

June 15, 2012

Ms. Luly Massaro, Clerk
Rhode Island Public Utilities Commission
89 Jefferson Blvd
Warwick, R.I. 02888

RE: City of Woonsocket, Water Division – Docket No. 4320

Dear Luly:

On behalf of the City of Woonsocket, Water Division (“WWD”) enclosed please find an original and seven (7) copies of WWD’s Responses to the Division of Public Utilities and Carriers’ Third Set of Data Requests Issued May 21, 2012 for this docket.

Please let me know if you have any questions.

Very truly yours,



ALAN M. SHOER

Enclosures

cc: Via E-mail:
Service List

**STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS
PUBLIC UTILITIES COMMISSION**

IN RE: CITY OF WOONSOCKET :
WATER DIVISION APPLICATION :
TO CHANGE RATES :
DOCKET NO. 4320

**THE CITY OF WOONSOCKET, WATER DIVISION'S RESPONSES
TO THE DIVISION OF PUBLIC UTILITIES AND CARRIERS'
THIRD SET OF DATA REQUESTS
(Issued May 21, 2012)**

DIV 3-3 Regarding the response to DIV 1-9, please provide all workpapers, assumptions and other documentation supporting the allocations for each employee shown in this response.

RESPONSE In preparing the response to DIV 1-9, the City's Finance Director footnoted his calculation as footnotes on that documentation. No other workpapers are available.

RESPONDENT David Bebyn

DATE June 15, 2012

**STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS
PUBLIC UTILITIES COMMISSION**

IN RE: CITY OF WOONSOCKET :
WATER DIVISION APPLICATION : DOCKET NO. 4320
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(Issued May 21, 2012)**

DIV 3-4 Do City employees use time sheets to record their time? If so, please provide the time sheets completed during the test year for the employees shown in the response to DIV 1-9.

RESPONSE No. City employees do not use time sheets to record their time.

RESPONDENT Sheila McGauvran

DATE June 15, 2012

**STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS
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WATER DIVISION APPLICATION : DOCKET NO. 4320
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(Issued May 21, 2012)**

DIV 3-5 Regarding each of the expense categories shown on lines 4-9 of the response to DIV 1-9, for each category, please a) provide a brief description of the costs, b) identify the time period covered by the amounts shown, c) state if the amounts shown are actual amounts or budgeted amounts, and d) provide supporting documentation, assumptions, calculations, and workpapers for all allocations to the water division.

RESPONSE A) The Finance Dept. Paper and supplies costs are associated with the department processing invoices, checks and mailing of checks. These costs also include the printing of periodic financial report as well as fiscal budget. The Finance Department allocation for Equipment Maintenance covers the computer hardware (Mainframe) in the finance department which holds the city's accounting program. The program is used for all departments, including water. In addition, invoices and checks are processed thru this hardware. The Tax sale and delinquent account allocation accounts for water's portion for costs related to collections (some of which is outsourced) and including some accounts in part of a tax sale when warranted. The Apex and Software allocation is to cover costs associated with an outsourced IT consultant. The Opal and A/R packages are used directly by the Water department to generate billings and track collections. The Water department also utilizes the accounting program. These software costs represent the annual maintenance contracts. Lastly, the property allocation covers the costs such as electrical, heating, security, etc. for the Town Hall Building. The accounting and customer service employees of the water department have office space in the City Hall.

B) Please see the response to DIV 3-2.

C) Please see the response to DIV 3-2.

D) Please see the response to DIV 3-3.

RESPONDENT Thomas Bruce, City of Woonsocket, Finance Director
David Bebyn, B&E Consulting

DATE June 15, 2012

**STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS
PUBLIC UTILITIES COMMISSION**

IN RE: CITY OF WOONSOCKET :
WATER DIVISION APPLICATION : DOCKET NO. 4320
TO CHANGE RATES :

**THE CITY OF WOONSOCKET, WATER DIVISION'S RESPONSES
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THIRD SET OF DATA REQUESTS
(Issued May 21, 2012)**

DIV 3-6	Please provide all studies completed within the last five years showing the amount of city services and/or costs attributable to the water division.
RESPONSE	There are no studies.
RESPONDENT	Sheila McGauvran
DATE	June 15, 2012

**STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS
PUBLIC UTILITIES COMMISSION**

IN RE: CITY OF WOONSOCKET :
WATER DIVISION APPLICATION : DOCKET NO. 4320
TO CHANGE RATES :

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THIRD SET OF DATA REQUESTS
(Issued May 21, 2012)**

DIV 3-8	Regarding Schedule DGB-1a, please provide the most recent number of meters, by meter size.
RESPONSE	See attached.
RESPONDENT	David Bebyn
DATE	June 15, 2012

Detail of Revenues by Source,
Meter Count as of March 2012 billing

Attachment to DIV 3-8

		<u>Count or Usage</u>	<u>Current</u>	<u>Test Year Revenue</u>
<u>Public Fire Protection</u>				
<u>City of Woonsocket</u>				
<u>Minimum Service Charge</u>				
<u>Customer Service Charge All Ratepayers</u>				
5/8	Inch	33,660	\$ 14.57	\$ 490,426
3/4	Inch	996	\$ 17.39	\$ 17,320
1	Inch	1,556	\$ 19.67	\$ 30,607
1 1/2	Inch	252	\$ 29.77	\$ 7,502
2	Inch	476	\$ 38.62	\$ 18,383
3	Inch	28	\$ 50.23	\$ 1,406
4	Inch	48	\$ 72.27	\$ 3,469
6	Inch	24	\$ 121.55	\$ 2,917
8	Inch	72	\$ 206.73	\$ 14,885
10	Inch	-	\$ 293.12	\$ -
				<u>\$ 586,915</u>
<u>Additional Fire Protection Service Charge Only Ratepayers in Woonsocket</u>				
5/8	Inch	31,356	\$ 13.58	\$ 425,823
3/4	Inch	888	\$ 19.29	\$ 17,130
1	Inch	1,452	\$ 23.88	\$ 34,667
1 1/2	Inch	284	\$ 44.28	\$ 12,576
2	Inch	464	\$ 62.14	\$ 28,832
3	Inch	24	\$ 85.56	\$ 2,054
4	Inch	36	\$ 130.06	\$ 4,682
6	Inch	20	\$ 229.53	\$ 4,591
8	Inch	44	\$ 401.47	\$ 17,665
10	Inch	-	\$ 575.86	\$ -
				<u>\$ 548,018</u>
				<u>\$ 1,134,934</u>

**STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS
PUBLIC UTILITIES COMMISSION**

IN RE: CITY OF WOONSOCKET :
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(Issued May 21, 2012)**

DIV 3-9	Regarding the response to DIV 2-28, please provide the most recent electric bill received by the Water Division for each electric account with National Grid.
RESPONSE	See attached.
RESPONDENT	Sheila McGauvran Liz Palazini
DATE	June 15, 2012

CITY OF WOONSOCKET
DEPARTMENT OF PUBLIC WORKS

PAYMENT VOUCHER

DATE: 5/15/2012
VENDOR #: 011309
PAYEE: NATIONAL GRID
PO BOX 11739
NEWARK NJ 07101-4739



BUDGETED AMOUNT: \$270,000.00 CURRENT BALANCE: \$79,162.97

INVOICE#: See Below
PO#: _____
FY: 2012
ACCOUNT#: 1015-W6552-52252 AMOUNT OF CHECK \$ \$21,976.92

PARTIAL PAYMENT FULL PAYMENT

DESCRIPTION: ELECTRICITY CHARGES FOR APRIL, 2012

53042-26001	84.86	101 RESERVOIR RD POLE 26	87684-50002	12.95	LOGEE ST POLE 1
65504-80009	45.96	RESERVOIR RD POLE 28A	88050-34000	1219.08	LOGEE ST POLE 29 2
00373-74002	19.24	1500 MANVILLE RD POLE 64	63097-36003	285.29	PARK EAST DR PUMP STA POLE 2
00374-57006	13.52	LOGEE ST POLE 29	00769-66008	33.24	PARK EAST DR TWR POLE 23A1
00372-06009	25.29	LYDIA AVE POLE 21	25678-21007	16851.37	WATER PLANT POLE 67A1
12839-18008	661.78	MANVILLE RD POLE 85A	26029-06009	9.93	MENDON RD PUMP POLE 14/3
25302-57000	1224.78	DIAMOND HILL RD POLE 88B	38491-41003	69.07	228 PRIVILEGE ST POLE 12A2
25307-96002	14.07	568 LOGEE ST POLE 22	88383-18002	14.42	2345 DIAM HILL RD POLE 113
50259-78004	186.79	25 RHODES AVE			
62733-15009	1186.04	RHODES AVE			
75206-13000	19.24	LOGEE ST LIGHT POLE 64			

The amount indicated is hereby approved and certified for payment to the above named payee as being lawfully due the same from the City of Woonsocket for the same items shown on the attached invoices.

Authorized By:
Mac Viggiani
Water Division Superintendent

Approved By:
Sm m° Gaurin
Director of Public Works

DATE PAID: _____

CHECK# _____



www.nationalgrid.com

Woonsocket City of
Water Dept
101 Reservoir Rd Pole 26
N Smithfield RI 02896

Billing Period
Mar 21, 2012 to Apr 20, 2012

PAGE 1 of 2

Account Number: 53042-26001
Please Pay By: May 17, 2012
Amount Due: \$ 169.76

CUSTOMER SERVICE
1-800-322-3223
CREDIT DEPARTMENT
1-888-211-1313
GAS EMERGENCIES
1-800-840-1595
POWER OUTAGE OR DOWNED LINE
1-800-465-1212
EMAIL BILLING INQUIRES
customerservice@us.ngrid.com
CORRESPONDENCE ADDRESS
PO Box 960
Northborough, MA 01532-0960
PAYMENT ADDRESS
PO Box 11739
Newark, NJ 07101-4739

DATE BILL ISSUED
Apr 23, 2012

Enrollment Information
To enroll with a supplier or change to another supplier, you will need the following information about your account:
Loadzone: RhodeIsland
Acct No: 53042-26001 Cycle: 16 WOON

Electric Usage History

Month	kWh	Month	kWh
Apr 11	230	Nov 11	552
May 11	78	Dec 11	586
Jun 11	335	Jan 12	535
Jul 11	838	Feb 12	442
Aug 11	997	Mar 12	559
Sep 11	641	Apr 12	530
Oct 11	662		

ACCOUNT BALANCE

	National Grid Services	Other Supplier Service	Adjustments	Total
Previous Balance	78.51	159.14	0.00	237.65
Payment(s) Received	- 36.06	- 116.69	- 0.00	- 152.75
Amount Past Due	42.45	42.45	0.00	84.90
Current Charges	39.96	40.25	4.65	84.86
Amount Due ▶	\$ 82.41	\$ 82.70	\$ 4.65	\$ 169.76

To avoid late payment charges of 1.25%, \$ 169.76 must be received by May 17 2012.

SUMMARY OF CURRENT CHARGES

	DELIVERY SERVICES	SUPPLY SERVICES	OTHER CHARGES/ADJUSTMENTS	TOTAL
Electric Service	39.96	40.25		80.21
Other Charges/Adjustments			4.65	4.65
Total Current Charges	\$ 39.96	\$ 40.25	\$ 4.65	\$ 84.86

- PAYMENT CONCERNS?:** We're here to help you. We have several plans that can help you manage your energy bills. Go to www.nationalgridus.com/paymentoptions to find out more or call us at the number on your bill.
- ★ WILL WE BE ABLE TO REACH YOU DURING A POWER OUTAGE?:** During a power outage, phones with a direct link to a local phone line are able to operate. Phones that are **not** directly linked (for example, wireless phones with answering machines) need electricity to make/receive calls. If you would like to register another phone number, such as a cell phone, as your account's primary phone number, please go to www.nationalgridus.com/myaccount to update your information so that we may be able to reach you with important information during power outages.
- GO PAPERLESS. RECEIVE AND PAY YOUR BILLS ONLINE:** Help improve the environment by managing your bills online. Get started today - go to www.nationalgridus.com/gopaperless.

KEEP THIS PORTION FOR YOUR RECORDS.

RETURN THIS PORTION WITH YOUR PAYMENT.



PO Box 960
Northborough MA 01532

ACCOUNT NUMBER	PLEASE PAY BY	AMOUNT DUE
53042-26001	May 17, 2012	\$ 169.76

ENTER AMOUNT ENCLOSED

\$ 84.86

Write account number on check and make payable to National Grid



*AUTO**SCH 5-DIGIT 02895
WOONSOCKET CITY OF
WATER DEPT
PO BOX B
WOONSOCKET RI 02895-0985

024941

NATIONAL GRID
PO BOX 11739
NEWARK NJ 07101-4739



000008486 53042260011000016976138

SERVICE FOR
WOONSOCKET CITY OF
WATER DEPT
 101 RESERVOIR RD POLE 26
 N SMITHFIELD RI 02896

BILLING PERIOD
 Mar 21, 2012 to Apr 20, 2012

ACCOUNT NUMBER **PL. FAST PAY BY**
 53042-26001 May 17, 2012

AMOUNT DUE
\$ 169.76

Enrollment Information

To enroll with a supplier or change to another supplier, you will need the following information about your account:
 Loadzone - Rhode Island
 Acct No: 53042-26001 Cycle: 15 WOOD

Right To Dispute Your Bill And To An Impartial Hearing

If you believe your bill is inaccurate or for any reason payment may be withheld, you should first contact our Customer Service Department at 1-800-322-3223. If a mutually satisfactory settlement of this matter cannot be made, you have the right to submit this matter to: Reviewing Officer, Division of Public Utilities and Carriers, 89 Jefferson Blvd., Warwick, Rhode Island 02888 Telephone: 401-780-9700. National Grid will not disconnect your service pending proceedings before a reviewing officer appointed by the Public Utilities Administrator.

LIHEAP Charge

This charge is required under Rhode Island law and will be used to provide funding for a Low-Income Home Energy Assistance Program ("LIHEAP") Enhancement Plan, designed to assist low-income electric and natural gas households with their home energy and heating needs. By law, this charge may not be more than \$10 per year for each electric or natural gas service account.

Explanation of Billing Terms Available

If you would like an explanation of any of the terms used on your bill, you may find them on our web site at www.nationalgrid.com or you may call us at 1-800-322-3223.

DETAIL OF CURRENT CHARGES

Delivery Services

Service Period	No. of days	Current Reading	Previous Reading	Total Usage
Mar 21 - Apr 20	30	16827 Actual	16097 Actual	530 kWh

METER NUMBER 41133991 NEXT SCHEDULED READ DATE May 23

RATE Small C&I Rate C-06

Customer Charge				8.00
LIHEAP Enhancement Charge				0.83
Distribution Energy Chg	0.03408663	x 530 kWh		18.07
Energy Efficiency Prgms	0.00622	x 530 kWh		3.30
Transmission Charge	0.01810331	x 530 kWh		9.59
Transition Charge	0.00031668	x 530 kWh		0.17

Total Delivery Services \$ 39.96

Supply Services

SUPPLIER Hess Corporation
 1 Hess Plaza
 12th Floor
 Woodbridge, NJ 07095
 PHONE 800-437-7672 ACCOUNT NO 5304226001

Electricity Supply	0.0729	x 530 kWh		38.64
Gross Earnings Tax				1.61

Total Supply Services \$ 40.25

Other Charges/Adjustments

Gross Earnings Tax				1.67
LPC Hess Corp				2.00
Late Payment Charges				0.98

Total Other Charges/Adjustments \$ 4.65

Right To Electric Service:

During Serious Illness: If you or anyone presently and normally living in your home is seriously ill, we will not discontinue your electric service during such illness providing you: have a registered physician certify in writing to us that such illness exists, the nature and duration of the illness and you make satisfactory arrangements to pay your bill. This certification must be received within seven (7) days from the date that your physician initially contacts our Credit Department at 1-888-211-1313.
You have a child under twenty four months and a financial hardship: If you or anyone presently and normally living in your home has a child under twenty four months old we will not terminate your electric service, provided you also have a financial hardship. Please call our Credit Department at 1-888-211-1313 immediately if this applies to you.

Termination of Service to Elderly or Handicapped Persons

If all residents in your household are 62 years of age or older or if any resident in your household is handicapped, the Company will not terminate your service for failure to pay the past due bill without written approval from the Division of Public Utilities. If you cannot pay your bill all at once, you may be able to work out a payment plan with the Company. The Elderly or Handicapped Forms that must be filled out are available at the Company. The Form also enables you to participate in "Third Party Notification". If you have any questions or want further information, call the Credit Department at 1-888-211-1313.



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www.nationalgrid.com

ACCOUNT NUMBER 65504-80009
PLEASE PAY BY May 17, 2012
AMOUNT DUE \$ 158.62

CUSTOMER SERVICE
1-800-322-3223
CREDIT DEPARTMENT
1-888-211-1313
GAS EMERGENCIES
1-800-640-1595
POWER OUTAGE OR DOWNED LINE
1-800-465-1212
EMAIL BILLING INQUIRES
customerservice@us.ngrid.com
CORRESPONDENCE ADDRESS
PO Box 860
Northborough, MA 01532-0960
PAYMENT ADDRESS
PO Box 11739
Newark, NJ 07101-4739

DATE BILL ISSUED
Apr 23, 2012

Enrollment Information

To enroll with a supplier or change to another supplier, you will need the following information about your account:
Loadzone: RhodeIsland
Acct No: 65504-80009 Cycle: 16, WOOD

Electric Usage History

Month	kWh	Month	kWh
Apr 11	1064	Nov 11	293
May 11	165	Dec 11	605
Jun 11	136	Jan 12	1083
Jul 11	124	Feb 12	941
Aug 11	149	Mar 12	764
Sep 11	125	Apr 12	231
Oct 11	192		

ACCOUNT BALANCE

	National Grid Services	Other Supplier Service	Adjustments	Total
Previous Balance	148.23	261.06	0.00	409.29
Payment(s) Received	- 93.59	- 203.04	- 0.00	- 296.63
Amount Past Due	54.64	58.02	0.00	112.66
Current Charges	22.39	17.54	6.03	45.96
Amount Due ▶	\$ 77.03	\$ 75.56	\$ 6.03	\$ 158.62

To avoid late payment charges of 1.25%, \$ 158.62 must be received by May 17 2012.

SUMMARY OF CURRENT CHARGES

	DELIVERY SERVICES	SUPPLY SERVICES	OTHER CHARGES/ ADJUSTMENTS	TOTAL
Electric Service	22.39	17.54		39.93
Other Charges/Adjustments			6.03	6.03
Total Current Charges	\$ 22.39	\$ 17.54	\$ 6.03	\$ 45.96

🔑 PAYMENT CONCERNS?: We're here to help you. We have several plans that can help you manage your energy bills. Go to www.nationalgridus.com/paymentoptions to find out more or call us at the number on your bill.

★ WILL WE BE ABLE TO REACH YOU DURING A POWER OUTAGE?: During a power outage, phones with a direct link to a local phone line are able to operate. Phones that are not directly linked (for example, wireless phones with answering machines) need electricity to make/receive calls. If you would like to register another phone number, such as a cell phone, as your account's primary phone number, please go to www.nationalgridus.com/myaccount to update your information so that we may be able to reach you with important information during power outages.

🔑 GO PAPERLESS. RECEIVE AND PAY YOUR BILLS ONLINE: Help improve the environment by managing your bills online. Get started today - go to www.nationalgridus.com/gopaperless.

KEEP THIS PORTION FOR YOUR RECORDS.

RETURN THIS PORTION WITH YOUR PAYMENT.

nationalgrid

ACCOUNT NUMBER 65504-80009	PLEASE PAY BY May 17, 2012	AMOUNT DUE \$ 158.62
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PO Box 860
Northborough MA 01532

ENTER AMOUNT ENCLOSED

\$ 45.96

*Write account number on check and make payable to National Grid



*AUTO**SCH 5-DIGIT 02895
WOONSOCKET CITY OF
WATER DEPT
PO BOX B
WOONSOCKET RI 02895-0985

024942

NATIONAL GRID
PO BOX 11739
NEWARK NJ 07101-4739



000004596 65504800091000015862138



SERVICE FOR
WOONSOCKET CITY OF
 WATER DEPT
 RESERVOIR RD POLE 28A
 N SMITHFIELD RI 02896

BILLING PERIOD
 Mar 21, 2012 to Apr 20, 2012

ACCOUNT NUMBER **PLEASE PAY BY**
 65504-80009 May 17, 2012

AMOUNT DUE
\$ 158.62

Enrollment Information

To enroll with a supplier or change to another supplier, you will need the following information about your account:
 Leadzone: Rhode Island
 Acct No: 65504-80009 Cycle: 16 WOOD

Right To Dispute Your Bill And To An Impartial Hearing

If you believe your bill is inaccurate or for any reason payment may be withheld, you should first contact our Customer Service Department at 1-800-322-3223. If a mutually satisfactory settlement of this matter cannot be made, you have the right to submit this matter to: Reviewing Officer, Division of Public Utilities and Carriers, 89 Jefferson Blvd., Warwick, Rhode Island 02888 Telephone: 401-780-9700. National Grid will not disconnect your service pending proceedings before a reviewing officer appointed by the Public Utilities Administrator.

LIHEAP Charge

This charge is required under Rhode Island law and will be used to provide funding for a Low-Income Home Energy Assistance Program ("LIHEAP") Enhancement Plan, designed to assist low-income electric and natural gas households with their home energy and heating needs. By law, this charge may not be more than \$10 per year for each electric or natural gas service account.

Explanation of Billing Terms Available

If you would like an explanation of any of the terms used on your bill, you may find them on our web site at www.nationalgrid.com or you may call us at 1-800-322-3223.

DETAIL OF CURRENT CHARGES

Delivery Services

Service Period	No. of days	Current Reading	Previous Reading	Total Usage
Mar 21 - Apr 20	30	89102 Actual	88871 Actual	231 kWh

METER NUMBER 90377305 NEXT SCHEDULED READ DATE May 23

RATE Small C&I Rate C-06

Customer Charge		8.00
LIHEAP Enhancement Charge		0.83
Distribution Energy Chg	0.03408663 x 231 kWh	7.87
Energy Efficiency Prgms	0.00622 x 231 kWh	1.44
Transmission Charge	0.01810331 x 231 kWh	4.18
Transition Charge	0.00031668 x 231 kWh	0.07
Total Delivery Services		\$ 22.39

Supply Services

SUPPLIER Hess Corporation
 1 Hess Plaza
 12th Floor
 Woodbridge, NJ 07095
 PHONE 800-437-7872 ACCOUNT NO 6550480009

Electricity Supply	0.0729 x 231 kWh	16.84
Gross Earnings Tax		0.70
Total Supply Services		\$ 17.54

Other Charges/Adjustments

Gross Earnings Tax		0.93
LPC Hess Corp		3.26
Late Payment Charges		1.84
Total Other Charges/Adjustments		\$ 6.03

Right To Electric Service:

During Serious Illness: If you or anyone presently and normally living in your home is seriously ill, we will not discontinue your electric service during such illness providing you: have a registered physician certify in writing to us that such illness exists, the nature and duration of the illness and you make satisfactory arrangements to pay your bill. This certification must be received within seven (7) days from the date that your physician initially contacts our Credit Department at 1-888-211-1313.
You have a child under twenty four months and a financial hardship: If you or anyone presently and normally living in your home has a child under twenty four months old we will not terminate your electric service, provided you also have a financial hardship. Please call our Credit Department at 1-888-211-1313 immediately if this applies to you.

Termination of Service to Elderly or Handicapped Persons

If all residents in your household are 62 years of age or older or if any resident in your household is handicapped, the Company will not terminate your service for failure to pay the past due bill without written approval from the Division of Public Utilities. If you cannot pay your bill all at once, you may be able to work out a payment plan with the Company. The Elderly or Handicapped Forms that must be filled out are available at the Company. The Form also enables you to participate in "Third Party Notification". If you have any questions or want further information, call the Credit Department at 1-888-211-1313.

www.nationalgrid.com

CUSTOMER SERVICE
1-800-322-3223
CREDIT DEPARTMENT
1-888-211-1313
GAS EMERGENCIES
1-800-640-1595
POWER OUTAGE OR DOWNED LINE
1-800-465-1212
EMAIL BILLING INQUIRES
customerservice@us.ngrid.com
CORRESPONDENCE ADDRESS
PO Box 960
Northborough, MA 01532-0960
PAYMENT ADDRESS
PO Box 11739
Newark, NJ 07101-4739

DATE BILL ISSUED
May 1, 2012

Enrollment Information

To enroll with a supplier or change to another supplier, you will need the following information about your account:
Loadzone: Rhodelsland
Acct No: 00373-74002 Cycle: 1 WOON

Electric Usage History

Month	kWh	Month	kWh
May 11	85	Dec 11	118
Jun 11	70	Jan 12	111
Jul 11	75	Feb 12	109
Aug 11	69	Mar 12	106
Sep 11	74	Apr 12	81
Oct 11	88	May 12	71
Nov 11	100		

WOONSOCKET CITY OF
WTR DEPT, PWD
1500 MANVILLE RD
SGN BWTR POLE 64
WOONSOCKET RI 02895

BILLING PERIOD

Mar 28, 2012 to Apr 27, 2012

ACCOUNT NUMBER

00373-74002

PLEASE PAY BY

May 25, 2012

AMOUNT DUE

\$ 39.70

ACCOUNT BALANCE

	National Grid Services	Other Supplier Service	Adjustments	Total
Previous Balance	30.10	14.51	0.00	44.61
Payment(s) Received	- 15.89	- 8.26	- 0.00	- 24.15
Amount Past Due	14.21	6.25	0.00	20.46
Current Charges	13.04	5.40	0.80	19.24
Amount Due ▶	\$ 27.25	\$ 11.65	\$ 0.80	\$ 39.70

To avoid late payment charges of 1.25%, \$ 39.70 must be received by May 25 2012.

SUMMARY OF CURRENT CHARGES

	DELIVERY SERVICES	SUPPLY SERVICES	OTHER CHARGES/ ADJUSTMENTS	TOTAL
Electric Service	13.04	5.40		18.44
Other Charges/Adjustments			0.80	0.80
Total Current Charges	\$ 13.04	\$ 5.40	\$ 0.80	\$ 19.24

🔧 PAYMENT CONCERNS?: We're here to help you. We have several plans that can help you manage your energy bills. Go to www.nationalgridus.com/paymentoptions to find out more or call us at the number on your bill.

★ WILL WE BE ABLE TO REACH YOU DURING A POWER OUTAGE?: During a power outage, phones with a direct link to a local phone line are able to operate. Phones that are not directly linked (for example, wireless phones with answering machines) need electricity to make/receive calls. If you would like to register another phone number, such as a cell phone, as your account's primary phone number, please go to www.nationalgridus.com/myaccount to update your information so that we may be able to reach you with important information during power outages.

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KEEP THIS PORTION FOR YOUR RECORDS.

RETURN THIS PORTION WITH YOUR PAYMENT.

PO Box 960
Northborough MA 01532



*AUTO**SCH 5-DIGIT 02895
WOONSOCKET CITY OF
WTR DEPT, PWD
PO BOX B
WOONSOCKET RI 02895-0985

030508

ACCOUNT NUMBER	PLEASE PAY BY	AMOUNT DUE
00373-74002	May 25, 2012	\$ 39.70

ENTER AMOUNT ENCLOSED

\$ 19.24

Write account number on check and make payable to National Grid

NATIONAL GRID
PO BOX 11739
NEWARK NJ 07101-4739



000001924 00373740027000003970146

SERVICE FOR
WOONSOCKET CITY OF
 WTR DEPT, PWD
 1500 MANVILLE RD
 SGN BWTR POLE 64
 WOONSOCKET RI 02895

BILLING PERIOD
Mar 28, 2012 to Apr 27, 2012

ACCOUNT NUMBER **00373-74002** PLEASE PAY BY **May 25, 2012**

AMOUNT DUE
\$ 39.70

Enrollment Information

To enroll with a supplier or change to another supplier, you will need the following information about your account:
 Loadzone: Rhode Island
 Acct No: 00373-74002 Cycle: 1 WOON

Right To Dispute Your Bill And To An Impartial Hearing

If you believe your bill is inaccurate or for any reason payment may be withheld, you should first contact our Customer Service Department at 1-800-322-3223. If a mutually satisfactory settlement of this matter cannot be made, you have the right to submit this matter to: Reviewing Officer, Division of Public Utilities and Carriers, 89 Jefferson Blvd., Warwick, Rhode Island 02888 Telephone: 401-780-9700. National Grid will not disconnect your service pending proceedings before a reviewing officer appointed by the Public Utilities Administrator.

LIHEAP Charge

This charge is required under Rhode Island law and will be used to provide funding for a Low-Income Home Energy Assistance Program ("LIHEAP") Enhancement Plan, designed to assist low-income electric and natural gas households with their home energy and heating needs. By law, this charge may not be more than \$10 per year for each electric or natural gas service account.

Explanation of Billing Terms Available

If you would like an explanation of any of the terms used on your bill, you may find them on our web site at www.nationalgrid.com or you may call us at 1-800-322-3223.

DETAIL OF CURRENT CHARGES

Delivery Services

Service Period	No. of days	Current Reading	Previous Reading	Total Usage
Mar 28 - Apr 27	30	11300 Actual	11229 Actual	71 kWh

METER NUMBER 77002945 NEXT SCHEDULED READ DATE May 31

RATE Small C&I Rate C-06

Customer Charge		8.00
LIHEAP Enhancement Charge		0.83
Distribution Energy Chg	0.03432432 x 71 kWh	2.44
Energy Efficiency Prgms	0.00622 x 71 kWh	0.44
Transmission Charge	0.018297 x 71 kWh	1.29
Transition Charge	0.000536 x 71 kWh	0.04
Total Delivery Services		\$ 13.04

Supply Services

SUPPLIER Hess Corporation
 1 Hess Plaza
 12th Floor
 Woodbridge, NJ 07095
 PHONE 800-437-7872 ACCOUNT NO 0037374002

Electricity Supply	0.0729 x 71 kWh	5.18
Gross Earnings Tax		0.22
Total Supply Services		\$ 5.40

Other Charges/Adjustments

Gross Earnings Tax		0.54
LPC Hess Corp		0.08
Late Payment Charges		0.18
Total Other Charges/Adjustments		\$ 0.80

Right To Electric Service:

During Serious Illness: If you or anyone presently and normally living in your home is seriously ill, we will not discontinue your electric service during such illness providing you: have a registered physician certify in writing to us that such illness exists, the nature and duration of the illness and you make satisfactory arrangements to pay your bill. This certification must be received within seven (7) days from the date that your physician initially contacts our Credit Department at 1-888-211-1313.
You have a child under twenty four months and a financial hardship: If you or anyone presently and normally living in your home has a child under twenty four months old we will not terminate your electric service, provided you also have a financial hardship. Please call our Credit Department at 1-888-211-1313 immediately if this applies to you.

Termination of Service to Elderly or Handicapped Persons

If all residents in your household are 62 years of age or older or if any resident in your household is handicapped, the Company will not terminate your service for failure to pay the past due bill without written approval from the Division of Public Utilities. If you cannot pay your bill all at once, you may be able to work out a payment plan with the Company. The Elderly or Handicapped Forms that must be filled out are available at the Company. The Form also enables you to participate in "Third Party Notification". If you have any questions or want further information, call the Credit Department at 1-888-211-1313.





WOONSOCKET WATER DEPT
LOGEE ST POLE 29
WOONSOCKET RI 02895

Mar 28, 2012 to Apr 27, 2012

ACCOUNT NUMBER 00374-57006
PLEASE PAY BY May 25, 2012
AMOUNT DUE \$ 28.48

www.nationalgrid.com

CUSTOMER SERVICE
1-800-322-3223
CREDIT DEPARTMENT
1-888-211-1313
GAS EMERGENCIES
1-800-840-1595
POWER OUTAGE OR DOWNED LINE
1-800-465-1212
EMAIL BILLING INQUIRES
customerservice@usngrid.com
CORRESPONDENCE ADDRESS
PO Box 960
Northborough, MA 01532-0960
PAYMENT ADDRESS
PO Box 11739
Newark, NJ 07101-4739

DATE BILL ISSUED
May 1, 2012

Enrollment Information

To enroll with a supplier or change to another supplier, you will need the following information about your account:
Loadzone: RhodeIsland
Acct No: 00374-57006 Cycle: 1, WOON

Electric Usage History

Month	kWh	Month	kWh
May 11	34	Dec 11	41
Jun 11	21	Jan 12	48
Jul 11	24	Feb 12	67
Aug 11	20	Mar 12	60
Sep 11	21	Apr 12	41
Oct 11	22	May 12	30
Nov 11	23		

ACCOUNT BALANCE

	National Grid Services	Other Supplier Service	Adjustments	Total
Previous Balance	24.85	7.82	0.00	32.67
Payment(s) Received	- 13.06	- 4.65	- 0.00	- 17.71
Amount Past Due	11.79	3.17	0.00	14.96
Current Charges	10.61	2.28	0.63	13.52
Amount Due ▶	\$ 22.40	\$ 5.45	\$ 0.63	\$ 28.48

To avoid late payment charges of 1.25%, \$ 28.48 must be received by May 25 2012.

SUMMARY OF CURRENT CHARGES

	DELIVERY SERVICES	SUPPLY SERVICES	OTHER CHARGES/ ADJUSTMENTS	TOTAL
Electric Service	10.61	2.28		12.89
Other Charges/Adjustments			0.63	0.63
Total Current Charges	\$ 10.61	\$ 2.28	\$ 0.63	\$ 13.52



PAYMENT CONCERNS?: We're here to help you. We have several plans that can help you manage your energy bills. Go to www.nationalgridus.com/paymentoptions to find out more or call us at the number on your bill.



WILL WE BE ABLE TO REACH YOU DURING A POWER OUTAGE?: During a power outage, phones with a direct link to a local phone line are able to operate. Phones that are not directly linked (for example, wireless phones with answering machines) need electricity to make/receive calls. If you would like to register another phone number, such as a cell phone, as your account's primary phone number, please go to www.nationalgridus.com/myaccount to update your information so that we may be able to reach you with important information during power outages.



GO PAPERLESS. RECEIVE AND PAY YOUR BILLS ONLINE: Help improve the environment by managing your bills online. Get started today - go to www.nationalgridus.com/gopaperless.

KEEP THIS PORTION FOR YOUR RECORDS.

RETURN THIS PORTION WITH YOUR PAYMENT.



ACCOUNT NUMBER	PLEASE PAY BY	AMOUNT DUE
00374-57006	May 25, 2012	\$ 28.48

PO Box 960
Northborough MA 01532

ENTER AMOUNT ENCLOSED

\$ 13.52

Write account number on check and make payable to National Grid



*AUTO**SCH 5-DIGIT 02895
WOONSOCKET WATER DEPT
PO BOX B
WOONSOCKET RI 02895-0985

030509

NATIONAL GRID
PO BOX 11739
NEWARK NJ 07101-4739



000001352 00374570060000002848146

Enrollment Information

To enroll with a supplier or change to another supplier, you will need the following information about your account:
 Location: Rhode Island
 Acct No: 00374-57006 Cycle: 1 WOOD

Right To Dispute Your Bill And To An Impartial Hearing

If you believe your bill is inaccurate or for any reason payment may be withheld, you should first contact our Customer Service Department at 1-800-322-3223. If a mutually satisfactory settlement of this matter cannot be made, you have the right to submit this matter to: Reviewing Officer, Division of Public Utilities and Carriers, 89 Jefferson Blvd., Warwick, Rhode Island 02888 Telephone: 401-780-9700. National Grid will not disconnect your service pending proceedings before a reviewing officer appointed by the Public Utilities Administrator.

LIHEAP Charge

This charge is required under Rhode Island law and will be used to provide funding for a Low-income Home Energy Assistance Program ("LIHEAP") Enhancement Plan, designed to assist low-income electric and natural gas households with their home energy and heating needs. By law, this charge may not be more than \$10 per year for each electric or natural gas service account.

Explanation of Billing Terms Available

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DETAIL OF CURRENT CHARGES

Delivery Services

Service Period	No. of days	Current Reading	Previous Reading	Total Usage
Mar 28 - Apr 27	30	9559 Actual	9529 Actual	30 kWh
METER NUMBER 17718133		NEXT SCHEDULED READ DATE May 31		
RATE Small C&I Rate C-06				
Customer Charge				8.00
LIHEAP Enhancement Charge				0.83
Distribution Energy Chg	0.03432432 x 30 kWh			1.03
Energy Efficiency Prgms	0.00622 x 30 kWh			0.19
Transmission Charge	0.018297 x 30 kWh			0.55
Transltion Charge	0.000536 x 30 kWh			0.01
Total Delivery Services				\$ 10.61

Supply Services

SUPPLIER Hess Corporation
 1 Hess Plaza
 12th Floor
 Woodbridge, NJ 07095

PHONE 800-437-7872 **ACCOUNT NO** 0037457006

Electricity Supply	0.0729 x 30 kWh	2.19
Gross Earnings Tax		0.09
Total Supply Services		\$ 2.28

Other Charges/Adjustments

Gross Earnings Tax	0.44	
LPC Hess Corp	0.04	
Late Payment Charges	0.15	
Total Other Charges/Adjustments		\$ 0.63

Right To Electric Service:

During Serious Illness: If you or anyone presently and normally living in your home is seriously ill, we will not discontinue your electric service during such illness providing you: have a registered physician certify in writing to us that such illness exists, the nature and duration of the illness and you make satisfactory arrangements to pay your bill. This certification must be received within seven (7) days from the date that your physician initially contacts our Credit Department at 1-888-211-1313.
You have a child under twenty four months and a financial hardship: If you or anyone presently and normally living in your home has a child under twenty four months old we will not terminate your electric service, provided you also have a financial hardship. Please call our Credit Department at 1-888-211-1313 immediately if this applies to you.

Termination of Service to Elderly or Handicapped Persons

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CITY OF WOONSOCKET
 LYDIA AVE TWR BWTR POLE 21
 WOONSOCKET RI 02895

Mar 28, 2012 to Apr 27, 2012

ACCOUNT NUMBER	PLEASE PAY BY	AMOUNT DUE
00372-06009	May 25, 2012	\$ 25.29

www.nationalgrid.com

CUSTOMER SERVICE
 1-800-322-3228
CREDIT DEPARTMENT
 1-888-211-1313
GAS EMERGENCIES
 1-800-640-1595
POWER OUTAGE OR DOWNED LINE
 1-800-465-1212
EMAIL BILLING INQUIRES
 customerservice@us.ngrid.com
CORRESPONDENCE ADDRESS
 PO Box 960
 Northborough, MA 01532-0960
PAYMENT ADDRESS
 PO Box 11739
 Newark, NJ 07101-4739

DATE BILL ISSUED
 May 1, 2012

Enrollment Information

To enroll with a supplier or change to another supplier, you will need the following information about your account:
 Loadzone RhodeIsland
 Acct No: 00372-06009 Cycle: 1, CITY

Electric Usage History

Month	kWh	Month	kWh
May 11	00	Dec 11	00
Jun 11	00	Jan 12	00
Jul 11	00	Feb 12	00
Aug 11	00	Mar 12	00
Sep 11	00	Apr 12	00
Oct 11	00	May 12	00
Nov 11	00		

ACCOUNT BALANCE

Previous Balance	25.47
Payment Received on APR 16 (Check)	- 9.58
Balance Forward	15.89
Current Charges	+ 9.40
Amount Due ▶	\$ 25.29

To avoid late payment charges of 1.25%, \$ 25.29 must be received by May 25 2012.

SUMMARY OF CURRENT CHARGES

	DELIVERY SERVICES	SUPPLY SERVICES	OTHER CHARGES/ADJUSTMENTS	TOTAL
Electric Service	8.83	0.00		8.83
Other Charges/Adjustments			0.57	0.57
Total Current Charges	\$ 8.83		\$ 0.57	\$ 9.40



PAYMENT CONCERNS?: We're here to help you. We have several plans that can help you manage your energy bills. Go to www.nationalgridus.com/paymentoptions to find out more or call us at the number on your bill.



WILL WE BE ABLE TO REACH YOU DURING A POWER OUTAGE?: During a power outage, phones with a direct link to a local phone line are able to operate. Phones that are not directly linked (for example, wireless phones with answering machines) need electricity to make/receive calls. If you would like to register another phone number, such as a cell phone, as your account's primary phone number, please go to www.nationalgridus.com/myaccount to update your information so that we may be able to reach you with important information during power outages.



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KEEP THIS PORTION FOR YOUR RECORDS.

RETURN THIS PORTION WITH YOUR PAYMENT.



ACCOUNT NUMBER	PLEASE PAY BY	AMOUNT DUE
00372-06009	May 25, 2012	\$ 25.29

PO Box 960
 Northborough MA 01532

ENTER AMOUNT ENCLOSED

\$ 25.29

Write account number on check and make payable to National Grid



*AUTO**SCH 5-DIGIT 02895
 CITY OF WOONSOCKET
 WOONSOCKET WATER DEPT
 PO BOX B
 WOONSOCKET RI 02895-0985

030507

NATIONAL GRID
 PO BOX 11739
 NEWARK NJ 07101-4739



000000940 00372060094000002529146

Enrollment Information

To enroll with a supplier or change to another supplier, you will need the following information about your account:
 Loadzone: Rhode Island
 Acct No: 00372-06009 Cycle: 1/CITY

DETAIL OF CURRENT CHARGES

Delivery Services

Service Period	No. of days	Current Reading	Previous Reading	Total Usage
Mar 28 - Apr 27	30	856 Actual	856 Actual	0 kWh
METER NUMBER 98622095		NEXT SCHEDULED READ DATE May 31		
RATE Small C&I Rate C-06				
Customer Charge				8.00
LIHEAP Enhancement Charge				0.83
Total Delivery Services				\$ 8.83

Other Charges/Adjustments

Gross Earnings Tax	0.37
Late Payment Charges	0.20
Total Other Charges/Adjustments	\$ 0.57

Right To Dispute Your Bill And To An Impartial Hearing

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LIHEAP Charge

This charge is required under Rhode Island law and will be used to provide funding for a Low-Income Home Energy Assistance Program ("LIHEAP") Enhancement Plan, designed to assist low-income electric and natural gas households with their home energy and heating needs. By law, this charge may not be more than \$10 per year for each electric or natural gas service account.

Explanation of Billing Terms Available

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Right To Electric Service:

During Serious Illness: If you or anyone presently and normally living in your home is seriously ill, we will not discontinue your electric service during such illness providing you: have a registered physician certify in writing to us that such illness exists, the nature and duration of the illness and you make satisfactory arrangements to pay your bill. This certification must be received within seven (7) days from the date that your physician initially contacts our Credit Department at 1-888-211-1313. You have a child under twenty four months and a financial hardship: If you or anyone presently and normally living in your home has a child under twenty four months old we will not terminate your electric service, provided you also have a financial hardship. Please call our Credit Department at 1-888-211-1313 immediately if this applies to you.

Termination of Service to Elderly or Handicapped Persons

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www.nationalgrid.com

WOONSOCKET CITY OF
WATER DEPT PWD
85A6A MANVILLE RD
BLEND LCHMB POLE 85A
WOONSOCKET RI 02895

Mar 28, 2012 to Apr 27, 2012

ACCOUNT NUMBER 12839-18008 PLEASE PAY BY May 25, 2012 AMOUNT DUE \$ 1,452.32

CUSTOMER SERVICE
1-800-322-3223
CREDIT DEPARTMENT
1-888-211-1313
GAS EMERGENCIES
1-800-840-1595
POWER OUTAGE OR DOWNED LINE
1-800-465-1212
EMAIL BILLING INQUIRES
customerservice@us.ngrid.com
CORRESPONDENCE ADDRESS
PO Box 980
Northborough, MA 01532-0980
PAYMENT ADDRESS
PO Box 11739
Newark, NJ 07101-4739

DATE BILL ISSUED
May 1, 2012

Enrollment Information

To enroll with a supplier or change to another supplier, you will need the following information about your account:
Loadzone RhodeIsland
Acct No: 12839-18008 Cycle: 1, WOON

Electric Usage History

Month	kWh	Month	kWh
May 11	3520	Dec 11	1956
Jun 11	588	Jan 12	2748
Jul 11	318	Feb 12	5744
Aug 11	290	Mar 12	7441
Sep 11	285	Apr 12	5764
Oct 11	256	May 12	4736
Nov 11	285		

ACCOUNT BALANCE

	National Grid Services	Other Supplier Service	Adjustments	Total
Previous Balance	816.08	990.06	0.00	1,806.14
Payment(s) Received	- 458.21	- 557.39	- 0.00	- 1,015.60
Amount Past Due	357.87	432.67	0.00	790.54
Current Charges	290.04	349.77	21.97	661.78
Amount Due ▶	\$ 647.91	\$ 782.44	\$ 21.97	\$ 1,452.32

To avoid late payment charges of 1.25%, \$ 1,452.32 must be received by May 25 2012.

SUMMARY OF CURRENT CHARGES

	DELIVERY SERVICES	SUPPLY SERVICES	OTHER CHARGES/ ADJUSTMENTS	TOTAL
Electric Service	290.04	349.77		639.81
Other Charges/Adjustments			21.97	21.97
Total Current Charges	\$ 290.04	\$ 349.77	\$ 21.97	\$ 661.78



PAYMENT CONCERNS?: We're here to help you. We have several plans that can help you manage your energy bills. Go to www.nationalgridus.com/paymentoptions to find out more or call us at the number on your bill.



WILL WE BE ABLE TO REACH YOU DURING A POWER OUTAGE?: During a power outage, phones with a direct link to a local phone line are able to operate. Phones that are not directly linked (for example, wireless phones with answering machines) need electricity to make/receive calls. If you would like to register another phone number, such as a cell phone, as your account's primary phone number, please go to www.nationalgridus.com/myaccount to update your information so that we may be able to reach you with important information during power outages.



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KEEP THIS PORTION FOR YOUR RECORDS.

RETURN THIS PORTION WITH YOUR PAYMENT.



ACCOUNT NUMBER	PLEASE PAY BY	AMOUNT DUE
12839-18008	May 25, 2012	\$ 1,452.32

PO Box 980
Northborough MA 01532

ENTER AMOUNT ENCLOSED



661.78

Write account number on check and make payable to National Grid



*AUTO**SCH 5-DIGIT 02895
WOONSOCKET CITY OF
WATER DEPT PWD
PO BOX B
WOONSOCKET RI 02895-0985

030515

NATIONAL GRID
PO BOX 11739
NEWARK NJ 07101-4739



000066178 12839180089000145232146

SERVICE FOR
WOONSOCKET CITY OF
 WATER DEPT PWD
 85AGA MANVILLE RD
 BLEND LCHMB POLE 85A
 WOONSOCKET RI 02895

BILLING PERIOD
Mar 28, 2012 to Apr 27, 2012

ACCOUNT NUMBER **12839-18008**
 PLEASE PAY BY **May 25, 2012**

AMOUNT DUE
\$ 1,452.32

Enrollment Information

To enroll with a supplier or change to another supplier, you will need the following information about your account:
 Loadzone: Rhode Island
 Acct No.: 12839-18008 Cycle: 1-WOON

Right To Dispute Your Bill And To An Impartial Hearing

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DETAIL OF CURRENT CHARGES

Delivery Services

Service Period	No. of days	Current Reading	Previous Reading	Total Usage
Mar 28 - Apr 27	30	56894 Actual	52158 Actual	4736 kWh

METER NUMBER 99462080 NEXT SCHEDULED READ DATE May 31

RATE Small C&I Rate C-06

Customer Charge				8.00
LIHEAP Enhancement Charge				0.83
Distribution Energy Chg	0.03432432	x	4736 kWh	162.56
Energy Efficiency Prgms	0.00622	x	4736 kWh	29.46
Transmission Charge	0.018297	x	4736 kWh	86.65
Transition Charge	0.000536	x	4736 kWh	2.54
Total Delivery Services				\$ 290.04

Supply Services

SUPPLIER Hess Corporation
 1 Hess Plaza
 12th Floor
 Woodbridge, NJ 07095
 PHONE 800-437-7872 ACCOUNT NO 1283918008

Electricity Supply	0.0709	x	4736 kWh	335.78
Gross Earnings Tax				13.99
Total Supply Services				\$ 349.77

Other Charges/Adjustments

Gross Earnings Tax				12.09
LPC Hess Corp				5.41
Late Payment Charges				4.47
Total Other Charges/Adjustments				\$ 21.97

Right To Electric Service:

During Serious Illness: If you or anyone presently and normally living in your home is seriously ill, we will not discontinue your electric service during such illness providing you: have a registered physician certify in writing to us that such illness exists, the nature and duration of the illness and you make satisfactory arrangements to pay your bill. This certification must be received within seven (7) days from the date that your physician initially contacts our Credit Department at 1-888-211-1313.
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www.nationalgrid.com

CUSTOMER SERVICE
1-800-322-3223
CREDIT DEPARTMENT
1-888-211-1313
GAS EMERGENCIES
1-800-640-1595
POWER OUTAGE OR DOWNED LINE
1-800-465-1212
EMAIL BILLING INQUIRES
customerservice@us.ngrid.com

CORRESPONDENCE ADDRESS
PO Box 960
Northborough, MA 01532-0960

PAYMENT ADDRESS
PO Box 11739
Newark, NJ 07101-4739

DATE BILL ISSUED
May 1, 2012

Enrollment Information
To enroll with a supplier or change to another supplier, you will need the following information about your account:
Loadzone: RhodeIsland
Acct No: 25302-57000 Cycle: 1, CITY

Electric Usage History

Month	kWh	Month	kWh
May 11	7680	Dec 11	8276
Jun 11	6682	Jan 12	7623
Jul 11	8345	Feb 12	8172
Aug 11	9157	Mar 12	8365
Sep 11	7396	Apr 12	7655
Oct 11	7946	May 12	7540
Nov 11	6856		

Billed Demand Last 12 months.

Minimum	43.3
Maximum	51.1
Average	49.9833

CITY OF WOONSOCKET
WATER DEPT
DIAMOND HILL RD
DPT BWTR POLE 88B
WOONSOCKET RI 02895

CITY OF WOONSOCKET
Mar 28, 2012 to Apr 27, 2012
ACCOUNT NUMBER 25302-57000
PLEASE PAY BY May 25, 2012
AMOUNT DUE \$ 2,459.33

ACCOUNT BALANCE

	National Grid Services	Other Supplier Service	Adjustments	Total
Previous Balance	1,315.66	1,205.53	0.00	2,521.19
Payment(s) Received	- 661.81	- 624.83	- 0.00	- 1,286.64
Amount Past Due	653.85	580.70	0.00	1,234.55
Current Charges	626.39	556.86	41.53	1,224.78
Amount Due ▶	\$ 1,280.24	\$ 1,137.56	\$ 41.53	\$ 2,459.33

To avoid late payment charges of 1.25%, \$ 2,459.33 must be received by May 25 2012.

SUMMARY OF CURRENT CHARGES

	DELIVERY SERVICES	SUPPLY SERVICES	OTHER CHARGES/ ADJUSTMENTS	TOTAL
Electric Service	626.39	556.86		1,183.25
Other Charges/Adjustments			41.53	41.53
Total Current Charges	\$ 626.39	\$ 556.86	\$ 41.53	\$ 1,224.78

- PAYMENT CONCERNS?:** We're here to help you. We have several plans that can help you manage your energy bills. Go to www.nationalgridus.com/paymentoptions to find out more or call us at the number on your bill.
- ★ WILL WE BE ABLE TO REACH YOU DURING A POWER OUTAGE?:** During a power outage, phones with a direct link to a local phone line are able to operate. Phones that are not directly linked (for example, wireless phones with answering machines) need electricity to make/receive calls. If you would like to register another phone number, such as a cell phone, as your account's primary phone number, please go to www.nationalgridus.com/myaccount to update your information so that we may be able to reach you with important information during power outages.
- GO PAPERLESS. RECEIVE AND PAY YOUR BILLS ONLINE:** Help improve the environment by managing your bills online. Get started today - go to www.nationalgridus.com/gopaperless.

KEEP THIS PORTION FOR YOUR RECORDS.
RETURN THIS PORTION WITH YOUR PAYMENT.



PO Box 960
Northborough MA 01532



*AUTO**SCH 5-DIGIT 02895
CITY OF WOONSOCKET
WATER DEPT
PO BOX B
WOONSOCKET RI 02895-0985

030516

ACCOUNT NUMBER	PLEASE PAY BY	AMOUNT DUE
25302-57000	May 25, 2012	\$ 2,459.33

ENTER AMOUNT ENCLOSED

\$ 1,224.78

Write account number on check and make payable to National Grid

NATIONAL GRID
PO BOX 11739
NEWARK NJ 07101-4739



000122478 25302570008000245933146

nationalgrid

www.nationalgrid.com

CITY OF WOONSOCKET
WATER DEPT
DIAMOND HILL RD
DPT BWTR POLE 88B
WOONSOCKET RI 02895

Mar 28, 2012 to Apr 27, 2012

ACCOUNT NUMBER
25302-57000

PLEASE PAY BY

May 25, 2012

AMOUNT DUE

\$ 2,459.33



**Less paper.
More Time.**

Pay in a flash! No stamps,
checks or envelopes, and
it's more secure.

Don't waste another minute,
dime or ounce of valuable
natural resources. Paperless
billing and e-pay are better
in every way.

Sign up for paperless billing
and electronic payments
today at

www.nationalgridus.com/paperless

Other Charges/Adjustments

Gross Earnings Tax	26.10
LPC Hess Corp	7.26
Late Payment Charges	8.17
Total Other Charges/Adjustments	\$ 41.53

SERVICE FOR
CITY OF WOONSOCKET
 WATER DEPT
 DIAMOND HILL RD
 DPT BWTR POLE 88B
 WOONSOCKET RI 02895

BILLING PERIOD
 Mar 28, 2012 to Apr 27, 2012

ACCOUNT NUMBER **PLEASE PAY BY** **AMOUNT DUE**
 25302-57000 May 25, 2012 **\$ 2,459.33**

Enrollment Information

To enroll with a supplier or change to another supplier, you will need the following information about your account:
 Leadzone: RhodIsland
 Acct No.: 25302-57000 Cycle: 1 CITY

Right To Dispute Your Bill And To An Impartial Hearing

If you believe your bill is inaccurate or for any reason payment may be withheld, you should first contact our Customer Service Department at 1-800-322-3223. If a mutually satisfactory settlement of this matter cannot be made, you have the right to submit this matter to: Reviewing Officer, Division of Public Utilities and Carriers, 89 Jefferson Blvd., Warwick, Rhode Island 02888 Telephone: 401-780-9700. National Grid will not disconnect your service pending proceedings before a reviewing officer appointed by the Public Utilities Administrator.

LIHEAP Charge

This charge is required under Rhode Island law and will be used to provide funding for a Low-Income Home Energy Assistance Program ("LIHEAP") Enhancement Plan, designed to assist low-income electric and natural gas households with their home energy and heating needs. By law, this charge may not be more than \$10 per year for each electric or natural gas service account.

Explanation of Billing Terms Available

If you would like an explanation of any of the terms used on your bill, you may find them on our web site at www.nationalgrid.com or you may call us at 1-800-322-3223.

DETAIL OF CURRENT CHARGES

Delivery Services

Type of Service	Current Reading	Previous Reading	Difference	Meter Multiplier	Total Usage
Energy	77879 Actual	70399 Actual	7540	1	7540 kWh
Total Energy					7540 kWh

Demand-kW

51.1 kW

Billed Demand 51.1 kW

METER NUMBER 03089031 NEXT SCHEDULED READ DATE May 31
 SERVICE PERIOD Mar 28 - Apr 27 NUMBER OF DAYS IN PERIOD 30
 RATE General C&I Rate G-02 VOLTAGE DELIVERY LEVEL 0 - 2.2 kv

Customer Charge					125.00
LIHEAP Enhancement Charge					0.83
Distribution Energy Chg	0.007629	x	7540 kWh		57.53
Distribution Demand Chg	4.6606662	x	41.1 kW		191.55
Transmission Dem Chg	2.694	x	51.1 kW		137.66
Transmission Adj	0.00834	x	7540 kWh		62.86
Transition Charge	0.000536	x	7540 kWh		4.04
Energy Efficiency Prgrms	0.00622	x	7540 kWh		46.90
Total Delivery Services					\$ 626.39

Supply Services

SUPPLIER Hess Corporation
 1 Hess Plaza
 12th Floor
 Woodbridge, NJ 07095
 PHONE 800-437-7872 ACCOUNT NO 2530257000

Electricity Supply	0.0709	x	7540 kWh		534.59
Gross Earnings Tax					22.27
Total Supply Services					\$ 556.86

Right To Electric Service:

During Serious Illness: If you or anyone presently and normally living in your home is seriously ill, we will not discontinue your electric service during such illness providing you: have a registered physician certify in writing to us that such illness exists, the nature and duration of the illness and you make satisfactory arrangements to pay your bill. This certification must be received within seven (7) days from the date that your physician initially contacts our Credit Department at 1-888-211-1313.
You have a child under twenty four months and a financial hardship: If you or anyone presently and normally living in your home has a child under twenty four months old we will not terminate your electric service, provided you also have a financial hardship. Please call our Credit Department at 1-888-211-1313 immediately if this applies to you.

Termination of Service to Elderly or Handicapped Persons

If all residents in your household are 62 years of age or older or if any resident in your household is handicapped, the Company will not terminate your service for failure to pay the past due bill without written approval from the Division of Public Utilities. If you cannot pay your bill all at once, you may be able to work out a payment plan with the Company. The Elderly or Handicapped Forms that must be filled out are available at the Company. The Form also enables you to participate in "Third Party Notification". If you have any questions or want further information, call the Credit Department at 1-888-211-1313.



CITY OF WOONSOCKET
568 LOGEE ST POLE 22
WOONSOCKET RI 02895

BILLING PERIOD

Mar 27, 2012 to Apr 26, 2012

PAGE 1 OF 2

www.nationalgrid.com

ACCOUNT NUMBER

25307-96002

PLEASE PAY BY

May 25, 2012

AMOUNT DUE

\$ 30.03

CUSTOMER SERVICE

1-800-322-3223

CREDIT DEPARTMENT

1-888-211-1313

GAS EMERGENCIES

1-800-640-1595

POWER OUTAGE OR DOWNED LINE

1-800-465-1212

EMAIL BILLING INQUIRES

customerservice@us.ngrid.com

CORRESPONDENCE ADDRESS

PO Box 960

Northborough, MA 01532-0960

PAYMENT ADDRESS

PO Box 11739

Newark, NJ 07101-4739

DATE BILL ISSUED

May 1, 2012

Enrollment Information

To enroll with a supplier or change to another supplier, you will need the following information about your account:

Loadzone: RhodeIsland

Acct No: 25307-96002 Cycle: 1, CITY

Electric Usage History

Month	kWh	Month	kWh
May 11	41	Dec 11	48
Jun 11	21	Jan 12	57
Jul 11	24	Feb 12	78
Aug 11	22	Mar 12	74
Sep 11	21	Apr 12	48
Oct 11	22	May 12	34
Nov 11	24		

ACCOUNT BALANCE

	National Grid Services	Other Supplier Service	Adjustments	Total
Previous Balance	26.16	9.45	0.00	35.61
Payment(s) Received	- 13.92	- 5.73	- 0.00	- 19.65
Amount Past Due	12.24	3.72	0.00	15.96
Current Charges	10.84	2.58	0.65	14.07
Amount Due ▶	\$ 23.08	\$ 6.30	\$ 0.65	\$ 30.03

To avoid late payment charges of 1.25%, \$ 30.03 must be received by May 25 2012.

SUMMARY OF CURRENT CHARGES

	DELIVERY SERVICES	SUPPLY SERVICES	OTHER CHARGES/ ADJUSTMENTS	TOTAL
Electric Service	10.84	2.58		13.42
Other Charges/Adjustments			0.65	0.65
Total Current Charges	\$ 10.84	\$ 2.58	\$ 0.65	\$ 14.07



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KEEP THIS PORTION FOR YOUR RECORDS.

RETURN THIS PORTION WITH YOUR PAYMENT.



ACCOUNT NUMBER

25307-96002

PLEASE PAY BY

May 25, 2012

AMOUNT DUE

\$ 30.03

PO Box 960
Northborough MA 01532

ENTER AMOUNT ENCLOSED

\$

14.07

Write account number on check and make payable to National Grid



*AUTO**SCH 5-DIGIT 02895
CITY OF WOONSOCKET
WOONSOCKET WATER DEPT
PO BOX B
WOONSOCKET RI 02895-0985

030519

NATIONAL GRID
PO BOX 11739
NEWARK NJ 07101-4739



000001407 25307960020000003003146

Enrollment Information

To enroll with a supplier or change to another supplier, you will need the following information about your account:
 Loadzone: Rhode Island
 Acct No: 25307-96002 Cycle: 11 CITY

Right To Dispute Your Bill And To An Impartial Hearing

If you believe your bill is inaccurate or for any reason payment may be withheld, you should first contact our Customer Service Department at 1-800-322-3223. If a mutually satisfactory settlement of this matter cannot be made, you have the right to submit this matter to: Reviewing Officer, Division of Public Utilities and Carriers, 89 Jefferson Blvd., Warwick, Rhode Island 02888 Telephone: 401-780-9700. National Grid will not disconnect your service pending proceedings before a reviewing officer appointed by the Public Utilities Administrator.

LIHEAP Charge

This charge is required under Rhode Island law and will be used to provide funding for a Low-Income Home Energy Assistance Program ("LIHEAP") Enhancement Plan, designed to assist low-income electric and natural gas households with their home energy and heating needs. By law, this charge may not be more than \$10 per year for each electric or natural gas service account.

Explanation of Billing Terms Available

If you would like an explanation of any of the terms used on your bill, you may find them on our web site at www.nationalgrid.com or you may call us at 1-800-322-3223.

DETAIL OF CURRENT CHARGES

Delivery Services

Service Period	No. of days	Current Reading	Previous Reading	=	Total Usage
Mar 27 - Apr 26	30	3654 Actual	3620 Actual		34 kWh

METER NUMBER 98733142 NEXT SCHEDULED READ DATE May 31

RATE Small C&I Rate C-06

Customer Charge		8.00
LIHEAP Enhancement Charge		0.83
Distribution Energy Chg	0.03428529 x 34 kWh	1.17
Energy Efficiency Prgms	0.00622 x 34 kWh	0.21
Transmission Charge	0.01826931 x 34 kWh	0.62
Transition Charge	0.00050468 x 34 kWh	0.01
Total Delivery Services		\$ 10.84

Supply Services

SUPPLIER Hess Corporation
 1 Hess Plaza
 12th Floor
 Woodbridge, NJ 07095
 PHONE 800-437-7872 ACCOUNT NO 2530796002

Electricity Supply	0.0729 x 34 kWh	2.48
Gross Earnings Tax		0.10
Total Supply Services		\$ 2.58

Other Charges/Adjustments

Gross Earnings Tax		0.45
LPC Hess Corp		0.05
Late Payment Charges		0.15
Total Other Charges/Adjustments		\$ 0.65

Right To Electric Service:

During Serious Illness: If you or anyone presently and normally living in your home is seriously ill, we will not discontinue your electric service during such illness providing you: have a registered physician certify in writing to us that such illness exists, the nature and duration of the illness and you make satisfactory arrangements to pay your bill. This certification must be received within seven (7) days from the date that your physician initially contacts our Credit Department at 1-888-211-1313.
You have a child under twenty four months and a financial hardship: If you or anyone presently and normally living in your home has a child under twenty four months old we will not terminate your electric service, provided you also have a financial hardship. Please call our Credit Department at 1-888-211-1313 immediately if this applies to you.

Termination of Service to Elderly or Handicapped Persons

If all residents in your household are 82 years of age or older or if any resident in your household is handicapped, the Company will not terminate your service for failure to pay the past due bill without written approval from the Division of Public Utilities. If you cannot pay your bill all at once, you may be able to work out a payment plan with the Company. The Elderly or Handicapped Forms that must be filled out are available at the Company. The Form also enables you to participate in "Third Party Notification". If you have any questions or want further information, call the Credit Department at 1-888-211-1313.



www.nationalgrid.com

CITY OF WOONSOCKET
WATER DEPT
25 RHODES AVE WATER
WOONSOCKET RI 02895

Mar 28, 2012 to Apr 27, 2012

ACCOUNT NUMBER	PLEASE PAY BY	AMOUNT DUE
50259-78004	May 25, 2012	\$ 442.76

CUSTOMER SERVICE:
1-800-322-3223
CREDIT DEPARTMENT:
1-888-211-1313
GAS EMERGENCIES:
1-800-840-1595
POWER OUTAGE OR DOWNED LINE:
1-800-486-1212
EMAIL BILLING INQUIRES:
customerservice@us.ngrid.com
CORRESPONDENCE ADDRESS:
PO Box 960
Northborough, MA 01532-0960
PAYMENT ADDRESS:
PO Box 11739
Newark, NJ 07101-4739

DATE BILL ISSUED:
May 1, 2012

Enrollment Information
To enroll with a supplier or change to another supplier, you will need the following information about your account:
Loadzone: RhodeIsland
Acct No: 50259-78004 Cycle: 1, CITY

Electric Usage History

Month	kWh	Month	kWh
May 11	1926	Dec 11	1415
Jun 11	1076	Jan 12	1721
Jul 11	415	Feb 12	2438
Aug 11	99	Mar 12	2479
Sep 11	68	Apr 12	1818
Oct 11	179	May 12	1285
Nov 11	508		

ACCOUNT BALANCE

	National Grid Services	Other Supplier Service	Adjustments	Total
Previous Balance	279.29	323.53	0.00	602.82
Payment(s) Received	- 159.93	- 186.92	- 0.00	- 346.85
Amount Past Due	119.36	136.61	0.00	255.97
Current Charges	85.13	94.91	6.75	186.79
Amount Due ▶	\$ 204.49	\$ 231.52	\$ 6.75	\$ 442.76

To avoid late payment charges of 1.25%, \$ 442.76 must be received by May 25 2012.

SUMMARY OF CURRENT CHARGES

	DELIVERY SERVICES	SUPPLY SERVICES	OTHER CHARGES/ ADJUSTMENTS	TOTAL
Electric Service	85.13	94.91		180.04
Other Charges/Adjustments			6.75	6.75
Total Current Charges	\$ 85.13	\$ 94.91	\$ 6.75	\$ 186.79

PAYMENT CONCERNS?: We're here to help you. We have several plans that can help you manage your energy bills. Go to www.nationalgridus.com/paymentoptions to find out more or call us at the number on your bill.

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GO PAPERLESS. RECEIVE AND PAY YOUR BILLS ONLINE: Help improve the environment by managing your bills online. Get started today - go to www.nationalgridus.com/gopaperless.

KEEP THIS PORTION FOR YOUR RECORDS.
RETURN THIS PORTION WITH YOUR PAYMENT.



ACCOUNT NUMBER	PLEASE PAY BY	AMOUNT DUE
50259-78004	May 25, 2012	\$ 442.76

PO Box 960
Northborough MA 01532

ENTER AMOUNT ENCLOSED
\$ 186.79

Write account number on check and make payable to National Grid

|||||
*AUTO**SCH 5-DIGIT 02895
CITY OF WOONSOCKET
WATER DEPT
PO BOX B
WOONSOCKET RI 02895-0985

030525

NATIONAL GRID
PO BOX 11739
NEWARK NJ 07101-4739



000018679 50259780048000044276146

SERVICE FOR
 CITY OF WOONSOCKET
 WATER DEPT
 25 RHODES AVE WATER
 WOONSOCKET RI 02895

BILLING PERIOD
 Mar 28, 2012 to Apr 27, 2012

ACCOUNT NUMBER 50259-78004
 PLEASE PAY BY May 25, 2012

AMOUNT DUE
\$ 442.76

Enrollment Information

To enroll with a supplier or change to another supplier, you will need the following information about your account:
 Location: Rhode Island
 Acct No: 50259-78004 Cycle: 1 CITY

Right To Dispute Your Bill And To An Impartial Hearing

If you believe your bill is inaccurate or for any reason payment may be withheld, you should first contact our Customer Service Department at 1-800-322-3223. If a mutually satisfactory settlement of this matter cannot be made, you have the right to submit this matter to: Reviewing Officer, Division of Public Utilities and Carriers, 89 Jefferson Blvd., Warwick, Rhode Island 02888 Telephone: 401-780-9700. National Grid will not disconnect your service pending proceedings before a reviewing officer appointed by the Public Utilities Administrator.

LIHEAP Charge

This charge is required under Rhode Island law and will be used to provide funding for a Low-Income Home Energy Assistance Program ("LIHEAP") Enhancement Plan, designed to assist low-income electric and natural gas households with their home energy and heating needs. By law, this charge may not be more than \$10 per year for each electric or natural gas service account.

Explanation of Billing Terms Available

If you would like an explanation of any of the terms used on your bill, you may find them on our web site at www.nationalgrid.com or you may call us at 1-800-322-3223.

DETAIL OF CURRENT CHARGES

Delivery Services

Service Period	No. of days	Current Reading	Previous Reading	Total Usage
Mar 28 - Apr 27	30	30971 Actual	29686 Actual	1285 kWh

METER NUMBER 98743206 NEXT SCHEDULED READ DATE May 31

RATE Small C&I Rate C-06

Customer Charge		8.00
LIHEAP Enhancement Charge		0.83
Distribution Energy Chg	0.03432432 x 1285 kWh	44.11
Energy Efficiency Prgms	0.00622 x 1285 kWh	7.99
Transmission Charge	0.018297 x 1285 kWh	23.51
Transition Charge	0.000536 x 1285 kWh	0.69
Total Delivery Services		\$ 85.13

Supply Services

SUPPLIER Hess Corporation
 1 Hess Plaza
 12th Floor
 Woodbridge, NJ 07095

PHONE 800-437-7872 ACCOUNT NO 5025978004

Electricity Supply	0.0709 x 1285 kWh	91.11
Gross Earnings Tax		3.80
Total Supply Services		\$ 94.91

Other Charges/Adjustments

Gross Earnings Tax		3.55
LPC Hess Corp		1.71
Late Payment Charges		1.49
Total Other Charges/Adjustments		\$ 6.75

Right To Electric Service:

During Serious Illness: If you or anyone presently and normally living in your home is seriously ill, we will not discontinue your electric service during such illness providing you: have a registered physician certify in writing to us that such illness exists, the nature and duration of the illness and you make satisfactory arrangements to pay your bill. This certification must be received within seven (7) days from the date that your physician initially contacts our Credit Department at 1-888-211-1313.
You have a child under twenty four months and a financial hardship: If you or anyone presently and normally living in your home has a child under twenty four months old we will not terminate your electric service, provided you also have a financial hardship. Please call our Credit Department at 1-888-211-1313 immediately if this applies to you.

Termination of Service to Elderly or Handicapped Persons

If all residents in your household are 62 years of age or older or if any resident in your household is handicapped, the Company will not terminate your service for failure to pay the past due bill without written approval from the Division of Public Utilities. If you cannot pay your bill all at once, you may be able to work out a payment plan with the Company. The Elderly or Handicapped Forms that must be filled out are available at the Company. The Form also enables you to participate in "Third Party Notification". If you have any questions or want further information, call the Credit Department at 1-888-211-1313.



CITY OF WOONSOCKET
RHODES AVE
WOONSOCKET RI 02895

Mar 28, 2012 to Apr 27, 2012

PAGE 1 OF 2

www.nationalgrid.com

ACCOUNT NUMBER	PLEASE PAY BY	AMOUNT DUE
62733-15009	May 25, 2012	\$ 2,331.31

CUSTOMER SERVICE
1-800-322-3223
CREDIT DEPARTMENT
1-888-211-1313
GAS EMERGENCIES
1-800-640-1595
POWER OUTAGE OR DOWNED LINE
1-800-465-1212
EMAIL BILLING INQUIRIES
customerservice@us.ngrid.com
CORRESPONDENCE ADDRESS
PO Box 960
Northborough, MA 01532-0960
PAYMENT ADDRESS
PO Box 11739
Newark, NJ 07101-4739

DATE BILL ISSUED
May 1, 2012

Enrollment Information
To enroll with a supplier or change to another supplier, you will need the following information about your account:
Loadzone: Rhodeland
Acct No: 62733-15009 Cycle: 1, CITY

Electric Usage History

Month	kWh	Month	kWh
May 11	5888	Dec 11	6438
Jun 11	5168	Jan 12	5941
Jul 11	7116	Feb 12	6940
Aug 11	6526	Mar 12	6666
Sep 11	6166	Apr 12	5826
Oct 11	6151	May 12	6078
Nov 11	6010		

Billed Demand Last 12 months

Minimum	64.8
Maximum	86.4
Average	66.6

ACCOUNT BALANCE

	National Grid Services	Other Supplier Service	Adjustments	Total
Previous Balance	1,444.67	940.77	0.00	2,385.44
Payment(s) Received	- 735.97	- 504.20	- 0.00	- 1,240.17
Amount Past Due	708.70	436.57	0.00	1,145.27
Current Charges	693.93	448.89	43.22	1,186.04
Amount Due ▶	\$ 1,402.63	\$ 885.46	\$ 43.22	\$ 2,331.31

To avoid late payment charges of 1.25%, \$ 2,331.31 must be received by May 25 2012.

SUMMARY OF CURRENT CHARGES

	DELIVERY SERVICES	SUPPLY SERVICES	OTHER CHARGES/ ADJUSTMENTS	TOTAL
Electric Service	693.93	448.89		1,142.82
Other Charges/Adjustments			43.22	43.22
Total Current Charges	\$ 693.93	\$ 448.89	\$ 43.22	\$ 1,186.04

- PAYMENT CONCERNS?:** We're here to help you. We have several plans that can help you manage your energy bills. Go to www.nationalgridus.com/paymentoptions to find out more or call us at the number on your bill.
- ★ WILL WE BE ABLE TO REACH YOU DURING A POWER OUTAGE?:** During a power outage, phones with a direct link to a local phone line are able to operate. Phones that are **not** directly linked (for example, wireless phones with answering machines) need electricity to make/receive calls. If you would like to register another phone number, such as a cell phone, as your account's primary phone number, please go to www.nationalgridus.com/myaccount to update your information so that we may be able to reach you with important information during power outages.
- GO PAPERLESS. RECEIVE AND PAY YOUR BILLS ONLINE:** Help improve the environment by managing your bills online. Get started today - go to www.nationalgridus.com/gopaperless.

KEEP THIS PORTION FOR YOUR RECORDS.

RETURN THIS PORTION WITH YOUR PAYMENT.



ACCOUNT NUMBER	PLEASE PAY BY	AMOUNT DUE
62733-15009	May 25, 2012	\$ 2,331.31

PO Box 960
Northborough MA 01532

ENTER AMOUNT ENCLOSED

\$ 1,186.04

Write account number on check and make payable to National Grid



*AUTO**SCH 5-DIGIT 02895
CITY OF WOONSOCKET
WOONSOCKET WATER DEPT
PO BOX B
WOONSOCKET RI 02895-0985

030529

NATIONAL GRID
PO BOX 11739
NEWARK NJ 07101-4739



000118604 62733150098000233131146



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it's more secure.

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dime or ounce of valuable
natural resources. Paperless
billing and e-pay are better
in every way.

Sign up for paperless billing
and electronic payments
today at

www.nationalgridus.com/paperless

Other Charges/Adjustments

Gross Earnings Tax	28.91
LPC Hess Corp	5.46
Late Payment Charges	8.85
Total Other Charges/Adjustments	\$ 43.22

Enrollment Information

To enroll with a supplier or change to another supplier, you will need the following information about your account:
 Loadzone: Rhode Island
 Acct No.: 62733-15009 Cycle: 1 CITY

Right To Dispute Your Bill And To An Impartial Hearing

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LIHEAP Charge

This charge is required under Rhode Island law and will be used to provide funding for a Low-income Home Energy Assistance Program ("LIHEAP") Enhancement Plan, designed to assist low-income electric and natural gas households with their home energy and heating needs. By law, this charge may not be more than \$10 per year for each electric or natural gas service account.

Explanation of Billing Terms Available

If you would like an explanation of any of the terms used on your bill, you may find them on our web site at www.nationalgrid.com or you may call us at 1-800-322-3223.

DETAIL OF CURRENT CHARGES

Delivery Services

Type of Service	Current Reading	Previous Reading	Difference	Meter Multiplier	Total Usage
Energy	97770 Actual	91692 Actual	6078	1	6078 kWh
Total Energy					6078 kWh

Demand-kW
 36.3 kW

Billed Demand 64.8 kW

METER NUMBER 03089125 NEXT SCHEDULED READ DATE May 31
 SERVICE PERIOD Mar 28 - Apr 27 NUMBER OF DAYS IN PERIOD 30
 RATE General C&I Rate G-02 VOLTAGE DELIVERY LEVEL 0 - 2.2 kv

Customer Charge					125.00
LIHEAP Enhancement Charge					0.83
Distribution Energy Chg	0.007629	x	6078 kWh		46.36
Distribution Demand Chg	4.6606662	x	54.8 kW		255.41
Transmission Dem Chg	2.694	x	64.8 kW		174.57
Transmission Adj	0.00834	x	6078 kWh		50.69
Transition Charge	0.000536	x	6078 kWh		3.26
Energy Efficiency Prgms	0.00622	x	6078 kWh		37.81
Total Delivery Services					\$ 693.93

Supply Services

SUPPLIER Hess Corporation
 1 Hess Plaza
 12th Floor
 Woodbridge, NJ 07095
 PHONE 800-437-7872 ACCOUNT NO 6273315009

Electricity Supply	0.0709	x	6078 kWh		430.93
Gross Earnings Tax					17.96
Total Supply Services					\$ 448.89

Right To Electric Service:

During Serious Illness: If you or anyone presently and normally living in your home is seriously ill, we will not discontinue your electric service during such illness providing you: have a registered physician certify in writing to us that such illness exists, the nature and duration of the illness and you make satisfactory arrangements to pay your bill. This certification must be received within seven (7) days from the date that your physician initially contacts our Credit Department at 1-888-211-1313.
You have a child under twenty four months and a financial hardship: If you or anyone presently and normally living in your home has a child under twenty four months old we will not terminate your electric service, provided you also have a financial hardship. Please call our Credit Department at 1-888-211-1313 immediately if this applies to you.

Termination of Service to Elderly or Handicapped Persons

If all residents in your household are 62 years of age or older or if any resident in your household is handicapped, the Company will not terminate your service for failure to pay the past due bill without written approval from the Division of Public Utilities. If you cannot pay your bill all at once, you may be able to work out a payment plan with the Company. The Elderly or Handicapped Forms that must be filled out are available at the Company. The Form also enables you to participate in "Third Party Notification". If you have any questions or want further information, call the Credit Department at 1-888-211-1313.

RETURN THIS PORTION WITH YOUR PAYMENT.

nationalgrid

ACCOUNT NUMBER

00373-74002

PLEASE PAY BY

May 25, 2012

AMOUNT DUE

\$ 39.70

PO Box 960
Northborough MA 01532

ENTER AMOUNT ENCLOSED

\$ 19.24

Write account number on check and make payable to National Grid



*AUTO**SCH 5-DIGIT 02895
WOONSOCKET CITY OF
WTR DEPT, PWD
PO BOX B
WOONSOCKET RI 02895-0985

030508

NATIONAL GRID
PO BOX 11739
NEWARK NJ 07101-4739



000001924 00373740027000003970146

CUSTOMER SERVICE
1-800-322-3223
CREDIT DEPARTMENT
1-888-211-1313
GAS EMERGENCIES
1-800-640-1595
POWER OUTAGE OR DOWNED LINE
1-800-465-1212
EMAIL BILLING INQUIRES
customerservice@us.ngrid.com
CORRESPONDENCE ADDRESS
PO Box 960
Northborough, MA 01532-0960
PAYMENT ADDRESS
PO Box 11739
Newark, NJ 07101-4739

DATE BILL ISSUED
May 1, 2012

Enrollment Information
To enroll with a supplier or change to another supplier, you will need the following information about your account:
Loadzone: RhodeIsland
Acct No: 75206-13000 Cycle: 1, CITY

Electric Usage History

Month	kWh	Month	kWh
May 11	95	Dec 11	115
Jun 11	82	Jan 12	118
Jul 11	89	Feb 12	121
Aug 11	77	Mar 12	119
Sep 11	84	Apr 12	79
Oct 11	76	May 12	71
Nov 11	73		




ACCOUNT BALANCE

	National Grid Services	Other Supplier Service	Adjustments	Total
Previous Balance	30.76	15.37	0.00	46.13
Payment(s) Received	- 16.68	- 9.26	- 0.00	- 25.92
Amount Past Due	14.10	6.11	0.00	20.21
Current Charges	13.05	5.40	0.79	19.24
Amount Due ▶	\$ 27.15	\$ 11.51	\$ 0.79	\$ 39.45

To avoid late payment charges of 1.25%, \$ 39.45 must be received by May 25 2012.

SUMMARY OF CURRENT CHARGES

	DELIVERY SERVICES	SUPPLY SERVICES	OTHER CHARGES/ADJUSTMENTS	TOTAL
Electric Service	13.05	5.40		18.45
Other Charges/Adjustments			0.79	0.79
Total Current Charges	\$ 13.05	\$ 5.40	\$ 0.79	\$ 19.24

-  **PAYMENT CONCERNS?:** We're here to help you. We have several plans that can help you manage your energy bills. Go to www.nationalgridus.com/paymentoptions to find out more or call us at the number on your bill.
-  **WILL WE BE ABLE TO REACH YOU DURING A POWER OUTAGE?:** During a power outage, phones with a direct link to a local phone line are able to operate. Phones that are **not** directly linked (for example, wireless phones with answering machines) need electricity to make/receive calls. If you would like to register another phone number, such as a cell phone, as your account's primary phone number, please go to www.nationalgridus.com/myaccount to update your information so that we may be able to reach you with important information during power outages.
-  **GO PAPERLESS. RECEIVE AND PAY YOUR BILLS ONLINE:** Help improve the environment by managing your bills online. Get started today - go to www.nationalgridus.com/gopaperless.

Enrollment Information

To enroll with a supplier or change to another supplier, you will need the following information about your account:
Loadzone: Rhode Island
Acct No: 75206-13000 Cycle: 1, CITY

Right To Dispute Your Bill And To An Impartial Hearing

If you believe your bill is inaccurate or for any reason payment may be withheld, you should first contact our Customer Service Department at 1-800-322-3223. If a mutually satisfactory settlement of this matter cannot be made, you have the right to submit this matter to: Reviewing Officer, Division of Public Utilities and Carriers, 89 Jefferson Blvd., Warwick, Rhode Island 02888 Telephone: 401-780-9700. National Grid will not disconnect your service pending proceedings before a reviewing officer appointed by the Public Utilities Administrator.

LIHEAP Charge

This charge is required under Rhode Island law and will be used to provide funding for a Low-Income Home Energy Assistance Program ("LIHEAP") Enhancement Plan, designed to assist low-income electric and natural gas households with their home energy and heating needs. By law, this charge may not be more than \$10 per year for each electric or natural gas service account.

Explanation of Billing Terms Available

If you would like an explanation of any of the terms used on your bill, you may find them on our web site at www.nationalgrid.com or you may call us at 1-800-322-3223.

DETAIL OF CURRENT CHARGES

Delivery Services

Service Period	No. of days	Current Reading	Previous Reading	Total Usage
Mar 27 - Apr 27	31	6195 Actual	6124 Actual	71 kWh

METER NUMBER 05030595 NEXT SCHEDULED READ DATE May 31

RATE Small C&I Rate C-06

Customer Charge		8.00
LIHEAP Enhancement Charge		0.83
Distribution Energy Chg	0.03430287 x 71 kWh	2.44
Energy Efficiency Prgms	0.00622 x 71 kWh	0.44
Transmission Charge	0.01827289 x 71 kWh	1.30
Transition Charge	0.00050872 x 71 kWh	0.04
Total Delivery Services		\$ 13.05

Supply Services

SUPPLIER Hess Corporation
1 Hess Plaza
12th Floor
Woodbridge, NJ 07095

PHONE 800-437-7872 ACCOUNT NO 7520613000

Electricity Supply	0.0729 x 71 kWh	5.18
Gross Earnings Tax		0.22
Total Supply Services		\$ 5.40

Other Charges/Adjustments

Gross Earnings Tax		0.54
LPC Hess Corp		0.08
Late Payment Charges		0.17
Total Other Charges/Adjustments		\$ 0.79

Right To Electric Service:

During Serious Illness: If you or anyone presently and normally living in your home is seriously ill, we will not discontinue your electric service during such illness providing you: have a registered physician certify in writing to us that such illness exists, the nature and duration of the illness and you make satisfactory arrangements to pay your bill. This certification must be received within seven (7) days from the date that your physician initially contacts our Credit Department at 1-888-211-1313.
You have a child under twenty four months and a financial hardship: If you or anyone presently and normally living in your home has a child under twenty four months old we will not terminate your electric service, provided you also have a financial hardship. Please call our Credit Department at 1-888-211-1313 immediately if this applies to you.

Termination of Service to Elderly or Handicapped Persons

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CITY OF WOONSOCKET
LOGEE ST LIGHT POLE 1
WOONSOCKET RI 02895

Mar 27, 2012 to Apr 26, 2012

www.nationalgrid.com

ACCOUNT NUMBER	PLEASE PAY BY	AMOUNT DUE
87684-50002	May 25, 2012	\$ 26.23

CUSTOMER SERVICE
1-800-322-3223
CREDIT DEPARTMENT
1-888-211-1313
GAS EMERGENCIES
1-800-640-1595
POWER OUTAGE OR DOWNED LINE
1-800-465-1212
EMAIL BILLING INQUIRES
customerservice@us.ngrid.com
CORRESPONDENCE ADDRESS
PO Box 960
Northborough, MA 01532-0960
PAYMENT ADDRESS
PO Box 11739
Newark, NJ 07101-4739

DATE BILL ISSUED
May 1, 2012

Enrollment Information
To enroll with a supplier or change to another supplier, you will need the following information about your account:
Loadzone: RhodeIsland
Acct No: 87684-50002 Cycle: 1, CITY

Electric Usage History

Month	kWh	Month	kWh
May 11	28	Dec 11	34
Jun 11	24	Jan 12	33
Jul 11	27	Feb 12	33
Aug 11	24	Mar 12	33
Sep 11	25	Apr 12	29
Oct 11	27	May 12	26
Nov 11	28		

ACCOUNT BALANCE

	National Grid Services	Other Supplier Service	Adjustments	Total
Previous Balance	22.47	4.80	0.00	27.27
Payment(s) Received	- 11.42	- 2.57	- 0.00	- 13.99
Amount Past Due	11.05	2.23	0.00	13.28
Current Charges	10.37	1.98	0.60	12.95
Amount Due ▶	\$ 21.42	\$ 4.21	\$ 0.60	\$ 26.23

To avoid late payment charges of 1.25%, \$ 26.23 must be received by May 25 2012.

SUMMARY OF CURRENT CHARGES

	DELIVERY SERVICES	SUPPLY SERVICES	OTHER CHARGES/ ADJUSTMENTS	TOTAL
Electric Service	10.37	1.98		12.35
Other Charges/Adjustments			0.60	0.60
Total Current Charges	\$ 10.37	\$ 1.98	\$ 0.60	\$ 12.95

PAYMENT CONCERNS?: We're here to help you. We have several plans that can help you manage your energy bills. Go to www.nationalgridus.com/paymentoptions to find out more or call us at the number on your bill.

★ **WILL WE BE ABLE TO REACH YOU DURING A POWER OUTAGE?:** During a power outage, phones with a direct link to a local phone line are able to operate. Phones that are not directly linked (for example, wireless phones with answering machines) need electricity to make/receive calls. If you would like to register another phone number, such as a cell phone, as your account's primary phone number, please go to www.nationalgridus.com/myaccount to update your information so that we may be able to reach you with important information during power outages.

GO PAPERLESS. RECEIVE AND PAY YOUR BILLS ONLINE: Help improve the environment by managing your bills online. Get started today - go to www.nationalgridus.com/gopaperless.

KEEP THIS PORTION FOR YOUR RECORDS.

RETURN THIS PORTION WITH YOUR PAYMENT.



ACCOUNT NUMBER	PLEASE PAY BY	AMOUNT DUE
87684-50002	May 25, 2012	\$ 26.23

PO Box 960
Northborough MA 01532

ENTER AMOUNT ENCLOSED

\$ 12.95

Write account number on check and make payable to National Grid



*AUTO**SCH 5-DIGIT 02895
CITY OF WOONSOCKET
WOONSOCKET WATER DEPT
PO BOX B
WOONSOCKET RI 02895-0985

030533

NATIONAL GRID
PO BOX 11739
NEWARK NJ 07101-4739



000001295 87684500029000002623146

Enrollment Information

To enroll with a supplier or change to another supplier, you will need the following information about your account:
Loadzone: Rhode Island
Acct No: 87684-50002 Cycle: 1 CITY

Right To Dispute Your Bill And To An Impartial Hearing

If you believe your bill is inaccurate or for any reason payment may be withheld, you should first contact our Customer Service Department at 1-800-322-3223. If a mutually satisfactory settlement of this matter cannot be made, you have the right to submit this matter to: Reviewing Officer, Division of Public Utilities and Carriers, 89 Jefferson Blvd., Warwick, Rhode Island 02888 Telephone: 401-780-9700. National Grid will not disconnect your service pending proceedings before a reviewing officer appointed by the Public Utilities Administrator.

LIHEAP Charge

This charge is required under Rhode Island law and will be used to provide funding for a Low-Income Home Energy Assistance Program ("LIHEAP") Enhancement Plan, designed to assist low-income electric and natural gas households with their home energy and heating needs. By law, this charge may not be more than \$10 per year for each electric or natural gas service account.

Explanation of Billing Terms Available

If you would like an explanation of any of the terms used on your bill, you may find them on our web site at www.nationalgrid.com or you may call us at 1-800-322-3223.

DETAIL OF CURRENT CHARGES

Delivery Services

Service Period	No. of days	Current Reading	Previous Reading	Total Usage
Mar 27 - Apr 26	30	3193 Actual	3167 Actual	26 kWh
METER NUMBER 98679959		NEXT SCHEDULED READ DATE May 31		
RATE Small C&I Rate C-06				
Customer Charge				8.00
LIHEAP Enhancement Charge				0.83
Distribution Energy Chg		0.03428529 x 26 kWh		0.89
Energy Efficiency Prgms		0.00622 x 26 kWh		0.16
Transmission Charge		0.01826931 x 26 kWh		0.47
Transition Charge		0.00050468 x 26 kWh		0.02
Total Delivery Services				\$ 10.37

Supply Services

SUPPLIER Hess Corporation
1 Hess Plaza
12th Floor
Woodbridge, NJ 07095

PHONE 800-437-7872 **ACCOUNT NO** 8768450002

Electricity Supply	0.0729 x 26 kWh	1.90
Gross Earnings Tax		0.08
Total Supply Services		\$ 1.98

Other Charges/Adjustments

Gross Earnings Tax	0.43	
LPC Hess Corp	0.03	
Late Payment Charges	0.14	
Total Other Charges/Adjustments		\$ 0.60

Right To Electric Service:

During Serious Illness: If you or anyone presently and normally living in your home is seriously ill, we will not discontinue your electric service during such illness providing you: have a registered physician certify in writing to us that such illness exists, the nature and duration of the illness and you make satisfactory arrangements to pay your bill. This certification must be received within seven (7) days from the date that your physician initially contacts our Credit Department at 1-888-211-1313.
You have a child under twenty four months and a financial hardship: If you or anyone presently and normally living in your home has a child under twenty four months old we will not terminate your electric service, provided you also have a financial hardship. Please call our Credit Department at 1-888-211-1313 immediately if this applies to you.

Termination of Service to Elderly or Handicapped Persons

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CITY OF WOONSOCKET
568 LOGEE ST POLE 29 2
WOONSOCKET RI 02895

Mar 30, 2012 to May 1, 2012

www.nationalgrid.com

ACCOUNT NUMBER	PLEASE PAY BY	AMOUNT DUE
88050-34000	May 26, 2012	\$ 2,486.03

CUSTOMER SERVICE
1-800-322-3223
CREDIT DEPARTMENT
1-888-211-1313
GAS EMERGENCIES
1-800-640-1595
POWER OUTAGE OR DOWNED LINE
1-800-465-1212
EMAIL BILLING INQUIRES
customerservice@us.ngrid.com
CORRESPONDENCE ADDRESS
PO Box 960
Northborough, MA 01532-0960
PAYMENT ADDRESS
PO Box 11739
Newark, NJ 07101-4739
DATE BILL ISSUED
May 2, 2012
Enrollment Information
To enroll with a supplier or change to another supplier, you will need the following information about your account:
Loadzone - RhodeIsland
Acct No: 88050-34000 Cycles: 3 CITY
Electric Usage History

Month	kWh	Month	kWh
May 11	9400	Dec 11	8800
Jun 11	7300	Jan 12	9200
Jul 11	8200	Feb 12	11600
Aug 11	8500	Mar 12	10200
Sep 11	7700	Apr 12	9300
Oct 11	8300	May 12	8900
Nov 11	8200		

ACCOUNT BALANCE

	National Grid Services	Other Supplier Service	Adjustments	Total
Previous Balance	1,201.84	1,469.01	0.00	2,670.85
Payment(s) Received	- 631.39	- 772.51	- 0.00	- 1,403.90
Amount Past Due	570.45	696.50	0.00	1,266.95
Current Charges	539.31	657.30	22.47	1,219.08
Amount Due ▶	\$ 1,109.76	\$ 1,353.80	\$ 22.47	\$ 2,486.03

To avoid late payment charges of 1.25%, \$ 2,486.03 must be received by May 26 2012.

SUMMARY OF CURRENT CHARGES

	DELIVERY SERVICES	SUPPLY SERVICES	OTHER CHARGES/ADJUSTMENTS	TOTAL
Electric Service	539.31	657.30		1,196.61
Other Charges/Adjustments			22.47	22.47
Total Current Charges	\$ 539.31	\$ 657.30	\$ 22.47	\$ 1,219.08

- 🔑 PAYMENT CONCERNS?:** We're here to help you. We have several plans that can help you manage your energy bills. Go to www.nationalgridus.com/paymentoptions to find out more or call us at the number on your bill.
- ★ WILL WE BE ABLE TO REACH YOU DURING A POWER OUTAGE?:** During a power outage, phones with a direct link to a local phone line are able to operate. Phones that are not directly linked (for example, wireless phones with answering machines) need electricity to make/receive calls. If you would like to register another phone number, such as a cell phone, as your account's primary phone number, please go to www.nationalgridus.com/myaccount to update your information so that we may be able to reach you with important information during power outages.
- 🔑 GO PAPERLESS. RECEIVE AND PAY YOUR BILLS ONLINE:** Help improve the environment by managing your bills online. Get started today - go to www.nationalgridus.com/gopaperless.

KEEP THIS PORTION FOR YOUR RECORDS.

RETURN THIS PORTION WITH YOUR PAYMENT.



ACCOUNT NUMBER	PLEASE PAY BY	AMOUNT DUE
88050-34000	May 26, 2012	\$ 2,486.03

PO Box 960
Northborough MA 01532

ENTER AMOUNT ENCLOSED

\$ 1,219.08

Write account number on check and make payable to National Grid



*AUTO**SCH 5-DIGIT 02895
CITY OF WOONSOCKET
WOONSOCKET WATER DEPT
PO BOX B
WOONSOCKET RI 02895-0985

016821

NATIONAL GRID
PO BOX 11739
NEWARK NJ 07101-4739



000121908 88050340009000248603147

Enrollment Information:

To enroll with a supplier or change to another supplier, you will need the following information about your account:

Loadzone: RhodeIsland
 Acct No: 88050-34000 Cycle: 3 CITY

Right To Dispute Your Bill And To An Impartial Hearing

If you believe your bill is inaccurate or for any reason payment may be withheld, you should first contact our Customer Service Department at 1-800-322-3223. If a mutually satisfactory settlement of this matter cannot be made, you have the right to submit this matter to: Reviewing Officer, Division of Public Utilities and Carriers, 89 Jefferson Blvd., Warwick, Rhode Island 02888 Telephone: 401-780-9700. National Grid will not disconnect your service pending proceedings before a reviewing officer appointed by the Public Utilities Administrator.

LIHEAP Charge

This charge is required under Rhode Island law and will be used to provide funding for a Low-Income Home Energy Assistance Program ("LIHEAP") Enhancement Plan, designed to assist low-income electric and natural gas households with their home energy and heating needs. By law, this charge may not be more than \$10 per year for each electric or natural gas service account.

Explanation of Billing Terms Available

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DETAIL OF CURRENT CHARGES

Delivery Services

Current Reading	Previous Reading	=	Difference	x	Meter Multiplier	=	Total Usage
4448 Actual	4359 Actual		89		100		8900 kWh

METER NUMBER 21475584 NEXT SCHEDULED READ DATE JUN 4

SERVICE PERIOD Mar 30 - May 1 NUMBER OF DAYS IN PERIOD 32

RATE Small C&I Rate C-06

Customer Charge							8.00
LIHEAP Enhancement Charge							0.83
Distribution Energy Chg	0.03442903	x	8900 kWh				306.42
Energy Efficiency Prgms	0.00622	x	8900 kWh				55.36
Transmission Charge	0.01835406	x	8900 kWh				163.35
Transition Charge	0.00060063	x	8900 kWh				5.35
Total Delivery Services							\$ 538.31

Supply Services

SUPPLIER Hess Corporation
 1 Hess Plaza
 12th Floor
 Woodbridge, NJ 07095

PHONE 800-437-7872 ACCOUNT NO 8805034000

Electricity Supply	0.0709	x	8900 kWh				631.01
Gross Earnings Tax							26.29
Total Supply Services							\$ 657.30

Other Charges/Adjustments

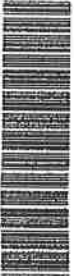
Gross Earnings Tax							22.47
Total Other Charges/Adjustments							\$ 22.47

Right To Electric Service:

During Serious Illness: If you or anyone presently and normally living in your home is seriously ill, we will not discontinue your electric service during such illness providing you: have a registered physician certify in writing to us that such illness exists, the nature and duration of the illness and you make satisfactory arrangements to pay your bill. This certification must be received within seven (7) days from the date that your physician initially contacts our Credit Department at 1-888-211-1313.
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CITY OF WOONSOCKET
 WATER DEPT
 PARK EAST DR STA BPMP POLE 2
 WOONSOCKET RI 02895

Mar 29, 2012 to Apr 30, 2012

www.nationalgrid.com

ACCOUNT NUMBER
 63097-36003

PLEASE PAY BY
 May 27, 2012

AMOUNT DUE
 \$ 636.04

CUSTOMER SERVICE
 1-800-322-3223
 CREDIT DEPARTMENT
 1-888-211-1313
 GAS EMERGENCIES
 1-800-640-1595
 POWER OUTAGE OR DOWNED LINE
 1-800-485-1212
 EMAIL BILLING INQUIRES
customerservice@us.ngrid.com
 CORRESPONDENCE ADDRESS
 PO Box 960
 Northborough, MA 01532-0960
 PAYMENT ADDRESS
 PO Box 11739
 Newark, NJ 07101-4739
 DATE BILL ISSUED
 May 3, 2012

Enrollment Information
 To enroll with a supplier or change to another supplier, you will need the following information about your account:
 Loadzone Rhodelsland
 Acct No: 63097-36003 Cycle: 3, CITY

Electric Usage History

Month	kWh	Month	kWh
May 11	2000	Dec 11	1640
Jun 11	1600	Jan 12	1880
Jul 11	1640	Feb 12	2720
Aug 11	1640	Mar 12	3200
Sep 11	1800	Apr 12	2520
Oct 11	1560	May 12	2000
Nov 11	2640		

ACCOUNT BALANCE

	National Grid Services	Other Supplier Service	Adjustments	Total
Previous Balance	363.32	427.95	0.00	791.27
Payment(s) Received	- 201.66	- 238.86	- 0.00	- 440.52
Amount Past Due	161.66	189.09	0.00	350.75
Current Charges	127.86	147.71	9.72	285.29
Amount Due ▶	\$ 289.52	\$ 336.80	\$ 9.72	\$ 636.04

To avoid late payment charges of 1.25%, \$ 636.04 must be received by May 27 2012.

SUMMARY OF CURRENT CHARGES

	DELIVERY SERVICES	SUPPLY SERVICES	OTHER CHARGES/ADJUSTMENTS	TOTAL
Electric Service	127.86	147.71		275.57
Other Charges/Adjustments			9.72	9.72
Total Current Charges	\$ 127.86	\$ 147.71	\$ 9.72	\$ 285.29

PAYMENT CONCERNS?: We're here to help you. We have several plans that can help you manage your energy bills. Go to www.nationalgridus.com/paymentoptions to find out more or call us at the number on your bill.

★ WILL WE BE ABLE TO REACH YOU DURING A POWER OUTAGE?: During a power outage, phones with a direct link to a local phone line are able to operate. Phones that are not directly linked (for example, wireless phones with answering machines) need electricity to make/receive calls. If you would like to register another phone number, such as a cell phone, as your account's primary phone number, please go to www.nationalgridus.com/myaccount to update your information so that we may be able to reach you with important information during power outages.

GO PAPERLESS. RECEIVE AND PAY YOUR BILLS ONLINE: Help improve the environment by managing your bills online. Get started today - go to www.nationalgridus.com/gopaperless.

KEEP THIS PORTION FOR YOUR RECORDS.

RETURN THIS PORTION WITH YOUR PAYMENT.



ACCOUNT NUMBER
 63097-36003

PLEASE PAY BY
 May 27, 2012

AMOUNT DUE
 \$ 636.04

PO Box 960
 Northborough MA 01532

ENTER AMOUNT ENCLOSED

\$ 285.29

Write account number on check and make payable to National Grid



*AUTO**SCH 5-DIGIT 02895
 CITY OF WOONSOCKET
 WATER DEPT
 PO BOX B
 WOONSOCKET RI 02895-0985

042986

NATIONAL GRID
 PO BOX 11739
 NEWARK NJ 07101-4739



000028529 63097360039000063604148

SERVICE FOR
CITY OF WOONSOCKET
 WATER DEPT
 PARK EAST DR STA BPMP POLE 2
 WOONSOCKET RI 02895

BILLING PERIOD
Mar 29, 2012 to Apr 30, 2012
 ACCOUNT NUMBER **63097-36003**
 PLEASE PAY BY **May 27, 2012**

AMOUNT DUE
\$ 636.04

Enrollment Information

To enroll with a supplier or change to another supplier, you will need the following information about your account:
 Loadzone: Rhode Island
 Acct No: 63097-36003 Cycle: 3, CITY

Right To Dispute Your Bill And To An Impartial Hearing

If you believe your bill is inaccurate or for any reason payment may be withheld, you should first contact our Customer Service Department at 1-800-322-3223. If a mutually satisfactory settlement of this matter cannot be made, you have the right to submit this matter to: Reviewing Officer, Division of Public Utilities and Carriers, 89 Jefferson Blvd., Warwick, Rhode Island 02888 Telephone: 401-780-9700. National Grid will not disconnect your service pending proceedings before a reviewing officer appointed by the Public Utilities Administrator.

LIHEAP Charge

This charge is required under Rhode Island law and will be used to provide funding for a Low-Income Home Energy Assistance Program ("LIHEAP") Enhancement Plan, designed to assist low-income electric and natural gas households with their home energy and heating needs. By law, this charge may not be more than \$10 per year for each electric or natural gas service account.

Explanation of Billing Terms Available

If you would like an explanation of any of the terms used on your bill, you may find them on our web site at www.nationalgrid.com or you may call us at 1-800-322-3223.

DETAIL OF CURRENT CHARGES

Delivery Services

Current Reading	-	Previous Reading	=	Difference	x	Meter Multiplier	=	Total Usage	
1459 Estimate		1409 Estimate		50		40		2000 kWh	
METER NUMBER		98783106	NEXT SCHEDULED READ DATE		Jun 4				
SERVICE PERIOD		Mar 29 - Apr 30	NUMBER OF DAYS IN PERIOD		32				
RATE		Small C&I Rate C-06							

Customer Charge				8.00
LIHEAP Enhancement Charge				0.89
Distribution Energy Chg	0.03439248	x	2000 kWh	68.79
Energy Efficiency Prgms	0.00622	x	2000 kWh	12.44
Transmission Charge	0.01832812	x	2000 kWh	36.66
Transition Charge	0.00057125	x	2000 kWh	1.14
Total Delivery Services				\$ 127.86

Supply Services

SUPPLIER Hess Corporation
 1 Hess Plaza
 12th Floor
 Woodbridge, NJ 07095
 PHONE 800-437-7872 ACCOUNT NO 6309736003

Electricity Supply	0.0709	x	2000 kWh	141.80
Gross Earnings Tax				5.91
Total Supply Services				\$ 147.71

Other Charges/Adjustments

Gross Earnings Tax				5.33
LPC Hess Corp				2.37
Late Payment Charges				2.02
Total Other Charges/Adjustments				\$ 9.72

Right To Electric Service:

During Serious Illness: If you or anyone presently and normally living in your home is seriously ill, we will not discontinue your electric service during such illness providing you: have a registered physician certify in writing to us that such illness exists, the nature and duration of the illness and you make satisfactory arrangements to pay your bill. This certification must be received within seven (7) days from the date that your physician initially contacts our Credit Department at 1-888-211-1313.
You have a child under twenty four months and a financial hardship: If you or anyone presently and normally living in your home has a child under twenty four months old we will not terminate your electric service, provided you also have a financial hardship. Please call our Credit Department at 1-888-211-1313 immediately if this applies to you.

Termination of Service to Elderly or Handicapped Persons

If all residents in your household are 62 years of age or older or if any resident in your household is handicapped, the Company will not terminate your service for failure to pay the past due bill without written approval from the Division of Public Utilities. If you cannot pay your bill all at once, you may be able to work out a payment plan with the Company. The Elderly or Handicapped Forms that must be filled out are available at the Company. The Form also enables you to participate in "Third Party Notification". If you have any questions or want further information, call the Credit Department at 1-888-211-1313.



www.nationalgrid.com

CITY OF WOONSOCKET
WATER DEPT
PARK EAST DR
TWR BWTR POLE 23A1
WOONSOCKET RI 02895

BILLING PERIOD

Mar 30, 2012 to May 1, 2012

PAGE 1 of 2

ACCOUNT NUMBER

00769-66008

PLEASE PAY BY

May 27, 2012

AMOUNT DUE

\$ 90.05

CUSTOMER SERVICE
1-800-322-3223
CREDIT DEPARTMENT
1-888-211-1313
GAS EMERGENCIES
1-800-640-1595
POWER OUTAGE OR DOWNED LINE
1-800-465-1212
EMAIL BILLING INQUIRES
customerservice@usngrid.com
CORRESPONDENCE ADDRESS
PO Box 960
Northborough, MA 01532-0960
PAYMENT ADDRESS
PO Box 11739
Newark, NJ 07101-4739

DATE BILL ISSUED
May 3, 2012

Enrollment Information
To enroll with a supplier or change to another supplier, you will need the following information about your account:
Loadzone: Rhodelsland
Acct No: 00769-66008 Cycle: 3 CITY

Electric Usage History

Month	kWh	Month	kWh
May 11	267	Dec 11	156
Jun 11	77	Jan 12	330
Jul 11	51	Feb 12	650
Aug 11	47	Mar 12	536
Sep 11	43	Apr 12	335
Oct 11	50	May 12	169
Nov 11	130		

ACCOUNT BALANCE

	National Grid Services	Other Supplier Service	Adjustments	Total
Previous Balance	71.66	67.58	0.00	139.24
Payment(s) Received	- 41.42	- 41.01	- 0.00	- 82.43
Amount Past Due	30.24	26.57	0.00	56.81
Current Charges	18.90	12.83	1.51	33.24
Amount Due ▶	\$ 49.14	\$ 39.40	\$ 1.51	\$ 90.05

To avoid late payment charges of 1.25%, \$ 90.05 must be received by May 27 2012.

SUMMARY OF CURRENT CHARGES

	DELIVERY SERVICES	SUPPLY SERVICES	OTHER CHARGES/ ADJUSTMENTS	TOTAL
Electric Service	18.90	12.83		31.73
Other Charges/Adjustments			1.51	1.51
Total Current Charges	\$ 18.90	\$ 12.83	\$ 1.51	\$ 33.24

PAYMENT CONCERNS?: We're here to help you. We have several plans that can help you manage your energy bills. Go to www.nationalgridus.com/paymentoptions to find out more or call us at the number on your bill.

★ WILL WE BE ABLE TO REACH YOU DURING A POWER OUTAGE?: During a power outage, phones with a direct link to a local phone line are able to operate. Phones that are not directly linked (for example, wireless phones with answering machines) need electricity to make/receive calls. If you would like to register another phone number, such as a cell phone, as your account's primary phone number, please go to www.nationalgridus.com/myaccount to update your information so that we may be able to reach you with important information during power outages.

GO PAPERLESS. RECEIVE AND PAY YOUR BILLS ONLINE: Help improve the environment by managing your bills online. Get started today - go to www.nationalgridus.com/gopaperless.

KEEP THIS PORTION FOR YOUR RECORDS.

RETURN THIS PORTION WITH YOUR PAYMENT.



ACCOUNT NUMBER

00769-66008

PLEASE PAY BY

May 27, 2012

AMOUNT DUE

\$ 90.05

PO Box 960
Northborough MA 01532

ENTER AMOUNT ENCLOSED

\$

33.24

Write account number on check and make payable to National Grid



*AUTO**SCH 5-DIGIT 02895
CITY OF WOONSOCKET
WATER DEPT
PO BOX B
WOONSOCKET RI 02895-0985

042985

NATIONAL GRID
PO BOX 11739
NEWARK NJ 07101-4739



000003324 0076966008000009005148

SERVICE FOR
CITY OF WOONSOCKET
 WATER DEPT
 PARK EAST DR
 TWR BWTR POLE 23A1
 WOONSOCKET RI 02895

BILLING PERIOD
 Mar 30, 2012 to May 1, 2012
 ACCOUNT NUMBER **PLEASE PAY BY**
 00769-66008 May 27, 2012

AMOUNT DUE
\$ 90.05

Enrollment Information

To enroll with a supplier or change to another supplier, you will need the following information about your account:

Loadzone: Rhode Island
 Acct No: 00769-66008 Cycle: 3, CITY

DETAIL OF CURRENT CHARGES

Delivery Services

Service Period	No. of days	Current Reading	Previous Reading	Total Usage
Mar 30 - May 1	32	13858 Actual	13689 Actual	169 kWh

METER NUMBER 03088438 NEXT SCHEDULED READ DATE JUN 4

RATE Small C&I Rate C-06

Customer Charge				8.00
LIHEAP Enhancement Charge				0.83
Distribution Energy Chg	0.03442903	x	169 kWh	5.82
Energy Efficiency Prgms	0.00622	x	169 kWh	1.05
Transmission Charge	0.01835406	x	169 kWh	3.10
Transition Charge	0.00060063	x	169 kWh	0.10
Total Delivery Services				\$ 18.90

Supply Services

SUPPLIER Hess Corporation
 1 Hess Plaza
 12th Floor
 Woodbridge, NJ 07095
 PHONE 800-437-7872 ACCOUNT NO 0076966008

Electricity Supply	0.0729	x	169 kWh	12.32
Gross Earnings Tax				0.51
Total Supply Services				\$ 12.83

Other Charges/Adjustments

Gross Earnings Tax				0.79
LPC Hess Corp				0.34
Late Payment Charges				0.38
Total Other Charges/Adjustments				\$ 1.51

Right To Dispute Your Bill And To An Impartial Hearing

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Explanation of Billing Terms Available

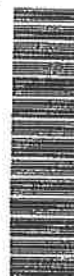
If you would like an explanation of any of the terms used on your bill, you may find them on our web site at www.nationalgrid.com or you may call us at 1-800-322-3223.

Right To Electric Service:

During Serious Illness: If you or anyone presently and normally living in your home is seriously ill, we will not discontinue your electric service during such illness providing you: have a registered physician certify in writing to us that such illness exists, the nature and duration of the illness and you make satisfactory arrangements to pay your bill. This certification must be received within seven (7) days from the date that your physician initially contacts our Credit Department at 1-888-211-1313.
You have a child under twenty four months and a financial hardship: If you or anyone presently and normally living in your home has a child under twenty four months old we will not terminate your electric service, provided you also have a financial hardship. Please call our Credit Department at 1-888-211-1313 immediately if this applies to you.

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www.nationalgrid.com

WOONSOCKET CITY OF
WATER DEPT

MANVILLE RD
PLT BWTR POLE 67A1
WOONSOCKET RI 02895

Mar 30, 2012 to May 1, 2012

ACCOUNT NUMBER
25678-21007

PLEASE PAY BY
May 26, 2012

AMOUNT DUE
\$ 32,318.15

CUSTOMER SERVICE
1-800-322-3223
CREDIT DEPARTMENT
1-888-211-1313
GAS EMERGENCIES
1-800-840-1595
POWER OUTAGE OR DOWNED LINE
1-800-465-1212
EMAIL BILLING INQUIRES
customerservice@us.ngrid.com
CORRESPONDENCE ADDRESS
PO Box 980
Northborough, MA 01532-0980
PAYMENT ADDRESS
PO Box 11739
Newark, NJ 07101-4739

DATE BILL ISSUED
May 2, 2012

Enrollment Information

To enroll with a supplier or change to another supplier, you will need the following information about your account:
Loadzone: Rhodelsland
Acct No: 25678-21007 Cycle: 3, WOON

Electric Usage History

Month	kWh	Month	kWh
May 11	144000	Dec 11	136800
Jun 11	141600	Jan 12	129600
Jul 11	165600	Feb 12	144000
Aug 11	175200	Mar 12	124800
Sep 11	153600	Apr 12	134400
Oct 11	134400	May 12	146800
Nov 11	151200		

Billed Demand Last 12 months

Minimum	388.8
Maximum	583.2
Average	445.5

ACCOUNT BALANCE

	National Grid Services	Other Supplier Service	Adjustments	Total
Previous Balance	10,696.69	19,515.75	0.00	30,212.44
Payment(s) Received	- 5,274.30	- 9,471.96	- 0.00	- 14,745.66
Amount Past Due	5,422.39	10,044.39	0.00	15,466.78
Current Charges	5,615.08	10,989.50	246.79	16,851.37
Amount Due ▶	\$ 11,037.47	\$ 21,033.89	\$ 246.79	\$ 32,318.15

To avoid late payment charges of 1.25%, \$ 32,318.15 must be received by May 26 2012.

SUMMARY OF CURRENT CHARGES

	DELIVERY SERVICES	SUPPLY SERVICES	OTHER CHARGES/ADJUSTMENTS	TOTAL
Electric Service	5,615.08	10,989.50		16,604.58
Other Charges/Adjustments			246.79	246.79
Total Current Charges	\$ 5,615.08	\$ 10,989.50	\$ 246.79	\$ 16,851.37

PAYMENT CONCERNS?: We're here to help you. We have several plans that can help you manage your energy bills. Go to www.nationalgridus.com/paymentoptions to find out more or call us at the number on your bill.

WILL WE BE ABLE TO REACH YOU DURING A POWER OUTAGE?: During a power outage, phones with a direct link to a local phone line are able to operate. Phones that are not directly linked (for example, wireless phones with answering machines) need electricity to make/receive calls. If you would like to register another phone number, such as a cell phone, as your account's primary phone number, please go to www.nationalgridus.com/myaccount to update your information so that we may be able to reach you with important information during power outages.

GO PAPERLESS. RECEIVE AND PAY YOUR BILLS ONLINE: Help improve the environment by managing your bills online. Get started today - go to www.nationalgridus.com/gopaperless.

KEEP THIS PORTION FOR YOUR RECORDS.

RETURN THIS PORTION WITH YOUR PAYMENT.



ACCOUNT NUMBER
25678-21007

PLEASE PAY BY
May 26, 2012

AMOUNT DUE
\$ 32,318.15

PO Box 980
Northborough MA 01532

ENTER AMOUNT ENCLOSED

\$ 16,851.37

Write account number on check and make payable to National Grid



*AUTO**SCH 5-DIGIT 02895
WOONSOCKET CITY OF
WATER DEPT
PO BOX B
WOONSOCKET RI 02895-0985

016818

NATIONAL GRID
PO BOX 11739
NEWARK NJ 07101-4739



001685137 25678210070003231815147



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Don't waste another minute, dime or ounce of valuable natural resources. Paperless billing and e-pay are better in every way.

Sign up for paperless billing and electronic payments today at

www.nationalgridus.com/paperless

Supply Services

SUPPLIER Hess Corporation
1 Hess Plaza
12th Floor
Woodbridge, NJ 07095

PHONE 800-437-7872 ACCOUNT NO 2567821007

Electricity Supply	0.0709 x 148800 kWh	10,549.92
Gross Earnings Tax		439.58
Total Supply Services		\$ 10,989.50

Other Charges/Adjustments

Gross Earnings Tax	233.96
Energy Profiler Online	12.83
Total Other Charges/Adjustments	\$ 246.79

Enrollment Information

To enroll with a supplier or change to another supplier, you will need the following information about your account:
 Leadzone: Rhode Island
 Asset No: 25678-21007 Cycle: 3, WOON

DETAIL OF CURRENT CHARGES

Delivery Services

Type of Service	Current Reading	Previous Reading	Difference	Meter Multiplier	Total Usage
Energy	8241 Actual	8179 Actual	62	2400	148800 kWh
Shoulder Peak	2080 Actual	2056 Actual	24	2400	57600 kWh
Off Peak	4509 Actual	4471 Actual	38	2400	91200 kWh
Total Energy					148800 kWh

Demand-kW

Peak	2400	0.0 kW
Shoulder Peak	2400	336.0 kW
Off Peak	2400	312.0 kW

Demand-kVA

Peak	2400	0.0 kVA
Shoulder Peak	2400	432.0 kVA
Off Peak	2400	360.0 kVA

METER NUMBER 04034267 NEXT SCHEDULED READ DATE Jun 4

SERVICE PERIOD Mar 30 - May 1 NUMBER OF DAYS IN PERIOD 32

RATE 200 kW Demand Rate G-32 VOLTAGE DELIVERY LEVEL 2.2 - 15 kv

Customer Charge		750.00
LIHEAP Enhancement Charge		0.83
Distribution Energy Chg	0.00897529 x 148800 kWh	1,335.52
Distribution Demand Chg	2.17875 x 237.4 kW/kVA	517.24
Transmission Dem Chg	2.9175 x 437.4 kW/kVA	1,276.11
Transmission Adj	0.00646999 x 148800 kWh	962.74
Transition Charge	0.00060063 x 148800 kWh	89.38
Energy Efficiency Prgms	0.00622 x 148800 kWh	925.54
High Voltage Discount	-0.42 x 437.4 kW	-183.71
High Voltage Metering	-1.0 % x \$ 5857.36	-58.57
Total Delivery Services		\$ 5,615.08

Right To Dispute Your Bill And To An Impartial Hearing

If you believe your bill is inaccurate or for any reason payment may be withheld, you should first contact our Customer Service Department at 1-800-322-3223. If a mutually satisfactory settlement of this matter cannot be made, you have the right to submit this matter to: Reviewing Officer, Division of Public Utilities and Carriers, 89 Jefferson Blvd., Warwick, Rhode Island 02888 Telephone: 401-780-9700. National Grid will not disconnect your service pending proceedings before a reviewing officer appointed by the Public Utilities Administrator.

LIHEAP Charge

This charge is required under Rhode Island law and will be used to provide funding for a Low-Income Home Energy Assistance Program ("LIHEAP") Enhancement Plan, designed to assist low-income electric and natural gas households with their home energy and heating needs. By law, this charge may not be more than \$10 per year for each electric or natural gas service account.

Explanation of Billing Terms Available

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Right To Electric Service:

During Serious Illness: If you or anyone presently and normally living in your home is seriously ill, we will not discontinue your electric service during such illness providing you: have a registered physician certify in writing to us that such illness exists, the nature and duration of the illness and you make satisfactory arrangements to pay your bill. This certification must be received within seven (7) days from the date that your physician initially contacts our Credit Department at 1-888-211-1313.
You have a child under twenty four months and a financial hardship: If you or anyone presently and normally living in your home has a child under twenty four months old we will not terminate your electric service, provided you also have a financial hardship. Please call our Credit Department at 1-888-211-1313 immediately if this applies to you.

Termination of Service to Elderly or Handicapped Persons

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Explanation of Charge:
 Funding for a Low-Income Home Energy Assistance Program ("LHEAP") Enhancement Plan, designed to assist low-income electric and natural gas households with their home energy and heating needs. By law, this charge may not be more than \$10 per year for each electric or natural gas service account.

Right To Electric Service:

During Serious Illness: If you or anyone presently and normally living in your home is seriously ill, we will not discontinue your electric service during such illness providing you have a registered physician certify in writing to us that such illness exists, the nature and duration of the illness and you make satisfactory arrangements to pay your bill. The certification must be...

Termination of Service to Elderly or Handicapped Persons

If all residents in your household are 62 years of age or older or if any resident in your household is handicapped, the Company will not terminate your service for failure to pay the past due bill without written approval from...

RETURN THIS PORTION WITH YOUR PAYMENT.

nationalgrid

ACCOUNT NUMBER	PLEASE PAY BY	AMOUNT DUE
26029-06009	May 31, 2012	\$ 20.90

PO Box 960
 Northborough MA 01532

ENTER AMOUNT ENCLOSED
 \$ 9.93

Write account number on check and make payable to National Grid

*AUTO**SCH 5-DIGIT 02895
 CITY OF WOONSOCKET
 WOONSOCKET WATER DEPT
 PO BOX B
 WOONSOCKET RI 02895-0985

019853

NATIONAL GRID
 PO BOX 11739
 NEWARK NJ 07101-4739

000000993 26029060093000002090152

www.nationalgrid.com

ACCOUNT NUMBER
26029-06009

PLEASE PAY BY
May 31, 2012

AMOUNT DUE
\$ 20.90

CUSTOMER SERVICE
1-800-322-3223
CREDIT DEPARTMENT
1-888-211-1313
GAS EMERGENCIES
1-800-840-1595
POWER OUTAGE OR DOWNED LINE
1-800-485-1212
EMAIL BILLING INQUIRES
customerservice@us.ngrid.com
CORRESPONDENCE ADDRESS
PO Box 960
Northborough, MA 01532-0960
PAYMENT ADDRESS
PO Box 11739
Newark, NJ 07101-4739

DATE BILL ISSUED
May 7, 2012

Enrollment Information

To enroll with a supplier or change to another supplier, you will need the following information about your account:
Loadzone: RhodeIsland
Acct No: 26029-06009 Cycle: 5; CITY

Electric Usage History

Month	kWh	Month	kWh
May 11	04	Dec 11	09
Jun 11	00	Jan 12	30
Jul 11	00	Feb 12	47
Aug 11	00	Mar 12	40
Sep 11	00	Apr 12	13
Oct 11	00	May 12	03
Nov 11	06		

ACCOUNT BALANCE

	National Grid Services	Other Supplier Service	Adjustments	Total
Previous Balance	21.71	4.07	0.00	25.78
Payment(s) Received	- 11.73	- 3.08	- 0.00	- 14.81
Amount Past Due	9.98	0.99	0.00	10.97
Current Charges	9.01	0.23	0.69	9.93
Amount Due ▶	\$ 18.99	\$ 1.22	\$ 0.69	\$ 20.90

To avoid late payment charges of 1.25%, \$ 20.90 must be received by May 31 2012.

SUMMARY OF CURRENT CHARGES

	DELIVERY SERVICES	SUPPLY SERVICES	OTHER CHARGES/ADJUSTMENTS	TOTAL
Electric Service	9.01	0.23		9.24
Other Charges/Adjustments			0.69	0.69
Total Current Charges	\$ 9.01	\$ 0.23	\$ 0.69	\$ 9.93



PAYMENT CONCERNS?: We're here to help you. We have several plans that can help you manage your energy bills. Go to www.nationalgridus.com/paymentoptions to find out more or call us at the number on your bill.



WILL WE BE ABLE TO REACH YOU DURING A POWER OUTAGE?: During a power outage, phones with a direct link to a local phone line are able to operate. Phones that are not directly linked (for example, wireless phones with answering machines) need electricity to make/receive calls. If you would like to register another phone number, such as a cell phone, as your account's primary phone number, please go to www.nationalgridus.com/myaccount to update your information so that we may be able to reach you with important information during power outages.



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KEEP THIS PORTION FOR YOUR RECORDS.

Enrollment Information

To enroll with a supplier or change to another supplier, you will need the following information about your account:

Loadzone: Rhode Island
Acct No: 26029-06009 Cycle: 5 CITY

Right To Dispute Your Bill And To An Impartial Hearing

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Explanation of Billing Terms Available

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DETAIL OF CURRENT CHARGES

Delivery Services

Service Period	No. of days	Current Reading	Previous Reading	Total Usage
Apr 4 - May 3	29	634 Actual	631 Actual	3 kWh

METER NUMBER 41694566 NEXT SCHEDULED READ DATE Jun 6

RATE Small C&I Rate C-06

Customer Charge	8.00
LIHEAP Enhancement Charge	0.83
Distribution Energy Chg	0.03231102 x 3 kWh = 0.10
Energy Efficiency Prgrms	0.00622 x 3 kWh = 0.02
Transmission Charge	0.01838 x 3 kWh = 0.06
Total Delivery Services	\$ 9.01

Supply Services

SUPPLIER Hess Corporation

1 Hess Plaza
12th Floor
Woodbridge, NJ 07095

PHONE 800-437-7872 ACCOUNT NO 2602906009

Electricity Supply	0.0729 x 3 kWh = 0.22
Gross Earnings Tax	0.01
Total Supply Services	\$ 0.23

Other Charges/Adjustments

Gross Earnings Tax	0.38
LPC Hess Corp	0.05
Late Payment Charges	0.26
Total Other Charges/Adjustments	\$ 0.69

Right To Electric Service:

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You have a child under twenty four months and a financial hardship: If you or anyone presently and normally living in your home has a child under twenty four months old we will not terminate your electric service, provided you also have a financial hardship. Please call our Credit Department at 1-888-211-1313 immediately if this applies to you.

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SERVICE FOR (Pump Station)
 CITY OF WOONSOCKET
 WATER DEPT
 228 PRIVILEGE ST POLE 12A2
 WOONSOCKET RI 02895

BILLING PERIOD
 Apr 3, 2012 to May 3, 2012

www.nationalgrid.com

ACCOUNT NUMBER 38491-41003
 PLEASE PAY BY May 30, 2012
 AMOUNT DUE \$ 236.84

CUSTOMER SERVICE
 1-800-322-3223
 CREDIT DEPARTMENT
 1-888-211-1313
 GAS EMERGENCIES
 1-800-840-1595
 POWER OUTAGE OR DOWNED LINE
 1-800-465-1212
 EMAIL BILLING INQUIRES
 customerservice@us.ngrid.com
 CORRESPONDENCE ADDRESS
 PO Box 980
 Northborough, MA 01532-0880
 PAYMENT ADDRESS
 PO Box 11739
 Newark, NJ 07101-4739

DATE BILL ISSUED
 May 4, 2012
 Enrollment Information
 To enroll with a supplier or change to another supplier, you will need the following information about your account:
 Loadzone: Rhodelsland
 Acct No: 38491-41003 Cycle: 5, CITY

Electric Usage History

Month	kWh	Month	kWh
May 11	880	Dec 11	1080
Jun 11	520	Jan 12	2000
Jul 11	560	Feb 12	2320
Aug 11	320	Mar 12	2040
Sep 11	760	Apr 12	1160
Oct 11	480	May 12	440
Nov 11	720		

ACCOUNT BALANCE

	National Grid Services	Other Supplier Service	Adjustments	Total
Previous Balance	214.12	242.26	0.00	456.38
Payment(s) Received	- 133.95	- 154.66	- 0.00	- 288.61
Amount Past Due	80.17	87.60	0.00	167.77
Current Charges	35.11	32.50	1.46	69.07
Amount Due ▶	\$ 115.28	\$ 120.10	\$ 1.46	\$ 236.84

To avoid late payment charges of 1.26%, \$ 236.84 must be received by May 30 2012.

SUMMARY OF CURRENT CHARGES

	DELIVERY SERVICES	SUPPLY SERVICES	OTHER CHARGES/ADJUSTMENTS	TOTAL
Electric Service	35.11	32.50		67.61
Other Charges/Adjustments			1.46	1.46
Total Current Charges	\$ 35.11	\$ 32.50	\$ 1.46	\$ 69.07

- 👉 **PAYMENT CONCERNS?:** We're here to help you. We have several plans that can help you manage your energy bills. Go to www.nationalgridus.com/paymentoptions to find out more or call us at the number on your bill.
- ★ **WILL WE BE ABLE TO REACH YOU DURING A POWER OUTAGE?:** During a power outage, phones with a direct link to a local phone line are able to operate. Phones that are not directly linked (for example, wireless phones with answering machines) need electricity to make/receive calls. If you would like to register another phone number, such as a cell phone, as your account's primary phone number, please go to www.nationalgridus.com/myaccount to update your information so that we may be able to reach you with important information during power outages.
- 👉 **GO PAPERLESS. RECEIVE AND PAY YOUR BILLS ONLINE:** Help improve the environment by managing your bills online. Get started today - go to www.nationalgridus.com/gopaperless.

KEEP THIS PORTION FOR YOUR RECORDS.
 RETURN THIS PORTION WITH YOUR PAYMENT.



ACCOUNT NUMBER	PLEASE PAY BY	AMOUNT DUE
38491-41003	May 30, 2012	\$ 236.84

PO Box 980
 Northborough MA 01532

ENTER AMOUNT ENCLOSED
 \$ 69.07



*AUTO**SCH 5-DIGIT 02895
 CITY OF WOONSOCKET
 WATER DEPT
 PO BOX B
 WOONSOCKET RI 02895-0985

025824

NATIONAL GRID
 PO BOX 11739
 NEWARK NJ 07101-4739



00006907 38491410037000023684151

SERVICE FOR (Pump Station)
 CITY OF WOONSOCKET
 WATER DEPT
 228 PRIVILEGE ST POLE 12A2
 WOONSOCKET RI 02895

BILLING PERIOD
 Apr 3, 2012 to May 3, 2012

ACCOUNT NUMBER 38491-41003
 PLEASE PAY BY May 30, 2012

AMOUNT DUE
\$ 236.84

Enrollment Information

To enroll with a supplier or change to another supplier, you will need the following information about your account:

Loadzone: Rhode Island
 Acct No: 38491-41003 Cycle: 5, CITY

Right To Dispute Your Bill And To An Impartial Hearing

If you believe your bill is inaccurate or for any reason payment may be withheld, you should first contact our Customer Service Department at 1-800-322-3223. If a mutually satisfactory settlement of this matter cannot be made, you have the right to submit this matter to: Reviewing Officer, Division of Public Utilities and Carriers, 89 Jefferson Blvd., Warwick, Rhode Island 02888 Telephone: 401-780-9700. National Grid will not disconnect your service pending proceedings before a reviewing officer appointed by the Public Utilities Administrator.

LIHEAP Charge

This charge is required under Rhode Island law and will be used to provide funding for a Low-Income Home Energy Assistance Program ("LIHEAP") Enhancement Plan, designed to assist low-income electric and natural gas households with their home energy and heating needs. By law, this charge may not be more than \$10 per year for each electric or natural gas service account.

Explanation of Billing Terms Available

If you would like an explanation of any of the terms used on your bill, you may find them on our web site at www.nationalgrid.com or you may call us at 1-800-322-3223.

DETAIL OF CURRENT CHARGES

Delivery Services

Current Reading	Previous Reading	=	Difference	x	Meter Multiplier	=	Total Usage
2046 Actual	2035 Actual		11		40		440 kWh

METER NUMBER 98783070 NEXT SCHEDULED READ DATE Jun 6

SERVICE PERIOD Apr 3 - May 3 NUMBER OF DAYS IN PERIOD 30

RATE Small C&I Rate C-06

Customer Charge							8.00
LIHEAP Enhancement Charge							0.83
Distribution Energy Chg	0.03449432	x	440 kWh				15.17
Energy Efficiency Prgms	0.00622	x	440 kWh				2.74
Transmission Charge	0.01838	x	440 kWh				8.09
Transition Charge	0.00063	x	440 kWh				0.28
Total Delivery Services							\$ 35.11

Supply Services

SUPPLIER Hess Corporation
 1 Hess Plaza
 12th Floor
 Woodbridge, NJ 07095
 PHONE 800-437-7872 ACCOUNT NO: 3849141003

Electricity Supply	0.0709	x	440 kWh				31.20
Gross Earnings Tax							1.30
Total Supply Services							\$ 32.50

Other Charges/Adjustments

Gross Earnings Tax							1.46
Total Other Charges/Adjustments							\$ 1.46

Right To Electric Service:

During Serious Illness: If you or anyone presently and normally living in your home is seriously ill, we will not discontinue your electric service during such illness providing you; have a registered physician certify in writing to us that such illness exists, the nature and duration of the illness and you make satisfactory arrangements to pay your bill. This certification must be received within seven (7) days from the date that your physician initially contacts our Credit Department at 1-888-211-1313.

You have a child under twenty four months and a financial hardship: If you or anyone presently and normally living in your home has a child under twenty four months old we will not terminate your electric service, provided you also have a financial hardship. Please call our Credit Department at 1-888-211-1313 immediately if this applies to you.

Termination of Service to Elderly or Handicapped Persons

If all residents in your household are 62 years of age or older or if any resident in your household is handicapped, the Company will not terminate your service for failure to pay the past due bill without written approval from the Division of Public Utilities. If you cannot pay your bill all at once, you may be able to work out a payment plan with the Company. The Elderly or Handicapped Forms that must be filled out are available at the Company. The Form also enables you to participate in "Third Party Notification". If you have any questions or want further information, call the Credit Department at 1-888-211-1313.



www.nationalgrid.com

SERVICE FOR
CITY OF WOONSOCKET
WATER DEPT
2345 DIAMOND HILL RD,
TNK BWTR POLE 113
WOONSOCKET RI 02895

BILLING PERIOD
Apr 4, 2012 to May 3, 2012

PAGE 1 OF 2

ACCOUNT NUMBER 88383-18002
PLEASE PAY BY May 31, 2012
AMOUNT DUE \$ 28.65

CUSTOMER SERVICE
1-800-322-3223
CREDIT DEPARTMENT
1-888-211-1313
GAS EMERGENCIES
1-800-640-1595
POWER OUTAGE OR DOWNED LINE
1-800-485-1212
EMAIL BILLING INQUIRES
customerservice@us.ngrid.com
CORRESPONDENCE ADDRESS
PO Box 980
Northborough, MA 01532-0980
PAYMENT ADDRESS
PO Box 11739
Newark, NJ 07101-4739

DATE BILL ISSUED
May 7, 2012

Enrollment Information

To enroll with a supplier or change to another supplier, you will need the following information about your account:
Loadzone RhodeIsland
Acct No: 88383-18002 Cycle: 5, CITY

Electric Usage History

Month	kWh	Month	kWh
May 11	36	Dec 11	40
Jun 11	34	Jan 12	34
Jul 11	36	Feb 12	45
Aug 11	33	Mar 12	50
Sep 11	38	Apr 12	37
Oct 11	31	May 12	35
Nov 11	38		

ACCOUNT BALANCE

	National Grid Services	Other Supplier Service	Adjustments	Total
Previous Balance	23.76	6.65	0.00	30.41
Payment(s) Received	- 12.34	- 3.84	- 0.00	- 16.18
Amount Past Due	11.42	2.81	0.00	14.23
Current Charges	10.92	2.66	0.84	14.42
Amount Due ▶	\$ 22.34	\$ 5.47	\$ 0.84	\$ 28.65

To avoid late payment charges of 1.25%, \$ 28.65 must be received by May 31 2012.

SUMMARY OF CURRENT CHARGES

	DELIVERY SERVICES	SUPPLY SERVICES	OTHER CHARGES/ADJUSTMENTS	TOTAL
Electric Service	10.92	2.66		13.58
Other Charges/Adjustments			0.84	0.84
Total Current Charges	\$ 10.92	\$ 2.66	\$ 0.84	\$ 14.42

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KEEP THIS PORTION FOR YOUR RECORDS.

RETURN THIS PORTION WITH YOUR PAYMENT.



ACCOUNT NUMBER
88383-18002

PLEASE PAY BY
May 31, 2012

AMOUNT DUE
\$ 28.65

PO Box 980
Northborough MA 01532

ENTER AMOUNT ENCLOSED

\$ 14.42

Write account number on check and make payable to National Grid



*AUTO**SCH 5-DIGIT 02895
CITY OF WOONSOCKET
WATER DEPT
PO BOX B
WOONSOCKET RI 02895-0985

019872

NATIONAL GRID
PO BOX 11739
NEWARK NJ 07101-4739



000001442 88383180027000002865152



SERVICE FOR
CITY OF WOONSOCKET
 WATER DEPT
 2345 DIAMOND HILL RD,
 TNK BWTR POLE 113
 WOONSOCKET RI 02895

BILLING PERIOD
Apr 4, 2012 to May 3, 2012

ACCOUNT NUMBER **PLEASE PAY BY** **AMOUNT DUE**
 88383-18002 **May 31, 2012** **\$ 28.65**

Enrollment Information

To enroll with a supplier or change to another supplier, you will need the following information about your account:

Loadzone: Rhode Island
 Acct No: 88383-18002 Cycle: S-CITY

Right To Dispute Your Bill And To An Impartial Hearing

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DETAIL OF CURRENT CHARGES

Delivery Services

Service Period	No. of days	Current Reading	Previous Reading	Total Usage
Apr 4 - May 3	29	29992 Actual	29957 Actual	35 kWh

METER NUMBER 65707209 NEXT SCHEDULED READ DATE Jun 6

RATE Small C&I Rate C-06

Customer Charge		8.00
LIHEAP Enhancement Charge		0.83
Distribution Energy Chg	0.03450102 x 35 kWh	1.21
Energy Efficiency Prgms	0.00622 x 35 kWh	0.22
Transmission Charge	0.01838 x 35 kWh	0.64
Transition Charge	0.00063 x 35 kWh	0.02
Total Delivery Services		\$ 10.92

Supply Services

SUPPLIER Hess Corporation
 1 Hess Plaza
 12th Floor
 Woodbridge, NJ 07095
 PHONE 800-437-7872 ACCOUNT NO 8838318002

Electricity Supply	0.0729 x 35 kWh	2.55
Gross Earnings Tax		0.11
Total Supply Services		\$ 2.66

Other Charges/Adjustments

Gross Earnings Tax		0.46
LPC Hess Corp		0.09
Late Payment Charges		0.29
Total Other Charges/Adjustments		\$ 0.84

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**STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS
PUBLIC UTILITIES COMMISSION**

IN RE: CITY OF WOONSOCKET :
WATER DIVISION APPLICATION : DOCKET NO. 4320
TO CHANGE RATES :

**THE CITY OF WOONSOCKET, WATER DIVISION'S RESPONSES
TO THE DIVISION OF PUBLIC UTILITIES AND CARRIERS'
THIRD SET OF DATA REQUESTS
(Issued May 21, 2012)**

DIV 3-10	Are all employees of the Division unionized? If not, please identify all positions that are not union positions
RESPONSE	All positions in the Water Division are part of a union, with the exception of the Superintendent's position.
RESPONDENT	Sheila McGauvran
DATE	June 15, 2012

**STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS
PUBLIC UTILITIES COMMISSION**

IN RE: CITY OF WOONSOCKET :
WATER DIVISION APPLICATION : DOCKET NO. 4320
TO CHANGE RATES :

**THE CITY OF WOONSOCKET, WATER DIVISION'S RESPONSES
TO THE DIVISION OF PUBLIC UTILITIES AND CARRIERS'
THIRD SET OF DATA REQUESTS
(Issued May 21, 2012)**

DIV 3-11	Reference the response to DIV. 1-6, (b). Please provide total retail consumption and total production for the same quarterly periods for which wholesale customer usage was provided.
RESPONSE	See attached.
RESPONDENT	David Bebyn
DATE	June 15, 2012

Attachment to DIV 3-11

<u>Consumption</u>	Residential	Commercial & Public	TOTAL RETAIL (CF)
2009-06	23,826,620	11,893,307	35,719,927
2009-09	25,921,031	13,600,646	39,521,677
2009-12	23,658,491	12,773,864	36,432,355
2010-03	25,258,492	12,540,867	37,799,359
2010-06	19,973,701	10,271,064	30,244,765
2010-09	29,734,986	15,481,396	45,216,382
2010-12	21,821,738	11,560,412	33,382,150
2011-03	22,165,753	11,021,947	33,187,700
2011-06	24,026,908	12,027,413	36,054,321
2011-09	25,146,915	12,769,448	37,916,363
2011-12	23,220,327	13,158,601	36,378,928
2012-03	20,246,336	10,403,622	30,649,958
	285,001,298	147,502,587	432,503,885

<u>Production</u>	TOTAL CF
2009-06	43,655,080
2009-09	46,595,053
2009-12	41,007,219
2010-03	39,996,123
2010-06	43,655,080
2010-09	48,661,230
2010-12	41,063,770
2011-03	39,690,642
2011-06	44,203,877
2011-09	48,627,273
2011-12	43,012,299
2012-03	35,409,091
	515,576,737

**STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS
PUBLIC UTILITIES COMMISSION**

IN RE: CITY OF WOONSOCKET :
WATER DIVISION APPLICATION : DOCKET NO. 4320
TO CHANGE RATES :

**THE CITY OF WOONSOCKET, WATER DIVISION'S RESPONSES
TO THE DIVISION OF PUBLIC UTILITIES AND CARRIERS'
THIRD SET OF DATA REQUESTS
(Issued May 21, 2012)**

DIV 3-12	What is the estimated population of the Company's retail service territory?
RESPONSE	See attached.
RESPONDENT	David Bebyn
DATE	June 15, 2012

ESTIMATED POPULATION OF WOONSOCKET WATER DIVISION RETAIL SERVICE TERRITORY
 Calculated June 15, 2012

	Outside of Woonsocket services	Average people per household	Total
North Smithfield	600	2.5	1,500.0
Cumberland	25	2.5	62.5
Bellingham	7	2.5	17.5
Blackstone	20	2.5	50.0
City population obtained from http://www.ci.woonsocket.ri.us/			43,877.0
TOTAL ESTIMATED POPULATION OF WOONSOCKET'S RETAIL SERVICE TERRITORY			45,507.0