

September 15, 2015

VIA HAND DELIVERY AND ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

**RE: Docket 4290 – Henry Shelton Act – Monthly Report
August 2015**

Dear Ms. Massaro:

On behalf of National Grid,¹ I have enclosed the Henry Shelton Act (HSA) monthly report for August 2015.

On November 14, 2014, the PUC requested that, when the Company files the HSA monthly report in this docket, the Company also provide a schedule with the number of customers enrolled in the HSA Arrearage Forgiveness Program, by month, together with the number of defaults and cancellations. The Company has provided this additional information as part of the HSA monthly report for August 2015. The enclosed Excel file also includes this information.

Thank you for your attention to this matter. If you have any questions, please contact me at 781-907-2153.

Very truly yours,



Celia B. O'Brien

Enclosures

cc: Docket 4290 Service List
Steve Scialabba
Leo Wold, Esq.
James Lanni

¹ The Narragansett Electric Company d/b/a National Grid (National Grid or the Company).

Certificate of Service

I hereby certify that a copy of the cover letter and/or any materials accompanying this certificate was electronically transmitted to the individuals listed below.

Copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities Carriers.

Joanne M. Scanlon

July 14, 2015

Date

**Docket No. 4290 – Office of Energy Resources – LIHEAP Enhancement
Charge Filing Service List updated 10/08/14**

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Henry Shelton Act Monthly Report 2015

GAS AND ELECTRIC COMBINED

	2015												YTD
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Number of Customers Active	6,492	6,293	6,049	5,813	6,219	6,278	6,261	6,280					6,211
Customers Newly Added to HSA Agreement	339	263	384	409	773	563	464	434					3629
Customers Removed - Complete	6	8	9	7	65	86	70	83					334
Customers Removed - Defaulted	390	361	501	532	244	242	311	190					2771
Customers Removed - Cancelled	51	31	54	75	60	63	48	66					448
Total Customer Payments	\$586,104.71	\$687,016.19	\$756,657.78	\$689,352.26	\$608,446.35	\$647,882.27	\$667,254.87	\$599,996.20					\$5,242,710.63
Agreement Amount For All Customers	\$497,132.05	\$423,404.09	\$620,201.67	\$702,135.75	\$1,420,041.90	\$987,915.50	\$770,690.56	\$732,439.12					\$769,245.08
Average Agreement Amount For All Customers	\$154.48	\$133.70	\$202.42	\$241.85	\$446.06	\$307.43	\$240.02	\$226.62					\$244.07
Total Installment Amount For All Customers	\$5,239.79	\$4,401.17	\$6,487.71	\$7,336.02	\$14,602.46	\$10,324.83	\$7,966.81	\$7,575.02					\$7,991.73
Average Installment Amount For All Customers	\$1.62	\$1.38	\$2.11	\$2.52	\$4.59	\$3.17	\$2.48	\$2.36					\$2.53
Average Arrearage Amount	\$88.25	\$75.14	\$114.59	\$136.74	\$248.27	\$172.15	\$134.02	\$127.67					\$137.10
Average Arrearage Amount as a % of Total Balance	57%	56%	57%	57%	56%	56%	56%	56%					56%
Total Amount of Arrears Outstanding	\$282,948.92	\$237,662.74	\$350,336.19	\$396,145.77	\$788,531.11	\$552,680.15	\$430,206.46	\$409,052.10					\$430,945.43
Forgiveness Credits Applied in Current Month	\$7,786.96	\$9,971.31	\$9,134.37	\$13,689.49	\$74,944.37	\$92,257.37	\$66,631.45	\$89,871.55					\$364,286.87
Total Forgiveness Credits (count)	6	8	9	7	65	86	70	83					334
Average Forgiveness Credit	\$1,297.83	\$1,246.41	\$1,014.93	\$1,955.64	\$1,152.99	\$1,072.06	\$951.88	\$1,082.79					\$1,221.82
Number of Participants Receiving LIHEAP	0	0	384	409	773	563	0	0					2129
Percentage of Participants Receiving LIHEAP	0.0%	0.0%	12.5%	13.8%	24.0%	17.8%	0.0%	0.0%					0
Total LIHEAP Payments	\$0.00	\$0.00	\$153,039.02	\$223,613.26	\$123,838.37	\$10,065.00	\$0.00	\$0.00					\$510,555.65

ELECTRIC ONLY

	2015												YTD
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Number of Customers Active	3,703	3,616	3,496	3,366	3,694	3,720	3,741	3,758					3,637
Customers Newly Added to HSA Agreement	223	173	244	259	525	343	300	270					2337
Customers Removed - Complete	3	1	2	2	22	44	28	46					148
Customers Removed - Defaulted	201	207	284	334	153	164	211	130					1684
Customers Removed - Cancelled	30	20	38	44	35	48	26	42					283
Total Customer Payments	\$331,152.90	\$390,788.21	\$434,627.03	\$435,390.66	\$403,881.57	\$439,943.10	\$446,711.77	\$421,260.93					\$3,303,756.17
Agreement Amount For All Customers	\$268,386.93	\$252,059.39	\$383,309.77	\$403,996.59	\$928,096.82	\$645,004.90	\$508,043.39	\$473,852.55					\$482,843.79
Average Agreement Amount For All Customers	\$72.47	\$69.70	\$109.64	\$120.02	\$251.24	\$173.38	\$135.80	\$126.09					\$132.29
Total Installment Amount For All Customers	\$2,760.14	\$2,600.70	\$3,965.11	\$4,171.93	\$9,458.17	\$6,657.03	\$5,244.97	\$4,899.86					\$4,969.74
Average Installment Amount For All Customers	\$0.74	\$0.71	\$1.13	\$1.23	\$2.56	\$1.78	\$1.40	\$4.30					\$1.73
Average Arrearage Amount	\$40.25	\$38.83	\$61.24	\$66.92	\$138.26	\$96.63	\$75.70	\$70.40					\$73.53
Average Arrearage Amount as a % of Total Balance	56%	56%	56%	56%	55%	56%	56%	56%					56%
Total Amount of Arrears Outstanding	\$149,050.88	\$140,436.43	\$214,115.96	\$225,282.31	\$510,741.95	\$359,480.03	\$283,229.05	\$2,643,597.06					\$565,741.71
Forgiveness Credits Applied in Current Month	\$3,824.55	\$571.56	\$1,488.49	\$3,082.63	\$21,696.40	\$58,519.06	\$24,428.55	\$48,037.16					\$161,648.40
Total Forgiveness Credits (count)	3	1	2	2	22	44	28	46					148
Average Forgiveness Credit	\$1,274.85	\$571.56	\$744.25	\$1,541.32	\$986.20	\$1,329.97	\$872.45	\$1,044.29					\$1,045.61
Number of Participants Receiving LIHEAP	0	0	244	\$259.00	525	343	0	0					1371
Percentage of Participants Receiving LIHEAP	0.0%	0.0%	7.0%	7.7%	14.2%	9.2%	0.0%	0.0%					0

Gas Only

	2015												YTD
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Number of Customers Active	2,789	2,677	2,553	2,447	2,525	2,558	2,520	2,522					2,574
Customers Newly Added to HSA Agreement	116	90	140	150	248	220	164	164					1292
Customers Removed - Complete	3	7	7	5	43	42	42	37					186
Customers Removed - Defaulted	189	154	217	198	91	78	100	60					1087
Customers Removed - Cancelled	21	11	16	31	25	15	22	24					165
Total Customer Payments	\$254,951.81	\$296,227.98	\$322,030.55	\$253,961.60	\$204,564.78	\$207,939.17	\$220,543.10	\$178,735.27					\$1,938,954.26
Agreement Amount For All Customers	\$228,745.12	\$171,344.70	\$236,891.90	\$298,139.16	\$491,945.08	\$342,910.60	\$262,647.17	\$258,586.57					\$286,401.29
Average Agreement Amount For All Customers	\$82.01	\$64.00	\$92.78	\$121.83	\$194.82	\$134.05	\$104.22	\$102.53					\$112.03
Total Installment Amount For All Customers	\$2,479.65	\$1,800.47	\$2,522.60	\$3,164.09	\$5,144.29	\$3,577.80	\$2,721.84	\$2,675.14					\$3,010.74
Average Installment Amount For All Customers	\$0.88	\$0.67	\$0.98	\$1.29	\$2.03	\$1.39	\$1.08	\$1.06					\$1.17
Average Arrearage Amount	\$48.00	\$36.31	\$53.35	\$69.82	\$110.01	\$75.52	\$58.32	\$57.27					\$63.58
Average Arrearage Amount as a % of Total Balance	59%	57%	58%	57%	56%	56%	56%	56%					57%
Total Amount of Arrears Outstanding	\$133,898.04	\$97,226.31	\$136,220.23	\$170,863.46	\$277,789.16	\$193,200.12	\$146,977.41	\$144,455.04					\$162,578.72
Forgiveness Credits Applied in Current Month	\$3,962.41	\$9,399.75	\$7,645.88	\$10,606.86	\$53,247.97	\$33,738.31	\$42,202.90	\$41,834.39					\$202,638.47
Total Forgiveness Credits (count)	3	7	7	5	43	42	42	37					186
Average Forgiveness Credit	\$1,320.80	\$1,342.82	\$1,092.27	\$2,121.37	\$1,238.32	\$803.29	\$1,004.83	\$1,130.66					\$1,256.79
Number of Participants Receiving LIHEAP	0	0	140	150	248	220	0	0					758
Percentage of Participants Receiving LIHEAP	0.0%	0.0%	5.5%	6.1%	9.8%	8.6%	0.0%	0.0%					0

Henry Shelton Act

Enrollments, Defaults, Cancellations by Month

Note: Green Shaded Cells Require Data Input

GAS & ELECTRIC						
A	B	C	D	E	F	G
Month	Year	New Enrollments by Month	Number from Column "C" that Successfully Completed the Program	Number from Column "C" Defaulted	Number from Column "C" Canceled	Number from Column "C" Still Currently Enrolled (Col C - Col D - Col E - Col F)
October	2011	291	13	185	93	0
November	2011	276	12	203	61	0
December	2011	61	3	46	12	0
Total	2011	628	28	434	166	0
January	2012	197	10	134	53	0
February	2012	71	10	45	16	0
March	2012	149	5	106	38	0
April	2012	218	18	147	53	0
May	2012	1,427	103	970	354	0
June	2012	1,118	82	720	314	2
July	2012	1,006	86	684	236	0
August	2012	1,126	54	767	273	32
September	2012	858	0	564	230	64
October	2012	918	0	597	255	66
November	2012	574	0	365	162	47
December	2012	366	0	246	96	24
Total	2012	8,028	368	5,345	2,080	235
January	2013	279	0	158	91	30
February	2013	265	0	155	88	22
March	2013	278	0	174	78	26
April	2013	486	0	275	145	66
May	2013	899	0	535	257	107
June	2013	712	0	408	220	84
July	2013	694	0	418	183	93
August	2013	722	0	395	210	117
September	2013	535	0	309	130	96
October	2013	652	0	378	169	105
November	2013	296	0	154	88	54
December	2013	227	0	114	63	50
Total	2013	6,045	0	3,473	1,722	850
January	2014	194	0	87	68	39
February	2014	181	0	71	64	46
March	2014	302	0	128	82	92
April	2014	460	0	203	112	145
May	2014	1,100	0	546	235	319
June	2014	751	0	384	151	216
July	2014	638	0	319	145	174
August	2014	637	0	310	145	182
September	2014	717	0	349	150	218
October	2014	830	0	383	166	281
November	2014	450	0	210	92	148
December	2014	426	0	90	88	248
Total	2014	6,686	0	3,080	1,498	2,108
January	2015	380	0	61	78	241
February	2015	285	0	38	56	191
March	2015	422	0	56	69	297
April	2015	457	0	66	59	332

**Henry Shelton Act
Enrollments, Defaults, Cancellations by Month**

May	2015	843	0	123	78	642
June	2015	628	0	52	65	511
July	2015	524	0	61	36	427
August	2015	485	0	29	22	434
September	2015	0	0	0	0	0
October	2015	0	0	0	0	0
November	2015	0	0	0	0	0
December	2015	0	0	0	0	0
Total	2015	4,024	0	486	463	3,075
Cumulative Total						
		25,411	396	12,818	5,929	6,268

Note: Shaded Cells Require Data Input

GAS						
A	B	C	D	E	F	G
Month	Year	New Enrollments by Month	Number from Column "C" that Successfully Completed the Program	Number from Column "C" Defaulted	Number from Column "C" Canceled	Number from Column "C" Still Currently Enrolled (Col C - Col D - Col E - Col F)
October	2011	0	0	0	0	0
November	2011	1	0	0	1	0
December	2011	1	0	1	0	0
Total	2011	2	0	1	1	0
January	2012	157	9	107	41	0
February	2012	49	8	31	10	0
March	2012	128	5	91	32	0
April	2012	113	11	74	28	0
May	2012	698	64	463	171	0
June	2012	529	47	326	154	2
July	2012	474	46	312	116	0
August	2012	518	23	361	122	12
September	2012	363	0	235	102	26
October	2012	422	0	275	112	35
November	2012	293	0	184	84	25
December	2012	212	0	139	56	17
Total	2012	3,956	213	2,598	1,028	117
January	2013	133	0	72	49	12
February	2013	127	0	72	46	9
March	2013	138	0	83	43	12
April	2013	229	0	123	76	30
May	2013	423	0	230	136	57
June	2013	323	0	171	106	46
July	2013	276	0	172	63	41
August	2013	293	0	162	89	42
September	2013	197	0	112	46	39
October	2013	279	0	143	85	51
November	2013	130	0	67	40	23
December	2013	114	0	50	33	31
Total	2013	2,662	0	1,457	812	393
January	2014	84	0	36	29	19
February	2014	82	0	29	29	24
March	2014	151	0	60	43	48
April	2014	225	0	97	64	64
May	2014	504	0	240	103	161

**Henry Shelton Act
Enrollments, Defaults, Cancellations by Month**

June	2014	309	0	160	59	90
July	2014	237	0	131	46	60
August	2014	240	0	121	50	69
September	2014	264	0	137	47	80
October	2014	315	0	134	65	116
November	2014	198	0	80	45	73
December	2014	176	0	38	36	102
Total	2014	2,785	0	1,263	616	906
January	2015	126	0	16	26	84
February	2015	100	0	14	25	61
March	2015	155	0	18	30	107
April	2015	164	0	25	22	117
May	2015	269	0	31	29	209
June	2015	240	0	20	20	200
July	2015	188	0	22	11	155
August	2015	183		12	7	164
September	2015					0
October	2015					0
November	2015					0
December	2015					0
Total	2015	1,425	0	158	170	1,097
Cumulative Total		10,830	213	5,477	2,627	2,513

Note: Shaded Cells Require Data Input

ELECTRIC						
A	B	C	D	E	F	G
Month	Year	New Enrollments by Month	Number from Column "C" that Successfully Completed the Program	Number from Column "C" Defaulted	Number from Column "C" Canceled	Number from Column "C" Still Currently Enrolled (Col C - Col D - Col E - Col F)
October	2011	291	13	185	93	0
November	2011	275	12	203	60	0
December	2011	60	3	45	12	0
Total	2011	626	28	433	165	0
January	2012	40	1	27	12	0
February	2012	22	2	14	6	0
March	2012	21	0	15	6	0
April	2012	105	7	73	25	0
May	2012	729	39	507	183	0
June	2012	589	35	394	160	0
July	2012	532	40	372	120	0
August	2012	608	31	406	151	20
September	2012	495	0	329	128	38
October	2012	496	0	322	143	31
November	2012	281	0	181	78	22
December	2012	154	0	107	40	7
Total	2012	4,072	155	2,747	1,052	118
January	2013	146	0	86	42	18
February	2013	138	0	83	42	13
March	2013	140	0	91	35	14
April	2013	257	0	152	69	36
May	2013	476	0	305	121	50
June	2013	389	0	237	114	38
July	2013	418	0	246	120	52
August	2013	429	0	233	121	75
September	2013	338	0	197	84	57

**Henry Shelton Act
Enrollments, Defaults, Cancellations by Month**

October	2013	373	0	235	84	54
November	2013	166	0	87	48	31
December	2013	113	0	64	30	19
Total	2013	3,383	0	2,016	910	457
January	2014	110	0	51	39	20
February	2014	99	0	42	35	22
March	2014	151	0	68	39	44
April	2014	235	0	106	48	81
May	2014	596	0	306	132	158
June	2014	442	0	224	92	126
July	2014	401	0	188	99	114
August	2014	397	0	189	95	113
September	2014	453	0	212	103	138
October	2014	515	0	249	101	165
November	2014	252	0	130	47	75
December	2014	250	0	52	52	146
Total	2014	3,901	0	1,817	882	1,202
January	2015	254	0	45	52	157
February	2015	185	0	24	31	130
March	2015	267	0	38	39	190
April	2015	293	0	41	37	215
May	2015	574	0	92	49	433
June	2015	388	0	32	45	311
July	2015	336	0	39	25	272
August	2015	302		17	15	270
September	2015					0
October	2015					0
November	2015					0
December	2015					0
Total	2015	2,599	0	328	293	1,978
Cumulative Total		14,581	183	7,341	3,302	3,755