

May 15, 2015

VIA HAND DELIVERY AND ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

**RE: Docket 4290 – Henry Shelton Act – Monthly Report
April 2015**

Dear Ms. Massaro:

On behalf of National Grid,¹ I have enclosed the Henry Shelton Act (HSA) monthly report for April 2015.

On November 14, 2014, the PUC requested that, when the Company files the HSA monthly report in this docket, the Company also provide a schedule with the number of customers enrolled in the HSA Arrearage Forgiveness Program, by month, together with the number of defaults and cancellations. The Company has provided this additional information as part of the HSA monthly report for April 2015. The enclosed Excel file also includes this information.

Thank you for your attention to this matter. If you have any questions, please contact me at 781-907-2153.

Very truly yours,



Celia B. O'Brien

Enclosures

cc: Docket 4290 Service List
Steve Scialabba
Leo Wold, Esq.
James Lanni

¹ The Narragansett Electric Company d/b/a National Grid (the Company).

Certificate of Service

I hereby certify that a copy of the cover letter and/or any materials accompanying this certificate was electronically transmitted to the individuals listed below.

Copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities Carriers.

Joanne M. Scanlon

May 15, 2015

Date

**Docket No. 4290 – Office of Energy Resources – LIHEAP Enhancement
Charge Filing Service List updated 10/08/14**

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Henry Shelton Act Monthly Report 2015

GAS AND ELECTRIC COMBINED

	2015												YTD
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Number of Customers Active	6,492	6,293	6,049	5,813									6,162
Customers Newly Added to HSA Agreement	339	263	384	409									1395
Customers Removed - Complete	6	8	9	7									30
Customers Removed - Defaulted	390	361	501	532									1784
Customers Removed - Cancelled	51	31	54	75									211
Total Customer Payments	\$586,104.71	\$687,016.19	\$756,657.78	\$689,352.26									\$2,719,130.94
Agreement Amount For All Customers	\$497,132.05	\$423,404.09	\$620,201.67	\$702,135.75									\$560,718.39
Average Agreement Amount For All Customers	\$154.48	\$133.70	\$202.42	\$241.85									\$183.11
Total Installment Amount For All Customers	\$5,239.79	\$4,401.17	\$6,487.71	\$7,336.02									\$5,866.17
Average Installment Amount For All Customers	\$1.62	\$1.38	\$2.11	\$2.52									\$1.91
Average Arrearage Amount	\$88.25	\$75.14	\$114.59	\$136.74									\$103.68
Average Arrearage Amount as a % of Total Balance	57%	56%	57%	57%									57%
Total Amount of Arrears Outstanding	\$282,948.92	\$237,662.74	\$350,336.19	\$396,145.77									\$316,773.41
Forgiveness Credits Applied in Current Month	\$7,786.96	\$9,971.31	\$9,134.37	\$13,689.49									\$40,582.13
Total Forgiveness Credits (count)	6	8	9	7									30
Average Forgiveness Credit	\$1,297.83	\$1,246.41	\$1,014.93	\$1,955.64									\$1,378.70
Number of Participants Receiving LIHEAP	0	0	384	409									793
Percentage of Participants Receiving LIHEAP	0.0%	0.0%	12.5%	13.8%									0
Total LIHEAP Payments	\$0.00	\$0.00	\$153,039.02	\$223,613.26									\$376,652.28

ELECTRIC ONLY

	2015												YTD
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Number of Customers Active	3,703	3,616	3,496	3,366									3,545
Customers Newly Added to HSA Agreement	223	173	244	259									899
Customers Removed - Complete	3	1	2	2									8
Customers Removed - Defaulted	201	207	284	334									1026
Customers Removed - Cancelled	30	20	38	44									132
Total Customer Payments	\$331,152.90	\$390,788.21	\$434,627.03	\$435,390.66									\$1,591,958.80
Agreement Amount For All Customers	\$268,386.93	\$252,059.39	\$383,309.77	\$403,996.59									\$326,938.17
Average Agreement Amount For All Customers	\$72.47	\$69.70	\$109.64	\$120.02									\$92.96
Total Installment Amount For All Customers	\$2,760.14	\$2,600.70	\$3,965.11	\$4,171.93									\$3,374.47
Average Installment Amount For All Customers	\$0.74	\$0.71	\$1.13	\$1.23									\$0.95
Average Arrearage Amount	\$40.25	\$38.83	\$61.24	\$66.92									\$51.81
Average Arrearage Amount as a % of Total Balance	56%	56%	56%	56%									56%
Total Amount of Arrears Outstanding	\$149,050.88	\$140,436.43	\$214,115.96	\$225,282.31									\$182,221.40
Forgiveness Credits Applied in Current Month	\$3,824.55	\$571.56	\$1,488.49	\$3,082.63									\$8,967.23
Total Forgiveness Credits (count)	3	1	2	2									8
Average Forgiveness Credit	\$1,274.85	\$571.56	\$744.25	\$1,541.32									\$1,033.00
Number of Participants Receiving LIHEAP	0	0	244	259									503
Percentage of Participants Receiving LIHEAP	0.0%	0.0%	7.0%	7.7%									0

Gas Only

	2015												YTD
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Number of Customers Active	2,789	2,677	2,553	2,447									2,617
Customers Newly Added to HSA Agreement	116	90	140	150									496
Customers Removed - Complete	3	7	7	5									22
Customers Removed - Defaulted	189	154	217	198									758
Customers Removed - Cancelled	21	11	16	31									79
Total Customer Payments	\$254,951.81	\$296,227.98	\$322,030.55	\$253,961.60									\$1,127,171.94
Agreement Amount For All Customers	\$228,745.12	\$171,344.70	\$236,891.90	\$298,139.16									\$233,780.22
Average Agreement Amount For All Customers	\$82.01	\$64.00	\$92.78	\$121.83									\$90.16
Total Installment Amount For All Customers	\$2,479.65	\$1,800.47	\$2,522.60	\$3,164.09									\$2,491.70
Average Installment Amount For All Customers	\$0.88	\$0.67	\$0.98	\$1.29									\$0.96
Average Arrearage Amount	\$48.00	\$36.31	\$53.35	\$69.82									\$51.87
Average Arrearage Amount as a % of Total Balance	59%	57%	58%	57%									58%
Total Amount of Arrears Outstanding	\$133,898.04	\$97,226.31	\$136,220.23	\$170,863.46									\$134,552.01
Forgiveness Credits Applied in Current Month	\$3,962.41	\$9,399.75	\$7,645.88	\$10,606.86									\$31,614.90
Total Forgiveness Credits (count)	3	7	7	5									22
Average Forgiveness Credit	\$1,320.80	\$1,342.82	\$1,092.27	\$2,121.37									\$1,469.32
Number of Participants Receiving LIHEAP	0	0	140	150									290
Percentage of Participants Receiving LIHEAP	0.0%	0.0%	5.5%	6.1%									0

Henry Shelton Act

Enrollments, Defaults, Cancellations by Month

Note: Shaded Cells Require Data Input

GAS & ELECTRIC						
A	B	C	D	E	F	G
Month	Year	New Enrollments by Month	Number from Column "C" that Successfully Completed the Program	Number from Column "C" Defaulted	Number from Column "C" Canceled	Number from Column "C" Still Currently Enrolled (Col C - Col D - Col E - Col F)
October	2011	291	13	185	93	0
November	2011	276	12	203	61	0
December	2011	61	3	46	12	0
Total	2011	628	28	434	166	0
January	2012	197	8	134	55	0
February	2012	71	10	45	16	0
March	2012	149	5	106	38	0
April	2012	218	7	143	52	16
May	2012	1,427	0	960	354	113
June	2012	1,118	0	713	315	90
July	2012	1,006	0	677	238	91
August	2012	1,126	0	751	268	107
September	2012	858	0	557	223	78
October	2012	918	0	584	254	80
November	2012	574	0	357	160	57
December	2012	366	0	242	94	30
Total	2012	8,028	30	5,269	2,067	662
January	2013	279	0	158	90	31
February	2013	265	0	155	86	24
March	2013	278	0	174	78	26
April	2013	486	0	275	142	69
May	2013	899	0	535	253	111
June	2013	712	0	408	212	92
July	2013	694	0	418	178	98
August	2013	722	0	395	204	123
September	2013	535	0	309	123	103
October	2013	652	0	376	160	116
November	2013	296	0	154	85	57
December	2013	227	0	114	59	54
Total	2013	6,045	0	3,471	1,670	904
January	2014	194	0	87	63	44
February	2014	181	0	71	61	49
March	2014	302	0	128	74	100
April	2014	460	0	201	98	161
May	2014	1,100	0	517	205	378
June	2014	751	0	376	122	253
July	2014	638	0	318	122	198
August	2014	637	0	309	129	199
September	2014	717	0	286	127	304
October	2014	830	0	110	128	592
November	2014	450	0	44	61	345
December	2014	426	0	61	48	317
Total	2014	6,686	0	2,508	1,238	2,940
January	2015	380	0	42	47	291
February	2015	285	0	27	28	230
March	2015	422	0	38	43	341
April	2015	457	0	24	24	409

**Henry Shelton Act
Enrollments, Defaults, Cancellations by Month**

May	2015	0	0	0	0	0
June	2015	0	0	0	0	0
July	2015	0	0	0	0	0
August	2015	0	0	0	0	0
September	2015	0	0	0	0	0
October	2015	0	0	0	0	0
November	2015	0	0	0	0	0
December	2015	0	0	0	0	0
Total	2015	1,544	0	131	142	1,271
Cumulative Total						
		22,931	58	11,813	5,283	5,777

Note: Green Shaded Cells Require Data Input

GAS						
A	B	C	D	E	F	G
Month	Year	New Enrollments by Month	Number from Column "C" that Successfully Completed the Program	Number from Column "C" Defaulted	Number from Column "C" Canceled	Number from Column "C" Still Currently Enrolled (Col C - Col D - Col E - Col F)
October	2011	0	0	0	0	0
November	2011	1	0	0	1	0
December	2011	1	0	1	0	0
Total	2011	2	0	1	1	0
January	2012	157	7	107	43	0
February	2012	49	8	31	10	0
March	2012	128	5	91	32	0
April	2012	113	5	72	27	9
May	2012	698	0	454	171	73
June	2012	529	0	324	154	51
July	2012	474	0	309	118	47
August	2012	518	0	354	117	47
September	2012	363	0	231	99	33
October	2012	422	0	271	111	40
November	2012	293	0	179	83	31
December	2012	212	0	136	56	20
Total	2012	3,956	25	2,559	1,021	351
January	2013	133	0	72	49	12
February	2013	127	0	72	45	10
March	2013	138	0	83	43	12
April	2013	229	0	123	75	31
May	2013	423	0	230	136	57
June	2013	323	0	171	101	51
July	2013	276	0	172	60	44
August	2013	293	0	162	85	46
September	2013	197	0	112	44	41
October	2013	279	0	142	82	55
November	2013	130	0	67	39	24
December	2013	114	0	50	31	33
Total	2013	2,662	0	1,456	790	416
January	2014	84	0	36	26	22
February	2014	82	0	29	27	26
March	2014	151	0	60	39	52
April	2014	225	0	96	56	73
May	2014	504	0	229	86	189

**Henry Shelton Act
Enrollments, Defaults, Cancellations by Month**

June	2014	309	0	158	44	107
July	2014	237	0	131	35	71
August	2014	240	0	121	43	76
September	2014	264	0	117	41	106
October	2014	315	0	52	51	212
November	2014	198	0	20	29	149
December	2014	176	0	30	17	129
Total	2014	2,785	0	1,079	494	1,212
January	2015	126	0	12	10	104
February	2015	100	0	12	8	80
March	2015	155	0	15	19	121
April	2015	164	0	7	7	150
May	2015					0
June	2015					0
July	2015					0
August	2015					0
September	2015					0
October	2015					0
November	2015					0
December	2015					0
Total	2015	545	0	46	44	455
Cumulative Total		9,950	25	5,141	2,350	2,434

Note: Green Shaded Cells Require Data Input

ELECTRIC						
A	B	C	D	E	F	G
Month	Year	New Enrollments by Month	Number from Column "C" that Successfully Completed the Program	Number from Column "C" Defaulted	Number from Column "C" Canceled	Number from Column "C" Still Currently Enrolled (Col C - Col D - Col E - Col F)
October	2011	291	13	185	93	0
November	2011	275	12	203	60	0
December	2011	60	3	45	12	0
Total	2011	626	28	433	165	0
January	2012	40	1	27	12	0
February	2012	22	2	14	6	0
March	2012	21	0	15	6	0
April	2012	105	2	71	25	7
May	2012	729	0	506	183	40
June	2012	589	0	389	161	39
July	2012	532	0	368	120	44
August	2012	608	0	397	151	60
September	2012	495	0	326	124	45
October	2012	496	0	313	143	40
November	2012	281	0	178	77	26
December	2012	154	0	106	38	10
Total	2012	4,072	5	2,710	1,046	311
January	2013	146	0	86	41	19
February	2013	138	0	83	41	14
March	2013	140	0	91	35	14
April	2013	257	0	152	67	38
May	2013	476	0	305	117	54
June	2013	389	0	237	111	41
July	2013	418	0	246	118	54
August	2013	429	0	233	119	77
September	2013	338	0	197	79	62

**Henry Shelton Act
Enrollments, Defaults, Cancellations by Month**

October	2013	373	0	234	78	61
November	2013	166	0	87	46	33
December	2013	113	0	64	28	21
Total	2013	3,383	0	2,015	880	488
January	2014	110	0	51	37	22
February	2014	99	0	42	34	23
March	2014	151	0	68	35	48
April	2014	235	0	105	42	88
May	2014	596	0	288	119	189
June	2014	442	0	218	78	146
July	2014	401	0	187	87	127
August	2014	397	0	188	86	123
September	2014	453	0	169	86	198
October	2014	515	0	58	77	380
November	2014	252	0	24	32	196
December	2014	250	0	31	31	188
Total	2014	3,901	0	1,429	744	1,728
January	2015	254	0	30	37	187
February	2015	185	0	15	20	150
March	2015	267	0	23	24	220
April	2015	293	0	17	17	259
May	2015					0
June	2015					0
July	2015					0
August	2015					0
September	2015					0
October	2015					0
November	2015					0
December	2015					0
Total	2015	999	0	85	98	816
Cumulative Total		12,981	33	6,672	2,933	3,343