

John L. Conroy
Vice President – Regulatory Affairs

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COMMUNICATIONS DIVISION



234 Washington Street
Providence, RI 02903

Phone 401 525-3060
Fax 401 525-3064
john.l.conroy@verizon.com

May 17, 2012

Ms. Luly Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, Rhode Island 02888

Dear Ms. Massaro:

We are filing, herewith, for effect June 16, 2012, tariff material consisting of:

PUC RI No. 15

Part/Section	Revision of Page(s)	Original of Page(s)
A/5	14 and 15	N/A
A/7	1, 2, 3, 5, 13, 14, 17, 18, 19, 27, 28, 29, 30, and 30.1	N/A
A/10	1, 10 and 15	N/A
A/15	1, 2, 3, 14, 15, 16, 1, and 18	N/A
M/1	25, 26, 27, 29, 30, 31, 32, 33, 33.1, 33.2, 38, 39, 57, and 60	26.1

With this filing, Verizon Rhode Island (“Verizon RI”) proposes to grandfather the following services for residential purchase:


- Exchange Service - Other Services:
 - Foreign Exchange and Foreign Zone Service
 - Foreign Central Office Service

- Auxiliary Exchange Services
 - Custom Calling Services
 - Call Forwarding Busy Line
 - Call Forwarding Don't Answer
 - Speed Dialing 8 Codes
 - Speed Dialing 30 Codes
 - Custom Calling Service Package
 - Value Added Package
 - Remote Call Forwarding Service
 - Curb-A-Charge Service
 - INTELLIDIAL® Calling Service
 - Distinctive Ring Service
 - PHONESMART® Services
 - Busy Redial (monthly subscription option only)
 - Caller ID-Number Only
 - Call Waiting ID Deluxe
 - * 69 (monthly subscription option only)
 - Call Intercept
- Message Telecommunications Service (MTS) Optional Toll Calling Plans
 - Selective Calling Service
 - Rhode Island Statewide Calling Service
 - Verizon Five Cents Plansm
- Service Packages
 - ValuePack
 - Verizon Local Package Extrasm and Verizon Local Packagesm
 - Multi-Line Package Bonus Discount
 - Verizon Regional Package Extrasm
 - Verizon Regional Packagesm
 - Verizon Regional Package Unlimitedsm

The proposed tariff revisions to grandfather these services are part of a Verizon-wide initiative to streamline the Company's product offerings. These services have low demand and low customer use. Customers currently subscribing to these services are not affected by the grandfathering. Those customers may continue their subscription to the services.

If you have any questions regarding this filing, please contact Frances O'Neill-Cunha of my staff at 401 525-3560. Enclosed are an original and nine copies of the tariff material. Please return a copy of this letter with your stamp of receipt.

Respectfully submitted,


for John L. Conroy

Attachment

Verizon New England Inc.

5. Exchange Service
5.4 Other Services

5.4.1 Combination of Main Telephone Exchange Services	
A.	Two or more one-party main telephone exchange services, when located within the same central office area, may be combined on the same line in such a way that the ringing signal for each of the main telephones can be recognized and answered at any of the telephones on the line.
1.	Unlimited and measured services cannot be combined.
B.	This service is provided only under special circumstances and if suitable facilities are and continue to be available. A special construction charge applies for such equipment as may be required at any time.
C.	One-party line rates apply for each main telephone on a combined line.
D.	A S&E charge applies to establish or interrupt a combination of main telephone exchange service on in-service lines. The S&E charge does not apply when combination of main telephone service is installed with the associated line.

5.4.2 Foreign Exchange and Foreign Zone Service – Effective June 16, 2012, Foreign Exchange and Foreign Zone Service are no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service(s) at existing locations.	
A.	Foreign exchange service is exchange service furnished from an exchange or zone other than that normally serving the area in which the customer is located. Foreign zone service is exchange service furnished from one zone to a location in another zone in the same exchange area. Foreign exchange or foreign zone service may be extended to include a third exchange or zone.
B.	These services are intended only for communications in which the customer has a direct interest and cannot be used for any purpose for which a payment or other compensation is received by the customer or by joint users, from any other person, firm or corporation, or in the collection, transmission or delivery of any communication for others.
C.	Foreign exchange or foreign zone service is furnished either on a measured or unlimited basis in accordance with services offered in the exchange of connection subject to the general regulations governing the furnishing of unlimited and measured service on the same premises.
D.	Foreign exchange or foreign zone service is furnished on a one-party line or trunk line basis only.

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Verizon New England Inc.

5. Exchange Service
5.4 Other Services

5.4.2 Foreign Exchange and Foreign Zone Service – Effective June 16, 2012, Foreign Exchange and Foreign Zone Service are no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service(s) at existing locations.		(C)
E.	The rate for foreign exchange or foreign zone service is the rate in effect in the foreign exchange or foreign zone for the class of service furnished. In addition, tariff rates and charges also apply for associated S&E.	(T)
F.	Foreign exchange service mileage charges and local channel charges to serve a customer's location in a third exchange are as specified in Part B of the Rhode Island Product Guide for a Private Line Type 2006 channel.	(T)
G.	In addition to the S&E charges, premises work charges apply.	(T)

5.4.3 Foreign Central Office Service – Effective June 16, 2012, Foreign Central Office Service is no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations.		(C)
A.	Foreign central office service is exchange service that allows any residence customer in a multi-central office exchange or zone to be served by a central office other than that normally serving their area within the exchange.	(C)
B.	Foreign central office service is furnished on either a measured or unlimited basis in accordance with service offered in the exchange or zone.	
C.	Foreign central office service is furnished on a one-party line or trunk line basis only.	
D.	The monthly rate is the rate in effect in the exchange for the class of service furnished.	
E.	Foreign central office service mileage charges are as specified for Private Line Type 2006A channels in the Rhode Island Product Guide.	
F.	S&E charges and premises work charges apply as appropriate.	

5.4.4 Reserved for Future Use

Verizon New England Inc

7. Auxiliary Exchange Services

7.1 Custom Calling Service

Rates and charges for services explained herein are contained in Part M, Section 1.7.

7.1.1	Description
	<p>Following are features which comprise Custom Calling service.</p> <p>Effective June 16, 2012, the following Custom Calling services are no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain these services at existing locations.</p> <ul style="list-style-type: none"> • Call Forwarding Busy Line • Call Forwarding Don't Answer • Speed Dialing 8 Codes • Speed Dialing 30 Codes
A.	Call Waiting signals a customer talking on the line that another call has been placed to the line. The customer may answer the second call and alternate between the calls by manipulating the switchhook.
B.	Talking Call Waiting – Effective June 16, 2012, Talking Call Waiting is withdrawn from this tariff, and the Telephone Company will no longer provide this service as of that date.
C.	Call Forwarding permits a customer to forward all incoming calls to another preselected telephone number. The customer activates the service by dialing a code and the telephone number of the line to which the calls are to be forwarded. No assurance can be given that transmission will be fully satisfactory during call forwarding service calls.
D.	<p>Call Forwarding Busy Line provides for the automatic routing of incoming calls to a preselected telephone number when the called telephone number is busy. When Call Forwarding Busy Line Custom Calling service is provisioned in a 1A ESS central office, the preselected forwarded to telephone number must be within the same central office control group. No assurance can be given that transmission will be fully satisfactory during Call Forwarding Busy Line service calls.</p> <ol style="list-style-type: none"> 1. Call Forwarding Busy Line custom calling services may be resold by customers subject to Section 1.3.2. 2. Call Forwarding Busy Line is not provided on a line equipped with call waiting custom calling service
E.	<p>Call Forwarding Don't Answer provides for the automatic routing of incoming calls to a preselected telephone number when the called telephone number does not answer within a determined number of rings. When Call Forwarding Don't Answer Custom Calling service is provisioned in a 1A ESS central office, the preselected forwarded to telephone number must be within the same central office control group. No assurance can be given that transmission will be fully satisfactory during Call Forwarding Don't Answer service calls.</p> <ol style="list-style-type: none"> 1. Call Forwarding Don't Answer custom calling services may be resold by customers subject to Section 1.3.2.

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7. Auxiliary Exchange Services

7.1 Custom Calling Service

7.1.1 Description	
I.	Speed Dialing 30 Codes allows a customer to call a predesignated seven or ten-digit telephone number by dialing a two-digit code. A maximum of 30 predesignated telephone numbers can be stored.

7.1.2 Regulations	
A.	Custom calling services are available to one party residence customers served by suitably equipped central offices to the extent that existing facilities are available.
B.	Custom calling service (except For Call Forwarding Busy Line, Call Forwarding Busy Line Don't Answer and Call Forwarding Don't Answer) may be offered for a 14 day demonstration period. The period begins the day following the date on which the service is established. <ol style="list-style-type: none"> 1. In the event that the 14th day of the demonstration period is a Saturday, Sunday or holiday, the demonstration period is extended through the next regular business day. 2. If during the demonstration period, the customer requests that all custom calling services be discontinued, neither the monthly rates nor the Service and Equipment (S&E) charge apply. If the customer retains one or more of the services beyond the 14 day demonstration period, the monthly rate for each service retained applies from the date the service was initially established. 3. One 14 day demonstration period is offered per service per customer.

7.1.3 Application of Rates and Charges	
A.	One S&E charge applies when one or more custom calling services are provided. The S&E charge does not apply when one or more custom calling service is provided in conjunction with the installation of the line.
B.	For call forwarding service, when a call is forwarded an additional charge may apply to the custom calling service customer. This charge is determined in accordance with the class of service furnished the customer. <ol style="list-style-type: none"> 1. For Call Forwarding Busy Line, Call Forwarding Busy Line Don't Answer and Call Forwarding Don't Answer services when a call is forwarded to a telephone number served by a different central office control group, an additional charge may apply. This charge is determined in accordance with the class of service furnished to the customer.
C.	Custom Calling Services Package — When three or more custom calling service features are provided on the same line a discount will be applied to monthly rates to each service excluding the first one. The discount applies to call waiting, call forwarding, three-way calling and speed dialing 8 and 30 codes. Effective June 16, 2012, Custom Calling Services Packages are no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the services at existing locations.

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Verizon New England Inc.

7. Auxiliary Exchange Services
7.1 Custom Calling Service

7.1.3 Application of Rates and Charges	
D.	Value Added Package configurations are available at monthly rates and S&E charges. Regulations governing the application of rates and charges for custom calling services also apply.
1.	The S&E charge applies during and after the period when the serving central office is converted to an ESS office. Effective June 16, 2012, Value Added Package is no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations.

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Verizon New England Inc.

7. Auxiliary Exchange Services
7.3 Remote Call Forwarding Service

Effective June 16, 2012, Remote Call Forwarding is no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations.

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7.3.1 Description	
A.	Remote Call Forwarding service provides automatic forwarding of all incoming calls placed to a seven-digit Remote Call Forwarding number to a terminating telephone number in another exchange. This service is available only in exchanges served by suitably equipped electronic (ESS) central offices, to the extent that existing facilities are available.
1.	The terminating telephone service may be local exchange service, Dedicated Toll Free Service (DTFS), foreign exchange service or an additional number associated with distinctive ring service; it may not be PAL or PASL service.
B.	This service is furnished upon condition that the customer contract for adequate Remote Call Forwarding or terminating facilities to permit the use of the service without impairment, disruption or deterioration of the quality of other telephone services.
1.	If in the opinion of the Telephone Company additional Remote Call Forwarding service or terminating facilities are needed, the customer must subscribe to additional service or facilities. If the customer refuses to subscribe to adequate Remote Call Forwarding or terminating facilities, the Remote Call Forwarding service is subject to termination.
C.	The Telephone Company does not provide identification of the originating telephone number to the Remote Call Forwarding customer.
D.	No assurance can be given that transmission will be fully satisfactory during operation of Remote Call Forwarding service.

7.3.2 Application of Rates and Charges	
A. Message Charges	
1.	Between the calling party and the Remote Call Forwarding number the calling party is charged the appropriate message telecommunications service or local measured service rate.
2.	Between the Remote Call Forwarding number and the terminating telephone number the Remote Call Forwarding customer is charged the established directly dialed station-to-station message telecommunications service rate or the business local measured service rate for each call. In addition, these charges apply for person-to-person and collect calls made to a Remote Call Forwarding number even though such calls might not be accepted at the answering location.
B.	In addition to the rates and charges for the terminating service and equipment, S&E charges and monthly rates apply.

Verizon New England Inc.

7. Auxiliary Exchange Services
7.11 Curb-A-Charge Service

Effective June 16, 2012, Curb-A-Charge Service is no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations.

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7.11.1 Description	
A.	Curb-A-Charge service is in suitably equipped central offices to the extent that existing facilities are available.
B.	If a customer's local serving office is not suitably equipped, Curb-A-Charge service can be furnished on a foreign exchange of foreign central office service basis, subject to the availability of facilities.
C.	<p>Originating Number Screening is offered with one-party main telephone exchange service except PBX trunk lines. Terminating number screening is offered with one-party main telephone exchange service including PBX trunk lines. Originating number screening is available to one-party main telephone exchange service (excluding PBX trunk lines) individually or in any combination. Originating number screening is not available with PBX trunk lines.</p> <p>1. Originating Number Screening Operator Screening alerts the operator that operator handled directory assistance calls may not be billed to the originating number. Calls may be placed collect or charge to a third number basis.</p> <p>2. Originating Number Screening Direct Dialed Screening blocks all 1+ direct dialing except to 800 numbers. Directly dialed calls to directory assistance are denied. Toll and directory assistance calls may be placed on an operator handled basis. This feature is offered only in exchanges served by electronic central offices where suitable facilities exist and is not available with municipal calling service.</p>
D.	<p>Terminating Number Screening is offered with one-party main telephone exchange service including PBX trunk lines. Terminating number screening is available to one-party main telephone exchange service excluding PBX trunk lines individually or in any combination. Terminating number screening may be provisioned with Centrex Plus service.</p> <p>1. Option A— Alerts operators throughout the country that collect and third number calls cannot be billed to a particular number.</p> <p>2. Option B— Alerts operators throughout the country that third number calls cannot be billed to a particular number.</p> <p>3. Option C— Alerts operators throughout the country that collect calls cannot be billed to a particular number.</p>
E.	Curb-A-Charge service is not available with Public Access Line (PAL) service.

7.11.2 Application of Rates and Charges	
A.	One S&E charge applies when one or more Curb-A-Charge feature is provided at the same time. It does not apply when one or more Curb-A-Charge feature is provided in conjunction with the installation of the line.
B.	For terminating number screening, the S&E charge is not to exceed fifty dollars per request, per billing telephone number.

Verizon New England Inc.

7. Auxiliary Exchange Services
7.11 Curb-A-Charge Service

Effective June 16, 2012, Curb-A-Charge Service is no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations.

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7.11.2 Application of Rates and Charges
C. Rates and charges for foreign exchange or foreign central office service apply.

Verizon New England Inc.

7. Auxiliary Exchange Services
7.13 INTELLIDIAL® Calling Service

Effective June 16, 2012, INTELLIDIAL® Calling Service is no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations.

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7.13.1 Definitions
Call Forwarding Busy Line —Provides for the forwarding of incoming calls to any predesignated number within the customer group and where available to any predesignated number, when the line equipped with this feature is busy.
Call Forwarding Don't Answer —Provides for the forwarding of incoming calls to another predesignated number within the same customer group and where available to any predesignated number when the line equipped with this feature is not answered within a predetermined number of rings.
Call Forwarding —Enables the user to forward all incoming calls to another line within or outside of the central office. Transmission may not be satisfactory on all forwarded calls.
Call Hold —Permits a user to put an in progress call on hold by depressing the switchhook momentarily and dialing the call hold code. The line is then freed for the purpose of originating another call.
Call Pickup —Allows the user to answer any incoming call within the customer group from any station within that group. An incoming call on one line may be answered from a station on another line by dialing the call pickup access code. When more than one incoming call is involved, the longest ringing call is automatically selected.
Call Transfer —Enables the user to transfer any established call to another station within or outside of the customer group.
Call Waiting —Alerts the user during a call that another call from outside the customer group is waiting by applying a burst of tone. Call waiting will not operate when call forwarding-variable is in use.
Intercom Calling —Provides the customer with the ability to dial any other line within the customer group with an abbreviated code as an in house call. Local usage charges do not apply to intercom calls.
Speed Dialing —Permits a customer to dial an abbreviated code for emergency or frequently dialed numbers of 15 or less digits. A maximum of six codes, changeable by the customer, is furnished per line equipped.
Three-Way Calling —Allows the customer to add a third-party to any established call. It includes the ability to hold one-party with privacy exclusion, while dialing and talking with another party and the ability to include the held party in a three-way conference. A third-party may not be added to an established call if call waiting is being used or if a call within the same central office involves any other line using three-way calling. Transmission may not be satisfactory on all three-way calls.
Touch Tone Calling —Provides for the origination of calls from telephone instruments equipped with 12 pushbuttons for tone-type address signaling.

Verizon New England Inc.

7. Auxiliary Exchange Services
7.13 INTELLIDIAL® Calling Service

Effective June 16, 2012, INTELLIDIAL® Calling Service is no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations.

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7.13.2 Description	
A.	Intellidial calling service is an optional communications system arrangement that combines into a group up to six lines for multi-line residence customers and offers call management features arranged in packages.
B.	Intellidial calling service is offered only from suitably equipped central offices as determined by the Telephone Company. It is available for use only with one-party residence telephone exchange service lines.
1.	It is not available with trunk lines, dormitory communications service, Centrex service, PASL service or public access lines.
C.	Intellidial calling service comprises a basic package of features and four optional feature packages.
1.	Basic Feature Packages
a.	Call Hold
b.	Call Pickup
c.	Call Transfer
d.	Intercom Calling
e.	Three-way Calling
f.	Touch Tone Calling
2.	Optional Feature Packages includes all of the basic feature package plus the following added features.
a.	Package 1 — Call Forwarding and Call Waiting
b.	Package 2 — Call Forwarding Busy Line, Call Forwarding Don't Answer, Call Forwarding
c.	Package 3 — Call Forwarding, Call Waiting, Speed Dialing
d.	Package 4 — Call Forwarding Busy Line, Call Forwarding Don't Answer, Call Forwarding, Speed Dialing.

7.13.3 Regulations	
A.	Main telephone exchange service lines equipped with intellidial calling service may terminate at different premises locations provided they are all served from the same electronic central office switching vehicle.
B.	A minimum of two lines in a service arrangement must be equipped with intellidial calling service. A different feature package may be furnished on each line in the service arrangement.

Verizon New England Inc.

7. Auxiliary Exchange Services
7.13 INTELLIDIAL® Calling Service

Effective June 16, 2012, INTELLIDIAL® Calling Service is no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations.

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7.13.3 Regulations	
C.	Telephones equipped with 12 pushbuttons for tone-type address signaling are required for each exchange line with this service to enable feature operation.
D.	Intellidial Calling service is not offered in conjunction with custom calling service, or Curb-A-Charge service. Line hunting service is available only in conjunction with the basic feature package.
E.	Local or toll usage charges, as appropriate, are applicable for calls transferred, forwarded or otherwise dialed outside of the customer group.
F.	Local exchange service and foreign exchange or foreign central office service may not be included in the same customer group.
G.	Dial access to service such as foreign exchange, and private line service, etc., is not available with intellidial calling service.

7.13.4 Application of Rates and Charges	
A.	Monthly rates for intellidial calling service are in addition to the monthly rates for one-party main telephone exchange service and to the rates and charges for other associated services.
B.	An S&E charge applies if intellidial calling service is the only service being provided. It does not apply if intellidial calling service is provided in conjunction with other services for which a S&E charge applies.
C.	Intellidial calling service is furnished under the conventional payment plan for arrangements containing only residence lines.

7.13.5 Reserved for Future	
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Verizon New England Inc.

7. Auxiliary Exchange Services
7.16 Distinctive Ring Service

Effective June 16, 2012, Distinctive Ring Service is no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations.

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7.16.1 Description	
A.	Distinctive ring service enables a customer to have up to three separate telephone numbers (one main telephone number and two additional telephone numbers) associated with one exchange access line. Each telephone number has a distinctive ring on incoming calls to allow for identification of the incoming call. A distinctive call waiting tone for each additional telephone number is provided to customers also subscribing to call waiting service.
B.	Distinctive ring is available to one-party residence service customers served by a suitably equipped central office subject to the availability of facilities.
C.	This service is not offered with PBX trunk service lines equipped with hunting arrangements, access lines terminating in customer premises switching equipment, foreign exchange service and foreign central office service.
D.	Distinctive ring service is offered as follows. <ol style="list-style-type: none"> 1. Package I— Consisting of one additional telephone number associated with a single line. 2. Package II— Consisting of two additional telephone number associated with a single line.
E.	All telephone numbers associated with an exchange access line equipped with distinctive ring must be served by the same central office.
F.	Distinctive ring service may not be compatible with some types of customer provided telephone equipment.

7.16.2 Regulations	
A.	Provisions for Other Services <ol style="list-style-type: none"> 1. Call Waiting and Call Forwarding services which are provided on the customer's main telephone number also are provided automatically on additional numbers. When establishing distinctive ring service, call forwarding service customers must choose one of the following arrangements. <ol style="list-style-type: none"> a. Calls to the main telephone number and additional telephone numbers associated with one exchange access line will be forwarded to a single number, b. Only calls to the main telephone number associated with one exchange access line will be forwarded. Calls to additional telephone numbers will not be forwarded. 2. Curb-A-Charge service features, which are provided on the customer's main telephone number also are provided automatically on additional numbers for distinctive ring service.

Verizon New England Inc.

7. Auxiliary Exchange Services
7.16 Distinctive Ring Service

Effective June 16, 2012, Distinctive Ring Service is no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations.

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7.16.2 Regulations	
A.	(Continued)
3.	Directory Listing — Distinctive ring service customers are entitled to one directory listing for each additional telephone number. Listings are subject to regulations, rates and charges specified in Section 5 for Listing services. Listing information must be determined when distinctive ring service is requested. Subsequent changes to listing information will be subject to service charges. Customers with nonpublished or nondirectory listed service on the main telephone number may choose to have additional numbers published or listed in the directory.

7.16.3 Application of Rates and Charges	
A.	S&E Charges
1.	Appropriate S&E charges apply to change call forwarding arrangements subsequent to the establishment of distinctive ring service.
2.	The S&E charge applies if distinctive ring service is the only service being provided. It does not apply if distinctive ring service is provided at the same time as another service for which a S&E charge applies and if distinctive ring service is ordered during the period when the serving central office is being equipped with facilities to provide the service.
3.	S&E charges apply to change from Package I to Package II subsequent to the establishment of service.

7. Auxiliary Exchange Services

7.17 PHONESMART® Service

7.17.1	Description
A.	<p>PHONESMART® Services are applicable to calls placed to/from compatible central offices or within a compatible central office offering the service. These services are offered based on information stored within the switch or provided to the switch through call setup signaling and are subject to limitations associated with the availability and content of that information.</p> <p>Effective June 16, 2012, the following PHONESMART® services are no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain these services at existing locations.</p> <ul style="list-style-type: none"> • Busy Redial (monthly subscription option only) • Caller-ID Number Only • Call Waiting ID Deluxe • * 69 (monthly subscription option only) • Call Intercept <p>1. Busy Redial automatically monitors and redials the telephone number of the most recent outgoing call. Dependent upon the customer's serving central office, an audible announcement that alerts the customer to the availability and instructions to activate this service may be provided. If the redialed telephone number is idle, the call completes immediately. If the redialed telephone number is busy, the called line is monitored for a maximum of 30 minutes. When the called line becomes idle, a distinctive ringing signal alerts the calling customer that the number is available and the call can be completed. The following types of calls cannot be automatically redialed.</p> <ol style="list-style-type: none"> a. Calls to 800 service numbers b. Calls to 900 service numbers c. Calls to 224 service number d. Calls preceded by an interexchange carrier access code e. Calls made on an international direct distance dialed basis f. Calls to directory assistance service g. Calls to universal emergency number service (911) <p>2. Caller ID – Number Only provides the originating telephone number of a non-blocked incoming call (subject to technical and other limitations, including availability of the number for forwarding) typically by the second telephone ring. This information is displayed on customer-provided equipment.</p> <p>3. Caller ID provides the telephone number and name associated with the line from which an incoming call originates, subject to limitations such as those described below. The name and telephone number of the caller may not be displayed for every incoming call. "Out of Area," "Unavailable," the calling party's state name, or a similar message may appear for certain calls, including (i) calls made through certain networks, (ii) operator-assisted calls, calls from toll-free numbers, calling card calls, and international calls, (iii) when phone numbers or caller name information is not made available to Verizon, (iv) for certain telephone numbers for which Verizon does not purchase Caller ID information, and (v) for other technical reasons. In addition, "Private," "Anonymous" or a similar message may appear when the caller has blocked caller identification information. This information is displayed on customer-provided equipment, typically by the second ring.</p>

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Verizon New England Inc.

7. Auxiliary Exchange Services
7.17 PHONESMART® Service

7.17.1	Description
A.	(Continued)
7.	<p>Call Trace allows a customer to trace the most recent incoming call by dialing a code immediately after terminating the call. The Telephone Company's central office equipment records and stores the incoming call message detail (date, time and originating telephone number of the call) provided that the call was completed over a suitably equipped facility and the customer has not received another call after the call to be traced was terminated. The results of the trace are not provided to the customer directly, but are automatically reported to the annoyance call bureau where call details can be obtained by an appropriate law enforcement agency when the customer files a complaint.</p>
8.	<p>Anonymous Call Rejection allows a customer to redirect incoming calls for which calling name and number display has been suppressed through the use of per call or line blocking, to an announcement indicating that the customer is not presently accepting such calls. The customer may activate and deactivate the feature without charge by dialing a code.</p> <p>a. Upon receiving the anonymous call rejection announcement, the calling party may either reverse the blocking status of his/her line and redial the call or elect not to redial the call.</p> <p>b. Anonymous Call Rejection is provided automatically to customers subscribing to Caller ID – Number Only, Caller ID, Call Waiting ID With Name and Call Waiting ID Deluxe. Anonymous Call Rejection initially will be provided in a deactivated state.</p>
9.	<p>Call Intercept (CI) which is furnished subject to the availability of central office facilities, is an optional residential service that is available as an enhancement to Caller ID. CI gives subscribers the ability to request that callers identify themselves, prior to answering calls, even when callers have blocked their numbers or are calling from telephone numbers that do not send name and number information. Subscribers of CI must have Caller ID in order to use this service.</p> <p>a. CI allows calls on which an originating telephone number is available to complete in the normal manner.</p> <p>b. CI will screen calls on the originating number where they do not present a valid number and/or do not adhere to the North American Telephone Plan. These calls typically show up as "Unavailable", "Out of Area", "Anonymous", or "Private" on the Caller ID display. Calls on which a number is not available will be screened by CI. The CI announcement will be played to callers informing them that the number they are calling has CI and does not accept calls from unidentified numbers. The recording will request that callers record their name and press the pound key or simply stay on the line. At this point, a caller with an override code can enter that code and be immediately connected, or if the caller stays on the line, the call will be processed by CI. If the calling party records a name, CI will ring the called party's number with a distinctive ring and the Caller ID display will show "Call Intercept". When the subscriber answers, CI will identify itself and play the recorded name.</p> <p>c. The subscriber then has the option to (1) accept the call, (2) decline the call and play an announcement to the caller, (3) refuse a sales/telemarketing call and transfer the call to a sales screener announcement, (4) send the call to voice mail, or (5) repeat the recording.</p> <p>d. If the calling party records a name and the subscriber does not answer the call, the calling party will be connected to the subscriber's answering device (answering machine or voice mail), if available.</p> <p>e. Optional Features – CI offers the following two optional features.</p> <p>f. A PIN override feature for acquaintances who may call from locations not displaying name and number.</p> <p>g. Alternate language capability (Spanish) for subscriber prompts and menu choices.</p>

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Verizon New England Inc.

10. Message Telecommunications Service (MTS) Optional Toll Calling Plans
10.1 Selective Calling Service

Effective June 16, 2012, Selective Calling Service is no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations.

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The rates and charges for services explained herein are contained in Part M, Section 1.10.

10.1.1 Description	
A.	Selective calling service is offered subject to availability of facilities, as a supplement to one and two-party residence main telephone exchange service or to trunk lines. Exchanges included in each selective calling area are listed in Exhibit 10.1.2-1.
B.	This service permits customer dialed station-to-station calling at discounted rates to a maximum of ten exchanges, selected by the customer, outside the local service area but within the State of Rhode Island LATA, not exceeding 25 airline miles. Mileage is determined as specified in Section 9.
C.	Selective calling service is not available on foreign exchange service, or for person-to-person, collect, charge to a calling card, charge to a third telephone number, conference, or other calls which normally require an operator. It is not available with the Business Link plan, the Inward Toll Calling Plan, the Outward Toll Calling Plan, or the Rhode Island statewide calling plan.

10.1.2 Application of Rates and Charges	
A.	Selective calling service rates are in addition to the rates and charges for the associated main telephone exchange service or trunk lines and associated services.
1.	A S&E charge for residence customers applies to equip a line for selective calling service in addition to the basic exchange service S&E charge.
B.	Selective calling service usage rates apply to customer dialed station-to-station sent-paid calls, and to operator completed station-to-station sent-paid calls if facilities are not available for customer dial completion. The rates also apply to operator completed station-to-station sent-paid calls for handicapped persons unable to dial calls because of their handicap.
1.	Residence Usage — For all such calls originating over residence exchange lines, a usage discount equal to 50% of the appropriate dial station-to-station toll charge applies.
2.	All other calls, including calls made by residence subscribers outside the specified time period are charged at the appropriate MTS rates.

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Verizon New England Inc.

10. Message Telecommunications Service (MTS) Optional Toll Calling Plans
10.2 Rhode Island Statewide Calling Service

Effective June 16, 2012, Rhode Island Statewide Calling Service is no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations.

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10.2.1 Description	
A.	Service is offered subject to the availability of facilities, as a supplement to one and two-party residence main telephone exchange service and residence trunk lines.
B.	This service is available on an unlimited basis or on a measured basis which provides for one and four hours per month of cumulative message time on customer dialed station-to-station calls placed to any toll point within Rhode Island
1.	This service is available only to customer dialed station-to-station sent-paid calls, Telephone Company operator completed station-to-station sent-paid calls when facilities are not available for customer dial completion and station-to-station sent-paid calls for handicapped persons unable to dial calls because of their handicap. Regular MTS rates apply to all other calls.
C.	Rhode Island statewide calling is not available for use at the following locations or with the following services or calls.
1.	In rooming houses, dormitories, fraternity and sorority houses, clubs and other similar locations.
2.	With selective calling service.
3.	For person-to-person, collect, charge to a calling card number or third telephone number, conference or other calls that normally require an operator.
D.	Call detail is a standard feature that provides the date, time, called number and duration of each individual Rhode Island statewide calling plan message.
E.	Customers in the West Glocester exchange may subscribe to the Rhode Island statewide calling plan only in conjunction with a number change to the Pascoag exchange.
1.	The Service and Equipment (S&E) charge described in Section 5 to change a telephone number applies.

10.2.2 Application of Rates and Charges	
A.	The plan is provided at monthly rates which are in addition to the rates and charges for the associated main telephone exchange service and associated services.
1.	The initial one hour, four hour and unlimited monthly rates are applicable whether or not calls are made.
B.	Accumulation of message time is done on a whole minute basis. Individual messages with fractional totals are rounded to the next higher minute.

Verizon New England Inc

10. Message Telecommunications Service (MTS) Optional Toll Calling Plans

10.5 Verizon Five Cents Plansm

Effective June 16, 2012, the Verizon Five Cents Plansm is no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations.

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10.5.1 Description	
A.	This service is an optional toll-calling plan which is offered as a supplement to lines subscribed to Local Package and Local Package Standard.
B.	This service provides for a uniform per-minute rate to be charged for Local Package and Local Package Standard customers' qualifying regional toll usage twenty-four hours a day, seven days a week. <ol style="list-style-type: none"> 1. Qualifying usage consists of customer dialed station-to-station sent-paid toll calls and to those operator completed station-to-station sent-paid toll calls when facilities are not available for customer dial completion, and to operator completed station-to-station sent-paid toll calls for handicapped persons unable to dial calls because of their handicap. 2. Qualifying usage does not include calls to 700, 800, and 900 services; billed to a third telephone number calls; collect calls; person-to-person calls; Calling Card calls; conference; directory assistance; call connect; *69; Audiotex type pay-per-call services; and other calls that normally require an operator except for those calls specified in Section 10.5.1B1.
C.	Verizon Five Cents Plan is not available in conjunction with any other regional toll calling plan or service.
D.	Verizon Five Cents Plan is not available with residence PBX trunks, lines equipped with ISDN, Student Centrex, 700, 800, or 900 services and Group Bridging telephone service numbers.
E.	Verizon Five Cents Plan is available only to residence Local Package and Local Package Standard customers who utilize the telephone Company as their local and intraLATA toll service provider, and whose basic service is provided over Telephone Company access lines.

10.5.2 Application of Rates and Charges	
A.	Usage — A uniform rate per minute applies and does not vary by time-of-day, day-of-week, or distance.
B.	Accumulation of message time is done on a whole minute basis. Individual messages with fractional totals are rounded to the next higher minute.
C.	Verizon Five Cents Plan rates are in addition to the rates and charges for Local Package and Local Package Standard service and rates and charges for other associated services.
D.	Discount — Usage associated with Verizon Five Cents Plan does not qualify for any additional discount.
E.	A Service and Equipment (S&E) charge does not apply to establish the Verizon Five Cents Plan independently.

Verizon New England Inc.

15. Service Packages
15.1 ValuePack

Effective June 16, 2012, ValuePack is no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations.

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15.1.1 Description	
A.	ValuePack is a billing arrangement whereby one-party residence customers can subscribe to any number of the following services/features and combinations thereof at a single discounted monthly rate. The services are provided subject to their individual service regulations specified elsewhere in Section 7.
1.	Custom Calling Services — Call Forwarding, Call Forwarding Busy Line Don't Answer, Call Forwarding Busy Line, Call Forwarding Don't Answer, Call Waiting, Speed Dialing 8 codes, Speed Dialing 30 codes, Three-Way Calling
2.	Phon SMART Services — Call Waiting ID Deluxe, *69, Call Waiting ID with Name, Caller ID – Number Only, Caller ID, Busy Redial
3.	Distinctive Ring
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15.1.2 Application of Rates and Charges	
A.	Monthly Rates — In lieu of the monthly rates that would otherwise apply for the individual services, a single ValuePack monthly rate will apply per line equipped, when a customer subscribes to those services as offered under ValuePack.
1.	The ValuePack monthly rate is in addition to the rates and charges for the associated one-party main telephone exchange service, as well as other applicable rates and charges that apply for other associated services.
B.	Service and Equipment charges do not apply to ValuePack.

Verizon New England Inc.

15. Service Packages

15.2 Verizon Local Package Extrasm and Verizon Local Packagesm

Effective June 16, 2012, Verizon Local Package Extrasm and Verizon Local Packagesm are no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations. (C)
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15.2.1 Description	
A.	Verizon Local Package Extra sm and Verizon Local Package sm are billing arrangements which provide residence customers with a combination of local service and an optional feature package for a single monthly rate. All services are provided subject to their individual service regulations specified elsewhere in the tariff.
B.	<p>The Verizon Local Package Extrasm and Verizon Local Packagesm include one-party unlimited local exchange service and unlimited local directory assistance service. In addition, customers can select either the Verizon Local Packagesm option, which consists of up to three of the following services, or the Verizon Local Package Extrasm option, which consists of any four or more of the following services:</p> <ol style="list-style-type: none"> 1. Caller ID, call waiting ID with name, or caller ID – number only, or call waiting ID deluxe 2. Call waiting 3. Call forwarding 4. Call forwarding busy line don't answer, Call forwarding busy line, Call forwarding don't answer 5. Distinctive ring–package I 6. Distinctive ring–package II 7. Busy Redial 8. *69 9. Speed dialing 30 10. Three-way calling 11.
C.	Verizon Local Package Extra sm and Verizon Local Package sm are not available to customers receiving a lifeline reduction in monthly basic exchange service rates. Verizon Local Package Extra sm and Verizon Local Package sm are also not available to customers with ISDN, Residence PBX, Student Centrex, or Centrex services.

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15.2.2 Application of Rates and Charges	
A.	Monthly Rates — The local package rates apply in lieu of the monthly rates that would otherwise apply for the individual services included in the Verizon Local Package Extra sm and Verizon Local Package sm .
B.	Service and equipment charges for installation of a network access line, changing the class or grade of service, or transferring service do not apply when a customer is also subscribing to the Verizon Local Package Extra sm and Verizon Local Package sm . Service and equipment charges also do not apply to add a feature.

Verizon New England Inc.

15. Service Packages

15.3 Multi-Line Package Bonus Discount

Effective June 16, 2012, Multi-line Package Bonus Discount is no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations.

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15.3.1 Description	
A.	Multi-line package bonus discount is a billing arrangement that provides one-party residence customers that have two or more access lines and purchase one or more of the following services/packages in allowable combinations, with a discount. <ol style="list-style-type: none"> 1. Verizon Local Package Extrasm 2. Verizon Local Packagesm (limited to customers of record on or before October 18, 2002) 3. ValuePack 4. Verizon Regional Package Extrasm
B.	To be eligible for the multi-line package bonus discount, all the customer's lines must be on the same premises and billed to the same customer and billing telephone number.
C.	Multi-line package bonus discount is available only to customers whose basic service is provided over Telephone Company access lines.
D.	The services and packages are provided subject to their individual service regulations specified elsewhere in the tariff.
E.	Multi-line package bonus discount is not available on services for which customers are receiving a lifeline reduction in monthly rates.

15.3.2 Application of Rates and Charges	
A.	A percent discount applies to the monthly rate for each eligible service/package on each line.

Verizon New England Inc.

15. Service Packages

15.9 Verizon Regional Package Extrasm

Effective June 16, 2012, Verizon Regional Package Extrasm is no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations.

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15.9.1	Description
A.	Verizon Regional Package Extra sm is a billing arrangement which provides residence customers with a combination of local service, unlimited Local Directory Assistance, intraLATA toll and an optional feature package for a single monthly rate.
B.	Verizon Regional Package Extra sm includes one-party unlimited exchange service, unlimited Local Directory Assistance and unlimited intraLATA toll. In addition, customers can select any of the following. <ol style="list-style-type: none"> 1. Call Waiting 2. Call Forwarding 3. Call Forwarding Busy Line or Call Forwarding Don't Answer or Call Forwarding Busy Line Don't Answer 4. Three-Way Calling 5. Speed Dialing 30 Codes 6. Distinctive Ring – Package I 7. Distinctive Ring – Package II 8. Busy Redial 9. Caller ID or Caller ID – Number Only or Call Waiting ID With Name or Call Waiting ID Deluxe 10. *69 11. Anonymous Call Rejection 12. Call Intercept
C.	Availability <ol style="list-style-type: none"> 1. Verizon Regional Package Extrasm is available only to one-party residence customers whose basic exchange service and intraLATA toll service are provided over Verizon Telephone Company access lines. 2. Verizon Regional Package Extrasm is not available in conjunction with any other local or intraLATA toll calling plans or packages. 3. Verizon Regional Package Extrasm is not available to customers receiving a lifeline reduction in monthly basic exchange service rates. 4. Verizon Regional Package Extrasm is not available to customers with ISDN, Centrex, or Student Centrex service. 5. Verizon Regional Package Extrasm does not qualify for other discount plans offered elsewhere in this tariff with the exception of the following discount(s): <ol style="list-style-type: none"> a. Multi-Line Package Bonus Discount applies to Verizon Regional Package Extrasm customers as specified in 15.3.1.A.4.

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Verizon New England Inc.

15. Service Packages

15.9 Verizon Regional Package Extrasm

Effective June 16, 2012, Verizon Regional Package Extrasm is no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations.

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15.9.2 Application of Rates and Charges	
A.	Monthly Rates – Verizon Regional Package Extra sm rate applies in lieu of the monthly rates that would otherwise apply for the individual services included in Verizon Regional Package Extra sm .
B.	The Verizon Regional Package Extra sm rate applies to customer dialed station-to-station sent-paid calls and to operator dialed station-to-station sent-paid calls if facilities are not available for customer dial completion. The rate also applies to operator dialed station-to-station sent-paid calls for handicapped persons unable to dial calls because of their handicap.
C.	Service charges for installation of a network access line or changing the class or grade of service do not apply when a customer is also subscribing to the Verizon Regional Package Extra sm . Service charges do not apply to add or change a feature.

15. Service Packages

15.10 Verizon Regional Packagesm

Effective June 16, 2012, Verizon Regional Packagesm is no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations.

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15.10.1 Description	
A.	Verizon Regional Package sm is a billing arrangement which provides residence customers with a combination of unlimited local service, unlimited intraLATA toll service and an optional feature package for a single monthly rate.
B.	Verizon Regional Package sm includes one-party unlimited exchange service and unlimited intraLATA toll. In addition, customers can select any of the following value added services: <ol style="list-style-type: none"> 1. Call Waiting 2. Three-Way Calling 3. Speed Dialing 8 or 30 4. Caller ID or Caller ID – Number Only or Call Waiting ID with Name
C.	Availability <ol style="list-style-type: none"> 1. Verizon Regional Packagesm is available to one-party residence customers whose basic exchange service and intraLATA toll service are provided over Verizon Telephone Company access lines. 2. Verizon Regional Packagesm is not available to customers receiving a lifeline reduction in monthly basic exchange service rates. Verizon Regional Packagesm is also not available to customers with ISDN, Centrex, or Student Centrex services. 3. Verizon Regional Packagesm is not available in conjunction with any other local or intraLATA toll calling plans or packages.
D.	Verizon Regional Package sm does not qualify for other discount plans offered elsewhere in this tariff.

15.10.2 Application of Rates and Charges	
A.	Monthly Rates – The Verizon Regional Package sm rate applies in lieu of the monthly rates that would otherwise apply for the individual services included in the Verizon Regional Package sm offer.
B.	The Verizon Regional Package sm rate applies to customer dialed station-to-station sent-paid calls and to operator dialed station-to-station sent-paid calls if facilities are not available for customer dial completion. The rate also applies to operator dialed station-to-station sent-paid calls for handicapped persons unable to dial calls because of their handicap.
C.	Service charges for installation of a network access line or changing the class or grade of service do not apply when a customer is also subscribing to Verizon Regional Package sm . Service charges do not apply to add or change a feature.

Verizon New England Inc.

15. Service Packages

15.11 Verizon Regional Package Unlimitedsm

Effective June 16, 2012, Verizon Regional Package Unlimitedsm is no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations.

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15.11.1 Description	
A.	Verizon Regional Package Unlimited is a billing arrangement, which provides residence customers with a combination of a dial-tone access line, local usage, intraLATA toll usage and an optional feature package for a single monthly rate.
B.	Verizon Regional Package Unlimited includes one-party unlimited local exchange service and unlimited intraLATA toll usage. In addition, customers can select any three of the following value added services: <ol style="list-style-type: none"> 1. Caller ID or Call Waiting ID with Name or Call Waiting ID Deluxe 2. Call Waiting 3. Call Forwarding 4. Call Forwarding Busy Line Don't Answer or Call Forwarding Busy Line or Call Forwarding Don't Answer 5. Distinctive Ring – Service Package I or Distinctive Ring – Service Package II 6. Busy Redial 7. *69 8. Speed Dialing 8 Codes 9. Speed Dialing 30 Codes 10. Three-Way Calling
C.	Availability <ol style="list-style-type: none"> 1. Verizon Regional Package Unlimited is available only to one-party residence customers whose basic exchange service and intraLATA toll service are provided over Verizon Telephone Company access lines. 2. Verizon Regional Package Unlimited is not available to customers receiving a lifeline reduction in monthly basic exchange service rates. Verizon Regional Package Unlimited is also not available to customers with ISDN, Centrex, or Student Centrex services. 3. Verizon Regional Package Unlimited is not available in conjunction with other local or intraLATA toll calling plans or packages.
D.	Verizon Regional Package Unlimited does not qualify for other discount plans offered elsewhere in this tariff.

Verizon New England Inc.

15. Service Packages

15.11 Verizon Regional Package Unlimitedsm

Effective June 16, 2012, Verizon Regional Package Unlimitedsm is no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations.

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15.11.2 Application of Rates and Charges	
A.	Monthly Rates – The Verizon Regional Package Unlimited rate applies in lieu of the monthly rates that would otherwise apply for the individual services included in the Verizon Regional Package Unlimited service offer.
B.	The Verizon Regional Package Unlimited rate applies to customer dialed station-to-station sent-paid calls and to operator dialed station-to-station sent-paid calls if facilities are not available for customer dial completion. The rate also applies to operator dialed station-to-station sent-paid calls for handicapped persons unable to dial calls because of their handicap.
C.	Service charges for installation of a network access line or for changing the class or grade of service do not apply when a customer is also subscribing to the Verizon Regional Package Unlimited plan. Service charges do not apply to add or change a feature. A total of three features (listed above) may be included in the service package at any time.

Verizon New England Inc.

1. Exchange and Network Services

1.7 Auxiliary Exchange Services

1.7.1 Custom Calling Services				
ID	Service Category	Rate Element	Rate	USOC
	Call Waiting	Residence - Monthly - Each line equipped	6.00	ESX
		S&E - Each line equipped	3.20	ESX
	Call Forwarding	Residence - Monthly - Each line equipped	6.00	ESM
		S&E - Each line equipped	3.20	ESM
	Call Forwarding Busy Line (See Note)	Residence - Monthly - Each line equipped	3.50	U
		S&E - Each line equipped	3.20	U
	Call Forwarding Don't Answer (See Note)	Residence - Monthly - Each line equipped	3.50	U
		S&E - Each line equipped	3.20	U
	Call Forwarding Busy Line Don't Answer	Residence - Monthly - Each line equipped	4.00	U
		S&E - Each line equipped	3.20	U
	Three-Way Calling	Residence - Monthly - Each line equipped	6.00	ESC
		S&E - Each line equipped	3.20	ESC

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Verizon New England Inc.

1. Exchange and Network Services
1.7 Auxiliary Exchange Services

1.7.1 Custom Calling Services				
ID	Service Category	Rate Element	Rate	USOC
	Usage Three-Way Calling	Residence – Per activation charge	.75	U
		Residence – Monthly capped amount applicable to per activation charges	6.00	U
	Speed Dialing – 8 Code (See Note)	Residence – Monthly – Each line equipped	5.00	E8C
		S&E – Each line equipped	3.20	
	Note: Effective June 16, 2012, Speed Dialing – 8 Code is no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations			
	Speed Dialing – 30 Code (See Note)	Residence – Monthly – Each line equipped	6.00	E3D
		S&E – Each line equipped	3.20	E3D
	Note: Effective June 16, 2012, Speed Dialing – 30 Code is no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations			

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Verizon New England Inc.

1. Exchange and Network Services
1.7 Auxiliary Exchange Services

1.7.1 Custom Calling Services				
ID	Service Category	Rate Element	Rate	USOC
	Custom Calling Package Discount – 3 or More Services Provided on Same Line (See Note)	Residence discount applicable to each service excluding the first one	.76	
		S&E – Each line equipped	3.20	
	Note: Effective June 16, 2012, Custom Calling Package Discount – 3 or More Services Provided on Same Line is no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations.			
	Value Added Package (See Note)	Call Waiting, Speed Dialing 8 Codes – Residence – Monthly – Each line equipped	8.50	VP4
		Call Waiting, Speed Dialing 8 Codes – S&E – Each line equipped	3.20	VP4
		Call Waiting, Three-Way Calling – Residence – Monthly – Each line equipped	9.50	VP6
	Note: Effective June 16, 2012, Value Added Packages are no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations			

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Verizon New England Inc.

1. Exchange and Network Services

1.7 Auxiliary Exchange Services

1.7.1 Custom Calling Services				
ID	Service Category	Rate Element	Rate	USOC
	Value Added Package (See Note)	Call Waiting, Three-Way Calling – S&E – Each line equipped	3.20	VP6
	Note: Effective June 16, 2012, Value Added Packages are no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations	Call Waiting, Call Forwarding – Residence – Monthly – Each line equipped	9.50	VP2
		Call Waiting, Call Forwarding – S&E – Each line equipped	3.20	VP2
		Call Waiting, Call Forwarding, Three-Way Calling, Speed Dialing 8 Codes – Residence – Monthly – Each line equipped	14.00	VP8
		Call Waiting, Call Forwarding, Three-Way Calling, Speed Dialing 8 Codes – S&E – Each line equipped	3.20	VP8

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1.7.2 Remote Call Forwarding - Effective June 16, 2012, Remote Call Forwarding is no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations.				
ID	Service Category	Rate Element	Rate	USOC
	Remote Call Forwarding	Monthly – Residence	23.60	U
		S&E	5.55	U

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1.7.3 Reserved for Future Use				
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1. Exchange and Network Services

1.7 Auxiliary Exchange Services

1.7.10 Curb-A-Charge Service - Effective June 16, 2012, Curb-A-Charge Service is no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations. (C)				
ID	Service Category	Rate Element	Rate	USOC
	Originating Number Screening	Operator Screening – Monthly – Per line equipped	1.00	DHL
		Operator Screening – S&E – Per line equipped	5.00	DHL
		Direct Dialed Screening – Monthly – Per line equipped	1.00	DH2
		Direct Dialed Screening – S&E – Per line equipped	5.00	DH2
	Terminating Number Screening	Residence – Options A, B, or C – S&E – Per line equipped, each	5.00	U (D)
		PBX trunk lines – Option A – S&E – Per system per request, per 100 numbers equipped or fraction thereof	50.00	U
		PBX trunk lines – Option B – S&E – Per system per request, per 100 numbers equipped or fraction thereof	50.00	U
		PBX trunk lines – Option C – S&E – Per system per request, per 100 numbers equipped or fraction thereof	50.00	U

1.7.11 Intellidial Calling Service - Effective June 16, 2012, Intellidial Calling Service is no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations. (C)				
ID	Service Category	Rate Element	Rate	USOC
	Intellidial - Residence	Basic Package – Monthly – Per each line equipped	7.00	MVP
		Basic Package – S&E – Per each line equipped	3.20	MVP
		Optional Feature Package 1 – Monthly – Per each line equipped	9.00	MVP01
		Optional Feature Package 1 – S&E – Per line equipped	3.20	MVP01
		Optional Feature Package 2 – Monthly – Per each line equipped	9.00	MVP02

Verizon New England Inc.

1. Exchange and Network Services
1.7 Auxiliary Exchange Services

1.7.11 Intellidial Calling Service - Effective June 16, 2012, Intellidial Calling Service is no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations.

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ID	Service Category	Rate Element	Rate	USOC
	Intellidial - Residence	Optional Feature Package 2 – S&E – Per line equipped	3.20	MVP02
		Optional Feature Package 3 – Monthly – Per each line equipped	10.00	MVP11
		Optional Feature Package 3 – S&E – Per line equipped	3.20	MVP11
		Optional Feature Package 4 – Monthly – Per each line equipped	10.00	MVP14
		Optional Feature Package 4 – S&E – Per line equipped	3.20	MVP14
	Intellidial Vintage I Basic Package	S&E – Per each line equipped	3.20	MVP
		OPP Month-to-Month – Per each line equipped	9.00	MVP
		OPP 36 Months – Per each line equipped	7.00	MVP
		OPP 60 Months – Per each line equipped	6.00	MVP
		Optional Feature Packages 1, 2, 3 or 4 – S&E – Per each line equipped	3.20	U
		Optional Feature Package 1 – OPP month-to-month – Per each line equipped	13.00	MVP01
		Optional Feature Package 1 – OPP 36 months – Per each line equipped	10.50	MVP01
		Optional Feature Package 1 – OPP 60 months – Per each line equipped	9.00	MVP01
		Optional Feature Package 2 – OPP month-to-month – Per each line equipped	13.00	MVP02
		Optional Feature Package 2 – OPP 36 months – Per each line equipped	10.50	MVP02
	Optional Feature Package 2 – OPP 60 months – Per each line equipped	9.00	MVP02	

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1. Exchange and Network Services
1.7 Auxiliary Exchange Services

1.7.11 Intellidial Calling Service - - Effective June 16, 2012, Intellidial Calling Service is no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations.

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ID	Service Category	Rate Element	Rate	USOC	
	Intellidial Vintage I Basic Package	Optional Feature Package 3 – OPP month-to-month – Per each line equipped	15.00	MVP11	
		Optional Feature Package 3 – OPP 36 months – Per each line equipped	12.00	MVP11	
		Optional Feature Package 3 – OPP 60 months – Per each line equipped	10.50	MVP11	
		Optional Feature Package 4 – OPP month-to-month – Per each line equipped	15.00	MVP14	
		Optional Feature Package 4 – OPP 36 months – Per each line equipped	12.00	MVP14	
		Optional Feature Package 4 – OPP 60 months – Per each line equipped	10.50	MVP14	
		VTPP Transfer of Service - NRC		96.99	

1.7.12 Reserved for Future Use

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1. Exchange and Network Services

1.7 Auxiliary Exchange Services

1.7.13 Reserved for Future Use

1.7.14 Distinctive Ring Service - Effective June 16, 2012, Distinctive Ring Service is no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations.

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ID	Service Category	Rate Element	Rate	USOC
	Service Package 1	Residence - Monthly	5.50	DRS1X
		Residence - S&E	3.20	DRS1X
	Service Package 2	Residence - Monthly	7.50	DRS2X
		Residence - S&E	3.20	DRS2X

1.7.15 Phonesmart Service - Effective June 16, 2012, the following PHONESMART® services are no longer available to residential customers: Busy Redial (monthly subscription), Caller ID Number Only, Call Waiting ID Deluxe, *69 (monthly subscription), and Call Intercept. Existing residential customers as of June 16, 2012, may retain the service(s) at existing locations.

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ID	Service Category	Rate Element	Rate	USOC
	Phonesmart	Busy Redial - Monthly - Per each line equipped - Residence	4.50	NSQ
		Busy Redial - Per activation charge - Residence	.55	

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1. Rates and Charges
1.7 Auxiliary Exchange Services

1.7.15 Phonesmart Service - Effective June 16, 2012, the following PHONESMART® services are no longer available to residential customers: Busy Redial (monthly subscription), Caller ID Number Only, Call Waiting ID Deluxe, *69 (monthly subscription), and Call Intercept. Existing residential customers as of June 16, 2012, may retain the service(s) at existing locations.

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ID	Service Category	Rate Element	Rate	USOC
	Phonesmart	Busy Redial – Monthly capped amount applicable to per activation charge – Residence	4.95	
		Busy Redial – S&E – Residence – Per each line equipped	3.20	
		Caller ID–Number Only – Monthly – Per each line equipped – Residence	7.00	NSD
		Caller ID–Number Only – S&E – Residence	3.20	
		Call Trace – Per activation charge, each activation – Residence	3.40	
		Call Trace – Monthly capped amount applicable to per activation charge – Residence	13.60	
		Anonymous Call Rejection – Monthly – Each line equipped – Residence	5.00	AYK

Verizon New England Inc.

1. Rates and Charges
1.7 Auxiliary Exchange Services

1.7.15 Phonesmart Service - Effective June 16, 2012, the following PHONESMART® services are no longer available to residential customers: Busy Redial (monthly subscription), Caller ID Number Only, Call Waiting ID Deluxe, *69 (monthly subscription), and Call Intercept. Existing residential customers as of June 16, 2012, may retain the service(s) at existing locations.

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ID	Service Category	Rate Element	Rate	USOC
	Phonesmart	Caller ID – Monthly – Each line equipped – Residence	9.00	NNK
		Caller ID – S&E – Each line equipped – Residence	3.20	
		Call Waiting ID Deluxe – Monthly – Each line equipped – Residence	9.00	NNW
		Caller Waiting ID Deluxe – S&E – Each line equipped – Residence	3.20	
		Call Waiting ID With Name – Monthly – Each line equipped – Residence	9.00	N7PXA
		Call Waiting ID With Name – S&E – Each line equipped – Residence	3.20	
		Call Intercept – Monthly – Each line equipped	7.00	
		*69 – Monthly – Per each line equipped – Residence	5.50	NSS
		*69 – S&E – Per each line equipped – Residence	3.20	
		*69 – Per activation charge – Residence	.75	

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1. Rates and Charges
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1.7.15 Phonesmart Service - Effective June 16, 2012, the following PHONESMART® services are no longer available to residential customers: Busy Redial (monthly subscription), Caller ID Number Only, Call Waiting ID Deluxe, *69 (monthly subscription), and Call Intercept. Existing residential customers as of June 16, 2012, may retain the service(s) at existing locations.

ID	Service Category	Rate Element	Rate	USOC
	Phonesmart	*69 – Monthly capped amount applicable to per activation charge - Residence	6.00	
		*69 and Busy Redial – Monthly – Per each line equipped – Residence	7.50	NSP
		*69 and Busy Redial – S&E – Per each line equipped – Residence	3.20	

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1. Exchange and Network Services

1.10 Message Telecommunications Service (MTS) Optional Toll Calling Plans

1.10.1 Selective Calling Service - Effective June 16, 2012, Selective Calling is no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations. (C)				
ID	Service Category	Rate Element	Rate	USOC
	Selective Calling	Toll Band 1 – Residence– Monthly – Per exchange selected, per line	1.55	
		Toll Band 2 – Residence– Monthly – Per exchange selected, per line	1.55	
	Usage	Residence – Percentage discount reduction of appropriate dialed station to station toll charge	50%	

1.10.2 Rhode Island Statewide Calling Service - Effective June 16, 2012, Rhode Island Statewide Calling is no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations. (C)				
ID	Service Category	Rate Element	Rate	USOC
	Usage	One Hour Option – Initial one hour - Monthly	4.00	
		One Hour Option – Each additional minute or fraction thereof	.06	
		Four Hour Option – Initial four hours - Monthly	13.00	
		Four Hour Option – Each additional minute or fraction thereof	.09	
	Unlimited Usage	One-Party – Rate Group A - Monthly	24.70	
		One-Party – Rate Group B - Monthly	24.06	
		One-Party – Rate Group C - Monthly	23.74	
		One-Party – Rate Group D - Monthly	21.38	
		One-Party – Rate Group E - Monthly	20.35	
		One-Party – Rate Group F - Monthly	19.74	
		Two-Party – Rate Group A - Monthly	24.70	

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1. Exchange and Network Services

1.10 Message Telecommunications Service (MT) Optional Toll Calling Plans

1.10.2 Rhode Island Statewide Calling Service - Effective June 16, 2012, Rhode Island Statewide Calling is no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations.

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ID	Service Category	Rate Element	Rate	USOC
	Unlimited Usage	Two-Party – Rate Group B - Monthly	24.17	
		Two-Party – Rate Group C - Monthly	23.82	
		Two-Party – Rate Group D - Monthly	21.66	
		Two-Party – Rate Group E - Monthly	20.55	
		Two-Party – Rate Group F - Monthly	19.95	
		Verizon Local Package Extra sm and Verizon Local Package sm – All Rate Groups – Monthly	21.25	
		Measured – Monthly – All Rate Groups – Monthly	24.70	

1.10.3 Reserved for Future Use

ID	Service Category	Rate Element	Rate	USOC
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1.10.4 Sensible Minute Plan

ID	Service Category	Rate Element	Rate	USOC
	Sensible Minute	Per Minute or Fraction Thereof	.10	OFRXX
		Monthly – Per line equipped	1.99	

1.10.5 Verizon Five Cents Plansm - Effective June 16, 2012, the Verizon Five Cents Plan is no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations.

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ID	Service Category	Rate Element	Rate	USOC
	Verizon Five Cents Plan	Per Minute or Fraction Thereof	.05	OFFM1

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1. Exchange and Network Services

1.15 Service Packages

1.15.1 ValuePack - Effective June 16, 2012, ValuePack is no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations.				
ID	Service Category	Rate Element	Rate	USOC
	ValuePack	Monthly – Per line equipped	19.75	NLRSA

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1.15.2 Verizon Local Package Extrasm and Verizon Local Packagesm - Effective June 16, 2012, the Verizon Local Package Extra sm and Verizon Local Package sm are no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations.				
ID	Service Category	Rate Element	Rate	USOC
	Verizon Local Package Extra sm and Verizon Local Package sm	Verizon Local Package sm – Monthly – Per line equipped	37.99	
	Verizon Local Package sm	Verizon Local Package Extra sm – Monthly – Per line equipped	41.99	

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1.15.3 Multi-Line Package Bonus Discount - Effective June 16, 2012, Multi-Line Package Bonus Discount is no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations.				
ID	Service Category	Rate Element	Rate	USOC
	Multi-Line Package Bonus Discount	Discount – Monthly – Per eligible service/package on each line	5%	

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1.15.4 Reserved for Future Use				
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Verizon New England Inc.

1. Exchange and Network Services
1.15 Service Packages

1.15.9 Verizon Regional Package Extrasm - Effective June 16, 2012, Verizon Regional Package Extrasm is no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations. (C)

ID	Service Category	Rate Element	Rate	USOC
	Verizon Regional Package Extra sm	Monthly – Per line equipped	50.95	PG03A

1.15.10 Verizon Regional Packagesm - Effective June 16, 2012, Verizon Regional Packagesm is no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations. (C)

ID	Service Category	Rate Element	Rate	USOC
	Verizon Regional Package sm	Monthly – Per line equipped	45.95	PG03E

1.15.11 Verizon Regional Package Unlimitedsm - Effective June 16, 2012, Verizon Regional Package Unlimitedsm is no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations. (C)

ID	Service Category	Rate Element	Rate	USOC
	Verizon Regional Package Unlimited sm	Monthly - Per line equipped	41.00	PG04R