

Raquel J. Webster Senior Counsel

January 15, 2014

## VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk Rhode Island Public Utilities Commission 89 Jefferson Boulevard Warwick, RI 02888

## RE: Docket 4290 – Henry Shelton Act – Monthly Report December 2013

Dear Ms. Massaro:

On behalf of National Grid,<sup>1</sup> I have enclosed monthly reports for December 2013 regarding the Arrearage Forgiveness plan implemented in compliance with R.I.G.L § 39-2-1(d)(2).

Pursuant to the Commission's request, the Company is providing a more streamlined, user-friendly report.

Thank you for your attention to this transmittal. If you have any questions, please contact me at (781) 907-2121.

Very truly yours,

Raquel J. Webster

Enclosures

cc: Docket 4290 Service List Steve Scialabba Leo Wold, Esq. James Lanni

<sup>&</sup>lt;sup>1</sup> The Narragansett Electric Company d/b/a National Grid.

## Certificate of Service

I hereby certify that a copy of the cover letter and/or any materials accompanying this certificate were electronically transmitted to the individuals listed below.

Copies of this filing were hand delivered to the RI Public Utilities Commission and to the RI Division of Public Utilities Carriers.

Joanne M. Scanlon

January 14, 2014 Date

Docket No. 4290 – Office of Energy Resources – LIHEAP Enhancement Charge Filing Service List <u>updated 1/15/14</u>

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## Henry Shelton Act Monthly Report 2013

| GAS AND ELECTRIC COMBINED                        | 2013        |     |       |     |     |      |     |                |              |              |              |              |                |
|--|-------------|-----|-------|-----|-----|------|-----|----------------|--------------|--------------|--------------|--------------|----------------|
|  | Jan         | Feb | Mar   | Apr | May | Jun  | Jul | Aug            | Sep          | Oct          | Nov          | Dec          | YTD            |
| Number of Customers Active                       |             |     |       |     |     |      |     | 6,195          | 6,330        | 6,572        | 6,517        | 6,207        | 6,364          |
| Customers Newly Added to HSA Agreement           |             |     |       |     |     |      |     | 671            | 509          | 574          | 268          | 196          | 2218           |
| Customers Removed - Complete                     |             |     |       |     |     |      |     | 0              | 0            | 0            | 0            | 0            | 0              |
| Customers Removed - Defaulted                    |             |     |       |     |     |      |     | 361            | 204          | 194          | 229          | 390          | 1378           |
| Customers Removed - Cancelled                    |             |     |       |     |     |      |     | 74             | 67           | 79           | 72           | 40           | 332            |
| Total Customer Payments                          |             |     |       |     |     |      |     | \$482,207.21   | \$542,067.66 | \$528,974.63 | \$428,016.67 | \$490,730.01 | \$2,471,996.18 |
| Agreement Amount For All Customers               |             |     |       |     |     |      |     | \$1,064,405.71 | \$771,790.60 | \$942,417.26 | \$464,760.42 | \$372,668.28 | \$723,208.45   |
| Average Agreement Amount For All Customers       |             |     |       |     |     |      |     | \$340.70       | \$240.68     | \$286.09     | \$143.20     | \$120.29     | \$226.19       |
| Total Installment Amount For All Customers       |             |     |       |     |     |      |     | \$11,040.93    | \$8,050.51   | \$10,051.25  | \$5,019.47   | \$4,062.96   | \$7,645.02     |
| Average Installment Amount For All Customers     |             |     |       |     |     |      |     | \$3.53         | \$2.50       | \$3.04       | \$1.54       | \$1.31       | \$2.38         |
| Average Arrearage Amount                         |             |     |       |     |     |      |     | \$190.87       | \$135.59     | \$164.92     | \$83.55      | \$70.82      | \$129.15       |
| Average Arrearage Amount as a % of Total Balance |             |     |       |     |     |      |     | 56%            | 56%          | 58%          | 58%          | 59%          | 57%            |
| Total Amount of Arrears Outstanding              |             |     |       |     |     |      |     | \$596,208.07   | \$434,719.78 | \$542,756.82 | \$271,048.73 | \$219,401.12 | \$412,826.90   |
| Forgiveness Credits Applied in Current Month     |             |     |       |     |     |      |     | \$0.00         | \$0.00       | \$0.00       | \$0.00       | \$0.00       | \$0.00         |
| Total Forgiveness Credits (count)                |             |     |       |     |     |      |     | 0              | 0            | 0            | 0            | 0            | 0              |
| Average Forgiveness Credit                       |             |     |       |     |     |      |     | \$0.00         | \$0.00       | \$0.00       | \$0.00       | \$0.00       | \$0.00         |
| Number of Particpants Receiving LIHEAP           |             |     |       |     |     |      |     | 671            | 509          | 0            | 0            | 0            | 1180           |
| Percentage of Participants Receiving LIHEAP      |             |     |       |     |     |      |     | 21.5%          | 15.8%        | 0.0%         | 0.0%         | 0.0%         | 0              |
| Total LIHEAP Payments                            |             |     |       |     |     |      |     | \$4.830.00     | \$2,500.00   | \$0.00       | \$0.00       | \$0.00       | \$7.330.00     |
|  |             |     |       |     |     |      |     |                |              |              |              |              |                |
| ELECTRIC ONLY                                    | 2013<br>Jan | Feb | Mar   | Apr | May | Jun  | Jul | Aug            | Sep          | Oct          | Nov          | Dec          | YTD            |
| Number of Customers Active                       | Jan         | 160 | IVICI | Арі | way | Juli | Jui | 3,303          | 3,424        | 3,535        | 3,455        | 3,271        | 3,398          |
| Customers Newly Added to HSA Agreement           |             |     |       |     |     |      |     | 393            | 3,424        | 3,555        | 147          | 98           | 1288           |
| Customers Removed - Complete                     |             |     |       |     |     |      |     | 000            | 0            | 025          | 0            | 0            | 0              |
| Customers Removed - Defaulted                    |             |     |       |     |     |      |     | 194            | 119          | 124          | 171          | 233          | 841            |
| Customers Removed - Cancelled                    |             |     |       |     |     |      |     | 48             | 41           | 51           | 47           | 27           | 214            |
| Total Customer Payments                          |             |     |       |     |     |      |     | \$318,453.17   | \$336,313.16 | \$327,682.69 | \$256,204.65 | \$292,529.75 | \$1,531,183.42 |
| Agreement Amount For All Customers               |             |     |       |     |     |      |     | \$635,543.73   | \$478,181.53 | \$521,826.59 | \$230,785.27 | \$190,244.55 | \$411,316.33   |
| Average Agreement Amount For All Customers       |             |     |       |     |     |      |     | \$192.41       | \$139.65     | \$147.61     | \$66.79      | \$58.16      | \$120.92       |
| Total Installment Amount For All Customers       |             |     |       |     |     |      |     | \$6,578.47     | \$4,976.64   | \$5,503.36   | \$2,474.05   | \$2,066.14   | \$4,319.73     |
| Average Installment Amount For All Customers     |             |     |       |     |     |      |     | \$1.99         | \$1.45       | \$1.55       | \$0.71       | \$0.63       | \$1.27         |
| Average Arrearage Amount                         |             |     |       |     |     |      |     | \$107.55       | \$78.48      | \$84.06      | \$38.66      | \$34.10      | \$68.57        |
| Average Arrearage Amount as a % of Total Balance |             |     |       |     |     |      |     | 56%            | 56%          | 57%          | 58%          | 59%          | 57%            |
| Total Amount of Arrears Outstanding              |             |     |       |     |     |      |     | \$355,240.64   | \$268,736.72 | \$297,177.58 | \$133,594.99 | \$111,573.44 | \$233,264.67   |
| Forgiveness Credits Applied in Current Month     |             |     |       |     |     |      |     | \$0.00         | \$0.00       | \$0.00       | \$0.00       | \$0.00       | \$0.00         |
| Total Forgiveness Credits (count)                |             |     |       |     |     |      |     | 0              | 0            | 0            | 0            | 0            | 0              |
| Average Forgiveness Credit                       |             |     |       |     |     |      |     | \$0.00         | \$0.00       | \$0.00       | \$0.00       | \$0.00       | \$0.00         |
| Number of Particpants Receiving LIHEAP           |             |     |       |     |     |      |     | 393            | 321          | 0            | 0            | 0            | 714            |
| Percentage of Participants Receiving LIHEAP      |             |     |       |     |     |      |     | 11.9%          | 9.4%         | 0.0%         | 0.0%         | 0.0%         | 0              |
| Total LIHEAP Payments                            |             |     |       |     |     |      |     | \$4,830.00     | \$2,500.00   | \$0.00       | \$0.00       | \$0.00       | \$7,330.00     |
| Gas Only   | 2013        |     |       |     |     |      |     |                |              |              |              |              |                |
|  | Jan         | Feb | Mar   | Apr | May | Jun  | Jul | Aug            | Sep          | Oct          | Nov          | Dec          | YTD            |
| Number of Customers Active                       |             |     |       |     |     |      |     | 2,892          | 2,906        | 3,037        | 3,062        | 2,936        | 2,967          |
| Customers Newly Added to HSA Agreement           |             |     |       |     |     |      |     | 278            | 188          | 245          | 121          | 98           | 930            |
| Customers Removed - Complete                     |             |     |       |     |     |      |     | 0              | 0            | 0            | 0            | 0            | 0              |
| Customers Removed - Defaulted                    |             |     |       |     |     |      |     | 167            | 85           | 70           | 58           | 157          | 537            |
| Customers Removed - Cancelled                    |             |     |       |     |     |      |     | 26             | 26           | 28           | 25           | 13           | 118            |

| Customers Removed - Complete                     | 0            | 0            | 0            | 0            | 0            | 0            |
|--|--------------|--------------|--------------|--------------|--------------|--------------|
| Customers Removed - Defaulted                    | 167          | 85           | 70           | 58           | 157          | 537          |
| Customers Removed - Cancelled                    | 26           | 26           | 28           | 25           | 13           | 118          |
| Total Customer Payments                          | \$163,754.04 | \$205,754.50 | \$201,291.94 | \$171,812.02 | \$198,200.26 | \$940,812.76 |
| Agreement Amount For All Customers               | \$428,861.97 | \$293,609.07 | \$420,590.67 | \$233,975.15 | \$182,423.73 | \$311,892.12 |
| Average Agreement Amount For All Customers       | \$148.29     | \$101.08     | \$138.48     | \$76.41      | \$62.13      | \$105.28     |
| Total Installment Amount For All Customers       | \$4,462.46   | \$3,073.87   | \$4,547.89   | \$2,545.42   | \$1,996.82   | \$3,325.29   |
| Average Installment Amount For All Customers     | \$1.54       | \$1.05       | \$1.49       | \$0.83       | \$0.68       | \$1.12       |
| Average Arrearage Amount                         | \$83.32      | \$57.11      | \$80.86      | \$44.89      | \$36.72      | \$60.58      |
| Average Arrearage Amount as a % of Total Balance | 56%          | 57%          | 58%          | 59%          | 59%          | 58%          |
| Total Amount of Arrears Outstanding              | \$240,967.43 | \$165,983.06 | \$245,579.24 | \$137,453.74 | \$107,827.68 | \$179,562.23 |
| Forgiveness Credits Applied in Current Month     | \$0.00       | \$0.00       | \$0.00       | \$0.00       | \$0.00       | \$0.00       |
| Total Forgiveness Credits (count)                | 0            | 0            | 0            | 0            | 0            | 0            |
| Average Forgiveness Credit                       | \$0.00       | \$0.00       | \$0.00       | \$0.00       | \$0.00       | \$0.00       |
| Number of Particpants Receiving LIHEAP           | 278          | 188          | 0            | 0            | 0            | 466          |
| Percentage of Participants Receiving LIHEAP      | 9.6%         | 6.5%         | 0.0%         | 0.0%         | 0.0%         | 0            |
| Total LIHEAP Payments                            | \$0.00       | \$0.00       | \$0.00       | \$0.00       | \$0.00       | \$0.00       |
|  |              |              |              |              |              |              |