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Vice President – Regulatory Affairs

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PUBLIC UTILITIES COMMISSION



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December 2, 2011

Ms. Luly Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, Rhode Island 02888

Dear Ms. Massaro:

We are filing, herewith, for effect January 1, 2012, tariff material consisting of:

PUC RI No. 15

Part/Section	Revised Page(s)	Supplemental Page(s)	Deleted Page(s)
TOC	1, 4, 6 - 9, 11 - 13, 15 - 17, 24 - 24.1, 49, 62 - 63, 65, and 70	N/A	2, 13.1, 14, 18 - 21, 25 - 28, 30 - 35, 37 - 38, 42, 45, 50 - 57, 64, and 66
A/1	2, 3, 17, 19 - 20.1, 22, and 23	N/A	2.1, 26 - 42, and 44
A/2	1 and 4	N/A	N/A
A/3	2	N/A	N/A
A/4	5 and 17	N/A	21 - 24
A/5	1 - 3, 6, 10, 11, 14 - 17, 21, and 23	N/A	10.1, 12 and 26 - 28.1
A/7	2, 8, 12, 15, 18, 19, 27, 31, and 32	N/A	6, 16, 20 - 26.1, and 33 - 38.1
A/8	N/A	N/A	1 - 6
A/9	7, 10 and 19	9	12 - 18
A/10	1	N/A	11 - 13
A/11	N/A	N/A	1 - 9
A/12	N/A	N/A	1 - 31
A/15	N/A	N/A	4 - 8, 10 - 13, 19 - 24.1, and 27 - 39

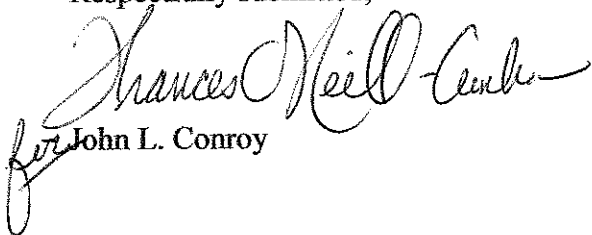
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The sole purpose of this filing is to clarify the remainder of the tariff following the withdrawal of business services from RI PUC No. 15 pursuant to the notification letter to the Commission and the Administrator of the Division dated December 1, 2011.

If you have any questions regarding this filing, please contact Frances O'Neill-Cunha of my staff at 401 525-3560.

Enclosed are an original and nine copies of the tariff material. Please return a copy of this letter with your stamp of receipt.

Respectfully submitted,


for John L. Conroy

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Verizon New England Inc.

1. Tariff Information and General Regulations
1.1 Tariff Information

1.1.3 Tariff Codes	
A.	(Continued)
7.	(T)—Text that has changed without causing a change in regulation
8.	(X)—Text that has been moved from one page to another
B.	Appearing in the rates and charges section (Part M) under the Uniform Service Ordering Code (USOC) column are upper case alphabetical characters which are used to indicate the following.
1.	U—Indicates that more than one USOC is applicable

1.1.4 Referencing	
A.	The use of the masculine or feminine gender in this tariff should be construed as including both genders and not as a restriction on the basis of sex.

1.1.5 Trademarks and Service Marks	
A.	Many of the designations used by the Telephone Company to distinguish its products and services are claimed as trademarks or service marks. Rather than printing a trademark symbol with every occurrence of a trademarked or service marked product name as it is used throughout this tariff, let it be stated that when using the names of the Telephone Company products and services herein, such use is in an editorial fashion. Following are the proper use names of the Telephone Company trademarks and service marks that are referred to herein in terms of product and service offerings.
1. Registered Service Marks	
a.	(D)
b.	(D)
c.	(D)
d.	(D)
e.	(D)
f.	(D)
g.	INTELLIDIAL®
h.	(D)
i.	PATHWAYS®
j.	PHONESMART®
k.	RINGMATE®

Verizon New England Inc.

1. Tariff Information and General Regulations
1.1 Tariff Information

1.1.5 Trademarks and Service Marks	
A.	(Continued)
m.	VALUFLEX®
2.	Service Marks
a.	
b.	
c.	
d.	Verizon Five Cents Plan SM
3.	Registered Trademark/Service Marks
a.	NYNEX®

(D)
(D)
(D)

1.1.6 Definitions
Additional Listing —A listing in addition to the initial or joint user listing provided with the customer's service.
Authorized Protective Connecting Module —A protective unit designed by the Telephone Company and manufactured under the control of the Telephone Company quality assurance procedures. This unit is incorporated in a customer provided answering device.
Authorized User —An individual authorized by the Telephone Company to use a customer's telephone service. It includes members of the household, employees, or agents of the customer, residential tenants of hotels, clubs, etc.; and joint users as arranged for. The term authorized user, used in connection with private line service, denotes a person, firm or corporation designated by the customer and authorized by the Telephone Company to use the customer's service.
Baud —A unit of signaling speed. It is the reciprocal of the time of duration in seconds of the shortest signal element (mark or space) within a code signal. The speed in bauds is the number of signal elements per second.
Building —A structure under one roof, or two or more structures where such structures adjoin, connect or are occupied as follows. The structures directly adjoin each other, being separated only by a building wall. The structures are connected by a completely enclosed passageway designed for and used primarily as the regular route for foot travel between the structures and is also suitable for the installation and maintenance of interior telephone facilities. The major portion of the structures is occupied by the same customer.
Bridging Connection —As used in connection with Private Line Series 6000 channels, indicates amplifying equipment and services required to connect a station, or an interexchange channel serving a station, at an intermediate point on an interexchange network, or to connect an additional station at a terminal point.

Verizon New England Inc.

1. Tariff Information and General Regulations
1.4 Responsibility of the Telephone Company

1.4.1 Furnishing of Service	
A.	The Telephone Company reserves the right to refuse an application for service made by, or for the benefit of, a former customer who is indebted to the Telephone Company for telephone service previously furnished.
B.	A telephone number is subject to change at any time.
C.	The Telephone Company reserves the right to restrict the amount of other services and equipment furnished or used in connection with any particular class of service in order to prevent any impairment in the quality of service furnished.
D.	The Telephone Company reserves the right to terminate the service of a party line customer where it appears that the customer's use of the service excludes reasonable use by other parties on the same line.
E.	In view of the fact that customers have exclusive control of their communications over the facilities furnished them by the Telephone Company, and of other uses for which facilities may be furnished by the Telephone Company, and because of unavoidableness of errors incident to the services and to the use of such facilities of the Telephone Company, the services and facilities furnished by the Telephone Company are subject to the terms, conditions and limitations herein specified.
F.	In compliance with the FCC's Memorandum Opinion and Order released December 16, 1992, the Telephone Company will provide the following Open Network Architecture (ONA) services to customers under rates, terms and conditions approved by the PUC.
1.	
a.	
b.	
c.	
d.	
e.	
f.	
2.	Dialed Number Identification Service (DNIS) on Dedicated Toll Free Service (DTFS).
G.	The Telephone Company retains title to all materials, including wire and cable that it installs.

(D)

(D)

Verizon New England Inc.

1. Tariff Information and General Regulations
1.4 Responsibility of the Telephone Company

1.4.3 Liability	
E.	The Telephone Company is not liable for any defacement of or damage to the premises of a customer (or authorized user) resulting from the attachment of the Telephone Company's instruments, apparatus and associated wiring on such premises or by the installation or removal thereof, when such defacement or damage is not the result of negligence of the Telephone Company.
F.	The Telephone Company is not responsible to the customer, authorized user, joint user, sharer of service, or patron of a reseller for injuries or damages to persons or property arising from the existence of a customer-provided power supply.

1.4.4 Failure of Service	
A.	For any complete failure of local exchange service continued more 24 hours and brought to the notice of the Telephone Company within ten days, the Telephone Company will make a prorata adjustment of charges or guarantee. For the purpose of determining a prorata adjustment, every month is considered to have 30 days.
B.	
C.	

(D)
 ———
 (D)

1.4.5 One-Time Bill Credit	
A.	Qualifying residential customers who meet the following criteria may be eligible to receive a one-time bill credit in the amount of \$50.00.
1.	Current residence customers who contact Verizon directly to disconnect their dial-tone service will be mailed a letter informing them that they are eligible for a one-time bill credit in the amount of \$50.00 if they re-establish dial tone service with Verizon within 90 days of disconnecting their service. The one-time \$50.00 bill credit will be applied to the customer's first applicable Verizon monthly bill for the re-established dial tone line service.

Verizon New England Inc.

1. Tariff Information and General Regulations
1.4 Responsibility of the Telephone Company

1.4.5 One-Time Bill Credit	
1. (Cont'd)	
a.	At the time the customer orders service, the customer (i) must call the toll-free number printed on the letter and (ii) provide the representative with the offer code included in the letter to receive the one-time \$50.00 bill credit.
b.	Verizon will honor the one-time \$50.00 bill credit issued by other Verizon jurisdictions as long as the offer meets the terms and conditions of this tariff.
c.	This one-time \$50.00 bill credit is not redeemable for cash and may not be used to satisfy delinquent balances owed to Verizon or any Verizon affiliate.
B.	Customers receiving the monthly discount offered under the Regional Essentials or Regional Value Voice Discount are not eligible for the \$50.00 bill credit.
C.	Verizon customers receiving this one-time bill credit are not eligible to receive any other one-time bill credit or one-time discount offer.
D.	The one-time bill credit is not available to customers disconnecting seasonal dial tone service.
E.	Customers are eligible for the one-time bill credit only once in any rolling 12-month period.

1.4.6 Installation Warranty	
A.	Residence Service — The Telephone Company assures that when a residence customer orders a network access line, service will be installed on the agreed upon scheduled date.
1.	If service has not been installed on that date due to Telephone Company reasons, the customer will receive a credit in the amount of the total of one month of recurring rates for any basic exchange, auxiliary exchange, Selective Calling and Rhode Island Statewide Call Plan services that the customer initially ordered.
a.	The customer can only receive one credit per installation

1.4.7 Customer Satisfaction Guarantee	
A.	This guarantee provides a credit on the Telephone Company bill to residence customers who notify the Telephone Company to disconnect any of the following services/features because the customer is dissatisfied.
1.	Custom Calling — Call Forwarding, Call Forwarding Busy Line Don't Answer, Call Forwarding Busy Line and Call Forwarding Don't Answer, Call Waiting, Speed Dialing 8, Speed Dialing 30, Three Way Calling
2.	Phonesmart — Caller ID, Busy Redial
3.	Distinctive Ring
4.	
5.	
B.	The customer is responsible for notifying the Telephone Company of his decision to disconnect within sixty days of installation. When the expiration of the sixty day period falls on a weekend or legal holiday, the customer has until the first day following the weekend or legal holiday to notify the Telephone Company. In such event, the customer will be entitled to a credit for the service/feature charge(s) and monthly rate(s) accrued through the disconnect date.

(D)
 (D)
 (D)
 (D)

Verizon New England Inc.

1. Tariff Information and General Regulations
1.4 Responsibility of the Telephone Company

1.4.7 Customer Satisfaction Guarantee

- C. The credit is equal to the Service & Equipment Order charge and the monthly rate incurred by the customer for the service.
- 1. The credit does not apply to activation or usage charges associated with the service, to services offered under a contract, to services offered under a package offering (excluding packages comprised of Custom Calling, or Distinctive Ring services), or to telephone equipment.
- 2. When multiple services are ordered at the same time, the credit for the Service & Equipment charge will not apply if the customer retains any one of the services ordered.
- 3. Each customer will be entitled to the credit one time per service/feature.

(D)

Verizon New England Inc.

1. Tariff Information and General Regulations
1.5 Responsibility of the Customer

1.5.3 Liability	
A.	In case of damage, loss, theft or destruction of equipment and facilities furnished by the Telephone Company, the customer may be required to pay the expense incurred by the Telephone Company to replace or restore the equipment and facilities to its original condition.

1.5.4 Notification for Termination of Service	
A.	The right is reserved to require notice of not less than ten days of the customer's desire to terminate the service.

1.5.5 Payment of Bills	
A.	The customer is responsible for payment of all charges for service in accordance with the following provisions.
1.	Bills are due when rendered and are payable at an office of the Telephone Company.
a.	Delayed payment of bills may result in the interruption or discontinuance of the customer's service.
2.	The customer is required to pay, in accordance with the Telephone Company's established collection and billing practice, all charges for exchange, end user access and private line services; MTS messages, including charges for messenger service; and for all services billed by the Telephone Company for other carriers.
a.	The customer is held responsible for all charges for telephone service rendered at the customer's telephone, both exchange and MTS, including charges for MTS messages on which the charges have been made collect.
B. Late Payment	
1.	
2.	Residence customer bills for service are due on the due date specified on the bill. A customer shall be given 30 calendar days from the date of receipt of the bill for payment in full. If payment is not received by the customer's next billing date, a late payment charge of 1% will be applied to all previously unpaid charges with the exceptions specified in Section 1.5.5.B.3.
3.	The late payment charge does not apply to the following items.
a.	Any disputed amount; however it is applicable to all undisputed portions of a bill on which a dispute is pending.
b.	Final accounts; however any late payment charges included in the balance on a final statement are still due.
c.	Residential accounts in an approved deferred payment arrangement.
d.	Lifeline accounts
C. Returned Check	Whenever a check or draft presented for payment of service is not accepted by the institution on which it is written, a returned check charge applies, per check or draft written.

(D)
(D)

Verizon New England Inc.

1. Tariff Information and General Regulations
1.5 Responsibility of the Customer

1.5.6 Deposits	
A.	In order to safeguard it against loss of charges due at the time service may be terminated, the Telephone Company may require a customer or applicant for telephone service to make a deposit.
1.	Simple interest of 12% per annum is credited to the customer annually or upon termination of the service or the return of the deposit by the Telephone Company.
2.	The receipt of such a deposit by the Telephone Company shall in no way relieve the customer or applicant from compliance with the Telephone Company's regulations as to advance payment (if any) and the prompt payment of bills, nor constitute a waiver or modification of the practices of the Telephone Company for the discontinuance of service for nonpayment of any sums due for service rendered.

(D)
(D)

1.5.7 Gross Receipts Tax Surcharge	
A.	In addition to the rates and charges provided in this tariff, a surcharge may be imposed to recover the Gross Receipts Tax imposed on the Company. The surcharge will be shown as a separate line item on the customer's monthly bill.

Verizon New England Inc.

2. Construction and Interior Wiring
2.1 Construction

Rates and charges for services explained herein are contained in Part M, Section 1.2.

2.1.1 General	
A.	The Telephone Company places either aerial or underground construction and determines in each case the normal type of construction to be used to furnish service. If another type of construction is required, such as submarine cable or radio, or if service is desired at remote locations, the provisions in Section 2.1.5 governing special conditions or the regulations in this tariff pertaining to hazardous or inaccessible locations apply.
1.	Aerial or underground telephone construction located on private property within the exchange area and serving only one customer is considered private property construction.
a.	That portion of construction on private property used in common for more than one customer, is furnished under the regulations for highway construction.
B.	The regulations specified in Sections 2.1.2, 2.1.3, and Section 2.1.5A apply for main telephone exchange and Private Branch Exchange (PBX) trunk line services, and for private line service between points not on the same continuous property. When these services are extended to another building on the same continuous property of a customer, or when a private line service is furnished exclusively between points on the same premises, the construction is furnished in accordance with regulations specified in Part B.

(D)

2.1.2 Highway Construction	
A.	Within the normal exchange area, the Telephone Company furnishes all required highway construction of normal type without a special construction charge.
B.	When a customer is so located that it is necessary to use a private right-of-way to furnish service and the Telephone Company must incur cost to obtain the required right-of-way, the customer is required to pay the entire cost involved in securing the right-of-way.

2.1.3 Private Property Construction	
A.	Principal Location for residence service customers is considered to be the customer's dwelling.

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Verizon New England Inc.

2. Construction and Interior Wiring
2.1 Construction

2.1.3 Private Property Construction	
C. (Continued)	
6.	Circuit construction furnished herein is furnished, owned, and maintained by the Telephone Company.
a.	Any necessary trench or conduit work in connection with maintenance and replacement is done at Telephone Company expense. If the customer renders access to the conduits, provided hereunder, unusually expensive, the customer is required to bear the unusual expense incurred in opening and closing the trench in connection with maintenance and replacement or to provide service over a new route. The customer assumes the expense of maintenance and replacement of circuit construction, provided hereunder, made necessary by some act of the customer or his representative, or by circumstances over which the customer has control.

2.1.4 Reserved for Future Use	
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2.1.5 Special Conditions	
A.	If a customer within the exchange area desires or requires a form of highway or private property construction that is of higher cost than that which normally would be placed, or if because of the obviously temporary nature of the service the construction cost is disproportionately large in comparison with the estimated revenue, special construction charges apply to cover the excess costs.

Verizon New England Inc.

3. Service Charges
3.1 Description

3.1.3 Premises Work Charges	
D.	For complex premises work that requires a callout, (i.e., the dispatching of a Telephone Company employee while off duty to perform nonscheduled work at a customer's request), a two hour minimum complex premises work charge applies.
E.	An estimate of expected charges will be given at any customer's request. An estimate is not necessarily the amount the customer will be billed.
F.	Premises work charges do not apply for the following activities. <ol style="list-style-type: none"> 1. A move or a change of telephone services or equipment that is initiated by the Telephone Company. 2. Disconnection and/or removal of equipment, listings, network access lines, and Custom Calling service features, provided that no other work subject to premises work charges is performed. 3. Change to a telephone compatible with aids used by the hearing handicapped. 4. Repair or replacement of Telephone Company provided equipment for which a monthly rate applies. 5. Repair or replacement of wiring up to and including the network interface for standard service customers.
G.	For connections of customer provided communications system as described in Section 4.5.1E1 and Part B, Section 1, premises work charges apply if a Telephone Company employee visits the premises where the connection is made because one or more of the conditions described Part B, Section 1.7.10E exist and, for failure to comply with Part 68 of the FCCs rules and regulations or the institutional procedures described in Section 4.5.1B for signal power control.

3.1.4 Other Services	
A.	Restoral of Service — Service temporarily interrupted for nonpayment of bills will be restored as if there had been no interruption when payment in full has been received or mutually satisfactory payment arrangements are made. A S&E charge applies for restoring service for each residence account provided the restoral occurs prior to a discontinuance of service. An account may consist of a main telephone exchange line, all trunks of a Private Branch Exchange (PBX), or a private line channel or service. <ol style="list-style-type: none"> 1. If service is temporarily interrupted and payment is not received within approximately ten days following the initial date of interruption, the Telephone Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.

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Verizon New England Inc.

4. Connections of Customer Premises Equipment to the Telecommunications Network

4.3 Connections of Registered Equipment

4.3.2 Premises Wiring Associated with Registered Multi-line Terminating Systems	
D.	The Telephone Company may monitor or participate in acceptance testing for imbalance or may inspect other than fully-protected premises wiring installations as set forth in Part 68.

4.3.3 Reserved for Future Use	
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Verizon New England Inc.

4. Connections of Customer Premises Equipment to the Telecommunications Network

4.6 Special Service Arrangements—Terminal Equipment

4.6.1 Reserved for Future Use	
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4.6.2 Recording, Reproducing, and Automatic Answering and Recording Equipment	
A.	General — Recording, reproducing, and automatic answering and recording equipment may be used with the facilities of the Telephone Company. When the connection is to facilities for exchange and MTS, it is made through a connecting equipment provided by either the Telephone Company or the customer, in compliance with the minimum protection criteria specified in Section 4.4.6 and Section 4.4.7, and subject to the regulations contained herein.

Verizon New England Inc.

5. Exchange Service
5.1 Basic Exchange Service

Rates and charges for services explained herein are contained in Part M, Section 1.5. Main telephone exchange service consists of basic exchange service as specified in this section.

5.1.1	Description
A. 1. 2.	Service is provided on a monthly basis and is available as either residence. 1. Residence service rates apply if the service is used primarily for social or domestic purposes. 2.
B. 1. a. b. 2. a. b. c. 3. a.	Basic service is provided to each exchange on an unlimited and measured basis. 1. Unlimited service provides for unlimited calling within the local service area (refer to Section 6). a. In addition, where a municipality is served by more than one exchange or zone and the locality service area for the exchange does not include the entire municipality, Municipal Calling service provides intramunicipal calling without the application of Message Telecommunications Service (MTS) charges. b. In exchanges that do not include the Providence exchange in their local service area, calling to the Providence exchange will be provided on a one-way, local basis without the application of local message charges. 2. Residence Measured service provides for calling within the local service area on a per minute basis as specified in Section 6, Exhibit 6.1.1-1. a. Accumulation of local usage time for residence measured service is done on a per minute basis. At the end of the customer's call, the sum of accumulated seconds is rounded to the next higher minute. b. In addition, where a municipality is served by more than one exchange or zone and the locality service area for the exchange does not include the entire municipality, Municipal Calling service provides intramunicipal calling without the application of Message Telecommunications Service (MTS) charges. c. In exchanges that do not include the Providence exchange in their local service area, calling to the Providence exchange will be provided on a one-way, local basis. 3. a.

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Verizon New England Inc.

5. Exchange Service
5.1 Basic Exchange Service

5.1.1 Description	
b.	
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C.	Exchange services include touch tone calling capability.

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5.1.2 Restrictions	
A.	Unlimited Service
1.	The use of unlimited residence exchange service is restricted to the customer and members of the household.
2.	
3.	Unlimited residence two-party service is no longer offered but existing customers may continue this service at their present locations only.
B.	Measured Service — Measured residence service is provided only on a one-party line basis and only where the customer does not have business main telephone exchange service at the same premises.
1.	Measured residence service is not available in the West Gloucester exchange.
C.	Superseded Exchange Service is available to existing customers at their present locations only.
1.	Service from the West Gloucester exchange is no longer available for new installations but present customers may continue with West Gloucester service at existing locations. New installations must be served from the Pascoag exchange.

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5.1.3 Use of Service—Residence	
A.	When a customer has two or more exchange lines in the same class of service terminating at the same premises and billed from the same Revenue Accounting Office (RAO), one bill, including charges for services associated with the lines, may be rendered to the customer.
1.	For residence measured service, the total allowance is equivalent to the sum of the local usage allowances for all lines included in the one bill. Local usage in excess of the total allowance on residence measured lines are charged for as additional minutes.
2.	Service and Equipment (S&E) charges apply to rearrange combined billing.

Verizon New England Inc.

5. Exchange Service
5.1 Basic Exchange Service

5.1.4 Reserved for Future Use	
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5.1.5 Use of Service—Local as Toll	
A.	Operator Handled Local Calls within an exchange or zone, between exchanges or zones, and between exchanges or zones and localities in the same local service area may be handled on a station-to-station or person-to-person basis as collect or charge to a third telephone number in accordance with the following regulations. The transfer of charges to a third telephone which is a PASL payphone is not allowed.
1.	For a local call within the same exchange or zone, the local message charge is the same as that for an intrastate operator handled station-to-station or person-to-person MTS call of the same class of service in the lowest mileage band.
a.	For a local call between exchanges, zones or localities, the local message charge is the same as that for an intrastate operator handled station-to-station or person-to-person MTS call of the same distance.

5.1.6 Localities and Exchanges of Connection	
A.	When an area which otherwise would constitute one exchange is divided by a state boundary, the additional exchange so formed is referred to as a Locality. The exchange that serves the locality is called the exchange of connection.

Verizon New England Inc.

5. Exchange Service
5.1 Basic Exchange Service

5.1.7 Exchange Classification	
A.	For the purpose of determining monthly exchange rates for main telephone exchange services, an exchange or zone is classified in a rate group according to the total number of main exchange lines in the local service area. Where the local service area of the exchange or zone includes other exchanges or zones, the rate group classification of the principal exchange or zone is based upon the number of main exchange lines in the principal exchange or zone to which is added the number of main exchange lines in each of the other exchanges or zones, with the exception of the main exchange lines reached as a result of one-way, local calling to the Providence exchange.
1.	The local service area for unlimited service customers is the area within which customers make calls on an unlimited basis and may include one or more exchanges or zones.
2.	The local service area for residence measured service customers is the area within which measured service customers make calls on a per minute basis and may include one or more exchanges or zones
3.	
B.	The total main exchange lines in the local service area shall be verified annually using the Telephone Company's official report of main exchange lines in-service on June 30 of each year. This date shall be considered the annual study period.
C.	Exchanges and zones shall be reclassified to the applicable higher rate group and shall take the rates of that rate group when the number of main exchange lines in the local service area exceeds the upper limit of the rate group for two consecutive annual study periods. Where municipal calling service is provided, commencing with the June, 1980 study, main exchange lines included in the local service area of a customer as a result of municipal calling service, will also be included in the annual exchange classification study. In cases where municipal calling service extends the local service area of only a portion of an exchange or zone, it is possible that such portion of such an exchange or zone will be reclassified to a rate group which differs from the rate group for the remainder of the exchange or zone.
D.	An exchange or zone shall be reclassified to the applicable lower rate group, and shall take the rates of that rate group, when the number of main exchange lines in the local service area is less than the lower limit of the rate group for two consecutive annual study periods.
E.	Exchanges or zones reclassified in accordance with Section 5.1.7C and Section 5.1.7D shall have the rates of the applicable rate group applied to services beginning with the first full billing period on or after September 1 in the year of reclassification.

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Verizon New England Inc.

5. Exchange Service
5.2 Application of Rates and Charges

5.2.1 Basic Exchange Services	
A.	Residence Service is furnished on an unlimited and measured service basis in accordance with Section 5.1.2. 1. Measured — For one-party service, the local usage allowance is shown with the monthly rate. a. Local usage in excess of the local usage allowance will be billed on an additional minute rate basis. b. There is no credit for any unused allowance, nor can any unused allowance be applied to a past or future bill.
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Verizon New England Inc.

5. Exchange Service
5.2 Application of Rates and Charges

5.2.1 Basic Exchange Services	
D.	Rates for the aforementioned services include touch tone calling and are in addition to S&E charges, and premises work charges.
	The full S&E charges will be charged back if the customer leaves Verizon or cancels any term line within 12 months after signing up for the 24-month commitment.

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5.2.2 Trunk Lines	
A.	Trunk lines are furnished on a measured or an unlimited service basis in accordance with the service offerings for main telephone exchange service in each exchange.
1.	
2.	For trunk lines provided on an unlimited residence service basis, monthly rates equate to the one-party line unlimited service monthly exchange rate applying in the particular exchange or zone involved.
3.	For trunk lines provided on a residence measured service basis, monthly rates equate to the one-party measured residence service monthly exchange rate.
a.	
b.	For trunk lines provided on a residence measured service basis, local usage is the same as with residence one-party line measured service.

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5.2.3 Reserved for Future Use	
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Verizon New England Inc.

5. Exchange Service
5.4 Other Services

5.4.1 Combination of Main Telephone Exchange Services	
A.	Two or more one-party main telephone exchange services, when located within the same central office area, may be combined on the same line in such a way that the ringing signal for each of the main telephones can be recognized and answered at any of the telephones on the line.
1.	Unlimited and measured services cannot be combined.
B.	This service is provided only under special circumstances and if suitable facilities are and continue to be available. A special construction charge applies for such equipment as may be required at any time.
C.	One-party line rates apply for each main telephone on a combined line.
D.	A S&E charge applies to establish or interrupt a combination of main telephone exchange service on in-service lines. The S&E charge does not apply when combination of main telephone service is installed with the associated line.

5.4.2 Foreign Exchange and Foreign Zone Service	
A.	Foreign exchange service is exchange service furnished from an exchange or zone other than that normally serving the area in which the customer is located. Foreign zone service is exchange service furnished from one zone to a location in another zone in the same exchange area. Foreign exchange or foreign zone service may be extended to include a third exchange or zone.
B.	These services are intended only for communications in which the customer has a direct interest and cannot be used for any purpose for which a payment or other compensation is received by the customer or by joint users, from any other person, firm or corporation, or in the collection, transmission or delivery of any communication for others.
C.	Foreign exchange or foreign zone service is furnished either on a measured or unlimited basis in accordance with services offered in the exchange of connection subject to the general regulations governing the furnishing of unlimited and measured service on the same premises.
D.	
E.	Foreign exchange or foreign zone service is furnished on a one-party line or trunk line basis only.
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Verizon New England Inc.

5. Exchange Service
5.4 Other Services

5.4.2 Foreign Exchange and Foreign Zone Service	
G.	The rate for foreign exchange or foreign zone service is the rate in effect in the foreign exchange or foreign zone for the class of service furnished. In addition, tariff rates and charges also apply for associated S&E.
H.	Foreign exchange service mileage charges and local channel charges to serve a customer's location in a third exchange are as specified in Part B of the Rhode Island Product Guide for a Private Line Type 2006 channel.
I.	In addition to the S&E charges, premises work charges apply.

(C)

5.4.3 Foreign Central Office Service	
A.	Foreign central office service is exchange service that allows any residence customer in a multi-central office exchange or zone to be served by a central office other than that normally serving their area within the exchange.
B.	Foreign central office service is furnished on either a measured or unlimited basis in accordance with service offered in the exchange or zone.
C.	Foreign central office service is furnished on a one-party line or trunk line basis only.
D.	The monthly rate is the rate in effect in the exchange for the class of service furnished.
E.	Foreign central office service mileage charges are as specified for Private Line Type 2006A channels in the Rhode Island Product Guide.
F.	S&E charges and premises work charges apply as appropriate.

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5.4.4 Reserved for Future Use	
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Verizon New England Inc.

5. Exchange Service
5.4 Other Services

5.4.4 Reserved for Future Use	
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5.4.5 Dormitory Communication Service (DCS)	
A.	DCS is available as an independent system to public or private educational institutions for residential use by students, faculty members, or employees who reside in dormitories or other residential quarters owned, leased, or under control of the educational institution.
1.	DCS is furnished to an educational institution upon the condition that provision and use of the service is not subject to any charge by the educational institution in excess of the applicable charges specified in this tariff.
2.	All DCS lines furnished to an educational institution must be located in a room, apartment, or suite occupied by one or more persons as residential quarters, and any additional telephones on the line are limited to such quarters.
B.	DCS is offered subject to the availability of facilities and where service may be provided by the use of equipment and facilities in quantities and types regularly furnished by the Telephone Company.
C.	DCS is furnished from central office equipment located on Telephone Company premises and associated facilities arranged to provide the equivalent of one-party unlimited residence main telephone exchange service. The local calling area for DCS is the same as the specified for one-party unlimited residence main telephone service.
D.	Billing — The educational institution is responsible for the ordering of services and is billed for all charges except for the following situation.
1.	The occupants of the room, apartment, or suite is billed for MTS messages, telegrams, cablegrams, radiograms, restoral of service charges and directory assistance service charges where the serving equipment is arranged to automatically identify and bill charges to the DCS line.

Verizon New England Inc.

5. Exchange Service
5.4 Other Services

5.4.5 Dormitory Communication Service (DCS)	
E.	The person or persons to whom the bill is rendered is liable for payment of all charges in compliance with the General Regulations contained in Section 1.
F.	The educational institution must render assistance to the Telephone Company in the collection of charges billed to the occupant of the room, apartment, or suite.
G.	Monthly Rates
1.	The monthly rate for a DCS line is the same as that for similar one-party residence main telephone exchange service less \$0.10.
H.	Temporary Suspension of Service — DCS lines may be temporarily suspended, subject to the terms and conditions specified in Section 3.
I.	Directory Listings in the alphabetical section of the Telephone Company directory are furnished at rates and charges for additional directory listings for residence service.
J.	Service and Equipment Charges and premises work charges apply, as appropriate. Rates and charges apply for associated services and equipment as specified elsewhere.
1.	For DCS at Brown University and Providence College, if DCS lines are in place and have been disconnected for reasons other than for nonpayment of charges for a continuous period of more than two months, the S&E charge for re-establishment of in-place disconnected service for DCS will apply.
K.	Tie Lines — Where the DCS central office equipment has Centrex service capabilities, tie lines may be furnished, between the switching system of the educational institution and the DCS central office equipment. If tie lines are provided, the educational institution's stations are not permitted access to exchange and MTS connections via the DCS central office equipment. At the option of the educational institution, DCS lines may be permitted access to exchange and MTS educational institution's switching system. Tie line terminals are provided as specified in the Rhode Island Product Guide and Tariff, Section 7, for dial type tie line terminations as required with the switching equipment involved.
1.	Tie lines are provided at rates and charges for Private Line Type 2001B channels as specified in the Rhode Island Product Guide, Section B, for the local and interexchange facilities, as required, to provide each tie line between DCS and the educational institution's switching system.
L.	Toll Denial is available, facilities permitting, as an arrangement to restrict the use of a residential student line from the MTS network. A monthly rate and S&E charge applies per main station line.

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Verizon New England Inc.

5. Exchange Service
5.6 Directory Assistance Service

5.6.1 Description	
A.	The Telephone Company furnishes directory assistance service to aid customers in determining telephone numbers. Directory assistance service provides the following types of information: <ol style="list-style-type: none"> 1. The requested telephone number when the customer furnishes a city, state and listed name. 2. The business name and telephone number when the customer does not provide a listed name and requests a category or type of business search (business category search).
B.	Rates apply to calls originated in Rhode Island that are placed to appropriate telephone numbers associated with the provision of directory assistance service for Rhode Island. Certain calls as described in Section 5.6.3 are exempt from the applicable rates.
C.	No more than two telephone numbers may be requested per call to directory assistance service for requested telephone numbers when the customer furnishes a city, state and listed name. No more than two business category searches may be requested per call to directory assistance service. For each business category search request, the operator may respond with up to three random listings. A listing is the name and telephone number. A request can be for either a local or a national business. Each request for a business category search is considered one call to directory assistance service for billing purposes.
D.	A call to directory assistance is considered completed whether or not the numbers requested are available from directory assistance records, or the information requested is normally provided by directory assistance, unless otherwise stated as an exemption in Section 5.6.3.

5.6.2 Call Allowance	
A.	In order to make allowance for a reasonable need for directory assistance service including newly assigned numbers not yet found in the directory, directory inaccessibility, and other similar conditions, an allowance consisting of a number of directly dialed calls is provided as follows. <ol style="list-style-type: none"> 1. One call for each residence exchange line, residence PBX trunk line, residence DCS line, or Student Centrex line per billing period. If the customer has two or more of such lines terminating at the same premises, connected to the same central office, in the same billing period and billed to the same number, the total allowance is applied to the total usage for the lines or trunks involved. 2. 3.
B.	Calls to directory assistance via a local or MTS operator are not included in the customer's call allowance and are billed at the applicable rate.

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Verizon New England Inc.

5. Exchange Service
5.7 Nynex Call Connect Service

5.7.1 Description	
A.	This service which is offered where suitable facilities exist, provides customers who have received a requested intraLATA telephone number from directory assistance, the option of having an intraLATA call dialed and completed to that requested telephone number.
1.	For customers requesting more than one directory assistance number, this service option is available only to the last telephone number requested.
B.	This service is available with all telephone numbers in the Telephone Company's directory assistance service data base, except for the following types of numbers.
1.	InterLATA
2.	700, 800 and 900
3.	Nonpublished
C.	This service is available to residence customers on a direct billed, collect, or billed to third number basis. When accessed from a telephone line equipped with Curb-A-Charge, this service is available only on a collect or billed to third number basis.
D.	Customers may request that their line(s) be restricted to deny this service.

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5.7.2 Application of Rates and Charges	
A.	The charge for this service is in addition to the applicable direct dialed or operator assisted directory assistance service rates, local usage charges, MTS rates, collect and bill to third number incremental charges.
B.	The charge for this service applies for each call dialed and completed for the customer except when the call is identified as exempt under Section 5.6.3.
C.	When customers request that their line(s) be restricted to deny this service, no recurring or NRCs will apply.

Verizon New England Inc.

7. Auxiliary Exchange Services
7.1 Custom Calling Service

7.1.1 Description	
I.	Speed Dialing 30 Codes allows a customer to call a predesignated seven or ten-digit telephone number by dialing a two-digit code. A maximum of 30 predesignated telephone numbers can be stored.

7.1.2 Regulations	
A.	Custom calling services are available to one party residence customers served by suitably equipped central offices to the extent that existing facilities are available.
B.	Custom calling service (except For Call Forwarding Busy Line, Call Forwarding Busy Line Don't Answer and Call Forwarding Don't Answer) may be offered for a 14 day demonstration period. The period begins the day following the date on which the service is established. <ol style="list-style-type: none"> 1. In the event that the 14th day of the demonstration period is a Saturday, Sunday or holiday, the demonstration period is extended through the next regular business day. 2. If during the demonstration period, the customer requests that all custom calling services be discontinued, neither the monthly rates nor the Service and Equipment (S&E) charge apply. If the customer retains one or more of the services beyond the 14 day demonstration period, the monthly rate for each service retained applies from the date the service was initially established. 3. One 14 day demonstration period is offered per service per customer.

(D)

7.1.3 Application of Rates and Charges	
A.	One S&E charge applies when one or more custom calling services are provided. The S&E charge does not apply when one or more custom calling service is provided in conjunction with the installation of the line.
B.	For call forwarding service, when a call is forwarded an additional charge may apply to the custom calling service customer. This charge is determined in accordance with the class of service furnished the customer. <ol style="list-style-type: none"> 1. For Call Forwarding Busy Line, Call Forwarding Busy Line Don't Answer and Call Forwarding Don't Answer services when a call is forwarded to a telephone number served by a different central office control group, an additional charge may apply. This charge is determined in accordance with the class of service furnished to the customer.
C.	Custom Calling Services Package — When three or more custom calling service features are provided on the same line a discount will be applied to monthly rates to each service excluding the first one. The discount applies to call waiting, call forwarding, three-way calling and speed dialing 8 and 30 codes.

Verizon New England Inc.

7. Auxiliary Exchange Services
7.6 Referral Services

7.6.1 Description	
A.	Basic Referral Service, which is provided subject to the availability of suitable central office facilities, is an arrangement that intercepts incoming calls to a customer's telephone number and refers the calls to another telephone number.
1.	The basic referral period for a customer-initiated number change is thirty (30) days.
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7.6.2 Application of Rates and Charges	
A.	S&E charges apply per line arranged for Basic Referral Service
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Verizon New England Inc.

7. Auxiliary Exchange Services
7.10 Signal Line Filter

7.10.1 Description	
A.	The signal line filter prevents certain voice or signal frequencies from leaving a particular area.
1.	It may be furnished in connection with all classes and grades of main telephone exchange service, trunk lines, private line services and channels.

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7.10.2 Application of Rates and Charges	
A.	S&E charges and monthly rates apply.

Verizon New England Inc.

7. Auxiliary Exchange Services
7.12 Presumptive Blocking and Selective Blocking

7.12.1 Presumptive Blocking	
A.	This arrangement enables the Telephone Company to automatically deny access from all residence lines to the Information Delivery Service (IDS) 940 exchange for adult programs, when IDS is implemented. (D)
1.	One-party residence customers may obtain access to the 940 exchange by submitting a written request to the Telephone Company to remove the 940 blocking restriction from their lines. (D)
a.	No charge applies for any request to remove or reinstall the blocking restriction.

7.12.2 Selective Blocking	
A.	This arrangement allows customers to prevent use of their telephones for calls placed to vendor operated, entertainment related teleconferencing services provided by Group Bridging Service (GBS) in the 550 exchange code, and information provider operated announcement services provided by IDS in the 976 or 940 exchange codes when GBS and IDS are implemented. It also allows customers to block calls to information services with a 900 area code provided on either an interstate or intrastate basis. This arrangement recognizes and blocks any attempt to dial a number with the following central office prefixes or area codes. Selective blocking service is available to one-party residence service customers. (D)
1.	Comprehensive Blocking— 550, 900, 940 & 976.
B.	Selective blocking service is provided only from Stored Program Control (SPC) central offices and is provided only when sufficient facilities exist. Customers with line hunting service must have all lines in the hunt group blocked.
C.	Implementation of these arrangements will be by central office as requests are received, so that the service will become available within 30 days of the first customer request in any suitably equipped central office.
D.	Selective blocking service cannot be combined with Curb-A-Charge service.
E.	A written request from the customer is necessary to change or remove selective blocking service.

7.12.3 Application of Rates and Charges	
A. Service Charges	
1.	Service charges do not apply to the provisioning of presumptive blocking and selective blocking services.
2.	No charge applies for the any change in a one-party residence customer's blocking arrangement for either presumptive blocking or selective blocking services. (D)

Verizon New England Inc.

7. Auxiliary Exchange Services
7.13 INTELLIDIAL® Calling Service

7.13.2 Description	
A.	Intellidial calling service is an optional communications system arrangement that combines into a group up to six lines for multi-line residence customers and offers call management features arranged in packages. (D)
B.	Intellidial calling service is offered only from suitably equipped central offices as determined by the Telephone Company. It is available for use only with one-party residence telephone exchange service lines. (D)
1.	It is not available with trunk lines, dormitory communications service, Centrex service, PASL service or public access lines.
C.	Intellidial calling service comprises a basic package of features and four optional feature packages.
1.	Basic Feature Packages
a.	Call Hold
b.	Call Pickup
c.	Call Transfer
d.	Intercom Calling
e.	Three-way Calling
f.	Touch Tone Calling
2.	Optional Feature Packages includes all of the basic feature package plus the following added features.
a.	Package 1 — Call Forwarding and Call Waiting
b.	Package 2 — Call Forwarding Busy Line, Call Forwarding Don't Answer, Call Forwarding
c.	Package 3 — Call Forwarding, Call Waiting, Speed Dialing
d.	Package 4 — Call Forwarding Busy Line, Call Forwarding Don't Answer, Call Forwarding, Speed Dialing.

7.13.3 Regulations	
A.	Main telephone exchange service lines equipped with intellidial calling service may terminate at different premises locations provided they are all served from the same electronic central office switching vehicle.
B.	A minimum of two lines in a service arrangement must be equipped with intellidial calling service. A different feature package may be furnished on each line in the service arrangement.

Verizon New England Inc.

7. Auxiliary Exchange Services
7.16 Distinctive Ring Service

7.16.1 Description	
A.	Distinctive ring service enables a customer to have up to three separate telephone numbers (one main telephone number and two additional telephone numbers) associated with one exchange access line. Each telephone number has a distinctive ring on incoming calls to allow for identification of the incoming call. A distinctive call waiting tone for each additional telephone number is provided to customers also subscribing to call waiting service.
B.	Distinctive ring is available to one-party residence service customers served by a suitably equipped central office subject to the availability of facilities. (D)
C.	This service is not offered with PBX trunk service lines equipped with hunting arrangements, access lines terminating in customer premises switching equipment, foreign exchange service and foreign central office service.
D.	Distinctive ring service is offered as follows. <ol style="list-style-type: none"> 1. Package I— Consisting of one additional telephone number associated with a single line. 2. Package II— Consisting of two additional telephone number associated with a single line.
E.	All telephone numbers associated with an exchange access line equipped with distinctive ring must be served by the same central office.
F.	Distinctive ring service may not be compatible with some types of customer provided telephone equipment.

7.16.2 Regulations	
A.	Provisions for Other Services <ol style="list-style-type: none"> 1. Call Waiting and Call Forwarding services which are provided on the customer's main telephone number also are provided automatically on additional numbers. When establishing distinctive ring service, call forwarding service customers must choose one of the following arrangements. <ol style="list-style-type: none"> a. Calls to the main telephone number and additional telephone numbers associated with one exchange access line will be forwarded to a single number, b. Only calls to the main telephone number associated with one exchange access line will be forwarded. Calls to additional telephone numbers will not be forwarded. 2. Curb-A-Charge service features, which are provided on the customer's main telephone number also are provided automatically on additional numbers for distinctive ring service.

Verizon New England Inc.

7. Auxiliary Exchange Services
7.17 PHONESMART® Service

7.17.1 Description	
B.	Phonesmart service is available with all one-party residence main telephone exchange service (except PBX trunks), in suitably equipped serving central offices where facilities exist. In addition, both the subscriber to the service and the other party involved in the call must either be served from the same central office or served from different central offices which are linked by facilities that can send the parties' telephone numbers between these central offices.
C.	Phonesmart service will be offered on a monthly charge basis, except for call trace. Call trace is billed on a charge per activation only when the attempt to trace and record the calling telephone number is successful. The results of a successful trace will only be provided to an appropriate law enforcement agency.
D.	Per call blocking is an originating option that allows customers to control the disclosure of their telephone number and name on a call by call basis. When activated, the option precludes the originating customer's telephone number and name from being displayed on the terminating customer's display device and prevents the announcement and completion of calls using *69. Per call blocking does not affect the operation of the other Phonesmart features. Activation is accomplished by the calling party dialing an activation code prior to initiating a call. Per call blocking is available in suitably equipped central offices to all residence main telephone exchange service (except hotel/motel, PBX trunks and toll access trunk lines). There is no charge associated with per call blocking.
E.	Line blocking allows customers to automatically block the disclosure of their telephone number and name on all originating calls. The option precludes the originating customer's telephone number and name from being displayed on the terminating customer's display device and prevents the announcement and completion of calls using *69. To allow the telephone number and name to be displayed on a call-by-call basis, the customer dials a code, other than that used for per call blocking, before making the call. Line blocking does not affect the operation of the other Phonesmart features. Line blocking is available at no charge on verbal request to all residence main telephone exchange services including PBX trunks. Line blocking is not available with toll access trunk lines, except for domestic violence agencies and safe houses.
F.	Permanent line blocking allows customers to automatically block the disclosure of their telephone number and name on all originating calls. The option precludes the originating customer's telephone number and name from being displayed on the terminating customer's display device and prevents the announcement and completion of calls using *69. The option cannot be disabled to allow the originating telephone number and name to be displayed. Permanent line blocking does not affect the operation of the other Phonesmart service features. Permanent line blocking is only available to domestic violence agencies. There is no charge associated with permanent line blocking.
G.	Some Phonesmart services are not available when the subscriber completes or receives a call utilizing an interexchange carrier's facilities.
H.	Satisfactory provision of Phonesmart service requires technically compatible customer provided premises equipment.
I.	Announcement blocking allows customers to automatically block the announcement associated with repeat dialing. This option precludes the originating customer from receiving the announcement when the customer encounters a busy line or ring no answer condition. There is no charge associated with requesting announcement blocking.

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7.17.2 Regulations	
A.	Liability — The liability of the Telephone Company is as set forth in Section 1.

Verizon New England Inc.

7. Auxiliary Exchange Services
7.17 PHONESMART® Service

7.17.3 Application of Rates and Charges	
A.	Phonesmart service rates and charges are in addition to all other applicable rates and charges for the associated one-party residence main telephone exchange service and other associated services.
1.	
B.	A S&E charge applies if a feature of Phonesmart service is the only service being provided. It does not apply if one or more features of Phonesmart service are provided at the same time as another service for which a S&E charge applies.
C.	Call trace and busy redial and *69 are available on a per activation basis and a monthly cap applies to the per activation charge for each feature. The per activation charge applies for each successful activation only. For *69, per activation customers are charged upon announcement of the telephone number associated with the last incoming call. The charge applies regardless of whether the customer attempts to return the call by dialing "1" and regardless of whether the announced number identifies the calling party or can be used to return the call automatically or by manual dial back. Additional charges associated with calls returned using *69 may apply. Busy redial is also available on a monthly charge basis and activation charges do not apply when the customer elects monthly billing. A S&E charge applies each time the customer changes from per activation to a monthly charge basis.
D.	Anonymous Call Rejection is provided without charge to customers subscribing to Caller ID - Number Only, Caller ID, Call Waiting ID With Name, and Call Waiting ID Deluxe.

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Verizon New England Inc.

9. Message Telecommunications Service (MTS)
9.4 Regulations

9.4.2 Time Periods	
A. (Continued)	
4.	The evening rate period and the night and weekend rate period are computed separately and the results then totaled. The evening rate (discount) and night and weekend rate (discount) do not apply to any incremental charge which is added to the resulting total. When application of the rate (discount) results in a fractional charge, the amount will be rounded down to the lower cent.
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9.4.3 Determination of Rate Airline Miles	
A.	MTS rates between points (cities, towns, or localities) are based on the airline distance between rate centers. In general, each point is designated as a rate center; certain small towns or localities are assigned adjacent rate centers with which they are closely associated for communication purposes or by community of interest.

Verizon New England Inc.

9. Message Telecommunications Service (MTS)
9.5 Rates and Charges

9.5.1	Description
A.	<p>Residence Service Initial Period Rates</p> <p>1. For calls billed to residence service lines, the initial period rates for all classes of service are for connections of one minute or any fraction thereof.</p> <p>a. For calls billed to residence service lines, the charge for the initial period is the initial period rate applicable for the time period in which the message connect time occurs.</p>
B.	<p>Residence Service Incremental Charges— An incremental charge applies in addition to the appropriate initial period rate or per message charge for the customer dialed and operator dialed calls listed below. When more than one class of service is involved only the higher incremental charge is applicable.</p> <p>1. Customer Dialed— Corrections Collect, collect and bill to third number, collect and bill to third number mechanized, person-to-person, and coin paid station-to-station.</p> <p>2. Operator Dialed— Station-to-station, collect and bill to third number, person-to-person, and coin paid station-to-station.</p>
C.	<p>Residence Service Overtime Rates</p> <p>1. The overtime rates for all classes of residence service are for each additional minute or fraction thereof that the telephone connection continues beyond the initial period. Overtime rates are the same for all classes of residence service and are governed by the rate period in which each additional minute begins.</p>
D.	
E.	
F.	<p>Sent-Paid Coin— Customer dialed station-to-station sent paid calls originating from PASL payphones in the evening or night and weekend periods will be calculated by discounting the appropriate day rate by 35% and 60% respectively.</p> <p>1. For sent-paid coin calls the initial period rates are for connections of one minute or any fraction thereof.</p> <p>a. The charge for the initial period is the initial period rate applicable for the time period in which the message connect time occurs.</p>
G.	<p>Adjustments when appropriate are applied by deducting minutes or seconds as applicable from the call termination time.</p>

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Verizon New England Inc.

9. Message Telecommunications Service (MTS)
9.5 Rates and Charges

9.5.1 Description	
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9.5.2 Application	
A.	Customer dialed rates apply when the calling party actually dials the called party's telephone number.
B.	Operator dialed rates apply when the calling party dials zero for operator and the operator dials the called party's telephone number.

Verizon New England Inc.

9. Message Telecommunications Service (MTS)
9.8 Call Completion Platform Services

9.8.1 Bell Atlantic Access Number (BAAN) Single Rate Platform	
A.	BAAN is the Telephone Company's alternative mechanized dialing option which allows residence customers dialing calls via the BAAN access telephone number to charge intraLATA local and toll calls to their telephone number.
B.	BAAN single rate structure applies for all mechanized customer-dialed calling card calls and all mechanized collect calls made via the BAAN platform.*

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9.8.2 Application of Rates and Charges	
A.	Accumulation of message time is done on a whole minute basis for each call. Calls with fractional totals are rounded up to the next higher minute.
B.	All customer dialed station-to-station calling card calls made via the BAAN single rate platform will be charged an incremental charge per call and a uniform per minute rate which does not vary by time of day, day of week, or distance.*
C.	All customer dialed station-to-station calling card collect calls made via the BAAN single rate platform will be charged an incremental charge per call and a uniform per minute rate which does not vary by time of day, day of week, or distance.*
D.	Discounts — Existing TTY/TDD discounts and other residence optional calling plan discounts apply to incremental charges and usage for all calls made via the BAAN platform.

* Effective July 1, 2010, Verizon Rhode Island will no longer provide Verizon Calling Card service.

Verizon New England Inc.

10. Message Telecommunications Service (MTS) Optional Toll Calling Plans

10.1 Selective Calling Service

The rates and charges for services explained herein are contained in Part M, Section 1.10.

10.1.1 Description	
A.	Selective calling service is offered subject to availability of facilities, as a supplement to one and two-party residence main telephone exchange service or to trunk lines. Exchanges included in each selective calling area are listed in Exhibit 10.1.2-1.
1.	
B.	This service permits customer dialed station-to-station calling at discounted rates to a maximum of ten exchanges, selected by the customer, outside the local service area but within the State of Rhode Island LATA, not exceeding 25 airline miles. Mileage is determined as specified in Section 9.
C.	Selective calling service is not available on foreign exchange service, or for person-to-person, collect, charge to a calling card, charge to a third telephone number, conference, or other calls which normally require an operator. It is not available with the Business Link plan, the Inward Toll Calling Plan, the Outward Toll Calling Plan, or the Rhode Island statewide calling plan.

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10.1.2 Application of Rates and Charges	
A.	Selective calling service rates are in addition to the rates and charges for the associated main telephone exchange service or trunk lines and associated services.
1.	A S&E charge for residence customers applies to equip a line for selective calling service in addition to the basic exchange service S&E charge.
B.	Selective calling service usage rates apply to customer dialed station-to-station sent-paid calls, and to operator completed station-to-station sent-paid calls if facilities are not available for customer dial completion. The rates also apply to operator completed station-to-station sent-paid calls for handicapped persons unable to dial calls because of their handicap.
1.	
2.	Residence Usage — For all such calls originating over residence exchange lines, a usage discount equal to 50% of the appropriate dial station-to-station toll charge applies.
3.	All other calls, including calls made by residence subscribers outside the specified time period are charged at the appropriate MTS rates.

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Verizon New England Inc.

10. Integrated Services Digital Network (ISDN) Services
10.1 ISDN Basic Service and Virtual Serving Arrangement (VSA)

Rates and charges for services explained herein are contained in Part M, Section 3. Service charges referred to herein are explained in Part A, Section 3 and contained in Part M, Section 1.

10.1.1	Description
A.	ISDN basic is an optional arrangement that allows for the integration of voice and non voice (data) transmission on a single telephone access line and provides access as a digital gateway which will allow for the introduction of additional services.
B.	ISDN basic service is comprised of the following features which may not be available in all ISDN basic service central offices.
1.	Digital Subscriber Line
2.	Basic Service Capabilities
3.	High or Low Speed Packet Switched Data*
4.	Alternate Circuit Switched Voice or Alternate Circuit Switched Data
5.	Optional features and optional feature packages
C.	Each ISDN basic line may only be connected to a single ISDN voice, data or combined voice and data CPE device.
D.	ISDN basic is furnished subject to availability of facilities and is provided only from a local digital central office switch. The Telephone Company will determine the type of central office switch. This service is provided from suitably equipped digital central offices, and is available for use only with qualified one-party residence main telephone exchange service.
1.	A qualified line is technically compatible and within the loop deployment range as specified in the Telephone Company outside plant engineering methods.
E.	Each ISDN basic line is provided with one telephone number which is referred to as the Primary Directory Number (PDN). A second telephone number may be provided in certain ISDN basic central offices when more than one basic service capability is selected. There is no charge when a second telephone number associated with the PDN is so required.
F.	ISDN basic is not available for use with trunk lines, Dormitory Communications Service (DCS), Centrex (other than digital Centrex service), PASL service or PAL lines.
G.	Customer Notification — ISDN basic can only be provided from suitably equipped digital central office switches. In multiple switch central office locations where all switches are not equipped for ISDN basic, a change of telephone number may be required to obtain ISDN basic. If this situation exists the customer will be so notified prior to subscription to ISDN basic. The change of telephone number incurs no additional charge.

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* Low Speed Packet Switched Data (LSPSD) operates on a D channel at speeds up to 9.6 kbps. Effective February 15, 2008, Packet Switched Data on the D Channel and X.25 Packet Data features are available only for existing customers. Additions, rearrangements and moves of service are not permitted.

Verizon New England Inc.

10. Integrated Services Digital Network (ISDN) Services
10.2 Optional Features

10.2.6 Circuit Switched Services (Voice and Data)	
A. (Continued)	
3.	Additional Call Offering — Provides the ISDN line with notification of additional voice and data calls when the user's interface is busy.
4.	Associated Groups — Terminals on an ISDN line may be restricted to less than the total B channel capacity available. Only two associated groups are permitted per line.

10.2.7 Optional Feature Packages	
A.	The following feature packages are available with residence ISDN basic service.
1.	Internet Access Package consisting of Incoming Calling Line Identification and Additional Call Offering features.
2.	Home Office Package consisting of Incoming Calling Line Identification, Additional Call Offering, ISDN Flexible Calling (Conference, Transfer, Drop, Hold) and Call Forwarding features.
3.	Deluxe Package consisting of Incoming Calling Line Identification, Additional Call Offering, ISDN Flexible Calling (Conference, Transfer, Drop, Hold), and Call Forwarding, Call Forwarding Busy Line/Don't Answer features.

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Verizon New England Inc.

1. Centrex Service
1.1 Description

1.1.2 Student Residence Centrex (SRC)	
A.	Centrex service is a residence telecommunications system when provided as SRC service. SRC is offered only as a LSP contract. SRC is only available as an independent system to public or private educational institutions for residential use by students, faculty members, or employees who reside in dormitories or other residential quarters owned, leased, or under control of the educational institution. 1. SRC is only available on an unlimited service basis.
B.	SRC is furnished from central office equipment located on Telephone Company premises and provisioned with associated facilities arranged to provide the equivalent of one-party unlimited residence main telephone exchange service. 1. The local calling area for SRC is the same as that specified for one-party unlimited residence main telephone exchange service.
C.	Billing Options — Under any of the following options, the educational institutions must render assistance to the Telephone Company in collection of charges billed to the occupant of the room, apartment, or suite. 1. Option 1 — The educational institution is responsible for the ordering of services and is bill for all charges. 2. Option 2 — The educational institution is responsible for the ordering of services and is bill for all charges except that the occupant of the room, apartment, or suite is billed for MTS messages, telegrams, cablegrams, radiograms, restoral of service charges and directory assistance charges. 3. Option 3 — The occupant of the room, apartment, or suite is responsible for the ordering of services and is billed for all charges.
D.	All SRC lines furnished to an educational institution must be located in a room, apartment, or suite occupied by one or more persons as residential quarters and any additional telephones on the line shall be limited to such quarters.
E.	Tie lines may be furnished, as specified in Part B of the Rhode Island Product Guide for Type 2001B Channels, between the switching system of the educational institution and the SRC central office equipment. If tie lines are provided, the educational institution's stations are not permitted access to exchange the Message Telecommunications Service (MTS) connections via the SRC central office equipment. At the option of the educational institution, SRC lines may be permitted access to exchange and MTS connections via the educational institution's switching system. 1. Tie lines are provided at the rates and charges for Private Line Type 2001B channels, for the local and interexchange facilities, as required, to provide each tie line between SRC and the educational institution's switching system. 2. Tie line terminals are provided at rates and charges specified for dial-type tie line terminations as required with the switching equipment involved.

(C)

Verizon New England Inc.

1. Centrex Service
1.1 Description

1.1.2 Student Residence Centrex (SRC)	
F.	Rates and Charges
1.	Rates and charges apply for associated services and equipment, as specified elsewhere in this tariff or in the Rhode Island Product Guide. (C)
2.	Toll Denial — An arrangement to restrict the use of a residential student line from the MTS network, where facilities are available.
3.	Directory Listings — Additional directory listings will be available for Student Residence Centrex lines at the rate for additional listings for residence service. (X)
4.	Unlimited Service Usage Charges apply to Student Residence Centrex and are based on the total number of main station lines in-service at the end of each customer's billing period. The PBX Trunk Equivalency Table (refer to Exhibit 1.1.2-1), specifies the equivalencies for main station lines. The exchange usage charge monthly rate is multiplied by the PBX Trunk Equivalency to determine the monthly unlimited service usage charge for the system. (X)

Verizon New England Inc.

1. Exchange and Network Services
1.1 Tariff Information and General Regulations

1.1.1 One-Time Bill Credit				
ID	Service Category	Rate Element	Rate	USOC
	Bill Credit	Residence – Per main telephone exchange line Note: Customers are eligible for a one-time \$50.00 bill credit if they meet the conditions specified in Part A, Section 1, 1.4.5.A 1 of this tariff.	See Note	

1.1.2 Payment of Bills				
ID	Service Category	Rate Element	Rate	USOC
	Returned Check or Draft	Per check or draft	15.00	

1.1.3 Reserved for Future Use				

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Verizon New England Inc.

1. Exchange and Network Services
1.3 Service Charges

1.3.1 Premises Work Charges				
ID	Service Category	Rate Element	Rate	USOC
	Premises Work	Standard - First 15 minutes or fraction thereof	15.30	
		Standard - Each additional 15 minutes or fraction thereof	6.84	
		Complex - First 15 minutes or fraction thereof – Monday – Saturday, 8AM–5PM	22.81	
		Complex - First 15 minutes or fraction thereof – Sunday and Monday- Saturday, excluding 8AM-5PM	34.18	
		Complex - First 15 minutes or fraction thereof – Holidays	45.62	
		Complex - Each additional 15 minutes or fraction thereof – Monday- Saturday 8AM-5PM	7.20	
		Complex - Each additional 15 minutes or fraction thereof – Sundays and Monday-Saturday, excluding 8AM-5PM	10.71	
		Complex - Each additional 15 minutes or fraction thereof – Holidays	14.28	

1.3.2 Other Service and Equipment Charges				
ID	Service Category	Rate Element	Rate	USOC
	Restoral of Service	Residence – Per each account	16.91	
				(D)
	Temporary Suspension of Service	Residence – Reconnection of Service	7.32	
				(D)
	Establishment of Signal Power Levels	S&E – Per line	6.07	SCO

Verizon New England Inc.

1. Exchange and Network Services
 1.4 Connections of Customer Premises Equipment to the Telecommunications Network

1.4.1 Reserved for Future Use			

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1.4.2 Connecting Arrangements				
ID	Service Category	Rate Element	Rate	USOC
	Data Access	Arrangement for Manual Connection – S&E - Each	4.95	CDT
		Arrangement for Manual Connection – Monthly - Each	3.44	CDT
		Arrangement for Unattended Sending and Receiving Through a Voltage Type Control Interface - S&E - Each	4.95	CBS
		Arrangement for Unattended Sending and Receiving Through a Voltage Type Control Interface – Monthly - Each	10.78	CBS

Verizon New England Inc.

1. Exchange and Network Services
1.5 Exchange Service

1.5.1 Basic Exchange Services–Monthly Rates by Exchange Zone				
ID	Service Category	Rate Element	Rate	USOC
	Residence – Unlimited 2 Party	West Warwick	17.26	
		Woonsocket	13.99	

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1.5.2 Basic Exchange Services–Composite Statewide Monthly Rates Schedule				
ID	Service Category	Rate Element	Rate	USOC
	Residence – Measured 1 Party	All Rate Groups	9.17	
		Local Usage Allowance – Minutes – Monthly – Per line	90	

Verizon New England Inc.

1. Exchange and Network Services
1.5 Exchange Service

1.5.2 Basic Exchange Services–Composite Statewide Monthly Rates Schedule				
ID	Service Category	Rate Element	Rate	USOC
	Residence – Measured 1 Party	Local Usage Allowance – Lifeline customers only – Minutes – Monthly – Per line	180	
		Local Usage – Per additional minute	.037	
	Residence – Unlimited 1 Party	Rate Group A	15.30	
		Rate Group B	15.94	
		Rate Group C	16.26	
		Rate Group D	18.62	
		Rate Group E	19.65	
		Rate Group F	19.76	
	Residence – Unlimited 2 Party	Rate Group A	13.11	
		Rate Group B	13.64	
		Rate Group C	13.99	
		Rate Group D	16.15	
		Rate Group E	17.26	
		Rate Group F	17.86	

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1.5.3 Basic Exchange Services–Superseded Services Monthly Rates by Exchange/Zone				
ID	Service Category	Rate Element	Rate	USOC
	Residence – Unlimited 1 Party	West Gloucester	15.30	

Verizon New England Inc.

1. Exchange and Network Services
1.5 Exchange Service

1.5.4 Basic Exchange Services-Other				
ID	Service Category	Rate Element	Rate	USOC
	Service and Equipment Charges	Residence - To install a network access line	33.83	
		Residence - To change the grade or class of service -- To change from residence to business and vice versa	23.88	
		Residence - To change a telephone number	22.69	
		Residence - To rearrange combined billing	4.22	
		Residence - To transfer service	6.12	

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1.5.5 Reserved for Future Use				
ID	Service Category	Rate Element	Rate	USOC

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Verizon New England Inc.

1. Exchange and Network Services

1.5 Exchange Service

1.5.5 Other Services				
ID	Service Category	Rate Element	Rate	USOC
	Dormitory Communications Service	DCS Line – Monthly – Note: Same as for 1 party residence main telephone exchange service, less \$00.10	See Note	
		Toll Denial – S&E – Per station line equipment	3.20	K1M
		Toll Denial – Monthly – Per station line equipment	1.05	K1M
		Reestablishment of in-place Disconnected Service – S&E – Per main station line at Brown University or Providence College	5.55	
				(D)
				(D)

1.5.6 Directory Listing Service				
ID	Service Category	Rate Element	Rate	USOC
				(D)
				(D)
	Additional Listing or Additional Dual Name Listing	Residence – S&E – Each service	5.59	U
		Residence – Monthly – Each service	3.00	U
	Non-published Service	Residence – S&E – Per line	5.59	NPU
		Residence – Monthly – Per line	4.95	NPU
	Non-directory Listed Service	Residence – S&E – Per line	5.59	LVO
		Residence – Monthly – Per line	3.00	LVO
	Change Listing	Residence – S&E	5.59	

Verizon New England Inc.

1. Exchange and Network Services
1.5 Exchange Service

1.5.7 Directory Assistance Service				
ID	Service Category	Rate Element	Rate	USOC
	Directory Assistance Service	Residence - Directly Dialed Directory Assistance Calls in Excess of the Call Allowance - Each	1.25	
		Residence - Calls to Directory Assistance via a Local or Message Telecommunications Service operator - Each	1.25	

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1.5.8 Nynex Call Connect Service				
ID	Service Category	Rate Element	Rate	USOC
	Nynex Call Connect	Each Call Dialed and Completed	.35	

1.5.9 Busy Line Verification and Busy Line Interrupt				
ID	Service Category	Rate Element	Rate	USOC
	Busy Line Verification	Each Request	3.75	
	Busy Line Interrupt	With Verification – Each request	3.75	

1.5.10 Reserved for Future Use				
ID	Service Category	Rate Element	Rate	USOC

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Verizon New England Inc.

1. Exchange and Network Services

1.5 Exchange Service

1.5.11 Reserved for Future				

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National-411 (N-411) Service				
ID	Service Category	Rate Element	Rate	USOC
	N-411	Per Direct Dialed Call - Each	1.50	

Verizon New England Inc.

1. Exchange and Network Services
1.7 Auxiliary Exchange Services

1.7.1 Custom Calling Services				
ID	Service Category	Rate Element	Rate	USOC
	Call Waiting	Residence - Monthly - Each line equipped	6.00	ESX
		S&E - Each line equipped	3.20	ESX
	Call Forwarding	Residence - Monthly - Each line equipped	6.00	ESM
		S&E - Each line equipped	3.20	ESM
	Call Forwarding Busy Line	Residence - Monthly - Each line equipped	3.50	U
		S&E - Each line equipped	3.20	U
	Call Forwarding Don't Answer	Residence - Monthly - Each line equipped	3.50	U
		S&E - Each line equipped	3.20	U
	Call Forwarding Busy Line Don't Answer	Residence - Monthly - Each line equipped	4.00	U
		S&E - Each line equipped	3.20	U
	Three-Way Calling	Residence - Monthly - Each line equipped	6.00	ESC
		S&E - Each line equipped	3.20	ESC

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Verizon New England Inc.

1. Exchange and Network Services
1.7 Auxiliary Exchange Services

1.7.1 Custom Calling Services				
ID	Service Category	Rate Element	Rate	USOC
	Usage Three-Way Calling	Residence – Per activation charge	.75	U (D)
		Residence – Monthly capped amount applicable to per activation charges	6.00	U
	Speed Dialing – 8 Code	Residence – Monthly – Each line equipped	5.00	E8C (D)
		S&E – Each line equipped	3.20	E8C
	Speed Dialing – 30 Code	Residence – Monthly – Each line equipped	6.00	E3D (D)
		S&E – Each line equipped	3.20	E3D
	Custom Calling Package Discount – 3 or More Services Provided on Same Line	Residence discount applicable to each service excluding the first one	.76	U (D)
				(D)
		S&E – Each line equipped	3.20	U
	Value Added Package	Call Waiting, Speed Dialing 8 Codes – Residence – Monthly – Each line equipped	8.50	VP4 (D)
				(D)
		Call Waiting, Speed Dialing 8 Codes – S&E – Each line equipped	3.20	VP4
		Call Waiting, Three-Way Calling – Residence – Monthly – Each line equipped	9.50	VP6

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1. Exchange and Network Services

1.7 Auxiliary Exchange Services

1.7.1 Custom Calling Services				
ID	Service Category	Rate Element	Rate	USOC
	Value Added Package			
		Call Waiting, Three-Way Calling – S&E – Each line equipped	3.20	VP6
		Call Waiting, Call Forwarding – Residence – Monthly – Each line equipped	9.50	VP2
		Call Waiting, Call Forwarding – S&E – Each line equipped	3.20	VP2
		Call Waiting, Call Forwarding, Three-Way Calling, Speed Dialing 8 Codes – Residence – Monthly – Each line equipped	14.00	VP8
		Call Waiting, Call Forwarding, Three-Way Calling, Speed Dialing 8 Codes – S&E – Each line equipped	3.20	VP8

(D)
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1.7.2 Remote Call Forwarding				
ID	Service Category	Rate Element	Rate	USOC
	Remote Call Forwarding	Monthly – Residence	23.60	U
		S&E	5.55	U

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1.7.3 Reserved for Future Use				
ID	Service Category	Rate Element	Rate	USOC

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1. Exchange and Network Services

1.7 Auxiliary Exchange Services

1.7.4 Line Hunting Service				
ID	Service Category	Rate Element	Rate	USOC
	Line Hunting	S&E – Per group arranged at same time	13.40	

1.7.5 Referral Services				
ID	Service Category	Rate Element	Rate	USOC
	Basic Referral Service	S&E – Per line arranged	14.20	

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1.7.6 Stop Hunt Arrangement				
ID	Service Category	Rate Element	Rate	USOC
	Stop Hunt Arrangement	Monthly – Per each arrangement	8.92	P89
		S&E – Per each arrangement	2.35	P89

1.7.7 Make Busy Arrangement				
ID	Service Category	Rate Element	Rate	USOC
	Make Busy Arrangement	Monthly – Per each arrangement	6.19	PHV
		S&E – Per each arrangement	2.35	PHV

1.7.8 Toll Restriction				
ID	Service Category	Rate Element	Rate	USOC
	Toll Restriction	Monthly -- Per line	21.20	KXT

1.7.9 Signal Line Filter				
ID	Service Category	Rate Element	Rate	USOC
	Signal Line Filter	Monthly – Per each arrangement	15.95	SGV
		S&E – Per each arrangement	4.65	SGV

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1. Exchange and Network Services
1.7 Auxiliary Exchange Services

1.7.10 Curb-A-Charge Service				
ID	Service Category	Rate Element	Rate	USOC
	Originating Number Screening	Operator Screening -- Monthly -- Per line equipped	1.00	DHL
		Operator Screening -- S&E -- Per line equipped	5.00	DHL
		Direct Dialed Screening -- Monthly -- Per line equipped	1.00	DH2
		Direct Dialed Screening -- S&E -- Per line equipped	5.00	DH2
	Terminating Number Screening	Residence -- Options A, B, or C -- S&E -- Per line equipped, each	5.00	U
		PBX trunk lines -- Option A -- S&E -- Per system per request, per 100 numbers equipped or fraction thereof	50.00	U
		PBX trunk lines -- Option B -- S&E -- Per system per request, per 100 numbers equipped or fraction thereof	50.00	U
		PBX trunk lines -- Option C -- S&E -- Per system per request, per 100 numbers equipped or fraction thereof	50.00	U

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1.7.11 Intellidial Calling Service				
ID	Service Category	Rate Element	Rate	USOC
	Intellidial - Residence	Basic Package -- Monthly -- Per each line equipped	7.00	MVP
		Basic Package -- S&E -- Per each line equipped	3.20	MVP
		Optional Feature Package 1 -- Monthly -- Per each line equipped	9.00	MVP01
		Optional Feature Package 1 -- S&E -- Per line equipped	3.20	MVP01
		Optional Feature Package 2 -- Monthly -- Per each line equipped	9.00	MVP02

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1. Exchange and Network Services
1.7 Auxiliary Exchange Services

1.7.11 Intellidial Calling Service				
ID	Service Category	Rate Element	Rate	USOC
	Intellidial Vintage I Basic Package	Optional Feature Package 3 – OPP month-to-month – Per each line equipped	15.00	MVP11
		Optional Feature Package 3 – OPP 36 months – Per each line equipped	12.00	MVP11
		Optional Feature Package 3 – OPP 60 months – Per each line equipped	10.50	MVP11
		Optional Feature Package 4 – OPP month-to-month – Per each line equipped	15.00	MVP14
		Optional Feature Package 4 – OPP 36 months – Per each line equipped	12.00	MVP14
		Optional Feature Package 4 – OPP 60 months – Per each line equipped	10.50	MVP14
		VTPP Transfer of Service - NRC	96.99	

1.7.12 Reserved for Future Use				

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1. Exchange and Network Services
1.7 Auxiliary Exchange Services

1.7.13 Reserved for Future Use				
ID	Service Category	Rate Element	Rate	USOC

1.7.14 Distinctive Ring Service				
ID	Service Category	Rate Element	Rate	USOC
	Service Package 1	Residence - Monthly	5.50	DRS1X
		Residence - S&E	3.20	DRS1X
	Service Package 2	Residence - Monthly	7.50	DRS2X
		Residence - S&E	3.20	DRS2X

1.7.15 Phonesmart Service				
ID	Service Category	Rate Element	Rate	USOC
	Phonesmart	Busy Redial - Monthly - Per each line equipped - Residence	4.50	NSQ
		Busy Redial - Per activation charge - Residence	.55	

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1. Rates and Charges
 1.7 Auxiliary Exchange Services

1.7.15 Phonesmart Service				
ID	Service Category	Rate Element	Rate	USOC
	Phonesmart	Busy Redial – Monthly capped amount applicable to per activation charge – Residence	4.95	
				(D)
				(D)
				(D)
		Busy Redial – S&E – Residence – Per each line equipped	3.20	
				(D)
				(D)
		Caller ID–Number Only – Monthly – Per each line equipped – Residence	7.00	NSD
				(D)
				(D)
		Caller ID–Number Only – S&E – Residence	3.20	
				(D)
				(D)
		Call Trace – Per activation charge, each activation – Residence	3.40	
			(D)	
			(D)	
	Call Trace – Monthly capped amount applicable to per activation charge – Residence	13.60		
			(D)	
			(D)	
	Anonymous Call Rejection – Monthly – Each line equipped – Residence	5.00	AYK	
			(D)	
			(D)	

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1. Rates and Charges
 1.7 Auxiliary Exchange Services

1.7.15 Phonesmart Service					
ID	Service Category	Rate Element	Rate	USOC	
	Phonesmart	Caller ID – Monthly – Each line equipped – Residence	9.00	NNK	
					(D)
					(D)
		Caller ID – S&E – Each line equipped – Residence	3.20		
					(D)
					(D)
		Call Waiting ID Deluxe – Monthly – Each line equipped – Residence	9.00	NNW	
					(D)
					(D)
		Caller Waiting ID Deluxe – S&E – Each line equipped – Residence	3.20		
					(D)
					(D)
		Call Waiting ID With Name – Monthly – Each line equipped – Residence	9.00	N7PXA	
					(D)
					(D)
		Call Waiting ID With Name – S&E – Each line equipped – Residence	3.20		
				(D)	
				(D)	
	Call Intercept – Monthly – Each line equipped	7.00			
	*69 – Monthly – Per each line equipped – Residence	5.50	NSS		
				(D)	
				(D)	
	*69 – S&E – Per each line equipped – Residence	3.20			
				(D)	
				(D)	
	*69 – Per activation charge – Residence	.75			
				(D)	

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1. Rates and Charges
 1.7 Auxiliary Exchange Services

1.7.15 Phonesmart Service					
ID	Service Category	Rate Element	Rate	USOC	
	Phonesmart	*69 -- Monthly capped amount applicable to per activation charge - Residence	6.00		
				(D)	
					(D)
		*69 and Busy Redial -- Monthly -- Per each line equipped -- Residence	7.50	NSP	
					(D)
					(D)
		*69 and Busy Redial -- S&E -- Per each line equipped -- Residence	3.20		
				(D)	
				(D)	

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1. Exchange and Network Services
1.9 Message Telecommunications Service (MTS)

1.9.1 Message Telecommunications Service				
ID	Service Category	Rate Element	Rate	USOC
	Residence	Initial and Overtime Periods - Day	.21	
		Initial and Overtime Periods - Evening	.14	
		Initial and Overtime Periods - Night	.07	
				(D)
				(D)
	Customer Dialed Station-to-Station Sent Paid Coin Calls	Initial Period – Day – 0-11 Rate Airline Miles	.15	
		Initial Period – Day – 12 and Up Rate Airline Miles	.22	
		Overtime Period – Day – 0-11 Rate Airline Miles	.15	
		Overtime Period – Day – 12 and Up Rate Airline Miles	.22	
	Incremental Charges	Operator Dialed – Station to Station	3.75	
		Operator Dialed – Collect and Bill to Third Number	3.75	
		Operator Dialed – Person-to-Person	4.50	
		Customer Dialed – Collect and Bill to Third Number	1.75	
		Corrections Collect Call	1.75	
		Customer Dialed – Collect and Bill to Third Number Mechanized	1.75	
		Customer Dialed – Person-to-Person	4.50	
		Customer Dialed – Coin-Paid Station-to-Station	.53	
		Operator Dialed – Coin-Paid Station-to-Station	3.75	

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1. Exchange and Network Services
1.10 Message Telecommunications Service (MTS) Optional Toll Calling Plans

1.10.1 Selective Calling Service				
ID	Service Category	Rate Element	Rate	USOC
	Selective Calling	Toll Band 1 – Residence– Monthly – Per exchange selected, per line	1.55	(D)
		Toll Band 2 – Residence– Monthly – Per exchange selected, per line	1.55	(D)
	Usage	Residence – Percentage discount reduction of appropriate dialed station to station toll charge	50%	(D)
				(D)
				(D)

1.10.2 Rhode Island Statewide Calling Service				
ID	Service Category	Rate Element	Rate	USOC
	Usage	One Hour Option – Initial one hour - Monthly	4.00	
		One Hour Option – Each additional minute or fraction thereof	.06	
		Four Hour Option – Initial four hours - Monthly	13.00	
		Four Hour Option – Each additional minute or fraction thereof	.09	
	Unlimited Usage	One-Party – Rate Group A - Monthly	24.70	
		One-Party – Rate Group B - Monthly	24.06	
		One-Party – Rate Group C - Monthly	23.74	
		One-Party – Rate Group D - Monthly	21.38	
		One-Party – Rate Group E - Monthly	20.35	
		One-Party – Rate Group F - Monthly	19.74	
		Two-Party – Rate Group A - Monthly	24.70	

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1. Exchange and Network Services

1.15 Service Packages

1.15.6 Package Bonus Discount				
ID	Service Category	Rate Element	Rate	USOC
	Package Bonus Discount	Discount – Residence – Monthly – Per eligible service	20%	

1.15.7 Reserved for Future Use				

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1.15.8 Reserved for Future Use				

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1. Exchange and Network Services
1.15 Service Packages

1.15.13 Reserved for Future Use				

1.15.13A Reserved for Future Use				

1.15.14 Regional Essentials				
ID	Service Category	Rate Element	Rate	USOC
	Regional Essentials	Monthly – Per line equipped	32.04	
	Regional Essentials – Bundle Discount I (Limited to customers of record prior to April 17, 2011)	Monthly – Bundle Discount I – Subscriber prior to November 15, 2008 – Verizon On-line Broadband (Up to 3.0 Mbps package)	1.00	
		Monthly – Bundle Discount I – Subscriber between November 15, 2008 – and April 16, 2011 Verizon On-line Broadband (Up to 1.0 Mbps, or Up to 3.0 Mbps, or Up to 7.1 Mbps, or Up to 15.1 Mbps packages)	5.00	
		Monthly – Bundle Discount I – Subscriber prior to April 17, 2011 – Verizon On-line Broadband (Up to 3.0 Mbps or Up to 7.1 Mbps packages) – Renewal	1.00	

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1. Exchange and Network Services

1.15 Service Packages

1.15.15 Regional Value				
ID	Service Category	Rate Element	Rate	USOC
	Regional Value – Bundle Discount	Monthly – Bundle Discount – Verizon On-line Broadband (Up to 1.0 Mbps)	10.04	
	(Limited to customers of record prior to April 17, 2011)	Monthly – Bundle Discount – DIRECTV® (Choice or Higher)	10.04	
		Monthly – Bundle Discount – Verizon On-line Broadband (Up to 1.0 Mbps) and DIRECTV® (Choice or Higher)	9.03	
	Regional Value – Bundle Discount with a Qualifying Unlimited Long Distance Calling Plan (Limited to customers of record prior to April 17, 2011)	Monthly – Bundle Discount – Verizon On-line Broadband (Up to 1.0 Mbps)	8.00	
		Monthly – Bundle Discount – DIRECTV® (Choice or Higher)	8.00	
		Monthly – Bundle Discount – Verizon On-line Broadband (Up to 1.0 Mbps) and DIRECTV® (Choice or Higher)	13.00	
		Monthly – Bundle Discount – Verizon On-line Broadband (Up to 1.0 Mbps) and One-Bill® with Verizon Wireless	8.00	
		Monthly – Bundle Discount – Verizon On-line Broadband (Up to 1.0 Mbps) and both DIRECTV® (Choice or Higher) and One-Bill® with Verizon Wireless	8.00	
	Regional Value	Monthly – Fixed-Price Bundle Discount	13.00	

1.15.16 Reserved for Future Use				

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