



January 28, 2013

Rhode Island Public Utilities Commission  
Ms. Luly Massaro  
Commission Clerk  
89 Jefferson Blvd.  
Warwick, RI 02888

**Re: Compliance tariffs in RIPUC No. 4341**

Dear Ms. Massaro:

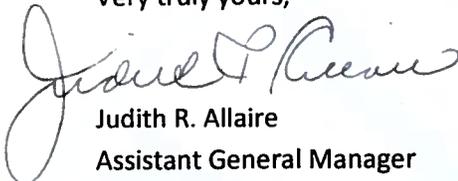
On behalf of Pascoag Utility District (Pascoag or the District), we herewith submit an original and nine copies of the following in the above docket:

1. Terms and Conditions for Electric Service (RIPUC # 703)
2. Terms and Conditions for Non-Regulated Power Producers (RIPUC #801)
3. Residential Service Rate Tariff (RIPUC 106)
4. Small Commercial and Industrial Rate Tariff (RIPUC 305)
5. Large Commercial and Industrial Rate Tariff (RIPUC 407)
6. Large Commercial and Industrial Seasonal Tariff (RIPUC #502)
7. Public and Private Street Lighting Rate (RIPUC 605)

The requested effective date on all of the above is February 1, 2013.

If you have any questions, please do not hesitate to contact me.

Very truly yours,



Judith R. Allaire  
Assistant General Manager

Cc: Service list

**Pascoag Utility District – Docket No. 4341 – Rate Application  
Service List updated 8/2/12**

<b>Name/Address</b>	<b>E-mail</b>	<b>Phone</b>
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<b>Original &amp; 11 copies file w/:</b> Luly E. Massaro, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	<a href="mailto:Lmassaro@puc.state.ri.us">Lmassaro@puc.state.ri.us</a>	401-780-2107
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**PASCOAG UTILITY DISTRICT**  
**TERMS AND CONDITIONS FOR ELECTRIC SERVICE**

The following Terms and Conditions, where not inconsistent with the rates are a part of all rates. The provisions of these Terms and Conditions apply to all persons, partnerships, corporations or others (the Customer) who obtain local distribution service from The Pascoag Utility District (the Company) and to companies that are nonregulated power producers, as defined in Rhode Island General Laws. All policies, standards, specifications, and documents referred to herein have been filed with the Rhode Island Public Utilities Commission (Commission) and Division, and such documents and any revisions have been filed at least 30 days before becoming effective. Compliance by the Customer and nonregulated power producer is a condition precedent to the initial and continuing delivery of electricity by the Company.

Service Connection

1. The Customer shall wire up to the point designated by the Company, at which point the Company will connect its facilities. The Customer's facilities shall comply with any reasonable construction and equipment standards required by the Company for safe, reliable, and cost efficient service as such is specified in the Company document "Electric Service Handbook" and as required by all federal state and local codes. For a service connection meeting Company requirements, the Company may also permit this connection to be made by a licensed electrician in good standing with the authority having jurisdiction, as required by applicable law, provided, however, that the Company gives no warranty to the Customer, express or implied, as to the knowledge, training, reliability, honesty, fitness, or performance of any electrician and the Company shall not be liable for any damages or injuries caused by any electrician who may be used for such purpose.

Application for Service

2. Application for new service or alteration to an existing service should be made as far in advance as possible to assure time for engineering, ordering of material, and construction. Upon the Company's reasonable request, the Customer shall provide to the Company all data and plans reasonably needed to process this application.

Line Extensions [Overhead (OH) & Underground (UG)]

3. The Company shall construct or install overhead or underground distribution facilities or other equipment determined by the Company to be appropriate as specified in the Electric Service Handbook. Whenever it is necessary to provide service and a Customer requests the Company to extend or install poles, distribution lines or other service equipment to the Customer's home, premises or facility in order to supply service, the Company will furnish the necessary poles, wires, or equipment in accordance with the Company's Electric Service Handbook. Except as provided in the Electric Service Handbook, all such equipment, poles, and wires shall remain the property of the Company and be maintained by it in accordance with

the Electric Service Handbook. To the extent that any Company property needs to be located on private property, the Company will require the Customer to provide a permanent easement.

#### Attachments

4. Any individual or organization who requests an attachment to distribution facilities, utility poles, or span between such poles, shall comply with the Company's specifications and policies governing the type of construction, metering, attachment fees, easements, permissions and electrical inspections required.

#### Outside Basic Local Distribution Services

5. Customers requesting the Company to arrange for Customer facility outages or additional maintenance or construction not normally part of basic local distribution service will be notified in a reasonable timely manner by the Company as to when and if such work is able to be performed and also that the Customer shall be required to pay the Company's costs of reasonably meeting the request.

#### Acquisition of Necessary Permits

6. The Company shall make, or cause to be made, application for any necessary street permits, and shall not be required to supply service until a reasonable time after such permits are granted. The Customer shall obtain or cause to be obtained all permits or certificates, except street permits, necessary to give the Company or its agents' access to the Customer's equipment and to enable its conductors to be connected with the Customer's equipment.

#### Service to "Out-Building"

7. The Company shall not be required to install service or meter for a garage, barn or other out- building, so located that it may be supplied with electricity through a service and meter in the main building.

#### Customer Furnished Equipment

8. The Customer shall furnish and install upon its premises such service conductors, service equipment, including circuit breaker if used, and meter mounting device as shall conform with specifications issued from time to time by the Company, and the Company will seal such service equipment and meter mounting device, and adjust, set and seal such circuit breaker, and such seals shall not be broken and such adjustments or settings shall not be changed or in any way interfered with by the Customer.

The Customer shall furnish and maintain, at no cost to the Company, the necessary space, housing, fencing, and foundations for all equipment that is installed on its premises in order to supply the Customer with local distribution service, whether such equipment is furnished by the Customer or the Company. Such space, housing, fencing, and foundations shall be in conformity with the Company's specifications and subject to its approval.

Up-Keep of Customer Equipment

9. The Customer's wiring, piping, apparatus and equipment shall, at all times, conform to the requirements of any legally constituted authorities and to those of the Company, and the Customer shall keep such wiring, piping, apparatus and equipment in proper repair.

Installation of Meters

10. Meters of either the indoor or outdoor type shall be installed by the Company at locations to be designated by the Company. The Company may at any time change any meter installed by it. The Company may also change the location of any meter or change from an indoor type to an outdoor type, provided that the cost of the change shall be borne by the Company except when such change is pursuant to the provisions of Paragraph 11. Upon the reading of the Company's meter all bills shall be computed. If more than one meter is installed, unless it is installed at the Company's option, the monthly charge for local distribution service delivered through each meter shall be computed separately under the applicable rates. If a meter fails to register properly, electricity used during the period of such failure will be determined from any pertinent information known by the Company, such as by estimation determined on the basis of previous or subsequent use, at the option of the Company.

Unauthorized and Unmetered Use

11. Whenever the Company determines that, unauthorized, unmetered use or service tampering is being made on the premises of a Customer and is causing a loss of revenue to the Company, the Company may, at the Customer's expense, make such changes in the location of its meters, appliance and equipment on said premises as will, in the opinion of the Company, prevent such unauthorized and unmetered use from being made.

Definition of Month

12. Whenever reference is made to "month" in connection with electricity delivered or payments to be made, it shall mean the period between two successive regular monthly meter readings or estimated meter readings, the second of which occurs in the month to which reference is made.

If the Company is unable to read the meter when scheduled, the necessary billing determinants may be estimated. Bills may be rendered on such estimated basis and will be payable as so rendered.

Payment Due Date -- Interest Charge

13. All bills shall be due and payable upon receipt. Bills rendered to Customers, other than individually metered residential Customers, on which payment has not been received by the required date as shown on the bill, shall bear interest, at the rate of 1.5% per month on any

unpaid balance, including any outstanding interest charges, from the date of receipt until the date of payment. Bills disputed in good faith by a Customer will not be subject to the late payment charge until after the dispute is resolved.

Customer payment responsibilities with their nonregulated power producer will be governed by the particular Customer/nonregulated power producer contract. Payments made through the Company for electricity purchased from a nonregulated power supplier will be applied first to any Company charges or arrearages.

#### Returned Check Fee

14. A twenty dollar (\$20.00) Fee shall be charged to the Customer for each check presented to the Company that is not honored by the financial institution. This fee shall be applicable only where the check has been dishonored after being deposited.

#### Seasonal Customers

15. Seasonal Customers are defined as those Commercial or Industrial Customers whose monthly metered demand exceeds 15 kilowatts when full operationally. A seasonal Customer is defined as a Customer whose facility is fully operational for six months or less during a calendar year, and whose monthly meter demand, when fully operational, exceeds 15 kilowatts.

#### Deposit and Security

16. The Company may require a cash deposit or other collateral satisfactory to it as security for prompt payment of the Customer's indebtedness to the Company, as in accordance with RIPUC rules and regulations. Interest at the rate as in effect from time to time shall be applied to the Customer's account annually by the Company on all deposits held six months or more until refunded or applied. The interest rate in effect in any year shall be the average rate over the prior calendar year for 10-year constant maturity treasury bonds, as reported by the Federal Reserve Bank. The rate shall be adjusted annually on March 1<sup>st</sup>.

#### Payments for Line Extensions

17. The Company may require a Customer to pay for all or a portion of the cost of extending or installing poles, distribution lines, or equipment to the Customer's home, premises or facility, consistent with the terms of the Company's Electric Service Handbook.

#### Determining Customer's Demand

18. A Customer Demand component shall apply to all Customers achieving a demand of 15 kW or higher, in any 15 minute period. The Customer's highest demand recorded will serve as the minimum billing basis for their demand charge for the ensuing eleven (11) month period, unless and until a higher kW of demand is recorded. That new demand or any ensuing higher demands will be the basis for billing during the eleven (11) months following said reading, notwithstanding the fact that the Customer's use may be seasonal or intermittent. Additionally,

any such seasonal or intermittent Customer is obligated to pay any and all accrued demand charges prior to the Customer-requested resumption of service within twelve (12) months of the date of termination of service.

#### Customer Changing Rates

19. The Customer may change from the rate under which he is purchasing electricity to any other rate applicable to a class of service which he is receiving. Any change, however, shall not be retroactive, nor reduce, eliminate or modify any contract period, provision or guarantee made in respect to any line extension or other special condition. Nor shall such change cause such service to be billed at any rate for a period less than that specified in such rate except during the first year of electric service to any Customer. A Customer having changed from one rate to another may not again change within twelve months or within any longer contract period specified in the rate under which he is receiving electric service.

#### Discontinuance of Service

20. Subject to the Rules and Regulations of the Commission, the Company shall have the right to discontinue its service upon due notice and to remove its property from the premises in case the Customer fails to pay any bill due the Company for such service, or fails to perform any of its obligations to the Company. For restoration of service after such discontinuance, a reconnection charge shall be billed to the Customer as follows: A reconnection during normal office hours is \$30. A reconnection made after normal office hours is \$60. Should the reconnection need to be done at the pole, during normal office hours the fee is \$60 and after normal office hours it is \$150.

#### Right of Access

21. The Company shall have the right of access to the Customer's premises at all reasonable times for the purpose of examining, reading or removing the Company's meters, and other appliances and equipment. During emergency conditions, the Company shall have the right of access to the Customer's premises at all hours of the day to make conditions safe and/or to restore service.

#### Safeguarding Company Equipment

22. The Customer shall not permit access for any purpose whatsoever, except by authorized employees of the Company, to the meter or other appliances and equipment of the Company, or interfere with the same, and shall provide for their safe keeping. In case of loss or damage of the Company's property, the Customer shall pay to the Company the value of such property or the cost of making good the same.

#### Temporary Service

23. A temporary connection is local distribution service which does not continue for a sufficient period to yield the Company adequate revenue at its regular local distribution service

rates to justify the expenditures necessary to provide such a connection. The Company may require a Customer requesting a temporary connection to pay the full amount of the estimated cost of installing and removing the requested connection, less estimated salvage value, in advance of the installation of the connection by the Company. In addition, the Customer shall pay the applicable regular local distribution service and, if applicable, standard offer service rates. The Customer shall build or cause to be built the temporary service in accordance with the standards set forth in the Pascoag Utility District Information and Requirements Electric Service Handbook.

#### Limitation of Liability for Service Problems

24. The Company shall not be liable for any damage to equipment or facilities using electricity which damage is a result of Service Problems, or any economic losses which are a consequence of Service Problems. For purposes of this paragraph, the term "Service Problems" means any service interruption, power outage, voltage or amperage, fluctuations, discontinuance of service, reversal of its service, or irregular service caused by accident, labor difficulties, condition of fuel supply or equipment, federal or state agency order, failure to receive any electricity for which the Company has contracted, or any other causes beyond the Company's immediate control.

The Company shall not be liable for damage to the person or property of the Customer or any other persons resulting from the use of electricity or the presence of the Company's appliances and equipment on the Customer's premises.

#### Limitation on Use of Electricity - Auxiliary & Temporary Local Distribution Service

25. Local distribution service supplied by the Company shall not be used to supplement or relay, or as standby or back up to any other electrical source or service unless the Customer shall make such guarantees with respect to the payment for such local distribution service as shall be just and reasonable in each case. Where such local distribution service is supplied, the Customer shall not operate its generation in parallel with the Company's system without the consent of the Company, and then only under such conditions as the Company may specify from time to time.

#### Company Right to Place Facilities on Customer Property

26. The Company has the right to place on a Customer's property facilities to provide and meter electric service to the Customer.

#### Company Right to Request a Guarantee

27. Whenever the estimated expenditures for the services or equipment necessary to deliver electricity to a Customer's premises shall be of such an amount that the income to be derived from the applicable rates will, in the opinion of the Company, be insufficient to warrant such expenditures, the Company may require a Customer to guarantee a minimum annual payment or commitment for a term of years, or to pay the whole or a part of the cost of such equipment

prior to the Company ordering and installing such equipment.

#### Fluctuating Load & Harmonic Distortion

28. In certain instances, extreme fluctuating loads or harmonic distortions which are created by a Customer's machinery or equipment may impair service to other Customers. If the fluctuating load or harmonic distortion causes a deterioration of the Company's service to other customers, the Company shall specify a service arrangement that avoids the deterioration and the Customer owning or operating the equipment that causes the fluctuation or distortion shall pay the cost to implement the new service arrangement.

#### Apparatus and Equipment Requirements

29. The Customer shall not connect to the Company's distribution system any apparatus or equipment that may adversely affect the characteristics of the system. An example of this would be that for small commercial installations, the Company should be consulted before installing motors with ratings over two horsepower or 70 amperes locked-rotor current.

#### Customer Tax Liability

30. The Company shall collect taxes imposed by governmental authorities on services provided or products sold by the Company. It shall be the Customer's responsibility to identify and request any exemption from the collection of the tax by filing appropriate documentation with the Company.

#### Customer/Supplier Relationship

31. For electricity supplied by nonregulated power producers, the Company is a local distribution service provider of electricity supplied by others. When such electricity is supplied and delivered to the Company's local distribution supply point, the Company then performs a delivery service for the electricity. Ownership of such electricity lies with either the non-regulated power producer or Customer, as per the specific agreement between the Customer and the nonregulated power producer. In no case shall the Company be liable for loss of electricity.

#### Customer Notice and Right to Appeal

32. Where practicable, the Company will give the Customer reasonable notice of actions taken pursuant to these Terms & Conditions. The Customer shall have the right to appeal, pursuant to the Division's Rules of Practice and Procedure, all action taken by the Company hereunder.

Filing Date: June 15, 2012  
Effective Date: February 1, 2013

**TERMS AND CONDITIONS FOR  
NONREGULATED POWER PRODUCERS**

The delivery of electricity shall be in accordance with the provisions of law, regulation and these Terms and Conditions. Customers may purchase power only from Nonregulated Power Producers who meet the terms described below and are registered in good standing with the Rhode Island Division of Public Utilities and Carriers (Division), and (i) have a fully executed Market Participant Service Agreement with ISO-NE and a settlement account with ISO-NE, or (ii) have an agreement in place with an entity that has a fully executed Market Participant Service Agreement with ISO-NE whereby such entity agrees to include the load to be served by the Nonregulated Power Producer in such entity's settlement account with ISO-NE.

1.0 Obligations of Parties

1.1 Customer

The Customer is the end user taking electric service and utilizing it at his or her home or facility. The Customer must be a Customer of record of Pascoag Utility District (hereinafter, "PUD" or "the Company").

A Customer will select one registered Nonregulated Power Producer (hereinafter "Supplier") from which to purchase electrical power at any given point in time.

1.2 Distribution Company

The Company is responsible for providing local distribution services to the Customer Delivery Point(s) which shall be the meter point for each Account.

The Company will:

- 1.2.1 deliver power over distribution facilities to each Customer Delivery Point,
- 1.2.2 provide customer service and support for delivery service,
- 1.2.3 respond to service interruptions or power quality problems,
- 1.2.4 handle connections and terminations,
- 1.2.5 read meters,
- 1.2.6 submit bills for local distribution services and generation services of the Customer's Supplier, unless the Customer requests separate billing of generation service from the Supplier,
- 1.2.7 for Customers who receive one bill for both distribution and generation service, collect and forward payments for generation service to Suppliers, according to established cash

- posting practices,
- 1.2.8 address billing inquiries for the local distribution services bill portion,
- 1.2.9 answer general questions about local distribution service, and
- 1.2.10 report aggregate loads to Suppliers, upon request.

### 1.3 Supplier

A Supplier is a non-regulated power producer who has registered with the Division as a provider of electric generation service to Customers in Rhode Island. Suppliers shall comply with the Rhode Island Public Utilities Commission's (PUC) Reliability and Responsibility Regulations for Nonregulated Power Producers. The Supplier is solely responsible for paying all costs incurred or to be incurred to provide its all-requirements service obligation in the same manner as if the Company were to provide such all- requirements service, including, without limitation, all costs or other requirements to furnish capacity, energy, operating reserves, automatic generation control, uplift costs, congestion charges, and any other ancillary services, expenses or charges incurred to provide all-requirements service; or costs imposed by NEPOOL, ISO-NE or any similar or successor entity in connection with such service. The Supplier is solely responsible for meeting any other requirements and paying any other costs now or hereafter imposed by the ISO-NE which are attributable to the provision of such service.

All Suppliers shall meet the requirements of these Terms and Conditions.

#### 1.3.1 NEPOOL Registration

Each Supplier must meet all registration and licensing requirements established by law and regulation, and (i) have a fully executed Market Participant Service Agreement with the ISO-NE and a settlement account with ISO-NE, or (ii) have an agreement in place with an entity that has a fully executed Market Participant Service Agreement with ISO-NE whereby such entity agrees to include the load to be served by the Nonregulated Power Producer in such entity's settlement account with ISO-NE.

Suppliers must provide to the Company written notification of the name of the NEPOOL Participant that owns the Settlement Account for the Suppliers' loads. This information needs to be provided to the Company one time, and must be received at least 2 days prior to the Supplier's enrollment of its first Customer. Suppliers may change to another NEPOOL Participant by providing the Company with reasonable advance written notice and a letter from the new NEPOOL Participant.

#### 1.3.2 Testing

A Supplier shall be required to complete testing of the transactions included in the Company's procedures prior to the initiation of generation service to any Customers in the Company's service territory. Such testing shall be in accordance with the rules and procedures set forth by the Company.

### 1.3.3 Customer Participation

Once a Customer has indicated their choice of Supplier to the chosen Supplier, that Supplier must provide the Company with certain information needed to process Supplier's transactions properly. The Supplier transaction information, which includes specifics regarding customer identification and billing selection for generation service, must be received at least two (2) business days prior to the commencement of service.

If the enrollment data are correct, the Company will inform the new Supplier of the commencement date for service (coincident with the Customer's next scheduled meter read date) and will inform the outgoing Supplier, as applicable, of the termination date of their obligation to provide generation service. If the data are incomplete or incorrect, the Company will not be able to enroll the Customer with the new Supplier and the Supplier will be notified of the error, so that the data may be corrected and resubmitted for processing. If the outgoing Supplier indicates an intention to challenge the legitimacy of the change, the Customer will still be enrolled with the new Supplier unless and until the Company receives a written confirmation from the Customer or representative of the Customer, stating unambiguously that the Customer should be returned to the outgoing Supplier. The Company will then enroll the Customer with the former Supplier prospectively, subject to any timing restrictions that could delay such enrollment to the next scheduled meter read date. The Company shall have no liability or responsibility for the consequences to Suppliers or the Customer for complying in such case with the instructions of a Customer regarding enrollment with a Supplier. All other enrollments must follow the procedures set forth in these terms and conditions.

In the event that a Customer selects more than one Supplier, and those Suppliers attempt to enroll that Customer for the same cycle meter-read period, the Company shall respond as follows:

The Company shall process the first valid enrollment transaction received during the enrollment period. Once received, any other enrollment transaction submitted for the same Customer during the enrollment period will be rejected. The enrollment period commences one (1) business day prior to the Customer's scheduled cycle meter-read date and ends two (2)

business days prior to the Customer's next scheduled cycle meter-read date.

Whenever an Account becomes inactive as a result of a Customer moving within the Company's service territory, the Customer will have the option to keep their existing Supplier at their new location or receive Standard Offer Service.

Whenever an Account becomes inactive, as a result of a Customer moving outside the Company's territory, the Supplier assignment for that Account is discontinued.

Customers will begin service from their chosen Supplier on the Customer's normal cycle meter read date following notification, except when notification occurs two (2) or fewer business days prior to the cycle meter read date. In that case, the assignment will be made on the cycle meter read date in the following month.

Suppliers requesting the enrollment of a new Customer, or a Customer that is switching to them, will be presumed to have obtained the authorization of the customer by an approved method.

#### 1.4 Dispute Resolution

The Company will not be responsible for the resolution of disputes between Suppliers and Customers. Any disputes relating to compliance with these terms and conditions or the regulations of the Commission or Division may be referred by the Company, the Supplier or the Customer to the Division and such disputes shall be subject to the regulatory oversight of the Division or Commission, as applicable.

### 2.1 Billing and Customer Service

#### 2.1.1 Supplier Billing

The Company shall issue a single bill for electric service to all Customers in its service territory; provided, however, that Customers of Suppliers may request the Supplier to provide a separate bill for generation service provided by the Supplier. Should a Customer opt for a separate generation bill, each Supplier will be responsible for billing their Customers for the cost of generation service provided by the Supplier and collection of amounts due to the Supplier from their Customers. The Company will read meters on a monthly cycle and will use reasonable efforts to provide to the Supplier(s) on the next business day following the meter read, a file containing the applicable billing determinants and records of billing data for each Account. The Company will make diligent efforts to read all Customer meters in accordance with its terms and conditions as approved by the RIPUC.

Payment of funds collected on behalf of the Supplier will be transferred electronically via an Automated Clearing House (ACH) bank funds transfer. The cost of the transfer to the Company, if any, shall be charged to the Supplier.

### **Sales Tax**

In accordance with Rhode Island law, the Company will compute and separately display sales tax on the Customers' bills. Since the Supplier is the taxpayer with respect to the sales tax collected on its sales of electricity, the Company will remit the Supplier's portion of sales tax collected from the Customers to the Supplier who will be solely responsible for remitting the sales tax due on its account to the State of Rhode Island. The Supplier will be solely responsible for reporting its sales tax liability on its own sales tax returns. The Supplier is responsible for notifying the Company of the exempt status of any of its Customers and for maintaining exemption certificates from its Customers in support of the exemption in the event of an audit by the Rhode Island Division of Taxation.

The Company may provide the Supplier, for informational purposes only, with information from its own records regarding the Company's taxable or exempt classification of the Customers for sales tax purposes. However, correct sales tax exemption classification of the Supplier's Customers is the sole responsibility of the Supplier. If information provided to the Supplier by the Customer relative to its exempt sales tax status does not agree with the information used by the Company for billing purposes, the Supplier should contact the Company so that the discrepancy may be resolved with the Customer. There should be no cases in which the Customer is exempt from Rhode Island sales tax on purchases of electricity from the Supplier but is not exempt on purchases of delivery services from the Company.

Any other costs to be billed to the Customers, which are required to be separately displayed on the bill in accordance with Rhode Island law, must be provided by the Supplier to the Company.

Existing Company service fees, such as interest charges for unpaid balances, bad check charges, etc., shall remain in effect and be assessed, as applicable, to each Account according to the Company Retail Terms and Conditions, applicable to all Customers.

#### 2.1.2 Pass-through Billing Service

The Company will provide Pass-through Billing Service only. The Company

reserves the right to obtain confirmation from a Customer being served by a Supplier that such election has been made. Under this option, the Company will transmit Customers' usage/demand information obtained via meter reads to the Supplier. Suppliers will use this data to calculate the generation services of the Customer bills, including any applicable taxes or other costs required by law to be separately stated, and mail a separate Supplier bill to the Customer.

### 2.1.3 Pass-back Billing Service

The Company is willing to provide Pass-back Billing Service to Suppliers for those Customers that have elected such service. This service anticipates that some Suppliers will elect to maintain the confidentiality of their pricing structures. Under this option, the Company will pass Customers' usage and demand information obtained via meter reads to the Supplier and the Supplier will pass back to the Company a bill amount for inclusion in each Customer's bill. In addition, the Supplier will separately pass back to the Company any applicable sales tax amount, gross earnings tax amount and any other costs required by law to be separately displayed on the bill. To offer this service, the Company needs to establish the specific procedures, requirements and data formats to be followed. If any Suppliers express an interest in this option, the Company will develop such procedures, requirements and formats and file them with the Commission at the time of implementation.

## 2.2 Service Disconnection Procedures

Should the Customer fail to pay the full amount billed by the Company, for transmission and distribution services, the Company may disconnect the Customer pursuant to the current PUC procedures for disconnection which apply to Customers of the applicable rate class. The Company will provide notification electronically to the Supplier of any Customer receiving a final bill as a result of a disconnection. Once a final bill is issued to the Customer, supply to the Customer is no longer the obligation of the Supplier. The Company shall not be liable for any and all revenue losses to the Supplier for participants lost due to any disconnection.

The Supplier may discontinue supply to a Customer in conformance with the specific Customer/ Supplier contract. Suppliers will provide the Company with electronic notice of intent to discontinue supply two (2) or more business days prior to the Customer's scheduled meter read. Service by the Supplier will terminate upon the next scheduled meter read from the time of this electronic notice. Customers whose service from a Supplier is discontinued will become a Standard Offer Service Customer of the Company, unless or until they enroll with a new Supplier.

## 2.3 Distribution Service Interruptions

The Company shall provide firm local distribution service to each Customer. In the event that the loading of the distribution system, or a portion thereof, must be reduced for safe and reliable operation, such reduction in loading will be proportionately allocated among all Customers whose load contributes to the need for the reduction when such proportional curtailments can be accommodated within acceptable operating practices.

In the event of power outages, the Company shall restore electrical service to Customers in accordance with the Company's service restoration procedures, as filed with the PUC from time to time.

Any other service interruptions which the Company is required to make for planned maintenance of the distribution and transmission system will be made according to normal operational procedures.

#### 2.4 Release of Customer Information

It is recognized that from time to time Suppliers may request information about customers. Suppliers seeking information about Customers will be instructed to obtain a written consent from a Customer before the Company will disclose any such information, consistent with the procedures set forth below. Upon a Supplier obtaining written consent, the Company shall be required to provide twelve months' of a Customer's historic usage data to the Supplier.

The written consent should include a statement substantially the same as the following: "[CUSTOMER] authorizes [NAME OF SUPPLIER] to obtain twelve (12) months of historical usage data from the Company."

The written consent must be signed by the Customer and include the account number(s) that are authorized for release. If the Customer is a company, it must be signed by an officer on behalf of the company. The Supplier shall be required to keep the consent form on file and produce it upon request.

The Company reserves the right to provide standard billing information directly to the Customer, who in such case will have the discretion to provide it to the Supplier. In such case, the Company will inform the Supplier that the data has been delivered to the Customer and may be obtained directly from the Customer.

### 3.0 Metering

The meter that is currently installed at a Customer site will be used to meet the basic distribution company and Supplier billing requirements as well as any load estimation process requirements. The Company will own all billing meters, and have sole responsibility for meter reading, lock-outs, and programming changes.

### 3.1 Telemetry Installation Requests

If a Supplier requests additional metering and/or telecommunication capabilities for rate calculations, or in lieu of estimation in the daily load reporting process, the Supplier is responsible for all installation, operating and maintenance costs, and must arrange for the installation and commissioning of all the necessary equipment (using a licensed electrician) in accordance with the conditions listed herein.

### 3.2 Installation and Maintenance of Telephone Line

In all cases, the Supplier must provide the Company telephone access to the additional metering/telecommunications equipment if installed. The Supplier must notify the Company of the telephone number once it becomes available in order for the Company to access the equipment electronically. The installation and ongoing operating and maintenance costs of the telephone line will be borne by the Supplier. It is the obligation of the Supplier to notify the Company of any change affecting the availability of the phone line for the duration of the prevailing Customer contract.

### 3.3 Ownership and Maintenance Responsibilities

The Company owns all billing meters and is responsible for their installation, maintenance, and testing for accuracy. The Company's meter reading, meter testing, meter maintenance, meter security and data collection practices will continue and be unaffected by the presence of the Suppliers' additional metering and/or telecommunications equipment. Tests of meter accuracy may be requested by either the Customer or the Supplier, under the terms approved by the RIPUC.

The Supplier owns any additional metering, telecommunications equipment and telephone lines that it installs (or pays to have installed), and is responsible for their maintenance. Should the telephone line or equipment become unavailable and the Company is unable to collect the load profile data, the Customer's historic load profile data will be used in the estimation process. If the Customer's historic load data are unavailable, the average load shape will be used, in accordance with the load estimation process described in Section 4.0. Once the phone line and/or telecommunication access are restored and the Company is notified, use of actual Customer load data will resume.

## 4.0 Determination of Hourly Supplier Loads

For each Supplier, hourly loads for each day shall be estimated or telemetered and reported daily by the Company or its Agent for inclusion in the Supplier's designated Settlement Account. Hourly load estimates for non-telemetered Customers will be based upon load profiles developed by the Company.

The hourly loads shall be determined consistent with the following steps:

- (1) The Company shall identify or develop a load profile based on historical hourly loads for use in each day's daily determination of hourly load.
- (2) The Company shall calculate a usage factor for each Customer that reflects the Customer's relative usage level.
- (3) The Company shall develop estimates of hourly load profiles for the previous day for each Supplier such that the sum of the Supplier's loads equals the hourly metered loads of the Company collected each day. Distribution losses, which are included in the hourly metered Company loads, shall be fully allocated into Supplier loads.
- (4) Transmission losses from local network and non-PTF facilities shall be approximated and added to the Supplier's hourly loads. The Supplier's loads shall also include losses associated with the NEPOOL PTF, as determined by the ISO-NE.

#### 4.1 Monthly Reconciliation Process

To refine the estimates of Supplier loads, a monthly reconciliation is performed to incorporate the most recent customer usage information, which is available after the monthly meter readings are processed. The Company will make diligent efforts to read all Customer's meters in accordance with its terms and conditions as approved by the RIPUC. A comparison is made between Customer's estimated and actual usage, by billing cycle, then summed across billing cycles for each Supplier. The ratio between the actual kWh and the estimated kWh reflects the kWh amount for which the Supplier may have been overcharged or undercharged by ISO-NE during the month. This ratio is used to develop a kWh adjustment amount for each Supplier for the calendar month. The sum of the adjustments for all suppliers is zero because the total kWh is still constrained to equal the Company's actual hourly metered loads during the month.

#### 4.2 Error Handling

The process of supplier load estimation involves statistical samples and estimating. It is not perfectly accurate and cannot be made perfectly accurate without large scale investment in special metering to record the hourly usage of all customers, as well as hourly line losses. Accordingly, some level of error will typically be reflected in the estimates. The Company shall not be responsible for any estimating errors and shall not be liable to the Supplier for any costs that are associated with such estimating errors.

To the extent that errors are identified by the Company through the monthly reconciliation process, discovery of metering errors, or through any other means, the

Company will quantify and communicate these errors to ISO-NE for adjustment of supplier settlement results in accordance with NEPOOL rules.

## 5.0 Generation Requirements

### 5.1 Reporting to ISO New England

The Company or its Agent is responsible for reporting a set of hourly loads (including associated distribution and transmission losses) for each designated Supplier and their aggregate Customers to ISO-NE. The daily reporting of the hourly loads, and later reconciliation adjustments will be provided to ISO-NE in accordance with their scheduling requirements.

### 5.2 Definition of Supplier Delivery Point

Suppliers shall be obligated to deliver the capacity and energy actually used by each Account to the Company's interconnection with National Grid at the Pascoag sub-station ("Supplier Delivery Point"), and they will be responsible for all PTF and Non-PTF costs to do so, as well as an allocated share of the Company's Direct Assignment Facilities charge as billed to the Company by National Grid to deliver to such interconnection point. Suppliers shall be obligated to arrange for and pay all costs associated with delivery of its capacity and energy to the Supplier Delivery Point(s).

The Company will provide local distribution service to deliver the power from the Supplier Delivery Point to the applicable Accounts (Customer Delivery Points).

### 5.3 Back up Supply Obligations

Each Supplier will be responsible for obtaining any back up supply that it may need to service its load. The Supplier is solely responsible for paying all costs incurred or to be incurred to provide all generation-related services associated with its all-requirements service obligation, including, without limitation, all costs or other requirements to furnish installed capability, operable capability, energy, operating reserves, automatic generation control, uplift costs, congestion charges, and any other generation-related ancillary services, expenses or charges incurred to provide all-requirements service; or costs imposed by NEPOOL, ISO-NE or any similar or successor entity in connection with such service. The Supplier is also solely responsible for meeting any other requirements and paying any other costs now or hereafter imposed by ISO-NE which are attributable to the provision of such service.

### 5.4 Losses

To compensate for transmission and distribution system losses, the Company requires Suppliers to provide an additional quantity of electricity and associated ancillary services. The quantities actually delivered to each Supplier's retail

Customers, in aggregate, in each hour of the billing period, as estimated by the Company, shall be scaled to include appropriate distribution and transmission loss factors.

Suppliers providing generation service to the Company local distribution service Customers from outside of NEPOOL will be responsible for any and all losses incurred on other transmission systems, which may also include losses on facilities linking generation to NEPOOL facilities.

#### 6.0 Limitations of Liability

The Company shall not be liable to a Supplier under any theory of recovery for any and all economic losses incurred by the Supplier (including without limitation lost profits and purchased power costs) caused by the failure of the Company to deliver electricity because of Service Problems. For purposes of this paragraph, the term "Service Problems" means any service interruption, power outage, fluctuation in voltage, amperage, or harmonics, discontinuance of service, reversal of service, or irregular service caused by accident, labor difficulties, condition of fuel supply or equipment, actions of transmission services provider(s) and suppliers, federal or state agency order, failure to receive any electricity for which the Company or Supplier has contracted, or any causes beyond the Company's immediate control.

Filing Date:	June 15, 2012
Effective Date:	February 1, 2013

RESIDENTIAL SERVICE RATE

1. DESIGNATION: A

2. APPLICABLE TO:

This rate is available for domestic uses in an individual residence or an individual apartment.

3. CHARACTER OF SERVICE:

120-240 volts, 3 wire, single phase

4. RATE SCHEDULE:

Customer Charge per month:	\$6.00
Distribution Access Charge per kWh - all kWh :	\$0.03922

5. TRANSITION COST:

There shall be included a surcharge representative of a transition cost paid by the Department to other utilities and suppliers. The terms of this surcharge are provided in the transition tariff and apply to all kilowatt-hours consumed on this rate.

6. TRANSMISSION COST:

There shall be included a surcharge representative of the transmission cost to this Department. The terms of this surcharge are provided in the transmission tariff and shall apply to all kilowatt-hours consumed on this rate.

7. STANDARD OFFER RATE:

For customers that elect to have the Department provide their retail service, there shall be included a surcharge representative of the Standard Offer Rate to this Department. The terms of this surcharge are provided in the Standard Offer tariff and shall apply to all kilowatt-hours consumed on this rate.

8. PAYMENT OF BILL:

All bills are net and payable within 15 days from date of billing. After 30 days, a 1 ½% monthly interest charge will be applied against all outstanding past due balances.

9. TERMS AND CONDITIONS:

The District's Terms and Conditions, where not inconsistent with any specific provision hereto, are a part of this rate.

Filing Date: July 6, 2012

Effective Date: February 1, 2013

SMALL COMMERCIAL AND INDUSTRIAL RATE

1. DESIGNATION: B

2. APPLICABLE TO:

This rate is available to all commercial and industrial customers whose monthly metered demand does not exceed 15 KW.

3. CHARACTER OF SERVICE:

120-240 volts, 3 wire, single phase, 60 cps.

120-208 volts, 4 wire, three phase, 60 cps.

120-240 volts, 4 wire, three phase, 60 cps.

4. RATE SCHEDULE:

Customer Charge, per month:	\$15.00
Distribution Access Charge per kWh - all kWh :	\$0.04196

5. TRANSITION COST:

There shall be included a surcharge representative of a transition cost paid by the Department to other utilities and suppliers. The terms of this surcharge are provided in the transition tariff and apply to all kilowatt-hours consumed on this rate.

6. TRANSMISSION COST:

There shall be included a surcharge representative of the transmission cost to this Department. The terms of this surcharge are provided in the transmission tariff and shall apply to all kilowatt-hours consumed on this rate.

7. STANDARD OFFER RATE:

For customers that elect to have the Department provide their retail service, there shall be included a surcharge representative of the Standard Offer Rate to this Department. The terms of this surcharge are provided in the Standard Offer tariff and shall apply to all kilowatt-hours consumed on this rate.

8. PAYMENT OF BILL:

All bills are net and payable within 15 days from date of billing. After 30 days, a 1 ½% monthly interest charge will be applied against all outstanding past due balances.

9. TERMS AND CONDITIONS:

The District's Terms and Conditions, where not inconsistent with any specific provisions hereof, are a part of this rate.

Filing Date: July 6, 2012

Effective Date: February 1, 2013

LARGE COMMERCIAL AND INDUSTRIAL RATE

1. DESIGNATION: C

2. APPLICABLE TO:

This rate is available to all commercial and industrial customers whose monthly metered demand exceeds 15 KW.

3. CHARACTER FO SERVICE:

- 120- 208 volts, 4 wire, three phase, 60 cps.
- 277- 480 volts, 4 wire, three phase, 60 cps.
- 120- 240 volts, 3 wire, single phase, 60 cps.
- 120- 240 volts, 4 wire, three phase, 60 cps.

4. RATE SCHEDULE:

MONTHLY ENERGY CHARGE

Customer Charge per month:	\$112.75
Distribution Access Charge per kWh - All kWh :	\$ 0.00

MONTHLY DEMAND CHARGE, per KW

All KW	\$10.25
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5. POWER FACTOR ADJUSTMENT:

The customer shall maintain a power factor of 90 percent, determined by permanently installed meters or periodic tests. A customer shall install corrective equipment, at customer's expense, to maintain a 90 percent power factor. If a customer's power factor shall fall below 90 percent during any billing period, the customer shall be charged a surcharge as determined by the Department.

6. TRANSITION COST:

There shall be included a surcharge representative of a transition cost paid by the Department to other utilities and suppliers. The terms of this surcharge are provided in the transition tariff and apply to all kilowatt-hours consumed on this rate.

7. TRANSMISSION COST:

There shall be included a surcharge representative of the transmission cost to this Department. The terms of this surcharge are provided in the transmission tariff and shall apply to all kilowatt-hours consumed on this rate.

8. STANDARD OFFER RATE:

For customers that elect to have the Department provide their retail service, there shall be included a surcharge representative of the Standard Offer Rate. The terms of this surcharge are provided in the Standard Offer tariff and shall apply to all kilowatt-hours consumed on this rate.

9. PAYMENT OF BILL:

All bills are due and payable within 15 days from date of billing. After 30 days, a 1½% monthly interest charge will be applied against all outstanding past due balances.

10. TERMS AND CONDITIONS:

The Department's terms and conditions in effect from time to time, where not inconsistent with any specific provisions hereof, are a part of this rate.

11. DEMAND CHARGE:

As previously stated, this rate shall apply to all customers achieving a demand of 15 kw or higher, in any 15 minute period. The customer's highest demand recorded will serve as the minimum billing basis for their demand charge for the ensuing eleven (11) month period, unless and until a higher kw of demand is recorded. That new demand or any ensuing higher demands will be the basis for billing during the eleven (11) months following said reading, notwithstanding the fact that the customer's use may be seasonal or intermittent. Additionally, any such seasonal or intermittent customer is obligated to pay any and all accrued demand charges prior to the customer-requested resumption of service with twelve (12) months of the date of termination of the service.

Filing Date: July 6, 2012

Effective Date: February 1, 2013

**LARGE COMMERCIAL AND INDUSTRIAL RATE - SEASONAL**

1. DESIGNATION: C-S

2. APPLICABLE TO:

This rate is available to all seasonal commercial and industrial customers whose monthly metered demand exceeds 15 kilowatts when full operationally. A seasonal customer is defined as a customer whose facility is fully operational for six months or less during a calendar year, and whose monthly meter demand, when fully operational, exceeds 15 kilowatts.

3. CHARACTER OF SERVICE:

120-208 volts, 4 wire, three phase, 60 cps  
277-480 volts, 4 wire, three phase, 60 cps  
120-240 volts, 3 wire, single phase, 60 cps  
120-240 volts, 4 wire, three phase, 60 cps

4. RATE SCHEDULE:

**MONTHLY ENERGY CHARGE:**

Customer Charge per month	\$112.75
Distribution Access Charge per kWh (all kwh's)	\$ 0.00

**MONTHLY DEMAND CHARGE:**

All Kilowatts – Peak Demand	\$10.25
All Kilowatts – 75% (ensuing eleven month period)	\$ 7.69

5. POWER FACTOR ADJUSTMENT:

The customer shall maintain a power factor of ninety percent, determined by permanently installed meters or periodic tests. A customer shall install corrective equipment, at the customer's expense, to maintain a ninety percent power factor. If a customer's power factor shall fall below ninety percent during any billing period, the customer shall be charged a surcharge as determined by the Department.

6. TRANSITION COST:

There shall be included a surcharge representative of a Transition Cost paid by the Department to other utilities and suppliers. The terms of this surcharge are provided in the Transition Tariff and apply to all kilowatt-hours consumed on this rate.

**7. TRANSMISSION COST:**

There shall be included a surcharge representative of the Transmission Cost to this Department. The terms of this surcharge are provided in the Transmission Tariff and shall apply to all kilowatt-hours consumed on this rate.

**8. STANDARD OFFER RATE:**

For customers that elect to have the Department provide their retail service, there shall be included a surcharge representative of the Standard Offer Rate. The terms of this surcharge are provided in the Standard Offer Tariff and shall apply to all kilowatt-hours consumed on this rate.

**9. PAYMENT OF BILLS:**

All bills are due and payable within fifteen days from date of billing. After thirty days, a one percent monthly interest charge will be applied against all outstanding past due balances.

**10. TERMS AND CONDITIONS:**

The Department's Terms and Conditions in effect from time to time, where not inconsistent with any specific provisions hereof, are a part of this rate.

**11. DEMAND CHARGE:**

This rate shall apply to all seasonal customers achieving a demand of fifteen kilowatts or higher, in any fifteen minute period. The customer's highest demand recorded will serve as the minimum billing basis for their demand charge for that month, and for the ensuing eleven month period, or until a new demand is reached. The demand for the ensuing eleven month period, provided no new demand is reached, will be determined to be seventy-five percent of the customer's peak demand.

All seasonal customers are obligated to pay any and all accrued demand charges prior to the customer requested resumption of service within twelve months of the date of termination of service.

Filing Date: July 6, 2012  
Effective Date: February 1, 2013

<b>PUBLIC AND PRIVATE LIGHTING RATE</b>		
<b>Lamp Size</b>	<b>Monthly Rate</b>	<b>Annual Rate</b>
<b>Mercury:</b>		
175 Watt	\$8.47	\$101.64
<b>Sodium:</b>		
50 Watt	\$4.58	\$54.96
70 Watt	\$5.20	\$62.40
100 Watt	\$6.37	\$76.44
150 Watt	\$8.13	\$97.56
250 Watt	\$10.96	\$131.52
400 Watt	\$15.74	\$188.88

The rates, as specified above, are applicable to all street lights within the Pascoag Utility District's Electric Department service territory for both public and private lights.

The rate for the 175 watt mercury vapor street light is applicable only to such lights currently in service, since such a fixture is no longer offered to PUD customers.

The total cost for public street lighting, in service in PUD's service territory within the Village of Harrisville, will be assessed to the Harrisville Fire District.

The total cost for public street lighting, in service in PUD's service territory within the Village of Pascoag, will be assessed to all classes of electric customers equally.

The methodology utilized to determine the amount billed monthly to the customers in the Village of Pascoag will be as follows:

Number of Public Street Lights multiplied by the applicable rate per light, as stated herein, divided by the number of customers.

In all cases, both Public and Private lighting assessments will include energy and maintenance.

The Pascoag Utility District will be responsible for the location, size, style and number of fixtures within the Village of Pascoag.

The Harrisville Fire District will be responsible for the location, size, style and number of fixtures within the Village of Harrisville.

Filing Date: July 6, 2012  
Effective Date: February 1, 2013