

June 15, 2016

VIA HAND DELIVERY AND ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk Rhode Island Public Utilities Commission 89 Jefferson Boulevard Warwick, RI 02888

RE: Docket 4290 – Henry Shelton Act – Monthly Report May 2016

Dear Ms. Massaro:

On behalf of National Grid,¹ I have enclosed four copies of the Henry Shelton Act (HSA) monthly report for May 2016.

On November 14, 2014, the PUC requested that, when the Company files the HSA monthly report in this docket, the Company also provide a schedule with the number of customers enrolled in the HSA Arrearage Forgiveness Program, by month, together with the number of defaults and cancellations. The Company has provided this additional information as part of the HSA monthly report for May 2016. The enclosed Excel file also includes this information.

Thank you for your attention to this matter. If you have any questions, please contact me at 781-907-2153.

Very truly yours,

Celia B. OBrien

Celia B. O'Brien

Enclosures

cc: Docket 4290 Service List Steve Scialabba Leo Wold, Esq. James Lanni

¹ The Narragansett Electric Company d/b/a National Grid (National Grid or the Company).

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.

Joanne M. Scanlon

<u>June 15, 2016</u> Date

Docket No. 4290 – Office of Energy Resources – LIHEAP Enhancement Charge Filing Service List <u>updated 10/27/15</u>

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Henry Shelton Act Monthly Report 2016

GAS AND ELECTRIC COMBINED

GAS AND ELECTRIC COMBINED	2016												
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Number of Customers Active	5,418	4,840	4,607	4,403	4,437								4,741
Customers Newly Added to HSA Agreement	199	184	216	250	416								1265
Customers Removed - Complete	27	17	20	35	74								173
Customers Removed - Defaulted	401	624	394	325	239								1983
Customers Removed - Cancelled	36	50	38	55	40								219
Total Customer Payments	\$500,847.81	\$593,865.66	\$536,067.83	\$423,223.28	\$449,312.70								\$2,503,317.28
Agreement Amount For All Customers	\$369,802.84	\$340.535.89	\$443,871.80	\$473,011.61	\$770,224.22								\$514,227.62
Average Agreement Amount For All Customers	\$140.36	\$141.06	\$193.61	\$213.46	\$331.07								\$203.91
Total Installment Amount For All Customers	\$3,968.33	\$3,623.49	\$4,708.88	\$5,004.02	\$7,935.64								\$5,048.07
Average Installment Amount For All Customers	\$1.49	\$1.49	\$2.05	\$2.25	\$3.41								\$2.14
Average Arrearage Amount	\$81.46	\$81.06	\$111.19	\$122.26	\$184.47								\$116.09
Average Arrearage Amount as a % of Total Balance	58%	57%	57%	57%	56%								57%
Total Amount of Arrears Outstanding	\$214,289.52	\$195,670.03	\$254,280.88	\$270,215.47	\$428,523.30								\$272,595.84
Forgiveness Credits Applied in Current Month	\$32,230.60	\$13,732.94	\$20,364.93	\$39,741.11	\$92,658.68								\$198,728.26
Total Forgiveness Credits (count)	27	17	20	39	74								177
Average Forgiveness Credit	\$1,193.73	\$807.82	\$1,018.25	\$1,019.00	\$1,252.14								\$1,058.19
Number of Particpants Receiving LIHEAP	0	0	216	250	416								882
Percentage of Participants Receiving LIHEAP	0.0%	0.0%	9.2%	11.2%	17.7%								0
Total LIHEAP Payments	\$0.00	\$0.00	\$190,257.05	\$241,169.74	\$16,666.82								\$448,093.61

ELECTRIC ONLY	2016												
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Number of Customers Active	3,183	2,833	2,719	2,565	2,636								2,787
Customers Newly Added to HSA Agreement	110	111	136	155	307								819
Customers Removed - Complete	12	12	11	22	39								96
Customers Removed - Defaulted	268	387	225	232	163								1275
Customers Removed - Cancelled	22	32	27	31	29								141
Total Customer Payments	\$329,026.58	\$377,685.66	\$335,623.27	\$283,801.01	\$312,152.12								\$1,638,288.64
Agreement Amount For All Customers	\$188,260.86	\$196,906.84	\$356,266.15	\$284,530.98	\$549,161.17								\$315,025.20
Average Agreement Amount For All Customers	\$59.14	\$69.50	\$94.25	\$110.92	\$208.33								\$108.43
Total Installment Amount For All Customers	\$2,002.72	\$2,095.06	\$2,686.58	\$2,971.63	\$5,629.34								\$3,077.07
Average Installment Amount For All Customers	\$0.62	\$0.73	\$0.98	\$1.15	\$2.13								\$1.12
Average Arrearage Amount	\$33.97	\$39.93	\$53.35	\$62.55	\$115.32								\$61.02
Average Arrearage Amount as a % of Total Balance	9 57%	57%	57%	56%	55%								57%
Total Amount of Arrears Outstanding	\$108,144.66		\$145,077.76	\$160,466.31	\$303,984.05								\$166,161.03
Forgiveness Credits Applied in Current Month	\$13,767.31	\$6,973.85	\$6,837.74	\$23,250.66	\$50,784.11								\$101,613.67
Total Forgiveness Credits (count)	12	12	11	22	39								96
Average Forgiveness Credit	\$1,147.28	\$581.15	\$621.61	\$1,056.85	\$1,302.16								\$941.81
Number of Particpants Receiving LIHEAP	0	0	136	155	307								598
Percentage of Participants Receiving LIHEAP	0.0%	0.0%	5.0%	6.0%	11.7%								0

Gas Only	2016												
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Number of Customers Active	2,235	2,007	1,888	1,838	1,801								1,954
Customers Newly Added to HSA Agreement	89	73	80	95	109								446
Customers Removed - Complete	15	5	9	13	35								77
Customers Removed - Defaulted	133	237	169	93	76								708
Customers Removed - Cancelled	14	18	11	24	11								78
Total Customer Payments	\$171,821.23	\$216,180.00	\$200,444.56	\$139,422.27	\$137,160.58								\$865,028.64
Agreement Amount For All Customers	\$181,541.98	\$143,629.05	\$187,605.65	\$168,480.63	\$221,063.05								\$180,464.07
Average Agreement Amount For All Customers	\$81.22	\$71.56	\$99.36	\$102.54	\$122.74								\$95.48
Total Installment Amount For All Customers	\$1,965.61	\$1,528.43	\$2,022.30	\$2,032.39	\$2,306.30								\$1,971.01
Average Installment Amount For All Customers	\$0.87	\$0.76	\$1.07	\$1.10	\$1.28								\$1.02
Average Arrearage Amount	\$47.49	\$41.12	\$57.84	\$59.71	\$69.15								\$55.06
Average Arrearage Amount as a % of Total Balance	58%	57%	58%	58%	56%								58%
Total Amount of Arrears Outstanding	\$106,144.86	\$82,537.68	\$109,203.12	\$109,749.16	\$124,539.25								\$106,434.81
Forgiveness Credits Applied in Current Month	\$18,463.29	\$6,759.06	\$13,527.19	\$15,629.83	\$41,874.52								\$96,253.89
Total Forgiveness Credits (count)	15	5	9	13	35								77
Average Forgiveness Credit	\$1,230.89	\$1,351.81	\$1,503.02	\$1,202.29	\$1,196.41								\$1,296.89
Number of Particpants Receiving LIHEAP	0	0	80	95	109								284
Percentage of Participants Receiving LIHEAP	0.0%	0.0%	4.2%	5.2%	6.1%								0

		G	AS & ELECTRI	С		
Α	В	С	D	E	F	G
Month	Year	New Enrollments by Month	Column "C" that Successfully Completed the Program	Number from Column "C" Defaulted	Number from Column "C" Canceled	Number from Column "C" Still Currently Enrolled (Col C - Col D - Col E - Col F)
January	2013	279	25	162	92	0
February	2013	265	16	160	89	0
March	2013	278	20	180	78	0
April	2013	486	39	292	153	2
May	2013	899	48	566	267	18
June	2013	712	0	431	225	56
July	2013	694	0	461	191	42
August	2013	722	0	439	221	62
September	2013	535	0	341	145	49
October	2013	652	0	431	178	43
November	2013	296	0	176	93	27
December	2013	227	0	136	67	24
Total	2013	6,045	148	3,775	1,799	323
January	2014	194	0	108	73	13
February	2014	181	0	86	74	21
March	2014	302	0	168	90	44
April	2014	460	0	265	126	69
May	2014	1,100	0	654	271	175
June	2014	751	0	483	180	88
July	2014	638	0	390	165	83
August	2014	637	0	392	165	80
September	2014	717	0	433	178	106
October	2014	830	0	473	203	154
November	2014	450	0	244	119	87
December	2014	426	0	202	124	100
Total	2014	6,686	0	3,898	1,768	1,020
January	2015	380	0	162	120	98
February	2015	285	0	135	78	72
March	2015	422	0	188	126	108
April	2015	457	0	210	101	146

Cumulativ	ve Total	19,855	148	10,356	4,939	4,412
Total	2016	1,404	0	145	92	1,167
December	2016	0	0	0	0	0
November	2016	0	0	0	0	0
October	2016	0	0	0	0	0
September	2016	0	0	0	0	0
August	2016	0	0	0	0	0
July	2016	0	0	0	0	0
June	2016	0	0	0	0	0
May	2016	441	0	17	8	416
April	2016	278	0	26	19	233
March	2016	253	0	42	20	191
February	2016	202	0	27	16	159
January	2016	230	0	33	29	168
Total	2015	5,720	0	2,538	1,280	1,902
	2015	341	0			-
November December	2015	286	0	102 94	49 50	135 197
October	2015	503	0	191	78	234
September	2015	566	0	221	123	222
August	2015	485	0	203	102	180
July	2015	524	0	267	127	130
June	2015	628	0	319	148	161
May	2015	843	0	446	178	219

			GAS			
Α	В	С	D	E	F	G
Month	Year	New Enrollments by Month	Column "C" that Successfully Completed the Program	Number from Column "C" Defaulted	Number from Column "C" Canceled	Number from Column "C" Still Currently Enrolled (Col C - Col D - Col E - Col F)
January	2013	133	11	73	49	0
February	2013	127	6	75	46	0
March	2013	138	10	85	43	0
April	2013	229	18	129	81	1
May	2013	423	26	245	144	8
June	2013	323	0	180	111	32
July	2013	276	0	192	68	16
August	2013	293	0	176	92	25
September	2013	197	0	122	51	24
October	2013	279	0	168	89	22
November	2013	130	0	82	40	8
December	2013	114	0	65	36	13
Total	2013	2,662	71	1,592	850	149
January	2014	84	0	47	33	4
February	2014	82	0	37	37	8
March	2014	151	0	82	46	23
April	2014	225	0	119	73	33
May	2014	504	0	287	122	95

June July	2014 2014	309 237	<u> </u>	201 150	73 55	35 32
August	2014	240	0	149	58	33
September	2014	264	0	163	64	37
October	2014	315	0	164	82	69
November	2014	198	0	92	56	50
December	2014	176	0	73	55	48
Total	2014	2,785	0	1,564	754	467
Total		2,705		2,001	754	-107
La constante de	2045	120	0		12	20
January	2015	126	0	44	43	39
February	2015	100	0	38	37	25
March	2015	155	0	54	52	49
April	2015	164	0	69	38	57
May	2015	269	0	126	56	87
June	2015	240	0	119	47	74
July	2015	188	0	90	50	48
August	2015	183	0	73	33	77
September	2015	187	0	69	35	83
October	2015	196	0	83	24	89
November	2015	103	0	43	12	48
December	2015	172	0	48	24	100
Total	2015	2,083	0	856	451	776
January	2016	107	0	19	15	73
February	2016	80	0	10	9	61
March	2016	99	0	20	8	71
April	2016	102	0	8	6	88
May	2016	113	0	2	2	109
	2016 2016	113	0 0	2	2	109 0
May		113		2	2	
May June	2016	113 	0	2	2	0
May June July	2016 2016	113 	0 0	2	2	0 0
May June July August	2016 2016 2016	113 	0 0 0	2	2	0 0 0
May June July August September	2016 2016 2016 2016	113 	0 0 0 0	2	2	0 0 0 0
May June July August September October	2016 2016 2016 2016 2016 2016	113 	0 0 0 0 0	2	2	0 0 0 0 0 0
May June July August September October November December	2016 2016 2016 2016 2016 2016 2016 2016		0 0 0 0 0 0	2	2 	0 0 0 0 0 0 0
May June July August September October November	2016 2016 2016 2016 2016 2016 2016	113 	0 0 0 0 0 0 0 0			0 0 0 0 0 0 0 0

			ELECTRIC			
Α	В	С	D	E	F	G
		New Enrollments	Column "C" that Successfully Completed the	Number from Column "C"	Number from Column "C"	Number from Column "C" Still Currently Enrolled
Month	Year	by Month	Program	Defaulted	Canceled	(Col C - Col D - Col E - Col F)
January	2013	146	14	89	43	0
February	2013	138	10	85	43	0
March	2013	140	10	95	35	0
April	2013	257	21	163	72	1
May	2013	476	22	321	123	10
June	2013	389	0	251	114	24
July	2013	418	0	269	123	26

December Total	2013 2013	3,383	77	2,183	949	174
Total	2013	3,383	77	2,183	949	174
			_			
January	2014	110	0	61	40	9
February	2014	99	0	49	37	13
March	2014	151	0	86	44	21
April	2014	235	0	146	53	36
May	2014	596	0	367	149	80
June	2014	442	0	282	107	53
July	2014	401	0	240	110	51
August	2014	397	0	243	107	47
September	2014	453	0	270	114	69
October	2014	515	0	309	121	85
November	2014	252	0	152	63	37
December	2014	250	0	129	69	52
Total	2014	3,901	0	2,334	1,014	553
January	2015	254	0	118	77	59
, February	2015	185	0	97	41	47
, March	2015	267	0	134	74	59
April	2015	293	0	141	63	89
May	2015	574	0	320	122	132
June	2015	388	0	200	101	87
July	2015	336	0	177	77	82
August	2015	302	0	130	69	103
September	2015	379	0	152	88	139
October	2015	307	0	108	54	145
November	2015	183	0	59	37	87
December	2015	169	0	46	26	97
Total	2015	3,637	0	1,682	829	1,126
		,		,		•
lanuary	2016	123	0	14	14	95
January February	2016	123	0	14	7	95
March	2016	122	0	22	12	120
April	2016	154	0	18	13	120
				18		
May June	2016 2016	328	0 0	13	6	<u> </u>
July	2016		0			0
	2016		0			
August September	2016		0			0 0
October	2016		0			0
November	2016		0 0			0 0
December	2016	000			50	
Total	2016	903	0	86	52	765
<u> </u>		10.001		6.400		4 676
Cumulativ	i otal	10,921	77	6,199	2,792	1,853