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Regional Director – Regulatory Affairs

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PUBLIC UTILITIES COMMISSION



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November 4, 2013

Ms. Luly Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, Rhode Island 02888

Dear Ms. Massaro:

We are filing, herewith, for effect December 4, 2013, tariff material consisting of:

PUC RI No. 15

Part/Section	Revision of Page(s)	Original of Page(s)
15	25.4	N/A

In this filing, Verizon Rhode Island (“Verizon RI”) is proposing to remove tariff wording that references Verizon Call Assistant. Verizon Call Assistant is a non-regulated product provided by Verizon nationally. It allows customers to view their voice mail online and is included at no charge in the Feature Package associated with Regional Essentials. As of December 4, 2013, Verizon Call Assistant will no longer be available to new customers. Existing customers may retain this feature as part of the Feature Package associated with Regional Essentials.

Additionally, Verizon is removing the tariff restriction that required customers to subscribe to all features of the Regional Essentials Feature Package.

If you have any questions regarding this filing, please contact me at 401 525-3560.

Enclosed are an original and nine copies of the tariff pages. Please return a copy of this letter with your stamp of receipt.

Respectfully submitted,

Frances M. O'Neill-Cunha

Attachment

Verizon New England Inc.

15. Service Packages

15.13 Regional Essentials

15.13.2 Application of Rates and Charges

- I. **Feature Package** – A Regional Essentials customer is eligible to receive a Feature Package at no additional charge when the customer also subscribes to a qualifying unlimited long distance calling plan. The feature package includes the following features:
 - Call Forwarding, Three-Way Calling and Verizon Call Assistant*.
 - * As of December 4, 2013, Verizon Call Assistant is no longer available to new customers. Existing customers may retain this feature as part of this package at existing locations in accordance with the terms and conditions described herein.
- 1. The Feature Package will automatically be provided to customers newly subscribing to Regional Essentials. The Feature Package will be provided to existing Regional Essentials customers upon customer request.
- 2. If the customer removes Regional Essentials or the qualifying unlimited long distance calling plan associated with Regional Essentials, the customer will lose the Feature Package.
- 4. Qualifying unlimited long distance calling plans must be consistent with the Plan O Service - Unlimited as found in the Bell Atlantic Communications, Inc d/b/a Verizon Long Distance Posted Rates, Terms and Conditions.
- 5. Each product must be billed by Verizon Rhode Island.

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