

May 16, 2016

VIA HAND DELIVERY AND ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk Rhode Island Public Utilities Commission 89 Jefferson Boulevard Warwick, RI 02888

> RE: Docket 4290 – Henry Shelton Act – Monthly Report April 2016

Dear Ms. Massaro:

On behalf of National Grid,¹ I have enclosed four copies of the Henry Shelton Act (HSA) monthly report for April 2016.

On November 14, 2014, the PUC requested that, when the Company files the HSA monthly report in this docket, the Company also provide a schedule with the number of customers enrolled in the HSA Arrearage Forgiveness Program, by month, together with the number of defaults and cancellations. The Company has provided this additional information as part of the HSA monthly report for April 2016. The enclosed Excel file also includes this information.

Thank you for your attention to this matter. If you have any questions, please contact me at 781-907-2153.

Very truly yours,

Celia B. O'Brien

Enclosures

cc: Docket 4290 Service List Steve Scialabba Leo Wold, Esq. James Lanni

¹ The Narragansett Electric Company d/b/a National Grid (National Grid or the Company).

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and the Rhode Island Division of Public Utilities and Carriers.

Just Sant	A I 12-0/* 2010
	<u>A Uni%*, 2016</u>
Joanne M. Scanlon	Date

Docket No. 4290 - Office of Energy Resources - LIHEAP Enhancement Charge Filing Service List <u>updated 10/08/14</u>

Name/Address	E-mail Address	Phone		
Deborah A. Barclay, General Counsel	Deborah.barclay@ohhs.ri.gov;	401-462-6816		
Dept. of Human Services				
57 Howard Avenue	SandraM.Powell@dhs.ri.gov;			
Cranston RI 02920				
Frederick Sneesby	Lewis.Babbitt@dhs.ri.gov;			
Dept. of Human Services	Frederick.sneesby@dhs.ri.gov;			
Christopher Kearns	Christopher.Kearns@energy.ri.gov;			
RI Office of Energy Resources	Marion.Gold@energy.ri.gov;			
	Nicholas.Ucci@energy.ri.gov;			
Raquel Webster, Esq.	Thomas.teehan@nationalgrid.com;	401-784-7667		
National Grid	Celia.obrien@nationalgrid.com;			
280 Melrose St.	Joanne.scanlon@nationalgrid.com;			
Providence, RI 02907	Raquel.webster@nationalgrid.com;			
Leo Wold, Esq.	-			
Dept. of Attorney General	Steve.scialabba@dpuc.ri.gov;			
150 South Main St.	John.spirito@dpuc.ri.gov;			
Providence, RI 02903	James.lanni@dpuc.ri.gov;			
	dmacrae@riag.ri.gov;			
	Jmunoz@riag.ri.gov;			
File an original & 10 copies w/:	Luly.massaro@puc.ri.gov;	401-780-2107		
Luly E. Massaro, Commission Clerk				
Public Utilities Commission	Cynthia.WilsonFrias@puc.ri.gov;			
89 Jefferson Blvd.	Todd.bianco@puc.ri.gov;			
Warwick, RI 02888	Alan.nault@puc.ri.gov;			
Steven Hartford, Governor's Office Policy Dir.	steven.hartford@governor.ri.gov;	401-222-8135		

Bob Bromley, Senate Finance	rbromley@rilin.state.ri.us;	
Henry Shelton The George Wiley Center	debbiec@georgewileycenter.org; b.flambeau@juno.com;	
C ,	jrosiello@mgolaw.com;	
Elizabeth Morancy	emorancy@cox.net;	

Henry Shelton Act Monthly Report 2016

GAS AND ELECTRIC COMBINED	2016												
57.67.11.5 <u>222</u> 07.11.6 00.11.21.25	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Number of Customers Active	5,418	4,840		4,403									4,817 849
Customers Newly Added to HSA Agreement Customers Removed - Complete	199 27	184 17	216 20	250 35									849 99
Customers Removed - Defaulted	401	624		325									1744
Customers Removed - Cancelled	36	50		55									179
Total Customer Payments		\$593,865.66 \$340.535.89		\$423,223.28 \$473,011.61									\$2,054,004.58 \$428,895.42
Agreement Amount For All Customers Average Agreement Amount For All Customers	\$369,802.84 \$140.36	\$340.535.89 \$141.06	\$443,871.80 \$193.61	\$473,011.61									\$428,895.42 \$172.12
Total Installment Amount For All Customers	\$3,968.33	\$3,623.49	\$4,708.88	\$5,004.02									\$4,326.18
Average Installment Amount For All Customers	\$1.49	\$1.49	\$2.05	\$2.25									\$1.82
Average Arrearage Amount Average Arrearage Amount as a % of Total Balance	\$81.46 58%	\$81.06 57%	\$111.19 57%	\$122.26 57%									\$98.99 57%
Total Amount of Arrears Outstanding		\$195,670.03	\$254,280.88	\$270.215.47									\$233.613.98
Forgiveness Credits Applied in Current Month	\$32,230.60	\$13,732.94	\$20,364.93	\$39,741.11									\$106,069.58
Total Forgiveness Credits (count)	27	17	20	39									103
Average Forgiveness Credit Number of Participants Receiving LIHEAP	\$1,193.73 0	\$807.82 0	\$1,018.25 216	\$1,019.00 250									\$1,009.70 466
Percentage of Participants Receiving LIHEAP	0.0%	0.0%		11.2%									0
Total LIHEAP Payments	\$0.00	\$0.00	\$190,257.05	\$241,169.74									\$431,426.79
ELECTRIC ONLY	2016												
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Number of Customers Active Customers Newly Added to HSA Agreement	3,183 110	2,833 111	2,719 136	2,565 155									2,825 512
Customers Removed - Complete	12			22									57
Customers Removed - Defaulted	268	387	225	232									1112
Customers Removed - Cancelled	22			31									112
Total Customer Payments Agreement Amount For All Customers	\$329,026.58 \$188,260.86	\$377,685.66 \$196,906.84	\$335,623.27 \$356,266,15	\$283,801.01									\$1,326,136.52 \$247.144.62
Average Agreement Amount For All Customers	\$59.14	\$69.50	\$94.25	\$110.92									\$83.45
Total Installment Amount For All Customers	\$2,002.72	\$2,095.06	\$2,686.58	\$2,971.63									\$2,439.00
Average Installment Amount For All Customers	\$0.62	\$0.73	\$0.98	\$1.15									\$0.87
Average Arrearage Amount Average Arrearage Amount as a % of Total Balance	\$33.97 57%	\$39.93 57%	\$53.35 57%	\$62.55 56%									\$47.45 57%
Total Amount of Arrears Outstanding		\$113,132.35	\$145,077.76	\$160,466.31									\$131,705.27
Forgiveness Credits Applied in Current Month	\$13,767.31	\$6,973.85	\$6,837.74	\$23,250.66									\$50,829.56
Total Forgiveness Credits (count)	12 \$1,147.28	12 \$581.15	11 \$621.61	22 \$1,056.85									57 \$851.72
Average Forgiveness Credit Number of Particpants Receiving LIHEAP	\$1,147.20 0			\$1,056.65									291
Percentage of Participants Receiving LIHEAP	0.0%	0.0%	5.0%	6.0%									0
Gas Only	2016												
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Number of Customers Active Customers Newly Added to HSA Agreement	2,235 89	2,007 73	1,888 80	1,838 95									1,992 337
Customers Removed - Complete	15			13									42
Customers Removed - Defaulted	133		169	93									632
Customers Removed - Cancelled	14	18		24									67
Total Customer Payments Agreement Amount For All Customers	\$171,821.23 \$181,541.98	\$216,180.00 \$143,629.05	\$200,444.56 \$187,605.65	\$139,422.27 \$168,480.63									\$727,868.06 \$170,314.33
Average Agreement Amount For All Customers	\$81.22	\$71.56	\$99.36	\$100,460.63									\$88.67
Total Installment Amount For All Customers	\$1,965.61	\$1,528.43	\$2,022.30	\$2,032.39									\$1,887.18
Average Installment Amount For All Customers	\$0.87	\$0.76	\$1.07	\$1.10									\$0.95
Average Arrearage Amount Average Arrearage Amount as a % of Total Balance	\$47.49 58%	\$41.12 57%	\$57.84 58%	\$59.71 58%									\$51.54 58%
Total Amount of Arrears Outstanding	\$106,144.86	\$82,537.68	\$109,203.12	\$109,749.16									\$101,908.71
Forgiveness Credits Applied in Current Month	\$18,463.29	\$6,759.06	\$13,527.19	\$15,629.83									\$54,379.37
Total Forgiveness Credits (count)	15			13									42
Average Forgiveness Credit Number of Participants Receiving LIHEAP	\$1,230.89 0	\$1,351.81 0	\$1,503.02 80	\$1,202.29 95									\$1,322.00 175
Percentage of Participants Receiving LIHEAP	0.0%	0.0%		5.2%									0
· · · · · · · · · · · · · · · · · · ·													

	GAS & ELECTRIC								
Α	В	С	D	E	F	G			
			Number from Column "C" that						
		New	Successfully	Number from	Number from	Number from Column "C" Still			
		Enrollments	Completed the	Column "C"	Column "C"	Currently Enrolled			
Month	Year	by Month	Program	Defaulted	Canceled	(Col C - Col D - Col E - Col F)			
January	2013	279	25	162	92	0			
February	2013	265	16	160	89	0			
March	2013	278	20	180	78	0			
April	2013	486	21	291	153	21			
May	2013	899	0	562	267	70			
June	2013	712	0	427	225	60			
July	2013	694	0	452	189	53			
August	2013	722	0	432	221	69			
September	2013	535	0	336	145	54			
October	2013	652	0	428	178	46			
November	2013	296	0	174	93	29			
December	2013	227	0	134	67	26			
Total	2013	6,045	82	3,738	1,797	428			
		Í		,	,				
January	2014	194	0	107	73	14			
February	2014	181	0	82	74	25			
March	2014	302	0	161	90	51			
April	2014	460	0	257	126	77			
May	2014	1,100	0	549	264	287			
June	2014	751	0	481	174	96			
July	2014	638	0	386	164	88			
August	2014	637	0	386	163	88			
September	2014	717	0	429	173	115			
October	2014	830	0	467	200	163			
November	2014	450	0	240	116	94			
December	2014	426	0	198	121	107			
Total	2014	6,686	0	3,743	1,738	1,205			
January	2015	380	0	159	116	105			
February	2015	285	0	131	78	76			
March	2015	422	0	182	120	120			
April	2015	457	0	201	96	160			

Cumulativ	e Total	19,414	82	10,007	4,817	4,508
. Otal		, 500			02	,,,
Total	2016	963	0	115	61	787
December	2016	0	0	0	0	0
November	2016	0	0	0	0	0
October	2016	0	0	0	0	0
September	2016	0	0	0	0	0
August	2016	0	0	0	0	0
July	2016	0	0	0	0	0
June	2016	0	0	0	0	0
May	2016	0	0	0	0	0
April	2016	278	0	14	11	253
March	2016	253	0	42	12	199
February	2016	202	0	26	11	165
January	2016	230	0	33	27	170
Total	2015	5,720	0	2,411	1,221	2,088
December	2015	341	0	82	44	215
November	2015	286	0	89	40	157
October	2015	503	0	169	71	263
September	2015	566	0	195	116	255
August	2015	485	0	184	96	205
July	2015	524	0	261	126	137
June	2015	628	0	316	147	165
May	2015	843	0	442	171	230

	GAS								
Α	В	С	D	E	F	G			
Month	Year	New Enrollments by Month	Number from Column "C" that Successfully Completed the Program	Number from Column "C" Defaulted	Number from Column "C" Canceled	Number from Column "C" Still Currently Enrolled (Col C - Col D - Col E - Col F)			
January	2013	133	11	73	49	0			
February	2013	127	6	75	46	0			
March	2013	138	10	85	43	0			
April	2013	229	8	129	81	11			
May	2013	423	0	242	144	37			
June	2013	323	0	180	111	32			
July	2013	276	0	186	67	23			
August	2013	293	0	174	92	27			
September	2013	197	0	120	51	26			
October	2013	279	0	165	89	25			
November	2013	130	0	81	40	9			
December	2013	114	0	64	36	14			
Total	2013	2,662	35	1,574	849	204			
January	2014	84	0	46	33	5			
February	2014	82	0	34	37	11			
March	2014	151	0	76	46	29			
April	2014	225	0	117	73	35			
May	2014	504	0	286	118	100			

June	2014	309	0	200	72 54	37 34
July	2014	237	<u>*</u>	149	_	
August	2014	240	0	147	57	36
September	2014	264	0	162	61	41
October	2014	315	0	161	81	73
November	2014	198	0	92	54	52
December	2014	176	0	73	54	49
Total	2014	2,785	0	1,543	740	502
January	2015	126	0	43	42	41
February	2015	100	0	36	37	27
March	2015	155	0	50	48	57
April	2015	164	0	68	35	61
May	2015	269	0	126	55	88
June	2015	240	0	118	47	75
July	2015	188	0	89	49	50
August	2015	183	0	69	31	83
September	2015	187	0	64	34	89
October	2015	196	0	78	22	96
November	2015	103	0	39	8	56
December	2015	172	0	44	21	107
Total	2015	2,083	0	824	429	830
January	2016	107	0	19	15	73
February	2016	80	0	10	6	64
March	2016	99	0	20	5	74
April	2016	102	0	4	3	95
May	2016		0			0
June	2016		0			0
July	2016		0			0
August	2016		0			0
September	2016		0			0
October	2016		0			0
November	2016		0			0
December	2016		0			0
Total	2016	388	0	53	29	306
IUtai				1		
Cumulativ						1,536

	ELECTRIC								
Α	В	С	D	Е	F	G			
Month	Year	New Enrollments by Month	Number from Column "C" that Successfully Completed the Program	Number from Column "C" Defaulted	Number from Column "C" Canceled	Number from Column "C" Still Currently Enrolled (Col C - Col D - Col E - Col F)			
January	2013	146	14	89	43	0			
February	2013	138	10	85	43	0			
March	2013	140	10	95	35	0			
April	2013	257	13	162	72	10			
May	2013	476	0	320	123	33			
June	2013	389	0	247	114	28			
July	2013	418	0	266	122	30			
August	2013	429	0	258	129	42			
September	2013	338	0	216	94	28			
October	2013	373	0	263	89	21			
November	2013	166	0	93	53	20			
December	2013	113	0	70	31	12			
Total	2013	3,383	47	2,164	948	224			
January	2014	110	0	61	40	9			

	ve Total	10,921	47	5,951	2,738	2,185
Total	2016	575	0	62	32	481
December	2016		0			0
November	2016		0			0
October	2016		0			0
September	2016		0			0
August	2016		0			0
July	2016		0			0
June	2016		0			0
May	2016	2.0	0	20		0
April	2016	176	0	10	8	158
March	2016	154	0	22	7	125
February	2016	122	0	16	5	101
January	2016	123	0	14	12	97
10(a)	2013	3,037	<u> </u>	1,307	132	1,230
Total	2015	3,637	0	1,587	792	1,258
December	2015	169	0	38	23	108
November	2015	183	0	50	32	101
October	2015	307	0	91	49	167
September	2015	379	0	131	82	166
August	2015	302	0	115	65	122
July	2015	336	0	172	77	87
June	2015	388	0	198	100	90
May	2015	574	0	316	116	142
April	2015	293	0	133	61	99
March	2015	267	0	132	72	63
February	2015	185	0	95	41	49
January	2015	254	0	116	74	64
Total	2014	3,901	0	2,200	998	703
December	2014	250	0	125	67	58
November	2014	252	0	148	62	42
October	2014	515	0	306	119	90
September	2014	453	0	267	112	74
August	2014	397	0	239	106	52
July	2014	401	0	237	110	54
June	2014	442	0	281	102	59
May	2014	596	0	263	146	187
April	2014	235	0	140	53	42
March	2014	151	0	85	44	22
February	2014	99	0	48	37	14