

October 15, 2015

VIA HAND DELIVERY AND ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk Rhode Island Public Utilities Commission 89 Jefferson Boulevard Warwick, RI 02888

> RE: Docket 4290 – Henry Shelton Act – Monthly Report September 2015

Dear Ms. Massaro:

On behalf of National Grid, I have enclosed the Henry Shelton Act (HSA) monthly report for September 2015.

On November 14, 2014, the PUC requested that, when the Company files the HSA monthly report in this docket, the Company also provide a schedule with the number of customers enrolled in the HSA Arrearage Forgiveness Program, by month, together with the number of defaults and cancellations. The Company has provided this additional information as part of the HSA monthly report for September 2015. The enclosed Excel file also includes this information.

Thank you for your attention to this matter. If you have any questions, please contact me at 781-907-2153.

Very truly yours,

Celia B. O'Brien

Celia B. O'Brien

Enclosures

cc: Docket 4290 Service List Steve Scialabba Leo Wold, Esq. James Lanni

¹ The Narragansett Electric Company d/b/a National Grid (National Grid or the Company).

Certificate of Service

I hereby certify that a copy of the cover letter and/or any materials accompanying this certificate was electronically transmitted to the individuals listed below.

Copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities Carriers.

Joanne M. Scanlon

CVMcVYf '%), 2015

Date

Docket No. 4290 - Office of Energy Resources - LIHEAP Enhancement Charge Filing Service List <u>updated 10/08/14</u>

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Henry Shelton Act Monthly Report 2015

GAS AND ELECTRIC COMBINED	2015												
GAG AND ELECTRIC COMBINED	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Number of Customers Active	6,492	6,293	6,049	5,813	6,219	6,278	6,261	6,280	6,168				6,206
Customers Newly Added to HSA Agreement	339	263	384	409	773	563	464	434	519				4148
Customers Removed - Complete	6	8	9	7	65	86	70	83	64				398
Customers Removed - Defaulted	390	361	501	532	244	242	311	190	395				3166
Customers Removed - Cancelled	51	31	54	75	60	63	48	66	73				521
Total Customer Payments	\$586,104.71	\$687,016.19	\$756,657.78	\$689,352.26	\$608,446.35	\$647,882.27	\$667,254.87	\$599,996.20	\$650,263.95				\$5,892,974.58
Agreement Amount For All Customers Average Agreement Amount For All Customers	\$497,132.05 \$154.48	\$423,404.09 \$133.70	\$620,201.67 \$202.42	\$702,135.75 \$241.85	\$1,420,041.90 \$446.06	\$987,915.50 \$307.43	\$770,690.56 \$240.02	\$732,439.12 \$226.62	\$833,093.06 \$260.24				\$776,339.30 \$245.87
Total Installment Amount For All Customers	\$5,239.79	\$4,401.17	\$6,487.71	\$7,336.02	\$14,602.46	\$10,324.83	\$7,966.81	\$7,575.02	\$260.24 \$8,611.12				\$245.67 \$8,060.55
Average Installment Amount For All Customers	\$1.62	\$1.38	\$2.11	\$2.52	\$4.59	\$3.17	\$2.48	\$2.36	\$2.69				\$2.55
Average Arrearage Amount	\$88.25	\$75.14	\$114.59	\$136.74	\$248.27	\$172.15	\$134.02	\$127.67	\$145.53				\$138.04
Average Arrearage Amount as a % of Total Balance	57%	56%	57%	57%	56%	56%	56%	56%	56%				56%
Total Amount of Arrears Outstanding	\$282,948.92	\$237,662.74	\$350,336.19	\$396,145.77	\$788,531.11	\$552,680.15	\$430,206.46	\$409,052.10	\$464,995.43				\$434,728.76
Forgiveness Credits Applied in Current Month	\$7,786.96	\$9,971.31	\$9,134.37	\$13,689.49	\$74,944.37	\$92,257.37	\$66,631.45	\$89,871.55	\$76,102.85				\$440,389.72
Total Forgiveness Credits (count)	6	8	9	7	65	86	70	83	64				398
Average Forgiveness Credit	\$1,297.83	\$1,246.41	\$1,014.93	\$1,955.64	\$1,152.99	\$1,072.06	\$951.88	\$1,082.79	\$1,189.11				\$1,218.18
Number of Particpants Receiving LIHEAP	0	0	384	409	773	563	0	0	0				2129
Percentage of Participants Receiving LIHEAP	0.0%	0.0%	12.5%	13.8%	24.0%	17.8%	0.0%	0.0%	0.0%				0
Total LIHEAP Payments	\$0.00	\$0.00	\$153,039.02	\$223,613.26	\$123,838.37	\$10,065.00	\$0.00	\$0.00	\$0.00				\$510,555.65
ELECTRIC ONLY	2015												
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Number of Customers Active	3,703	3,616	3,496	3,366	3,694	3,720	3,741	3,758	3,717				3,646
Customers Newly Added to HSA Agreement	223	173	244	259	525 22	343 44	300	270 46	347 37				2684
Customers Removed - Complete Customers Removed - Defaulted	201	207	2 284	2 334	153	164	28 211	130	245				185 1929
Customers Removed - Cancelled	30	207	38	44	35	48	26	42	46				329
Total Customer Payments	\$331,152.90	\$390,788.21	\$434,627.03	\$435,390.66	\$403,881.57	\$439,943.10	\$446,711.77	\$421,260.93	\$459,713.58				\$3,763,469.75
Agreement Amount For All Customers	\$268,386.93	\$252,059.39	\$383,309.77	\$403,996.59	\$928,096.82	\$645,004.90	\$508,043.39	\$473,852.55	\$573,153.75				\$492,878.23
Average Agreement Amount For All Customers	\$72.47	\$69.70	\$109.64	\$120.02	\$251.24	\$173.38	\$135.80	\$126.09	\$154.19				\$134.73
Total Installment Amount For All Customers	\$2,760.14	\$2,600.70	\$3,965.11	\$4,171.93	\$9,458.17	\$6,657.03	\$5,244.97	\$4,899.86	\$5,888.17				\$5,071.79
Average Installment Amount For All Customers	\$0.74 \$40.25	\$0.71 \$38.83	\$1.13 \$61.24	\$1.23 \$66.92	\$2.56 \$138.26	\$1.78 \$96.63	\$1.40 \$75.70	\$4.30 \$70.40	\$1.58 \$85.54				\$1.71 \$74.86
Average Arrearage Amount Average Arrearage Amount as a % of Total Balance	\$40.25 56%	\$36.63 56%	\$61.24 56%	\$66.92 56%	55%	\$96.63 56%	\$75.70 56%	\$70.40 56%	ъоз.54 55%				\$74.66 56%
Total Amount of Arrears Outstanding	\$149,050.88	\$140,436.43	\$214,115.96	\$225,282.31	\$510,741.95	\$359,480.03	\$283,229.05	\$2,643,597.06	\$317,959.13				\$538,210.31
Forgiveness Credits Applied in Current Month	\$3,824.55	\$571.56	\$1,488.49	\$3,082.63	\$21,696.40	\$58,519.06	\$24,428.55	\$48,037.16	\$48,753.59				\$210,401.99
Total Forgiveness Credits (count)	3	1	2	2	22	44	28	46	37				185
Average Forgiveness Credit	\$1,274.85	\$571.56	\$744.25	\$1,541.32	\$986.20	\$1,329.97	\$872.45	\$1,044.29	\$1,317.66				\$1,075.84
Number of Particpants Receiving LIHEAP	0	0	244	\$259.00	525	343	0	0	0				1371
Percentage of Participants Receiving LIHEAP	0.0%	0.0%	7.0%	7.7%	14.2%	9.2%	0.0%	0.0%	0.0%				0
Gas Only	2015												
N. 1. 10 1. 15	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Number of Customers Active Customers Newly Added to HSA Agreement	2,789 116	2,677 90	2,553 140	2,447 150	2,525 248	2,558 220	2,520 164	2,522 164	2,451 172				2,560 1464
Customers Newly Added to HSA Agreement Customers Removed - Complete	116	90 7	7	150	248 43	220 42	42	37	172 27				213
Customers Removed - Defaulted	189	154	217	198	91	78	100	60	150				1237
Customers Removed - Cancelled	21	11	16	31	25	15	22	24	27				192
Total Customer Payments	\$254,951.81	\$296,227.98	\$322,030.55	\$253,961.60	\$204,564.78	\$207,939.17	\$220,543.10	\$178,735.27	\$190,550.37				\$2,129,504.63
Agreement Amount For All Customers	\$228,745.12	\$171,344.70	\$236,891.90	\$298,139.16	\$491,945.08	\$342,910.60	\$262,647.17	\$258,586.57	\$259,939.31				\$283,461.07
Average Agreement Amount For All Customers	\$82.01	\$64.00	\$92.78	\$121.83	\$194.82	\$134.05	\$104.22	\$102.53	\$106.05				\$111.37
Total Installment Amount For All Customers	\$2,479.65	\$1,800.47	\$2,522.60	\$3,164.09	\$5,144.29	\$3,577.80	\$2,721.84	\$2,675.14	\$2,722.95				\$2,978.76
Average Arragage Amount For All Customers	\$0.88 \$48.00	\$0.67 \$36.31	\$0.98 \$53.35	\$1.29 \$69.82	\$2.03 \$110.01	\$1.39 \$75.52	\$1.08 \$58.32	\$1.06 \$57.27	\$1.11 \$59.99				\$1.17 \$63.18
Average Arrearage Amount Average Arrearage Amount as a % of Total Balance	\$48.00 59%	\$36.31 57%	\$53.35 58%	\$69.82 57%	\$110.01 56%	\$75.52 56%	\$58.32 56%	\$57.27 56%	\$59.99 57%				\$63.18 57%
Total Amount of Arrears Outstanding	\$133,898.04	\$97,226.31	\$136,220.23	\$170,863.46	\$277,789.16	\$193,200.12	\$146,977.41	\$144,455.04	\$147,036.30				\$160,851.79
Forgiveness Credits Applied in Current Month	\$3,962.41	\$9,399.75	\$7,645.88	\$10,606.86	\$53,247.97	\$33,738.31	\$42,202.90	\$41,834.39	\$27,349.26				\$229,987.73
Total Forgiveness Credits (count)	3	7	7	5	43	42	42	37	27				213
Average Forgiveness Credit	\$1,320.80	\$1,342.82	\$1,092.27	\$2,121.37	\$1,238.32	\$803.29	\$1,004.83	\$1,130.66	\$1,012.94				\$1,229.70
Number of Participants Receiving LIHEAP	0	0	140	150	248	220	0	0	0				758
Percentage of Participants Receiving LIHEAP	0.0%	0.0%	5.5%	6.1%	9.8%	8.6%	0.0%	0.0%	0.0%				0

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Average Forgiveness Credit	\$1,297.83	\$1,246.41	\$1,014.93	\$1,955.64	\$1,152.99	\$1,072.06	\$951.88	\$1,082.79	\$1,189.11				\$1,218.18
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Total Installment Amount For All Customers	\$2,760.14	\$2,600.70	\$3,965.11	\$4,171.93	\$9,458.17	\$6,657.03	\$5,244.97	\$4,899.86	\$5,888.17				\$5,071.79
Average Installment Amount For All Customers	\$0.74 \$40.25	\$0.71 \$38.83	\$1.13 \$61.24	\$1.23 \$66.92	\$2.56 \$138.26	\$1.78 \$96.63	\$1.40 \$75.70	\$4.30 \$70.40	\$1.58 \$85.54				\$1.71 \$74.86
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Number of Particpants Receiving LIHEAP	0	0	244	\$259.00	525	343	0	0	0				1371
Percentage of Participants Receiving LIHEAP	0.0%	0.0%	7.0%	7.7%	14.2%	9.2%	0.0%	0.0%	0.0%				0
Gas Only	2015												
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Average Agreement Amount For All Customers	\$82.01	\$64.00	\$92.78	\$121.83	\$194.82	\$134.05	\$104.22	\$102.53	\$106.05				\$111.37
Total Installment Amount For All Customers	\$2,479.65	\$1,800.47	\$2,522.60	\$3,164.09	\$5,144.29	\$3,577.80	\$2,721.84	\$2,675.14	\$2,722.95				\$2,978.76
Average Arragage Amount For All Customers	\$0.88 \$48.00	\$0.67 \$36.31	\$0.98 \$53.35	\$1.29 \$69.82	\$2.03 \$110.01	\$1.39 \$75.52	\$1.08 \$58.32	\$1.06 \$57.27	\$1.11 \$59.99				\$1.17 \$63.18
Average Arrearage Amount Average Arrearage Amount as a % of Total Balance	\$48.00 59%	\$36.31 57%	\$53.35 58%	\$69.82 57%	\$110.01 56%	\$75.52 56%	\$58.32 56%	\$57.27 56%	\$59.99 57%				\$63.18 57%
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Forgiveness Credits Applied in Current Month	\$3,962.41	\$9,399.75	\$7,645.88	\$10,606.86	\$53,247.97	\$33,738.31	\$42,202.90	\$41,834.39	\$27,349.26				\$229,987.73
Total Forgiveness Credits (count)	3	7	7	5	43	42	42	37	27				213
Average Forgiveness Credit	\$1,320.80	\$1,342.82	\$1,092.27	\$2,121.37	\$1,238.32	\$803.29	\$1,004.83	\$1,130.66	\$1,012.94				\$1,229.70
Number of Participants Receiving LIHEAP	0	0	140	150	248	220	0	0	0				758
Percentage of Participants Receiving LIHEAP	0.0%	0.0%	5.5%	6.1%	9.8%	8.6%	0.0%	0.0%	0.0%				0

AFP Report- 10-15.xls 10/15/2015

Note: Yellow Shaded Cells Require Data Input

		G	AS & ELECTRI	С		
Α	В	С	D	E	F	G
		New Enrollments	Number from Column "C" that Successfully Completed the	Number from Column "C"	Number from Column "C"	Number from Column "C" Still Currently Enrolled
Month	Year	by Month	Program	Defaulted	Canceled	(Col C - Col D - Col E - Col F)
October	2011	291	13	185	93	0
November	2011	276	12	203	61	0
December	2011	61	3	46	12	0
Total	2011	628	28	434	166	0
January	2012	197	10	134	53	0
February	2012	71	10	45	16	0
March	2012	149	5	106	38	0
April	2012	218	18	147	53	0
May	2012	1,427	103	970	354	0
June	2012	1,118	83	720	315	0
July	2012	1,006	86	684	236	0
August	2012	1,126	81	767	273	5
September	2012	858	32	568	230	28
October	2012	918	0	601	256	61
November	2012	574	0	365	163	46
December	2012	366	0	249	96	21
Total	2012	8,028	428	5,356	2,083	161
10141		0,020	420	3,330	2,000	101
January	2013	279	0	162	92	25
February	2013	265	0	158	88	19
March	2013	278	0	176	78	24
April	2013	486	0	275	145	66
May	2013	899	0	535	261	103
June	2013	712	0	409	221	82
July	2013	694	0	418	184	92
August	2013	722	0	395	211	116
September	2013	535	0	309	132	94
October	2013	652	0	379	169	104
November	2013	296	0	154	90	52
December	2013	227	0	114	64	49
Total	2013	6,045	0	3,484	1,735	826
January	2014	194	0	88	69	37
February	2014	181	0	71	66	44
March	2014	302	0	128	84	90
April	2014	460	0	219	113	128
May	2014	1,100	0	607	241	252

Cumulativ	re Total	25,977	456	13,241	6,138	6,142
						·
Total	2015	4,590	0	537	608	3,445
December	2015	0	0	0	0	0
November	2015	0	0	0	0	0
October	2015	0	0	0	0	0
September	2015	566	0	26	21	519
August	2015	485	0	50	35	400
July	2015	524	0	61	55	408
June	2015	628	0	52	88	488
May	2015	843	0	123	101	619
April	2015	457	0	68	70	319
March	2015	422	0	57	89	276
February	2015	285	0	38	65	182
January	2015	380	0	62	84	234
Total	2014	6,686	0	3,430	1,546	1,710
December	2014	426	0	90	96	240
November	2014	450	0	217	99	134
October	2014	830	0	432	170	228
September	2014	717	0	402	157	158
August	2014	637	0	360	150	127
July	2014	638	0	362	147	129
June	2014	751	0	454	154	143

Note: Yellow Shaded Cells Require Data Input

			GAS			
Α	В	С	D	E	F	G
Month	Year	New Enrollments by Month	Number from Column "C" that Successfully Completed the Program	Number from Column "C" Defaulted	Number from Column "C" Canceled	Number from Column "C" Still Currently Enrolled (Col C - Col D - Col E - Col F)
October	2011	0	0	0	0	0
November	2011	1	0	0	1	0
December	2011	1	0	1	0	0
Total	2011	2	0	1	1	0
January	2012	157	9	107	41	0
February	2012	49	8	31	10	0
March	2012	128	5	91	32	0
April	2012	113	11	74	28	0
May	2012	698	64	463	171	0
June	2012	529	48	326	155	0
July	2012	474	46	312	116	0

August	2012	518	35	361	122	0
September	2012	363	14	236	102	11
October	2012	422	0	276	113	33
November	2012	293	0	184	84	25
December	2012	212	0	141	56	15
Total	2012		240			84
TOLAI	2012	3,956	240	2,602	1,030	04
January	2013	133	0	73	49	11
February	2013	127	0	75	46	6
March	2013	138	0	83	43	12
April	2013	229	0	123	76	30
May	2013	423	0	230	139	54
June	2013	323	0	172	107	44
	2013	276	0	172	64	40
July		293	0	162	89	
August	2013					42
September	2013	197	0	112	47	38
October	2013	279	0	144	85	50
November	2013	130	0	67	40	23
December	2013	114	0	50	34	30
Total	2013	2,662	0	1,463	819	380
January	2014	84	0	37	29	18
February	2014	82	0	29	31	22
March	2014	151	0	60	43	48
April	2014	225	0	104	65	56
May	2014	504	0	267	106	131
June	2014	309	0	191	60	58
July	2014	237	0	144	48	45
August	2014	240	0	138	52	50
September	2014	264	0	155	52	57
October	2014	315	0	148	65	102
November	2014	198	0	83	47	68
December	2014	176	0	38	39	99
Total	2014	2,785	0	1,394	637	754
January	2015	126	0	16	28	82
February	2015	100	0	14	28	58
March	2015	155	0	19	34	102
April	2015	164	0	26	25	113
May	2015	269	0	31	34	204
June	2015	240	0	20	29	191
July	2015	188	0	22	16	150
August	2015	183	0	19	12	152
September	2015	187	0	8	7	172
October	2015	107			,	0
November	2015					0
HOVEITIBEI	2013			v 101E vlsvDaga		L G

December	2015					0
Total	2015	1,612	0	175	213	1,224
Cumulati	ve Total	11,017	240	5,635	2,700	2,442

Note: Green Shaded Cells Require Data Input

		elis Kequire I	ELECTRIC			
Α	В	С	D	E	F	G
Month	Year	New Enrollments by Month	Number from Column "C" that Successfully Completed the Program	Number from Column "C" Defaulted	Number from Column "C" Canceled	Number from Column "C" Still Currently Enrolled (Col C - Col D - Col E - Col F)
October	2011	291	13	185	93	0
November	2011	275	12	203	60	0
December	2011	60	3	45	12	0
Total	2011	626	28	433	165	0
January	2012	40	1	27	12	0
February	2012	22	2	14	6	0
March	2012	21	0	15	6	0
April	2012	105	7	73	25	0
May	2012	729	39	507	183	0
June	2012	589	35	394	160	0
July	2012	532	40	372	120	0
August	2012	608	46	406	151	5
September	2012	495	18	332	128	17
October	2012	496	0	325	143	28
November	2012	281	0	181	79	21
December	2012	154	0	108	40	6
Total	2012	4,072	188	2,754	1,053	77
	2010	4.46		0.0		
January	2013	146	0	89	43	14
February	2013	138	0	83	42	13
March	2013	140	0	93	35	12
April	2013	257	0	152	69	36
May	2013	476	0	305	122	49
June	2013	389	0	237	114	38
July	2013	418	0	246	120	52
August	2013	429	0	233	122	74
September	2013	338	0	197	85	56
October	2013	373	0	235	84	54
November	2013	166	0	87	50	29
December	2013	113	0	64	30	19

Total	2013	3,383	0	2,021	916	446
January	2014	110	0	51	40	19
February	2014	99	0	42	35	22
March	2014	151	0	68	41	42
April	2014	235	0	115	48	72
May	2014	596	0	340	135	121
June	2014	442	0	263	94	85
July	2014	401	0	218	99	84
August	2014	397	0	222	98	77
September	2014	453	0	247	105	101
October	2014	515	0	284	105	126
November	2014	252	0	134	52	66
December	2014	250	0	52	57	141
Total	2014	3,901	0	2,036	909	956
January	2015	254	0	46	56	152
February	2015	185	0	24	37	124
March	2015	267	0	38	55	174
April	2015	293	0	42	45	206
May	2015	574	0	92	67	415
June	2015	388	0	32	59	297
July	2015	336	0	39	39	258
August	2015	302	0	31	23	248
September	2015	379	0	18	14	347
October	2015					0
November	2015					0
December	2015					0
Total	2015	2,978	0	362	395	2,221
Cumulativ	e Total	14,960	216	7,606	3,438	3,700