

July 24, 2012

VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

**RE: Docket 4323 - Application for Approval of a Change in Electric and Gas
Base Distribution Rates Pursuant to R.I.G.L. Sections 39-3-10 and 39-3-11
Responses to Division Data Requests - Set 14 - ELEC/GAS**

Dear Ms. Massaro:

Enclosed is an original and ten (10) copies of National Grid's¹ responses to Division 14-5-GAS, Division 14-12-ELEC and Division 14-13-ELEC in the above-captioned proceeding.

Please be advised that the Company is seeking protective treatment of confidential Division data requests Division 14-5-GAS, Division 14-12-ELEC and Division 14-13-ELEC and the Company's confidential response to Division 14-12-ELEC as permitted by Commission Rule 1.2(g) and by R.I.G.L. § 38-2-2(5)(i)(B).

The Company is submitting herewith a Motion for Protective Treatment along with copies of the confidential data requests Division 14-5-GAS, Division 14-12-ELEC and Division 14-13-ELEC and the Company's confidential response to Division 14-12-ELEC to the Commission pending a determination on the Company's Motion. The Company is providing to the Commission three public versions of these responses. In addition, the Company is providing a copy of the confidential responses noted herein to the Division and its consultant.

The enclosed responses complete the Fourteenth Set, as indicated on the enclosed discovery log.

Thank you for your attention to this transmittal. If you have any questions, please feel free to contact me at (401) 784-7667.

Very truly yours,



Thomas R. Teehan

Enclosures

cc: Docket 4323 Service List
Leo Wold, Esq.
Steve Scialabba, Division

¹ The Narragansett Electric Company d/b/a National Grid (herein referred to as "National Grid" or the "Company").

STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS

RHODE ISLAND PUBLIC UTILITIES COMMISSION

_____)	
National Grid)	
Docket 4323 - Application for Approval)	
of a Change in Electric and Gas)	
Base Distribution Rates)	
)	Docket No. 4323
)	
_____)	

**MOTION OF THE NARRAGANSETT ELECTRIC COMPANY,
D/B/A NATIONAL GRID
FOR PROTECTIVE TREATMENT OF CONFIDENTIAL INFORMATION**

Now comes The Narragansett Electric Company, d/b/a National Grid (“Company”) and hereby requests that the Rhode Island Public Utilities Commission (“Commission”) grant protection from public disclosure of certain confidential, competitively sensitive, and proprietary information submitted in this proceeding, as permitted by Commission Rule 1.2(g) and R.I.G.L. § 38-2-2(5)(i)(B).

I. BACKGROUND

On July 24, 2012, the Company filed with the Commission its responses to Division 14-5-GAS, Division 14-12-ELEC and Division 14-13-ELEC issued by the Rhode Island Division of Public Utilities and Carriers (“Division”) in the above-referenced proceeding.

A. Division 14-5-GAS

In Division 14-5-GAS, the Division requested explanations for three selected accounts with multiple charge-offs at the same address. The Division included customer

names, account numbers, charge-off amount, and charge-off dates. In the Company's response to Division 14-5-GAS, the Company discussed each account and its associated charge-off history.

B. Division 14-12-ELEC

In Division 14-12-ELEC, the Division requested a detailed history and explanation of delinquencies referenced in the Company's response to Division 5-16-ELEC¹. In the request, the Division included customer-specific information such as customer names, customer numbers, account numbers and addresses. In the Company's response to Division 14-12-ELEC, the Company included account numbers and related billing and collection history associated with each account.

C. Division 14-13-ELEC

In Division 14-13-ELEC, the Division requests an explanation regarding duplicate accounts with the same premise address, name, customer number, charge-off amount and charge-off date referenced in the Company's response to Division 5-16-ELEC. In the request, the Division included customer-specific information such as customer names, customer numbers and account numbers.

Customer-specific information is proprietary to the customer, and only that customer has the right to indicate whether his or her information should be available to anyone else (i.e., a competitive supplier or marketer) or to the public in general.

Therefore, the Company seeks protection for the above-referenced information in the

¹ As an additional measure, the Company has replaced certain customer-specific information (i.e., customer account numbers and social security numbers) by altering data and headings in the attachments for purposes of confidentiality. Customer Number now reads as – "NUMCUST"; Account # - "Pseudo #"; SSN – "NNS"; and TIN – "NIT".

Division's data requests Division 14-5-GAS, Division 14-12-ELEC and Division 14-13-ELEC and the Company's response to Division 14-12-ELEC.

II. LEGAL STANDARD

Rule 1.2(g) of the Commission's Rules of Practice and Procedure provides that access to public records shall be granted in accordance with the Access to Public Records Act ("APRA"), R.I.G.L. §38-2-1, et seq. Under APRA, all documents and materials submitted in connection with the transaction of official business by an agency is deemed to be a "public record," unless the information contained in such documents and materials falls within one of the exceptions specifically identified in R.I.G.L. §38-2-2(5)(i). Therefore, to the extent that information provided to the Commission falls within one of the designated exceptions to the public records law, the Commission has the authority under the terms of APRA to deem such information to be confidential and to protect that information from public disclosure.

In that regard, R.I.G.L. §38-2-2(5)(i)(B) provides that the following records shall not be deemed public:

Trade secrets and commercial or financial information obtained from a person, firm, or corporation which is of a privileged or confidential nature

The Rhode Island Supreme Court has held that the determination as to whether this exemption applies requires the application of a two-pronged test set forth in Providence Journal Company v. Convention Center Authority, 774 A.2d 40 (R.I.2001). The first prong of the test assesses whether the information was provided voluntarily to the governmental agency. Providence Journal, 774 A.2d at 47. If the answer to the first question is affirmative, then the question becomes whether the information is "of a kind

that would customarily not be released to the public by the person from whom it was obtained.” Id.

In addition, the Court has held that the agencies making determinations as to the disclosure of information under APRA may apply the balancing test established by the Court in Providence Journal v. Kane, 577 A.2d 661 (R.I.1990). Under this balancing test, the Commission may protect information from public disclosure if the benefit of such protection outweighs the public interest in disclosure of information pending before regulatory agencies.

III. BASIS FOR CONFIDENTIALITY

The Division’s data requests Division 14-5-GAS, Division 14-12-ELEC and Division 14-13-ELEC and the Company’s response to Division 14-12-ELEC provide detailed information including confidential customer-specific information such as names, addresses, customer numbers, account numbers, and billing and collection history that are treated as confidential within the Company and are not disseminated outside the Company. Moreover, the Commission has recognized each customer’s right to control dissemination of his or her account information, address and other personal information. Such customer-specific information is proprietary to the customer and only the customer has the right to indicate whether such information should be available in the public domain.

Consistent with this precedent, the Company seeks protection for certain customer-specific information that is confidential, commercially sensitive, and proprietary from public disclosure. This material, therefore, must remain confidential to preserve the Company’s customers’ privacy interests. Accordingly, in this case the need

to ensure that the confidentiality of this commercially sensitive information outweighs any public interest in disclosure of the information. The Company has provided all other portions of Division 14-5-GAS, Division 14-12-ELEC and Division 14-13-ELEC as public documents.

IV. CONCLUSION

In light of the foregoing, the Company respectfully requests that the Commission grant its Motion for Protective Treatment as stated herein.

Respectfully submitted,

**THE NARRAGANSETT ELECTRIC
COMPANY**

By its attorney,



Thomas R. Teehan (RI #4698)
280 Melrose Street
Providence, RI 02907
(401) 784-7667

Dated: July 24, 2012

Certificate of Service

I hereby certify that a copy of the cover letter and/or any materials accompanying this certificate were electronically submitted, hand delivered and mailed to the individuals listed below.

/S/
Janea Dunne

July 24, 2012
Date

National Grid (NGrid) – Request for Change in Electric & Gas Distribution Rates
Docket No. 4323 – Service List updated on 6/22/12

Name/Address	E-mail Distribution	Phone
Celia B. O'Brien, Esq. National Grid 280 Melrose St. Providence, RI 02907	Celia.obrien@us.ngrid.com	781-907-2153
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	Jennifer.hutchinson@us.ngrid.com	
	Joanne.scanlon@us.ngrid.com	
Cheryl M. Kimball, Esq. (for NGrid) Keegan Werlin LLP 265 Franklin Street Boston, MA 02110	ckimball@keeganwerlin.com	617-951-1400
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Gerald Petros, Esq. Hinckley, Allen & Snyder	gpetros@haslaw.com	
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	Steve.scialabba@ripuc.state.ri.us	
	David.stearns@ripuc.state.ri.us	
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Dr. Kay Davoodi, P.E. Utility Rates and Studies Office NAVFACHQ- Building 33 1322 Patterson Ave SE Washington Navy Yard, D.C. 20374-5065	Khojasteh.davoodi@navy.mil	202-685-3319
	Larry.r.allen@navy.mil	
Robert J. McConnell, Esq. (Wiley Ctr.) Motley Rice LLC	bmccconnell@motleyrice.com	401-457-7700

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	enicholson@exeterassociates.com	
Bruce Gay Monticello Consulting 4209 Buck Creek Court North Charleston, SC 29420	bruce@monticelloconsulting.com	
Matthew Kahal c/o Exeter Associates 10480 Little Patuxent Parkway Suite 300 Columbia, MD 21044	mkahal@exeterassociates.com	
File original & 11 copies w/: Luly E. Massaro, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	Lmassaro@puc.state.ri.us	401-780-2107
	Anault@puc.state.ri.us	
	Adalessandro@puc.state.ri.us	
	Nucci@puc.state.ri.us	
	Dshah@puc.state.ri.us	
	Sccamara@puc.state.ri.us	

DATA SET	DATA REQUEST	DATE ISSUED	DATE FILED	WITNESS	ATTACHMENT	CONFIDENTIAL ATTACHMENT
DIVISION SET 1						
Division Set 1	Division 1-1-ELEC	5/9/2012	5/25/2012	Michael D. Laflamme	Att. DIV 1-1-ELEC	
Division Set 1	Division 1-2-ELEC	5/9/2012	5/25/2012	Michael D. Laflamme	Att. DIV 1-2-ELEC	
Division Set 1	Division 1-3-ELEC	5/9/2012	5/25/2012	Michael D. Laflamme	Att. DIV 1-3-ELEC	
Division Set 1	Division 1-4-ELEC	5/9/2012	5/25/2012	Michael D. Laflamme	Att. DIV 1-4-ELEC	
Division Set 1	Division 1-5-ELEC	5/9/2012	5/25/2012	Michael D. Laflamme		
Division Set 1	Division 1-6-ELEC	5/9/2012	5/23/2012	Michael D. Laflamme	Att. DIV 1-6-ELEC	
Division Set 1	Division 1-7-ELEC	5/9/2012	5/23/2012	Michael D. Laflamme		
Division Set 1	Division 1-8-ELEC	5/9/2012	5/25/2012	Michael D. Laflamme	Att. DIV 1-8-ELEC	
Division Set 1	Division 1-9-ELEC	5/9/2012	5/23/2012	Michael D. Laflamme	Att. DIV 1-9-ELEC	
Division Set 1	Division 1-10-ELEC	5/9/2012	5/25/2012	Michael D. Laflamme		
Division Set 1	Division 1-11-ELEC	5/9/2012	5/23/2012	Michael D. Laflamme	Att. DIV 1-11-ELEC	
Division Set 1	Division 1-12-ELEC	5/9/2012	5/23/2012	Michael D. Laflamme		
Division Set 1	Division 1-13-ELEC	5/9/2012	5/23/2012	Michael D. Laflamme	Att. DIV 1-13-ELEC	
Division Set 1	Division 1-14-ELEC	5/9/2012	5/23/2012	Michael D. Laflamme		
Division Set 1	Division 1-15-ELEC	5/9/2012	5/23/2012	Michael D. Laflamme		
Division Set 1	Division 1-16-ELEC	5/9/2012	5/23/2012	Michael D. Laflamme		
Division Set 1	Division 1-17-ELEC	5/9/2012	5/23/2012	Michael D. Laflamme		
Division Set 1	Division 1-18-ELEC	5/9/2012	5/23/2012	Michael D. Laflamme		
Division Set 1	Division 1-19-ELEC	5/9/2012	5/23/2012	Michael D. Laflamme		
Division Set 1	Division 1-20-ELEC	5/9/2012	5/25/2012	Michael D. Laflamme		
Division Set 1	Division 1-21-ELEC	5/9/2012	5/23/2012	Michael D. Laflamme	Att. DIV 1-21-ELEC	
Division Set 1	Division 1-22-ELEC	5/9/2012	5/23/2012	Michael D. Laflamme		
Division Set 1	Division 1-23-ELEC	5/9/2012	5/23/2012	Michael D. Laflamme	Att. DIV 1-23-ELEC	
Division Set 1	Division 1-24-ELEC	5/9/2012	5/25/2012	Michael D. Laflamme		
Division Set 1	Division 1-25-ELEC	5/9/2012	5/23/2012	Michael D. Laflamme		
Division Set 1	Division 1-26-ELEC	5/9/2012	5/23/2012	Michael D. Laflamme		
Division Set 1	Division 1-27-ELEC	5/9/2012	5/23/2012	Michael D. Laflamme	Att. DIV 1-27-ELEC	
Division Set 1	Division 1-28-ELEC	5/9/2012	5/23/2012	Michael D. Laflamme		

DATA SET	DATA REQUEST	DATE ISSUED	DATE FILED	WITNESS	ATTACHMENT	CONFIDENTIAL ATTACHMENT
Division Set 1	Division 1-29-ELEC	5/9/2012	5/23/2012	Michael D. Laflamme	Att. DIV 1-29-ELEC	
Division Set 1	Division 1-30-ELEC	5/9/2012	5/23/2012	Michael D. Laflamme		
Division Set 1	Division 1-31-ELEC	5/9/2012	5/23/2012	Michael D. Laflamme		
DIVISION SET 2						
Division Set 2	Division 2-1-GAS	5/14/2012	5/25/2012	Michael D. Laflamme	Att. DIV 2-1-GAS	
Division Set 2	Division 2-2-GAS	5/14/2012	5/25/2012	Michael D. Laflamme	Att. DIV 2-2-GAS	
Division Set 2	Division 2-3-GAS	5/14/2012	5/25/2012	Michael D. Laflamme		
Division Set 2	Division 2-4-GAS	5/14/2012	5/25/2012	Michael D. Laflamme	Att. DIV 2-4-GAS	
Division Set 2	Division 2-5-GAS	5/14/2012	5/25/2012	Michael D. Laflamme		
Division Set 2	Division 2-6-GAS	5/14/2012	5/25/2012	Michael D. Laflamme	Att. DIV 2-6-GAS	
Division Set 2	Division 2-7-GAS	5/14/2012	5/25/2012	Michael D. Laflamme	Att. DIV 2-7-GAS	
Division Set 2	Division 2-8-GAS	5/14/2012	5/25/2012	Michael D. Laflamme	Att. DIV 2-8-GAS	
Division Set 2	Division 2-9-GAS	5/14/2012	5/25/2012	Michael D. Laflamme	Att. DIV 2-9-GAS	
Division Set 2	Division 2-10-GAS	5/14/2012	5/29/2012	Michael D. Laflamme		
Division Set 2	Division 2-11-GAS	5/14/2012	5/29/2012	Michael D. Laflamme		
Division Set 2	Division 2-12-GAS	5/14/2012	5/25/2012	Michael D. Laflamme	Att. DIV 2-12-GAS	
Division Set 2	Division 2-13-GAS	5/14/2012	5/29/2012	Michael D. Laflamme		
Division Set 2	Division 2-14-GAS	5/14/2012	5/29/2012	Michael D. Laflamme		
Division Set 2	Division 2-15-GAS	5/14/2012	5/29/2012	Michael D. Laflamme		
Division Set 2	Division 2-16-GAS	5/14/2012	5/29/2012	Michael D. Laflamme	Att. DIV 2-16-1-GAS Att. DIV 2-16-2-GAS Att. DIV 2-16-3-GAS	
Division Set 2	Division 2-17-GAS	5/14/2012	5/29/2012	Michael D. Laflamme		
Division Set 2	Division 2-18-GAS	5/14/2012	5/29/2012	Michael D. Laflamme		
Division Set 2	Division 2-19-GAS	5/14/2012	5/29/2012	Michael D. Laflamme		
Division Set 2	Division 2-20-GAS	5/14/2012	5/29/2012	Michael D. Laflamme		
Division Set 2	Division 2-21-GAS	5/14/2012	5/29/2012	Michael D. Laflamme	Att. DIV 2-21-GAS	
Division Set 2	Division 2-22-GAS	5/14/2012	5/29/2012	Michael D. Laflamme	Att. DIV 2-22-GAS	
Division Set 2	Division 2-23-GAS	5/14/2012	5/29/2012	Michael D. Laflamme	Att. DIV 2-23-GAS	
Division Set 2	Division 2-24-GAS	5/14/2012	5/29/2012	Michael D. Laflamme		
Division Set 2	Division 2-25-GAS	5/14/2012	5/29/2012	Michael D. Laflamme		

DATA SET	DATA REQUEST	DATE ISSUED	DATE FILED	WITNESS	ATTACHMENT	CONFIDENTIAL ATTACHMENT
DIVISION SET 3						
Division Set 3	Division 3-1-ELEC/GAS	5/30/2012	6/11/2012	Michael D. Laflamme	Att. DIV 3-1-ELEC/GAS	
Division Set 3	Division 3-2-ELEC/GAS	5/30/2012	6/13/2012	Michael D. Laflamme	Att. DIV 3-2-ELEC/GAS	
Division Set 3	Division 3-3-ELEC/GAS	5/30/2012	6/12/2012	Robert B. Hevert	Att. DIV 3-3-ELEC/GAS	
Division Set 3	Division 3-4-ELEC/GAS	5/30/2012	6/12/2012	Robert B. Hevert		
Division Set 3	Division 3-5-ELEC/GAS	5/30/2012	6/12/2012	Robert B. Hevert	Att. DIV 3-5-ELEC/GAS	
Division Set 3	Division 3-6-ELEC/GAS	5/30/2012	6/13/2012	Michael D. Laflamme	Att. DIV 3-6-ELEC/GAS (Redacted)	Att. DIV 3-6-ELEC/GAS (Confidential)
Division Set 3	Division 3-7-ELEC/GAS	5/30/2012	6/11/2012	Michael D. Laflamme	Att. DIV 3-7-1-ELEC/GAS Att. DIV 3-7-2-ELEC/GAS Att. DIV 3-7-3-ELEC/GAS	
Division Set 3	Division 3-8-ELEC/GAS	5/30/2012	6/12/2012	Legal Department and Robert B. Hevert		
Division Set 3	Division 3-9-ELEC/GAS	5/30/2012	6/11/2012	Mustally Hussain	Att. DIV 3-9-1-ELEC/GAS Att. DIV 3-9-2-ELEC/GAS Att. DIV 3-9-3-ELEC/GAS Att. DIV 3-9-4-ELEC/GAS Att. DIV 3-9-5-ELEC/GAS Att. DIV 3-9-6-ELEC/GAS Att. DIV 3-9-7-ELEC/GAS Att. DIV 3-9-8-ELEC/GAS Att. DIV 3-9-9-ELEC/GAS	
Division Set 3	Division 3-10-ELEC/GAS	5/30/2012	6/11/2012	Mustally Husain	Att. DIV 3-10-ELEC/GAS	
Division Set 3	Division 3-11-ELEC/GAS	5/30/2012	6/11/2012	Michael D. Laflamme	Att. DIV 3-11-ELEC/GAS	
Division Set 3	Division 3-12-ELEC/GAS	5/30/2012	6/11/2012	Michael D. Laflamme		
Division Set 3	Division 3-13-ELEC/GAS	5/30/2012	6/11/2012	Michael D. Laflamme		
Division Set 3	Division 3-14-ELEC/GAS	5/30/2012	6/13/2012	Michael D. Laflamme		
Division Set 3	Division 3-15-ELEC/GAS	5/30/2012	6/11/2012	Michael D. Laflamme		
Division Set 3	Division 3-16-ELEC/GAS	5/30/2012	6/11/2012	Michael D. Laflamme		
Division Set 3	Division 3-17-ELEC/GAS	5/30/2012	6/11/2012	Michael D. Laflamme	Att. DIV 3-17-ELEC/GAS	
Division Set 3	Division 3-18-ELEC/GAS	5/30/2012	6/12/2012	Robert B. Hevert		
Division Set 3	Division 3-19-ELEC	5/30/2012	6/12/2012	Robert B. Hevert		
Division Set 3	Division 3-20-ELEC/GAS	5/30/2012	6/12/2012	Robert B. Hevert		
Division Set 3	Division 3-21-ELEC/GAS	5/30/2012	6/12/2012	Robert B. Hevert		
Division Set 3	Division 3-22-ELEC/GAS	5/30/2012	6/12/2012	Robert B. Hevert	Att. DIV 3-22-ELEC/GAS	
Division Set 3	Division 3-23-ELEC/GAS	5/30/2012	6/12/2012	Robert B. Hevert	Att. DIV 3-23-ELEC/GAS	
Division Set 3	Division 3-24-ELEC/GAS	5/30/2012	6/13/2012	Robert B. Hevert	Att. DIV 3-24-ELEC/GAS	
Division Set 3	Division 3-25-ELEC/GAS	5/30/2012	6/12/2012	Robert B. Hevert	Att. DIV 3-25-ELEC/GAS	
Division Set 3	Division 3-26-ELEC/GAS	5/30/2012	6/12/2012	Robert B. Hevert		
Division Set 3	Division 3-27-ELEC/GAS	5/30/2012	6/12/2012	Robert B. Hevert		

DATA SET	DATA REQUEST	DATE ISSUED	DATE FILED	WITNESS	ATTACHMENT	CONFIDENTIAL ATTACHMENT
DIVISION SET 4						
Division Set 4	Division 4-1-GAS	6/7/2012	6/29/2012	Paul M. Normand	See Attached Page	See Attached Page
Division Set 4	Division 4-2-GAS	6/7/2012	6/19/2012	Paul M. Normand		
Division Set 4	Division 4-3-GAS	6/7/2012	6/20/2012	Ann E. Leary		
Division Set 4	Division 4-4-GAS	6/7/2012	6/19/2012	Paul M. Normand		
Division Set 4	Division 4-5-GAS	6/7/2012	6/19/2012	Paul M. Normand		
Division Set 4	Division 4-6-GAS	6/7/2012	6/20/2012	Ann E. Leary		
Division Set 4	Division 4-7-GAS	6/7/2012	6/20/2012	Ann E. Leary		
Division Set 4	Division 4-8-GAS	6/7/2012	6/19/2012	Ann E. Leary	Att. DIV 4-8-1-GAS Att. DIV 4-8-2-GAS Att. DIV 4-8-3-GAS Att. DIV 4-8-4-GAS Att. DIV 4-8-5-GAS	
Division Set 4	Division 4-9-GAS	6/7/2012	6/20/2012	Ann E. Leary		
Division Set 4	Division 4-10-GAS	6/7/2012	6/19/2012	Ann E. Leary	Att. DIV 4-10-GAS	
Division Set 4	Division 4-11-GAS	6/7/2012	6/20/2012	Ann E. Leary		
Division Set 4	Division 4-12-GAS	6/7/2012	6/20/2012	Ann E. Leary	Att. DIV 4-12-GAS	
Division Set 4	Division 4-13-GAS	6/7/2012	6/19/2012	Ann E. Leary and Michael D. Laflamme		
DIVISION SET 5						
Division Set 5	Division 5-1-ELEC	6/8/2012	6/26/2012	Evelyn M. Kaye	Att. DIV 5-1-ELEC	
Division Set 5	Division 5-2-ELEC	6/8/2012	6/29/2012	Evelyn M. Kaye	Att. DIV 5-2-1-ELEC Att. DIV 5-2-2-ELEC Att. DIV 5-2-3-ELEC	
Division Set 5	Division 5-3-ELEC	6/8/2012	6/26/2012	Evelyn M. Kaye	Att. DIV 5-3-1-ELEC Att. DIV 5-3-2-ELEC	
Division Set 5	Division 5-3-ELEC (Corrected)	6/8/2012	7/2/2012	Evelyn M. Kaye		
Division Set 5	Division 5-4-ELEC	6/8/2012	6/22/2012	Evelyn M. Kaye	Att. DIV 5-4-ELEC	
Division Set 5	Division 5-5-ELEC	6/8/2012	6/22/2012	Evelyn M. Kaye	Att. DIV 5-5-1-ELEC Att. DIV 5-5-2-ELEC	
Division Set 5	Division 5-6-ELEC	6/8/2012	6/22/2012	Evelyn M. Kaye	Att. DIV 5-6-1-ELEC Att. DIV 5-6-2-ELEC Att. DIV 5-6-3-ELEC	
Division Set 5	Division 5-7-ELEC	6/8/2012	6/22/2012	Evelyn M. Kaye		
Division Set 5	Division 5-8-ELEC	6/8/2012	6/22/2012	Evelyn M. Kaye		

Division Set 4

Division 4-1-GAS

ATTACHMENT**CONFIDENTIAL
ATTACHMENT**

1-18 Design Winter Sales RATE YEAR Rev 4-2-12.xls

Att DIV 5-12 Meter Cost Detail MAC_B.xls

Attach 1-2B(Test Year PLT ACCUMDEPR Acct) with Rate Year Adj 4-6.xls

Attach 1-17 with Back-up (CY11_Charge_off (W Philibin 02 15 12)).xls

Attach 1-24 (Services Inv Allocator) MAC.xls

Attach 1-26 RATE YEAR (REG ACCNT 903000 CustRecordsColl Exp).xls

Attach 1-27 RATE YEAR (ACCNT 908000 Cust Assistance Exp).xls

Attach 1-29 with backup (6967 RI GAS SALES REPORT DEC11) MAC.xls

Attachment to 1-11 (Rev Proof & Bill Detm)_A.xls

Bill Impact-(2014 Base Rates and ISR for Rate Year template)_H AEL_1.xls

NG RI Design Day Rate Year Rev 3-20-12 (LS).xls

NG RI Gas Rate Design 4-16-12 B PMN - 7.xls

Ngrid No 1-28 (Deposits) (3).docx

RDA & ISR Adj by Rate Class.xls

RI Gas Allocated COS 4-13-12 MAC.xlsx

NGRI-GCOS Rate Year Revised 4-16-12 WITH ISR & RDA Revenues
PRO.xls

(REDACTED)

NGRI-GCOS Rate Year Revised 4-16-12 WITH ISR & RDA Revenues
PRO.xls

(CONFIDENTIAL)

DATA SET	DATA REQUEST	DATE ISSUED	DATE FILED	WITNESS	ATTACHMENT	CONFIDENTIAL ATTACHMENT
Division Set 5	Division 5-9-ELEC	6/8/2012	6/26/2012	Evelyn M. Kaye	Att. DIV 5-9-ELEC	
Division Set 5	Division 5-10-ELEC	6/8/2012	6/26/2012	Evelyn M. Kaye	Att. DIV 5-10-1-ELEC Att. DIV 5-10-2-ELEC	
Division Set 5	Division 5-11-ELEC	6/8/2012	6/26/2012	Evelyn M. Kaye	Att. DIV 5-11-1-ELEC Att. DIV 5-11-2-ELEC Att. DIV 5-11-3-ELEC Att. DIV 5-11-4-ELEC	
Division Set 5	Division 5-12-ELEC	6/8/2012	6/26/2012	Evelyn M. Kaye		
Division Set 5	Division 5-13-ELEC	6/8/2012	6/22/2012	Evelyn M. Kaye		
Division Set 5	Division 5-14-ELEC	6/8/2012	6/22/2012	Evelyn M. Kaye	Att. DIV 5-14-ELEC	
Division Set 5	Division 5-15-ELEC	6/8/2012	6/22/2012	Evelyn M. Kaye	Att. DIV 5-15-ELEC	
Division Set 5	Division 5-16-ELEC	6/8/2012	6/29/2012	Evelyn M. Kaye	Att. DIV 5-16-1-ELEC Att. DIV 5-16-2-ELEC Att. DIV 5-16-3-ELEC Att. DIV 5-16-4-ELEC (REDACTED)	Att. DIV 5-16-2-ELEC Att. DIV 5-16-3-ELEC Att. DIV 5-16-4-ELEC (CONFIDENTIAL)
Division Set 5	Division 5-16-ELEC (Supplemental)	6/8/2012	7/20/2012	Evelyn M. Kaye	Att. DIV 5-16-1-ELEC Att. DIV 5-16-2-ELEC Att. DIV 5-16-3-ELEC Att. DIV 5-16-4-ELEC Supplemental (REDACTED)	Att. DIV 5-16-2-ELEC Att. DIV 5-16-3-ELEC Att. DIV 5-16-4-ELEC Supplemental (CONFIDENTIAL)
DIVISION SET 6						
Division Set 6	Division 6-1-GAS	6/8/2012	7/2/2012	Evelyn M. Kaye	Att. DIV 6-1-GAS	
Division Set 6	Division 6-2-GAS	6/8/2012	7/2/2012	Evelyn M. Kaye	Att. DIV 6-2-1-GAS Att. DIV 6-2-2-GAS	
Division Set 6	Division 6-2(d)-GAS (Supplemental)	6/8/2012	7/20/2012	Evelyn M. Kaye	Att. DIV 6-2(d)-GAS (Supplemental)	
Division Set 6	Division 6-3-GAS	6/8/2012	6/26/2012	Evelyn M. Kaye	Att. DIV 6-3-GAS	
Division Set 6	Division 6-3-GAS (Supplemental)	6/8/2012	7/20/2012	Evelyn M. Kaye	Att. DIV 6-3-GAS (Supplemental)	
Division Set 6	Division 6-4-GAS	6/8/2012	6/26/2012	Evelyn M. Kaye	Att. DIV 6-4-1-GAS Att. DIV 6-4-2-GAS	
Division Set 6	Division 6-5-GAS	6/8/2012	6/26/2012	Evelyn M. Kaye	Att. DIV 6-5-GAS	
Division Set 6	Division 6-6-GAS	6/8/2012	7/2/2012	Evelyn M. Kaye	Att. DIV 6-6-1-GAS Att. DIV 6-6-2-GAS Att. DIV 6-6-3-GAS (REDACTED)	Att. DIV 6-6-2-GAS Att. DIV 6-6-3-GAS (CONFIDENTIAL)
Division Set 6	Division 6-7-GAS	6/8/2012	6/22/2012	Evelyn M. Kaye		
Division Set 6	Division 6-8-GAS	6/8/2012	6/22/2012	Evelyn M. Kaye		
Division Set 6	Division 6-9-GAS	6/8/2012	6/26/2012	Evelyn M. Kaye		
Division Set 6	Division 6-9-GAS (Supplemental)	6/8/2012	7/20/2012	Evelyn M. Kaye	Att. DIV 6-9-GAS (Supplemental)	
Division Set 6	Division 6-10-GAS	6/8/2012	6/26/2012	Evelyn M. Kaye	Att. DIV 6-10-1-GAS Att. DIV 6-10-2-GAS	
Division Set 6	Division 6-11-GAS	6/8/2012	6/26/2012	Evelyn M. Kaye		
Division Set 6	Division 6-12-GAS	6/8/2012	6/26/2012	Evelyn M. Kaye		
Division Set 6	Division 6-13-GAS	6/8/2012	6/22/2012	Evelyn M. Kaye		

DATA SET	DATA REQUEST	DATE ISSUED	DATE FILED	WITNESS	ATTACHMENT	CONFIDENTIAL ATTACHMENT
Division Set 6	Division 6-14-GAS	6/8/2012	6/26/2012	Evelyn M. Kaye	Att. DIV 6-14-GAS	
Division Set 6	Division 6-15-GAS	6/8/2012	6/26/2012	Evelyn M. Kaye	Att. DIV 6-15-1-GAS Att. DIV 6-15-2-GAS Att. DIV 6-15-3-GAS	
Division Set 6	Division 6-16-GAS	6/8/2012	7/2/2012	Evelyn M. Kaye	Att. DIV 6-16-1-GAS Att. DIV 6-16-2-GAS Att. DIV 6-16-3-GAS Att. DIV 6-16-4-GAS Att. DIV 6-16-5-GAS (REDACTED)	Att. DIV 6-16-1-GAS Att. DIV 6-16-2-GAS Att. DIV 6-16-3-GAS Att. DIV 6-16-4-GAS Att. DIV 6-16-5-GAS (CONFIDENTIAL)
Division Set 6	Division 6-16-GAS (Supplemental)	6/8/2012	7/23/2012	Evelyn M. Kaye	Att. DIV 6-16-1-GAS Att. DIV 6-16-2-GAS Att. DIV 6-16-3-GAS Att. DIV 6-16-4-GAS Att. DIV 6-16-5-GAS Att. DIV 6-16-6-GAS Att. DIV 6-16-7-GAS Supplemental (REDACTED)	Att. DIV 6-16-1-GAS Att. DIV 6-16-2-GAS Att. DIV 6-16-3-GAS Att. DIV 6-16-4-GAS Att. DIV 6-16-5-GAS Supplemental (CONFIDENTIAL)
DIVISION SET 7						
Division Set 7	Division 7-1-GAS	6/12/2012	7/5/2012	Evelyn M. Kaye	Att. DIV 7-1-GAS	
Division Set 7	Division 7-2-ELEC	6/12/2012	7/5/2012	Evelyn M. Kaye	Att. DIV 7-2-GAS	
Division Set 7	Division 7-3-ELEC/GAS	6/12/2012	7/5/2012	Evelyn M. Kaye	Att. DIV 7-3-1-ELEC/GAS Att. DIV 7-3-2-ELEC/GAS Att. DIV 7-3-3-ELEC/GAS	
Division Set 7	Division 7-4-ELEC/GAS	6/12/2012	7/5/2012	Evelyn M. Kaye		
Division Set 7	Division 7-5-ELEC/GAS	6/12/2012	6/28/2012	Evelyn M. Kaye	Att. DIV 7-5-ELEC/GAS	
Division Set 7	Division 7-6-ELEC	6/12/2012	6/25/2012	Evelyn M. Kaye		
Division Set 7	Division 7-7-GAS	6/12/2012	6/25/2012	Evelyn M. Kaye		
Division Set 7	Division 7-8-ELEC/GAS	6/12/2012	6/28/2012	Evelyn M. Kaye		
DIVISION SET 8						
Division Set 8	Division 8-1-ELEC	6/14/2012	6/25/2012	Michael D. Laflamme	Att. DIV 8-1-ELEC	
Division Set 8	Division 8-2-ELEC	6/14/2012	6/25/2012	Michael D. Laflamme	Att. DIV 8-2-ELEC	
Division Set 8	Division 8-3-ELEC	6/14/2012	7/3/2012	Michael D. Laflamme	Att. DIV 8-3-ELEC	
Division Set 8	Division 8-4-ELEC	6/14/2012	6/25/2012	Michael D. Laflamme		
Division Set 8	Division 8-5-ELEC	6/14/2012	7/5/2012	Michael D. Laflamme	Att. DIV 8-5-ELEC	
Division Set 8	Division 8-6-ELEC	6/14/2012	7/6/2012	Michael D. Laflamme	Att. DIV 8-6-ELEC	
Division Set 8	Division 8-7-ELEC	6/14/2012	7/12/2012	Maureen P. Heaphy	Att. DIV 8-7-ELEC	
Division Set 8	Division 8-8-ELEC	6/14/2012	6/25/2012	Michael D. Laflamme		
Division Set 8	Division 8-9-ELEC	6/14/2012	6/27/2012	Michael D. Laflamme		
Division Set 8	Division 8-10-ELEC	6/14/2012	6/25/2012	Michael D. Laflamme		
Division Set 8	Division 8-11-ELEC	6/14/2012	6/27/2012	Michael D. Laflamme		
Division Set 8	Division 8-12-ELEC	6/14/2012	6/27/2012	Michael D. Laflamme		
Division Set 8	Division 8-13-ELEC	6/14/2012	7/6/2012	Michael D. Laflamme		
Division Set 8	Division 8-14-ELEC	6/14/2012	6/27/2012	Michael D. Laflamme		
Division Set 8	Division 8-15-ELEC	6/14/2012	6/27/2012	Michael D. Laflamme	Att. DIV 8-15-1-ELEC Att. DIV 8-15-2-ELEC	

DATA SET	DATA REQUEST	DATE ISSUED	DATE FILED	WITNESS	ATTACHMENT	CONFIDENTIAL ATTACHMENT
Division Set 8	Division 8-16-ELEC	6/14/2012	6/27/2012	Michael D. Laflamme	Att. DIV 8-16-ELEC	
DIVISION SET 9						
Division Set 9	Division 9-1-GAS	6/14/2012	7/2/2012	Michael D. Laflamme		
Division Set 9	Division 9-2-GAS	6/14/2012	7/2/2012	Michael D. Laflamme	Att. DIV 9-2-GAS	
Division Set 9	Division 9-3-GAS	6/14/2012	6/27/2012	Michael D. Laflamme		
Division Set 9	Division 9-4-GAS	6/14/2012	6/27/2012	Michael D. Laflamme & Susan L. Fleck		
Division Set 9	Division 9-5-GAS	6/14/2012	6/27/2012	A. Leo Silvestrini		
Division Set 9	Division 9-6-GAS	6/14/2012	6/27/2012	A. Leo Silvestrini	Att. DIV 9-6-GAS	
Division Set 9	Division 9-7-GAS	6/14/2012	6/27/2012	A. Leo Silvestrini		
Division Set 9	Division 9-8-GAS	6/14/2012	6/27/2012	A. Leo Silvestrini	Att. DIV 9-8-GAS	
Division Set 9	Division 9-9-GAS	6/14/2012	6/27/2012	A. Leo Silvestrini		
DIVISION SET 10						
Division Set 10	Division 10-1-ELEC	6/22/2012	7/3/2012	Howard S. Gorman	Att. DIV 10-1-1-ELEC Att. DIV 10-1-2-ELEC	
Division Set 10	Division 10-2-ELEC	6/22/2012	7/3/2012	Jeanne A. Lloyd	Att. DIV 10-2-1-ELEC Att. DIV 10-2-2-ELEC Att. DIV 10-2-3-ELEC Att. DIV 10-2-4-ELEC Att. DIV 10-2-5(1)-ELEC to Att. DIV 10-2-5(11)-ELEC Att. DIV 10-2-3-ELEC Att. DIV 10-2-4-ELEC Att. DIV 10-2-5-ELEC Att. DIV 10-2-6-ELEC Att. DIV 10-2-7-ELEC Att. DIV 10-2-8-ELEC Att. DIV 10-2-9-ELEC	
Division Set 10	Division 10-3-ELEC	6/22/2012	7/5/2012	Evelyn M. Kaye	Att. DIV 10-3-1-ELEC Att. DIV 10-3-2-ELEC	
Division Set 10	Division 10-4-ELEC	6/22/2012	7/3/2012	Alfred P. Morrissey	Att. DIV 10-4-ELEC	
Division Set 10	Division 10-5-ELEC	6/22/2012	7/5/2012	Howard S. Gorman	Att. DIV 10-5-ELEC	
Division Set 10	Division 10-6-ELEC	6/22/2012	6/28/2012	Howard S. Gorman		
Division Set 10	Division 10-7-ELEC	6/22/2012	6/28/2012	Howard S. Gorman	Att. DIV 10-7-ELEC	
Division Set 10	Division 10-8-ELEC	6/22/2012	6/28/2012	Howard S. Gorman		

DATA SET	DATA REQUEST	DATE ISSUED	DATE FILED	WITNESS	ATTACHMENT	CONFIDENTIAL ATTACHMENT
DIVISION SET 11						
Division Set 11	Division 11-1-ELEC/GAS	6/25/2012	7/13/2012	Michael D. Laflamme	Att. DIV 11-1-1-ELEC/GAS Att. DIV 11-1-2-ELEC/GAS	
Division Set 11	Division 11-2-ELEC/GAS	6/25/2012	7/6/2012	Maureen P. Heaphy		
Division Set 11	Division 11-3-ELEC/GAS	6/25/2012	7/6/2012	Maureen P. Heaphy		
Division Set 11	Division 11-4-ELEC/GAS	6/25/2012	7/13/2012	Michael D. Laflamme	Att. DIV 11-4-ELEC/GAS	
Division Set 11	Division 11-5-ELEC/GAS	6/25/2012	7/10/2012	Michael D. Laflamme		
Division Set 11	Division 11-6-ELEC/GAS	6/25/2012	7/13/2012	Michael D. Laflamme	Att. DIV 11-6-1-ELEC/GAS Att. DIV 11-6-2-ELEC/GAS	
Division Set 11	Division 11-7-ELEC/GAS	6/25/2012	7/13/2012	Michael D. Laflamme	Att. DIV 11-7-ELEC/GAS	
Division Set 11	Division 11-8-ELEC/GAS	6/25/2012	7/13/2012	Michael D. Laflamme	Att. DIV 11-8-1-ELEC/GAS Att. DIV 11-8-2-ELEC/GAS Att. DIV 11-8-3-ELEC/GAS Att. DIV 11-8-4-ELEC/GAS Att. DIV 11-8-5-ELEC/GAS	
Division Set 11	Division 11-9-ELEC/GAS	6/25/2012	7/12/2012	Michael D. Laflamme	Att. DIV 11-9-ELEC/GAS	
Division Set 11	Division 11-10-ELEC/GAS	6/25/2012	7/12/2012	Michael D. Laflamme		
Division Set 11	Division 11-11-ELEC/GAS	6/25/2012	7/10/2012	Michael D. Laflamme	Att. DIV 11-11-ELEC/GAS	
Division Set 11	Division 11-12-ELEC/GAS	6/25/2012	7/6/2012	Michael D. Laflamme	Att. DIV 11-12-ELEC/GAS	
Division Set 11	Division 11-13-ELEC/GAS	6/25/2012	7/6/2012	Michael D. Laflamme		
Division Set 11	Division 11-14-ELEC/GAS	6/25/2012	7/12/2012	Michael D. Laflamme	Att. DIV 11-14-ELEC/GAS	
Division Set 11	Division 11-15-ELEC/GAS	6/25/2012	7/6/2012	Michael D. Laflamme		
Division Set 11	Division 11-16-ELEC/GAS	6/25/2012	7/10/2012	Michael D. Laflamme		
Division Set 11	Division 11-17-ELEC/GAS	6/25/2012	7/13/2012	Michael D. Laflamme		
Division Set 11	Division 11-18-ELEC/GAS	6/25/2012	7/12/2012	Michael D. Laflamme	Att. DIV 11-18-ELEC/GAS	
Division Set 11	Division 11-19-ELEC/GAS	6/25/2012	7/13/2012	Michael D. Laflamme	Att. DIV 11-19-ELEC/GAS	
Division Set 11	Division 11-20-ELEC/GAS	6/25/2012	7/12/2012	Michael D. Laflamme	Att. DIV 11-20-ELEC/GAS	
Division Set 11	Division 11-21-ELEC/GAS	6/25/2012	7/13/2012	Michael D. Laflamme		
Division Set 11	Division 11-22-ELEC/GAS	6/25/2012	7/6/2012	Michael D. Laflamme		
Division Set 11	Division 11-23-ELEC/GAS	6/25/2012	7/6/2012	Michael D. Laflamme		
Division Set 11	Division 11-24-ELEC/GAS	6/25/2012	7/6/2012	Michael D. Laflamme		
Division Set 11	Division 11-25-ELEC/GAS	6/25/2012	7/6/2012	Michael D. Laflamme		
Division Set 11	Division 11-26-ELEC/GAS	6/25/2012	7/6/2012	Michael D. Laflamme		

DATA SET	DATA REQUEST	DATE ISSUED	DATE FILED	WITNESS	ATTACHMENT	CONFIDENTIAL ATTACHMENT
DIVISION SET 12						
Division Set 12	Division 12-1-GAS	6/28/2012	7/10/2012	A. Leo Silvestrini	Att. DIV 12-1-GAS	
Division Set 12	Division 12-2-GAS	6/28/2012	7/6/2012	A. Leo Silvestrini	Att. DIV 12-2-GAS	
Division Set 12	Division 12-3-GAS	6/28/2012	7/10/2012	A. Leo Silvestrini	Att. DIV 12-3-1-GAS Att. DIV 12-3-2-GAS	
Division Set 12	Division 12-4-GAS	6/28/2012	7/10/2012	A. Leo Silvestrini		
Division Set 12	Division 12-5-GAS	6/28/2012	7/10/2012	A. Leo Silvestrini		
Division Set 12	Division 12-6-GAS	6/28/2012	7/6/2012	A. Leo Silvestrini		
Division Set 12	Division 12-7-GAS	6/28/2012	7/10/2012	A. Leo Silvestrini		
Division Set 12	Division 12-8-GAS	6/28/2012	7/6/2012	A. Leo Silvestrini	Att. DIV 12-8-GAS	
Division Set 12	Division 12-9-GAS	6/28/2012	7/10/2012	A. Leo Silvestrini		
Division Set 12	Division 12-10-GAS	6/28/2012	7/10/2012	A. Leo Silvestrini	Att. DIV 12-10-1-GAS Att. DIV 12-10-2-GAS Att. DIV 12-10-3-GAS	
Division Set 12	Division 12-11-GAS	6/28/2012	7/6/2012	A. Leo Silvestrini		
Division Set 12	Division 12-12-GAS	6/28/2012	7/10/2012	A. Leo Silvestrini		
Division Set 12	Division 12-13-GAS	6/28/2012	7/13/2012	A. Leo Silvestrini	Att. DIV 12-13-GAS	
Division Set 12	Division 12-14-GAS	6/28/2012	7/6/2012	A. Leo Silvestrini		
Division Set 12	Division 12-15-GAS	6/28/2012	7/6/2012	A. Leo Silvestrini		
Division Set 12	Division 12-16-GAS	6/28/2012	7/10/2012	A. Leo Silvestrini		
Division Set 12	Division 12-17-GAS	6/28/2012	7/10/2012	A. Leo Silvestrini	Att. DIV 12-17-GAS	
Division Set 12	Division 12-18-GAS	6/28/2012	7/13/2012	A. Leo Silvestrini	Att. DIV 12-18-GAS	
Division Set 12	Division 12-19-GAS	6/28/2012	7/13/2012	A. Leo Silvestrini		
Division Set 12	Division 12-20-GAS	6/28/2012	7/10/2012	A. Leo Silvestrini		
Division Set 12	Division 12-21-GAS	6/28/2012	7/10/2012	A. Leo Silvestrini		
Division Set 12	Division 12-22-GAS	6/28/2012	7/6/2012	A. Leo Silvestrini		
Division Set 12	Division 12-23-GAS	6/28/2012	7/6/2012	A. Leo Silvestrini	Att. DIV 12-23-1-GAS Att. DIV 12-23-2-GAS	
Division Set 12	Division 12-24-GAS	6/28/2012	7/13/2012	A. Leo Silvestrini	Att. DIV 12-24-1-GAS Att. DIV 12-24-2-GAS Att. DIV 12-24-3-GAS	
Division Set 12	Division 12-25-GAS	6/28/2012	7/13/2012	A. Leo Silvestrini		
Division Set 12	Division 12-26-GAS	6/28/2012	7/13/2012	A. Leo Silvestrini		
Division Set 12	Division 12-27-GAS	6/28/2012	7/13/2012	Ann E. Leary	Att. DIV 12-27-GAS	
Division Set 12	Division 12-28-GAS	6/28/2012	7/13/2012	Ann E. Leary	Att. DIV 12-28-GAS	
Division Set 12	Division 12-29-GAS	6/28/2012	7/10/2012	Ann E. Leary		
Division Set 12	Division 12-30-GAS	6/28/2012	7/10/2012	Ann E. Leary		

DATA SET	DATA REQUEST	DATE ISSUED	DATE FILED	WITNESS	ATTACHMENT	CONFIDENTIAL ATTACHMENT
DIVISION SET 13						
Division Set 13	Division 13-1-GAS	7/11/2012	7/23/2012	Paul M. Normand		
Division Set 13	Division 13-2-GAS	7/11/2012	7/24/2012	Paul M. Normand	Att. DIV 13-2-1-GAS Att. DIV 13-2-2-GAS Att. DIV 13-2-3-GAS Att. DIV 13-2-4-GAS Att. DIV 13-2-5-GAS Att. DIV 13-2-6-GAS Att. DIV 13-2-7-GAS	
Division Set 13	Division 13-3-GAS	7/11/2012	7/23/2012	Paul M. Normand		
Division Set 13	Division 13-4-GAS	7/11/2012	7/23/2012	Ann E. Leary	Att. DIV 13-4-GAS	
Division Set 13	Division 13-5-GAS	7/11/2012	7/23/2012	Paul M. Normand		
Division Set 13	Division 13-6-GAS	7/11/2012	7/23/2012	Ann E. Leary		
Division Set 13	Division 13-7-GAS	7/11/2012	7/23/2012	Ann E. Leary		
Division Set 13	Division 13-8-GAS	7/11/2012	7/16/2012	A. Leo Silvestrini		
Division Set 13	Division 13-9-GAS	7/11/2012	7/17/2012	A. Leo Silvestrini		
Division Set 13	Division 13-10-GAS	7/11/2012	7/17/2012	A. Leo Silvestrini		
Division Set 13	Division 13-11-GAS	7/11/2012	7/17/2012	A. Leo Silvestrini		
Division Set 13	Division 13-12-GAS	7/11/2012	7/17/2012	A. Leo Silvestrini		
Division Set 13	Division 13-13-GAS	7/11/2012	7/17/2012	A. Leo Silvestrini		
DIVISION SET 14						
Division Set 14	Division 14-1-GAS	7/11/2012	7/23/2012	Evelyn M. Kaye		
Division Set 14	Division 14-2-GAS	7/11/2012	7/23/2012	Evelyn M. Kaye		
Division Set 14	Division 14-3-GAS	7/11/2012	7/23/2012	Evelyn M. Kaye		
Division Set 14	Division 14-4-GAS	7/11/2012	7/23/2012	Evelyn M. Kaye		
Division Set 14	Division 14-5-GAS (Redacted)	7/11/2012	7/24/2012	Evelyn M. Kaye		
Division Set 14	Division 14-5-GAS (Confidential)	7/11/2012	7/24/2012	Evelyn M. Kaye		
Division Set 14	Division 14-6-GAS	7/11/2012	7/23/2012	Evelyn M. Kaye		
Division Set 14	Division 14-7-GAS	7/11/2012	7/23/2012	Evelyn M. Kaye		
Division Set 14	Division 14-8-GAS	7/11/2012	7/23/2012	Evelyn M. Kaye		
Division Set 14	Division 14-9-GAS	7/11/2012	7/23/2012	Evelyn M. Kaye		
Division Set 14	Division 14-10-GAS	7/11/2012	7/23/2012	Evelyn M. Kaye		
Division Set 14	Division 14-11-GAS	7/11/2012	7/23/2012	Evelyn M. Kaye		
Division Set 14	Division 14-12-GAS (Redacted)	7/11/2012	7/24/2012	Evelyn M. Kaye	Att. DIV 14-12-GAS	
Division Set 14	Division 14-12-GAS (Confidential)	7/11/2012	7/24/2012	Evelyn M. Kaye		
Division Set 14	Division 14-13-GAS (Redacted)	7/11/2012	7/24/2012	Evelyn M. Kaye		
Division Set 14	Division 14-13-GAS (Confidential)	7/11/2012	7/24/2012	Evelyn M. Kaye		

DATA SET	DATA REQUEST	DATE ISSUED	DATE FILED	WITNESS	ATTACHMENT	CONFIDENTIAL ATTACHMENT
DIVISION SET 15						
Division Set 15	Division 15-1-ELEC	7/17/2012				
Division Set 15	Division 15-2-ELEC	7/17/2012				
Division Set 15	Division 15-3-ELEC	7/17/2012	7/24/2012	Michael D. Laflamme	Att. DIV 15-13-ELEC	
Division Set 15	Division 15-4-ELEC	7/17/2012	7/24/2012	Michael D. Laflamme		
Division Set 15	Division 15-5-ELEC	7/17/2012	7/24/2012	Michael D. Laflamme		
Division Set 15	Division 15-6-ELEC	7/17/2012	7/24/2012	Michael D. Laflamme		
Division Set 15	Division 15-7-ELEC	7/17/2012	7/24/2012	Michael D. Laflamme		
Division Set 15	Division 15-8-ELEC	7/17/2012	7/24/2012	Michael D. Laflamme		
Division Set 15	Division 15-9-ELEC	7/17/2012				
Division Set 15	Division 15-10-ELEC	7/17/2012				
Division Set 15	Division 15-11-ELEC	7/17/2012	7/24/2012	Michael D. Laflamme		
Division Set 15	Division 15-12-ELEC	7/17/2012				
Division Set 15	Division 15-13-ELEC	7/17/2012	7/24/2012	Michael D. Laflamme	Att. DIV 15-13-ELEC	
Division Set 15	Division 15-14-ELEC	7/17/2012				
Division Set 15	Division 15-15-ELEC	7/17/2012				
DIVISION SET 16						
Division Set 16	Division 16-1-GAS	7/17/2012				
Division Set 16	Division 16-2-GAS	7/17/2012				
Division Set 16	Division 16-3-GAS	7/17/2012				
Division Set 16	Division 16-4-GAS	7/17/2012				
Division Set 16	Division 16-5-GAS	7/17/2012	7/24/2012	A. Leo Silvestrini	Att. DIV 16-5-GAS	

DATA SET	DATA REQUEST	DATE ISSUED	DATE FILED	WITNESS	ATTACHMENT	CONFIDENTIAL ATTACHMENT
COMMISSION SET 1						
Commission Set 1	Commission 1-1-ELEC/GAS	5/24/2012	6/6/2012	Michael D. Laflamme		
Commission Set 1	Commission 1-2-ELEC/GAS	5/24/2012	6/7/2012	Maureen P. Heaphy		
Commission Set 1	Commission 1-3-ELEC/GAS	5/24/2012	6/7/2012	Michael D. Laflamme	Att. COMM 1-3-1-ELEC/GAS Att. COMM 1-3-2-ELEC/GAS	
Commission Set 1	Commission 1-4-ELEC/GAS	5/24/2012	6/7/2012	Timothy D. Horan		
Commission Set 1	Commission 1-5-ELEC/GAS	5/24/2012	6/6/2012	Maureen P. Heaphy		
Commission Set 1	Commission 1-6-ELEC	5/24/2012	6/7/2012	Stephen F. Doucette and Maureen P. Heaphy		
Commission Set 1	Commission 1-7-ELEC	5/24/2012	6/7/2012	Stephen F. Doucette and Maureen P. Heaphy		
Commission Set 1	Commission 1-8-ELEC	5/24/2012	6/6/2012	Stephen F. Doucette		
Commission Set 1	Commission 1-9-ELEC	5/24/2012	6/7/2012	Stephen F. Doucette and Maureen P. Heaphy		
Commission Set 1	Commission 1-10-ELEC	5/24/2012	6/6/2012	Stephen F. Doucette		
Commission Set 1	Commission 1-11-ELEC	5/24/2012	6/6/2012	Stephen F. Doucette		
Commission Set 1	Commission 1-12-ELEC	5/24/2012	6/6/2012	Stephen F. Doucette		
Commission Set 1	Commission 1-13-ELEC/GAS	5/24/2012	6/4/2012	Evelyn M. Kaye		
Commission Set 1	Commission 1-14-ELEC/GAS	5/24/2012	6/4/2012	Evelyn M. Kaye		
Commission Set 1	Commission 1-15-ELEC/GAS	5/24/2012	6/6/2012	Evelyn M. Kaye		
Commission Set 1	Commission 1-16-ELEC/GAS	5/24/2012	6/4/2012	Evelyn M. Kaye and Michael D. Laflamme		
Commission Set 1	Commission 1-17-ELEC/GAS	5/24/2012	6/4/2012	Evelyn M. Kaye		
Commission Set 1	Commission 1-18-ELEC/GAS	5/24/2012	6/4/2012	Evelyn M. Kaye		
Commission Set 1	Commission 1-19-ELEC/GAS	5/24/2012	6/4/2012	Evelyn M. Kaye	Att. COMM 1-19-ELEC/GAS	
Commission Set 1	Commission 1-20-ELEC	5/24/2012	6/6/2012	Michael R. Hrycin	Att. COMM 1-20-1-ELEC Att. COMM 1-20-2-ELEC	
Commission Set 1	Commission 1-21-ELEC	5/24/2012	6/6/2012	Michael R. Hrycin	Att. COMM 1-21-ELEC	
Commission Set 1	Commission 1-22-ELEC	5/24/2012	6/6/2012	Michael R. Hrycin	Att. COMM 1-22-ELEC	
Commission Set 1	Commission 1-23-ELEC	5/24/2012	6/7/2012	Michael R. Hrycin		
Commission Set 1	Commission 1-24-ELEC	5/24/2012	6/7/2012	Michael R. Hrycin		
Commission Set 1	Commission 1-25-ELEC	5/24/2012	6/6/2012	Michael R. Hrycin		
Commission Set 1	Commission 1-26-ELEC	5/24/2012	6/6/2012	Michael R. Hrycin		
Commission Set 1	Commission 1-27-GAS	5/24/2012	6/6/2012	Jeffrey P. Martin		
Commission Set 1	Commission 1-28-GAS	5/24/2012	6/6/2012	Jeffrey P. Martin		
Commission Set 1	Commission 1-29-ELEC	5/24/2012	6/4/2012	Alfred P. Morrissey		

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Commission Set 1	Commission 1-30-ELEC	5/24/2012	6/4/2012	Alfred P. Morrissey		
Commission Set 1	Commission 1-31-ELEC	5/24/2012	6/4/2012	Alfred P. Morrissey		
Commission Set 1	Commission 1-32-ELEC	5/24/2012	6/4/2012	Alfred P. Morrissey		
Commission Set 1	Commission 1-33-ELEC	5/24/2012	6/7/2012	Alfred P. Morrissey		
Commission Set 1	Commission 1-34-ELEC	5/24/2012	6/7/2012	Alfred P. Morrissey		
Commission Set 1	Commission 1-35-ELEC/GAS	5/24/2012	6/6/2012	Michael D. Laflamme		
Commission Set 1	Commission 1-36-ELEC/GAS	5/24/2012	6/7/2012	Michael D. Laflamme	Att. COMM 1-36-ELEC/GAS	
Commission Set 1	Commission 1-37-GAS	5/24/2012	6/7/2012	Michael D. Laflamme		
Commission Set 1	Commission 1-38-ELEC	5/24/2012	6/6/2012	Michael D. Laflamme		
Commission Set 1	Commission 1-39-ELEC/GAS	5/24/2012	6/7/2012	Michael D. Laflamme		
Commission Set 1	Commission 1-40-ELEC/GAS	5/24/2012	6/7/2012	Ann E. Leary & Jeanne Lloyd	Att. COMM 1-40-ELEC/GAS	
Commission Set 1	Commission 1-41-ELEC/GAS	5/24/2012	6/6/2012	Robert B. Hevert		
Commission Set 1	Commission 1-42-ELEC/GAS	5/24/2012	6/6/2012	Michael D. Laflamme		
Commission Set 1	Commission 1-43-ELEC/GAS	5/24/2012	6/6/2012	Michael D. Laflamme		
Commission Set 1	Commission 1-44-ELEC/GAS	5/24/2012	6/7/2012	Maureen P. Heaphy	Att. COMM 1-44-ELEC/GAS	
Commission Set 1	Commission 1-45-ELEC/GAS	5/24/2012	6/6/2012	Stephen F. Doucette		
Commission Set 1	Commission 1-46-GAS	5/24/2012	6/7/2012	Ann E. Leary		
COMMISSION SET 2						
Commission Set 2	Commission 2-1-ELEC/GAS	7/10/2012	7/24/2012	Maureen P. Heaphy	Att. COMM 2-1-ELEC/GAS	
Commission Set 2	Commission 2-2-ELEC/GAS	7/10/2012	7/19/2012	Maureen P. Heaphy		
Commission Set 2	Commission 2-3-ELEC/GAS	7/10/2012	7/23/2012	Maureen P. Heaphy		
Commission Set 2	Commission 2-4-ELEC/GAS	7/10/2012	7/23/2012	Maureen P. Heaphy		
Commission Set 2	Commission 2-5-ELEC/GAS	7/10/2012	7/19/2012	Maureen P. Heaphy		
Commission Set 2	Commission 2-6-ELEC/GAS	7/10/2012	7/24/2012	Maureen P. Heaphy		
Commission Set 2	Commission 2-7-ELEC/GAS	7/10/2012	7/19/2012	Maureen P. Heaphy		
Commission Set 2	Commission 2-8-ELEC/GAS	7/10/2012	7/24/2012	Maureen P. Heaphy	Att. COMM 2-8-ELEC/GAS	
Commission Set 2	Commission 2-9-ELEC/GAS	7/10/2012	7/20/2012	Maureen P. Heaphy		
Commission Set 2	Commission 2-10-ELEC/GAS	7/10/2012	7/24/2012	Maureen P. Heaphy		
Commission Set 2	Commission 2-11-ELEC/GAS	7/10/2012	7/19/2012	Maureen P. Heaphy		
Commission Set 2	Commission 2-12-ELEC/GAS	7/10/2012	7/19/2012	Maureen P. Heaphy		
Commission Set 2	Commission 2-13-ELEC/GAS	7/10/2012	7/20/2012	Maureen P. Heaphy		

DATA SET	DATA REQUEST	DATE ISSUED	DATE FILED	WITNESS	ATTACHMENT	CONFIDENTIAL ATTACHMENT
Commission Set 2	Commission 2-14-ELEC/GAS	7/10/2012	7/24/2012	Michael D. Laflamme		
Commission Set 2	Commission 2-15-ELEC/GAS	7/10/2012				
Commission Set 2	Commission 2-16-ELEC/GAS	7/10/2012				
Commission Set 2	Commission 2-17-ELEC/GAS	7/10/2012	7/18/2012	Robert B. Hevert		
Commission Set 2	Commission 2-18-ELEC/GAS	7/10/2012	7/18/2012	Michael D. Laflamme		
Commission Set 2	Commission 2-19-ELEC	7/10/2012	7/16/2012	Michael D. Laflamme		
Commission Set 2	Commission 2-20-GAS	7/10/2012	7/19/2012	Michael D. Laflamme		
Commission Set 2	Commission 2-21-ELEC/GAS	7/10/2012	7/16/2012	Michael D. Laflamme		
Commission Set 2	Commission 2-22-ELEC/GAS	7/10/2012				
Commission Set 2	Commission 2-23-ELEC/GAS	7/10/2012				
Commission Set 2	Commission 2-24-GAS	7/10/2012	7/23/2012	Ann E. Leary		
Commission Set 2	Commission 2-25-ELEC/GAS	7/10/2012	7/23/2012	Evelyn M. Kaye	Att. COMM 2-25-1-ELEC/GAS Att. COMM 2-25-2-ELEC/GAS	
Commission Set 2	Commission 2-26-ELEC/GAS	7/10/2012	7/23/2012	Evelyn M. Kaye		
Commission Set 2	Commission 2-27-GAS	7/10/2012	7/16/2012	Evelyn M. Kaye		
Commission Set 2	Commission 2-28-ELEC/GAS	7/10/2012	7/16/2012	Evelyn M. Kaye		
Commission Set 2	Commission 2-29-ELEC/GAS	7/10/2012	7/16/2012	Evelyn M. Kaye		
Commission Set 2	Commission 2-30-ELEC/GAS	7/10/2012	7/16/2012	Evelyn M. Kaye		
Commission Set 2	Commission 2-31-ELEC	7/10/2012	7/24/2012	Evelyn M. Kaye	Att. COMM 2-31-ELEC/GAS	
Commission Set 2	Commission 2-32-GAS	7/10/2012	7/23/2012	Evelyn M. Kaye		
Commission Set 2	Commission 2-33-ELEC	7/10/2012	7/20/2012	Michael R. Hrycin		
Commission Set 2	Commission 2-34-ELEC	7/10/2012	7/20/2012	Michael R. Hrycin		
Commission Set 2	Commission 2-35-ELEC	7/10/2012				
Commission Set 2	Commission 2-36-GAS	7/10/2012	7/24/2012	Jeffrey P. Martin		
Commission Set 2	Commission 2-37-ELEC/GAS	7/10/2012	7/19/2012	Jeffrey P. Martin		
Commission Set 2	Commission 2-38-ELEC	7/10/2012	7/16/2012	Michael D. Laflamme		
Commission Set 2	Commission 2-39-GAS	7/10/2012	7/16/2012	A. Leo Silvestrini		
Commission Set 2	Commission 2-40-ELEC/GAS	7/10/2012	7/17/2012	Michael D. Laflamme		
Commission Set 2	Commission 2-41-ELEC	7/10/2012	7/17/2012	Michael D. Laflamme		
Commission Set 2	Commission 2-42-ELEC/GAS	7/10/2012	7/16/2012	Michael D. Laflamme		
Commission Set 2	Commission 2-43-ELEC/GAS	7/10/2012	7/24/2012	Maureen P. Heaphy & Michael D. Laflamme	Att. COMM 2-43-ELEC/GAS	

DATA SET	DATA REQUEST	DATE ISSUED	DATE FILED	WITNESS	ATTACHMENT	CONFIDENTIAL ATTACHMENT
Commission Set 2	Commission 2-44-ELEC/GAS	7/10/2012	7/16/2012	Michael D. Laflamme		
Commission Set 2	Commission 2-45-ELEC	7/10/2012	7/20/2012	Michael D. Laflamme	Att. COMM 2-45-ELEC	
Commission Set 2	Commission 2-46-ELEC	7/10/2012	7/16/2012	Michael D. Laflamme		
Commission Set 2	Commission 2-47-ELEC	7/10/2012	7/20/2012	Michael D. Laflamme		
Commission Set 2	Commission 2-48-ELEC	7/10/2012				
Commission Set 2	Commission 2-49-ELEC/GAS	7/10/2012	7/18/2012	Michael D. Laflamme	Att. DIV 2-49-ELEC/GAS	

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Division 14-5-GAS

Request:

Reference Div. 6-16-GAS. Please explain the following:

- a) [REDACTED] account # [REDACTED] has 2 charge-offs of \$416 each on 5/17/2011, at 2 separate floors of the same address.
- b) [REDACTED] account # [REDACTED], has 9 charge-offs of exactly \$160 on 6/23/2011, at 9 separate apartment numbers of the same address.
- c) [REDACTED] account # [REDACTED], has 6 charge-offs of exactly \$256 on 2/15/11, at the same address with only three apartments/floors.

Response:

All three of the above situations involve water heater rentals.

- a) The Company stopped receiving payments for the customer's water heater rental bills at this address in December 2008. Each month, the Company continued to bill the customer for rental of the water heater. In February 2011, the Company was able to access the building, remove the water heaters from both the second and third floors of the apartment building, issue both rental accounts a final bill and terminate them. In May 2011, the outstanding balance for those accounts was charged off.
- b) This customer's accounts were in receivership from June 2009 until August 2010. The property was foreclosed in March 2010. The Company received no payments for the account since receivership was established. The Company removed the rented water heaters from all nine apartments in May 2011. The adjusted outstanding balances were charged off in June 2011.
- c) The customer owned a three-story, six-family house, which contained individual water heaters for each apartment. The Company had not received payments for monthly rental costs since September 2009. In January 2011, the customer filed for bankruptcy causing the outstanding balances at the time of \$256 on each account to be held pre-petition. In February 2011, the six account balances were charged off. In May 2011, the bankruptcy amounts were discharged.

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Division 14-12-ELEC

Request:

Reference Div. 5-16-ELEC. Reference the accounts associated with the two premises shown in the tables below, please provide a detailed history and explanation of the delinquency at each premise, including the following (note: the accountholder's last name has been removed for confidentiality):

- a) Total number of charge-offs
- b) Total dollars charged-off
- c) The total number of individual accountholders
- d) Any known relationship between each accountholder
- e) The total number of payments made by each accountholder
- f) The total amount of payments made by each accountholder
- g) The sequential collection treatment effort applied to the current accountholder, including collection calls, letters, disconnection notices, payment plans, DNPs, restorations, and balance transfers since their first date of delinquency
- h) The current delinquency status of the current accountholder
- i) The sequential collection treatment effort applied to the current accountholder, including call, letters, disconnection notices, payment plans, DNPs and restorations, since the first date of delinquency
- j) Explanation of how the Company's external scoring system was applied in the collection treatment strategies of each accountholder
- k) Date last pay of "1/1/1900." Please explain.
- l) Any risk mitigation strategies deployed by the Company, including fraud investigations at the time of account initiation.

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<u>Customer Name</u>	<u>Cust#</u>	<u>Acct#</u>	<u>Start Date</u>	<u>End Date</u>	<u>Date Last Pay</u>	<u>Charge-Off</u> <u>Amount</u>	<u>Charge-Off</u> <u>Date</u>	<u>Address</u>	
			10/17/2007	2/20/2008	1/1/1900	569.06	5/21/2008		
			2/19/2008	2/25/2008	1/1/1900	57.24	5/27/2008		
			2/25/2008	8/20/2008	1/1/1900	439.75	11/21/2008		
			8/20/2008	1/14/2009	1/1/1900	318.65	4/15/2009		
			1/12/2009	5/18/2009	1/1/1900	97.38	8/19/2009		
			10/12/2010	11/8/2010	1/1/1900	7.48	1/19/2011		
			3/29/2011	5/27/2011	1/1/1900	2,238.69	8/31/2011		
			5/27/2011	8/1/2011	7/20/2011	84.66	11/2/2011		
			8/1/2011	9/12/2011	1/1/1900	20.27	11/18/2011		

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- e) The total number of payments made by each accountholder for the premises in question is available within the supplemental data provided in Attachment DIV 5-16-2-ELEC (Supp.) through Attachment DIV 5-16-4-ELEC (Supp.), and is also repeated here:
- Premises #1: 2 payments
 - Premises #2: 11 payments
- f) The total amounts paid by each accountholder for the premises in question are available within the supplemental data provided in Attachment DIV 5-16-2-ELEC (Supp.) through Attachment DIV 5-16-4-ELEC (Supp.), and are also repeated here:
- Premises #1: \$79.15
 - Premises #2: \$1,106.66
- g) The sequential collection treatment efforts applied to the current accountholder for each of the subject premises are as follows (dates are in descending order):

- Premises #1

Date	Transfer	Activity	Amount [\$]
06/15/12		Cut In	397.79
06/14/12		Removed From Collections	730.31
06/14/12		Active Payment Agreement	730.31
06/14/12		Cut Out Non Pay	397.79
06/12/12		Eligible for Cut	397.79
06/12/12		Disconnect Notice Past Due	397.79
06/11/12		Post Notice Call Pending	397.79
06/06/12		Post-Notice Call	206.33
06/01/12		New Disconnect Notice-Call Pend	206.33

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Date	Transfer	Activity	Amount (\$)
06/01/12		Call Unsuccessful	206.33
05/31/12		New Disconnect Notice-Call	206.33
05/25/12		Disconnect Notice	506.33
05/22/12		Defaulted Payment Agrmt-Call Pnd	506.33
05/22/12		Call Unsuccessful	506.33
05/21/12		Defaulted Payment Agrmt-Call	506.33
05/21/12		Defaulted Payment Agreement	576.73
04/05/12		Active Payment Agreement	576.73
04/04/12		Post Notice Call Pending	298.48
03/30/12		Post-Notice Call	298.48
03/27/12		New Disconnect Notice-Call Pend	298.48
03/27/12		Call Unsuccessful	298.48
03/26/12		New Disconnect Notice-Call	298.48
03/21/12		Disconnect Notice	298.48
03/13/12		Issued Call Pending	298.48
03/13/12		Call Unsuccessful	298.48
03/12/12		Issued to Call-file	298.48

Date	Transfer	Activity	Amount (\$)
03/08/12		Removed From Collections	0.00
03/08/12		Removed From Collections Paid	0.00
03/07/12		Elig for Collec Investigation	191.50
03/07/12		Disconnect Notice Past Due	191.50
03/06/12		Post Notice Call Pending	191.50
03/01/12		Post-Notice Call	191.50
02/27/12		New Disconnect Notice-Call Pend	191.50
02/27/12		Call Unsuccessful	191.50
02/24/12		New Disconnect Notice-Call	191.50
02/21/12		Disconnect Notice	191.50
02/10/12		Issued Call Pending	191.50
02/10/12		Call Unsuccessful	191.50
02/09/12		Issued to Call-file	191.50
02/07/12		Removed From Collections	0.00
02/06/12		Est Collection Arrangement	191.50
02/03/12		Removed From Collections	0.00
02/03/12		Removed From Collections Paid	0.00

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Date	Transfer	Activity	Amount (\$)
01/06/12		Elig for Collec Investigation	103.36
01/06/12		Disconnect Notice Past Due	103.36
01/05/12		Post Notice Call Pending	103.36
12/30/11		Post-Notice Call	103.36
12/27/11		New Disconnect Notice-Call Pend	103.36
12/27/11		Call Unsuccessful	103.36
12/23/11		New Disconnect Notice-Call	103.36
12/20/11		Disconnect Notice	103.36
12/12/11		Issued Call Pending	103.36
12/12/11		Call Unsuccessful	103.36
12/09/11		Issued to Call-file	103.36
11/21/11		Removed From Collections	0.00
11/21/11		Removed From Collections Paid	0.00
11/17/11		New Disconnect Notice-Call Pend	84.65
11/17/11		Call Unsuccessful	84.65
11/16/11		New Disconnect Notice-Call	84.65
11/10/11		Disconnect Notice	84.65

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- Premises #2

Date	Transfer	Activity	Amount (\$)
07/11/12		Disconnect Notice	3,590.49
07/10/12		Expire From Cut-List	3,590.49
06/28/12		Eligible for Cut	3,442.39
06/21/12		New Disconnect Notice-Call Pend	3,442.39
06/21/12		Call Successful	3,442.39
06/20/12		New Disconnect Notice-Call 2	3,442.39
06/20/12		Call Unsuccessful	3,442.39
06/19/12		New Disconnect Notice-Call	3,442.39
06/14/12		Disconnect Notice-2	3,442.39
06/11/12		Disconnect Notice	3,442.39
10/04/11		Suspended Charge	0.00
08/26/11		Suspended Charge	0.00
06/28/11		Suspended Charge	0.00
06/16/11		Removed From Collections	1,892.48
06/16/11		Cut In	1,892.48
06/15/11		Suspended Charge	0.00
06/15/11		Cut Out Non Pay	1,892.48

Date	Transfer	Activity	Amount (\$)
06/15/11		Cut Out Non Pay	1,892.48
06/13/11		Eligible for Cut	1,892.48
06/13/11		Disconnect Notice Past Due	1,892.48
06/10/11		Post Notice Call Pending	1,892.48
06/07/11		Post-Notice Call	1,892.48
06/02/11		New Disconnect Notice-Call Pend	1,789.83
06/02/11		Call Unsuccessful	1,789.83
06/01/11		New Disconnect Notice-Call 3	1,789.83
06/01/11		Call Unsuccessful	1,789.83
05/31/11		New Disconnect Notice-Call 2	1,789.83
05/31/11		Call Unsuccessful	1,789.83
05/27/11		New Disconnect Notice-Call	1,789.83
05/24/11		Disconnect Notice	1,789.83
04/26/11		Issued Call Pending	1,621.17
04/26/11		Call Unsuccessful	1,621.17
04/25/11		Issued Call File 3	1,621.17
04/25/11		Call Unsuccessful	1,621.17

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Date	Transfer	Activity	Amount (\$)
04/21/11		Issued Call File 2	1,621.17
04/21/11		Call Unsuccessful	1,621.17
04/20/11		Issued to Call-file	1,621.17
03/23/11		Issued Call Pending	1,461.41
03/23/11		Call Unsuccessful	1,461.41
03/22/11		Issued Call File 3	1,461.41
03/22/11		Call Unsuccessful	1,461.41
03/21/11		Issued Call File 2	1,461.41
03/21/11		Call Unsuccessful	1,461.41
03/18/11		Issued to Call-file	1,461.41
02/17/11		Issued Call Pending	1,257.66
02/17/11		Call Successful	1,257.66
02/16/11		Issued Call File 3	1,257.66
02/16/11		Call Successful	1,257.66
02/15/11		Issued Call File 2	1,257.66
02/15/11		Call Successful	1,257.66
02/14/11		Issued to Call-file	1,257.66

Date	Transfer	Activity	Amount (\$)
01/17/11		Budget Bill Default	1,073.23
01/14/11		Defaulted Payment Agreement	1,073.23
12/30/10		Active Payment Agreement	1,073.23
12/21/10		Defaulted Payment Agrmt-Call Pnd	770.94
12/21/10		Call Successful	770.94
12/20/10		Defaulted Payment Agrmt-Call	770.94
12/20/10		Defaulted Payment Agreement	770.94
12/06/10		Active Payment Agreement	770.94
12/01/10		New Disconnect Notice-Call Pend	583.16
12/01/10		Call Successful	583.16
12/01/10		Call Successful	583.16
11/30/10		New Disconnect Notice-Call 3	583.16
11/30/10		Call Successful	583.16
11/29/10		New Disconnect Notice-Call 2	583.16
11/29/10		Call Successful	583.16
11/24/10		New Disconnect Notice-Call	583.16
11/19/10		Disconnect Notice	583.16

Redacted
Division 14-12-ELEC, page 8

Date	Transfer	Activity	Amount (\$)
11/16/10		Defaulted Payment Agrmt-Call Pnd	583.16
11/16/10		Call Unsuccessful	583.16
11/15/10		Defaulted Payment Agrmt-Call	583.16
11/15/10		Defaulted Payment Agreement	557.19
10/04/10		Active Payment Agreement	557.19
09/29/10		New Disconnect Notice-Call Pend	425.32
09/27/10		New Disconnect Notice-Call Pend2	425.32
09/27/10		Call Unsuccessful	425.32
09/24/10		New Disconnect Notice-Call	425.32
09/21/10		Disconnect Notice	425.32
09/16/10		Defaulted Payment Agrmt-Call Pnd	425.32
09/16/10		Call Unsuccessful	425.32
09/15/10		Defaulted Payment Agrmt-Call	425.32
09/15/10		Defaulted Payment Agreement	313.06
08/05/10		Active Payment Agreement	313.06
08/04/10		Post Notice Call Pending	160.99
08/04/10		Call Unsuccessful	160.99

Date	Transfer	Activity	Amount (\$)
08/03/10		Post-Notice Call	160.99
07/29/10		New Disconnect Notice-Call Pend	160.99
07/29/10		Call Unsuccessful	160.99
07/28/10		New Disconnect Notice-Call 3	160.99
07/28/10		Call Unsuccessful	160.99
07/27/10		New Disconnect Notice-Call 1	160.99
07/27/10		Call Unsuccessful	160.99
07/26/10		New Disconnect Notice-Call	160.99
07/21/10		Disconnect Notice	160.99
07/13/10		Issued Call Pending	160.99
07/13/10		Call Unsuccessful	160.99
07/12/10		Issued Call File 3	160.99
07/12/10		Call Unsuccessful	160.99
07/09/10		Issued Call File 2	160.99
07/09/10		Call Unsuccessful	160.99
07/08/10		Issued to Call-file	160.99

- h) The current delinquency status of the current accountholder for each of the subject premises are as follows:
- Premises #1: The current accountholder is currently on an N03 step payment plan.
 - Premises #2: The current accountholder is in collections and is receiving collections treatment.
- i) For sequential collection treatment efforts, see the collection activity provided above in part g) of this response.

Redacted
Division 14-12-ELEC, page 9

- j) How the Company's external scoring system was applied in the collection treatment strategies of each accountholder follows:

Because the Company only stores an account's most recent Experian behavioral score, it cannot be determined to which Risk Group (or groups) these closed accounts were assigned while they were active if different from the score on hand, which was obtained after the account's final bill was issued. However, the collection action paths taken can be determined from the Strategy Group (or groups) into which the accounts fell. Please see Attachment DIV 14-12-ELEC for supporting details. Because the only major active collection actions influenced by behavioral scoring are the initial call file and disconnect notice, those are the actions highlighted on the spreadsheets within the attachment. Shaded arrears represent the range of days in which a particular action could occur.

- Premises #1

Account [REDACTED] (Attachment DIV 14-12-ELEC, Page 1)

- The account entered active collections on 10/6/08. Its Strategy Group was Q.
- The account was removed from collections on 10/22/08 when the arrears were paid in full.
- The account re-entered active collection on 11/5/08. Its Strategy Group was S.
- Portfolio Management Package ("PMP") did not affect final collection activity until 9/11/09. At that time, this account was already charged off and at a secondary collection agency. All accounts follow the same timing where collection agency actions are concerned.

Account [REDACTED] (Attachment DIV 14-12-ELEC, Page 2)

- The account entered active collections on 5/8/09. Its Strategy Group was W.
- PMP did not affect final collection activity until 9/11/09. At that time, this account was already charged off and at a primary collection agency. All accounts follow the same timing where collection agency actions are concerned

Account [REDACTED]

- PMP was not implemented in CSS until June 20, 2008.

Redacted
Division 14-12-ELEC, page 10

- PMP did not affect final collection activity until 9/11/09. At that time, this account was already charged off and at a tertiary collection agency. All accounts follow the same timing where collection agency actions are concerned.

Account [REDACTED]

- There was no active collection activity for this account.
- PMP did not affect final collection activity until 9/11/09. At that time, this account was already charged off and at a tertiary collection agency. All accounts follow the same timing where collection agency actions are concerned.

Account [REDACTED] (Attachment DIV 14-12-ELEC, Page 3)

- There was no active collection activity for this account.
- The account entered final collections on 10/10/11. Its Strategy Group was W.
- The account was not sent to a collection agency because its final balance of \$20.27 was under the minimum threshold (\$25.00) for that activity.

Account [REDACTED] (Attachment DIV 14-12-ELEC, Pages 4 and 5)

- The account entered active collections on 5/9/11. Its Strategy Group was either P or W.
- The account entered final collections on 6/28/11. Its Strategy Group was W.

Account [REDACTED] (Attachment DIV 14-12-ELEC, Page 6)

- There was no active collection activity for this account.
- The account entered final collections on 8/30/11. Its Strategy Group was V.

Account [REDACTED] (Attachment DIV 14-12-ELEC, Page 7)

- There was no active collection activity for this account.
- The account entered final collections on 12/8/10. Its Strategy Group was W.
- The account was not sent to a collection agency because its final balance of \$7.48 was under the minimum threshold for that activity.

Redacted
Division 14-12-ELEC, page 11

Account [REDACTED]

- PMP was not implemented in CSS until June 20, 2008. Between 6/20/08 and 8/20/08 there was no active collection activity on the account to which external behavioral scoring was applicable.
- PMP did not affect final collection activity until 9/11/09. At that time, this account was already charged off and at a secondary collection agency. All accounts follow the same timing where collection agency actions are concerned.

- **Premise #2**

Account [REDACTED]

- There was no active collection activity for this account.
- PMP did not affect final collection activity until 9/11/09. By that time, the final balance of \$71.03 had been paid in full (payment received 6/30/09).

Account [REDACTED]

- There was no active collection activity for this account.
- PMP did not affect final collection activity until 9/11/09. At that time, this account was already charged off. The final balance of 0.09¢ was too low to send to a collection agency.

Account [REDACTED] (Attachment DIV 14-12-ELEC, Page 8)

- There was no active collection activity for this account.
- The account entered final collections on 2/8/10. Its Strategy Group was W.

Account [REDACTED] (Attachment DIV 14-12-ELEC, Pages 9 and 10)

- The account entered active collections on 3/8/10. Its Strategy Group was Y.
- The account entered final collections on 5/25/10. Its Strategy Group was W.

Account [REDACTED] (Attachment DIV 14-12-ELEC, Page 11)

- The account entered active collections on 9/4/08. Its Strategy Group was X.

Redacted
Division 14-12-ELEC, page 12

- The customer was placed on a Collection Arrangement on 9/19/08 and defaulted from it on 10/1/08.
- The account was removed from collections on 10/6/08 when the arrears were paid in full.
- PMP did not affect final collection activity until 9/11/09. At that time, this account was paid in full (with the exception of the 0.01¢).

Account [REDACTED]

- PMP was not implemented in CSS until June 20, 2008. Between 6/20/08 and 7/16/08 there was no active collection activity on the account to which external behavioral scoring was applicable.
 - PMP did not affect final collection activity until 9/11/09. At that time, this account was already charged off and at a secondary collection agency. All accounts follow the same timing where collection agency actions are concerned.
- k) As explained in the Company's response to Division 14-11-ELEC, the last payment date of "1/1/1900" means that the account has no payment history. The supplemental responses now show a blank payment date when an account has no payment history.
- l) The Company's account initiation process includes a positive identification (Pos ID) component which verifies the identity of an applicant prior to account activation. This process also adds "red flags" when fraud alerts exist on a customer's credit report and requires two forms of identification to be provided when the customer's social security number is unable to be verified. The account initiation process is applied to all applicants for service.

Strategy Groups	
Q	S
0	
1	
2	
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10	
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**Business
Day***

* Business day 0 is the day that the account entered active collections

Call	- an Interactive Voice Message (IVM) call is used as a reminder for customers with recently overdue bills (Issue to Call File)
Notice	- a customer is mailed a letter advising them that their service may be terminated for non-payment if their account remains delinquent (Disconnect Notice)

Strategy Group	
W	
0	
1	
2	
3	5/13/09
4	
5	
6	
7	
8	
9	
10	
11	
12	
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14	
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**Business
Day***

* Business day 0 is the day that the account entered active collections

	an Interactive Voice Message (IVM) call is used as a reminder for customers with recently overdue bills (Issue to
Call	- Call File)
	a customer is mailed a letter advising them that their service may be terminated for non-payment if their account remains delinquent (Disconnect Notice)
Notice	-

Strategy Group	
W	
0	10/10/11
1	
2	
3	
4	
5	10/17/11
6	
7	
8	
9	
10	
11	
12	
13	
14	
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**Business
Day***

* Business day 0 is the day that the account entered final collections

Notice	- Final bill reminder letter (Final Notice Sent)
Transfer	- If an outstanding balance remains on a final or a written-off account and there is an eligible active account belonging to the same customer, the customer system will automatically transfer the outstanding balance to the active account (Transfer Final to Active)
Agency Charge Off	- the account is sent to a primary collection agency, where it will be worked for 120 days (Send to Agency)
	- the account is written-off (Charge Off)

Strategy Group	
P or W	
0	
1	
2	
3	5/12/11
4	
5	
6	
7	
8	
9	
10	
11	
12	
13	
14	
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**Business
Day***

* Business day 0 is the day that the account entered active collections

Call	- an Interactive Voice Message (IVM) call is used as a reminder for customers with recently overdue bills (Issue to Call File)
Notice	- a customer is mailed a letter advising them that their service may be terminated for non-payment if their account remains delinquent (Disconnect Notice)

Strategy Group	
W	
0	6/28/11
1	
2	
3	
4	
5	7/6/11
6	7/7/11
7	
8	
9	
10	
11	
12	
13	
14	
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45	8/31/11

**Business
Day***

* Business day 0 is the day that the account entered final collections

Notice	- Final bill reminder letter (Final Notice Sent)
Transfer	<p>If an outstanding balance remains on a final or a written-off account and there is an eligible active account belonging to the same customer, the customer system will automatically transfer the outstanding balance to the active account (Transfer Final to Active)</p> <p>the account is sent to a primary collection agency, where it will be worked for 120 days (Send to Agency)</p>
Agency Charge Off	- the account is written-off (Charge Off)

Strategy Group	
V	
0	8/30/11
1	
2	
3	
4	
5	9/7/11
6	9/8/11
7	
8	
9	
10	
11	
12	
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45	11/2/11

**Business
Day***

* Business day 0 is the day that the account entered final collections

Notice	- Final bill reminder letter (Final Notice Sent)
Transfer	<p>If an outstanding balance remains on a final or a written-off account and there is an eligible active account belonging to the same customer, the customer system will automatically transfer the outstanding balance to the active account (Transfer Final to Active)</p> <p>the account is sent to a primary collection agency, where it</p>
Agency Charge Off	<p>will be worked for 120 days (Send to Agency)</p> <p>the account is written-off (Charge Off)</p>

Strategy Group	
W	
0	12/8/10
1	
2	
3	
4	
5	12/15/10
6	
7	
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**Business
Day***

* Business day 0 is the day that the account entered final collections

Notice	- Final bill reminder letter (Final Notice Sent)
Transfer	<p>If an outstanding balance remains on a final or a written-off account and there is an eligible active account belonging to the same customer, the customer system will automatically transfer the outstanding balance to the active account (Transfer Final to Active)</p> <p>the account is sent to a primary collection agency, where it</p>
Agency Charge Off	<p>will be worked for 120 days (Send to Agency)</p> <p>the account is written-off (Charge Off)</p>

Strategy Group	
W	
0	2/8/10
1	
2	
3	
4	
5	2/16/10
6	2/17/10
7	
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45	4/14/10

**Business
Day***

* Business day 0 is the day that the account entered final collections

Notice	- Final bill reminder letter (Final Notice Sent)
Transfer	- If an outstanding balance remains on a final or a written-off account and there is an eligible active account belonging to the same customer, the customer system will automatically transfer the outstanding balance to the active account (Transfer Final to Active)
Agency Charge Off	- the account is sent to a primary collection agency, where it will be worked for 120 days (Send to Agency) - the account is written-off (Charge Off)

Strategy Group	
W	
1	
2	
3	
4	
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6	
7	
8	
9	
10	
11	
12	
13	
14	
15	
16	
17	3/31/10
18	
19	
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21	4/7/10
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**Business
Day***

* Business day 0 is the day that the account entered active collections

	an Interactive Voice Message (IVM) call is used as a reminder for customers with recently overdue bills (Issue to
Call	- Call File)
	may be terminated for non-payment if their account remains
Notice	- delinquent (Disconnect Notice)

Strategy Group	
W	
0	5/25/10
1	
2	
3	
4	
5	6/2/10
6	6/3/10
7	
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45	7/29/10

**Business
Day***

* Business day 0 is the day that the account entered final collections

Notice	- Final bill reminder letter (Final Notice Sent)
Transfer	<p>If an outstanding balance remains on a final or a written-off account and there is an eligible active account belonging to the same customer, the customer system will automatically transfer the outstanding balance to the active account (Transfer Final to Active)</p> <p>the account is sent to a primary collection agency, where it will be worked for 120 days (Send to Agency)</p>
Agency Charge Off	- the account is written-off (Charge Off)

Strategy Group	
X	
0	
1	10/2/08
2	
3	
4	
5	
6	
7	
8	
9	
10	9/18/08
11	
12	
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**Business
Day***

* Business day 0 is the day that the account entered active collections

Call	- an Interactive Voice Message (IVM) call is used as a reminder for customers with recently overdue bills (Issue to Call File)
Notice	- a customer is mailed a letter advising them that their service may be terminated for non-payment if their account remains delinquent (Disconnect Notice)

The Narragansett Electric Company
d/b/a National Grid
R.I.P.U.C. Docket No. 4323
Responses to Division's Fourteenth Set of Data Requests
Issued July 11, 2012

Redacted
Division 14-13-ELEC

Request:

Reference Div. 5-16-ELEC. There appears to be over 5,000 duplicate accounts, each with the same premise address, name, customer number, charge-off amount, charge-off date, etc. Please explain the duplication and indicate if it can be corrected. A random sample of duplicates is noted below (note: the accountholder's last name has been removed for confidentiality):

<u>Residential/Non-</u>	<u>Premise</u>				<u>Account</u>	<u>Account Status</u>						
<u>Residential Code</u>	<u>Type Code</u>	<u>Customer Name</u>	<u>Cust#</u>	<u>Acct#</u>	<u>Status Code</u>	<u>Description</u>	<u>Start Date</u>	<u>End Date</u>	<u>Date Last Pay</u>	<u>Charge-Off Amount</u>	<u>Charge-Off Date</u>	
R	1				18	Written Off	1/4/2008	7/7/2008	1/1/1900	354.33	10/8/2008	
R	1				18	Written Off	1/4/2008	7/7/2008	1/1/1900	354.33	10/8/2008	
R	1				18	Written Off	6/21/2007	3/19/2008	1/1/1900	432.81	6/20/2008	
R	1				18	Written Off	6/21/2007	3/19/2008	1/1/1900	432.81	6/20/2008	
R	1				18	Written Off	2/13/2008	4/10/2008	1/1/1900	29.46	7/11/2008	
R	1				18	Written Off	2/13/2008	4/10/2008	1/1/1900	29.46	7/11/2008	
R	1				18	Written Off	4/10/2008	3/25/2009	1/1/1900	166.58	6/26/2009	
R	1				18	Written Off	4/10/2008	3/25/2009	1/1/1900	166.58	6/26/2009	
R	1				18	Written Off	3/18/2010	9/7/2011	1/1/1900	358.24	12/9/2011	
R	1				18	Written Off	3/18/2010	9/7/2011	1/1/1900	358.24	12/9/2011	
C	24				18	Written Off	7/2/2008	7/8/2009	1/1/1900	27,529.77	5/26/2009	
C	24				18	Written Off	7/2/2008	7/8/2009	1/1/1900	27,529.77	6/1/2009	
C	24				18	Written Off	7/2/2008	7/8/2009	1/1/1900	27,529.77	6/8/2009	
C	24				18	Written Off	7/2/2008	7/8/2009	1/1/1900	27,529.77	7/6/2009	
C	24				18	Written Off	7/2/2008	7/8/2009	1/1/1900	27,529.77	7/8/2009	
C	19				18	Written Off	6/23/2010	7/1/2011	2/22/2011	1,375.64	12/9/2011	
C	19				18	Written Off	6/23/2010	7/1/2011	2/22/2011	1,375.64	12/19/2011	
C	19				18	Written Off	6/23/2010	7/1/2011	2/22/2011	1,375.64	12/9/2011	
C	19				18	Written Off	6/23/2010	7/1/2011	2/22/2011	1,375.64	12/19/2011	
C	19				18	Written Off	6/23/2010	7/1/2011	2/22/2011	1,375.64	12/9/2011	
C	19				18	Written Off	6/23/2010	7/1/2011	2/22/2011	1,375.64	12/19/2011	
R	1				18	Written Off	11/9/2010	7/14/2011	6/1/2011	1,182.00	12/9/2011	
R	1				18	Written Off	11/9/2010	7/14/2011	6/1/2011	1,182.00	12/19/2011	
R	1				18	Written Off	11/9/2010	7/14/2011	6/1/2011	1,182.00	12/9/2011	
R	1				18	Written Off	11/9/2010	7/14/2011	6/1/2011	1,182.00	12/19/2011	
R	1				18	Written Off	6/15/2010	4/11/2011	3/4/2011	462.67	12/9/2011	
R	1				18	Written Off	6/15/2010	4/11/2011	3/4/2011	462.67	12/19/2011	
R	1				18	Written Off	6/15/2010	4/11/2011	3/4/2011	462.67	12/9/2011	
R	1				18	Written Off	6/15/2010	4/11/2011	3/4/2011	462.67	12/19/2011	

Response:

The duplication of accounts in the original data provided in the Company's response to Division 5-16-ELEC was due to the multiple meter point status within each account, meaning one account may contain more than one meter. Because of this, the supplemental data provided in the Company's supplemental response to Division 5-16-ELEC also shows multiple rows for each account due to multiple meter points.