

November 15, 2013

VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

**RE: Docket 4290 – Henry Shelton Act – Monthly Report
September and October 2013**

Dear Ms. Massaro:

On behalf of National Grid,¹ I have enclosed monthly reports for September and October regarding the Arrearage Forgiveness plan implemented in compliance with R.I.G.L §39-2-1(d)(2).

Thank you for your attention to this transmittal. If you have any questions, please feel free to contact me at (401) 784-7667.

Very truly yours,



Thomas R. Teehan

Enclosures

cc: Docket 4290 Service List
Steve Scialabba
Leo Wold, Esq.
James Lanni

¹ The Narragansett Electric Company d/b/a National Grid.

Henry Shelton Act Monthly Report 2013

September 2013

GAS AND ELECTRIC COMBINED

	Aug	Sep	Oct	Nov	Dec	YTD
Number of Customers Active	6,195	6,330				6,263
Customers Newly Added to HSA Agreement	671	509				1180
Customers Removed - Complete	0	0				0
Customers Removed - Defaulted	361	204				565
Customers Removed - Cancelled	74	67				141
Total Customer Payments	\$482,207.21	\$542,067.66				\$1,024,274.87
Agreement Amount For All Customers	\$1,064,405.71	\$771,790.60				\$918,098.16
Average Agreement Amount For All Customers	\$340.70	\$240.68				\$290.69
Total Installment Amount For All Customers	\$11,040.93	\$8,050.51				\$9,545.72
Average Installment Amount For All Customers	\$3.53	\$2.50				\$3.02
Average Arrearage Amount	\$190.87	\$135.59				\$163.23
Average Arrearage Amount as a % of Total Balance	56%	56%				56%
Total Amount of Arrears Outstanding	\$596,208.07	\$434,719.78				\$515,463.93
Forgiveness Credits Applied in Current Month	\$0.00	\$0.00				\$0.00
Total Forgiveness Credits (count)	0	0				0
Average Forgiveness Credit	\$0.00	\$0.00				\$0.00
Number of Participants Receiving LIHEAP	671	509				1180
Percentage of Participants Receiving LIHEAP	21.5%	15.8%				0
Total LIHEAP Payments	\$4,830.00	\$2,500.00				\$7,330.00

ELECTRIC ONLY

	Aug	Sep	Oct	Nov	Dec	YTD
Number of Customers Active	3,303	3,424				3,364
Customers Newly Added to HSA Agreement	393	321				714
Customers Removed - Complete	0	0				0
Customers Removed - Defaulted	194	119				313
Customers Removed - Cancelled	48	41				89
Total Customer Payments	\$318,453.17	\$336,313.16				\$654,766.33
Agreement Amount For All Customers	\$635,543.73	\$478,181.53				\$556,862.63
Average Agreement Amount For All Customers	\$192.41	\$139.65				\$166.03
Total Installment Amount For All Customers	\$6,578.47	\$4,976.64				\$5,777.56
Average Installment Amount For All Customers	\$1.99	\$1.45				\$1.72
Average Arrearage Amount	\$107.55	\$78.48				\$93.02
Average Arrearage Amount as a % of Total Balance	56%	56%				56%
Total Amount of Arrears Outstanding	\$355,240.64	\$268,736.72				\$311,988.68
Forgiveness Credits Applied in Current Month	\$0.00	\$0.00				\$0.00
Total Forgiveness Credits (count)	0	0				0
Average Forgiveness Credit	\$0.00	\$0.00				\$0.00
Number of Participants Receiving LIHEAP	393	321				714
Percentage of Participants Receiving LIHEAP	11.9%	9.4%				0
Total LIHEAP Payments	\$4,830.00	\$2,500.00				\$7,330.00

Gas Only

	Aug	Sep	Oct	Nov	Dec	YTD
Number of Customers Active	2,892	2,906				2,899
Customers Newly Added to HSA Agreement	278	188				466
Customers Removed - Complete	0	0				0
Customers Removed - Defaulted	167	85				252
Customers Removed - Cancelled	26	26				52
Total Customer Payments	\$163,754.04	\$205,754.50				\$369,508.54
Agreement Amount For All Customers	\$428,861.97	\$293,609.07				\$361,235.52
Average Agreement Amount For All Customers	\$148.29	\$101.08				\$124.69
Total Installment Amount For All Customers	\$4,462.46	\$3,073.87				\$3,768.17
Average Installment Amount For All Customers	\$1.54	\$1.05				\$1.30
Average Arrearage Amount	\$83.32	\$57.11				\$70.22
Average Arrearage Amount as a % of Total Balance	56%	57%				56%
Total Amount of Arrears Outstanding	\$240,967.43	\$165,983.06				\$203,475.25
Forgiveness Credits Applied in Current Month	\$0.00	\$0.00				\$0.00
Total Forgiveness Credits (count)	0	0				0
Average Forgiveness Credit	\$0.00	\$0.00				\$0.00
Number of Participants Receiving LIHEAP	278	188				466
Percentage of Participants Receiving LIHEAP	9.6%	6.5%				0
Total LIHEAP Payments	\$0.00	\$0.00				\$0.00

Henry Shelton Act Monthly Report 2013

October 2013

GAS AND ELECTRIC COMBINED

	Aug	Sep	Oct	Nov	Dec	YTD
Number of Customers Active	6,195	6,330	6,572			6,366
Customers Newly Added to HSA Agreement	671	509	574			1754
Customers Removed - Complete	0	0	0			0
Customers Removed - Defaulted	361	204	194			759
Customers Removed - Cancelled	74	67	79			220
Total Customer Payments	\$482,207.21	\$542,067.66	\$528,974.63			\$1,553,249.50
Agreement Amount For All Customers	\$1,064,405.71	\$771,790.60	\$942,417.26			\$926,204.52
Average Agreement Amount For All Customers	\$340.70	\$240.68	\$286.09			\$289.16
Total Installment Amount For All Customers	\$11,040.93	\$8,050.51	\$10,051.25			\$9,714.23
Average Installment Amount For All Customers	\$3.53	\$2.50	\$3.04			\$3.02
Average Arrearage Amount	\$190.87	\$135.59	\$164.92			\$163.79
Average Arrearage Amount as a % of Total Balance	56%	56%	58%			57%
Total Amount of Arrears Outstanding	\$596,208.07	\$434,719.78	\$542,756.82			\$524,561.56
Forgiveness Credits Applied in Current Month	\$0.00	\$0.00	\$0.00			\$0.00
Total Forgiveness Credits (count)	0	0	0			0
Average Forgiveness Credit	\$0.00	\$0.00	\$0.00			\$0.00
Number of Participants Receiving LIHEAP	671	509	0			1180
Percentage of Participants Receiving LIHEAP	21.5%	15.8%	0.0%			0
Total LIHEAP Payments	\$4,830.00	\$2,500.00	\$0.00			\$7,330.00

ELECTRIC ONLY

	Aug	Sep	Oct	Nov	Dec	YTD
Number of Customers Active	3,303	3,424	3,535			3,421
Customers Newly Added to HSA Agreement	393	321	329			1043
Customers Removed - Complete	0	0	0			0
Customers Removed - Defaulted	194	119	124			437
Customers Removed - Cancelled	48	41	51			140
Total Customer Payments	\$318,453.17	\$336,313.16	\$327,682.69			\$982,449.02
Agreement Amount For All Customers	\$635,543.73	\$478,181.53	\$521,826.59			\$545,183.95
Average Agreement Amount For All Customers	\$192.41	\$139.65	\$147.61			\$159.89
Total Installment Amount For All Customers	\$6,578.47	\$4,976.64	\$5,503.36			\$5,686.16
Average Installment Amount For All Customers	\$1.99	\$1.45	\$1.55			\$1.66
Average Arrearage Amount	\$107.55	\$78.48	\$84.06			\$90.03
Average Arrearage Amount as a % of Total Balance	56%	56%	57%			56%
Total Amount of Arrears Outstanding	\$355,240.64	\$268,736.72	\$297,177.58			\$307,051.65
Forgiveness Credits Applied in Current Month	\$0.00	\$0.00	\$0.00			\$0.00
Total Forgiveness Credits (count)	0	0	0			0
Average Forgiveness Credit	\$0.00	\$0.00	\$0.00			\$0.00
Number of Participants Receiving LIHEAP	393	321	0			714
Percentage of Participants Receiving LIHEAP	11.9%	9.4%	0.0%			0
Total LIHEAP Payments	\$4,830.00	\$2,500.00	\$0.00			\$7,330.00

Gas Only

	Aug	Sep	Oct	Nov	Dec	YTD
Number of Customers Active	2,892	2,906	3,037			2,945
Customers Newly Added to HSA Agreement	278	188	245			711
Customers Removed - Complete	0	0	0			0
Customers Removed - Defaulted	167	85	70			322
Customers Removed - Cancelled	26	26	28			80
Total Customer Payments	\$163,754.04	\$205,754.50	\$201,291.94			\$570,800.48
Agreement Amount For All Customers	\$428,861.97	\$293,609.07	\$420,590.67			\$381,020.57
Average Agreement Amount For All Customers	\$148.29	\$101.08	\$138.48			\$129.28
Total Installment Amount For All Customers	\$4,462.46	\$3,073.87	\$4,547.89			\$4,028.07
Average Installment Amount For All Customers	\$1.54	\$1.05	\$1.49			\$1.36
Average Arrearage Amount	\$83.32	\$57.11	\$80.86			\$73.76
Average Arrearage Amount as a % of Total Balance	56%	57%	58%			57%
Total Amount of Arrears Outstanding	\$240,967.43	\$165,983.06	\$245,579.24			\$217,509.91
Forgiveness Credits Applied in Current Month	\$0.00	\$0.00	\$0.00			\$0.00
Total Forgiveness Credits (count)	0	0	0			0
Average Forgiveness Credit	\$0.00	\$0.00	\$0.00			\$0.00
Number of Participants Receiving LIHEAP	278	188	0			466
Percentage of Participants Receiving LIHEAP	9.6%	6.5%	0.0%			0
Total LIHEAP Payments	\$0.00	\$0.00	\$0.00			\$0.00