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PUBLIC UTILITIES COMMISSION

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March 5, 2012

Ms. Luly Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, Rhode Island 02888

Dear Ms. Massaro:

We are filing, herewith, for effect April 4, 2012, tariff material consisting of:

PUC RI No. 15

Part/Section	Revision of Pages	Original of Pages
A/5	21	N/A
M/1	22	N/A

This filing will eliminate the residential Directory Assistance Monthly Call Allowance of one (1) call per monthly billing period, consistent with the DA Call Allowance Reduction Plan agreed on by Verizon Rhode Island (“Verizon RI”) and the Division of Public Utilities and Carriers (“Division”) in 2009.

That Plan provides for reducing the DA Call Allowance by one free call each year over three years. The plan’s initial filing, which became effective on March 1, 2010, reduced the monthly DA Call Allowance from three to two, and the Year Two filing, which became effective March 16, 2011, reduced the allowance from two to one. During the three years of the plan, the price of calls to DA in excess of the allowance remains at the current price of \$1.25. That price will be allowed to fluctuate with the market following the end of Year 3, *i.e.* as of April, 2013.

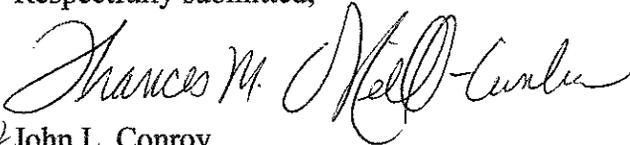
The change proposed in this filing (and the other changes contemplated by the Plan) will not affect the exemptions for Directory Assistance Service specified in PUC RI No. 15, Part A, Section

5, Paragraph 5.6.3. Also, through the transition, Verizon RI will continue to allow two (2) number requests per DA call.

If you have any questions regarding this filing, please contact Frances O'Neill-Cunha of my staff at 401 525-3560.

Enclosed are an original and nine copies of the tariff pages. Please return a copy of this letter with your stamp of receipt.

Respectfully submitted,


for John L. Conroy

Attachment

Verizon New England Inc.

5. Exchange Service
5.6 Directory Assistance Service

5.6.1 Description	
A.	The Telephone Company furnishes directory assistance service to aid customers in determining telephone numbers. Directory assistance service provides the following types of information: 1. The requested telephone number when the customer furnishes a city, state and listed name. 2. The business name and telephone number when the customer does not provide a listed name and requests a category or type of business search (business category search).
B.	Rates apply to calls originated in Rhode Island that are placed to appropriate telephone numbers associated with the provision of directory assistance service for Rhode Island. Certain calls as described in Section 5.6.3 are exempt from the applicable rates.
C.	No more than two telephone numbers may be requested per call to directory assistance service for requested telephone numbers when the customer furnishes a city, state and listed name. No more than two business category searches may be requested per call to directory assistance service. For each business category search request, the operator may respond with up to three random listings. A listing is the name and telephone number. A request can be for either a local or a national business. Each request for a business category search is considered one call to directory assistance service for billing purposes.
D.	A call to directory assistance is considered completed whether or not the numbers requested are available from directory assistance records, or the information requested is normally provided by directory assistance, unless otherwise stated as an exemption in Section 5.6.3.

5.6.2 Reserved for Future Use	
A.	
1.	
B.	

(T)
 (D)
 (D)

Verizon New England Inc.

1. Exchange and Network Services

1.5 Exchange Service

1.5.7 Directory Assistance Service				
ID	Service Category	Rate Element	Rate	USOC
	Directory Assistance Service	Residence - Directly Dialed Directory Assistance Calls - Each	1.25	
		Residence - Calls to Directory Assistance via a Local or Message Telecommunications Service operator - Each	1.25	

(D)
(D)

1.5.8 Nynex Call Connect Service				
ID	Service Category	Rate Element	Rate	USOC
	Nynex Call Connect	Each Call Dialed and Completed	.35	

1.5.9 Busy Line Verification and Busy Line Interrupt				
ID	Service Category	Rate Element	Rate	USOC
	Busy Line Verification	Each Request	3.75	
	Busy Line Interrupt	With Verification – Each request	3.75	

1.5.10 Reserved for Future Use				
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