

November 16, 2015

VIA HAND DELIVERY AND ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

**RE: Docket 4290 – Henry Shelton Act – Monthly Report
October 2015**

Dear Ms. Massaro:

On behalf of National Grid,¹ I have enclosed the Henry Shelton Act (HSA) monthly report for October 2015.

On November 14, 2014, the PUC requested that, when the Company files the HSA monthly report in this docket, the Company also provide a schedule with the number of customers enrolled in the HSA Arrearage Forgiveness Program, by month, together with the number of defaults and cancellations. The Company has provided this additional information as part of the HSA monthly report for October 2015. The enclosed Excel file also includes this information.

Thank you for your attention to this matter. If you have any questions, please contact me at 781-907-2153.

Very truly yours,



Celia B. O'Brien

Enclosures

cc: Docket 4290 Service List
Steve Scialabba
Leo Wold, Esq.
James Lanni

¹ The Narragansett Electric Company d/b/a National Grid (National Grid or the Company).

Certificate of Service

I hereby certify that a copy of the cover letter and/or any materials accompanying this certificate was electronically transmitted to the individuals listed below.

Copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities Carriers.

Joanne M. Scanlon

Bcj Ya VVf %*, 2015

Date

**Docket No. 4290 – Office of Energy Resources – LIHEAP Enhancement
Charge Filing Service List updated 10/08/14**

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Henry Shelton Act Monthly Report 2015

GAS AND ELECTRIC COMBINED

	2015												YTD
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Number of Customers Active	6,492	6,293	6,049	5,813	6,219	6,278	6,261	6,280	6,168	5,986			6,184
Customers Newly Added to HSA Agreement	339	263	384	409	773	563	464	434	519	458			4606
Customers Removed - Complete	6	8	9	7	65	86	70	83	64	75			473
Customers Removed - Defaulted	390	361	501	532	244	242	311	190	395	459			3625
Customers Removed - Cancelled	51	31	54	75	60	63	48	66	73	70			591
Total Customer Payments	\$586,104.71	\$687,016.19	\$756,657.78	\$689,352.26	\$608,446.35	\$647,882.27	\$667,254.87	\$599,996.20	\$650,263.95	\$594,245.53			\$6,487,220.11
Agreement Amount For All Customers	\$497,132.05	\$423,404.09	\$620,201.67	\$702,135.75	\$1,420,041.90	\$987,915.50	\$770,690.56	\$732,439.12	\$833,093.06	\$795,778.92			\$778,283.26
Average Agreement Amount For All Customers	\$154.48	\$133.70	\$202.42	\$241.85	\$446.06	\$307.43	\$240.02	\$226.62	\$260.24	\$265.97			\$247.88
Total Installment Amount For All Customers	\$5,239.79	\$4,401.17	\$6,487.71	\$7,336.02	\$14,602.46	\$10,324.83	\$7,966.81	\$7,575.02	\$8,611.12	\$8,331,075.00			\$840,361.99
Average Installment Amount For All Customers	\$1.62	\$1.38	\$2.11	\$2.52	\$4.59	\$3.17	\$2.48	\$2.36	\$2.69	\$2.78			\$2.57
Average Arrearage Amount	\$88.25	\$75.14	\$114.59	\$136.74	\$248.27	\$172.15	\$134.02	\$127.67	\$145.53	\$150.52			\$139.29
Average Arrearage Amount as a % of Total Balance	57%	56%	57%	57%	56%	56%	56%	56%	56%	56%			56%
Total Amount of Arrears Outstanding	\$282,948.92	\$237,662.74	\$350,336.19	\$396,145.77	\$788,531.11	\$552,680.15	\$430,206.46	\$409,052.10	\$464,995.43	\$449,918.87			\$436,247.77
Forgiveness Credits Applied in Current Month	\$7,786.96	\$9,971.31	\$9,134.37	\$13,689.49	\$74,944.37	\$92,257.37	\$66,631.45	\$89,871.55	\$76,102.85	\$74,202.07			\$514,591.79
Total Forgiveness Credits (count)	6	8	9	7	65	86	70	83	64	75			473
Average Forgiveness Credit	\$1,297.83	\$1,246.41	\$1,014.93	\$1,955.64	\$1,152.99	\$1,072.06	\$951.88	\$1,082.79	\$1,189.11	\$989.36			\$1,195.30
Number of Participants Receiving LIHEAP	0	0	384	409	773	563	0	0	0	0			2129
Percentage of Participants Receiving LIHEAP	0.0%	0.0%	12.5%	13.8%	24.0%	17.8%	0.0%	0.0%	0.0%	0.0%			0
Total LIHEAP Payments	\$0.00	\$0.00	\$153,039.02	\$223,613.26	\$123,838.37	\$10,065.00	\$0.00	\$0.00	\$0.00	\$0.00			\$510,555.65

ELECTRIC ONLY

	2015												YTD
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Number of Customers Active	3,703	3,616	3,496	3,366	3,694	3,720	3,741	3,758	3,717	3,572			3,638
Customers Newly Added to HSA Agreement	223	173	244	259	525	343	300	270	347	281			2965
Customers Removed - Complete	3	1	2	2	22	44	28	46	37	42			227
Customers Removed - Defaulted	201	207	284	334	153	164	211	130	245	315			2244
Customers Removed - Cancelled	30	20	38	44	35	48	26	42	46	49			378
Total Customer Payments	\$331,152.90	\$390,788.21	\$434,627.03	\$435,390.66	\$403,881.57	\$439,943.10	\$446,711.77	\$421,260.93	\$459,713.58	\$422,430.36			\$4,185,900.11
Agreement Amount For All Customers	\$268,386.93	\$252,059.39	\$383,309.77	\$403,996.59	\$928,096.82	\$645,004.90	\$508,043.39	\$473,852.55	\$573,153.75	\$474,103.79			\$491,000.79
Average Agreement Amount For All Customers	\$72.47	\$69.70	\$109.64	\$120.02	\$251.24	\$173.38	\$135.80	\$126.09	\$154.19	\$132.72			\$134.53
Total Installment Amount For All Customers	\$2,760.14	\$2,600.70	\$3,965.11	\$4,171.93	\$9,458.17	\$6,657.03	\$5,244.97	\$4,899.86	\$5,888.17	\$4,942.43			\$5,058.85
Average Installment Amount For All Customers	\$0.74	\$0.71	\$1.13	\$1.23	\$2.56	\$1.78	\$1.40	\$1.30	\$1.58	\$1.38			\$1.68
Average Arrearage Amount	\$40.25	\$38.83	\$61.24	\$66.92	\$138.26	\$96.63	\$75.70	\$70.40	\$85.54	\$74.71			\$74.85
Average Arrearage Amount as a % of Total Balance	56%	56%	56%	56%	55%	56%	56%	56%	55%	56%			56%
Total Amount of Arrears Outstanding	\$149,050.88	\$140,436.43	\$214,115.96	\$225,282.31	\$510,741.95	\$359,480.03	\$283,229.05	\$2,643,597.06	\$317,959.13	\$266,892.91			\$511,078.57
Forgiveness Credits Applied in Current Month	\$3,824.55	\$571.56	\$1,488.49	\$3,082.63	\$21,696.40	\$58,519.06	\$24,428.55	\$48,037.16	\$48,753.59	\$43,996.41			\$254,398.40
Total Forgiveness Credits (count)	3	1	2	2	22	44	28	46	37	42			227
Average Forgiveness Credit	\$1,274.85	\$571.56	\$744.25	\$1,541.32	\$986.20	\$1,329.97	\$872.45	\$1,044.29	\$1,317.66	\$1,047.53			\$1,073.01
Number of Participants Receiving LIHEAP	0	0	244	\$259.00	525	343	0	0	0	0			1371
Percentage of Participants Receiving LIHEAP	0.0%	0.0%	7.0%	7.7%	14.2%	9.2%	0.0%	0.0%	0.0%	0.0%			0

Gas Only

	2015												YTD
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Number of Customers Active	2,789	2,677	2,553	2,447	2,525	2,558	2,520	2,522	2,451	2,414			2,546
Customers Newly Added to HSA Agreement	116	90	140	150	248	220	164	164	172	177			1641
Customers Removed - Complete	3	7	7	5	43	42	42	37	27	33			246
Customers Removed - Defaulted	189	154	217	198	91	78	100	60	150	144			1381
Customers Removed - Cancelled	21	11	16	31	25	15	22	24	27	21			213
Total Customer Payments	\$254,951.81	\$296,227.98	\$322,030.55	\$253,961.60	\$204,564.78	\$207,939.17	\$220,543.10	\$178,735.27	\$190,550.37	\$171,815.17			\$2,301,319.80
Agreement Amount For All Customers	\$228,745.12	\$171,344.70	\$236,891.90	\$298,139.16	\$491,945.08	\$342,910.60	\$262,647.17	\$258,586.57	\$259,939.31	\$321,675.13			\$287,282.47
Average Agreement Amount For All Customers	\$82.01	\$64.00	\$92.78	\$121.83	\$194.82	\$134.05	\$104.22	\$102.53	\$106.05	\$133.25			\$113.55
Total Installment Amount For All Customers	\$2,479.65	\$1,800.47	\$2,522.60	\$3,164.09	\$5,144.29	\$3,577.80	\$2,721.84	\$2,675.14	\$2,722.95	\$3,389.32			\$3,019.82
Average Installment Amount For All Customers	\$0.88	\$0.67	\$0.98	\$1.29	\$2.03	\$1.39	\$1.08	\$1.06	\$1.11	\$1.40			\$1.19
Average Arrearage Amount	\$48.00	\$36.31	\$53.35	\$69.82	\$110.01	\$75.52	\$58.32	\$57.27	\$59.99	\$75.81			\$64.44
Average Arrearage Amount as a % of Total Balance	59%	57%	58%	57%	56%	56%	56%	56%	57%	56%			57%
Total Amount of Arrears Outstanding	\$133,898.04	\$97,226.31	\$136,220.23	\$170,863.46	\$277,789.16	\$193,200.12	\$146,977.41	\$144,455.04	\$147,036.30	\$183,025.96			\$163,069.20
Forgiveness Credits Applied in Current Month	\$3,962.41	\$9,399.75	\$7,645.88	\$10,606.86	\$53,247.97	\$33,738.31	\$42,202.90	\$41,834.39	\$27,349.26	\$30,205.66			\$260,193.39
Total Forgiveness Credits (count)	3	7	7	5	43	42	42	37	27	33			246
Average Forgiveness Credit	\$1,320.80	\$1,342.82	\$1,092.27	\$2,121.37	\$1,238.32	\$803.29	\$1,004.83	\$1,130.66	\$1,012.94	\$915.32			\$1,198.26
Number of Participants Receiving LIHEAP	0	0	140	150	248	220	0	0	0	0			758
Percentage of Participants Receiving LIHEAP	0.0%	0.0%	5.5%	6.1%	9.8%	8.6%	0.0%	0.0%	0.0%	0.0%			0

Henry Shelton Act Enrollments, Defaults, Cancellations by Month

Note: Shaded Cells Require Data Input

GAS & ELECTRIC						
A	B	C	D	E	F	G
Month	Year	New Enrollments by Month	Number from Column "C" that Successfully Completed the Program	Number from Column "C" Defaulted	Number from Column "C" Canceled	Number from Column "C" Still Currently Enrolled (Col C - Col D - Col E - Col F)
October	2011	291	13	185	93	0
November	2011	276	12	203	61	0
December	2011	61	3	46	12	0
Total	2011	628	28	434	166	0
January	2012	197	10	134	53	0
February	2012	71	10	45	16	0
March	2012	149	5	106	38	0
April	2012	218	18	147	53	0
May	2012	1,427	103	970	354	0
June	2012	1,118	83	720	315	0
July	2012	1,006	86	684	236	0
August	2012	1,126	84	767	273	2
September	2012	858	59	568	230	1
October	2012	918	34	601	257	26
November	2012	574	0	366	166	42
December	2012	366	0	249	97	20
Total	2012	8,028	492	5,357	2,088	91
January	2013	279	0	162	92	25
February	2013	265	0	159	88	18
March	2013	278	0	178	78	22
April	2013	486	0	288	149	49
May	2013	899	0	558	262	79
June	2013	712	0	423	222	67
July	2013	694	0	445	186	63
August	2013	722	0	422	217	83
September	2013	535	0	309	134	92
October	2013	652	0	379	171	102
November	2013	296	0	154	90	52
December	2013	227	0	114	64	49
Total	2013	6,045	0	3,591	1,753	701
January	2014	194	0	89	69	36
February	2014	181	0	71	68	42
March	2014	302	0	128	86	88
April	2014	460	0	219	114	127
May	2014	1,100	0	607	244	249
June	2014	751	0	454	155	142
July	2014	638	0	362	149	127
August	2014	637	0	360	155	122
September	2014	717	0	402	160	155
October	2014	830	0	433	173	224
November	2014	450	0	222	101	127
December	2014	426	0	165	104	157
Total	2014	6,686	0	3,512	1,578	1,596
January	2015	380	0	121	91	168
February	2015	285	0	110	67	108
March	2015	422	0	113	92	217
April	2015	457	0	68	76	313

**Henry Shelton Act
Enrollments, Defaults, Cancellations by Month**

May	2015	843	0	125	117	601
June	2015	628	0	53	100	475
July	2015	524	0	61	66	397
August	2015	485	0	50	49	386
September	2015	566	0	51	39	476
October	2015	503	0	31	12	460
November	2015	0	0	0	0	0
December	2015	0	0	0	0	0
Total	2015	5,093	0	783	709	3,601
Cumulative Total						
		26,480	520	13,677	6,294	5,989

Note: Shaded Cells Require Data Input

GAS						
A	B	C	D	E	F	G
Month	Year	New Enrollments by Month	Number from Column "C" that Successfully Completed the Program	Number from Column "C" Defaulted	Number from Column "C" Canceled	Number from Column "C" Still Currently Enrolled (Col C - Col D - Col E - Col F)
October	2011	0	0	0	0	0
November	2011	1	0	0	1	0
December	2011	1	0	1	0	0
Total	2011	2	0	1	1	0
January	2012	157	9	107	41	0
February	2012	49	8	31	10	0
March	2012	128	5	91	32	0
April	2012	113	11	74	28	0
May	2012	698	64	463	171	0
June	2012	529	48	326	155	0
July	2012	474	46	312	116	0
August	2012	518	35	361	122	0
September	2012	363	24	236	102	1
October	2012	422	18	276	113	15
November	2012	293	0	185	86	22
December	2012	212	0	141	56	15
Total	2012	3,956	268	2,603	1,032	53
January	2013	133	0	73	49	11
February	2013	127	0	75	46	6
March	2013	138	0	83	43	12
April	2013	229	0	129	80	20
May	2013	423	0	240	139	44
June	2013	323	0	178	108	37
July	2013	276	0	182	65	29
August	2013	293	0	170	90	33
September	2013	197	0	112	48	37
October	2013	279	0	144	86	49
November	2013	130	0	67	40	23
December	2013	114	0	50	34	30
Total	2013	2,662	0	1,503	828	331
January	2014	84	0	37	29	18
February	2014	82	0	29	33	20
March	2014	151	0	60	44	47
April	2014	225	0	104	66	55
May	2014	504	0	267	107	130

**Henry Shelton Act
Enrollments, Defaults, Cancellations by Month**

June	2014	309	0	191	61	57
July	2014	237	0	144	49	44
August	2014	240	0	138	55	47
September	2014	264	0	155	55	54
October	2014	315	0	149	67	99
November	2014	198	0	84	49	65
December	2014	176	0	64	42	70
Total	2014	2,785	0	1,422	657	706
January	2015	126	0	24	30	72
February	2015	100	0	27	30	43
March	2015	155	0	33	36	86
April	2015	164	0	26	27	111
May	2015	269	0	32	38	199
June	2015	240	0	20	33	187
July	2015	188	0	22	21	145
August	2015	183	0	19	15	149
September	2015	187	0	18	11	158
October	2015	196	0	16	3	177
November	2015					0
December	2015					0
Total	2015	1,808	0	237	244	1,327
Cumulative Total		11,213	268	5,766	2,762	2,417

Note: Shaded Cells Require Data Input

ELECTRIC						
A	B	C	D	E	F	G
Month	Year	New Enrollments by Month	Number from Column "C" that Successfully Completed the Program	Number from Column "C" Defaulted	Number from Column "C" Canceled	Number from Column "C" Still Currently Enrolled (Col C - Col D - Col E - Col F)
October	2011	291	13	185	93	0
November	2011	275	12	203	60	0
December	2011	60	3	45	12	0
Total	2011	626	28	433	165	0
January	2012	40	1	27	12	0
February	2012	22	2	14	6	0
March	2012	21	0	15	6	0
April	2012	105	7	73	25	0
May	2012	729	39	507	183	0
June	2012	589	35	394	160	0
July	2012	532	40	372	120	0
August	2012	608	49	406	151	2
September	2012	495	35	332	128	0
October	2012	496	16	325	144	11
November	2012	281	0	181	80	20
December	2012	154	0	108	41	5
Total	2012	4,072	224	2,754	1,056	38
January	2013	146	0	89	43	14
February	2013	138	0	84	42	12
March	2013	140	0	95	35	10
April	2013	257	0	159	69	29
May	2013	476	0	318	123	35
June	2013	389	0	245	114	30
July	2013	418	0	263	121	34
August	2013	429	0	252	127	50

**Henry Shelton Act
Enrollments, Defaults, Cancellations by Month**

September	2013	338	0	197	86	55
October	2013	373	0	235	85	53
November	2013	166	0	87	50	29
December	2013	113	0	64	30	19
Total	2013	3,383	0	2,088	925	370
January	2014	110	0	52	40	18
February	2014	99	0	42	35	22
March	2014	151	0	68	42	41
April	2014	235	0	115	48	72
May	2014	596	0	340	137	119
June	2014	442	0	263	94	85
July	2014	401	0	218	100	83
August	2014	397	0	222	100	75
September	2014	453	0	247	105	101
October	2014	515	0	284	106	125
November	2014	252	0	138	52	62
December	2014	250	0	101	62	87
Total	2014	3,901	0	2,090	921	890
January	2015	254	0	97	61	96
February	2015	185	0	83	37	65
March	2015	267	0	80	56	131
April	2015	293	0	42	49	202
May	2015	574	0	93	79	402
June	2015	388	0	33	67	288
July	2015	336	0	39	45	252
August	2015	302	0	31	34	237
September	2015	379	0	33	28	318
October	2015	307	0	15	9	283
November	2015					0
December	2015					0
Total	2015	3,285	0	546	465	2,274
Cumulative Total		15,267	252	7,911	3,532	3,572