Message Telecommunications Service (MTS) Optional Toll Calling Plans**

**10.1 Selective Calling Service**

As of May 17, 2014, Selective Calling Service for residential customers is withdrawn from this tariff, and Verizon will no longer provide this service as of that date. (C)  
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<b>10.1.2 Reserved for Future</b>		(T)
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Verizon New England Inc.

**10. Message Telecommunications Service (MTS) Optional Toll Calling Plans**

**10.2 Rhode Island Statewide Calling Service**

Effective June 16, 2012, Rhode Island Statewide Calling Service is no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations.

As of May 17, 2014, the Rhode Island Statewide Calling Service Unlimited Usage option for customers with residence unlimited 2-party basic exchange service and measured basic exchange service is withdrawn from this tariff, and Verizon will no longer provide those service combinations as of that date.

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10.2.1 Description	
<b>A.</b>	Service is offered subject to the availability of facilities, as a supplement to one and two-party residence main telephone exchange service and residence trunk lines.
<b>B.</b>	This service is available on an unlimited basis or on a measured basis which provides for one and four hours per month of cumulative message time on customer dialed station-to-station calls placed to any toll point within Rhode Island <ol style="list-style-type: none"> <li>1. This service is available only to customer dialed station-to-station sent-paid calls, Telephone Company operator completed station-to-station sent-paid calls when facilities are not available for customer dial completion and station-to-station sent-paid calls for handicapped persons unable to dial calls because of their handicap. Regular MTS rates apply to all other calls.</li> </ol>
<b>C.</b>	Rhode Island statewide calling is not available for use at the following locations or with the following services or calls. <ol style="list-style-type: none"> <li>1. In rooming houses, dormitories, fraternity and sorority houses, clubs and other similar locations.</li> <li>2. With selective calling service.</li> <li>3. For person-to-person, collect, charge to a calling card number or third telephone number, conference or other calls that normally require an operator.</li> <li>4. The Rhode Island Statewide Calling Service Unlimited Usage option for customers with residence unlimited 2-party basic exchange service and measured basic exchange service is not available.</li> </ol>
<b>D.</b>	Call detail is a standard feature that provides the date, time, called number and duration of each individual Rhode Island statewide calling plan message.
<b>E.</b>	Customers in the West Glocester exchange may subscribe to the Rhode Island statewide calling plan only in conjunction with a number change to the Pascoag exchange. <ol style="list-style-type: none"> <li>1. The Service and Equipment (S&amp;E) charge described in Section 5 to change a telephone number applies.</li> </ol>

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10.2.2 Application of Rates and Charges	
<b>A.</b>	The plan is provided at monthly rates which are in addition to the rates and charges for the associated main telephone exchange service and associated services. <ol style="list-style-type: none"> <li>1. The initial one hour, four hour and unlimited monthly rates are applicable whether or not calls are made.</li> </ol>
<b>B.</b>	Accumulation of message time is done on a whole minute basis. Individual messages with fractional totals are rounded to the next higher minute.

Verizon New England Inc.

**10. Message Telecommunications Service (MTS) Optional Toll Calling Plans**

**10.4 Sensible Minute Plan**

<b>10.4.1 Description</b>	
<b>A.</b>	Sensible Minute is an optional toll calling plan which is offered as a supplement to one-party residence main telephone exchange service.
<b>B.</b>	This service provides for a uniform per minute rate to be charged for residence customers' qualifying usage twenty-four hours a day, seven days a week. <ol style="list-style-type: none"> <li><b>1.</b> Qualifying usage applies only to customer dialed station-to-station sent-paid toll calls and to those operator completed station-to-station sent-paid toll calls when facilities are not available for customer dial completion, and to operator completed station-to-station sent-paid toll calls for handicapped persons unable to dial calls because of their handicap.</li> <li><b>2.</b> Qualifying usage does not apply to calls to 700, 800, and 900 services; billed to a third telephone number calls; collect calls; person-to-person calls; Calling Card calls; conference; directory assistance; call connect; *69, Audiotex type pay-per-call services; and other calls that normally require an operator except as listed above.</li> </ol>
<b>C.</b>	Sensible Minute is not available with Rhode Island Statewide Calling Service.
<b>D.</b>	Sensible Minute is not available with residence PBX trunks, lines equipped with ISDN, Student Centrex, 700, 800, or 900 services and group bridging telephone service numbers.
<b>E.</b>	Sensible Minute is available only to residence customers who utilize the telephone Company as their local and intraLATA toll service provider, and whose basic service is provided over the Telephone Company access lines.

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<b>10.4.2 Application of Rates and Charges</b>	
<b>A.</b>	<b>Usage</b> — A uniform rate per minute applies and does not vary by time of day, day of week, or distance.
<b>B.</b>	Accumulation of message time is done on a whole minute basis. Individual messages with fractional totals are rounded to the next higher minute.
<b>C.</b>	Sensible Minute rates are in addition to the rates and charges for the associated one-party main telephone exchange service and rates and charges for other associated services.
<b>D.</b>	A monthly rate applies per line equipped.
<b>E.</b>	<b>Discounts</b> <ol style="list-style-type: none"> <li><b>1.</b> A discount does not apply to calling card calls.</li> <li><b>2.</b> Holiday rates do not apply to Sensible Minute usage.</li> </ol>
<b>10.4F.</b>	A Service and Equipment (S&E) charge does not apply to establish the Sensible Minute Plan independently.

Verizon New England Inc.

**15. Service Packages**  
**15.1 ValuePack**

Effective June 16, 2012, ValuePack is no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations.

15.1.1 Description	
<b>A.</b>	ValuePack is a billing arrangement whereby one-party residence customers can subscribe to any number of the following services/features and combinations thereof at a single discounted monthly rate. The services are provided subject to their individual service regulations specified elsewhere in Section 7.
1.	<b>Custom Calling Services</b> — Call Forwarding, Call Forwarding Busy Line Don't Answer, Call Forwarding Busy Line, Call Forwarding Don't Answer, Call Waiting, Speed Dialing 8 codes, Speed Dialing 30 codes, Three-Way Calling
2.	<b>Phon SMART Services</b> — *69, Call Waiting ID with Name, Caller ID – Number Only, Caller ID, and Busy Redial.
3.	<b>Distinctive Ring</b>

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15.1.2 Application of Rates and Charges	
<b>A.</b>	<b>Monthly Rates</b> — In lieu of the monthly rates that would otherwise apply for the individual services, a single ValuePack monthly rate will apply per line equipped, when a customer subscribes to those services as offered under ValuePack.
1.	The ValuePack monthly rate is in addition to the rates and charges for the associated one-party main telephone exchange service, as well as other applicable rates and charges that apply for other associated services.
<b>B.</b>	Service and Equipment charges do not apply to ValuePack.

Verizon New England Inc.

**15. Service Packages**

**15.2 Verizon Local Package Extra<sup>sm</sup> and Verizon Local Package<sup>sm</sup>**

Effective June 16, 2012, Verizon Local Package Extra<sup>sm</sup> and Verizon Local Package<sup>sm</sup> are no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations.

15.2.1 Description	
<b>A.</b>	Verizon Local Package Extra <sup>sm</sup> and Verizon Local Package <sup>sm</sup> are billing arrangements which provide residence customers with a combination of local service and an optional feature package for a single monthly rate. All services are provided subject to their individual service regulations specified elsewhere in the tariff.
<b>B.</b>	The Verizon Local Package Extra <sup>sm</sup> and Verizon Local Package <sup>sm</sup> include one-party unlimited local exchange service and unlimited local directory assistance service. In addition, customers can select either the Verizon Local Package <sup>sm</sup> option, which consists of up to three of the following services, or the Verizon Local Package Extra <sup>sm</sup> option, which consists of any four or more of the following services: <ol style="list-style-type: none"> <li>1. Caller ID, Call Waiting ID with Name, or Caller ID – Number Only</li> <li>2. Call Waiting</li> <li>3. Call Forwarding</li> <li>4. Call Forwarding Busy Line Don't Answer, Call Forwarding Busy Line, Call Forwarding Don't Answer</li> <li>5. Distinctive Ring–Package I</li> <li>6. Distinctive Ring–Package II</li> <li>7. Busy Redial</li> <li>8. *69</li> <li>9. Speed Dialing 30</li> <li>10. Three-Way Calling</li> </ol>
<b>C.</b>	Verizon Local Package Extra <sup>sm</sup> and Verizon Local Package <sup>sm</sup> are not available to customers receiving a lifeline reduction in monthly basic exchange service rates. Verizon Local Package Extra <sup>sm</sup> and Verizon Local Package <sup>sm</sup> are also not available to customers with ISDN, Residence PBX, Student Centrex, or Centrex services.

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15.2.2 Application of Rates and Charges	
<b>A.</b>	<b>Monthly Rates</b> — The local package rates apply in lieu of the monthly rates that would otherwise apply for the individual services included in the Verizon Local Package Extra <sup>sm</sup> and Verizon Local Package <sup>sm</sup> .
<b>B.</b>	Service and equipment charges for installation of a network access line, changing the class or grade of service, or transferring service do not apply when a customer is also subscribing to the Verizon Local Package Extra <sup>sm</sup> and Verizon Local Package <sup>sm</sup> . Service and equipment charges also do not apply to add a feature.



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**15. Service Packages**

**15.9 Verizon Regional Package Extra<sup>sm</sup>**

Effective June 16, 2012, Verizon Regional Package Extra<sup>sm</sup> is no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations.

15.9.1	Description
A.	Verizon Regional Package Extra <sup>sm</sup> is a billing arrangement which provides residence customers with a combination of local service, unlimited Local Directory Assistance, intraLATA toll and an optional feature package for a single monthly rate.
B.	<p>Verizon Regional Package Extra<sup>sm</sup> includes one-party unlimited exchange service, unlimited Local Directory Assistance and unlimited intraLATA toll. In addition, customers can select any of the following.</p> <ol style="list-style-type: none"> <li>1. Call Waiting</li> <li>2. Call Forwarding</li> <li>3. Call Forwarding Busy Line or Call Forwarding Don't Answer or Call Forwarding Busy Line Don't Answer</li> <li>4. Three-Way Calling</li> <li>5. Speed Dialing 30 Codes</li> <li>6. Distinctive Ring – Package I</li> <li>7. Distinctive Ring – Package II</li> <li>8. Busy Redial</li> <li>9. Caller ID or Caller ID – Number Only or Call Waiting ID With Name</li> <li>10. *69</li> <li>11. Anonymous Call Rejection</li> <li>12. Call Intercept</li> </ol>
C.	<p><b>Availability</b></p> <ol style="list-style-type: none"> <li>1. Verizon Regional Package Extra<sup>sm</sup> is available only to one-party residence customers whose basic exchange service and intraLATA toll service are provided over Verizon Telephone Company access lines.</li> <li>2. Verizon Regional Package Extra<sup>sm</sup> is not available in conjunction with any other local or intraLATA toll calling plans or packages.</li> <li>3. Verizon Regional Package Extra<sup>sm</sup> is not available to customers receiving a lifeline reduction in monthly basic exchange service rates.</li> <li>4. Verizon Regional Package Extra<sup>sm</sup> is not available to customers with ISDN, Centrex, or Student Centrex service.</li> <li>5. Verizon Regional Package Extra<sup>sm</sup> does not qualify for other discount plans offered elsewhere in this tariff with the exception of the following discount(s):                     <ol style="list-style-type: none"> <li>a. Multi-Line Package Bonus Discount applies to Verizon Regional Package Extra<sup>sm</sup> customers as specified in 15.3.1.A.4.</li> </ol> </li> </ol>

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Verizon New England Inc.

**15. Service Packages**

**15.11 Verizon Regional Package Unlimited<sup>sm</sup>**

Effective June 16, 2012, Verizon Regional Package Unlimited<sup>sm</sup> is no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations.

15.11.1	Description
A.	Verizon Regional Package Unlimited is a billing arrangement, which provides residence customers with a combination of a dial-tone access line, local usage, intraLATA toll usage and an optional feature package for a single monthly rate.
B.	Verizon Regional Package Unlimited includes one-party unlimited local exchange service and unlimited intraLATA toll usage. In addition, customers can select any three of the following value added services: <ol style="list-style-type: none"> <li>1. Caller ID or Call Waiting ID with Name</li> <li>2. Call Waiting</li> <li>3. Call Forwarding</li> <li>4. Call Forwarding Busy Line Don't Answer or Call Forwarding Busy Line or Call Forwarding Don't Answer</li> <li>5. Distinctive Ring – Service Package I or Distinctive Ring – Service Package II</li> <li>6. Busy Redial</li> <li>7. *69</li> <li>8. Speed Dialing 8 Codes</li> <li>9. Speed Dialing 30 Codes</li> <li>10. Three-Way Calling</li> </ol>
C.	<b>Availability</b> <ol style="list-style-type: none"> <li>1. Verizon Regional Package Unlimited is available only to one-party residence customers whose basic exchange service and intraLATA toll service are provided over Verizon Telephone Company access lines.</li> <li>2. Verizon Regional Package Unlimited is not available to customers receiving a lifeline reduction in monthly basic exchange service rates. Verizon Regional Package Unlimited is also not available to customers with ISDN, Centrex, or Student Centrex services.</li> <li>3. Verizon Regional Package Unlimited is not available in conjunction with other local or intraLATA toll calling plans or packages.</li> </ol>
D.	Verizon Regional Package Unlimited does not qualify for other discount plans offered elsewhere in this tariff.

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**15. Service Packages**

**15.13 Regional Essentials**

<b>15.13.1 Description</b>	
<b>A.</b>	Regional Essentials is a billing arrangement which provides residence customers with a combination of a dial-tone access line, local usage, intraLATA toll usage, and an optional feature package for a single monthly rate.
<b>B.</b>	Regional Essentials includes one-party unlimited local exchange service and unlimited intraLATA toll usage. In addition, customers may select any three of the following value added services: <ol style="list-style-type: none"> <li>1. Call Waiting</li> <li>2. Caller ID or Caller ID - Number Only* or Call Waiting ID With Name</li> <li>3. Call Forwarding Busy Line Don't Answer, Call Forwarding Busy Line*, Call Forwarding Don't Answer*</li> </ol>
<b>C.</b>	<p><b>Availability</b></p> <ol style="list-style-type: none"> <li>1. Regional Essentials is available to one-party residence customers whose basic exchange service and intraLATA toll service are provided over Verizon Telephone Company access lines.</li> <li>2. Regional Essentials is not available to customers receiving a Lifeline reduction in monthly basic exchange service rates. Regional Essentials is also not available to customers with ISDN, Centrex, or Student Centrex services.</li> <li>3. Regional Essentials is not available in conjunction with other local or intraLATA toll calling plans or packages.</li> </ol>
<b>D.</b>	Regional Essentials does not qualify for other discount plans offered elsewhere in this tariff with the exception of the following discount(s): <ol style="list-style-type: none"> <li>1. A bundle discount applies to qualified Regional Essentials customers as specified in 15.13.2.D, 15.13.2.E, 15.13.2.F, and 15.13.2.G.</li> <li>2. A voice discount applies to qualified Regional Essentials customers as specified in 15.13.2.H.</li> </ol>

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<b>15.13.2 Application of Rates and Charges</b>	
<b>A.</b>	<b>Monthly Rates</b> - The Regional Essentials rate applies in lieu of the monthly rates that would otherwise apply for the individual services included in the Regional Essentials service offer.
<b>B.</b>	The Regional Essentials rate applies to customer dialed station-to-station sent-paid calls and to operator dialed station-to-station sent-paid calls if facilities are not available for customer dial completion. The rate also applies to operator dialed station-to-station sent-paid calls for handicapped persons unable to dial calls because of their handicap.
<b>C.</b>	Service charges for installation of a network access line or changing the class or grade of service do not apply when a customer is also subscribing to Regional Essentials plan. Service charges do not apply to add or change a feature.

Effective June 16, 2012, Caller ID - Number Only, Call Forwarding Busy Line and Call Forwarding Don't Answer are no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the services at existing locations.

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Verizon New England Inc.

**10. Integrated Services Digital Network (ISDN) Services**  
**10.1 ISDN Basic Service and Virtual Serving Arrangement (VSA)**

As of May 17, 2014, ISDN Basic Service is no longer available to residential exchange service customers. Existing residential customers as of May 17, 2014, may retain the service at existing locations. Additions, rearrangements and moves of service are not permitted. This does not impact the Digital Centrex Subscribers.

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Rates and charges for services explained herein are contained in Part M, Section 3. Service charges referred to herein are explained in Part A, Section 3 and contained in Part M, Section 1.

10.1.1	Description
A.	ISDN basic is an optional arrangement that allows for the integration of voice and non voice (data) transmission on a single telephone access line and provides access as a digital gateway which will allow for the introduction of additional services.
B.	ISDN basic service is comprised of the following features which may not be available in all ISDN basic service central offices. <ol style="list-style-type: none"> <li>1. Digital Subscriber Line</li> <li>2. Basic Service Capabilities</li> <li>3. High or Low Speed Packet Switched Data*</li> <li>4. Alternate Circuit Switched Voice or Alternate Circuit Switched Data</li> <li>5. Optional features and optional feature packages</li> </ol>
C.	Each ISDN basic line may only be connected to a single ISDN voice, data or combined voice and data CPE device.
D.	ISDN basic is furnished subject to availability of facilities and is provided only from a local digital central office switch. The Telephone Company will determine the type of central office switch. This service is provided from suitably equipped digital central offices, and is available for use only with qualified one-party residence main telephone exchange service. <ol style="list-style-type: none"> <li>1. A qualified line is technically compatible and within the loop deployment range as specified in the Telephone Company outside plant engineering methods.</li> </ol>
E.	Each ISDN basic line is provided with one telephone number which is referred to as the Primary Directory Number (PDN). A second telephone number may be provided in certain ISDN basic central offices when more than one basic service capability is selected. There is no charge when a second telephone number associated with the PDN is so required.
F.	ISDN basic is not available for use with trunk lines, Dormitory Communications Service (DCS), Centrex (other than digital Centrex service), PASL service or PAL lines.
G.	<b>Customer Notification</b> — ISDN basic can only be provided from suitably equipped digital central office switches. In multiple switch central office locations where all switches are not equipped for ISDN basic, a change of telephone number may be required to obtain ISDN basic. If this situation exists the customer will be so notified prior to subscription to ISDN basic. The change of telephone number incurs no additional charge.

\* Low Speed Packet Switched Data (LSPSD) operates on a D channel at speeds up to 9.6 kbps. Effective February 15, 2008, Packet Switched Data on the D Channel and X.25 Packet Data features are available only for existing customers. Additions, rearrangements and moves of service are not permitted.

Verizon New England Inc.

**10. Integrated Services Digital Network (ISDN) Services**  
**10.1 ISDN Basic Service and Virtual Serving Arrangement (VSA)**

As of May 17, 2014, ISDN Basic Service is no longer available to residential exchange service customers. Existing residential customers as of May 17, 2014, may retain the service at existing locations. Additions, rearrangements and moves of service are not permitted. This does not impact the Digital Centrex Subscribers.

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10.1.1 Description	
H.	<b>Limitations</b> — Service is not furnished where the proposed use of the service or facilities would tend to injuriously affect the efficiency of the Telephone Company's plant, property or service.
I.	<b>Subscription to Other Service</b> — Customers who subscribe to ISDN basic must also subscribe to digital Centrex service, or main telephone exchange service.

10.1.2 Features	
A.	<b>Digital Subscriber Line</b> — ISDN basic consists of a digital line which provides digital termination capabilities to the customer's premises and allows for the simultaneous transmission of voice and data traffic, basic service capabilities and optional features. Digital subscriber line provides the digital central office termination that has the potential to support digital ISDN transmission of voice and data to the customer's premises over the two B and single D channels. This service element must be subscribed to prior to any of the other ISDN basic capabilities or features.
B.	<b>Basic Service Capabilities</b> are voice and data capabilities based upon standard ISDN basic rate interface bearer capabilities which can be combined on a single access line. The access line provides a combination of two B channels and one D channel. Each B channel is capable of transmitting up to 64 kbps for circuit switched voice (used for voice information transfer), circuit switched data (used for data information transfer), or high speed packet switched data. The D channel is a 16 kbps channel and is used for signaling as well as transmission of packet switched data at speeds up to 9.6 kbps.
1.	Up to three basic service capabilities may be furnished for each access line.
a.	If three basic service capabilities are selected, one of these must be low speed packet switched data.
b.	No more than three basic service capabilities may be activated on a single line.

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**10. Integrated Services Digital Network (ISDN) Services**  
**10.1 ISDN Basic Service and Virtual Serving Arrangement (VSA)**

As of May 17, 2014, ISDN Basic Service is no longer available to residential exchange service customers. Existing residential customers as of May 17, 2014, may retain the service at existing locations. Additions, rearrangements and moves of service are not permitted. This does not impact the Digital Centrex Subscribers.

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<b>10.1.3 High or Low Speed Packet Switched Data*</b>	
<b>A.</b>	High or low speed packet switched data provides synchronous network transport of data, usually relatively short bursts of data, through the network. The data are separated into discrete segments called packets for high speed transmission through the network. All packets are interleaved (statistically multiplexed) on the facilities as they are transmitted. Routing and control information (packet header) is automatically inserted at the beginning of each packet, and error detection information (packet trailer) is automatically inserted at the end of each packet. Complete with this information, the entire packet is routed through the network to its intended destination over a network path that is established at call set up.
<b>1.</b>	The following features are provided as standard with either the high or low speed packet switched data basic service capability and are negotiated at the time of installation.
<b>a.</b>	<b>Calls Barred Incoming, Outgoing</b> — Prevents an ISDN basic service line equipped with either low or high speed packet switched data basic service capabilities from receiving or originating virtual calls. This feature is offered on a per virtual circuit basis.
<b>b.</b>	<b>Hunt Group</b> — Provides a virtual circuit hunt group capability for packet switching which hunts through virtual circuits on a line similar to the analog hunt feature.
<b>c.</b>	<b>Reverse Charge Acceptance</b> — Authorizes incoming packet calls for which billing is reversed and charged to the called line.
<b>d.</b>	<b>Reverse Charge Request</b> — Permits a subscriber to, on a per call basis, request the packet switch to assign billing charges to the called data terminal.
<b>e.</b>	<b>Throughput Class Negotiation</b> — Permits negotiation of the throughput class (data transmission rate) for each direction of data transfer associated with a virtual call.
<b>B.</b>	High or low speed packet switched data provides virtual circuit basic service using CCITT X.25 packet switching standards. High speed packet switched data operates on a B channel at speeds up to 64 kbps while low speed packet switched data operates on a D channel at speeds up to 9.6 kbps. Both the subscriber to high or low speed packet switched data and the other party involved in the transmission must be either served by the same central office switch or served from central offices which are arranged for packet switched data interoffice interconnection.

\* Low Speed Packet Switched Data (LSPSD) operates on a D channel at speeds up to 9.6 kbps. Effective February 15, 2008, Packet Switched Data on the D Channel and X.25 Packet Data features are available only for existing customers. Additions, rearrangements and moves of service are not permitted.

**10. Integrated Services Digital Network (ISDN) Services**  
**10.1 ISDN Basic Service and Virtual Serving Arrangement (VSA)**

As of May 17, 2014, ISDN Basic Service is no longer available to residential exchange service customers. Existing residential customers as of May 17, 2014, may retain the service at existing locations. Additions, rearrangements and moves of service are not permitted. This does not impact the Digital Centrex Subscribers.

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<b>10.1.3 High or Low Speed Packet Switched Data*</b>	
<b>C.</b>	With either of these forms of network transport, a logical connection (channel) is established between the calling and called line. This logical connection is called a virtual circuit. This differs from a circuit switched connection in that no physical path or circuit is permanently established between the two lines, the virtual circuit exists until the call is terminated by either the called or calling party. The high speed packet switched data capability can support up to 127 multiple virtual circuits while the low speed packet switched data capability can support up to 15 multiple virtual circuits. The following types of virtual circuits can be established in a packet switched network.
1.	Switched virtual circuits allow the user to establish a communications channel (logical channel) on a switched basis. One switched virtual circuit is included with the basic service capability.
2.	Permanent virtual circuits allow the user to permanently establish a logical channel between two ISDN basic service lines.

<b>10.1.4 Alternate Circuit Switched Voice or Circuit Switched Data</b>	
<b>A.</b>	Alternate circuit switched voice or circuit switched data operates over a single 64 kbps B channel and is capable of speech or data information transfer. The voice or data transmission capabilities may be used alternately on separately established calls. Once a call has been established on an alternate circuit switched voice/circuit switched data capability, the call cannot be changed from voice to data or vice versa without disconnecting and establishing a new call. For simultaneous circuit switched voice and circuit switched data capability, the circuit switched voice and circuit switched data capabilities must be ordered separately.

<b>10.1.5 Virtual Serving Arrangements</b>	
<b>A.</b>	VSA is a special two point digital transmission path between a customer's serving central office and a central office that is suitably equipped to provide ISDN basic. This serving arrangement will enable a customer to subscribe to ISDN basic when a customer's serving central office is not equipped to provide ISDN basic.
1.	When a customer's serving central office becomes equipped for ISDN basic the customer can choose to be transferred from the Telephone Company designated ISDN basic service equipped central office to the customer's serving central office without charge.
<b>B.</b>	Customers of this arrangement will be provided exchange service from the predetermined ISDN basic equipped central office.

\* Low Speed Packet Switched Data (LSPSD) operates on a D channel at speeds up to 9.6 kbps. Effective February 15, 2008, Packet Switched Data on the D Channel and X.25 Packet Data features are available only for existing customers. Additions, rearrangements and moves of service are not permitted.

Verizon New England Inc.

**10. Integrated Services Digital Network (ISDN) Services**  
**10.1 ISDN Basic Service and Virtual Serving Arrangement (VSA)**

As of May 17, 2014, ISDN Basic Service is no longer available to residential exchange service customers. Existing residential customers as of May 17, 2014, may retain the service at existing locations. Additions, rearrangements and moves of service are not permitted. This does not impact the Digital Centrex Subscribers.

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<b>10.1.5 Virtual Serving Arrangements</b>	
<b>C.</b>	This arrangement is furnished from Telephone Company designated ISDN basic service equipped central offices, subject to the availability of suitable facilities. This arrangement is available only to customers served by central offices not equipped to provide ISDN basic or to customers who have subscribed to this arrangement and want to retain this arrangement subsequent to the conversion of their serving central office to provide ISDN basic.
<b>D.</b>	VSA is not available with Intellipath.
<b>E.</b>	VSA will be provided only on the standard ISDN basic rate interface 2B1Q two-wire U interface.



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**10. Integrated Services Digital Network (ISDN) Services**  
**10.2 Optional Features**

As of May 17, 2014, ISDN Basic Service is no longer available to residential exchange service customers. Existing residential customers as of May 17, 2014, may retain the service at existing locations. Additions, rearrangements and moves of service are not permitted. This does not impact the Digital Centrex Subscribers.

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<b>10.2.1 Digital Electronic Telephone Service (DETS)</b>	
<b>A.</b>	DETS is a telecommunications service in which the controlling dial switching equipment is located at a Telephone Company central office which normally serves the principal premises of the customer thereby eliminating the need for controlling equipment and complex wiring on the customer's premises. DETS can only be provided on ISDN basic service lines with circuit switched voice basic service capability. The number of ISDN basic service lines equipped with DETS must equal the number of CPE voice stations. Basic DETS provides the following features as part of the offering. At least one basic service capability must be specified before any of the following features may be selected.
1.	<b>Feature Access</b> — DETS provides the ability to access call related features either by depressing an assigned button/key or equivalent on the CPE station or equipment or by going off-hook on a call appearance and dialing a feature access code.
2.	<b>Call Appearance</b> — DETS provides for the termination of directory numbers on a designated button or equivalent on the CPE station or equipment. Each call appearance requires a button on the station equipment as defined by the configuration group. The following information describes the use of call appearances.
a.	<b>Multiple Call Appearance</b> — Provides for a single primary or secondary directory number to be assigned to up to five call appearance buttons or equivalent on customer provided equipment. This allows the customer to handle more than one call on a single directory number.
b.	<b>Shared Call Appearance</b> — Provides for the establishment of a call group where members of the group may share (have access to) directory numbers of other stations in the group (i.e., more than one station may access the same primary or secondary directory number.
c.	<b>Hold with Shared Call Appearance</b> — Allows any station to place a call on hold or retrieve a call from hold as long as that station has a call appearance of the directory number involved.
d.	<b>Bridging with Shared Call Appearance</b> — Permits a third-party to initiate bridging onto a call in progress, as long as that station has an appearance of the desired directory number and no more than two stations are bridged on the call. A minimum of two call appearances is necessary
e.	<b>Shared Call Appearances with Analog Lines</b> — Allows analog lines to be included in a DETS system group and for the associated analog number to be assigned to a call appearance button on a DETS station set or equivalent.

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**10. Integrated Services Digital Network (ISDN) Services**  
**10.2 Optional Features**

As of May 17, 2014, ISDN Basic Service is no longer available to residential exchange service customers. Existing residential customers as of May 17, 2014, may retain the service at existing locations. Additions, rearrangements and moves of service are not permitted. This does not impact the Digital Centrex Subscribers.

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<b>10.2.1 Digital Electronic Telephone Service (DETS)</b>	
<b>A.</b> (Continued)	
3.	<b>Call Appearances/Features</b> — Call appearances for the termination of directory numbers and the assignment of central office features to CPE buttons or equivalent are provided based upon the quantity of buttons assigned within the ranges specified. Call appearances/features provided in a 5ESS are provisioned in standard packages referred to as configuration groups. Standard configuration groups are designed to accommodate a range of CPE button assignments of central office features and call appearances beginning at ten buttons up to and including 60 buttons. The customer served by a 5ESS switch has the option of ordering non standard configuration groups for an NRC that applies in addition to a monthly rates for the number of CPE buttons assigned.
4.	<b>Multiple Directory Numbers</b> — Provides for more than one directory number to be assigned to the call appearances of a single terminal for the exclusive use of that terminal. One directory number will be specified as the primary directory number. All others are considered secondary directory numbers, except for DMS.
5.	<b>ISDN Group</b> — Provides for call coverage by allowing a limit of eight primary directory numbers of other lines to appear on a single ISDN terminal or set. Directory numbers from multiple ISDN groups may appear on a single terminal or set.
6.	<b>Expanded ISDN Group Coverage</b> — Enhances the call coverage abilities through the following features.
a.	<b>Delayed Ringing</b> — The customer selects the number of seconds to elapse before ringing is provided on an incoming call. A visual signal, such as a flashing light activates as soon as the call originates.
b.	<b>Abbreviated Ringing</b> — Ringing is provided on incoming calls for a customer specified interval.
c.	<b>Manual Exclusion</b> — Prevents other station users in the ISDN group from retrieving a held call and from bridging onto a call in progress.
7.	<b>ISDN Flexible Calling</b> — Allows the customer to transfer, hold, conference and drop calls through button activation.
a.	<b>Drop</b> — Allows the user to drop the last party added to a conference call.
b.	<b>Transfer</b> — Allows the user to transfer a call to another terminal.
c.	<b>Hold</b> — Allows the user to place a call on hold by pressing the function button.
d.	<b>Conference</b> — Allows the user to include a third-party in the call. This feature may require a secondary directory number.
8.	<b>Automatic Intercom/Group Intercom</b> — A button activated feature which provides for abbreviated dialing to members of a predesignated group of ISDN basic lines equipped with DETS. The intercom feature may be dial-type or arranged for automatic connection to designated intercom members.

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**10. Integrated Services Digital Network (ISDN) Services**  
**10.2 Optional Features**

As of May 17, 2014, ISDN Basic Service is no longer available to residential exchange service customers. Existing residential customers as of May 17, 2014, may retain the service at existing locations. Additions, rearrangements and moves of service are not permitted. This does not impact the Digital Centrex Subscribers.

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10.2.2 Display	
A.	Display provides call related data on an ISDN basic service line to the associated terminal that is equipped with a display or which can otherwise utilize this information. Display service includes the following features.
1.	<b>Outgoing Called Line Identification</b> — Provides the originating user with the called number, the directory number used to place the call, and the facility used to place the call.
2.	<b>Incoming Calling Line Identification</b> — Provides the calling number of an incoming call (typically by the second ring) providing that per call or line blocking has not been activated by the originating party and subject to technical and other limitations, including availability of the number for forwarding. Originating calls utilizing the facilities of an interexchange carrier will not be displayed.

10.2.3 High or Low Speed Packet Switched Data Options*	
A.	High or low speed packet switched data options may be subscribed to in addition to the basic features provided with packet switched data basic service capability.
1.	<b>Additional Virtual Circuits</b> — Are subscribed to in addition to the initial virtual circuit provided with the high or low speed packet switched data basic service capability. They may be switched or permanent.
2.	<b>Permanent Virtual Circuit Selection</b> — A circuit which allows the user to permanently establish a logical channel between two ISDN basic service lines.
3.	<b>Closed User Group</b> — Allows the customer to establish a subnetwork among a restricted number of other users who can communicate privately with each other.
4.	<b>Flow Control Parameter Negotiation</b> — Permits negotiation on a per call basis of the flow control parameters (window size and packet size).

10.2.4 Customer Premises Modem Pool	
A.	Customer premises modem pool provides for the set up and clearing of data calls between an ISDN basic subscriber and a local exchange line utilizing a customer provided modem for data transmission. The data connection is established by routing the call through a member of the modem pool (modem and associated terminal adapter) provided by the customer to perform the necessary analog to digital or digital to analog conversion. This feature must use an ISDN basic service line equipped with LSPSD basic service. No B channel connections to the modem pool members are allowed. Each ISDN basic service line that requires access to a modem pool must subscribe to the closed user group packet feature. When using modem pooling, the data speed is limited to 9.6 kbps using the low speed packet switched data capability.
1.	<b>Closed User Group</b> provides that only data terminals that belong to the same closed user group can access the modem pool for outgoing service or receive calls via the modem pool.

\* Low Speed Packet Switched Data (LSPSD) operates on a D channel at speeds up to 9.6 kbps. Effective February 15, 2008, Packet Switched Data on the D Channel and X.25 Packet Data features are available only for existing customers. Additions, rearrangements and moves of service are not permitted.

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**10. Integrated Services Digital Network (ISDN) Services**  
**10.2 Optional Features**

As of May 17, 2014, ISDN Basic Service is no longer available to residential exchange service customers. Existing residential customers as of May 17, 2014, may retain the service at existing locations. Additions, rearrangements and moves of service are not permitted. This does not impact the Digital Centrex Subscribers.

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<b>10.2.4 Customer Premises Modem Pool</b>	
A. (Continued)	
2.	<b>Terminating Modem Pool Access Telephone Numbers</b> — Directory numbers which may be used by ISDN basic subscribers who wish to receive data calls from non ISDN subscribers via modem pooling. This number corresponds to a different transmission characteristic in the modem pool and can only be used for terminating data calls to a particular ISDN basic line via the modem pool.

<b>10.2.5 Secondary Directory Numbers (SDN)</b>	
A.	SDNs are additional telephone numbers associated with the DETS feature. SDNs may be requested. SDNs may be associated with any of the voice or data basic services selected on an ISDN basic line. This number does not require the assignment of line equipment or outside plant facilities.
1.	A maximum of three SDNs may be provisioned on a single DETS arrangement.
2.	Listings for SDNs are provided as specified in Part A, Section 5.

<b>10.2.6 Circuit Switched Services (Voice and Data)</b>	
A.	<b>Circuit Switched Services (Voice and Data)</b> — The following features provide additional functionality to a line.
1.	<b>Multiline Hunt Groups</b> — Allows a DETS customer to establish hunt groups for voice or data calls. It also allows the customer to stop hunting and/or make busy selected lines in the hunt group. Hunting sequence and hunt group membership will be dependent on individual directory numbers, either voice or data.
a.	<b>Stop Hunting</b> — Allows a customer to stop the hunting sequence at the specific hunt group member that activates this feature
b.	<b>Make Busy</b> — Allows a customer to make a line busy without affecting the overall sequence
2.	<b>Call Forwarding</b> — Allows an ISDN line to forward calls to a user defined telephone number based on certain conditions. The destination is changeable by the customer. It is applicable to circuit switched voice and circuit switched data calls.
a.	<b>Call Forwarding Don't Answer</b> — As of May 17, 2014, Call Forwarding Don't Answer for ISDN is withdrawn from this tariff for residential use, and Verizon will no longer provide this service as of that date.
b.	<b>Call Forwarding Busy Line</b> — As of May 17, 2014, Call Forwarding Busy for ISDN is withdrawn from this tariff for residential use, and Verizon will no longer provide this service as of that date.

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**10. Integrated Services Digital Network (ISDN) Services**  
**10.2 Optional Features**

As of May 17, 2014, ISDN Basic Service is no longer available to residential exchange service customers. Existing residential customers as of May 17, 2014, may retain the service at existing locations. Additions, rearrangements and moves of service are not permitted. This does not impact the Digital Centrex Subscribers.

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<b>10.2.6 Circuit Switched Services (Voice and Data)</b>	
<b>A.</b> (Continued)	
<b>3.</b>	<b>Additional Call Offering</b> — Provides the ISDN line with notification of additional voice and data calls when the user's interface is busy.
<b>4.</b>	<b>Associated Groups</b> — Terminals on an ISDN line may be restricted to less than the total B channel capacity available. Only two associated groups are permitted per line.

<b>10.2.7 Optional Feature Packages</b>	
<b>A.</b>	The following feature packages are available with residence ISDN basic service.
<b>1.</b>	<b>Internet Access Package</b> consisting of Incoming Calling Line Identification and Additional Call Offering features.
<b>2.</b>	<b>Home Office Package</b> consisting of Incoming Calling Line Identification, Additional Call Offering, ISDN Flexible Calling (Conference, Transfer, Drop, Hold) and Call Forwarding features.
<b>3.</b>	<b>Deluxe Package</b> consisting of Incoming Calling Line Identification, Additional Call Offering, ISDN Flexible Calling (Conference, Transfer, Drop, Hold), and Call Forwarding, Call Forwarding Busy Line/Don't Answer features.

Verizon New England Inc.

**10. Integrated Services Digital Network (ISDN) Services**  
**10.2 Optional Features**

As of May 17, 2014, ISDN Basic Service is no longer available to residential exchange service customers. Existing residential customers as of May 17, 2014, may retain the service at existing locations. Additions, rearrangements and moves of service are not permitted. This does not impact the Digital Centrex Subscribers.

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<b>10.2.6 Circuit Switched Services (Voice and Data)</b>	
<b>A.</b>	(Continued)
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<b>2.</b>	<b>Home Office Package</b> consisting of Incoming Calling Line Identification, Additional Call Offering, ISDN Flexible Calling (Conference, Transfer, Drop, Hold) and Call Forwarding features.
<b>3.</b>	<b>Deluxe Package</b> consisting of Incoming Calling Line Identification, Additional Call Offering, ISDN Flexible Calling (Conference, Transfer, Drop, Hold), and Call Forwarding, Call Forwarding Busy Line/Don't Answer features.

Verizon New England Inc.

**10. Integrated Services Digital Network (ISDN) Services**  
**10.3 Responsibility of the Telephone Company**

As of May 17, 2014, ISDN Basic Service is no longer available to residential exchange service customers. Existing residential customers as of May 17, 2014, may retain the service at existing locations. Additions, rearrangements and moves of service are not permitted. This does not impact the Digital Centrex Subscribers.

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<b>10.3.1 Interruption of Service</b>	
<b>A.</b>	For ISDN basic, any complete failure of service which continues for more than 24 hours, credit will be applied according to Part A, Section 1.

<b>10.3.2 Suspension of Service</b>	
<b>A.</b>	ISDN basic is not subject to temporary suspension of service.

Verizon New England Inc.

**10. Integrated Services Digital Network (ISDN) Services**  
**10.4 Responsibility of the Customer**

As of May 17, 2014, ISDN Basic Service is no longer available to residential exchange service customers. Existing residential customers as of May 17, 2014, may retain the service at existing locations. Additions, rearrangements and moves of service are not permitted. This does not impact the Digital Centrex Subscribers.

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<b>10.4.1 Authorizations</b>	
<b>A.</b>	The customer is responsible for obtaining all necessary permits, licenses, consents, waivers, releases and all other rights from all persons whose work, statements, or performances are used in connection with its service and from all holders of copyrights, trademarks and patents used in connection with the information it provides.

<b>10.4.2 Customer Equipment</b>	
<b>A.</b>	<b>Customer Premises Equipment (CPE)</b> — The customer is responsible for the installation, operation and maintenance of any customer provided terminal equipment or communications system. No combinations of customer provided terminal equipment or communications systems may require change or alteration of the equipment or services of the Telephone Company, cause electrical hazards to Telephone Company personnel, damage to Telephone Company equipment, malfunction of Telephone Company billing equipment, or degradation of service to persons other than the user of the subject terminal equipment or communications system, his or her calling or called party.
<b>1.</b>	Upon notice, the customer must make any changes necessary to avoid hazard damage, malfunction or degradation of service.
<b>2.</b>	Failure to make the necessary changes will result in the discontinuance of ISDN basic.
<b>3.</b>	The central office ISDN equipment plus ISDN CPE must be technically compatible. To be compatible, CPE must conform to the specifications of the central office switch vendors.
<b>4.</b>	The Telephone Company does not guarantee end to end compatibility of customer premises equipment.
<b>B.</b>	The customer's network termination 1 device and the central office switch line termination must use compatible industry standard 2B1Q line code technology.



**10. Integrated Services Digital Network (ISDN) Services**  
**10.5 Regulations**

As of May 17, 2014, ISDN Basic Service is no longer available to residential exchange service customers. Existing residential customers as of May 17, 2014, may retain the service at existing locations. Additions, rearrangements and moves of service are not permitted. This does not impact the Digital Centrex Subscribers.

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<b>10.5.1 Minimum Period</b>	
<b>A.</b>	The minimum period for which service is furnished and for which charges are applicable is one month.
<b>1.</b>	The charges for a fractional part of a month will be a proportionate part of the monthly charge using the same ratio that the actual number of days service is furnished bears to 30 days.

<b>10.5.2 Special Construction</b>	
<b>A.</b>	Where special construction of facilities or equipment is required, special construction charges may apply as determined on a case by case basis as specified in Part A, Section 2.

<b>10.5.3 Application of Rates and Charges</b>	
<b>A.</b>	Features and capabilities provided by ISDN basic are considered optional features of digital Centrex service and are subject to the Large System-Specific Pricing Plan.
<b>B.</b>	<b>Voice Usage</b> — All voice usage is governed by the customer's existing class of service and is flat rated or measured accordingly. Voice usage within a digital Centrex system for Intellipath, or Centrex Plus is not billed on a usage sensitive basis.
<b>C.</b>	<b>Data Usage</b> — Data usage is always measured and charged except for usage within the digital Centrex system.
<b>1.</b>	Circuit switched data usage is always measured and charged as specified for Switchway service.
<b>2.</b>	Packet switched data usage is always measured and charged as specified for Infopath service.
<b>D.</b>	<b>Feature Package</b> — The monthly rate is applicable whether or not any of the features in a package are activated.
<b>E.</b>	The rates and charges for ISDN service are in addition to the appropriate rates and charges for digital Centrex, business or residence exchange services, as well as the appropriate service charges.
<b>F.</b>	<b>Feature Change Charge</b> applies whenever DETS call appearances are either added, changed or rearranged that do not require a change to a different configuration group or whenever the automatic intercom/group intercom, ISDN group or ISDN flexible calling optional features are either added to the existing ISDN basic service or changed. This charge also applies when changes are made to any of the packet switched data service parameters or when any of the high or low speed packet switched data basic service capability features are either added to existing packet switched data service or are subsequently changed.

Verizon New England Inc.

**10. Integrated Services Digital Network (ISDN) Services**  
**10.5 Regulations**

As of May 17, 2014, ISDN Basic Service is no longer available to residential exchange service customers. Existing residential customers as of May 17, 2014, may retain the service at existing locations. Additions, rearrangements and moves of service are not permitted. This does not impact the Digital Centrex Subscribers.

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<b>10.5.3 Application of Rates and Charges</b>	
<b>G.</b>	<b>Additional or Permanent Virtual Circuits</b> (beyond the first switched virtual circuit included with the basic service capability) may be provided at additional charges.

Verizon New England Inc.

**10. Integrated Services Digital Network (ISDN) Services**  
**10.6 ISDN Primary Service**

As of May 17, 2014, ISDN Primary Service is no longer available to residential exchange service customers. Existing residential customers as of May 17, 2014, may retain the service at existing locations. Additions, rearrangements and moves of service are not permitted. This does not impact the Digital Centrex Subscribers.

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10.6.1 Definitions	
<b>B Channel</b>	A 64 kbps digital message path capable of transporting voice and data.
<b>Clear Channel</b>	Provides for the full utilization of the 64 kbps bandwidth of a B channel. The line code used to provide 64 kbps clear channel capability is bipolar with 8 zero substitution (B8ZS), as specified in TR-NWT-000499.
<b>D Channel</b>	A 64 kbps digital message path used for signaling and control of the B channels.
<b>Remote/Host Switching Cluster</b>	A Remote/Host Switching Cluster is a remote switch that is dependent on the host switch for its software call processing. A remote switch can process only intraoffice calls without the host switch.
<b>Usage Allotment</b>	The monthly allowance of PRI Plus usage minutes per PRI, per month.

10.6.2 Description	
<b>A.</b>	ISDN primary (PRI) provides access to the Telephone Company's voice and circuit switched data transport services via a 1.544 Mbps digital path between ISDN compatible customer premises equipment located at the customer premises and an ISDN equipped central office. ISDN primary includes DID which permits incoming dialed calls from the network to reach a specific station line of a Private Branch Exchange (PBX) or other customer premises equipment without the assistance of an attendant.
<b>B.</b>	ISDN primary is offered on a measured local service basis. No local usage allowance is provided.
<b>C.</b>	ISDN Primary Service is provided only from the Company's central office switches with ISDN Primary Service functionality. When a subscriber's normal serving central office switch is not equipped with ISDN Primary Service, nor is a central office that is part of a Remote Switching Cluster, the Telephone Company will attempt to provide ISDN Primary Service from an alternate serving central office in the same rate area, at no additional charge to the customer. The local calling area and the telephone numbers will be those associated with the customer's normal serving central office switch.  If an alternate switch in the same rate area is not available, the Telephone Company will provide ISDN Primary Service from an alternate serving central office, determined by the Telephone Company, at no additional charge to the customer.  If ISDN Primary Service is provided from an alternate serving central office outside of the customer's normal local calling area, the customer must accept a telephone number change to a telephone number associated with the alternate central office. The customer will also be subject to the calling areas associated with the alternate serving central office, as established in the Telephone Company's tariffs.
<b>D.</b>	ISDN primary is offered only from suitably equipped central offices, subject to availability of facilities and only within a Rhode Island Local Access and Transport Area (LATA).

Verizon New England Inc.

**10. Integrated Services Digital Network (ISDN) Services**  
**10.6 ISDN Primary Service**

As of May 17, 2014, ISDN Primary Service is no longer available to residential exchange service customers. Existing residential customers as of May 17, 2014, may retain the service at existing locations. Additions, rearrangements and moves of service are not permitted. This does not impact the Digital Centrex Subscribers.

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<b>10.6.3 Service Components</b>	
<b>A. Port</b>	An ISDN primary port provides the termination of the local distribution channel in the central office switch. Each port consists of a D channel for signaling and up to 23 B channels for transmission of voice and circuit switched data calls.
<b>B. Local Distribution Channel</b>	A 1.544 Mbps two-way transmission path connecting a customer's premises with the port. The framing format for 1.544 Mbps transmission over the ISDN primary service local distribution channel is extended superframe as specified in TR-NWT-000499.
<b>C. DID Capability</b>	is furnished upon the condition that the customer must subscribe to and have adequate facilities to permit the use of service without injurious effect on general telephone service. ISDN primary DID numbers are provided in blocks of 100 numbers (or fraction thereof) at rates specified in Part M, Section 1.12.3.
<b>D.</b>	Customers may utilize alternate high capacity digital facilities that meet the specifications as determined by the Company in lieu of the ISDN Primary Facility specified herein. The applicable rules, regulations and rates from the appropriate Company Tariff will apply for the alternate high capacity digital facilities.
<b>E.</b>	The ISDN Primary Service Local Distribution Channel for the 2- and 3-year VTPP Volume Plan*, 2- and 3-year PRI Plus Plan, the 2- and 3-year Corporate Rewards Plan, and the 1-, 2- and 3-year Term and Volume II Package Plan includes mileage from the local central office to the customer's premises.
<b>F.</b>	Remote/Host Switching Clusters — exist when the remote switch is dependent on the host switch for its software call processing. A remote switch can process only intraoffice calls without the host switch.

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<b>10.6.4 Service Capabilities</b>	
The following capabilities are supported on the B channels. Voice and circuit switched data capabilities can be combined over the ISDN primary port and local distribution channel.	
<b>A. Standard Features</b>	
<b>1. Circuit Switched Voice</b>	provides digitized speech or voice band data access in conjunction with existing services including basic exchange service, Message Telecommunications Service (MTS), and 800 service.
<b>2. Circuit Switched Data</b>	allows for the origination and termination of bidirectional circuit switched data calls at data rates of 56 kbps or 64 kbps (Clear Channel Capability).
<b>3. Call-by-Call Service Selection</b>	allows the customer to specify, on a call-by-call basis via D channel signaling, the bearer capability (circuit switched voice or circuit switched data) for calls originated over ISDN primary. The customer will also be notified on a call-by-call basis, via D channel signaling, of the bearer capability and voice call type (Exchange, MTS or 800 service) for calls terminating over ISDN primary.

\* As of January 20, 2011, the VTPP Volume Plan Packages 1, 2 and 3 are no longer available to new subscribers. Existing subscribers may continue the service until the expiration of the term agreement in effect as of January 20, 2011. Additions, changes and/or moves are not permitted.

Verizon New England Inc.

**10. Integrated Services Digital Network (ISDN) Services**  
**10.6 ISDN Primary Service**

As of May 17, 2014, ISDN Primary Service is no longer available to residential exchange service customers. Existing residential customers as of May 17, 2014, may retain the service at existing locations. Additions, rearrangements and moves of service are not permitted. This does not impact the Digital Centrex Subscribers.

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<b>10.6.4 Service Capabilities</b>	
<b>B. Optional Features</b>	
<b>1. Incoming Calling Line Identification</b>	provides the calling number of a non-blocked incoming call (typically by the second ring) if both the ISDN primary customer and the originator of the call are served from the same central office switch or served from different central office switches which are connected by facilities that can send the calling party's number between the switches, subject to technical and other limitations including the availability of the number for forwarding. PRIs on a VTPP Volume Plan* or 2- or 3- Year Corporate Rewards Plan have a discounted rate for Incoming Calling Line Identification. The PRI Plus Plan includes Incoming Calling Line Identification at no additional charge.
<b>2. Channel Configuration</b>	allows some or all B channels to be dedicated to exchange and MTS, DID, or 800 service. Multiple dedicated trunk groups can be established on the same port or group of ports. The customer must specify at the time of ordering, the number of dedicated B channels and their specific purpose.
<b>3. Multiple Facility Signaling Control (MFSC)</b>	also known as Non-Facility Associated Signaling (NFAS) allows the D channel of one ISDN primary port to provide signaling for up to 19 other ISDN primary ports. The ports must all be served by the same central office switch and must all serve the same customer premises equipment. This feature is provided in conjunction with the backup D channel optional feature. This feature is included in the VTPP Volume Plans, PRI Plus Plans, and Term and Volume II Package Plans. No NRC applies to this feature under the VTPP Volume Plans, PRI Plus Plans, and Term and Volume II Package Plans.
<b>4. Backup D Channel</b>	allows a channel of an ISDN primary port to serve as a backup or standby D channel in case of the failure of the D channel of another ISDN primary port. This feature can only be provisioned in conjunction with the MFSC optional feature. The backup D channel cannot be used as a B channel and can back up only one primary D channel. This feature is included in the VTPP Volume Plans*, PRI Plus Plans, and Term and Volume II Package Plans. No NRC applies to this feature under the VTPP Volume Plans*, PRI Plus Plans, and Term and Volume II Package Plans.
<b>5. Intercom Capability</b>	allows completion of calls between an ISDN primary service customer and other digital centrex or ISDN primary service locations within the same subscriber network. Usage charges do not apply to intercom use. This feature is provided per channel. When the PRI Intercom Capability option is augmented with Centrex features to integrate Centrex service with Voice Over Internet Protocol (VoIP) applications, an additional PRI Intercom - VoIP NRC rate applies.
<b>6. Network Ring Again</b>	allows a calling station which encounters a busy signal within the subscriber network to be notified by the central office switch when the called station becomes idle. The calling station can then automatically redial the call. This feature is provided per controlling D channel.

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\* As of January 20, 2011, the VTPP Volume Plan Packages 1, 2 and 3 are no longer available to new subscribers. Existing subscribers may continue the service until the expiration of the term agreement in effect as of January 20, 2011. Additions, changes and/or moves are not permitted.

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**10. Integrated Services Digital Network (ISDN) Services**  
**10.6 ISDN Primary Service**

As of May 17, 2014, ISDN Primary Service is no longer available to residential exchange service customers. Existing residential customers as of May 17, 2014, may retain the service at existing locations. Additions, rearrangements and moves of service are not permitted. This does not impact the Digital Centrex Subscribers. (C)

10.6.4 Service Capabilities	
B.	(Continued)
7.	<b>Calling Line Identification with Name</b> allows the user to see (typically by the second ring) the directory number and name associated with an incoming call, subject to limitations such as those described below. The name and telephone number of the caller may not be displayed for every incoming call. "Out of Area," "Unavailable," the calling party's state name, or a similar message may appear for certain calls, including (i) calls made through certain networks, (ii) operator-assisted calls, calls from toll-free numbers, calling card calls, and international calls, (iii) when phone number or caller name information is not made available to Verizon, (iv) for certain telephone numbers for which Verizon does not purchase Caller ID information, and (v) for other technical reasons. In addition, "Private," "Anonymous" or a similar message may appear when the caller has blocked caller identification information.
8.	<b>Two B Channel Transfer</b> allows the CPE to accept a call from one user, then the user can transfer the call to another user outside the CPE, and then both B channels are released.
9.	<b>Redirecting Number</b> allows the original calling party number plus the last calling party number to be passed to the end user when a call is forwarded or redirected. The user must have calling line identification or calling line identification with name to enable this feature.
10.	<b>Modified Redirecting Number</b> allows the original calling party number plus the last redirected calling party number to be passed to the end user when a call is forwarded or redirected. The user must have calling line identification or calling line identification with name plus redirecting number to enable this feature.
11.	<b>Optional Feature Package</b> includes calling line identification with name and redirecting number.
12.	<b>Intercom Capability Package</b> provides ten or more intercom capability features on one PRI for a single rate.  When the PRI Intercom Capability option is augmented with Centrex features to integrate Centrex service with Voice Over Internet Protocol (VoIP) applications, an additional PRI Intercom - VoIP NRC rate applies  ISDN Primary Service Intercom Capability, used as Tie Lines to an Interexchange Carrier or to another Central Office is available only with month-to-month, 3- and 5- year OPP Plans, and 1-, 2- and 3-year Term and Volume II Package Plans.
13.	<b>PRI Station Detail Billing</b> provides individual station call details for all stations utilizing a customer's ISDN Primary Service at an account level, on a monthly basis. These details are provided with the normal customer bill or on the web via the Telephone Company's WEB portal. PRI Station Detail Billing is available only with measured usage service. Individual PRI station call detail is for informational purposes only. Exact billing information is located in the Measured Call Summary portion of the bill.
14.	<b>ISDN PRI Service Portability</b> allows a customer to request that one or more of their ISDN Primary Service Port(s) and Telephone Numbers be provisioned from an alternate switch in the same rate area as defined by the Telephone Company.

**10. Integrated Services Digital Network (ISDN) Services**  
**10.6 ISDN Primary Service**

As of May 17, 2014, ISDN Primary Service is no longer available to residential exchange service customers. Existing residential customers as of May 17, 2014, may retain the service at existing locations. Additions, rearrangements and moves of service are not permitted. This does not impact the Digital Centrex Subscribers.

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10.6.4 Service Capabilities	
B.	(Continued)
15.	<p><b>ISDN PRI Plus provides</b> ISDN PRI bundled with local usage. The service includes a choice of 10,000 (PRI Plus 10K) or 20,000 (PRI Plus 20K) local minutes of usage, per PRI, per month. Local usage in excess of minutes is assessed an additional charge.</p> <p><b>a. Standard Features</b>— Local DTF Mileage, Local Usage Allowance (10,000 or 20,000 minutes per month) and Incoming Calling Line Identification are included with ISDN PRI Plus rates.</p> <p><b>b. Optional Features</b>— All ISDN Primary Service Features identified in this tariff are available to ISDN PRI Plus Subscribers at the rates, terms and conditions listed in this tariff. Calling Line Identification with Name is available at a discounted rate for PRI Plus subscribers.</p> <p><b>c.</b> ISDN PRI Plus is available under a 2- or 3-year Variable Term Payment Plan.</p> <p><b>d. Usage</b>— Refunds will not apply if usage is less than the 10,000 or 20,000 local usage minutes per month, as selected by the customer. Detailed billing is available at an additional charge. (See Rates for PRI Station Detail Monthly – Per Account – Part M, Section 3, 3.10.2.)</p> <p><b>e. Application of Rates and Charges</b>— PRI Plus will bill actual conversation time and aggregate at the Main Billing Telephone Number level.</p> <p>PRI Plus rates apply to PRI pipes as specified in the PRI Plus agreement only.</p> <p><b>f. Termination Liability</b>— For subscribers to PRI Plus prior to August 19, 2009, the minimum service period is 12 months. For subscribers on or after August 19, 2009, the minimum service period is one month. If a customer terminates service or cancels the service agreement before the expiration of a commitment period, the customer is subject to a termination liability charge. If a customer terminates service prior to a minimum service period, minimum service period charges apply in addition to termination liability charges.</p> <p>Termination charges applicable to ISDN PRI Plus service are dependent upon the payment period selected by the customer (refer to Exhibit 10.6.9-1). Optional features are not included in the termination liability calculation for term plans subscribed to on or after February 15, 2009.</p> <p>Customers with existing PRI Plus agreements may convert to a new service agreement without incurring termination charges provided the value of the new service agreement is equal to or greater than the remaining value of the existing service agreement. The quantity of ISDN PRI circuits included in the new agreement must be greater than or equal to the total number of circuits included in the original agreement. The term of the new agreement must be greater than or equal to the term of the original agreement. When customers migrate from one ISDN PRI Plus option to another, all outstanding shortfall charges, including charges for local usage in excess of monthly minutes, applicable to the existing agreement will apply.</p> <p><b>g. Relocation</b>— When a customer elects to relocate the PRI Plus service to a different premises not serviced by the same central office or to a location served by a suitably equipped central office prior to the expiration of a payment plan and establishes a PRI Plus payment plan of equal or greater monetary value, the customer may relocate without incurring any termination liability. Installation charges for establishing the new service apply.</p>

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Verizon New England Inc.

**10. Integrated Services Digital Network (ISDN) Services**  
**10.6 ISDN Primary Service**

As of May 17, 2014, ISDN Primary Service is no longer available to residential exchange service customers. Existing residential customers as of May 17, 2014, may retain the service at existing locations. Additions, rearrangements and moves of service are not permitted. This does not impact the Digital Centrex Subscribers.

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<b>10.6.4 Service Capabilities</b>	
<b>B.</b>	(Continued)
<b>h.</b>	<b>Transfer of Service</b> is permitted.
<b>i.</b>	Subscribers of PRI Plus are not eligible to subscribe to other usage discount plans (e.g., Corporate Rewards or Business Link).
<b>16.</b>	<b>Remote/Host Number</b> is a standard arrangement, which provides a customer served by a Remote/Host Switching Cluster, utilizing ISDN service from an alternate serving central office (Host), as described in Section 10.6.1, preceding, with numbers from the customer's normal serving central office (Remote), thereby retaining the calling area of the remote office. The customer's physical location must be in the remote switch calling area. If the customer's physical location is not in the remote switch calling area, PRI Foreign Exchange tariff rates apply. This feature is limited by availability of facilities and covers remote/host switching clusters only.  Hunting is not allowed between the Remote/Host Numbers and PRI arrangements with the Host Numbers.

<b>10.6.5 Responsibility of the Telephone Company</b>	
<b>A.</b>	<b>Suspension of Service</b> — ISDN primary is not subject to temporary suspension of service.
<b>B.</b>	<b>Provisions for Other Services</b> — One listing without charge is furnished for each ISDN primary DID number range.

<b>10.6.6 Responsibility of the Customer</b>	
<b>A.</b>	The customer must specify, at the time of ordering, the number of call-by-call service selection B channels to be activated. Rates and charges apply for changes in the number or type of activated channels, or the number of calls of each type which can be simultaneously carried, made subsequent to the time of ordering.
<b>B.</b>	Customer provided equipment used to connect to ISDN primary service must comply with AT&T PUBs 41449, 41459, 5D5-900-312, 5D5-900-322, 235-900-332, 235-900-342 and Northern Telecom NIS A211-1.
<b>C.</b>	A customer provided channel service unit or equivalent functionality is required at each termination of an ISDN primary service local distribution channel on the customer's premises. The channel service unit must be compatible with the extended superframe framing format and the B8ZS line code.
<b>D.</b>	Customer provided switching systems must be arranged to provide for the interception of assigned but unused station numbers, including vacant station number groups as required.

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Verizon New England Inc.

**10. Integrated Services Digital Network (ISDN) Services**  
**10.6 ISDN Primary Service**

As of May 17, 2014, ISDN Primary Service is no longer available to residential exchange service customers. Existing residential customers as of May 17, 2014, may retain the service at existing locations. Additions, rearrangements and moves of service are not permitted. This does not impact the Digital Centrex Subscribers.

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<b>10.6.7 Regulations</b>	
<b>A.</b>	<b>Minimum Service Period</b> for the ISDN primary port and local distribution channel under the month-to-month option is one month. The minimum service period for a Variable Term Payment Plan (VTPP*) for term plans prior to August 19, 2009 is one year. The minimum service period for a Variable Term Payment Plan (VTPP)* on or after August 19, 2009 is one month. The minimum service period for ISDN Primary DID numbers is one month.
<b>B.</b>	<b>Provisions for Other Services</b> — A customer calling an ISDN primary telephone number can control the disclosure of his directory number by utilizing the blocking option specified for Phonesmart (refer to Part A, Section 7).
<b>C.</b>	<b>PRI Station Detail Billing</b> — The customer's ISDN Primary Service must be equipped with Calling Party Default Directory Number with the Calling Party Screening option. Customers do not have the option to change the Calling Party Number, and it may not be deleted. Customers have the option to define a partial listing in the screening list. Specific call details are not provided for stations not included in the screening list. The screening list may not include 800 numbers, non-native numbers, fictitious numbers, private network numbers or Centrex Dialing Plan numbers defined in the screening tables. Station call details are provided only for valid telephone numbers within the switch providing the Customer's ISDN Primary Service.
<b>D.</b>	<b>ISDN PRI Service Portability</b> is available only where there is an alternate switch in the same Rate Area, as defined by the Telephone Company, equipped with ISDN PRI equipment. When an alternate Telephone Company switch is not located in the same Rate Area as the normal serving switch, the customer may subscribe to ISDN Primary service from the alternate switch in another rate center and pay foreign exchange rates as defined elsewhere in this tariff. 1. Tariff rates apply for ISDN Primary Service Ports and Local Distribution Channels, if applicable. 2. Mileage rates for Superpath 1.544 Mbps digital service interoffice channel apply from the alternate switch. 3. Applicable usage charges for all originating calls apply. Charges are determined by the customer's normal serving switch.

<b>10.6.8 Application of Rates and Charges</b>	
<b>A.</b>	All local messages are provided at local usage charges for measured business service.
<b>B.</b>	PBX trunk, DID trunk charges and other dial tone access line rates and charges, as contained in other sections of this tariff, are not applicable to ISDN primary.
<b>C.</b>	<b>Usage</b> 1. Voice usage generated by using ISDN Primary will be charged in accordance with the usage rates for the associated service(s).

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\* As of January 20, 2011, the VTPP Volume Plan Packages 1, 2 and 3 are no longer available to new subscribers. Existing subscribers may continue the service until the expiration of the term agreement in effect as of January 20, 2011. Additions, changes and/or moves are not permitted.

Verizon New England Inc.

**10. Integrated Services Digital Network (ISDN) Services**  
**10.6 ISDN Primary Service**

As of May 17, 2014, ISDN Primary Service is no longer available to residential exchange service customers. Existing residential customers as of May 17, 2014, may retain the service at existing locations. Additions, rearrangements and moves of service are not permitted. This does not impact the Digital Centrex Subscribers.

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<b>10.6.8 Application of Rates and Charges</b>	
<b>C. (Cont'd)</b>	
<b>2.</b>	For Circuit Switched Data usage for ISDN Primary Service installed prior to October 26, 2002, the customer may either select a circuit switched data usage pricing option set forth in (3) following or continue to be charged in accordance with the usage rates for Switchway. For ISDN Primary Service installed on or after October 26, 2002 the customer must select from one of the two circuit switched data usage pricing options set forth in (3) following.
<b>3.</b>	Pricing Options –The customer may select from two pricing options for circuit switched data usage. Option 1 circuit switched data usage is provided on a per minute basis with no usage allowance. Option 2 circuit switched data usage is provided with a monthly usage allowance for a flat monthly rate. Any additional minutes of use above the monthly allowance are offered at a discounted rate. Toll charges will apply when circuit switched data calls are made outside of the customer’s local exchange area.
<b>D.</b>	Initial and additional local distribution channels are provided at the monthly rates for Superpath local distribution channels. The NRC for the initial local distribution channel is the same as the S&E charge specified for Superpath local distribution channels.
<b>E.</b>	The VTPP Volume* and PRI Plus Plans include the PRI Port, with or without the Local Distribution Channel, and the following components are included in the PRI port: Call by Call, Multiple Facility Signaling Control and Backup D Channel.
<b>1.</b>	The Term and Volume II Package Plan is available on a 1-, 2- 3- year term plan and includes the PRI Port, with or without the Local Distribution Channel. The following components are included in the PRI Port rate: Calling Line Identification, Non-Facility Associated Signaling (NFAS) and Backup D Channel.
<b>a.</b>	Term and Volume II Package Plan subscribers may subscribe to any standard or optional features when a Term and Volume II Package Plan rate is not available.
<b>b.</b>	Call by Call service is not available with the Term and Volume II Package Plan.
<b>2.</b>	NRC charges do not apply for ISDN PRIs and features when provided on the VTPP Volume Plans* and PRI Plus Plans, the ISDN Primary Service provided on a Corporate Rewards 2- or 3- year plan or ISDN PRIs provided on a 1-, 2- or 3- year Term and Volume II Package Plan.
<b>3.</b>	No additional mileage charges apply for the local distribution channel when provided as part of ISDN Primary Service on a VTPP Volume Plan* and PRI Plus Plans, a Corporate Rewards 2- or 3- year plan or a 1-, 2- or 3- year Term and Volume II Package Plan.
<b>4.</b>	Rates for Calling Line Identification and Calling Line Identification with Name apply as follows:
<b>a.</b>	Calling Line Identification is provided at no additional charge with the PRI Plus Plans and the Term and Volume II Package Plan.
<b>b.</b>	Calling Line Identification is available at discounted rates with the VTPP Volume Plans* and the Corporate Rewards 2- and 3-year Plans.

\* As of January 20, 2011, the VTPP Volume Plan Packages 1, 2 and 3 are no longer available to new subscribers. Existing subscribers may continue the service until the expiration of the term agreement in effect as of January 20, 2011. Additions, changes and/or moves are not permitted.

**10. Integrated Services Digital Network (ISDN) Services**  
**10.6 ISDN Primary Service**

As of May 17, 2014, ISDN Primary Service is no longer available to residential exchange service customers. Existing residential customers as of May 17, 2014, may retain the service at existing locations. Additions, rearrangements and moves of service are not permitted. This does not impact the Digital Centrex Subscribers.

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<b>10.6.8 Application of Rates and Charges</b>	
<b>E.4 (Continued)</b>	
<b>c.</b>	Calling Line Identification With Name is available at discounted rates with the VTPP Volume Plans*, the Corporate Rewards 2- and 3-year Plans, the PRI Plus Plans, and Term and Volume II Package Plans.
<b>F.</b>	DID numbers are available at the rates and charges specified in Part A Section 12.
<b>G.</b>	Where a customer chooses to have ISDN primary provided on a foreign exchange or foreign central office basis, the mileage rate for a Superpath 1.544 Mbps digital service interoffice channel applies.
<b>H.</b>	An ISDN primary customer served from a foreign exchange or foreign central office may request to have service provided from the customer's normal central office when facilities become available in the normal central office without application of S&E charges. A new minimum service period becomes effective when service is established at the normal central office.
<b>I.</b>	During the term agreement, the customer may add ISDN PRI services at the same monthly rate as specified in the initial term agreement, or the customer may add ISDN PRI services on a month-to-month basis.
<b>J.</b>	When the PRI Intercom Capability option is augmented to integrate the Centrex features and Voice Over Internet Protocol (VoIP) applications, an additional PRI Intercom – VoIP NRC rate applies. The PRI Intercom – VoIP Capability Package NRC applies to all rate plan options.
<b>K.</b>	PRI Plus 10K and PRI Plus 20K pricing options are not available with Corporate Rewards, other local usage optional calling plans or customer specific pricing.
<b>L.</b>	ISDN Primary Service Intercom Capability, used as Tie Lines to an Interexchange Carrier or to another Central Office is available only with month-to-month, 3- and 5- year OPP Plans, and 1-, 2- and 3-year Term and Volume II Package Plans.

<b>10.6.9 Variable Term Payment Plan (VTPP)</b>	
<b>A.</b>	Monthly rates and S&E charges for the ISDN primary port, local distribution channel (including the interoffice channel, if required), and certain optional features are offered under the VTPP* described herein and in Part A, Section 1. The VTPP* monthly rates and S&E charges are payable over the following Optional Payment Periods (OPP) as selected by the customer.
<b>1.</b>	The OPPs for monthly rates are month-to-month, 36-months, and 60-months. The 36 month OPP rates for the Port and Calling Line Identification with Name are limited to existing customers of record on or before July 20, 2006. No moves or changes will be permitted to the current location or existing plan. VTPP Volume* & PRI Plus Plan rates are 24 months and 36 months.
<b>a.</b>	The available OPP for S&E charges is 60 months. An OPP may not be established only for S&E charges. The monthly rates for the ports and local distribution channels must also be included.
<b>b.</b>	The total number of S&E charges in an OPP must not exceed the total number of ports and local distribution channels included in the OPP.
<b>c.</b>	The OPP selected for S&E charges may not exceed the OPP established for monthly rates.

\* As of January 20, 2011, the VTPP Volume Plan Packages 1, 2 and 3 are no longer available to new subscribers. Existing subscribers may continue the service until the expiration of the term agreement in effect as of January 20, 2011. Additions, changes and/or moves are not permitted.

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Verizon New England Inc.

**10. Integrated Services Digital Network (ISDN) Services**  
**10.6 ISDN Primary Service**

As of May 17, 2014, ISDN Primary Service is no longer available to residential exchange service customers. Existing residential customers as of May 17, 2014, may retain the service at existing locations. Additions, rearrangements and moves of service are not permitted. This does not impact the Digital Centrex Subscribers.

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<b>10.6.9 Variable Term Payment Plan (VTPP)</b>	
<b>A. (Continued)</b>	
<b>2.</b>	The S&E charges for an initial local distribution channel provided under a 36-month or 60-month OPP or a 2- or 3-year Corporate Rewards Plan, VTPP Volume Plan*, PRI Plus Plan or a 1-, 2- or 3-year Term and Volume II Package Plan reflect a 100% discount.
<b>3.</b>	The S&E charge for a port provided under a 60-month OPP, or a 2- or 3-year Corporate Rewards Plan, VTPP Volume Plan*, PRI Plus Plan, or a 1-, 2- or 3- year Term and Volume II Package Plan reflects a 100% discount.
<b>4.</b>	The S&E charge for the following optional features provided under a 36-month or 60-month OPP, or a 2- or 3-year Corporate Rewards Plan, VTPP Volume Plan*, PRI Plus Plan, or a 1-, 2- or 3- year Term and Volume II Package Plan reflects a 100% discount.
<b>a.</b>	Calling Line Identification (VTTP*, PRI Plus, Corporate Rewards and Term and Volume II Package Plans) or Calling Line Identification with Name (60-month OPP, VTTP*, or Corporate Rewards).
<b>b.</b>	Two B Channel Transfer
<b>c.</b>	Redirecting Number
<b>d.</b>	Modified Redirecting Number
<b>e.</b>	Optional Feature Package
<b>f.</b>	Intercom Capability Package
<b>5.</b>	Corporate Rewards 2- or 3-year Plan and VTTP Volume Plan* customers may subscribe to Calling Line Identification or Calling Line Identification with Name at term rates. PRI Plus Plan and PRI Term and Volume II Package Plan customers may subscribe to Calling Line Identification with Name at the rates listed in the rate section of this tariff. The Term and Volume II Package Plan includes Calling Line Identification at no additional charge.
<b>B.</b>	Two-year payment plan customers may subscribe to three-year payment plan optional features.
<b>C.</b>	VTPP (Variable Term Pricing Plan)* provides the option to subscribe to three separate volume PRI packages for two or three years. The available packages are: Package 1 - 1 to 10 PRIs* Package 2 - 11 to 20 PRIs* Package 3 - 21+ PRIs*
<b>D.</b>	<b>Termination Liability</b> — If a customer terminates service or cancels an OPP before the expiration of a commitment period, the customer is subject to a termination liability charge. If a customer terminates service under a VTTP*, 2- or 3-year Corporate Rewards Plan or Volume II Package Plan prior to the minimum service period, the minimum service period charges apply in addition to termination liability charges. The minimum service period for term plans prior to August 19, 2009 is one year. The minimum service period for term plans on or after August 19, 2009 is one month.

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\* As of January 20, 2011, the VTPP Volume Plan Packages 1, 2 and 3 are no longer available to new subscribers. Existing subscribers may continue the service until the expiration of the term agreement in effect as of January 20, 2011. Additions, changes and/or moves are not permitted.

Verizon New England Inc.

**10. Integrated Services Digital Network (ISDN) Services**  
**10.6 ISDN Primary Service**

As of May 17, 2014, ISDN Primary Service is no longer available to residential exchange service customers. Existing residential customers as of May 17, 2014, may retain the service at existing locations. Additions, rearrangements and moves of service are not permitted. This does not impact the Digital Centrex Subscribers.

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<b>10.6.9 Variable Term Payment Plan (VTPP)</b>	
<b>D. (Continued)</b>	
<b>1.</b>	Termination charges applicable to ISDN primary service are dependent upon the payment plan selected by the customer (refer to Exhibit 10.6.9-1). The following termination liability will be applicable to all new terms subscribed to on or after February 15, 2009.  When a subscriber terminates a plan prior to the expiration of the term, the subscriber will be subject to termination liability equal to 25% of the monthly Port or Port and LDC rate multiplied by the remaining months in service. For applicable termination liability on term plans subscribed to prior to February 15, 2009, please refer to Exhibit 10.6.9-1.
<b>2.</b>	Termination charges on the Local Distribution Channel will not apply when customers upgrade the transport facility (currently a DS1 1.544 Mbps facility) to a facility with greater than 1.544 Mbps.
<b>3.</b>	Termination charges do not apply to optional features.
<b>E.</b>	When an ISDN primary VTPP customer served from a foreign exchange or foreign central office requests to have service provided from the customer's normal central office when facilities become available in the normal central office, termination liability charges will not apply as long as the quantity of ports and local distribution channels is maintained. The expiration date of the payment period will not change, except when the expiration date would be less than three months from the requested date for service from the normal central office; in this case, the expiration date will be extended to three months from the requested date for service from the normal central office.
<b>F.</b>	No additional mileage charges apply for the Local Distribution Channel for ISDN Primary Service when provided as part of a 2- or 3-year Corporate Rewards Plan, a 2- or 3-year VTPP Volume Plan*, a 2- or 3-year PRI Plus Plan or a 1-, 2- or 3- year Term and Volume II Package Plan.
<b>G.</b>	Customers with an existing PRI payment plan may change to another service or upgrade service to a higher speed or capacity under a new payment plan without incurring termination liability charges provided the value of the new payment plan is equal to or greater than the remaining value of the existing payment plan and the Company or its wireline affiliates provides the new service via tariff, similar documents, commercial agreements, or a Customer Specific Pricing Contract (CSP), or a Large System-Specific Pricing Plan (LSPP), and the order to discontinue the existing service and the order for the new or upgraded service are received by the Company or its wireline affiliates at the same time.

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\* As of January 20, 2011, the VTPP Volume Plan Packages 1, 2 and 3 are no longer available to new subscribers. Existing subscribers may continue the service until the expiration of the term agreement in effect as of January 20, 2011. Additions, changes and/or moves are not permitted.

Verizon New England Inc.

**10. Integrated Services Digital Network (ISDN) Services**  
**10.6 ISDN Primary Service**

As of May 17, 2014, ISDN Primary Service is no longer available to residential exchange service customers. Existing residential customers as of May 17, 2014, may retain the service at existing locations. Additions, rearrangements and moves of service are not permitted. This does not impact the Digital Centrex Subscribers. (C)

<b>10.6.9</b>	
<b>H.</b>	Customers with existing PRI Plus agreements may convert to a new service agreement without incurring termination charges provided the value of the new service agreement is equal to or greater than the remaining value of the existing service agreement. The quantity of ISDN PRI circuits included in the new agreement must be greater than or equal to the total number of circuits included in the original agreement. The term of the new agreement must be greater than or equal to the term of the original agreement. When customers migrate from one ISDN PRI Plus option to another, all outstanding shortfall charges, including charges for local usage in excess of monthly minutes, applicable to the existing agreement will apply.
<b>I.</b>	All of a customer's Telephone Company provided ISDN PRIs within the state will count towards the volume plan threshold. Volume plan customers may change the number of ISDN PRIs during the volume term period. In the event that a customer under a Volume plan makes subsequent PRI increases or decreases that cause the total number of PRIs to fall within a different threshold level, all remaining ISDN PRIs will be billed at the applicable level rate for the remainder of the volume plan term period. The customer must provide the account information of the ISDN PRIs included in the volume plan at the time of the initial installation of service and with each change to the service.
<b>J.</b>	<b>Transfer of Service</b> is permitted.
<b>K.</b>	<b>Relocation</b> — When a customer elects to relocate the PRI service to a different premises in a different state, prior to the expiration of a payment plan, the service is considered to be disconnected, and termination liability applies. However, if the customer relocates to a location served by a suitably equipped central office within the same state and establishes a PRI payment plan of equal or greater monetary value, the customer may relocate without incurring any termination liability. Installation charges for establishing the new service apply.

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Verizon New England Inc.

**10. Integrated Services Digital Network (ISDN) Services**  
**10.6 ISDN Primary Service**

As of May 17, 2014, ISDN Primary Service is no longer available to residential exchange service customers. Existing residential customers as of May 17, 2014, may retain the service at existing locations. Additions, rearrangements and moves of service are not permitted. This does not impact the Digital Centrex Subscribers.

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<b>Exhibit 10.6.9-1 Termination Charges by Payment Period</b>		
<b>Note:</b> This chart applies to all term plans subscribed to prior to February 15, 2009. For term plans subscribed to on or after February 15, 2009, termination liability will equal 25% of the monthly Port or Port and LDC rate multiplied by the remaining months in the term. Optional features are not included in the termination liability calculation. Minimum Service Period requirements are applicable.		
<b>Payment Period</b>	<b>Termination Month</b>	<b>Termination Charges</b>
Month-to-Month	1	Minimum Service Period
36 Months	1-12	Minimum Service Period and the full S&E for any port, LDC, or optional feature provided with a 100% discount.
	13-36	Month to month rate minus the 36-month rate times the number of months in service.
60 Months	1-12	Minimum Service Period and the full S&E for any port, LDC, or optional feature provided with a 100% discount.
	13-36	Month to month rate minus the 36-month rate times the number of months in service.
	37-60	36-month rate minus the 60-month rate times the number of months in service.
24-Month Volume Plan*	1 – 12	Minimum Service Period times month-to-month rate
	13 – 24	Month-to-month rates minus the 24-month rate times the number of months in service

\* As of January 20, 2011, the VTPP Volume Plan Packages 1, 2 and 3 are no longer available to new subscribers. Existing subscribers may continue the service until the expiration of the term agreement in effect as of January 20, 2011. Additions, changes and/or moves are not permitted.

**10. Integrated Services Digital Network (ISDN) Services**  
**10.6 ISDN Primary Service**

As of May 17, 2014, ISDN Primary Service is no longer available to residential exchange service customers. Existing residential customers as of May 17, 2014, may retain the service at existing locations. Additions, rearrangements and moves of service are not permitted. This does not impact the Digital Centrex Subscribers.

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<b>10.6.9 Variable Term Payment Plan (VTPP)</b>		
<b>Exhibit 10.6.9-1 Termination Charges by Payment Period</b>		
<p><b>Note:</b> This chart applies to all term plans subscribed to prior to February 15, 2009. For term plans subscribed to on or after February 15, 2009, termination liability will equal 25% of the monthly Port or Port and LDC rate multiplied by the remaining months in the term. Optional features are not included in the termination liability calculation. Minimum Service Period requirements are applicable.</p>		
<b>Payment Period</b>	<b>Termination Month</b>	<b>Termination Charges</b>
36-Month Volume Plan*	1 – 12	Minimum Service Period times month-to-month rate
	13 – 24	Month-to-month rates minus the 24-month rate times the number of months in service
	25 – 36	24-month rate minus the 36-month rate times the number of months in service
24-Month PRI Plus 10K & PRI Plus 20K Plans	1 – 12	Minimum Service Period times monthly recurring charge
	13 – 24	25% of the monthly recurring charge(s) (MRC) for the remainder of the term
36-Month PRI Plus 10K & PRI Plus 20K Plans	1 – 12	Minimum Service Period times monthly recurring charge
	13 – 36	25% of the monthly recurring charge(s) (MRC) for the remainder of the term

\* As of January 20, 2011, the VTPP Volume Plan Packages 1, 2 and 3 are no longer available to new subscribers. Existing subscribers may continue the service until the expiration of the term agreement in effect as of January 20, 2011. Additions, changes and/or moves are not permitted.



Verizon New England Inc.

**1. Exchange and Network Services**  
**1.7 Auxiliary Exchange Services**

1.7.1 Custom Calling Services				
ID	Service Category	Rate Element	Rate	USOC
	Custom Calling Package Discount – 3 or More Services Provided on Same Line (See Note)	Residence discount applicable to each service excluding the first one	.76	
		S&E – Each line equipped	3.20	
	Note: Effective June 16, 2012, Custom Calling Package Discount – 3 or More Services Provided on Same Line is no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations.			

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Verizon New England Inc.

**1. Exchange and Network Services**

**1.7 Auxiliary Exchange Services**

**1.7.10 Curb-A-Charge Service** - Effective June 16, 2012, Curb-A-Charge Service is no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations.

ID	Service Category	Rate Element	Rate	USOC
	Originating Number Screening	Operator Screening – Monthly – Per line equipped	1.00	DHL
		Operator Screening – S&E – Per line equipped	5.00	DHL
		Direct Dialed Screening – Monthly – Per line equipped	1.00	DH2
		Direct Dialed Screening – S&E – Per line equipped	5.00	DH2
	Terminating Number Screening	Residence – Options A, B, or C – S&E – Per line equipped, each	5.00	U
		PBX trunk lines – Option A – S&E – Per system per request, per 100 numbers equipped or fraction thereof	50.00	U
		PBX trunk lines – Option B – S&E – Per system per request, per 100 numbers equipped or fraction thereof	50.00	U
		PBX trunk lines – Option C – S&E – Per system per request, per 100 numbers equipped or fraction thereof	50.00	U

**1.7.11 Reserved for Future Use**


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Verizon New England Inc.

**1. Rates and Charges**  
**1.7 Auxiliary Exchange Services**

1.7.15 Phonesmart Service				
ID	Service Category	Rate Element	Rate	USOC
	Phonesmart	Caller ID – Monthly – Each line equipped – Residence	11.00	NNK
		Caller ID – S&E – Each line equipped – Residence	3.20	
		Call Waiting ID With Name – Monthly – Each line equipped – Residence	11.00	N7PXA
		Call Waiting ID With Name – S&E – Each line equipped – Residence	3.20	
		Call Intercept – Monthly – Each line equipped	9.00	
		*69 – Monthly – Per each line equipped – Residence	7.50	NSS
		*69 – S&E – Per each line equipped – Residence	3.20	
		*69 – Per activation charge – Residence	.75	

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Verizon New England Inc.

**1. Exchange and Network Services**

**1.10 Message Telecommunications Service (MT) Optional Toll Calling Plans**

**1.10.2 Rhode Island Statewide Calling Service** – Effective June 16, 2012, Rhode Island Statewide Calling is no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations.

ID	Service Category	Rate Element	Rate	USOC
	Unlimited Usage			
			Verizon Local Package Extra <sup>sm</sup> and Verizon Local Package <sup>sm</sup> – All Rate Groups – Monthly	21.25

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**1.10.3 Reserved for Future Use**

**1.10.4 Sensible Minute Plan**

ID	Service Category	Rate Element	Rate	USOC
	Sensible Minute	Per Minute or Fraction Thereof	.10	OFRXX
		Monthly – Per line equipped	1.99	

**1.10.5 Verizon Five Cents Plan<sup>sm</sup>** - Effective June 16, 2012, the Verizon Five Cents Plan is no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations.

ID	Service Category	Rate Element	Rate	USOC
	Verizon Five Cents Plan	Per Minute or Fraction Thereof	.05	OFFM1



**3. Digital Communications Services**

**3.10 Integrated Services Digital Network (ISDN) Services**

**3.10.1 ISDN Basic Service** - As of May 17, 2014, ISDN Basic Service is no longer available to residential exchange service customers. Existing residential customers as of May 17, 2014, may retain the service at existing locations. Additions, rearrangements and moves of service are not permitted. This does not impact the Digital Centrex Subscribers.

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ID	Service Category	Rate Element	Rate	USOC
	Digital Subscriber Line	Exchange Service – S&E – Per line	65.00	SDS
		Exchange Service – Monthly – Per line	9.68	SDS
		Digital Centrex – S&E – Per line	40.00	SDS
		Digital Centrex – Monthly – Per line	8.00	SDS
	Basic Service Capabilities	Circuit Switched Voice – S&E - Each	10.00	
		Circuit Switched Data – S&E – Each	10.00	LTH6X
		Circuit Switched Data – Exchange Service – Monthly - Each	5.50	LTH6X
		Circuit Switched Data – Digital Centrex – Monthly - Each	16.50	LTH6X
		Alternate Circuit Switched Voice or Data – S&E - Each	10.00	LTH1X
		Alternate Circuit Switched Voice or Data – Exchange Service - Monthly - Each	6.05	LTH1X
		Alternate Circuit Switched Voice or Data – Digital Centrex – Monthly - Each	16.50	LTH1X
		High Speed Packet Switched Data – S&E – Each	20.00	LTH3X
		High Speed Packet Switched Data – Exchange Service – Monthly - Each	42.35	LTH3X
		High Speed Packet Switched Data – Digital Centrex – Monthly - Each	66.00	LTH3X
		Low Speed Packet Switched Data – S&E – Each*	20.00	LTH4X
		Low Speed Packet Switched Data – Exchange Service – Monthly – Each*	5.50	LTH4X
		Low Speed Packet Switched Data – Digital Centrex – Monthly – Each*	8.80	LTH4X

\* Low Speed Packet Switched Data (LSPSD) operates on a D channel at speeds up to 9.6 kbps. Effective February 15, 2008, Packet Switched Data on the D Channel and X.25 Packet Data features are available only for existing customers. Additions, rearrangements and moves of service are not permitted.

Verizon New England Inc.

**3. Digital Communications Services**  
**3.10 Integrated Services Digital Network (ISDN) Services**

**3.10.1 ISDN Basic Service** - As of May 17, 2014, ISDN Basic Service is no longer available to residential exchange service customers. Existing residential customers as of May 17, 2014, may retain the service at existing locations. Additions, rearrangements and moves of service are not permitted. This does not impact the Digital Centrex Subscribers.

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ID	Service Category	Rate Element	Rate	USOC
	Optional Features	Secondary Number – S&E – Per number	15.00	D07
		Secondary Number – Monthly – Per number	1.00	D07
		DETS Standard Call Appearance/Configuration – Basic DETS features up to 10 Call Appearance/Features – S&E	35.00	FPG1X
		DETS Non-standard Call Appearance/Configuration – S&E – Per group	400.00	NCZPG
		DETS Standard and Non-standard Call Appearance/Configuration – Basic DETS features up to 10 Call Appearance/Features – Monthly	4.00	FPG1X
		DETS Standard Call Appearance/Configuration – Basic DETS features up to 20 Call Appearance/Features – S&E	65.00	FPG2X
		DETS Standard and Non-standard Call Appearance/Configuration – Basic DETS features up to 20 Call Appearance/Features – Monthly	5.50	FPG2X
		DETS Standard Call Appearance/Configuration – Basic DETS features up to 30 Call Appearance/Features – S&E	105.00	FPG3X
		DETS Standard and Non-standard Call Appearance/Configuration – Basic DETS features up to 30 Call Appearance/Features – Monthly	7.00	FPG3X
		DETS Standard Call Appearance/Configuration – Basic DETS features up to 40 Call Appearance/Features – S&E	115.00	FPG4X

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ID	Service Category	Rate Element	Rate	USOC
	Optional Features	DETS Standard and Non-standard Call Appearance/Configuration – Basic DETS features up to 40 Call Appearance/Features – Monthly	8.50	FPG4X
		DETS Standard Call Appearance/Configuration – Basic DETS features up to 50 Call Appearance/Features – S&E	120.00	FPG5X
		DETS Standard and Non-standard Call Appearance/Configuration – Basic DETS features up to 50 Call Appearance/Features - Monthly	10.00	FPG5X
		DETS Standard Call Appearance/Configuration – Basic DETS features up to 60 Call Appearance/Features – S&E	125.00	FPG6X
		DETS Standard and Non-standard Call Appearance/Configuration – Basic DETS features up to 60 Call Appearance/Features - Monthly	11.50	FPG6X
		Key Activated Feature – Automatic Intercom – S&E – Per intercom arrangement	20.00	NZVPA
		Key Activated Feature – Automatic Intercom – Monthly – Per intercom arrangement	1.00	NZVPA
		Key Activated Feature – Group Intercom – S&E – Per group	20.00	NZVPG
		Key Activated Feature – Group Intercom – Monthly – Per group	1.00	NZVPG
		Display Service – S&E – Per primary directory number	10.00	NZP
		Display Service – Monthly – Per primary directory number	2.00	NZP
		Display Service – Digital Centrex – Monthly – Per primary directory number	1.00	NZP

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ID	Service Category	Rate Element	Rate	USOC
	Optional Features	Packet Switched Data Service – Additional Virtual Circuits – S&E – Per circuit*	10.00	VCY
		Packet Switched Data Service – Additional Virtual Circuits – Monthly – Per circuit*	.50	VCY
		Packet Switched Data Service – Closed User Groups – S&E – Per group*	15.00	GXMPG
		Packet Switched Data Service – Closed User Groups – Monthly – Per group*	2.50	GXMPG
		Packet Switched Data Service – Flow Control Parameter Negotiation – S&E*	15.00	GXG
		Packet Switched Data Service – Flow Control Parameter Negotiation – Monthly*	1.00	GXG
		Packet Switched Data Service – Permanent Virtual Circuit – S&E – Per circuit*	30.00	GXP
		Packet Switched Data Service – Permanent Virtual Circuit – Monthly – Per circuit*	5.00	GXP
		Customer Premises Modem Pools – S&E – Per arrangement	145.00	MP3
		Customer Premises Modem Pools – Monthly – Per arrangement	36.00	MP3
		Terminating Modem Pool Access Telephone Numbers – S&E – Per number	10.00	DZNDX
		Terminating Modem Pool Access Telephone Numbers – Monthly – Per number	2.00	DZNDX
		Multiline Hunt Groups – NRC – Per hunt group	15.00	GXHPG
		Multiline Hunt Groups – Monthly – Per hunt group	5.50	GXHPG

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ID	Service Category	Rate Element	Rate	USOC	
	Optional Features	Call Forwarding Features – NRC – Per feature	15.00	U	
		Call Forwarding – Monthly – Per directory number	2.00	NU4	
		Additional Call Offering – NRC – Per directory number	15.00	NCO	
		Additional Call Offering – Monthly – Per directory number	2.00	NCO	
		Associated Groups – NRC – Per directory number	15.00	NWW	
		Associated Groups – Monthly – Per directory number	2.00	NWW	
		Optional Feature Packages	Internet Access Package – NRC - Each	20.00	OFPPX
			Internet Access Package – Monthly – Per digital subscriber line	3.25	OFPPX
	Home Office Package – NRC - Each		25.00	OFPWX	
	Home Office Package – Monthly - Per digital subscriber line		3.75	OFPWX	
	Deluxe Package – NRC - Each		45.00	OFP9X	
	Deluxe Package – Monthly – Per terminal		4.25	OFP9X	
	Feature Changes	Feature Change Charge – S&E – Per change	40.00		

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**3. Digital Communications Services**  
**3.10 Integrated Services Digital Network (ISDN) Services**

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ID	Service Category	Rate Element	Rate	USOC
	Port	Initial – NRC	935.00	
		Initial – OPP 36 months – NRC – Monthly (limited to customers of record on or before July 20, 2006)	15.31	
		Initial – OPP 60 months – NRC – Monthly	10.17	
		Initial – Month-to-month – Monthly	715.00	
		Initial – OPP 36 months – Monthly (limited to customers of record on or before July 20, 2006)	643.50	
		Initial – OPP 60 months – Monthly	572.00	
		2-Year VTPP Volume plan* – Package 1, 1 to 10 PRIs - Monthly	409.00	
		2-Year VTPP Volume plan* – Package 2, 11 to 20 PRIs - Monthly	390.00	
		2-Year VTPP Volume plan* – Package 3, 21+ PRIs - Monthly	371.00	
		3-Year VTPP Volume plan* – Package 1, 1 to 10 PRIs - Monthly	375.00	
		3-Year VTPP Volume plan* – Package 2, 11 to 20 PRIs - Monthly	362.00	
		3-Year VTPP Volume plan* – Package 3, 21+ PRIs - Monthly	344.00	
		Additional – At the same location ordered at the same time –NRC – Each	460.00	
		Additional – At the same location ordered at the same time – OPP 36 months – NRC – Monthly (limited to customers of record on or before July 20, 2006)	15.07	
		Additional – At the same location ordered at the same time – OPP 60 months – NRC – Monthly	10.01	
		Additional – At the same location ordered at the same time – Month-to-month – Monthly	715.00	

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**3. Digital Communications Services**  
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ID	Service Category	Rate Element	Rate	USOC
	Port	Additional – At the same location ordered at the same time – OPP 36 months – Monthly (limited to customers of record on or before July 20, 2006)	643.50	
		Additional – At the same location ordered at the same time – OPP 60 months – Monthly	572.00	
	Local Distribution Channel	Initial – NRC	675.00	
		Initial – OPP 36 months – NRC - Monthly	11.06	
		Initial – OPP 60 months – NRC - Monthly	7.35	
		2-Year VTPP Volume plan* – Package 1, 1 to 10 PRIs - Monthly	155.00	
		2-Year VTPP Volume plan* – Package 2, 11 to 20 PRIs - Monthly	150.00	
		2-Year VTPP Volume plan* – Package 3, 21+ PRIs - Monthly	145.00	
		3-Year VTPP Volume plan* – Package 1, 1 to 10 PRIs - Monthly	150.00	
		3-Year VTPP Volume plan* – Package 2, 11 to 20 PRIs - Monthly	145.00	
		3-Year VTPP Volume plan* – Package 3, 21+ PRIs - Monthly	140.00	
		Additional – At the same location ordered at the same time as the initial local distribution channel – NRC – Each	285.00	
		Additional – At the same location ordered at the same time as the initial local distribution channel – OPP 36 months - NRC – Monthly	9.34	
		Additional – At the same location ordered at the same time as the initial local distribution channel – OPP 60 months - NRC – Monthly	6.20	

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ID	Service Category	Rate Element	Rate	USOC
	Optional Capabilities	Calling Line Identification – NRC – Per port	62.00	
		Calling Line Identification – Month-to-Month – Monthly – Per port	130.00	
		Calling Line Identification – 2- or 3-Year Corporate Rewards plan or VTPP Volume plan* – Monthly - Per port	40.00	
		Multiple Facility Signaling Control (MFSC) also known as Non-Facility Associated Signaling (NFAS) – NRC – Per configuration	44.00	
		Multiple Facility Signaling Control (MFSC) also known as Non-Facility Associated Signaling (NFAS) – Monthly – Per configuration	60.00	
		Backup D Channel – NRC - Each	44.00	
		Backup D Channel – Monthly - Each	60.00	
		Channel Configuration – NRC – Per trunk group	480.00	
		Channel Configuration – Month-to-month - Monthly – Per trunk group	10.00	
		Channel Configuration – OPP 36 months - Monthly – Per trunk group	9.50	
		Channel Configuration – OPP 60 months - Monthly – Per trunk group	9.00	
		Intercom Capability – NRC – Per trunk	15.00	
		Intercom Capability – Month-to-month – Monthly - Per trunk	10.00	
		Intercom Capability – OPP 36 months – Monthly - Per trunk	10.00	
		Intercom Capability – OPP 60 months – Monthly - Per trunk	10.00	
	Network Ring Again – NRC – Per controlling D channel	325.00		

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**3. Digital Communications Services**

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ID	Service Category	Rate Element	Rate	USOC
	Optional Capabilities	Network Ring Again – Month-to-month – Monthly – Per controlling D channel	25.00	
		Network Ring Again – OPP 36 months – Monthly – Per controlling D channel	23.75	
		Network Ring Again – OPP 60 months – Monthly – Per controlling D channel	22.50	
		Calling Line Identification with Name – NRC – Per port	100.00	
		Calling Line Identification with Name – Month-to-month – Monthly – Per port	150.00	
		Calling Line Identification with Name – OPP 36 months – Monthly – Per port (limited to customers of record on or before July 20, 2006)	140.00	
		Calling Line Identification with Name – OPP 60 months – Monthly – Per port	130.00	
		Calling Line Identification With Name – 2- or 3-Year Corporate Rewards Plan, VTPP Volume Plan* – Monthly – Per port	60.00	
		Calling Line Identification With Name – 2- or 3-Year PRI Plus Plan or a Term and Volume II Package Plan – Monthly – Per port	40.00	
		Two B Channel Transfer – NRC – Per port	100.00	
		Two B Channel Transfer – Month-to-month – Monthly – Per port	75.00	
		Two B Channel Transfer – OPP 36 months – Monthly – Per port	65.00	
		Two B Channel Transfer – OPP 60 months – Monthly – Per port	60.00	
		Redirecting Number – NRC – Per port	75.00	
		Redirecting Number – Month-to-month – Monthly – Per port	40.00	

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ID	Service Category	Rate Element	Rate	USOC
	Optional Capabilities	Redirecting Number – OPP 36 months – Monthly – Per port	35.00	
		Redirecting Number – OPP 60 months – Monthly – Per port	30.00	
		Modified Redirecting Number – NRC – Per port	75.00	
		Modified Redirecting Number – Month-to-month – Monthly – Per port	40.00	
		Modified Redirecting Number - OPP 36 months – Monthly – Per port	35.00	
		Modified Redirecting Number - OPP 60 months – Monthly – Per port	30.00	
		Optional Feature Package – NRC – Per port	100.00	
		Optional Feature Package – Month-to-month – Monthly – Per port	170.00	
		Optional Feature Package – OPP 36 months – Monthly – Per port	165.00	
		Optional Feature Package – OPP 60 months – Monthly – Per port	155.00	
		Intercom Capability Package (10 or more B channels on 1 PRI) – NRC – Per port	200.00	
		Intercom Capability Package (10 or more B channels on 1 PRI) – Month-to-month – Monthly – Per port	100.00	
		Intercom Capability Package (10 or more B channels on 1 PRI) – OPP 36 months – Monthly – Per port	100.00	
		Intercom Capability Package (10 or more B channels on 1 PRI) – OPP 60 months – Monthly - Per port	100.00	
		PRI Intercom – VoIP Capability, per 100 Centrex Station Numbers or any fraction thereof – NRC	300.00	
		PRI Station Detail Billing – Monthly – Per account	100.00	
		ISDN Primary Service Portability – Monthly – Per port	25.00	
	Circuit Switched Data Usage	Option 1 – Note: No usage allowance	See Note	
		Option 1 – Per minute of use – Per account	.02	

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### 3. Digital Communications Services

#### 3.10 Integrated Services Digital Network (ISDN) Services

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ID	Service Category	Rate Element	Rate	USOC
	Circuit Switched Data Usage	Option 2 – Monthly usage allowance – 250 hours – Per month – Per account	250.00	
		Option 2 – Per minute of use over monthly usage allowance – Per account	.008	
	Changes	Changes to a Call-by-Call Trunk Group – NRC – Per trunk group	365.00	
	Port - ISDN Primary Plus 10K	2-Year PRI Plus Plan – PRI Interface Arrangement (1–100 PRIs) w/10,000 local minutes of use per month – Per PRI – Monthly	495.00	
		3-Year PRI Plus Plan – PRI Interface Arrangement (1–100 PRIs) w/10,000 local minutes of use per month – Per PRI – Monthly	475.00	
	Local Distribution Channel - ISDN Primary Plus 10K	2-Year PRI Plus Plan (1–100 PRIs) – Monthly	155.00	
		3-Year PRI Plus Plan (1–100 PRIs) – Monthly	150.00	
	Port - ISDN Primary Plus 20K	2-Year PRI Plus Plan – PRI Interface Arrangement (1–100 PRIs) w/20,000 local minutes of use per month – Per PRI – Monthly	595.00	
		3-Year PRI Plus Plan – PRI Interface Arrangement (1–100 PRIs) w/20,000 local minutes of use per month – Per PRI – Monthly	575.00	
	Local Distribution Channel - ISDN Primary Plus 20K	2-Year PRI Plus Plan (1–100 PRIs) – Monthly	155.00	
		3-Year PRI Plus Plan (1–100 PRIs) – Monthly	150.00	
	ISDN Primary Plus Additional Call Usage Within the Local Calling Area	Each additional minute of use – Per PRI	0.025	
	Port – ISDN Primary Term and Volume II Package Plan	1-Year Term and Volume II Package Plan – (PRI Interface Arrangement) – Per PRI – Monthly	450.00	
		2-Year Term and Volume II Package Plan – (PRI Interface Arrangement) – Per PRI – Monthly	430.00	

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ID	Service Category	Rate Element	Rate	USOC
	Port – ISDN Primary Term and Volume II Package Plan	3-Year Term and Volume II Package Plan – (PRI Interface Arrangement) – Per PRI – Monthly	410.00	
	Local Distribution Channel – Term and Volume II Package Plan	1-Year Term and Volume II Package Plan – Each – Monthly	150.00	
		2- and 3-Year Term and Volume II Package Plan – Each – Monthly	145.00	

**3.10.3 Reserved For Future Use**

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**3. Digital Communications Services**  
**3.11 Reserved For Future**

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3.11.1 Reserved for Future Use				
ID	Service Category	Rate Element	Rate	USOC

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3.11.2 Reserved for Future				
ID	Service Category	Rate Element	Rate	USOC

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3.11.3 Reserved for Future Use				
ID	Service Category	Rate Element	Rate	USOC

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