

August 14, 2015

VIA HAND DELIVERY AND ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk Rhode Island Public Utilities Commission 89 Jefferson Boulevard Warwick, RI 02888

RE: Docket 4290 – Henry Shelton Act – Monthly Report

July 2015

Dear Ms. Massaro:

On behalf of National Grid, I have enclosed the Henry Shelton Act (HSA) monthly report for July 2015.

On November 14, 2014, the PUC requested that, when the Company files the HSA monthly report in this docket, the Company also provide a schedule with the number of customers enrolled in the HSA Arrearage Forgiveness Program, by month, together with the number of defaults and cancellations. The Company has provided this additional information as part of the HSA monthly report for July 2015. The enclosed Excel file also includes this information.

Thank you for your attention to this matter. If you have any questions, please contact me at 781-907-2153.

Very truly yours,

Celia B. O'Brien

Celia B. O'Brien

Enclosures

cc: Docket 4290 Service List Steve Scialabba Leo Wold, Esq. James Lanni

¹ The Narragansett Electric Company d/b/a National Grid (National Grid or the Company).

Certificate of Service

I hereby certify that a copy of the cover letter and/or any materials accompanying this certificate was electronically transmitted to the individuals listed below.

Copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities Carriers.

Joanne M. Scanlon

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Date

Docket No. 4290 - Office of Energy Resources - LIHEAP Enhancement Charge Filing Service List <u>updated 10/08/14</u>

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Henry Shelton Act Monthly Report 2015

GAS AND ELECTRIC COMBINED	2015												
0/10/1115 222011110 00111211125	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Number of Customers Active	6,492	6,293	6,049	5,813	6,219	6,278	6,261						6,201
Customers Newly Added to HSA Agreement	339	263	384	409	773	563	464						3195
Customers Removed - Complete	6	8	9	7	65	86	70						251
Customers Removed - Defaulted	390	361	501	532	244	242	311						2581
Customers Removed - Cancelled	51	31	54	75	60	63	48						382
Total Customer Payments	\$586,104.71	\$687,016.19	\$756,657.78	\$689,352.26	\$608,446.35	\$647,882.27	\$667,254.87						\$4,642,714.43
Agreement Amount For All Customers	\$497,132.05	\$423,404.09	\$620,201.67		\$1,420,041.90	\$987,915.50	\$770,690.56						\$774,503.07
Average Agreement Amount For All Customers	\$154.48	\$133.70	\$202.42	\$241.85	\$446.06	\$307.43	\$240.02						\$246.57
Total Installment Amount For All Customers	\$5,239.79	\$4,401.17	\$6,487.71	\$7,336.02	\$14,602.46	\$10,324.83	\$7,966.81						\$8,051.26
Average Installment Amount For All Customers	\$1.62	\$1.38	\$2.11	\$2.52	\$4.59	\$3.17	\$2.48						\$2.55
Average Arrearage Amount	\$88.25	\$75.14	\$114.59	\$136.74	\$248.27	\$172.15	\$134.02						\$138.45
Average Arrearage Amount as a % of Total Balance Total Amount of Arrears Outstanding	57% \$282,948.92	56% \$237,662.74	57% \$350,336.19	57% \$396,145.77	56% \$788,531.11	56% \$552,680.15	56% \$430,206.46						56% \$434,073.05
Forgiveness Credits Applied in Current Month	\$7,786.96	\$9,971.31	\$9,134.37	\$13,689.49	\$74,944.37	\$92,257.37	\$66,631.45						\$274,415.32
Total Forgiveness Credits (count)	\$7,780.90 6	φ9,971.31	φ9,134.37 9	\$13,009.49 7	65	φ92,237.37 86	70						251
Average Forgiveness Credit	\$1,297.83	\$1,246.41	\$1,014.93	\$1,955.64	\$1,152.99	\$1,072.06	\$951.88						\$1,241.68
Number of Participants Receiving LIHEAP	ψ1,237.00	0	384	409	773	563	0						2129
Percentage of Participants Receiving LIHEAP	0.0%	0.0%	12.5%	13.8%	24.0%	17.8%	0.0%						0
Total LIHEAP Payments	\$0.00	\$0.00	\$153,039.02	\$223,613.26	\$123,838.37	\$10,065.00	\$0.00						\$510,555.65
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ELECTRIC ONLY	2015	Feb	Mar	A	May	Jun	Jul	A	Con	Oct	Nov	Dec	VTD
Number of Customers Active	Jan 3,703	3,616	3,496	Apr 3,366	3,694	3,720	3,741	Aug	Sep	Oct	INOV	Dec	YTD 3,619
Customers Newly Added to HSA Agreement	223	173	3,496	259	525	3,720	3,741						2067
Customers Removed - Complete	3	1	2	2	22	44	28						102
Customers Removed - Defaulted	201	207	284	334	153	164	211						1554
Customers Removed - Cancelled	30	20	38	44	35	48	26						241
Total Customer Payments	\$331,152.90	\$390,788.21	\$434,627.03	\$435,390.66	\$403,881.57	\$439,943.10	\$446,711.77						\$2,882,495.24
Agreement Amount For All Customers	\$268,386.93	\$252,059.39	\$383,309.77	\$403,996.59	\$928,096.82	\$645,004.90	\$508,043.39						\$484,128.26
Average Agreement Amount For All Customers	\$72.47	\$69.70	\$109.64	\$120.02	\$251.24	\$173.38	\$135.80						\$133.18
Total Installment Amount For All Customers	\$2,760.14	\$2,600.70	\$3,965.11	\$4,171.93	\$9,458.17	\$6,657.03	\$5,244.97						\$4,979.72
Average Installment Amount For All Customers Average Arrearage Amount	\$0.74 \$40.25	\$0.71 \$38.83	\$1.13 \$61.24	\$1.23 \$66.92	\$2.56 \$138.26	\$1.78 \$96.63	\$1.40 \$75.70						\$1.36 \$73.98
Average Arrearage Amount as a % of Total Balance	\$40.25 56%	\$30.03 56%	\$61.24 56%	\$66.92 56%	55%	\$96.63 56%	\$75.70 56%						\$73.96 56%
Total Amount of Arrears Outstanding	\$149,050.88	\$140,436.43	\$214,115.96	\$225,282.31	\$510,741.95	\$359,480.03	\$283,229.05						\$268,905.23
Forgiveness Credits Applied in Current Month	\$3,824.55	\$571.56	\$1,488.49	\$3,082.63	\$21,696.40	\$58,519.06	\$24,428.55						\$113,611.24
Total Forgiveness Credits (count)	3	1	2	2	22	44	28						102
Average Forgiveness Credit	\$1,274.85	\$571.56	\$744.25	\$1,541.32	\$986.20	\$1,329.97	\$872.45						\$1,045.80
Number of Particpants Receiving LIHEAP	0	0	244	\$259.00	525	343	0						1371
Percentage of Participants Receiving LIHEAP	0.0%	0.0%	7.0%	7.7%	14.2%	9.2%	0.0%						0
Gas Only	2015												
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Number of Customers Active Customers Newly Added to HSA Agreement	2,789 116	2,677	2,553 140	2,447 150	2,525 248	2,558 220	2,520 164						2,581 1128
Customers Newly Added to HSA Agreement Customers Removed - Complete	116	90 7	7	150	248 43	42	164						1128
Customers Removed - Defaulted	189	154	217	198	91	78	100						1027
Customers Removed - Cancelled	21	11	16	31	25	15	22						141
Total Customer Payments	\$254,951.81	\$296,227.98	\$322,030,55	\$253,961,60	\$204.564.78	\$207.939.17	\$220.543.10						\$1,760,218.99
Agreement Amount For All Customers	\$228,745.12	\$171,344.70	\$236,891.90	\$298,139.16	\$491,945.08	\$342,910.60	\$262,647.17						\$290,374.82
Average Agreement Amount For All Customers	\$82.01	\$64.00	\$92.78	\$121.83	\$194.82	\$134.05	\$104.22						\$113.39
Total Installment Amount For All Customers	\$2,479.65	\$1,800.47	\$2,522.60	\$3,164.09	\$5,144.29	\$3,577.80	\$2,721.84						\$3,058.68
Average Installment Amount For All Customers	\$0.88	\$0.67	\$0.98	\$1.29	\$2.03	\$1.39	\$1.08						\$1.19
Average Arrearage Amount	\$48.00	\$36.31	\$53.35	\$69.82	\$110.01	\$75.52	\$58.32						\$64.48
Average Arrearage Amount as a % of Total Balance	59%	57% \$97,226.31	58% \$136,220.23	57% \$170.963.46	56%	56%	56%						57% \$165.167.92
Total Amount of Arrears Outstanding Forgiveness Credits Applied in Current Month	\$133,898.04 \$3,962.41	\$97,226.31 \$9,399.75	\$136,220.23 \$7,645.88	\$170,863.46 \$10,606.86	\$277,789.16 \$53,247.97	\$193,200.12 \$33,738.31	\$146,977.41 \$42,202.90						\$165,167.82 \$160,804.08
Total Forgiveness Credits (count)	\$3,902.41 3	\$9,399.75 7	\$1,045.00 7	\$10,000.00	\$53,247.97 43	\$33,736.31 42	\$42,202.90 42						\$160,604.06 149
Average Forgiveness Credit	\$1,320.80	\$1,342.82	\$1,092.27	\$2,121.37	\$1,238.32	\$803.29	\$1,004.83						\$1,274.81
Number of Participants Receiving LIHEAP	0	0	140	150	248	220	0						758
Percentage of Participants Receiving LIHEAP	0.0%	0.0%	5.5%	6.1%	9.8%	8.6%	0.0%						0

Rhode Island New Shelton Act Report 2015 (3).xls

Note: Green Shaded Cells Require Data Input

GAS & ELECTRIC								
Α	В	С	D	E	F	G		
Month	Year	New Enrollments by Month	Number from Column "C" that Successfully Completed the Program	Number from Column "C" Defaulted	Number from Column "C" Canceled	Number from Column "C" Still Currently Enrolled (Col C - Col D - Col E - Col F)		
October	2011	291	13	185	93	0		
November	2011	276	12	203	61	0		
December	2011	61	3	46	12	0		
Total	2011	628	28	434	166	0		
January	2012	197	10	134	53	0		
February	2012	71	10	45	16	0		
March	2012	149	5	106	38	0		
April	2012	218	18	147	53	0		
May	2012	1,427	103	970	354	0		
June	2012	1,118	82	720	314	2		
July	2012	1,006	42	683	236	45		
August	2012	1,126	0	766	274	86		
September	2012	858	0	564	225	69		
October	2012	918	0	597	255	66		
November	2012	574	0	365	161	48		
December	2012	366	0	246	96	24		
Total	2012	8,028	270	5,343	2,075	340		
January	2013	279	0	158	91	30		
February	2013	265	0	155	86	24		
March	2013	278	0	174	78	26		
April	2013	486	0	275	144	67		
May	2013	899	0	535	256	108		
June	2013	712	0	408	218	86		
July	2013	694	0	418	182	94		
August	2013	722	0	395	208	119		
September	2013	535	0	309	129	97		
October	2013	652	0	378	167	107		
November	2013	296	0	154	88	54		
December	2013	227	0	114	63	50		
Total	2013	6,045	0	3,473	1,710	862		
January	2014	194	0	87	68	39		
February	2014	181	0	71	64	46		
March	2014	302	0	128	80	94		
April	2014	460	0	203	109	148		
May	2014	1,100	0	545	226	329		
June	2014	751	0	384	146	221		
July	2014	638	0	319	136	183		
August	2014	637	0	310	144	183		
September	2014	717	0	348	143	226		
October	2014	830	0	382	159	289		
November	2014	450	0	175	89	186		
December	2014	426	0	77	76	273		
Total	2014	6,686	0	3,029	1,440	2,217		
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January	2015	380	0	56	73	251		
February	2015	285	0	35	50	200		
March	2015	422	0	45	66	311		

Cumulati	ve Total	24,926	298	12,619	5,750	6,259
Total	2015	3,539	0	340	359	2,840
December	2015	0	0	0	0	0
November	2015	0	0	0	0	0
October	2015	0	0	0	0	0
September	2015	0	0	0	0	0
August	2015	0	0	0	0	0
July	2015	524	0	33	20	471
June	2015	628	0	51	44	533
May	2015	843	0	73	56	714

Note: Green Shaded Cells Require Data Input

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Α	В	С	D	Е	F	G				
Month	Year	New Enrollments by Month	Number from Column "C" that Successfully Completed the Program	Number from Column "C" Defaulted	Number from Column "C" Canceled	Number from Column "C" Still Currently Enrolled (Col C - Col D - Col E - Col F)				
October	2011	0	0	0	0	0				
November	2011	1	0	0	1	0				
December	2011	1	0	1	0	0				
Total	2011	2	0	1	1	0				
January	2012	157	9	107	41	0				
February	2012	49	8	31	10	0				
March	2012	128	5	91	32	0				
April	2012	113	11	74	28	0				
May	2012	698	64	463	171	0				
June	2012	529	47	326	154	2				
July	2012	474	20	311	116	27				
August	2012	518	0	361	122	35				
September	2012	363	0	235	100	28				
October	2012	422	0	275	112	35				
November	2012	293	0	184	83	26				
December	2012	212	0	139	56	17				
Total	2012	3,956	164	2,597	1,025	170				
		-		-	-					
January	2013	133	0	72	49	12				
February	2013	127	0	72	45	10				
March	2013	138	0	83	43	12				
April	2013	229	0	123	76	30				
May	2013	423	0	230	136	57				
June	2013	323	0	171	104	48				
July	2013	276	0	172	62	42				
August	2013	293	0	162	87	44				
September	2013	197	0	112	46	39				
October	2013	279	0	143	85	51				
November	2013	130	0	67	40	23				
December	2013	114	0	50	33	31				
Total	2013	2,662	0	1,457	806	399				
January	2014	84	0	36	29	19				
February	2014	82	0	29	29	24				
March	2014	151	0	60	43	48				
April	2014	225	0	97	64	64				
May	2014	504	0	239	98	167				

June	2014	309	0	160	55	94
July	2014	237	0	131	44	62
August	2014	240	0	121	49	70
September	2014	264	0	136	44	84
October	2014	315	0	134	62	119
November	2014	198	0	66	43	89
December	2014	176	0	32	30	114
Total	2014	2,785	0	1,241	590	954
January	2015	126	0	15	25	86
February	2015	100	0	13	21	66
March	2015	155	0	18	26	111
April	2015	164	0	17	19	128
May	2015	269	0	20	21	228
June	2015	240	0	19	10	211
July	2015	188	0	14	8	166
August	2015					0
September	2015					0
October	2015					0
November	2015					0
December	2015					0
Total	2015	1,242	0	116	130	996
Cumulati	ve Total	10,647	164	5,412	2,552	2,519

Note: Green Shaded Cells Require Data Input

	ELECTRIC									
Α	В	С	D	E	F	G				
Month	Year	New Enrollments by Month	Number from Column "C" that Successfully Completed the Program	Number from Column "C" Defaulted	Number from Column "C" Canceled	Number from Column "C" Still Currently Enrolled (Col C - Col D - Col E - Col F)				
October	2011	291	13	185	93	0				
November	2011	275	12	203	60	0				
December	2011	60	3	45	12	0				
Total	2011	626	28	433	165	0				
January	2012	40	1	27	12	0				
February	2012	22	2	14	6	0				
March	2012	21	0	15	6	0				
April	2012	105	7	73	25	0				
May	2012	729	39	507	183	0				
June	2012	589	35	394	160	0				
July	2012	532	22	372	120	18				
August	2012	608	0	405	152	51				
September	2012	495	0	329	125	41				
October	2012	496	0	322	143	31				
November	2012	281	0	181	78	22				
December	2012	154	0	107	40	7				
Total	2012	4,072	106	2,746	1,050	170				
January	2013	146	0	86	42	18				
February	2013	138	0	83	41	14				
March	2013	140	0	91	35	14				
April	2013	257	0	152	68	37				
May	2013	476	0	305	120	51				
June	2013	389	0	237	114	38				
July	2013	418	0	246	120	52				
August	2013	429	0	233	121	75				
September	2013	338	0	197	83	58				

October	2013	373	0	235	82	56
November	2013	166	0	87	48	31
December	2013	113	0	64	30	19
Total	2013	3,383	0	2,016	904	463
January	2014	110	0	51	39	20
February	2014	99	0	42	35	22
March	2014	151	0	68	37	46
April	2014	235	0	106	45	84
May	2014	596	0	306	128	162
June	2014	442	0	224	91	127
July	2014	401	0	188	92	121
August	2014	397	0	189	95	113
September	2014	453	0	212	99	142
October	2014	515	0	248	97	170
November	2014	252	0	109	46	97
December	2014	250	0	45	46	159
Total	2014	3,901	0	1,788	850	1,263
January	2015	254	0	41	48	165
February	2015	185	0	22	29	134
March	2015	267	0	27	40	200
April	2015	293	0	30	31	232
May	2015	574	0	53	35	486
June	2015	388	0	32	34	322
July	2015	336	0	19	12	305
August	2015					0
September	2015					0
October	2015					0
November	2015					0
December	2015					0
Total	2015	2,297	0	224	229	1,844
Cumulativ	ve Total	14,279	134	7,207	3,198	3,740